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Business and Consumer Services Agency
Department of Consumer Affairs
Gavin Newsom, Governor

To: **Board Members**

Subject: **Agenda Item XII. Discussion and Development of, and Possible Action to Approve, Board's Strategic Plan for 2027-2031**

Background
During its September 2021 Board meeting, the Board completed and approved its Strategic Plan 2022-2026.

At the June 2025 Board meeting and in preparation for the strategic plan update, committees reviewed and reported the status of their respective strategic objectives. As part of the strategic planning process, the Department of Consumer Affairs' SOLID Planning Solutions Unit (SOLID) conducted an environmental scan of the Board's internal and external environments through interviews and online surveys February – March 2026. During a strategic planning session facilitated by SOLID at the June 2026 Board meeting, Board members, executive leadership, and public stakeholders discussed significant themes and trends identified from the environmental scan that guided the Board in the development of its strategic objectives outlined in this 2027 - 2031 strategic plan.

For Board Discussion and Consideration
During this meeting, members will have the opportunity to discuss and consider the Draft California State Board of Pharmacy FY 2027-2031 Strategic Plan**. Attachment 1** includes a copy of the Draft California State Board of Pharmacy FY 2027-2031 Strategic Plan**.**

Possible Motion
Approve the Draft California State Board of Pharmacy FY 2027-2031 Strategic Plan [either as presented or consistent with the Board's discussion] and delegate to the Board president and Board staff to make any technical or nonsubstantive changes to the language as may be necessary to finalize the document.