

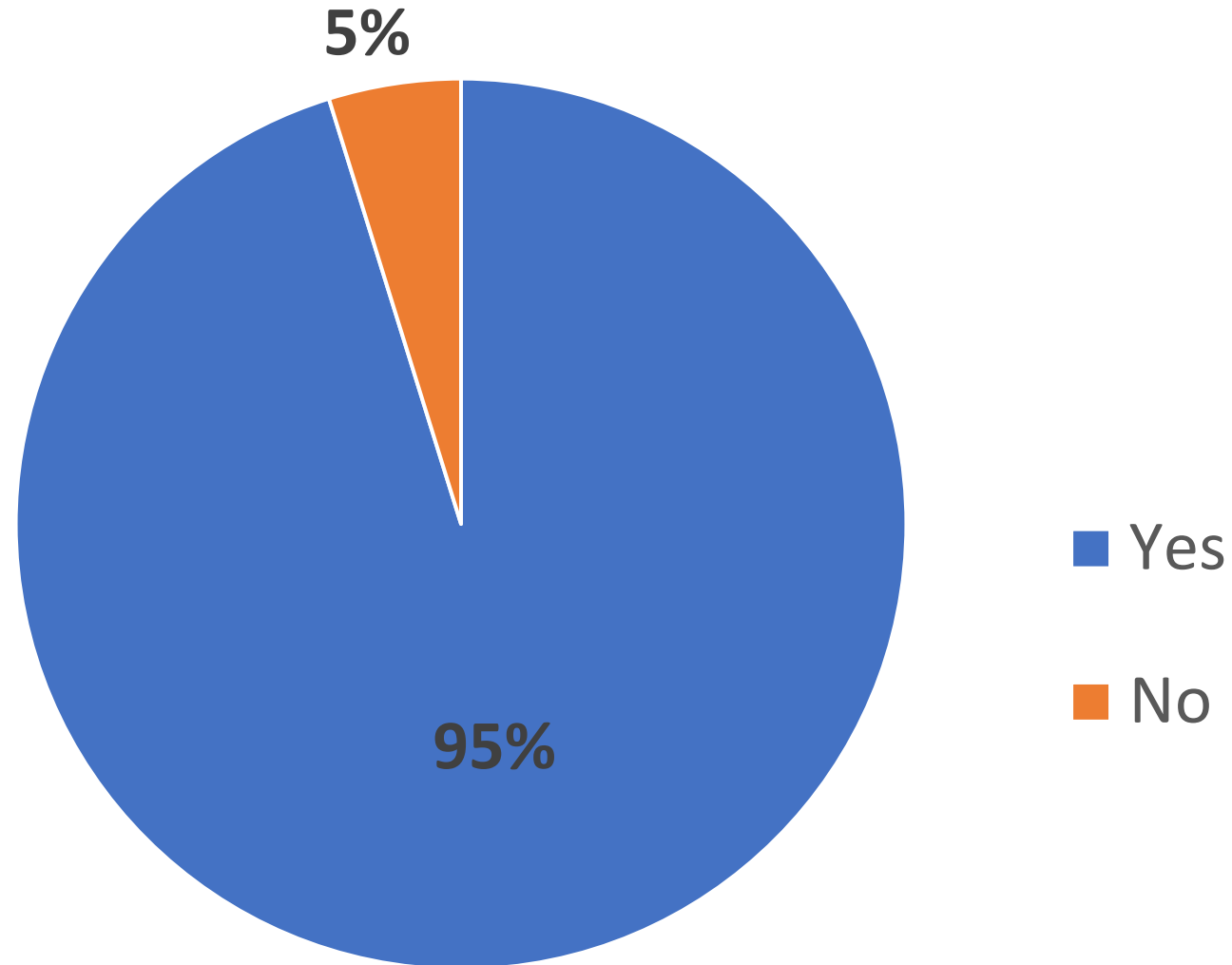


Workforce Survey

CA Board of Pharmacy

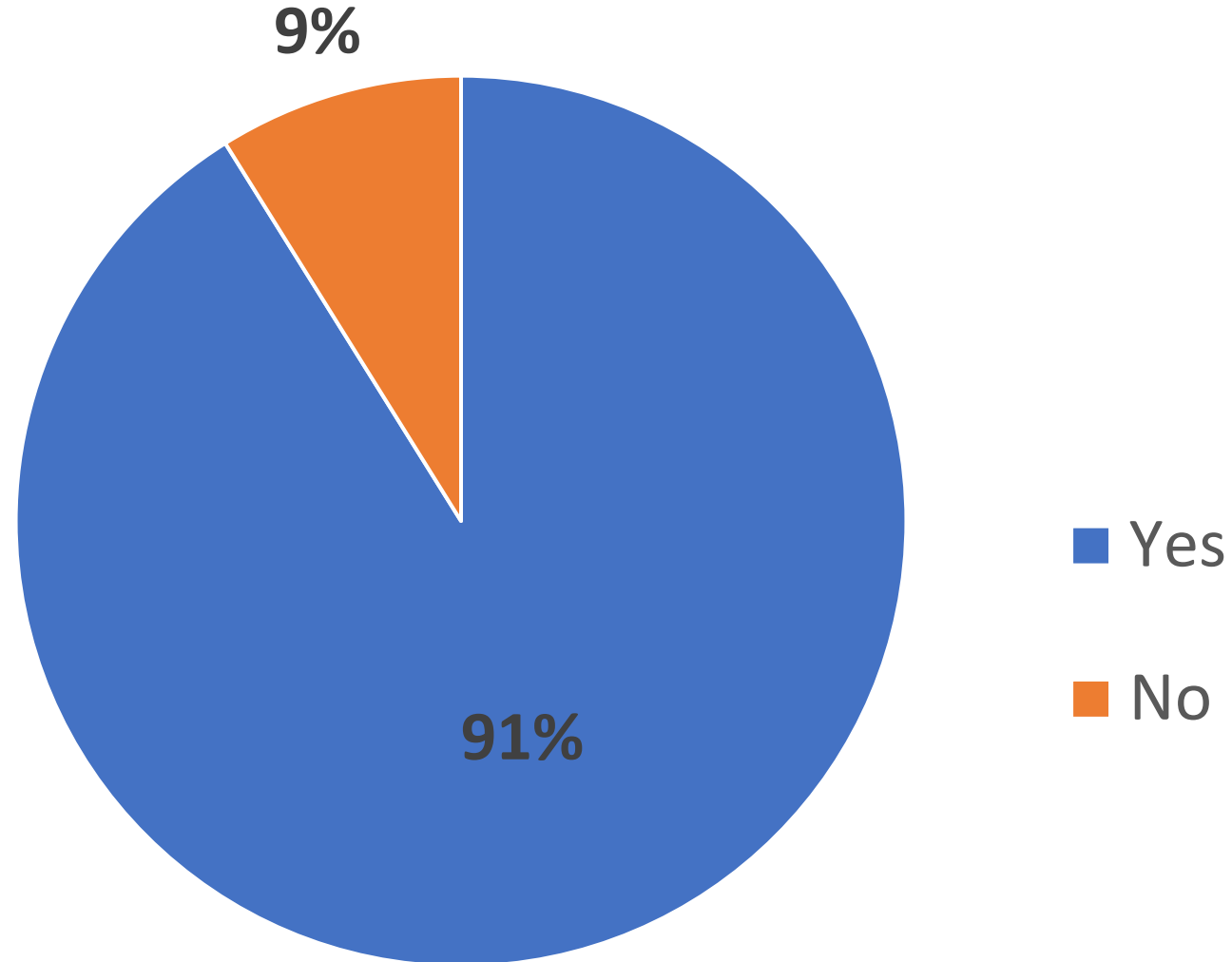
Department of Consumer Affairs

Q1 Are you currently licensed as a pharmacist in CA?



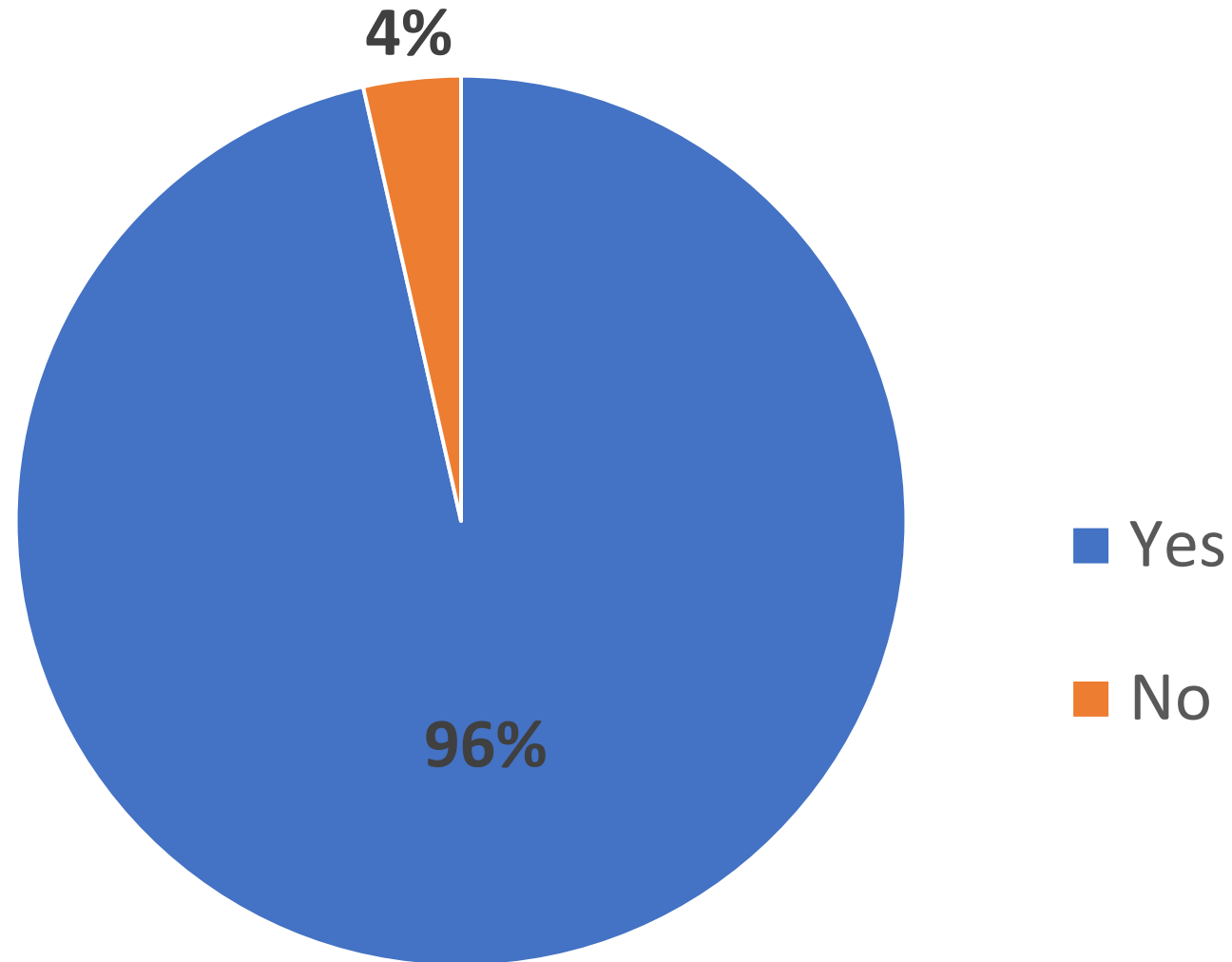
Total Respondents: 4,253/4,270

Q2 Are you actively practicing as a pharmacist in CA?



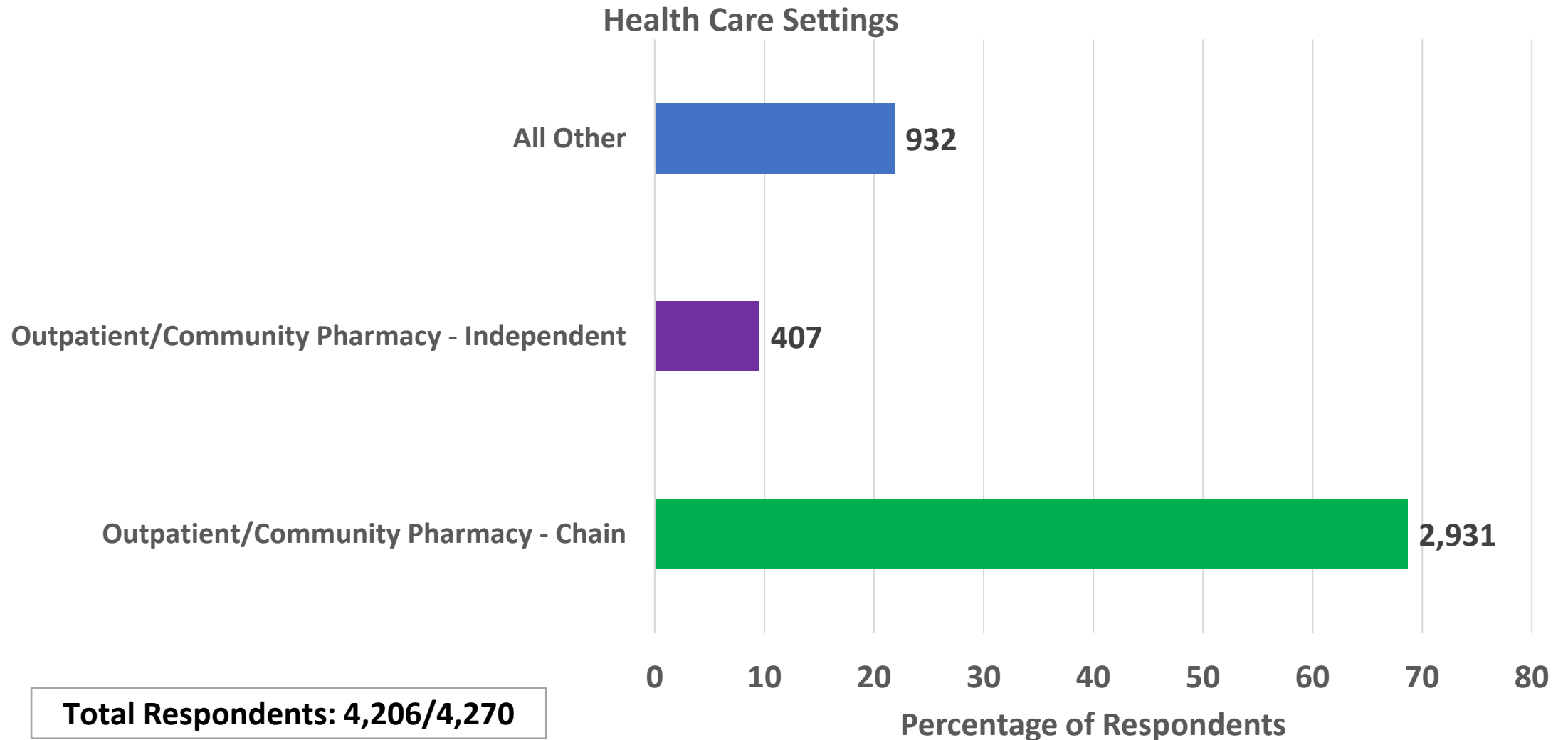
Total Respondents: 4,247/4,270

Q3 Is your primary practice setting located in CA?



