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8 **BEFORE THE**  
9 **BOARD OF PHARMACY**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 7665

13 **SYDNEY BIANCA CRAWFORD**  
14 **4794 N. San Miguel Ave.**  
**San Bernardino, CA 92407**

**DEFAULT DECISION AND ORDER**

15 **Pharmacy Technician Registration No. TCH**  
16 **168670**

[Gov. Code, §11520]

17 Respondent.  
18  
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20

21 **FINDINGS OF FACT**

22 1. On or about January 10, 2024, Complainant Anne Sodergren, in her official capacity  
23 as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs, filed  
24 Accusation No. 7665 against Sydney Bianca Crawford (Respondent) before the Board of  
25 Pharmacy. (Accusation attached as Exhibit A.)

26 2. On or about December 31, 2018, the Board of Pharmacy (Board) issued Pharmacy  
27 Technician Registration No. TCH 168670 to Respondent. The Pharmacy Technician Registration  
28

1 was in full force and effect at all times relevant to the charges brought in Accusation No. 7665  
2 and will expire on March 31, 2024, unless renewed.

3 3. On or about January 12, 2024, Respondent was served by Certified and First Class  
4 Mail copies of the Accusation No. 7665, Statement to Respondent, Notice of Defense, Request  
5 for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and  
6 11507.7) at Respondent's address of record which, pursuant to Business and Professions Code  
7 section 4100, is required to be reported and maintained with the Board. Respondent's address of  
8 record was and is: 4794 N. San Miguel Ave., San Bernardino, CA 92407.

9 4. Service of the Accusation was effective as a matter of law under the provisions of  
10 Government Code section 11505(c) and/or Business and Professions Code section 124.

11 5. Government Code section 11506(c) states, in pertinent part:

12 (c) The respondent shall be entitled to a hearing on the merits if the respondent  
13 files a notice of defense . . . and the notice shall be deemed a specific denial of all  
14 parts of the accusation . . . not expressly admitted. Failure to file a notice of defense  
15 . . . shall constitute a waiver of respondent's right to a hearing, but the agency in its  
16 discretion may nevertheless grant a hearing.

17 6. The Board takes official notice of its records and the fact that Respondent failed to  
18 file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore  
19 waived her right to a hearing on the merits of Accusation No. 7665.

20 7. California Government Code section 11520(a) states, in pertinent part:

21 (a) If the respondent either fails to file a notice of defense . . . or to appear at  
22 the hearing, the agency may take action based upon the respondent's express  
23 admissions or upon other evidence and affidavits may be used as evidence without  
24 any notice to respondent . . . .

25 8. Pursuant to its authority under Government Code section 11520, the Board finds  
26 Respondent is in default. The Board will take action without further hearing and, based on the  
27 relevant evidence contained in the Default Decision Investigatory Evidence Packet in this matter,  
28 finds that the charges and allegations in Accusation No. 7665, are separately and severally, found  
to be true and correct by clear and convincing evidence.

9. The Board finds that the actual costs for Investigation and Enforcement are \$4,068.50  
as of January 12, 2024.

1 **DETERMINATION OF ISSUES**

2 1. Based on the foregoing findings of fact, Respondent Sydney Bianca Crawford has  
3 subjected her Pharmacy Technician Registration No. TCH 168670 to discipline.

4 2. The agency has jurisdiction to adjudicate this case by default.

5 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician  
6 Registration based upon the following violations alleged in the Accusation which are supported  
7 by the evidence contained in the Default Decision Investigatory Evidence Packet in this case:

8 a. Respondent is subject to disciplinary action under section 4301, subdivision (f) of the  
9 Code, in that Respondent committed acts involving moral turpitude, dishonesty,  
10 fraud, deceit, or corruption by unlawfully possessing controlled substances.

11 b. Respondent is subject to disciplinary action under section 4301, subdivision (j) and  
12 subdivision (o) of the Code in that Respondent violated section 4060 of the Code, a  
13 law regulating controlled substances or dangerous drugs by unlawfully possessing  
14 controlled substances.

15 c. Respondent is subject to disciplinary action under section 4301 of the Code, in that  
16 Respondent committed unprofessional conduct by unlawfully possessing controlled  
17 substances.

