

**BEFORE THE
BOARD OF PHARMACY
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:

TRANG THI NGUYEN, Respondent

Pharmacy Technician License No. TCH 179320

Agency Case No. 7969

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on September 3, 2025.

It is so ORDERED on August 4, 2025.

BOARD OF PHARMACY
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

By



Seung W. Oh, Pharm.D.
Board President

1 ROB BONTA
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8 **BEFORE THE**
9 **BOARD OF PHARMACY**

10 **DEPARTMENT OF CONSUMER AFFAIRS**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 7969

13 **TRANG THI NGUYEN**
14 **11791 Brookshire Ave**
Garden Grove, CA 92840

STIPULATED SETTLEMENT AND
DISCIPLINARY ORDER

15 **Pharmacy Technician License No. TCH**
16 **179320**

17 Respondent.

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19 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
20 entitled proceedings that the following matters are true:

21 **PARTIES**

22 1. Anne Sodergren (Complainant) is the Executive Officer of the Board of Pharmacy
23 (Board). She brought this action solely in her official capacity and is represented in this matter by
24 Rob Bonta, Attorney General of the State of California, by Desiree I. Kellogg, Deputy Attorney
25 General.

26 2. Respondent Trang Thi Nguyen (Respondent) is representing herself in this
27 proceeding and has chosen not to exercise her right to be represented by counsel.

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1 **DISCIPLINARY ORDER**

2 IT IS HEREBY ORDERED that Pharmacy Technician License No. TCH 179320 issued to
3 Respondent Trang Thi Nguyen is revoked. However, the revocation is stayed, and Respondent is
4 placed on probation for five (5) years on the following terms and conditions:

5 **1. Obey All Laws**

6 Respondent shall obey all state and federal laws and regulations.

7 Respondent shall report any of the following occurrences to the Board, in writing, within
8 seventy- two (72) hours of such occurrence:

- 9 • an arrest or issuance of a criminal complaint, information, or indictment for
10 violation of any state and federal laws
- 11 • a plea of guilty, or nolo contendere, no contest, or similar, in any state or federal
12 criminal proceeding to any criminal complaint, information or indictment
- 13 • a conviction of any crime
- 14 • the filing of a disciplinary pleading, issuance of a citation, or initiation of another

15 administrative action filed by any state or federal agency.

16 Failure to timely report such occurrence shall be considered a violation of probation.

17 **2. Report to the Board**

18 Respondent shall report to the Board quarterly, on a schedule as directed by the Board. The
19 report shall be made either in person or in writing, as directed. Among other requirements,
20 respondent shall state in each report under penalty of perjury whether there has been compliance
21 with all the terms and conditions of probation.

22 Failure to submit timely reports in a form as directed shall be considered a violation of
23 probation. Any period(s) of delinquency in submission of reports as directed may be added to the
24 total period of probation. Moreover, if the final probation report is not made as directed,
25 probation shall be automatically extended until such time as the final report is made and accepted
26 by the Board.

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1 **3. Interview with the Board**

2 Upon receipt of reasonable prior notice, respondent shall participate as directed for
3 interviews with the Board, at such intervals and locations as are determined by the Board. Failure
4 to appear for any scheduled interview without prior notification to Board staff, or failure to
5 appear for two (2) or more scheduled interviews with the Board during the period of probation,
6 shall be considered a violation of probation.

7 **4. Cooperate with Board Staff**

8 Respondent shall timely cooperate with the Board’s inspection program and with the
9 Board’s monitoring and investigation of respondent’s compliance with the terms and conditions
10 of their probation, including but not limited to: timely responses to requests for information by
11 Board staff; timely compliance with directives from Board staff regarding requirements of any
12 term or condition of probation; and timely completion of documentation pertaining to a term or
13 condition of probation. Failure to timely cooperate shall be considered a violation of probation.

14 **5. Reporting of Employment and Notice to Employers**

15 During the period of probation, respondent shall notify all present and prospective
16 employers of the decision in case number 7969 and the terms, conditions and restrictions imposed
17 on respondent by the decision, as follows:

18 Within thirty (30) days of the effective date of this decision, and within ten (10) days of
19 undertaking any new employment, respondent shall report to the Board in writing the name,
20 physical address, and mailing address of each of their employer(s), and the name(s), telephone
21 number(s), and email address(es) of all of their direct supervisor(s), as well as any pharmacist(s)-
22 in- charge, designated representative(s)-in-charge, responsible manager, or other compliance
23 supervisor(s) and the work schedule, if known. Respondent shall also include the reason(s) for
24 leaving the prior employment and the last day worked. Respondent shall sign and return to the
25 Board a written consent authorizing the Board to communicate with all of respondent’s
26 employer(s) and supervisor(s), and authorizing those employer(s) or supervisor(s) to
27 communicate with the Board, concerning respondent’s work status, performance, and monitoring.
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1 Failure to comply with the requirements or deadlines of this condition shall be considered a
2 violation of probation.