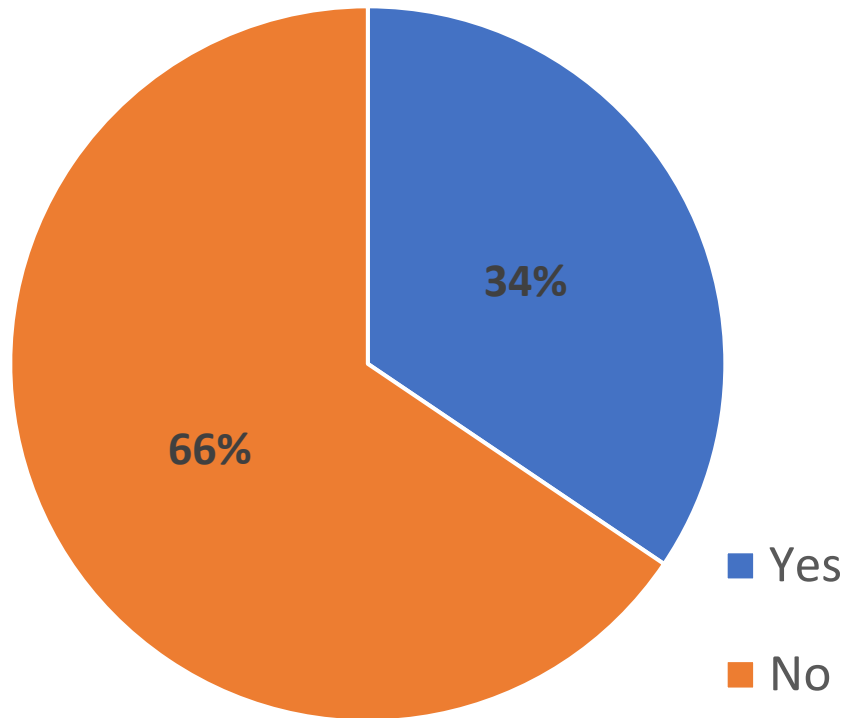
Total Respondents: 4,245/4,270

Q4 Which of the following best describes your primary practice setting?



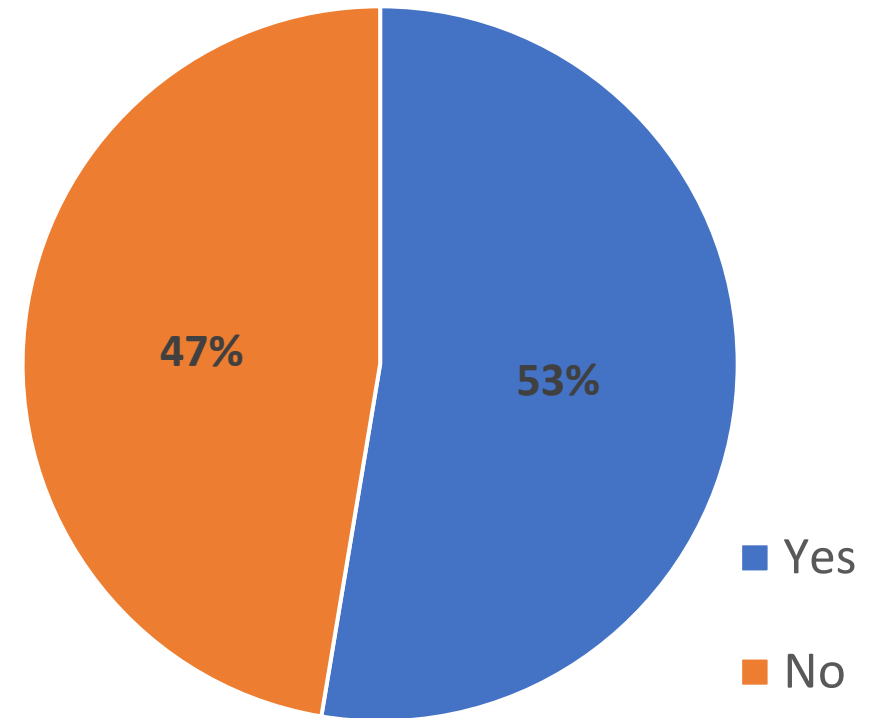
Q5 Are you the designated pharmacist-in-charge (PIC)?

Community Chain Pharmacy



Total Respondents: 2,699

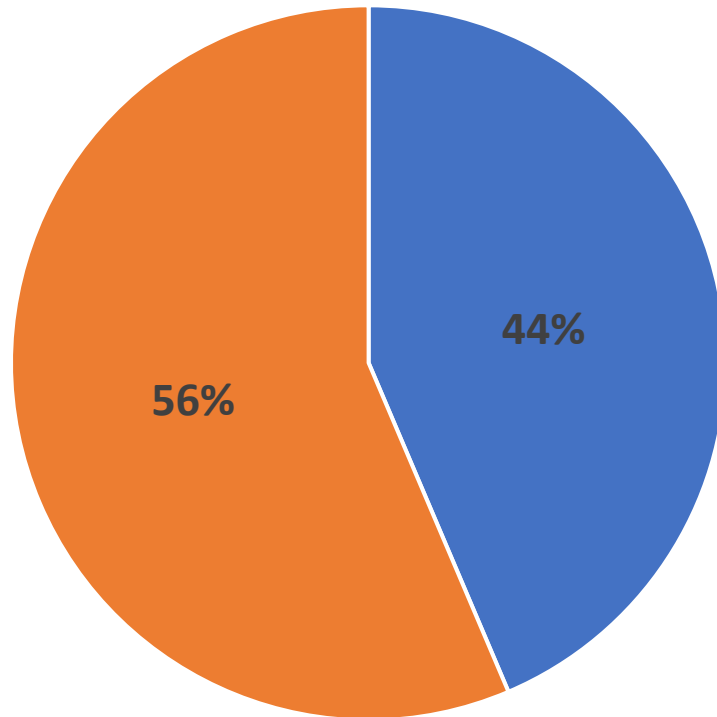
Community Independent Pharmacy



Total Respondents: 361

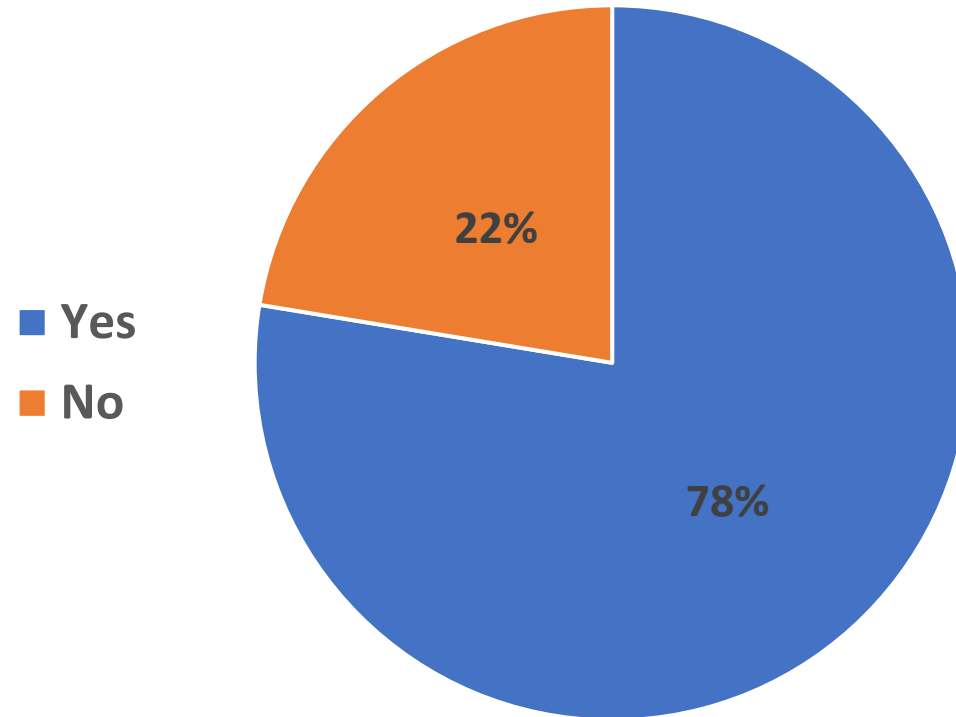
Q6 As the designated PIC, do you feel you have sufficient autonomy and power to fulfill the necessary requirements?

Community Chain Pharmacy



Total Respondents: 883

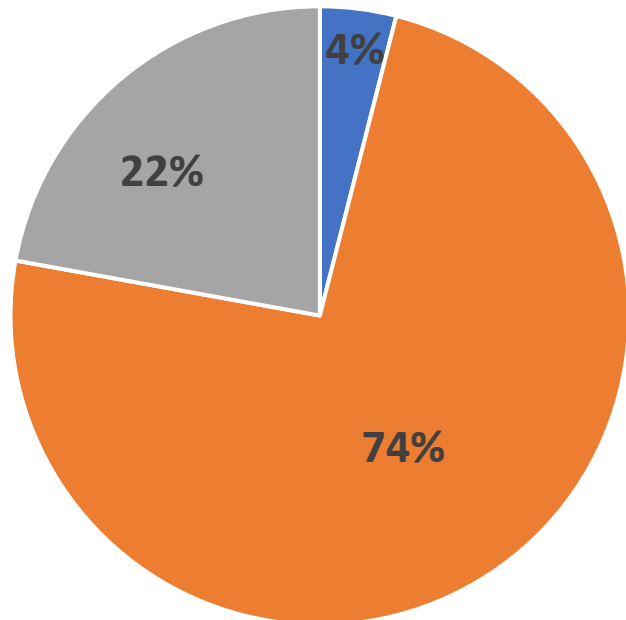
Community Independent Pharmacy



Total Respondents: 182

Q8 Do you work at multiple worksites for a single employer or through a relief agency?

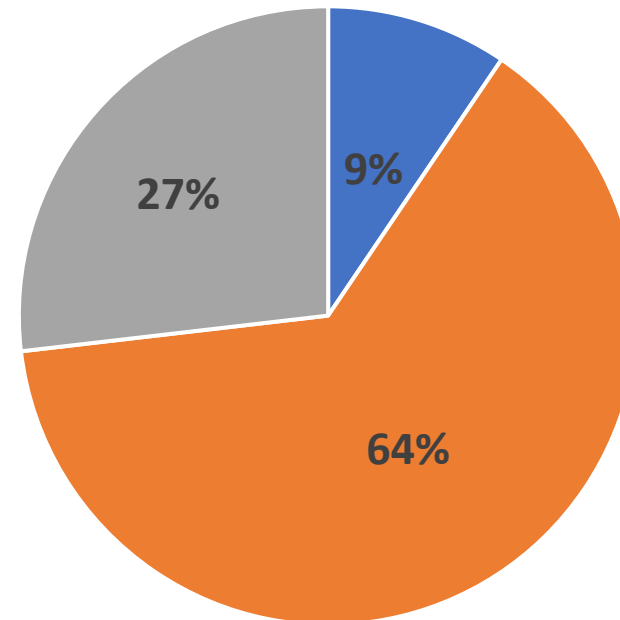
Community Chain Pharmacy
Only answers by PIC are shown



■ Yes ■ No ■ Unanswered

Total Respondents: 930

Community Independent Pharmacy
Only answers by PIC are shown



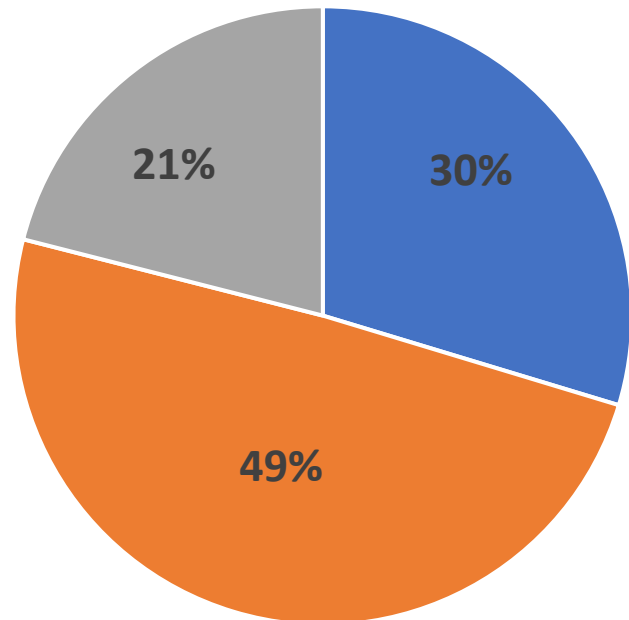
■ Yes ■ No ■ Unanswered

Total Respondents: 190

Q8 Do you work at multiple worksites for a single employer or through a relief agency?

Community Chain Pharmacy

Only answers by non-PIC are shown

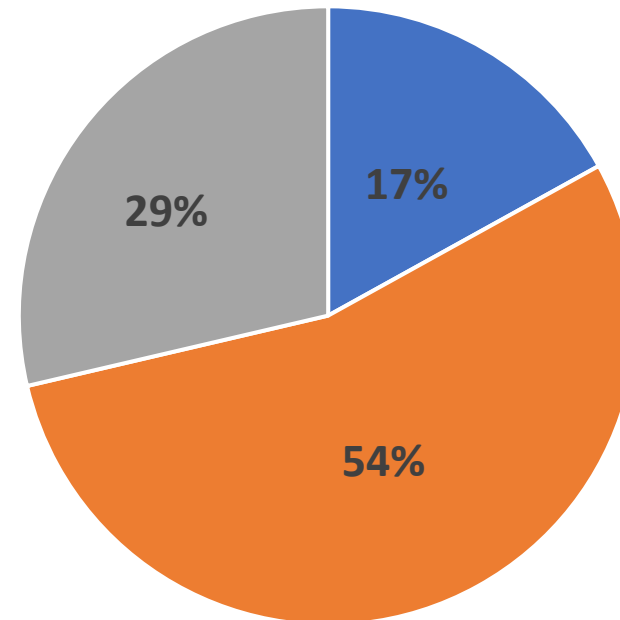


■ Yes ■ No ■ Unanswered

Total Respondents: 1,769

Community Independent Pharmacy

Only answers by non-PIC are shown



■ Yes ■ No ■ Unanswered

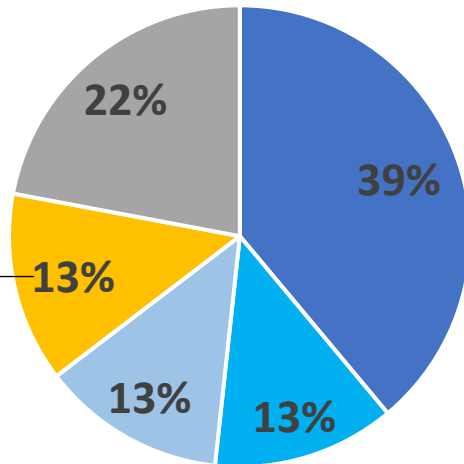
Total Respondents: 171

Q10 How long is a typical work shift at your primary work site?