18 **ORDER**

19 IT IS SO ORDERED that Pharmacy Technician Registration No. TCH 168670, issued to  
20 Respondent Sydney Bianca Crawford, is revoked.

21 Respondent shall be prohibited from serving as a manager, administrator, owner, member,  
22 officer, director, associate, partner, or in any other position with management or control of a  
23 licensee as follows:

24 (1) Where a probationary license is issued or where an existing license is placed on  
25 probation, this prohibition shall remain in effect for a period not to exceed five years.

26 (2) Where the license is denied or revoked, the prohibition shall continue until the  
27 license is issued or reinstated.

28 (b) Manager, administrator, owner, member, officer, director, associate, partner, or

1 any other person with management or control of a license as used in this section and  
2 Section 4308, may refer to a pharmacist or to any other person who serves in such  
3 capacity in or for a licensee.

4 Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a  
5 written motion requesting that the Decision be vacated and stating the grounds relied on within  
6 seven (7) days after service of the Decision on Respondent. The agency in its discretion may  
7 vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute.

8 This Decision shall become effective at 5:00 p.m. on April 3, 2024.

9 It is so ORDERED on March 4, 2024.

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11  
12 BOARD OF PHARMACY DEPARTMENT  
OF CONSUMER AFFAIRS  
13 STATE OF CALIFORNIA

14 CRAWFORD MISSING.DOCX  
DOJ Matter ID:LA2024600117

15 Attachment:  
16 Exhibit A: Accusation

By



17 Seung W. Oh, Pharm.D.  
18 Board President  
19  
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# Exhibit A

Accusation

1 ROB BONTA  
Attorney General of California  
2 ARMANDO ZAMBRANO  
Supervising Deputy Attorney General  
3 CHRISTINE J. LEE  
Deputy Attorney General  
4 State Bar No. 282502  
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5 Los Angeles, CA 90013  
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6 Facsimile: (916) 731-2126  
*Attorneys for Complainant*  
7

8 **BEFORE THE**  
9 **BOARD OF PHARMACY**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 7665

13 **SYDNEY BIANCA CRAWFORD**  
14 **4794 N. San Miguel Avenue**  
**San Bernardino, CA 92407**

OAH No. 2023120026

**ACCUSATION**

15 Pharmacy Technician Registration No. TCH  
16 168670

17 Respondent.  
18

19  
20 **PARTIES**

21  
22 1. Anne Sodergren (Complainant) brings this Accusation solely in her official capacity  
23 as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.

24 2. On or about December 31, 2018, the Board of Pharmacy issued Pharmacy Technician  
25 Registration Number TCH 168670 to Sydney Bianca Crawford (Respondent). The Pharmacy  
26 Technician Registration was in full force and effect at all times relevant to the charges brought  
27 herein and will expire on March 31, 2024, unless renewed.  
28

3. On or about January 4, 2024, in the Matter of the Petition for Interim Suspension Order for Case No. 76654, an Interim Suspension Order was granted temporarily suspending Pharmacy Technician Registration Number TCH 168670 to Sydney Bianca Crawford (Respondent).

## JURISDICTION

4. This Accusation is brought before the Board of Pharmacy (Board), under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.

6. Code section 4011 provides that the Board shall administer and enforce both the Pharmacy Law (Bus. & Prof. Code, § 4000 *et seq.*) and the Uniform Controlled Substances Act (Health & Safety Code, § 11000 *et seq.*).

7. Code section 4300, subdivision (a), provides that every license issued by the Board may be suspended or revoked.

8. Section 4300.1 of the Code states:

The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license.

## **STATUTORY PROVISIONS**

9. Section 4022 of the Code states:

Dangerous drug or dangerous device means any drug or device unsafe for self-use in humans or animals, and includes the following:

(a) Any drug that bears the legend: Caution: federal law prohibits dispensing without prescription, Rx only, or words of similar import.

(b) Any device that bears the statement: Caution: federal law restricts this device to sale by or on the order of a \_\_\_\_\_, Rx only, or words of similar

import, the blank to be filled in with the designation of the practitioner licensed to use or order use of the device.