3 Within thirty (30) days of the effective date of this decision, and within fifteen (15) days of
4 respondent undertaking any new employment, respondent shall cause (a) their direct supervisor,
5 (b) their pharmacist-in-charge, designated representative-in-charge, responsible manager, or other
6 compliance supervisor, and (c) the owner or owner representative of their employer, to report to
7 the Board in writing acknowledging that the listed individual(s) has/have read the decision in case
8 number 7969, and the terms and conditions imposed thereby. If one person serves in more than
9 one role described in (a), (b), or (c), the acknowledgment shall so state. It shall be the
10 respondent's responsibility to ensure that these acknowledgment(s) are timely submitted to the
11 Board. In the event of a change in the person(s) serving the role(s) described in (a), (b), or (c)
12 during the term of probation, respondent shall cause the person(s) taking over the role(s) to report
13 to the Board in writing within fifteen (15) days of the change acknowledging that they have read
14 the decision in case number 7969, and the terms and conditions imposed thereby.

15 If respondent works for or is employed by or through an employment service, respondent
16 must notify the person(s) described in (a), (b), and (c) above at every entity licensed by the Board
17 of the decision in case number 7969, and the terms and conditions imposed thereby in advance of
18 respondent commencing work at such licensed entity. A record of this notification must be
19 provided to the Board upon request.

20 Furthermore, within thirty (30) days of the effective date of this decision, and within fifteen
21 (15) days of respondent undertaking any new employment by or through an employment service,
22 respondent shall cause the person(s) described in (a), (b), and (c) above at the employment service
23 to report to the Board in writing acknowledging that they have read the decision in case number
24 7969, and the terms and conditions imposed thereby. It shall be respondent's responsibility to
25 ensure that these acknowledgment(s) are timely submitted to the Board.

26 Failure to timely notify present or prospective employer(s) or failure to cause the identified
27 person(s) with that/those employer(s) to submit timely written acknowledgments to the Board
28 shall be considered a violation of probation.

1 "Employment" within the meaning of this provision includes any full-time, part-time,
2 temporary, relief, or employment/management service position as a Pharmacy Technician
3 License, or any position for which a Pharmacy Technician License is a requirement or criterion
4 for employment, whether the respondent is an employee, independent contractor or volunteer.

5 **6. Notification of Change(s) in Name, Address(es), or Phone Number(s)**

6 Respondent shall further notify the Board as directed within ten (10) days of any change in
7 name, residence address, mailing address, e-mail address or phone number.

8 Failure to timely notify the Board of any change in employer, name, address, or phone
9 number, within 10 days of the change, shall be considered a violation of probation.

10 **7. Reimbursement of Board Costs**

11 As a condition precedent to successful completion of probation, respondent shall pay to the
12 Board its costs of investigation and prosecution in the amount of \$965.62. Respondent shall
13 make said payments as follows:

14 There shall be no deviation from this schedule absent prior written approval by the Board.
15 Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

16 Respondent shall be permitted to pay these costs in a payment plan approved by the Board,
17 so long as full payment is completed no later than one (1) year prior to the end date of probation.

18 **8. Probation Monitoring Costs**

19 Respondent shall pay any costs associated with probation monitoring as determined by the
20 Board each and every year of probation. Such costs shall be payable to the Board on a schedule
21 as directed by the Board. Failure to pay such costs by the deadline(s) as directed shall be
22 considered a violation of probation.

23 **9. Status of License**

24 Respondent shall, at all times while on probation, maintain an active, current Pharmacy
25 Technician License with the Board, including any period during which suspension or probation is
26 tolled. Failure to maintain an active, current Pharmacy Technician License shall be considered a
27 violation of probation.

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1 If respondent's Pharmacy Technician License expires or is cancelled by operation of law or
2 otherwise at any time during the period of probation, including any extensions thereof due to
3 tolling or otherwise, upon renewal or reapplication respondent's license shall be subject to all
4 terms and conditions of this probation not previously satisfied.

5 **10. License Surrender While on Probation/Suspension**

6 Following the effective date of this decision, should respondent cease practice due to
7 retirement or health, or be otherwise unable to satisfy the terms and conditions of probation,
8 respondent may relinquish their license, including any indicia of licensure issued by the Board,
9 along with a request to surrender the license. The Board shall have the discretion whether to
10 accept the surrender or take any other action it deems appropriate and reasonable. Upon formal
11 acceptance of the surrender of the license, respondent will no longer be subject to the terms and
12 conditions of probation. This surrender constitutes a record of discipline and shall become a part
13 of the respondent's license history with the Board.

14 Upon acceptance of the surrender, respondent shall relinquish their pocket and/or wall
15 license, including any indicia of licensure not previously provided to the Board within ten (10)
16 days of notification by the Board that the surrender is accepted if not already provided.
17 Respondent may not reapply for any license from the Board for three (3) years from the effective
18 date of the surrender. Respondent shall meet all requirements applicable to the license sought as
19 of the date the application for that license is submitted to the Board, including any outstanding
20 costs.