Community Chain Pharmacy Only answers by PIC are shown

Community Independent Pharmacy Only answers by PIC are shown

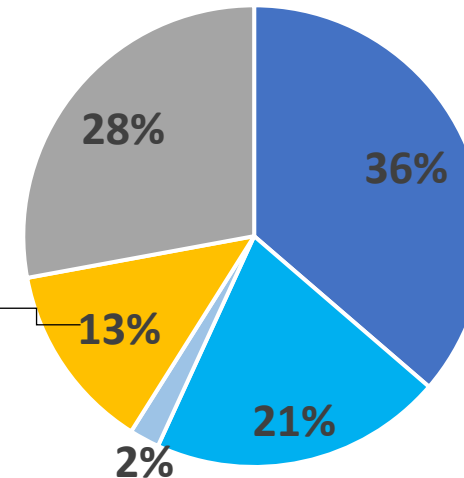
119 of 124 respondents indicated their shifts vary between 4 and 12 hours. 5 of 124 respondents indicated they work more than 12-hour shifts and/or they work "off the clock" for multiple hours outside of their regular shift.



■ 8 hours ■ 10 hours ■ 12 hours
■ Other ■ Unanswered

Total Respondents: 930

24 of 25 respondents indicated their shifts vary between 4 and 12 hours. 1 of 25 respondents declined to state.



■ 8 hours ■ 10 hours ■ 12 hours
■ Other ■ Unanswered

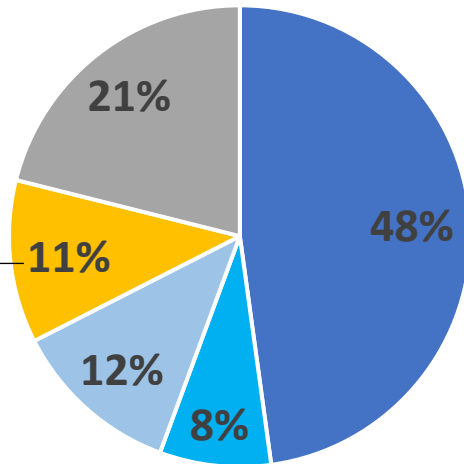
Total Respondents: 190

Q10 How long is a typical work shift at your primary work site?

Community Chain Pharmacy

Only answers by **non-PIC** are shown

198 of 202 respondents indicated their shifts vary between 4 and 12 hours. 4 of 202 respondents indicated they work more than 12-hour shifts and/or they work "off the clock" for multiple hours outside of their regular shift.



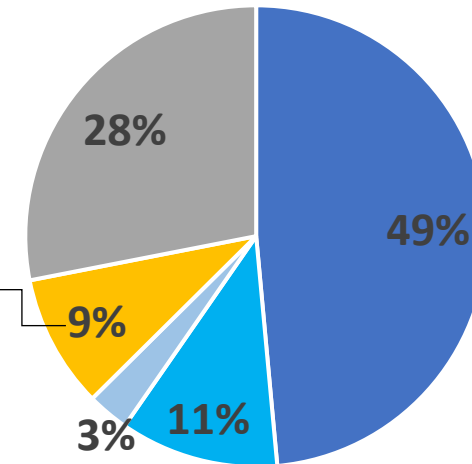
- 8 hours
- 10 hours
- 12 hours
- Other
- Unanswered

Total Respondents: 1,769

Community Independent Pharmacy

Only answers by **non-PIC** are shown

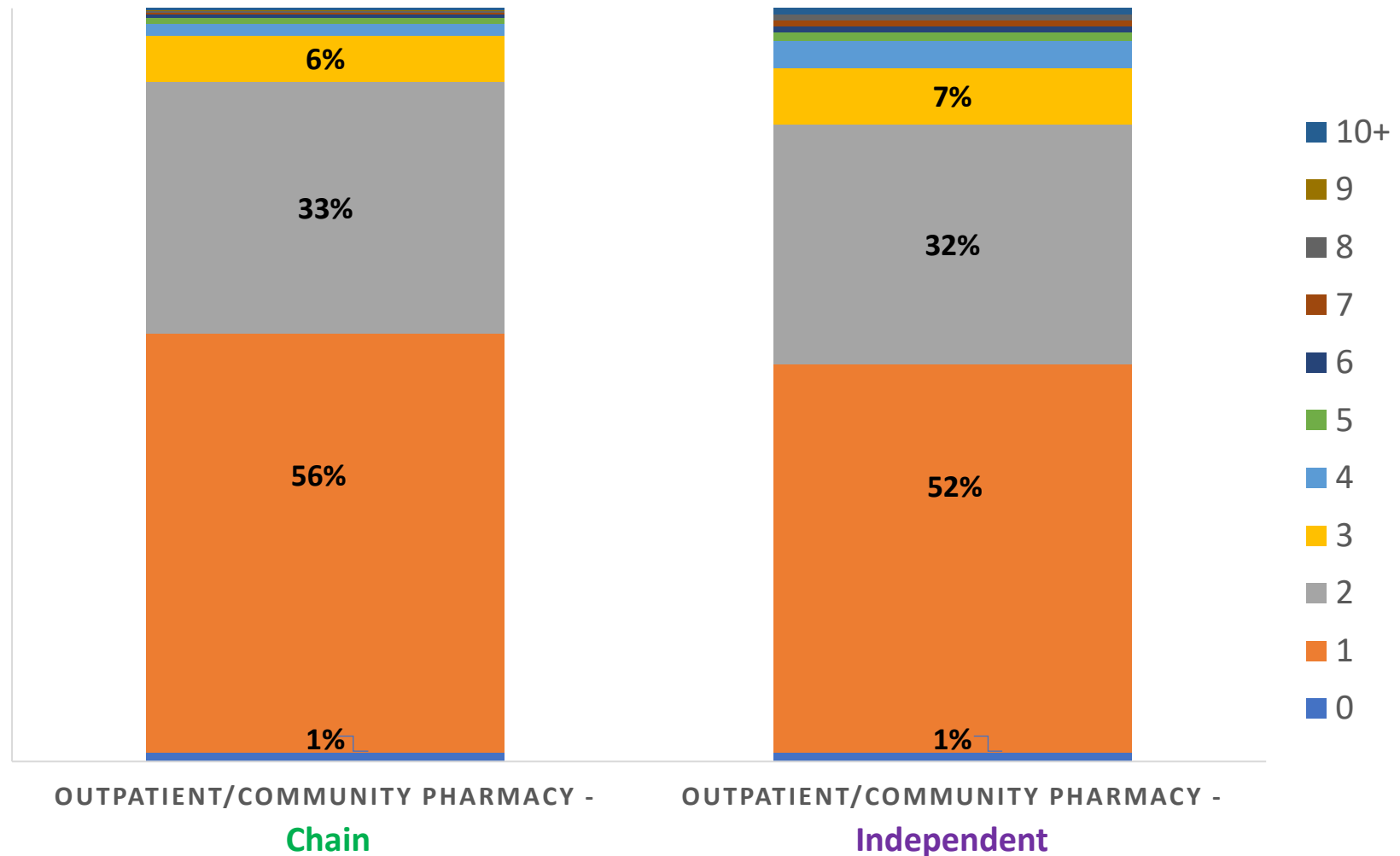
16 of 16 respondents indicated their shifts vary between 4 and 12 hours.



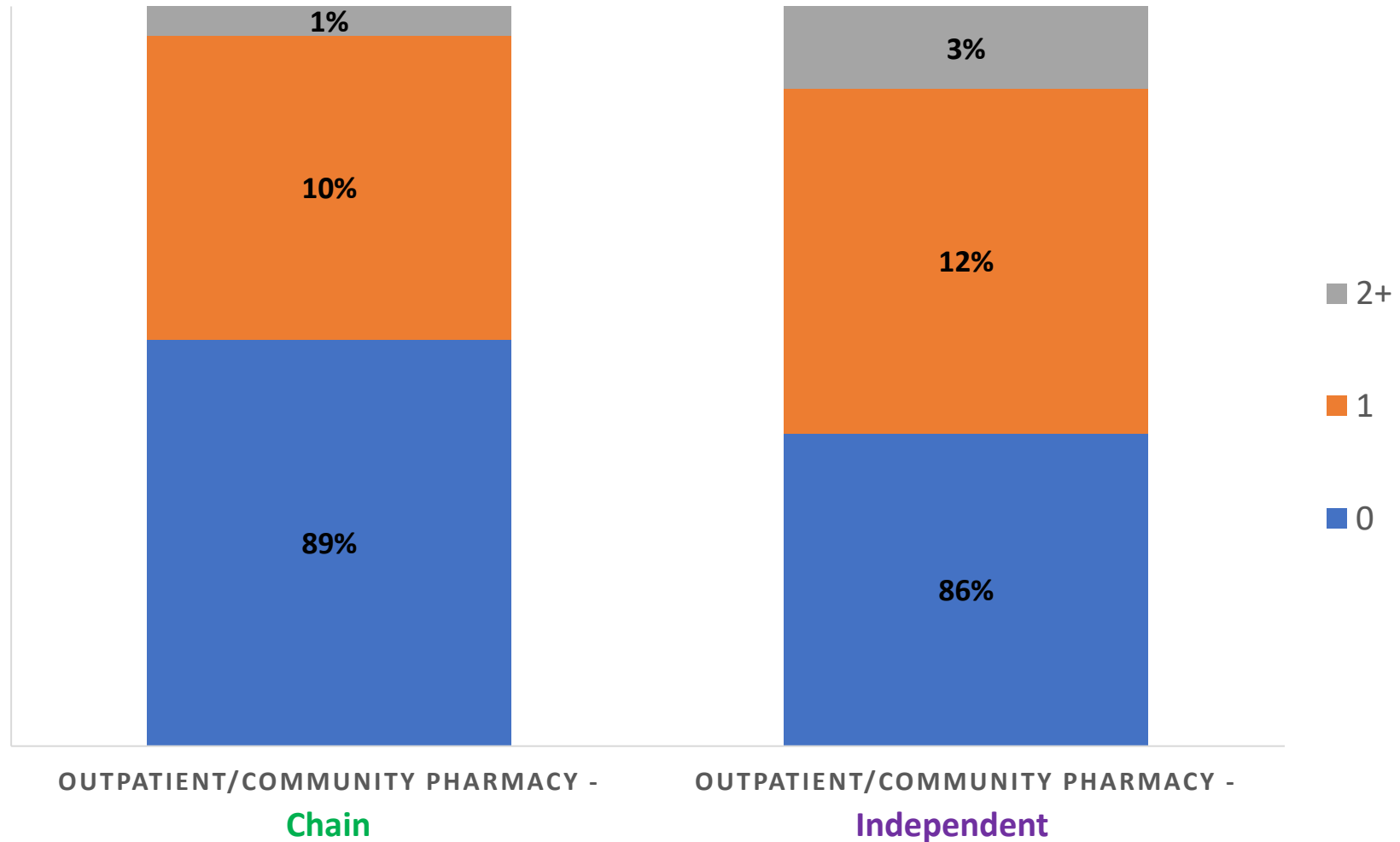
- 8 hours
- 10 hours
- 12 hours
- Other
- Unanswered

Total Respondents: 171

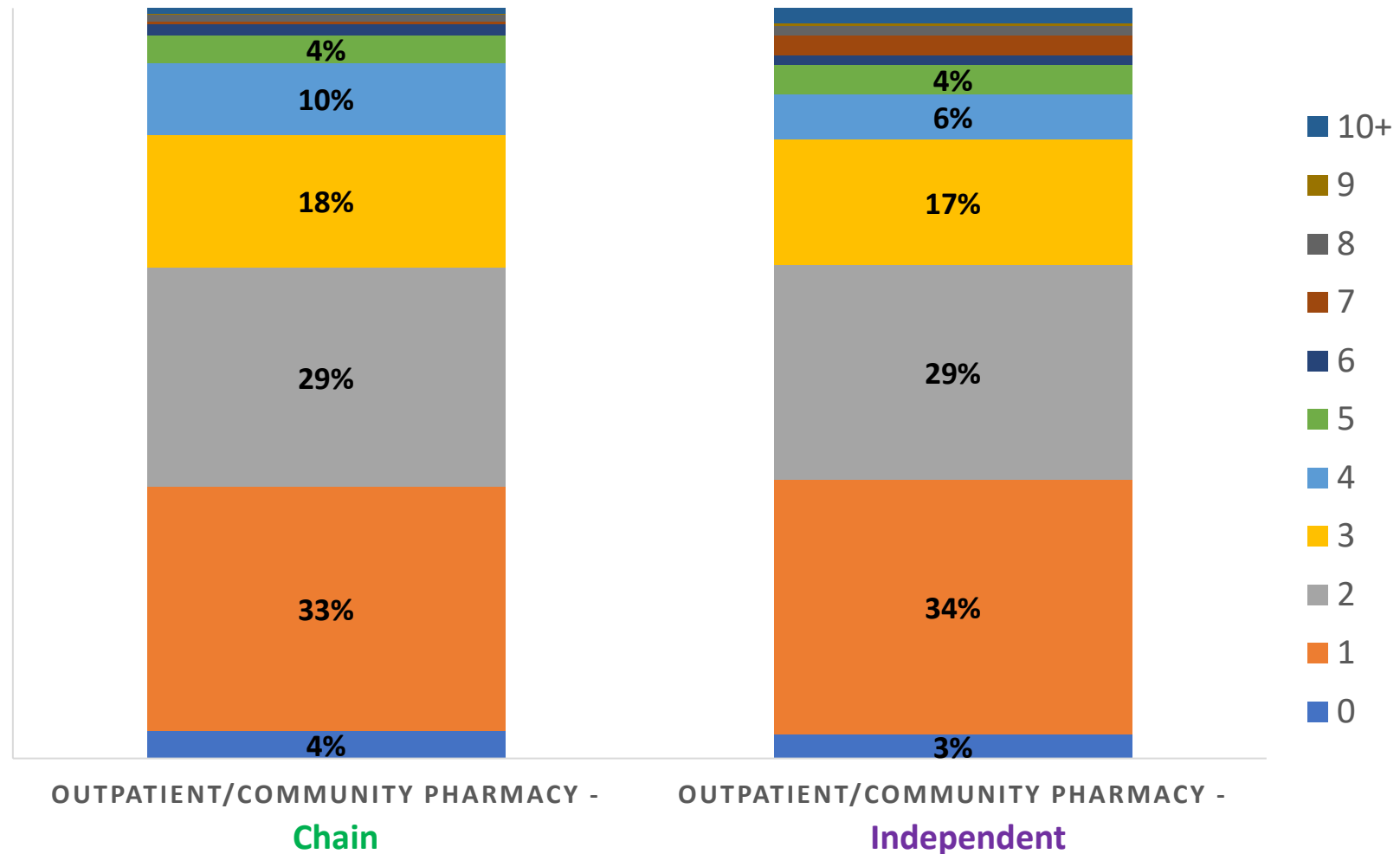
Q11 Provide the number of pharmacists that work during a typical shift.