(c) Any other drug or device that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to Section 4006.

10. Section 4301 of the Code states, in pertinent part:

The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been issued by mistake. Unprofessional conduct includes, but is not limited to, any of the following:

...

(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.

...

(j) The violation of any of the statutes of this state, of any other state, or of the United States regulating controlled substances and dangerous drugs.

...

(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.

...

11. Section 4060 of the Code states:

No person shall possess any controlled substance, except that furnished to a person upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to



1 Section 3502.1, or naturopathic doctor pursuant to Section 3640.5, or a pharmacist  
2 pursuant to either subparagraph (D) of paragraph (4) of, or clause (iv) of  
3 subparagraph (A) of paragraph (5) of, subdivision (a) of Section 4052. This section  
4 shall not apply to the possession of any controlled substance by a manufacturer,  
5 wholesaler, pharmacy, pharmacist, physician, podiatrist, dentist, optometrist,  
6 veterinarian, naturopathic doctor, certified nurse-midwife, nurse practitioner, or  
7 physician assistant, when in stock in containers correctly labeled with the name and  
8 address of the supplier or producer.

9 Nothing in this section authorizes a certified nurse-midwife, a nurse  
10 practitioner, a physician assistant, or a naturopathic doctor, to order his or her own  
11 stock of dangerous drugs and devices.

12 12. Section 4307 of the Code states:

13 (a) Any person who has been denied a license or whose license has been revoked or is  
14 under suspension, or who has failed to renew his or her license while it was under  
15 suspension, or who has been a manager, administrator, owner, member, officer,  
16 director, associate, partner, or any other person with management or control of any  
17 partnership, corporation, trust, firm, or association whose application for a license has  
18 been denied or revoked, is under suspension or has been placed on probation, and  
19 while acting as the manager, administrator, owner, member, officer, director,  
20 associate, partner, or any other person with management or control had knowledge of  
21 or knowingly participated in any conduct for which the license was denied, revoked,  
22 suspended, or placed on probation, shall be prohibited from serving as a manager,  
23 administrator, owner, member, officer, director, associate, partner, or in any other  
24 position with management or control of a licensee as follows:

25 (1) Where a probationary license is issued or where an existing license is placed on  
26 probation, this prohibition shall remain in effect for a period not to exceed five years.

27 (2) Where the license is denied or revoked, the prohibition shall continue until the  
28 license is issued or reinstated.

1 (b) Manager, administrator, owner, member, officer, director, associate, partner, or  
2 any other person with management or control of a license as used in this section and  
3 Section 4308, may refer to a pharmacist or to any other person who serves in such  
4 capacity in or for a licensee.

5 (c) The provisions of subdivision (a) may be alleged in any pleading filed pursuant to  
6 Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of the  
7 Government Code. However, no order may be issued in that case except as to a  
8 person who is named in the caption, as to whom the pleading alleges the applicability  
9 of this section, and where the person has been given notice of the proceeding as  
10 required by Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of  
11 the Government Code. The authority to proceed as provided by this subdivision shall  
12 be in addition to the board's authority to proceed under Section 4339 or any other  
13 provision of law.

#### 14 **COST RECOVERY**

15 13. Section 125.3 of the Code provides, in pertinent part, that the Board may request the  
16 administrative law judge to direct a licensee found to have committed a violation or violations of  
17 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
18 enforcement of the case, with failure of the licensee to comply subjecting the license to not being  
19 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be  
20 included in a stipulated settlement.

#### 21 **DEFINITIONS**

22 14. Norco is a trade name for a medicine that contains a combination of hydrocodone and  
23 acetaminophen, used to relieve moderate to severe pain. Hydrocodone is an opioid and a  
24 Schedule II controlled substance as designated by Health and Safety Code section  
25 11055(b)(1)(I)(ii), and a dangerous drug as designated by Business and Professions Code section  
26 4022.

#### 27 **FACTUAL ALLEGATIONS**

28 15. Respondent was employed as a pharmacy technician at Walgreens (Store No. 5300)

1 in Highland, California and as a floater technician at two other Walgreens pharmacies.

