

From: Lora Sherman <shermanrx@yahoo.com>
Sent: Tuesday, March 17, 2026 3:21 PM
To: Damoth, Debbie@DCA <Debbie.Damoth@dca.ca.gov>
Subject: Oppose Remote processing

This Message Is From an Untrusted Sender

Warning: This email originated from outside of the organization! Do not click links, open attachments, or reply, unless you recognize the sender's email.

[Report Suspicious](#)

Dear California Board of Pharmacy,

Every day, California's pharmacists ensure safe, accurate, and timely care for our patients. All the while being tasked with filling more prescriptions, taking on more responsibilities, and facing more pressure. Without the staff that is needed to provide safe, high-quality care, our patients are put at risk.

Our profession is already facing critical staffing shortages, and the solution is strengthening pharmacist staffing, not remote processing.

Remote processing prioritizes our employers' bottom lines over our patients. Patients deserve access to pharmacists for phone calls, counseling, and clinical services.

Sincerely,

Dr. Eleonora Sherman

From: jsiehnel <jsiehnel@gmail.com>

Sent: Tuesday, March 17, 2026 3:38 PM

To: Damoth, Debbie@DCA <Debbie.Damoth@dca.ca.gov>

Subject: PHARMACIST REMOTE PROCESSING PUBLIC COMMENT

This Message Is From an Untrusted Sender

Warning: This email originated from outside of the organization! Do not click links, open attachments, or reply, unless you recognize the sender's email.

[Report Suspicious](#)

Dear California Board of Pharmacy,

Every day, California's pharmacists ensure safe, accurate, and timely care for our patients. All the while being tasked with filling more prescriptions, taking on more responsibilities, and facing more pressure. Without the staff that is needed to provide safe, high-quality care, our patients are put at risk.

Our profession is already facing critical staffing shortages, and the solution is strengthening pharmacist staffing, not remote processing.

Remote processing prioritizes our employers' bottom lines over our patients. Patients deserve access to pharmacists for phone calls, counseling, and clinical services.

Sincerely,

Jeremy Siehnel PharmD

From: Andrew Zheng <ayzheng88@gmail.com>
Sent: Tuesday, March 17, 2026 4:59 PM
To: Damoth, Debbie@DCA <Debbie.Damoth@dca.ca.gov>
Subject: Remote Processing Comment

This Message Is From an Untrusted Sender

Warning: This email originated from outside of the organization! Do not click links, open attachments, or reply, unless you recognize the sender's email.

[Report Suspicious](#)

My name is Andrew and I am a pharmacist working for Vons pharmacy. As Rite Aid closed, several of Vons and Albertsons have taken on a massive increase in workload without proper staffing. While the technician count has increased, at certain stores, the pharmacist overlap is far and few between. Many times, a pharmacist will have to work a full 12 hour shift as the only pharmacist on duty, for multiple days in a row. This is a huge detriment to patient safety, as I am catching and reporting at least a 3 fold increase in error rates in 1 month compared to the past. While remote processing can help put a bandage on the situation, it does not replace having a second pharmacist, so patients can properly be counseled and prescriptions can be properly verified. This is a serious issue and pharmacist fatigue is no laughing matter. The corporations shrug off the pharmacist concerns but a fatigued pharmacist making a catastrophic error is a very real concern. Each person no matter how careful is just still a human being, and when fatigued and understaffed, the chance of making an error isn't an "if" anymore but "when". I hope there can be future staffing laws on what is the minimum number of pharmacists required to work a shift once the script count passes a critical level. The rite aid closures and lack of staffing is really pushing not just me but many pharmacists past their breaking points

Thank you for your concerns