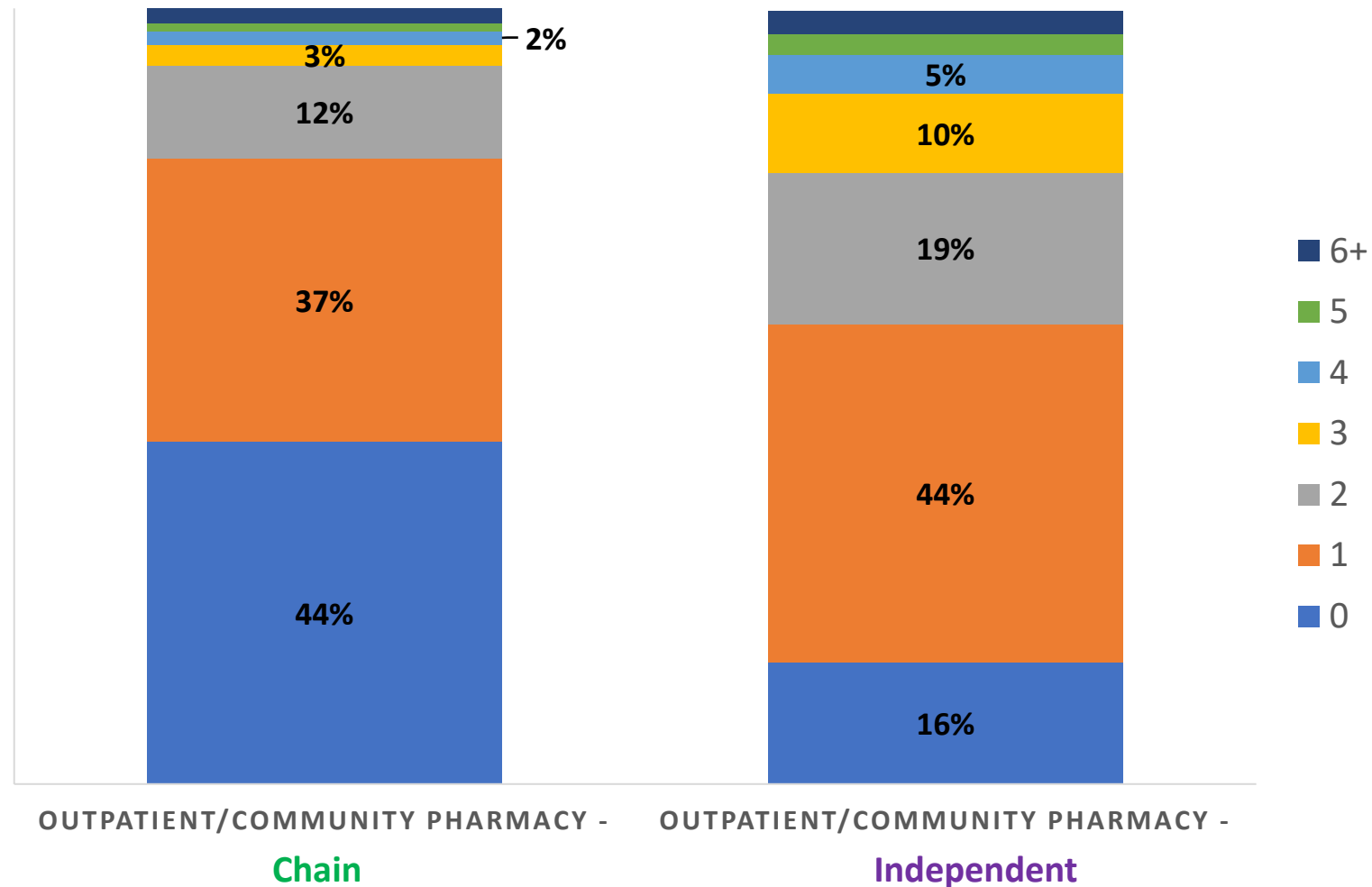
Q11 Provide the number of interns that work during a typical shift.



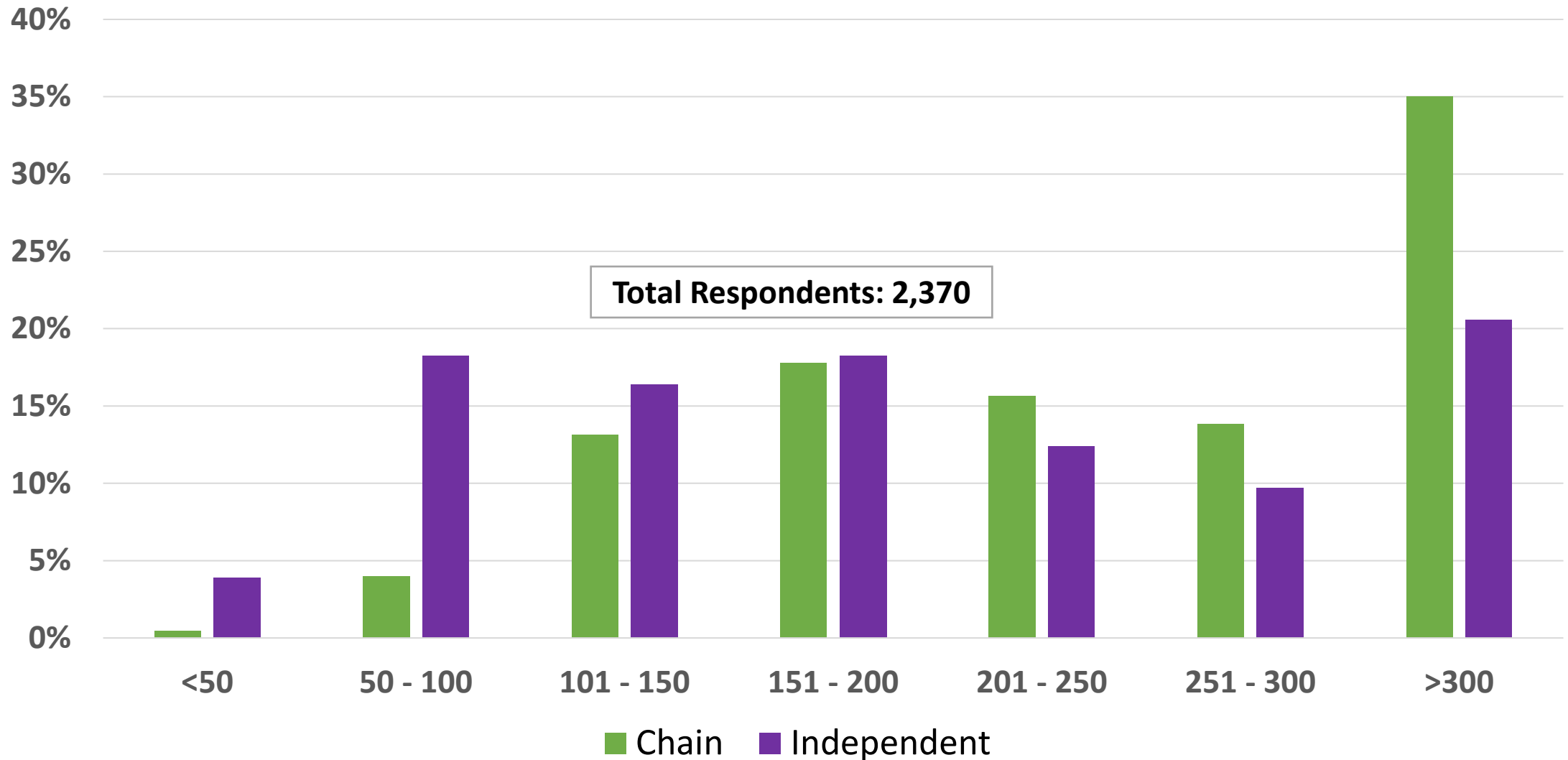
Q11 Provide the number of pharmacy technicians that work during a typical shift.



Q11 Provide the number of unlicensed clerks/typists that work during a typical shift.

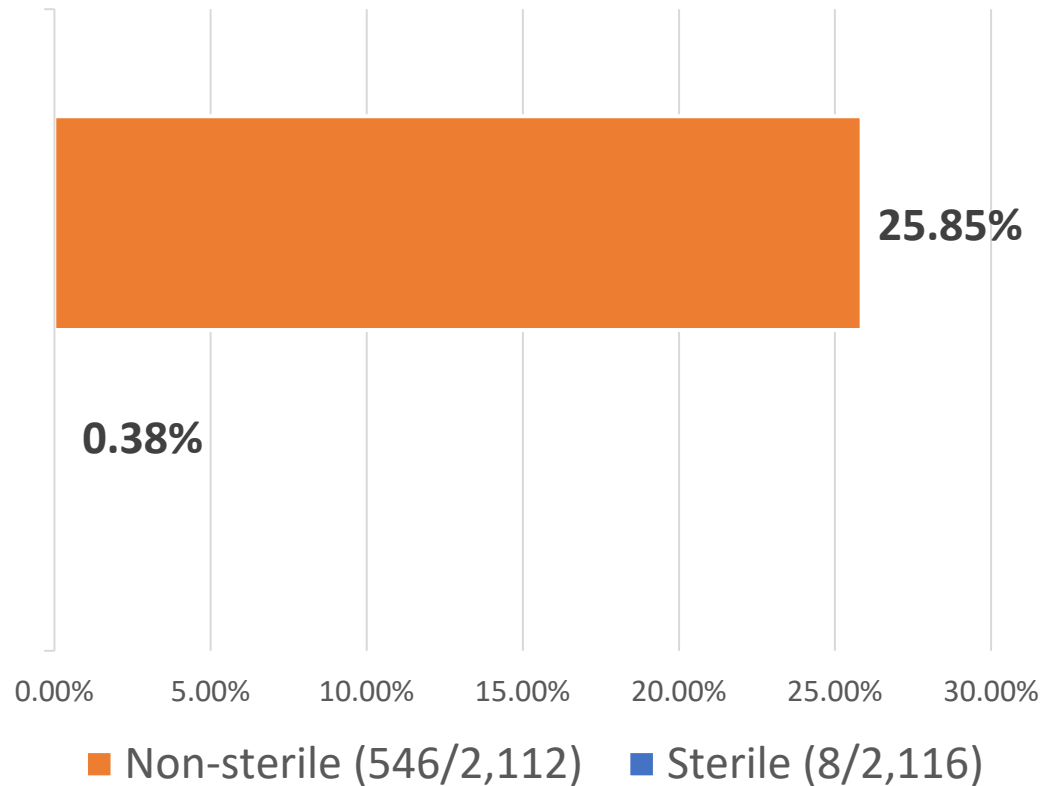


Q12 What is the average prescription volume during a typical shift?

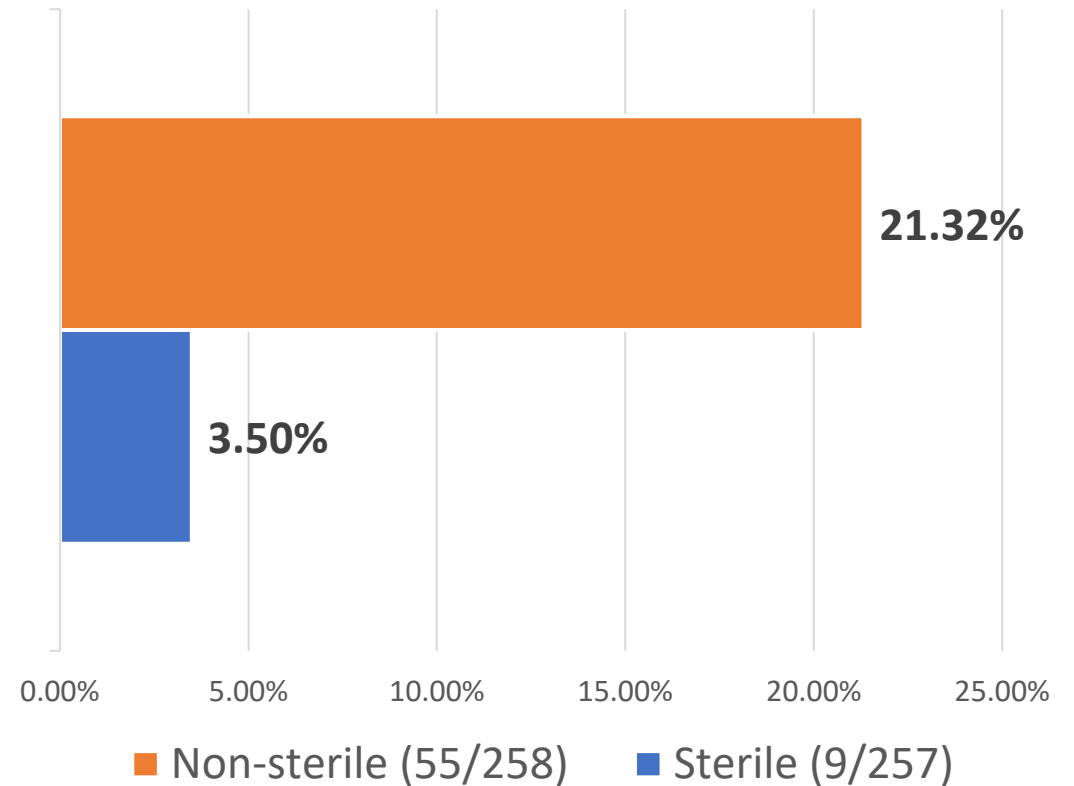


Q13-14 Does your primary worksite perform sterile or non-sterile compounding?

Community Chain Pharmacy

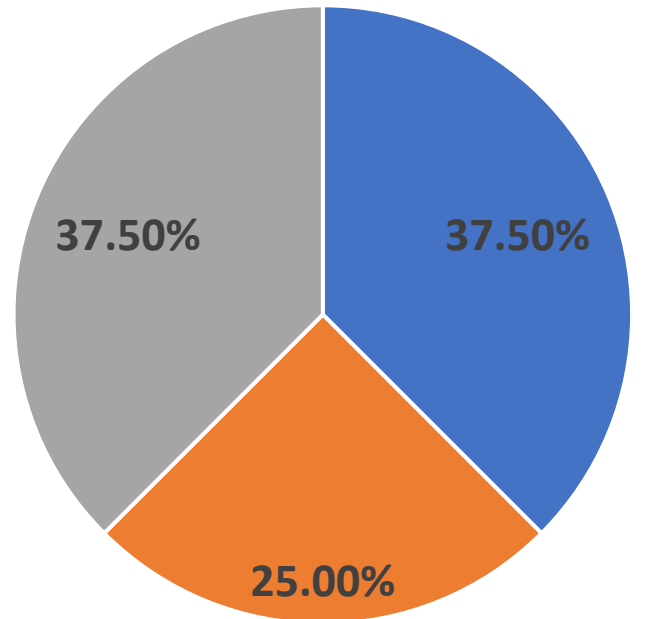


Community Independent Pharmacy



Q13-14 If yes, what is the average number prepared in a typical shift?