21 **11. Certification Prior to Resuming Work**

22 Respondent shall be suspended, and shall not work as a pharmacy technician, until they
23 have been certified as defined by Business and Professions Code section 4202, subdivision (a)(4),
24 has submitted proof of certification to the Board, and been notified by the Board that they may
25 begin work. Failure to achieve certification within six (6) months of the effective date shall be
26 considered a violation of probation.

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1 During suspension, respondent shall not enter any pharmacy area or any portion of any
2 other Board licensed premises where dangerous drugs and/or dangerous devices or controlled
3 substances are maintained.

4 Respondent shall not exercise any of the privileges conveyed by the Board or assist any
5 licensee of the Board. Respondent shall not have access to or control the ordering, distributing,
6 manufacturing or dispensing of dangerous drugs and/or dangerous devices or controlled
7 substances.

8 During this suspension, respondent shall not engage in any activity that requires licensure
9 as a pharmacy technician. Respondent shall not direct or control any aspect of the practice of any
10 Board licensed premises.

11 Failure to comply with any such suspension shall be considered a violation of probation.

12 **12. Practice Requirement – Extension of Probation**

13 Except during periods of suspension, respondent shall, at all times while on probation, be
14 employed as a Pharmacy Technician License in California for a minimum of 100 hours per
15 calendar month. Any month during which this minimum is not met shall extend the period of
16 probation by one month. During any such period of insufficient employment, respondent must
17 nonetheless comply with all terms and conditions of probation, unless respondent receives a
18 waiver in writing from the Board.

19 If respondent does not practice as a Pharmacy Technician License in California for the
20 minimum number of hours in any calendar month, for any reason (including vacation),
21 respondent shall notify the Board in writing within ten (10) days of the conclusion of that
22 calendar month. This notification shall include at least: the date(s), location(s), and hours of last
23 practice; the reason(s) for the interruption or reduction in practice; and the anticipated date(s) on
24 which respondent will resume practice at the required level. Respondent shall further notify the
25 Board in writing within ten (10) days following the next calendar month during which respondent
26 practices as a Pharmacy Technician License in California for the minimum of hours. Any failure
27 to timely provide such notification(s) shall be considered a violation of probation.

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1 It is a violation of probation for respondent's probation to be extended pursuant to the
2 provisions of this condition for a total period, counting consecutive and non-consecutive months,
3 exceeding thirty-six (36) months. The Board may post a notice of the extended probation period
4 on its website.

5 **13. Violation of Probation**

6 If respondent has not complied with any term or condition of probation, the Board shall
7 have continuing jurisdiction over respondent, and the Board shall provide notice to respondent
8 that probation shall automatically be extended, until all terms and conditions have been satisfied
9 or the Board has taken other action as deemed appropriate to treat the failure to comply as a
10 violation of probation, to terminate probation, and to impose the penalty that was stayed. The
11 Board may post a notice of the extended probation period on its website.

12 If respondent violates probation in any respect, the Board, after giving respondent notice
13 and an opportunity to be heard, may revoke probation and carry out the disciplinary order that
14 was stayed. If a petition to revoke probation or an accusation is filed against respondent during
15 probation, or the preparation of an accusation or petition to revoke probation is requested from
16 the Office of the Attorney General, the Board shall have continuing jurisdiction and the period of
17 probation shall be automatically extended until the petition to revoke probation or accusation is
18 heard and decided.

19 **14. Completion of Probation**

20 Upon written notice by the Board indicating successful completion of probation,
21 respondent's license will be fully restored.

22 Respondent shall not exercise any of the privileges conveyed by the Board, nor do any act
23 involving drug selection, selection of stock, manufacturing, compounding, dispensing or patient
24 consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the
25 Board, or have access to or control the ordering, distributing, manufacturing or dispensing of
26 dangerous drugs and/or dangerous devices or controlled substances.

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1 During any suspension, respondent shall not engage in any activity that requires the
2 professional judgment of and/or licensure as a Pharmacy Technician License. Respondent shall
3 not direct or control any aspect of any Board-licensed premises.

4 Failure to comply with any requirement or deadline stated by this term shall be considered a
5 violation of probation.

6 **15. Drug and Alcohol Testing**

7 Respondent, at her own expense, shall participate in testing as directed by the Board for the
8 detection of alcohol, controlled substances, and dangerous drugs and/or dangerous devices.
9 Testing protocols may include biological fluid testing (urine, blood), breathalyzer, hair follicle
10 testing, or other testing protocols as directed by the Board. All testing must be pursuant to an
11 observed testing protocol, unless respondent is informed otherwise in writing by the Board.
12 Respondent may be required to participate in testing for the entire probation period and frequency
13 of testing will be determined by the Board.