2 16. On or around July 3, 2023, Walgreens pharmacy staff reported a theft or loss of  
3 controlled substances to the Board of Pharmacy, and suspected it was due to employee theft.  
4 Walgreens claimed a loss of over 5,000 hydrocodone-acetaminophen tablets, over 1,000  
5 alprazolam tablets and almost 300 oxycodone tablets. Walgreens indicated the date of the theft or  
6 loss as June 1, 2023.

7 17. On May 28, 2023, a Walgreens pharmacist noticed Respondent failed to return a  
8 bottle of Percocet tablets to the safe and instead stashed it in the ready bins. Later the same day  
9 the Respondent repeated this practice, and stashed a bottle of Norco between the safe and the  
10 ready bins. After the second occurrence, the Respondent was sent home for the day.

11 18. On May 31, 2023, during an internal investigation by Walgreens asset protection  
12 staff, the Respondent admitted her misconduct and said, "I took 2400 Norcos from 5300 Store."  
13 She explained that she had taken about 100 tablets of hydrocodone-APAP twice a week for the  
14 past three months. The Respondent was subsequently terminated from Walgreens.

15 19. On August 22, 2023, the Respondent notified a Board of Pharmacy inspector of the  
16 theft and said "I took place in the loss of product of Norco 10 mg (generic) in the amount of  
17 2000-2400 at the Highland CA, Walgreens, which I agreed to pay back the loss of product to  
18 Walgreens. The loss of product occurred in the month of May. The product was used for self use  
19 due to lower back pain I was experiencing and painful menstrual period cramps. I am not  
20 employed at the moment."

21 **FIRST CAUSE FOR DISCIPLINE**

22 (Acts Involving Moral Turpitude, Dishonesty, Fraud, Deceit, or Corruption)

23 20. Respondent is subject to disciplinary action under section 4301, subdivision (f) of the  
24 Code, in that Respondent committed acts involving moral turpitude, dishonesty, fraud, deceit, or  
25 corruption by unlawfully possessing controlled substances. Paragraphs 15 through 19 are  
26 incorporated herein by this reference.

27 **SECOND CAUSE FOR DISCIPLINE**

28 (Violation of Laws Regulating Controlled Substances or Dangerous Drugs)

21. Respondent is subject to disciplinary action under section 4301, subdivision (j) and subdivision (o) of the Code in that Respondent violated section 4060 of the Code, a law regulating controlled substances or dangerous drugs by unlawfully possessing controlled substances. Paragraphs 15 through 19 are incorporated herein by this reference.

### **THIRD CAUSE FOR DISCIPLINE**

(Unprofessional Conduct)

22. Respondent is subject to disciplinary action under section 4301 of the Code, in that Respondent committed unprofessional conduct by unlawfully possessing controlled substances. Paragraphs 15 through 19 are incorporated herein by this reference.

### **OTHER MATTERS**

23. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Technician Registration Number TCH 168670 while Sydney Bianca Crawford has been the Owner, President, and Administrator and had knowledge of or knowingly participated in any conduct for which the licensee was disciplined, Sydney Bianca Crawford shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Technician Registration Number TCH 168670 is placed on probation, or until Pharmacy Technician Registration Number TCH 168670 is reinstated if it is revoked.

### **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

1. Revoking or suspending Pharmacy Technician Registration Number TCH 168670, issued to Sydney Bianca Crawford;

2. Prohibiting Sydney Bianca Crawford from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Technician Registration Number TCH 168670 is placed on probation, or until Pharmacy Technician Registration Number TCH 168670 is reinstated, as applicable, if Pharmacy Technician Registration Number TCH 168670 is revoked;

1           3.     Ordering Sydney Bianca Crawford to pay the Board of Pharmacy the reasonable costs  
2 of the investigation and enforcement of this case, pursuant to Business and Professions Code  
3 section 125.3; and,

4           4.     Taking such other and further action as deemed necessary and proper.  
5

6  
7     DATED: 1/10/2024  
8

Sodergren,  
Anne@DCA

Digitally signed by  
Sodergren, Anne@DCA  
Date: 2024.01.10 13:16:21  
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ANNE SODERGREN  
Executive Officer  
Board of Pharmacy  
Department of Consumer Affairs  
State of California  
*Complainant*

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