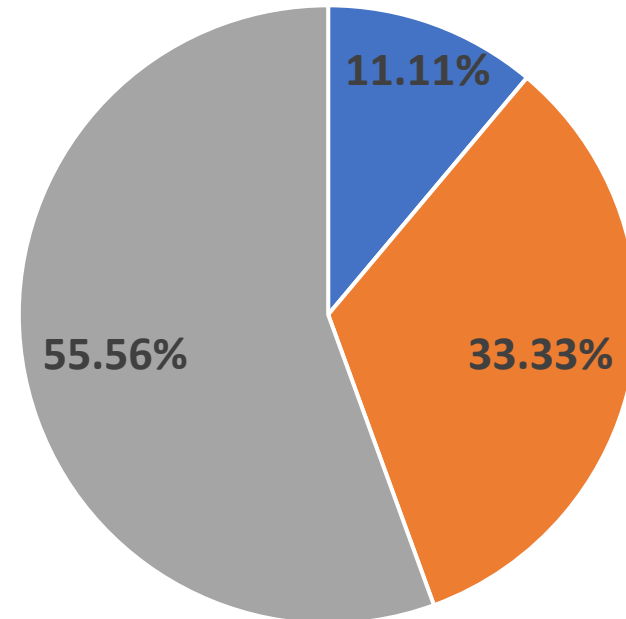
Community Chain Pharmacy
Sterile Compounding



■ 0-5 ■ 6-10 ■ Unanswered

Total Respondents: 8

Community Independent Pharmacy
Sterile Compounding

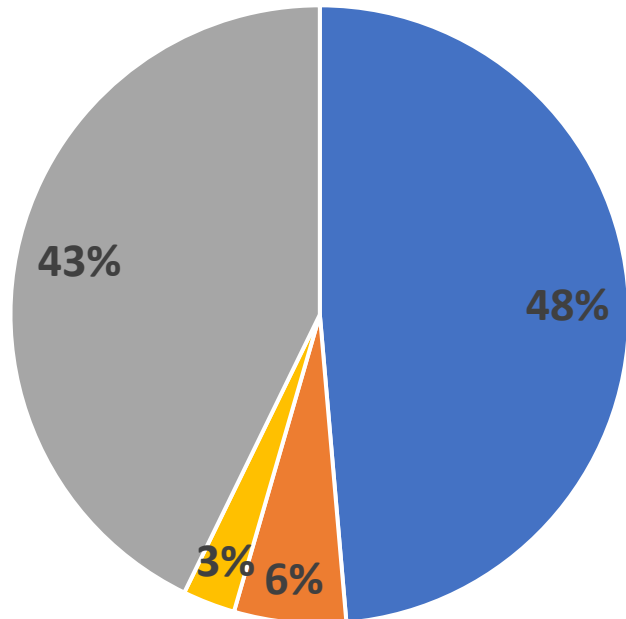


■ 0-5 ■ 20-30 ■ Unanswered

Total Respondents: 9

Q13-14 If yes, what is the average number prepared in a typical shift?

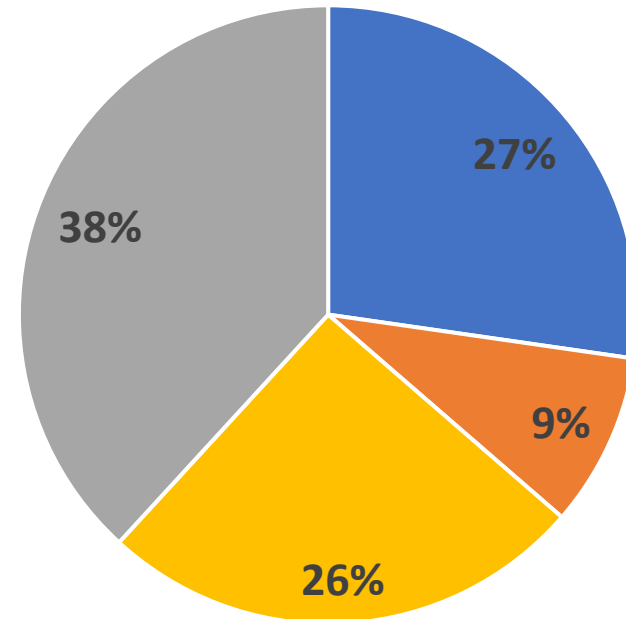
Community Chain Pharmacy
Non-sterile Compounding



■ 0-5 ■ 6-10 ■ >10 ■ Unanswered

Total Respondents: 546

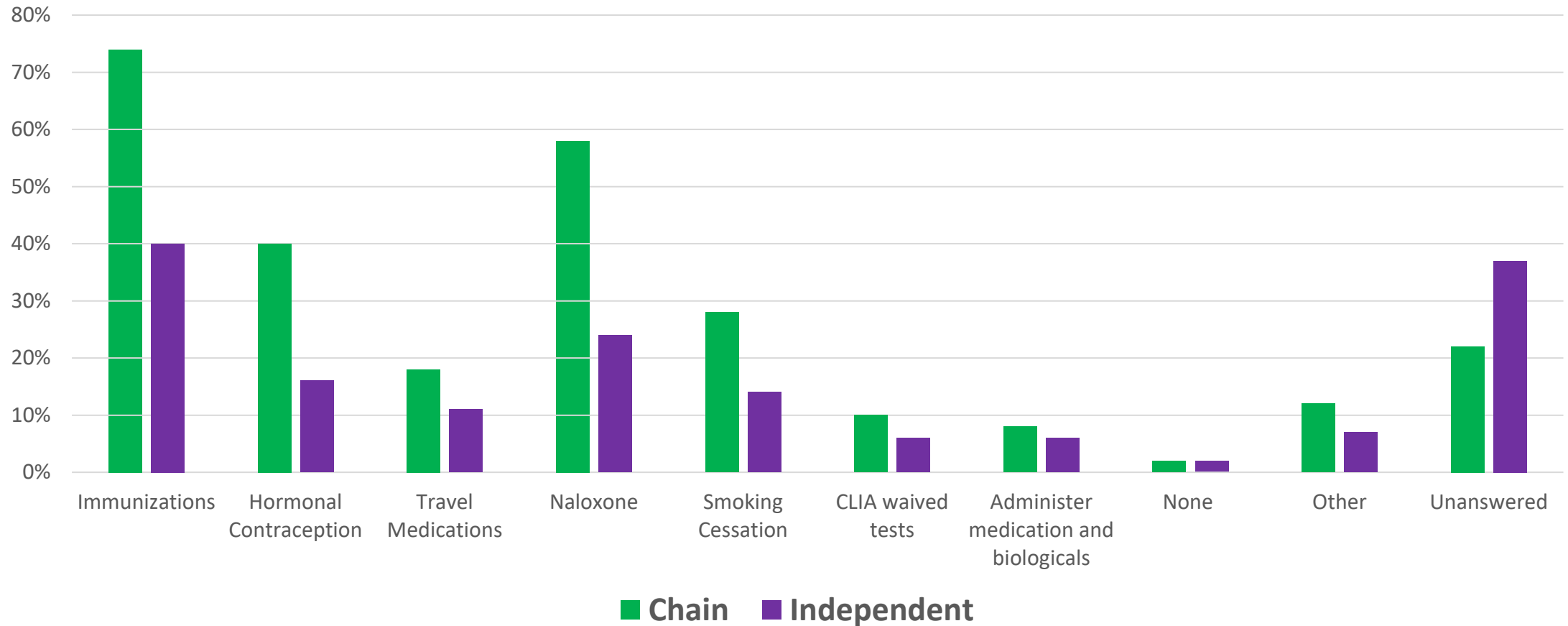
Community Independent Pharmacy
Non-sterile Compounding



■ 0-5 ■ 6-10 ■ >10 ■ Unanswered

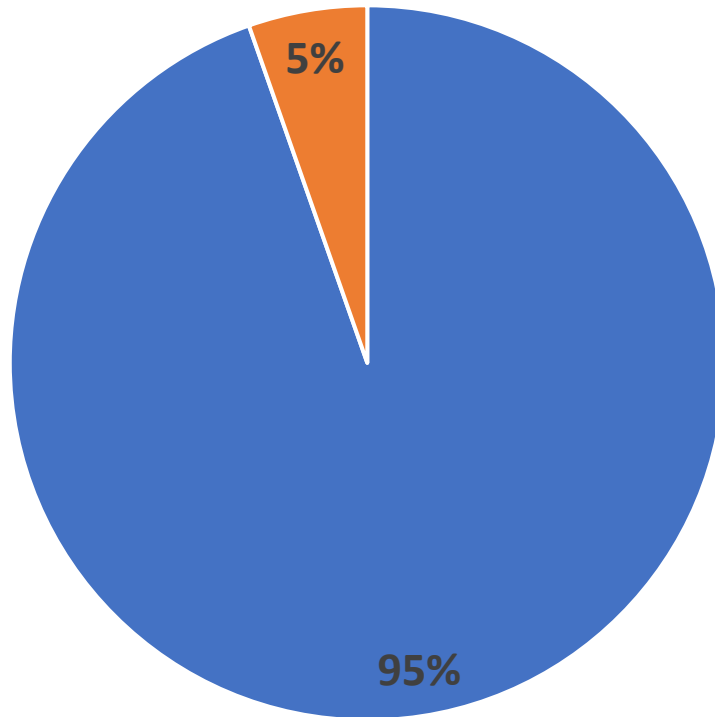
Total Respondents: 55

Q15 Which of the following services are provided at your primary worksite?



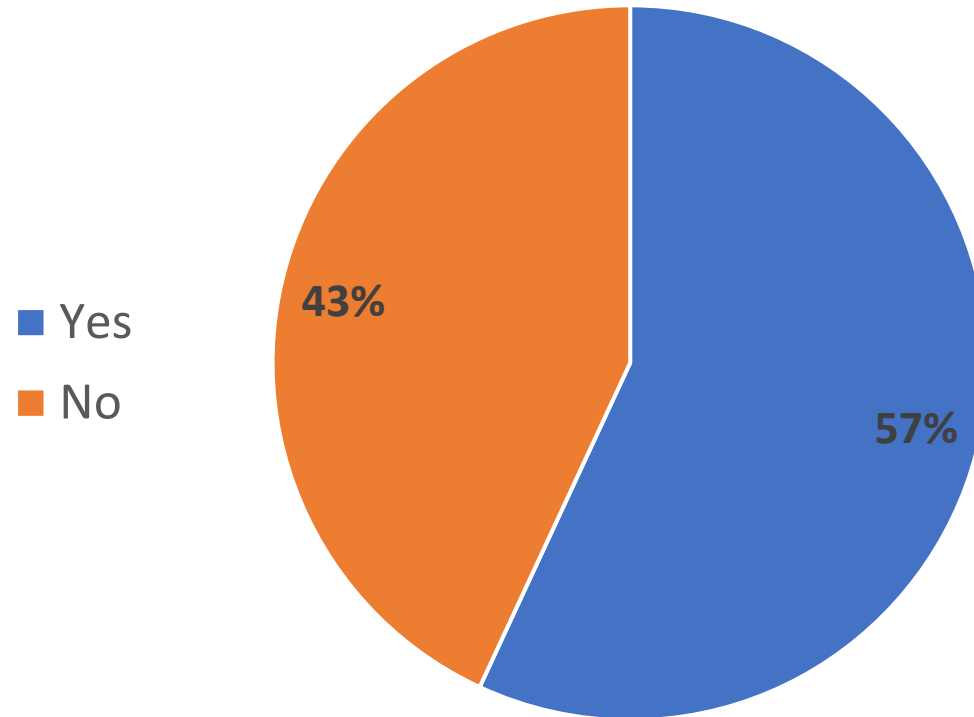
Q16 As a pharmacist, are you required to perform these services?

Community Chain Pharmacy



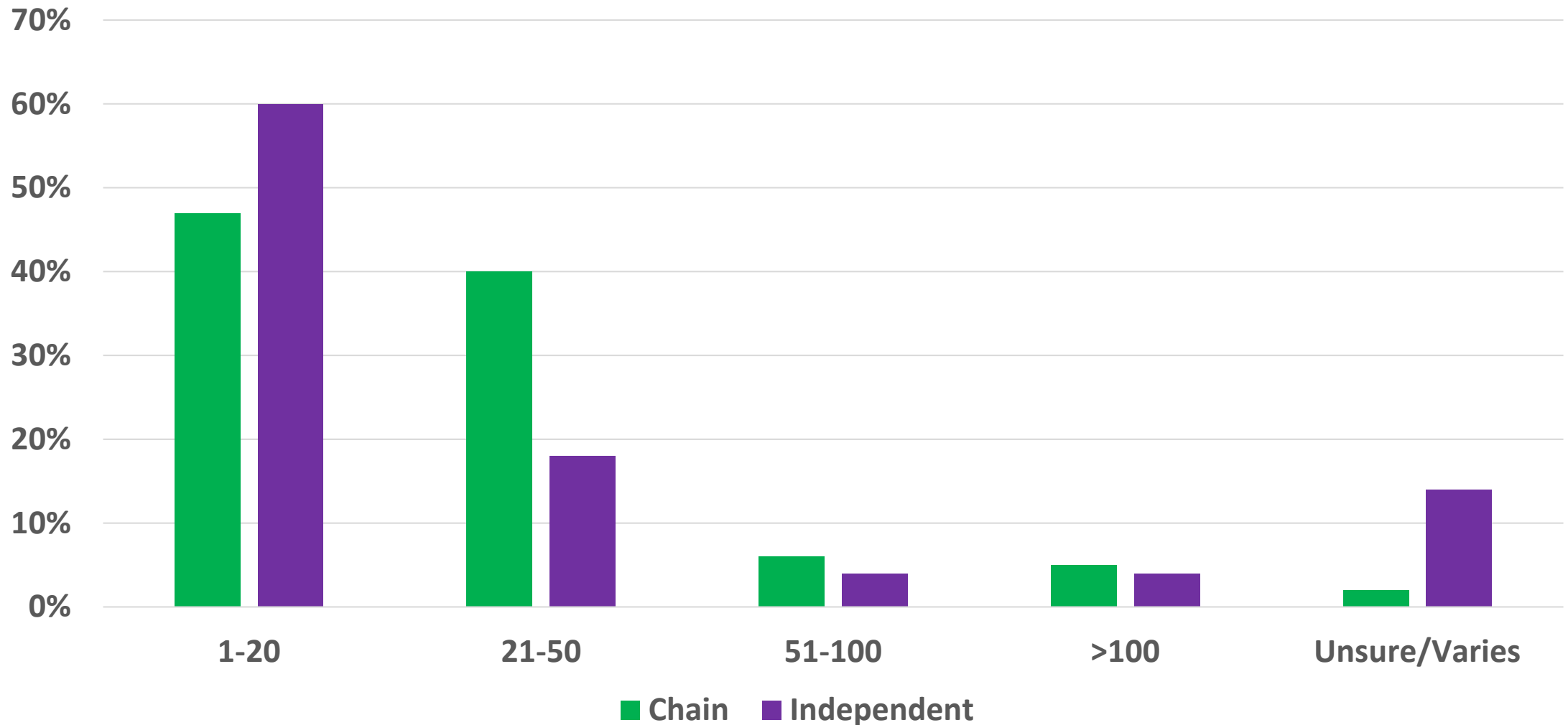
Total Respondents: 2,103

Community Independent Pharmacy



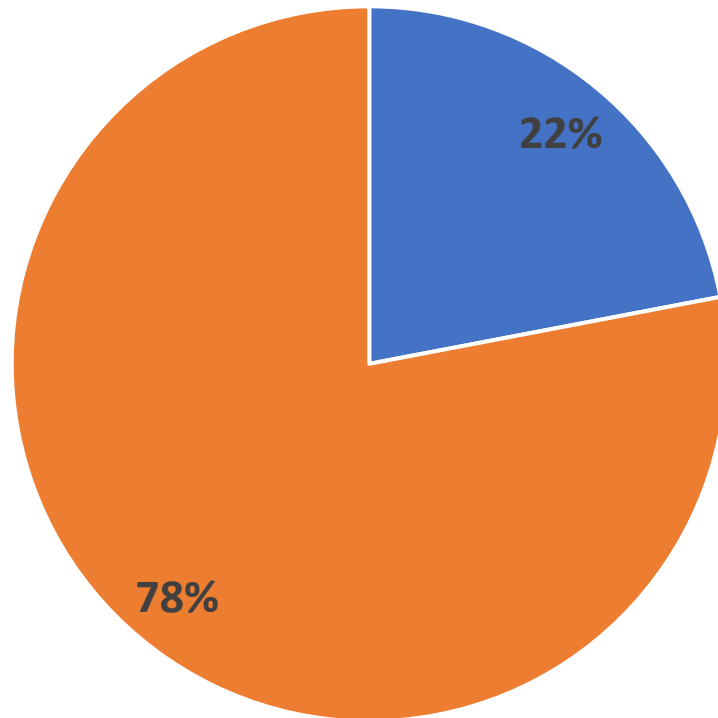
Total Respondents: 253

Q17 Indicate the average number of immunizations administered in a typical work shift.