14 By no later than thirty (30) days after the effective date of this decision, respondent shall
15 have completed all of the following tasks: enrolled and registered with an approved drug and
16 alcohol testing vendor; provided that vendor with any documentation, and any information
17 necessary for payment by respondent; commenced testing protocols, including all required
18 contacts with the testing vendor to determine testing date(s); and begun testing. At all times,
19 respondent shall fully cooperate with the testing vendor, and with the Board, with regard to
20 enrollment, registration, and payment for, and compliance with, testing. Any failure to cooperate
21 timely shall be considered a violation of probation.

22 Respondent may be required to test on any day, including weekends and holidays.
23 Respondent is required to make daily contact with the testing vendor to determine if a test is
24 required, and if a test is required must submit to testing on the same day.

25 Prior to any vacation or other period of absence from the area where the approved testing
26 vendor provides services, respondent shall seek and receive approval from the Board to use an
27 alternate testing vendor to ensure testing can occur. Upon approval, respondent shall enroll and
28 register with the approved alternate drug testing vendor and provide to that alternate vendor any

1 documentation required by the vendor, including any necessary payment by respondent. During
2 the period of absence of the area, respondent shall commence testing protocols with the alternate
3 vendor, including required daily contacts with the testing vendor to determine if testing is
4 required, and required testing. Any failure to timely seek or receive approval from the Board, or
5 to timely enroll and register with, timely commence testing protocols with, or timely undergo
6 testing with, the alternate testing vendor, shall be considered a violation of probation.

7 Upon detection of an illicit drug, controlled substance or dangerous drug, the Board may
8 require respondent to timely provide documentation from a licensed practitioner authorized to
9 prescribe the detected substance demonstrating that the substance was administered or ingested
10 pursuant to a legitimate prescription issued as a necessary part of treatment. All such
11 documentation shall be provided by respondent within ten (10) days of being requested.

12 Any of the following shall be considered a violation of probation and shall result in
13 respondent being immediately suspended from practice as a Pharmacy Technician License until
14 notified by the Board in writing that they may resume practice: failure to timely complete all of
15 the steps required for enrollment/registration with the drug testing vendor, including making
16 arrangements for payment; failure to timely commence drug testing protocols; failure to contact
17 the drug testing vendor as required to determine testing date(s); failure to test as required; failure
18 to refrain from alcohol; failure to timely supply documentation demonstrating that a detected
19 substance was taken pursuant to a legitimate prescription issued as a necessary part of treatment;
20 and/or detection through testing of alcohol, or drug that contains alcohol, without a prescription,
21 or of an illicit drug, or of a controlled substance or dangerous drug absent documentation that the
22 detected substance was taken pursuant to a legitimate prescription and a necessary treatment. In
23 the event of a suspension ordered after detection through testing of alcohol, or drug that contains
24 alcohol, without a prescription, an illicit drug, or of a controlled substance or dangerous drug
25 absent documentation that the detected substance was taken pursuant to a legitimate prescription
26 and a necessary treatment, the Board shall inform respondent of the suspension and inform them
27 to immediately leave work, and shall notify respondent's employer(s) and work site monitor(s) of
28 the suspension.

1 During any such suspension, respondent shall not enter any pharmacy area or any portion of
2 any Board-licensed premises where dangerous drugs and/or dangerous devices or controlled
3 substances are maintained. Respondent shall not exercise any of the privileges conveyed by the
4 Board nor do any act involving drug selection, selection of stock, manufacturing, compounding,
5 dispensing or patient consultation; nor shall respondent manage, administer, or be a consultant to
6 any licensee of the Board, or have access to or control the ordering, distributing, manufacturing or
7 dispensing of dangerous drugs and/or dangerous devices and controlled substances.

8 During any such suspension, respondent shall not engage in any activity that requires the
9 professional judgment of and/or licensure as a Pharmacy Technician License. Respondent shall
10 not direct or control any aspect of any Board-licensed premises.

11 Failure to comply with any such suspension shall be considered a violation of probation.
12 Failure to comply with any requirement or deadline stated by this term shall be considered a
13 violation of probation.

14 **16. Notification of Departure**

15 Within three (3) business days prior to leaving the probationary geographic area designated
16 by the Board for a period greater than twenty-four (24) hours, respondent shall notify the Board
17 verbally and in writing of the dates of departure and return. Failure to comply with this provision
18 shall be considered a violation of probation.

19 **17. Abstain from Drugs and Alcohol**

20 Respondent shall completely abstain from the possession or use of alcohol, controlled
21 substances, illicit drugs, dangerous drugs and/or dangerous devices, or their associated
22 paraphernalia, except when possessed or used pursuant to a legitimate prescription issued as a
23 necessary part of treatment. Respondent shall ensure that they are not in the same physical
24 location as individuals who are using illicit substances even if respondent is not personally
25 ingesting the drugs. Any possession or use of alcohol, dangerous drugs and/or dangerous devices
26 or controlled substances, or their associated paraphernalia for which a legitimate prescription has
27 not been issued as a necessary part of treatment, or any physical proximity to persons using illicit
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1 substances, shall be considered a violation of probation. Respondent shall sign an
2 acknowledgement confirming receipt of a list of examples of prohibited substances.

