

How to File a Complaint with the California State Board of Pharmacy



How to file a complaint with the California Board of Pharmacy:

- Use QR Code Above
- Download a complaint form and mail to:
Board of Pharmacy
Attention: Complaint Unit
2720 Gateway Oaks Drive, Suite 100
Sacramento, CA 95833

To facilitate the Board's review of your complaint, please provide as much detailed information as possible and include copies of any relevant supporting documentation.

Scan here for a compilation of relevant pharmacy laws.



As a reminder, if conditions present an immediate risk of death, illness, or irreparable harm to patients, personnel, or pharmacy staff, as specified in Business and Professions Code section 4113(d), the Board has established the following email, PharmacyAlert@dca.ca.gov, for reporting.

Note: The Board welcomes and investigates all complaints received, including anonymous complaints. However, investigations of anonymous complaints may be difficult to investigate because investigators may need additional information from the complainant to establish facts necessary to prove a violation.