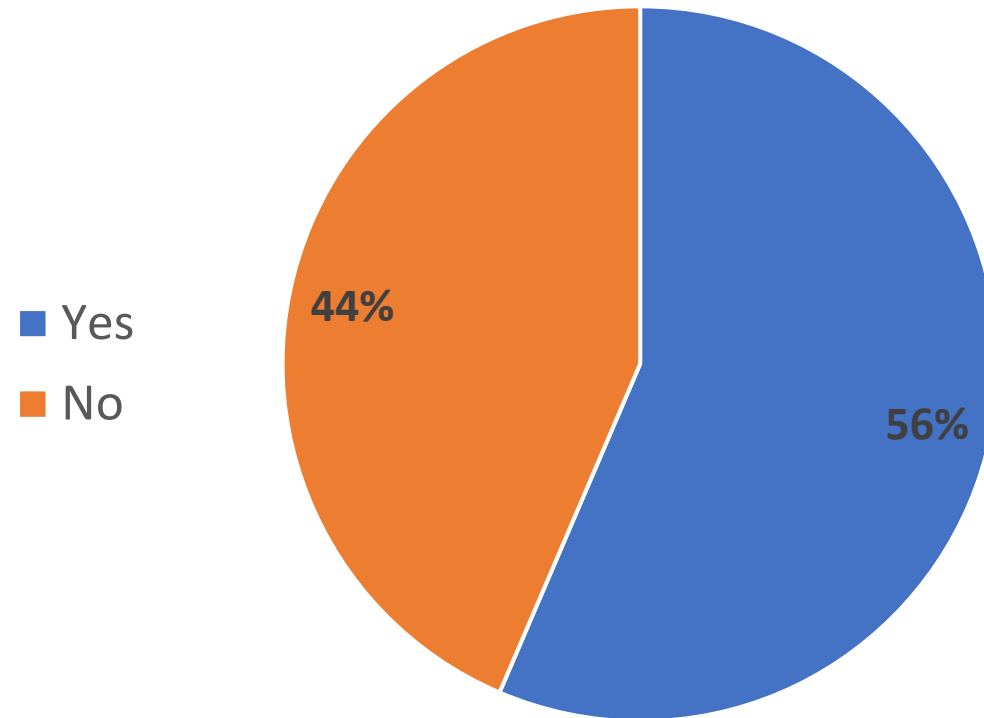
Q18 Do you believe you have sufficient time to provide adequate screening prior to the administration of immunization?

Community Chain Pharmacy



Total Respondents: 2,024

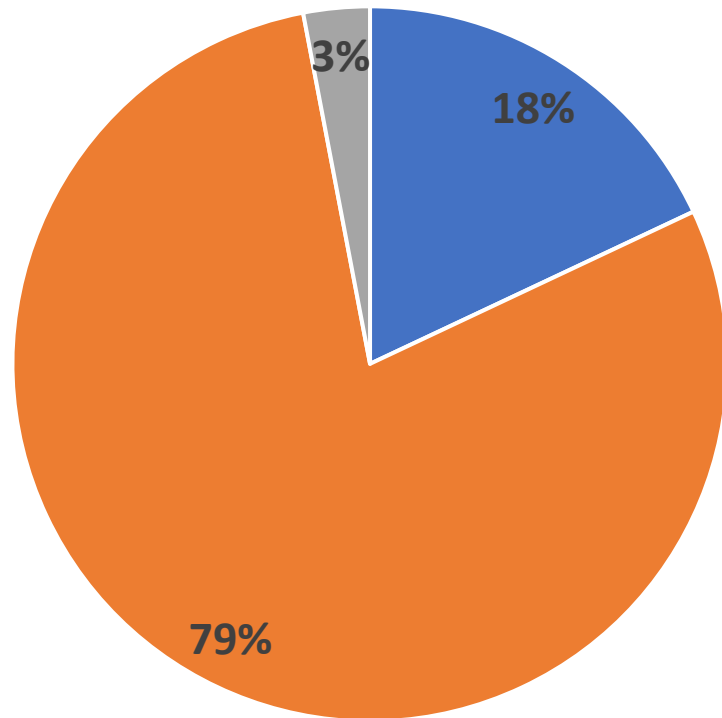
Community Independent Pharmacy



Total Respondents: 164

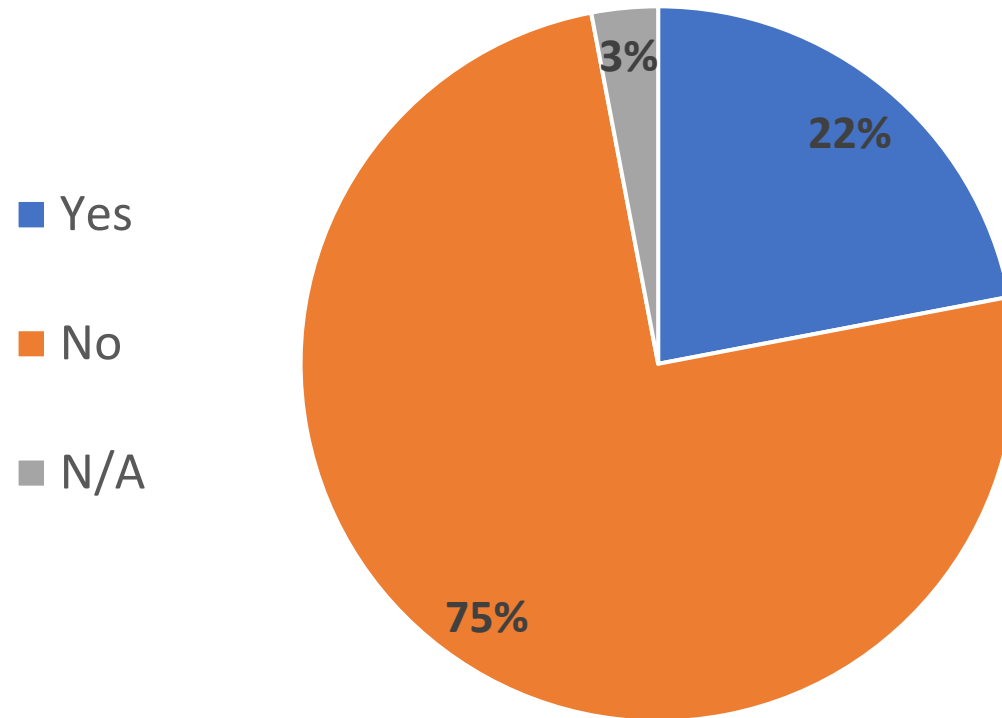
Q19 Does your primary worksite use an automated drug delivery system?

Community Chain Pharmacy



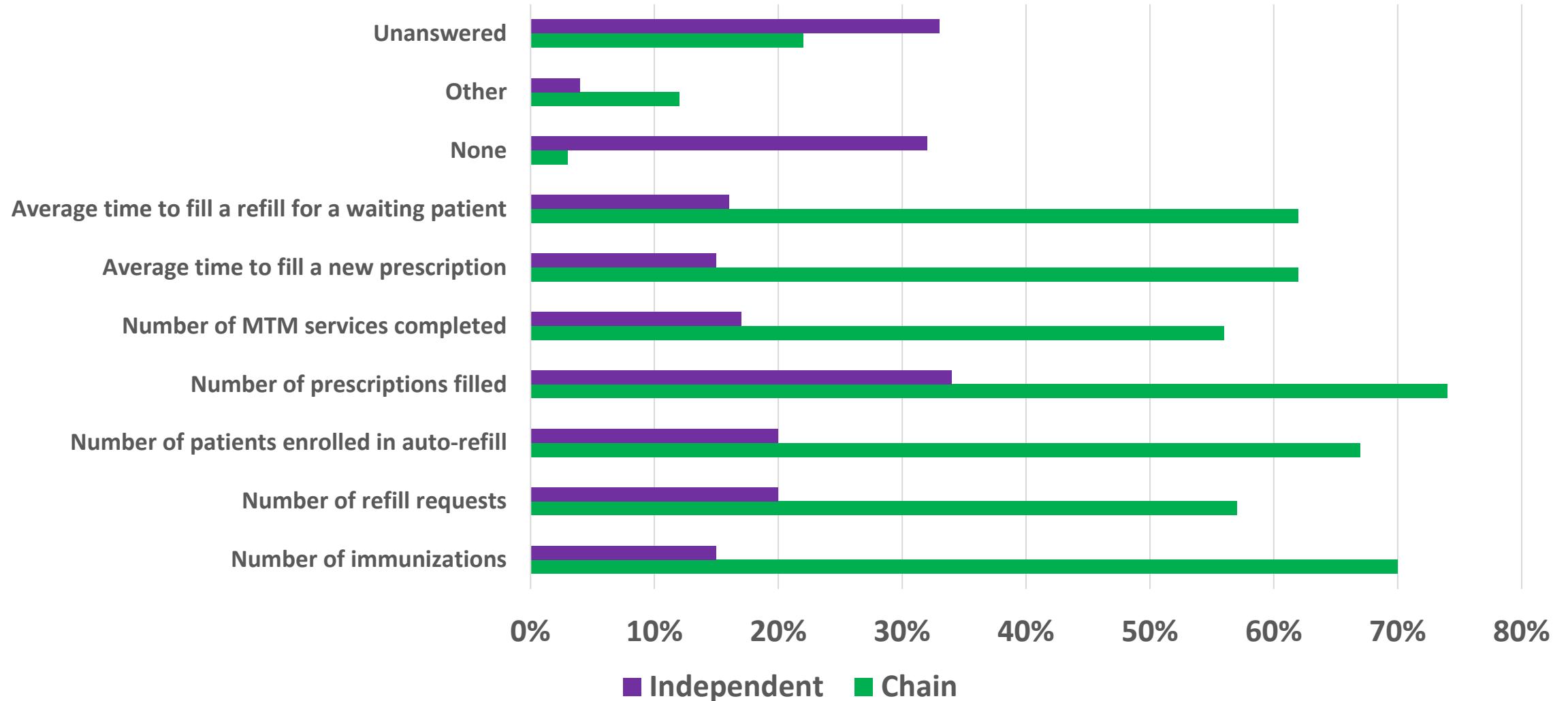
Total Respondents: 2,109

Community Independent Pharmacy



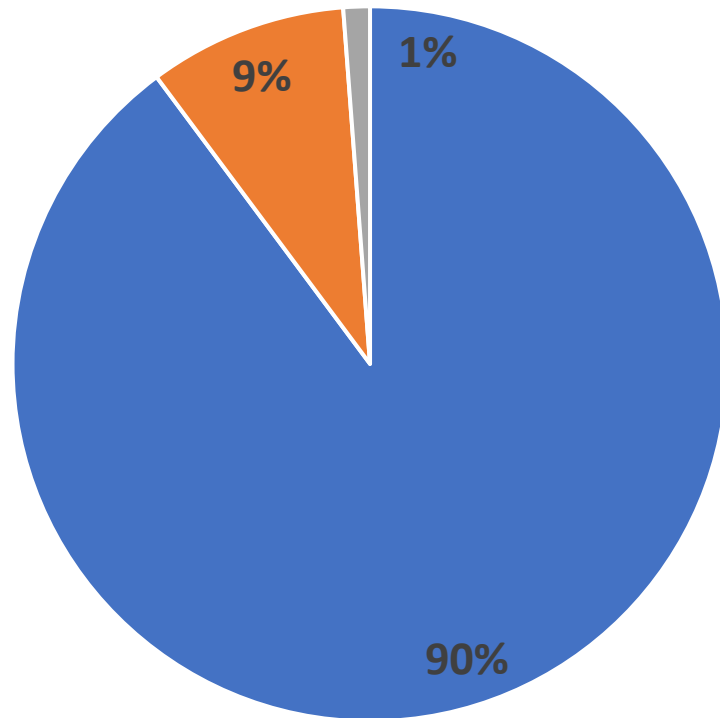
Total Respondents: 254

Q20 Does your primary worksite employer use workload metrics in the following areas?



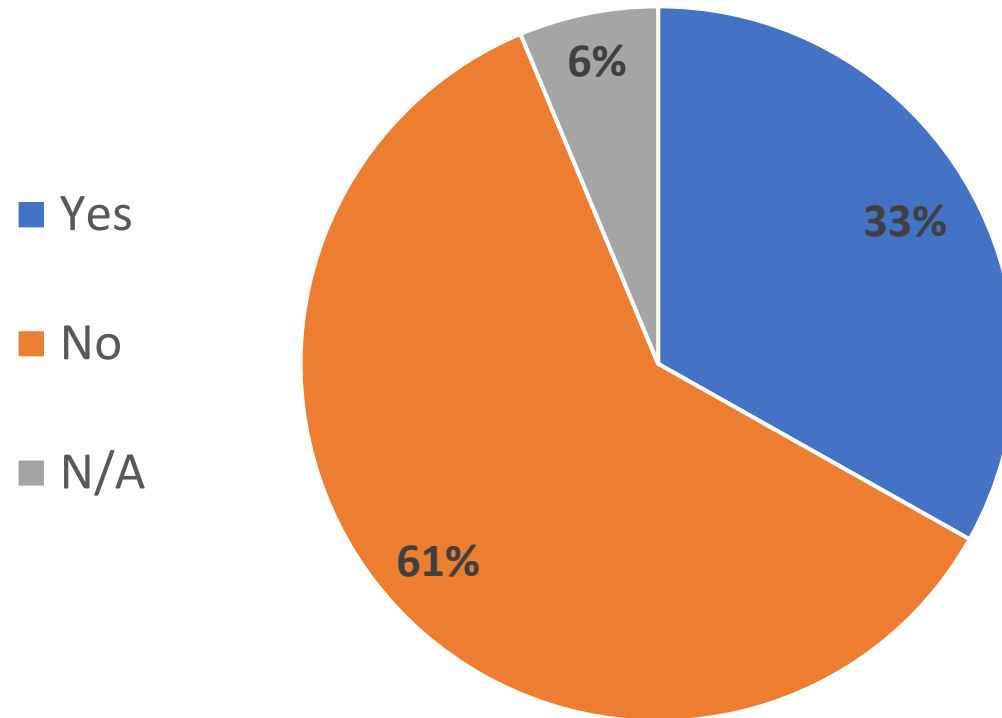
Q21 Does your primary worksite have a work queue that monitors the wait time for a prescription?

