

California State Board of Pharmacy

Enforcement Committee Meeting

Presentation on the Board's Inspection Program

June 2026



CALIFORNIA STATE BOARD OF PHARMACY
Be aware and take care. Talk to your Pharmacist!

www.pharmacy.ca.gov

Mandate

Consumer Protection



Inspection Process - Observations

- Consultation Procedure
- Notice to Consumer Poster, Language Sign, Pharmacy Permit
- Security Features
- Privacy (audio and visual)
- Staffing Ratio and Duties Performed
- Professional Interactions



Inspection Process - Items Reviewed

- Self-Assessment
- Transmitting to CURES
- Enrollment in the Subscriber Alert System
- Quality Assurance Policy AND Medication Errors Reports
- Policies and Procedures
- Registered with CAMER



What is Inspected

- Physical Facility
- Security
- Cleanliness and Orderliness
- Expiration Dates, including on Labels



Education

- Questions from Licensee
- Standard Education Topics
- Tools for Licensees



Total Inspections Completed

- FY 21/22 2,938
- FY 22/23 3,045
- FY 23/24 2,969
- FY 24/25 3,092
- FY 25/26 3,358*

*FYTD through May 31, 2026



Inspections by Visit Type - FY 25/26

➤ Routine-Only Pharmacy Inspections (PHY-PHE):	1,501
➤ Routine Inspections Completed During Compounding Visit:	80
➤ Complaint Inspections:	428
➤ Pharmacist Recovery Program/Probation:	211
➤ Compounding Inspections:	808
➤ New	55
➤ Renewal	753
➤ Outsourcing:	21
➤ New	2
➤ Renewal	19
➤ Change of Location/Ownership:	2

*FYTD through May 31, 2026



Inspections by Visit Type - FY 25/26

- Other Inspections by License Type: 307

- ADDS 241
- CLN 1
- HSP 34
- NSF 2
- CHP 1
- HPE 5
- OSF 1
- PHR 1
- WLS 17
- UNL 4

- **Total Inspections Completed: 3,358***

*FYTD through May 31, 2026



Routine Pharmacy Inspections

Total Number of Licensed Pharmacies: 5,717

Total Number of Routine Inspections (PHY/PHE): 1,846

- 1,501 Routine-Only Pharmacy Inspections Completed
- 210 Routine Pharmacy Inspections Completed on a Complaint Visit
- 55 Routine Pharmacy Inspections Completed on a Probation Visit
- 80 Routine Pharmacy Inspections Completed on a Compounding Visit

*FYTD through May 31, 2026



Routine Inspection Outcomes

Routine-Only Pharmacy Inspections Completed: 1,501

- 837 Pharmacies Were Issued No Violations
- 628 Pharmacies Were Issued 1,508 Corrections
- 46 Pharmacies Were Issued 116 Written Notices

Routine Inspections Completed during Complaint Visit: 210

- 106 Pharmacies Were Issued No Violations
- 83 Pharmacies Were Issued 144 Corrections
- 25 Pharmacies Were Issued 40 Written Notices

*FYTD through May 31, 2026



Routine Inspection Outcomes

Routine Inspections Completed during Probation Visit: 55

- 36 Pharmacies Were Issued No Violations
- 18 Pharmacies Were Issued 41 Corrections
- 1 Pharmacy Was Issued 2 Written Notices

Routine Inspections Completed during Compounding Visit: 80

- 74 Pharmacies Were Issued No Violations
- 6 Pharmacies Were Issued 10 Corrections
- 0 Pharmacies Were Issued Written Notices

*FYTD through May 31, 2026



Top Corrections on Routine Pharmacy Inspections

Violation	
CCR 1714	Operational Standards and Security
CCR 1715.65	Inventory Reconciliation Reports of Controlled Substances
CCR 1707.2	Duty to Consult
CCR 1707.5	Patient-Centered Labels
BPC 4058	License Display
CCR 1746.4	Pharmacists Administering Vaccines
BPC 4076.6	Labeling Requirements
CCR 1715	Self-Assessment of PHY by PIC
CFR 1304.11	Inventory Requirements
CCR 1707.6	Notice to Consumers

*FYTD through May 31, 2026



Top Corrections on Routine Pharmacy Inspections

Chain Pharmacies		Non-Chain Pharmacies	
Violation	Description	Violation	Description
CCR 1714	Operational Standards and Security	CCR 1715.65	Inventory Reconciliation Reports of Controlled Substances
BPC 4058	License Display	CCR 1714	Operational Standards and Security
CCR 1746.4	Pharmacists Administering Vaccines	CCR 1707.5	Patient-Centered Labels
CCR 1707.6	Notice to Consumers	CCR 1707.2	Duty to Consult
CCR 1715	Self-Assessment of PHY by PIC	CFR 1304.11	Inventory Requirements
CCR 1707.2	Duty to Consult	CCR 1746.4	Pharmacists Administering Vaccines
CCR 1715.65	Inventory Reconciliation Reports of Controlled Substances	CCR 1717.5	Automatic Refill
BPC 4076.6	Translated Labels	CCR 1715	Self-Assessment of PHY by PIC
CCR 1707.5	Patient-Centered Labels	CCR 1746.4	Pharmacists Administering Vaccines
CCR 1764	Unauthorized Disclosure of Rx	BPC 4058	License Display

*FYTD through May 31, 2026



Top Written Notices on Routine Pharmacy Inspections

Violation	Description
CCR 1714	Operational Standards and Security
CCR 1707.2	Duty to Consult
CCR 1715.65	Inventory Reconciliation Reports of Controlled Substances
BPC 4301	Unprofessional Conduct
CCR 1715	Self-Assessment of PHY by PIC
CCR 1716	Variation from Prescription
CCR 1711	Quality Assurance
CFR 1304.11	Inventory Requirements
BPC 4115	RPH Supervision and TCH Ratio
CCR 1707.5	Patient-Centered Labels

*FYTD through May 31, 2026



Top Written Notices on Routine Pharmacy Inspections

Chain Pharmacies		Non-Chain Pharmacies	
Violation	Description	Violation	Description
CCR 1707.2	Duty to Consult	CCR 1715.65	Inventory Reconciliation Reports of Controlled Substances
CCR 1714	Operational Standards and Security	CCR 1714	Operational Standards and Security
CCR 1716	Medication Error	BPC 4301	Unprofessional Conduct
CCR 1711	Quality Assurance	CCR 1715	Self-Assessment of PHY by PIC
		CFR 1304.11	Inventory Requirements
		CCR 1707.2	Duty to Consult
		CCR 1711	Quality Assurance
		BPC 4115	RPH Supervision and TCH Ratio
		CCR 1707.5	Patient-Centered Labels
		CCR 1717.5	Automatic Refill

*FYTD through May 31, 2026

CCR 1707.2 - Duty to Consult Pharmacy Routine Inspections

In FY 25/26 135 routine inspections revealed issues with patient consultation

- In 23 of the 135 inspections the inspector observed that consultation was not provided to the patient, or pharmacy staff was observed screening for consultation
- In 48 of the 135 inspections the inspector found that the site was not providing written notice of consultation on delivered or mail order prescriptions
- In 64 of the 135 inspections the inspector found that the written notice of consultation did not meet All the requirements of the regulation (lacked one or more required elements)



Inspection Summary

Every pharmacy licensed for more than 4 years has received a routine inspection.



Questions?



CALIFORNIA STATE BOARD OF PHARMACY
Be aware and take care. Talk to your Pharmacist!

www.pharmacy.ca.gov