3 **18. Prescription Coordination and Monitoring of Prescription Use**

4 Within thirty (30) days of the effective date of this decision, respondent shall submit to the
5 Board, for its prior approval, the name and qualifications of a single practitioner of respondent's
6 choice, who shall be aware of the respondent's history with the use of alcohol and who will
7 coordinate and monitor any prescriptions for respondent for dangerous drugs and/or dangerous
8 devices, controlled substances or mood-altering drugs. The approved practitioner shall be
9 provided with a copy of the Board's Accusation and decision. A record of this notification must
10 be provided to the Board upon request. Respondent shall sign a release authorizing the
11 practitioner to communicate with the Board about respondent's treatment(s). The coordinating
12 practitioner shall report to the Board on a quarterly basis for the duration of probation regarding
13 respondent's compliance with this condition. If any substances considered addictive have been
14 prescribed, the report shall identify a program for the time limited use of any such substances.
15 The Board may require that the single coordinating practitioner be a specialist in addictive
16 medicine, or consult a specialist in addictive medicine. Should respondent, for any reason, cease
17 supervision by the approved practitioner, respondent shall notify the Board immediately and,
18 within thirty (30) days of ceasing supervision, submit the name of a replacement practitioner of
19 respondent's choice to the Board for its prior approval. Failure to timely submit the selected
20 practitioner or replacement practitioner to the Board for approval, or to ensure the required
21 quarterly reporting thereby, shall be considered a violation of probation.

22 If at any time an approved practitioner determines that respondent is unable to practice
23 safely or independently as a Pharmacy Technician License, the practitioner shall notify the Board
24 immediately by telephone and follow up by written letter or email within three (3) working days.
25 Upon notification from the Board of this determination, respondent shall be automatically
26 suspended and shall not resume practice as a Pharmacy Technician License until notified by the
27 Board that practice may be resumed.

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1 During suspension, respondent shall not enter any pharmacy area or any portion of any
2 Board-licensed premises where dangerous drugs and/or dangerous devices or controlled
3 substances are maintained. Respondent shall not exercise any of the privileges conveyed by the
4 Board nor do any act involving drug selection, selection of stock, manufacturing, compounding,
5 dispensing or patient consultation; nor shall respondent manage, administer, or be a consultant to
6 any licensee of the Board, or have access to or control the ordering, distributing, manufacturing or
7 dispensing of dangerous drugs and/or dangerous devices and controlled substances. Respondent
8 shall not resume practice until notified by the Board.

9 During suspension, respondent shall not engage in any activity that requires the
10 professional judgment and/or licensure as a Pharmacy Technician License. Respondent shall not
11 direct or control any aspect of any Board-licensed premises.

12 Failure to comply with any requirement or deadline stated by this term shall be considered a
13 violation of probation.

14 **19. Attend Substance Abuse Recovery Relapse Prevention and Support Groups**

15 Within thirty (30) days of the effective date of this decision, respondent shall begin regular
16 attendance at a recognized and established substance abuse recovery support group in California
17 (e.g., Alcoholics Anonymous, Narcotics Anonymous, etc.) which has been approved by the
18 Board. Respondent must attend the number of group meetings per week or month directed by the
19 Board, which shall typically be at least one per week. Respondent shall continue regular
20 attendance and submit signed and dated documentation confirming attendance with each quarterly
21 report for the duration of probation. Failure to attend or submit documentation thereof shall be
22 considered a violation of probation.

23 Where respondent is enrolled in the PRP, participation as required in a recovery group
24 meeting approved by the PRP shall be sufficient for satisfaction of this requirement. Any
25 deviation from participation requirements for the PRP-approved group shall be considered a
26 violation of probation.

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20. No Ownership or Management of Licensed Premises

Respondent shall not own, have any legal or beneficial interest in, nor serve as a manager, administrator, member, officer, director, trustee, associate, or partner of any business, firm, partnership, or corporation currently or hereinafter licensed by the Board. Respondent shall sell or transfer any legal or beneficial interest in any entity licensed by the Board within ninety (90) days following the effective date of this decision and shall immediately thereafter provide written proof thereof to the Board. Failure to timely divest any legal or beneficial interest(s) or provide documentation thereof shall be considered a violation of probation.