Community Chain Pharmacy



Total Respondents: 2,104

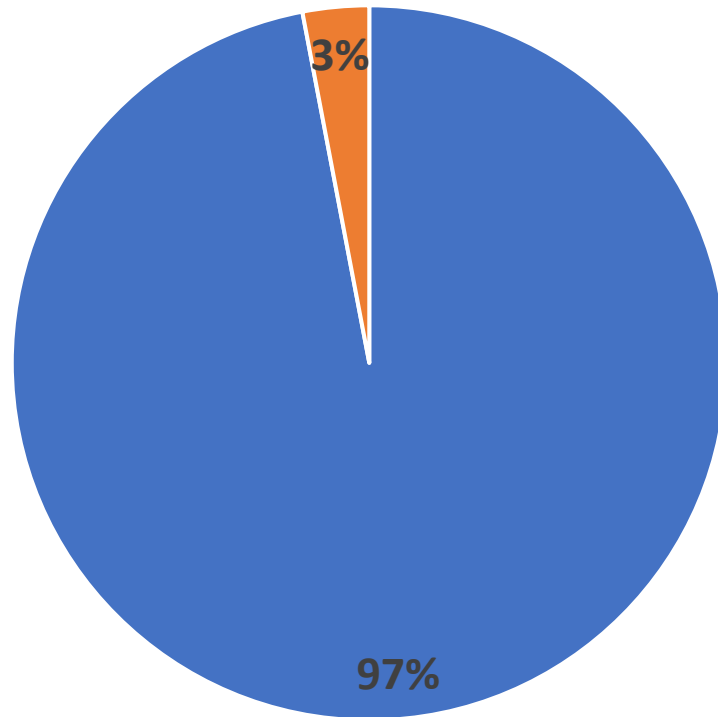
Community Independent Pharmacy



Total Respondents: 256

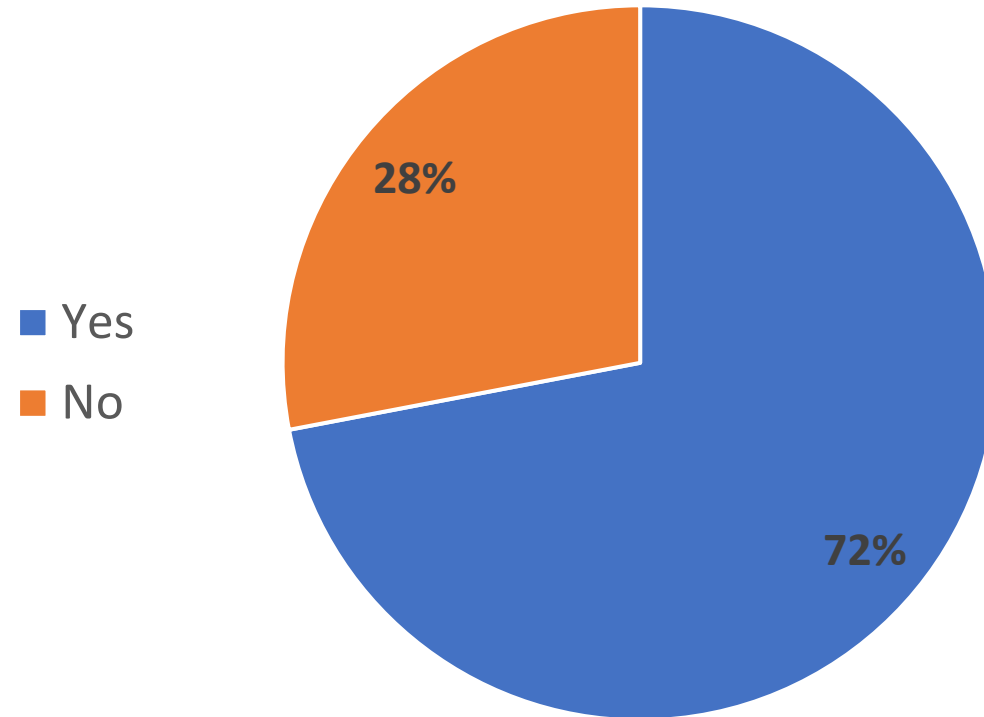
Q22 Does your employer require non-dispensing related duties?

Community Chain Pharmacy



Total Respondents: 2,111

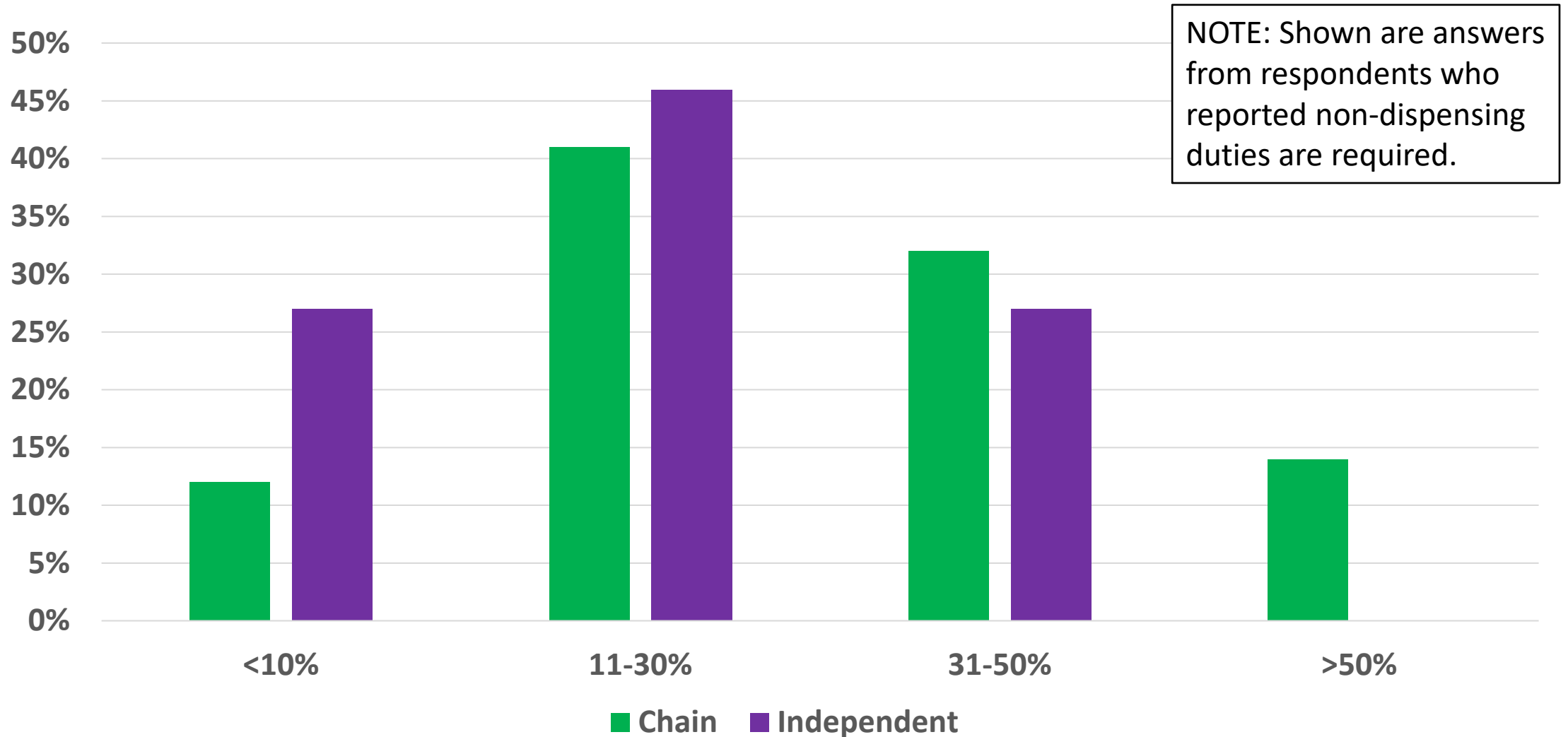
Community Independent Pharmacy



Total Respondents: 257

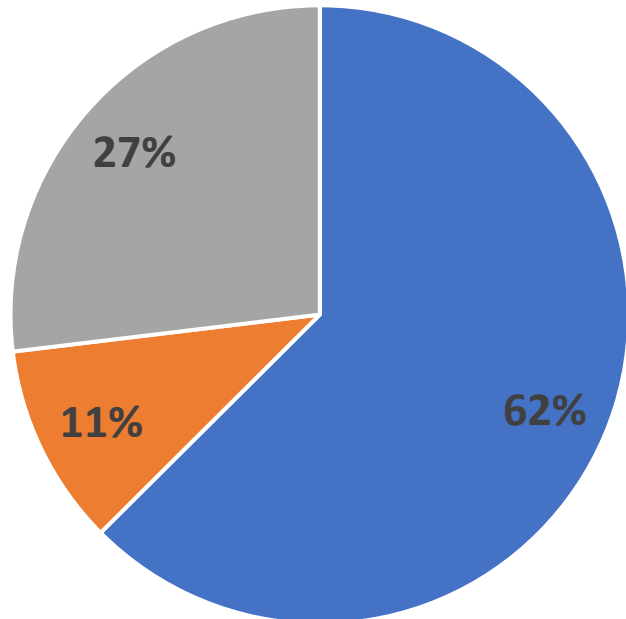
■ Yes
■ No

Q22 On average, what percentage of your time is spent on non-dispensing duties?



Q23 Are medication errors appropriately documented and evaluated consistently with the Board's quality assurance requirements?

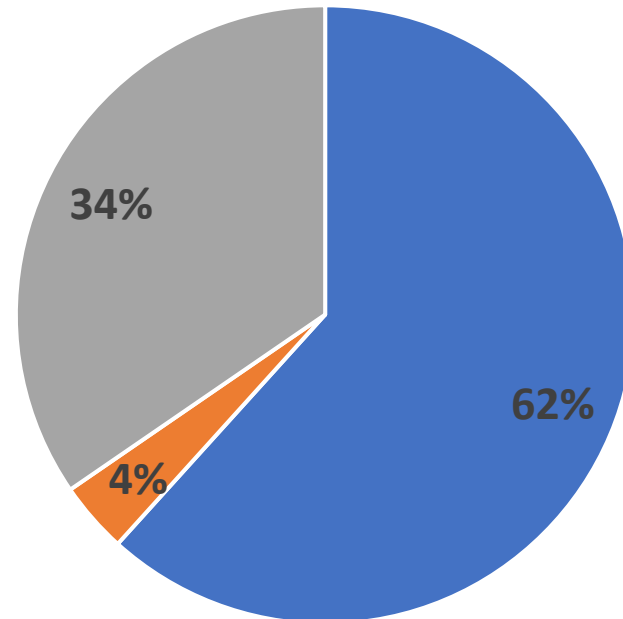
Community Chain Pharmacy
Only answers by PIC are shown



■ Yes ■ No ■ Unanswered

Total Respondents: 930

Community Independent Pharmacy
Only answers by PIC are shown



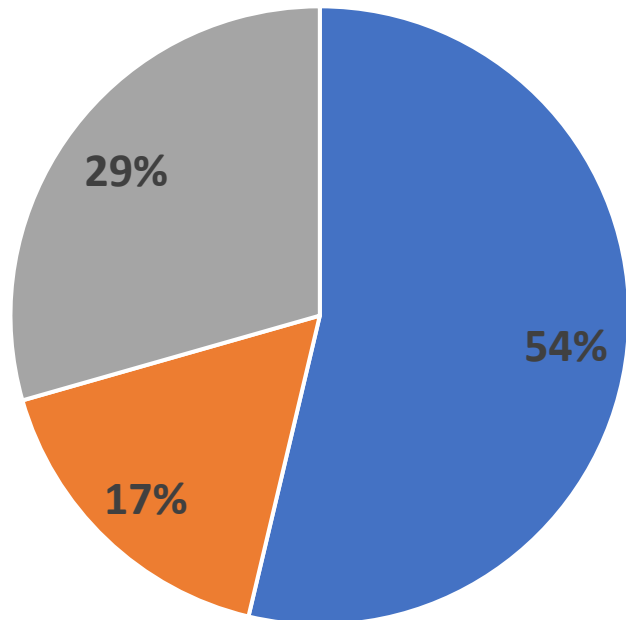
■ Yes ■ No ■ Unanswered

Total Respondents: 190

Q23 Are medication errors appropriately documented and evaluated consistently with the Board's quality assurance requirements?

