



April 13, 2026

Anne Sodergren
Executive Director
California State Board of Pharmacy
2720 Gateway Oaks Drive, Suite 100
Sacramento, CA 95833

RE: ATA ACTION OUTREACH REGARDING ADDS AND TELEHEALTH PATIENTS

Dear Executive Director Sodergren,

On behalf of ATA Action, I am writing to request clarification regarding the ability of telehealth patients to access their prescriptions via automated drug delivery systems (ADDS) in California.

ATA Action is the affiliated policy and legislative advocacy arm of the American Telemedicine Association. ATA Action is the leading advocacy organization dedicated to advancing policy and accelerating the adoption of technology-enabled healthcare. Working collaboratively with federal and state legislators and policymakers, our organization drives industry momentum by influencing legislative and regulatory developments in telehealth, virtual care, remote patient monitoring, artificial intelligence in health, health data privacy, private sector healthcare investment, and more. We represent a diverse membership – including hospital systems, technology companies, professional associations, direct-to-consumer digital health providers, payers, pharmaceutical manufacturers, digital therapeutics developers, and remote monitoring organizations.

ATA Action has heard concerns from our membership that communications from Board staff have indicated that ADDS would not be able to serve California patients who received their prescriptions from California licensed providers via telehealth and virtual appointments without further discussion from the Board of Pharmacy. This is deeply concerning to our organization as our review of California Statute and Board Rules do not indicate any such differentiation between patients who received a prescription from an in-person appointment and those who obtained one via virtual care. Our organization firmly believes that patients should have the same options to see their prescriptions fulfilled, irrespective of the modality of care through which the valid prescription was received. Furthermore, the California Board of Medicine makes no differentiation between telehealth and in-person prescriptions, and we do not believe that the Board of Pharmacy should either. Finally, there was no contemplation of any restriction on the ability of ADDS to fulfill telehealth obtained prescriptions contained in the Board of Pharmacy's 2025 Sunset Oversight Review Report.

Thank you for your consideration of our concerns. We appreciate the California Board of Pharmacy's work and dedication to serving and protecting patients across the great state of California; however, we respectfully urge the Board to make clear that telehealth obtained prescriptions can be fulfilled via ADDS to ensure all patients have access to the benefit this technology provides.

Kind regards,

A handwritten signature in black ink that reads "Hunter Young". The signature is written in a cursive, flowing style.

Hunter Young
Head of State Government Relations
ATA Action

ATA ACTION

13th St NW, 12th Floor Washington, DC 20005
Info@ataaction.org