21. Criminal Probation/Parole Reports

Within ten (10) days of the effective date of this decision, or within ten (10) days of the issuance or assignment/replacement of same, whichever is earlier, respondent shall provide the Board in writing: a copy of the conditions of any criminal probation/parole applicable to respondent; and the name and contact information of any probation, parole or similar supervisory officer assigned to respondent. Respondent shall provide a copy of all criminal probation/parole reports to the Board within ten (10) days after such report is issued. Failure to timely make any of the submissions required hereby shall be considered a violation of probation.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Pharmacy Technician License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: _____
TRANG THI NGUYEN
Respondent

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20. No Ownership or Management of Licensed Premises

Respondent shall not own, have any legal or beneficial interest in, nor serve as a manager, administrator, member, officer, director, trustee, associate, or partner of any business, firm, partnership, or corporation currently or hereinafter licensed by the Board. Respondent shall sell or transfer any legal or beneficial interest in any entity licensed by the Board within ninety (90) days following the effective date of this decision and shall immediately thereafter provide written proof thereof to the Board. Failure to timely divest any legal or beneficial interest(s) or provide documentation thereof shall be considered a violation of probation.

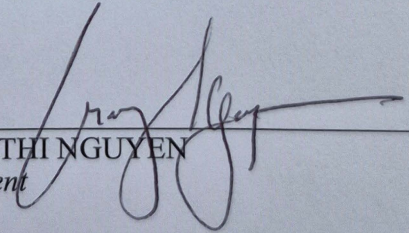
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Within ten (10) days of the effective date of this decision, or within ten (10) days of the issuance or assignment/replacement of same, whichever is earlier, respondent shall provide the Board in writing: a copy of the conditions of any criminal probation/parole applicable to respondent; and the name and contact information of any probation, parole or similar supervisory officer assigned to respondent. Respondent shall provide a copy of all criminal probation/parole reports to the Board within ten (10) days after such report is issued. Failure to timely make any of the submissions required hereby shall be considered a violation of probation.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Pharmacy Technician License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 06/23/2025



TRANG THI NGUYEN
Respondent

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ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Pharmacy.

DATED: _____

Respectfully submitted,

ROB BONTA
Attorney General of California
GREGORY J. SALUTE
Supervising Deputy Attorney General

DESIREE I. KELLOGG
Deputy Attorney General
Attorneys for Complainant

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ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Pharmacy.

DATED: June 23, 2025 _____

Respectfully submitted,

ROB BONTA
Attorney General of California
GREGORY J. SALUTE
Supervising Deputy Attorney General



DESIREE I. KELLOGG
Deputy Attorney General
Attorneys for Complainant

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Exhibit A

Accusation No. 7969

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9 **BEFORE THE**
10 **BOARD OF PHARMACY**
11 **DEPARTMENT OF CONSUMER AFFAIRS**
12 **STATE OF CALIFORNIA**

13 In the Matter of the Accusation Against:

Case No. 7969

14 **TRANG THI NGUYEN**
15 **11791 Brookshire Ave**
Garden Grove, CA 92840

ACCUSATION

16 **Pharmacy Technician License No. TCH**
17 **179320**

Respondent.

18
19
20 **PARTIES**

21 1. Anne Sodergren (Complainant) brings this Accusation solely in her official capacity
22 as the Executive Officer of the Board of Pharmacy (Board), Department of Consumer Affairs.

23 2. On or about December 22, 2020, the Board issued Pharmacy Technician License
24 Number TCH 179320 to Trang Thi Nguyen (Respondent). The Pharmacy Technician License was
25 in full force and effect at all times relevant to the charges brought herein and will expire on
26 November 30, 2026, unless renewed.

27 ///

28 ///

1 **JURISDICTION**

2 3. This Accusation is brought before the Board under the authority of the following
3 laws. All section references are to the Business and Professions Code (Code) unless otherwise
4 indicated.

5 4. Code section 4300, subdivision (a), states, “Every license issued may be suspended or
6 revoked.”

7 5. Code section 4300.1 states:

8 The expiration, cancellation, forfeiture, or suspension of a board-issued license
9 by operation of law or by order or decision of the board or a court of law, the
10 placement of a license on a retired status, or the voluntary surrender of a license by a
11 licensee shall not deprive the board of jurisdiction to commence or proceed with any
12 investigation of, or action or disciplinary proceeding against, the licensee or to render
13 a decision suspending or revoking the license.

14 6. Code section 4307, subdivision (a), states:

15 (a) Any person who has been denied a license or whose license has been
16 revoked or is under suspension, or who has failed to renew his or her license while it
17 was under suspension, or who has been a manager, administrator, owner, member,
18 officer, director, associate, partner, or any other person with management or control
19 of any partnership, corporation, trust, firm, or association whose application for a
20 license has been denied or revoked, is under suspension or has been placed on
21 probation, and while acting as the manager, administrator, owner, member, officer,
22 director, associate, partner, or any other person with management or control had
23 knowledge of or knowingly participated in any conduct for which the license was
24 denied, revoked, suspended, or placed on probation, shall be prohibited from serving
25 as a manager, administrator, owner, member, officer, director, associate, partner, or in
26 any other position with management or control of a licensee as follows:

27 (1) Where a probationary license is issued or where an existing license is
28 placed on probation, this prohibition shall remain in effect for a period not to
exceed five years.