Community Chain Pharmacy

Only answers by non-PIC are shown

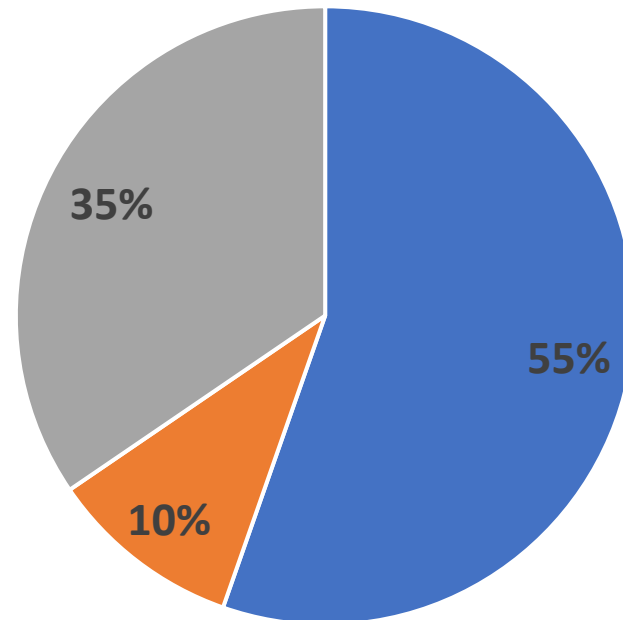


■ Yes ■ No ■ Unanswered

Total Respondents: 1,769

Community Independent Pharmacy

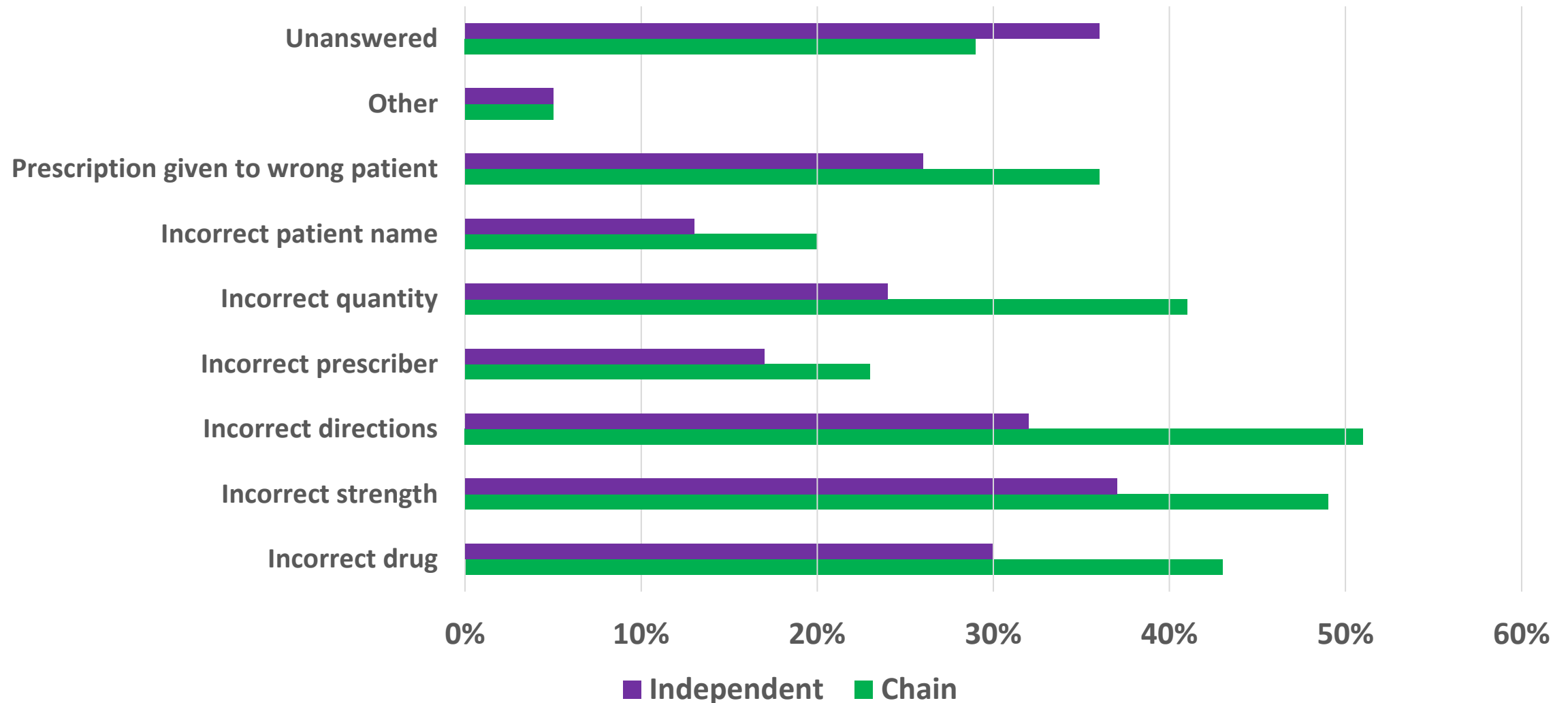
Only answers by non-PIC are shown



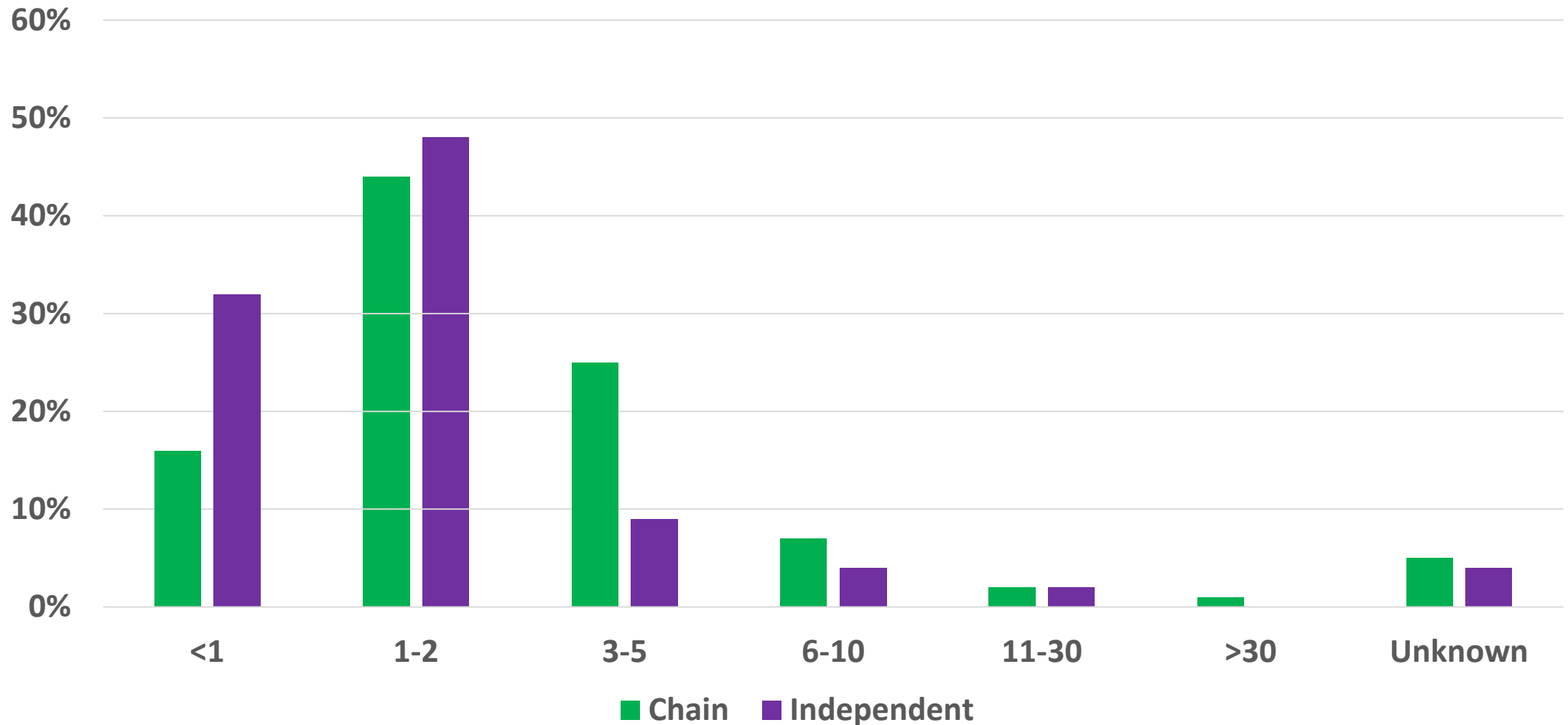
■ Yes ■ No ■ Unanswered

Total Respondents: 171

Q24 What was the cause for errors documented at your primary work site?



Q25 What is the average number of medication errors that occur in a month at your primary worksite?

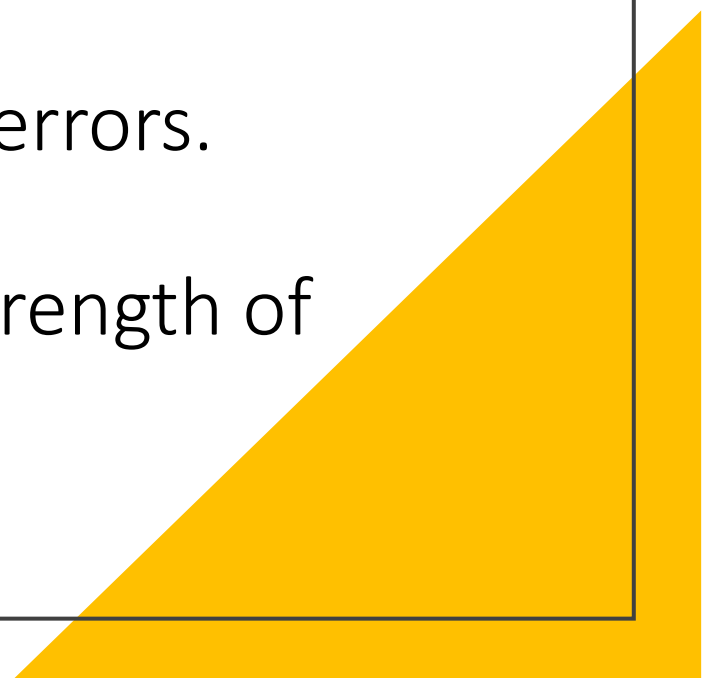


Regarding medication errors:

A slight correlation between prescription volume and medication errors was found.

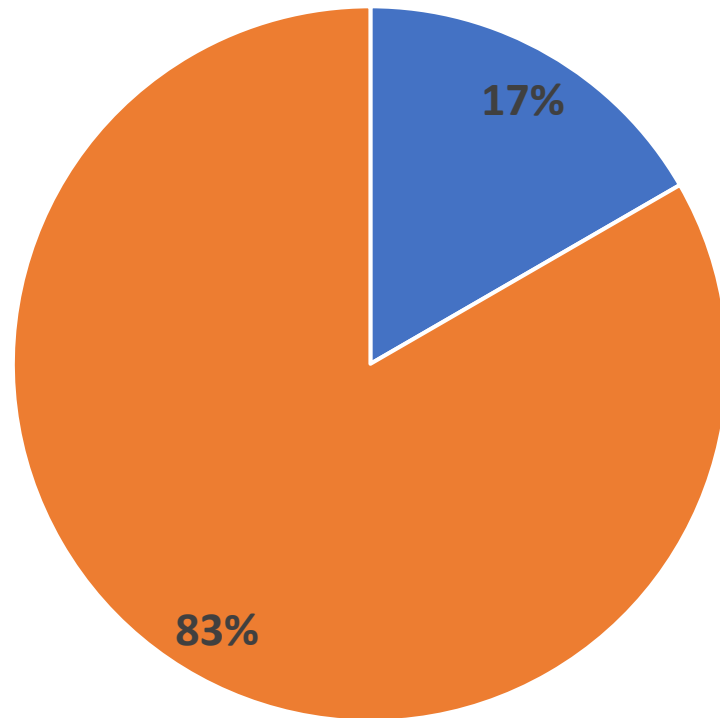
That is, the greater the volume, the more errors.

Further analysis is needed to determine strength of correlation.



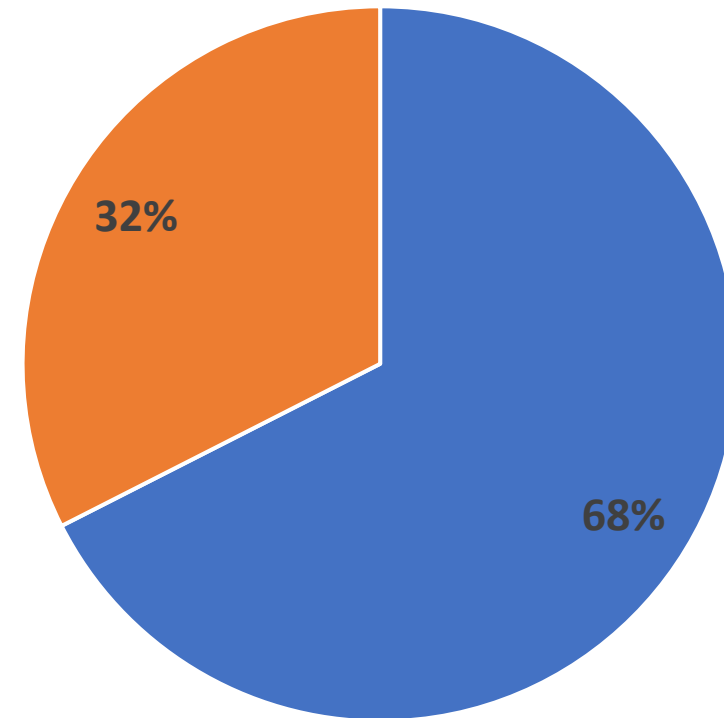
Q26 Do you believe you have sufficient time to provide appropriate patient consultation?

Community Chain Pharmacy



Total Respondents: 1,933

Community Independent Pharmacy

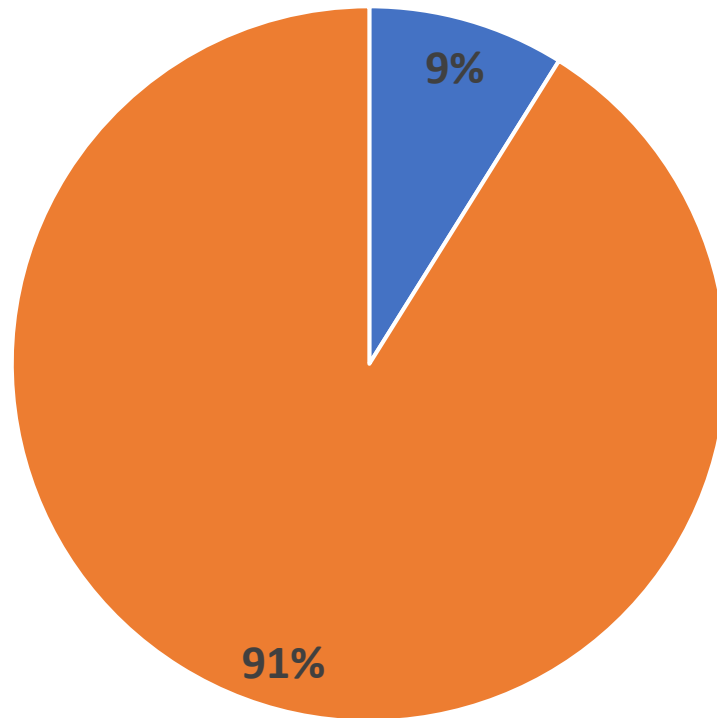


Total Respondents: 237

■ Yes
■ No

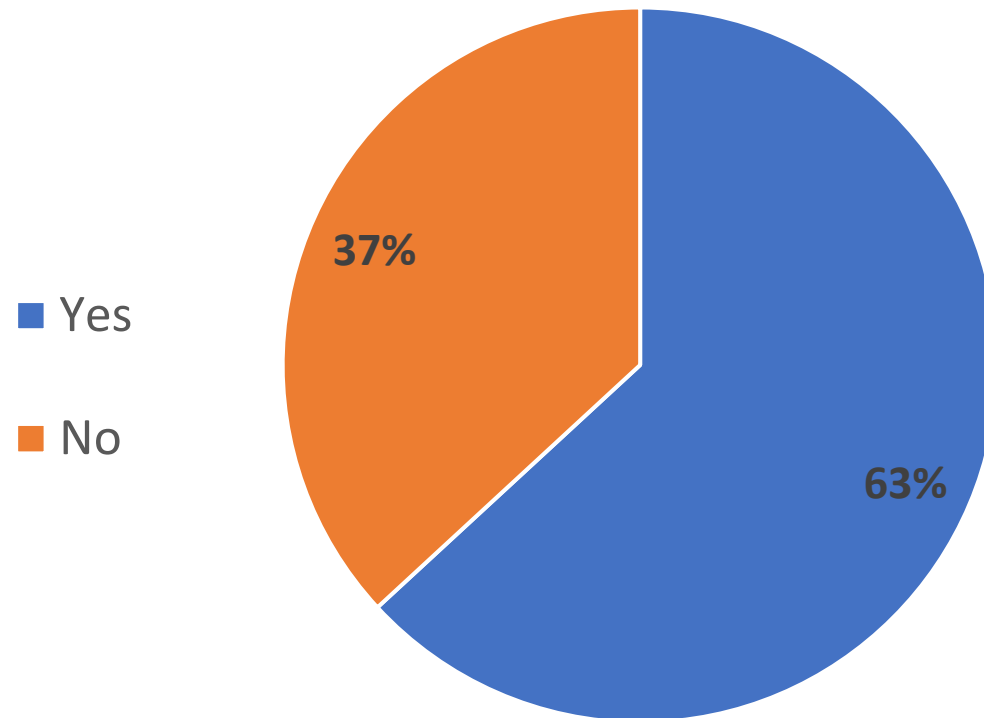
Q27 Do you believe the pharmacy staffing in your primary worksite is appropriate to ensure adequate patient care?

Community Chain Pharmacy



Total Respondents: 1,932

Community Independent Pharmacy



Total Respondents: 236