(2) Where the license is denied or revoked, the prohibition shall continue
until the license is issued or reinstated.

29 **STATUTORY PROVISIONS**

30 7. Code section 482 states:

31 (a) Each board under this code shall develop criteria to evaluate the
32 rehabilitation of a person when doing either of the following:

33 ...

34 (2) Considering suspension or revocation of a license under Section 490.

...

(d) This section shall become operative on July 1, 2020.

8. Code section 490 provides, in pertinent part, that a board may suspend or revoke a license on the ground that the licensee has been convicted of a crime substantially related to the qualifications, functions, or duties of the business or profession for which the license was issued.

9. Code section 493 states:

(a) Notwithstanding any other law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact.

(b) (1) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession the board regulates shall include all of the following:

(A) The nature and gravity of the offense.

(B) The number of years elapsed since the date of the offense.

(C) The nature and duties of the profession.

(2) A board shall not categorically bar an applicant based solely on the type of conviction without considering evidence of rehabilitation.

(c) As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

...

(e) This section shall become operative on July 1, 2020.

10. Code section 4011 provides that the Board shall administer and enforce both the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances Act [Health & Safety Code, § 11000 et seq.].

11. Code section 4301 states:

The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

...

(h) The administering to oneself, of any controlled substance, or the use of any

1 dangerous drug or of alcoholic beverages to the extent or in a manner as to be
2 dangerous or injurious to oneself, to a person holding a license under this chapter, or
3 to any other person or to the public, or to the extent that the use impairs the ability of
4 the person to conduct with safety to the public the practice authorized by the license.

5 ...

6 (I) The conviction of a crime substantially related to the qualifications,
7 functions, and duties of a licensee under this chapter. The record of conviction of a
8 violation of Chapter 13 (commencing with Section 801) of Title 21 of the United
9 States Code regulating controlled substances or of a violation of the statutes of this
10 state regulating controlled substances or dangerous drugs shall be conclusive
11 evidence of unprofessional conduct. In all other cases, the record of conviction shall
12 be conclusive evidence only of the fact that the conviction occurred. The board may
13 inquire into the circumstances surrounding the commission of the crime, in order to
14 fix the degree of discipline or, in the case of a conviction not involving controlled
15 substances or dangerous drugs, to determine if the conviction is of an offense
16 substantially related to the qualifications, functions, and duties of a licensee under this
17 chapter. A plea or verdict of guilty or a conviction following a plea of nolo
18 contendere is deemed to be a conviction within the meaning of this provision. The
19 board may take action when the time for appeal has elapsed, or the judgment of
20 conviction has been affirmed on appeal or when an order granting probation is made
21 suspending the imposition of sentence, irrespective of a subsequent order under
22 Section 1203.4 of the Penal Code allowing the person to withdraw their plea of guilty
23 and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing
24 the accusation, information, or indictment.

25

26 **REGULATORY PROVISIONS**

27 12. California Code of Regulations, title 16, section 1769, subdivision (c), states:

28 When considering the suspension or revocation of a facility or a personal
license on the ground that the licensee has been convicted of a crime, the board will
consider whether the licensee made a showing of rehabilitation and is presently fit for
a license, if the licensee completed the criminal sentence at issue without a violation
of parole or probation. In making this determination, the board will consider the
criteria in subdivisions (b)(1)(A) through (E). If the licensee has not completed the
criminal sentence at issue without a violation of parole or probation or the board
determines that the licensee did not make the showing of rehabilitation based on the
criteria in subdivisions (b)(1)(A) through (E), the board will apply the following
criteria in evaluating the licensee's rehabilitation:

(1) Nature and gravity of the act(s) or offenses.

(2) Total criminal record.

(3) The time that has elapsed since commission of the act(s) or offenses.

(4) Whether the licensee has complied with all terms of parole, probation,
restitution or any other sanctions lawfully imposed against the licensee.

(5) The criteria in subdivisions (b)(1)(A) through (E), as applicable.

///

1 (6) Evidence, if any, of rehabilitation submitted by the licensee, including
as provided in the board's Disciplinary Guidelines, identified in section 1760.

2 13. California Code of Regulations, title 16, section 1770, states:

3 (a) For the purpose of denial, suspension, or revocation of a personal or facility
4 license pursuant to Section 141 or Division 1.5 (commencing with Section 475) of the
5 Business and Professions Code, a crime, professional misconduct, or act shall be
6 considered substantially related to the qualifications, functions or duties of the
7 practice, profession, or occupation that may be performed under the license type
sought or held if to a substantial degree it evidences present or potential unfitness of
an applicant or licensee to perform the functions authorized by the license in a
manner consistent with the public health, safety, or welfare.

8 (b) In making the substantial relationship determination required under
subdivision (a) for a crime, the board will consider the following criteria:

9 (1) The nature and gravity of the offense;

10 (2) The number of years elapsed since the date of the offense; and

11 (3) The nature and duties of the practice, profession, or occupation that
12 may be performed under the license type sought or held.

13 (c) For purposes of subdivision (a), substantially related crimes, professional
14 misconduct, or acts shall include, but are not limited to, those which:

14 . . .

15 (5) Involve a conviction for driving under the influence of drugs or
16 alcohol.

17 **COST RECOVERY**

18 14. Code section 125.3 provides, in pertinent part, that the Board may request the
19 administrative law judge to direct a licensee found to have committed a violation or violations of
20 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
21 enforcement of the case, with failure of the licensee to comply subjecting the license to not being
22 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
23 included in a stipulated settlement.

24 **FACTUAL ALLEGATIONS**

25 15. On September 12, 2024, Respondent was convicted of violating Vehicle Code section
26 23152, subdivision (b), driving with a blood alcohol content (BAC) 0.08% or higher, and Vehicle
27 Code section 23152, subdivision (a), driving under the influence of alcohol, and admitted to
28 Vehicle Code section 23538 allegations, subdivision (b)(2) (driving with a BAC of 0.20% or

1 higher in a criminal proceeding entitled *The People of the State of California v. Trang Thi*
2 *Nguyen*, Orange County Superior Court Case No. 23WM08435. As part of her plea agreement,
3 Respondent admitted that “on or about 5/1/23 in Orange County, I did unlawfully drive a vehicle
4 under the influence of an alcoholic beverage and while my blood alcohol concentration was 0.08
5 percent (%) or more by weight of alcohol in my blood; to wit .24%. I was also involved in a
6 collision.” The criminal court placed Respondent on probation for three years and ordered her to
7 successfully complete a nine month Level Two First Offender Alcohol Program, attend Victim
8 Impact Counseling and pay all applicable fines, restitution and fees.

9 16. The circumstances that led to the conviction were as follows. On May 1, 2023,
10 Respondent drove under the influence of alcohol and hit another vehicle. At approximately 0349
11 hours, Garden Grove Police Department officers were dispatched to the scene of the collision and
12 observed that Respondent’s speech was slow and slurred, her gait was unsteady, and there was a
13 strong odor of an alcoholic beverage emitting from her breath. Respondent admitted to drinking
14 four tall glasses of wine prior to driving and failed to correctly perform standardized field sobriety
15 tests. At approximately 0512 hours, Respondent submitted to a blood test, which showed that her
16 BAC was 0.24%.

17 **FIRST CAUSE FOR DISCIPLINE**

18 **(September 12, 2024, Criminal Convictions)**

19 17. Respondent has subjected her pharmacy technician license to disciplinary action
20 under Code sections 490 and 4301, subdivision (l), because she was convicted of crimes that were
21 substantially related to the qualifications, functions, and duties of a pharmacy technician, as more
22 fully set forth in paragraphs 15 and 16, which are incorporated herein by this reference.

23 **SECOND CAUSE FOR DISCIPLINE**

24 **(Dangerous Use of Alcohol)**

25 18. Respondent has subjected her pharmacy technician license to disciplinary action
26 under Code section 4301, subdivision (h), because she used alcohol to the extent or in a manner
27 as to be dangerous or injurious to herself or others, as more fully set forth in paragraphs 15 and
28 16, which are incorporated herein by this reference.

1 **OTHER MATTERS**

2 19. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Technician
3 License Number TCH 179320, issued to Trang Thi Nguyen, she shall be prohibited from serving
4 as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee
5 for five years if the Pharmacy Technician License is placed on probation or until the Pharmacy
6 Technician License is reinstated, if it is revoked.

7 **PRAYER**

8 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
9 and that following the hearing, the Board of Pharmacy issue a decision:

10 1. Revoking or suspending Pharmacy Technician License Number TCH 179320, issued
11 to Respondent Trang Thi Nguyen;

12 2. Prohibiting Respondent Trang Thi Nguyen from serving as a manager, administrator,
13 owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy
14 Technician License Number TCH 179320 is placed on probation or until the Pharmacy
15 Technician License is reinstated, if it is revoked;

16 3. Ordering Respondent Trang Thi Nguyen to pay the Board of Pharmacy the reasonable
17 costs of the investigation and enforcement of this case, pursuant to Business and Professions
18 Code section 125.3 and if placed on probation, the costs of probation monitoring; and,

19 4. Taking such other and further action as deemed necessary and proper.

20 DATED: 4/15/2025

21 **Sodergren,** Digitally signed by
Sodergren, Anne@DCA
Anne@DCA Date: 2025.04.15
20:27:26 -07'00'

22 ANNE SODERGREN
23 Executive Officer
24 Board of Pharmacy
25 Department of Consumer Affairs
26 State of California
27 *Complainant*

28 SD2025800230
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