

**BEFORE THE  
BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA**

**In the Matter of the Accusation Against:**

**STEPHANIE DAO TRUONG  
Pharmacist License No. RPH 81161**

**Respondent.**

**Agency Case No. 7638**

**DECISION AND ORDER**

The attached Stipulated Settlement and Disciplinary Order for Public Repeal is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on April 2, 2025.

It is so ORDERED on March 3, 2025.

BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA

By



Seung W. Oh, Pharm.D.  
Board President

1 ROB BONTA  
Attorney General of California  
2 ARMANDO ZAMBRANO  
Supervising Deputy Attorney General  
3 KEVIN J. SCHETTIG  
Deputy Attorney General  
4 State Bar No. 234240  
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6 Facsimile: (916) 731-2126  
E-mail: Kevin.Schettig@doj.ca.gov  
7 *Attorneys for Complainant*

8 **BEFORE THE**  
9 **BOARD OF PHARMACY**

10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 7638

13 **STEPHANIE DAO TRUONG**  
14 **9113 Barte Avenue**  
15 **Arleta, CA 91331**

**STIPULATED SETTLEMENT AND**  
**DISCIPLINARY ORDER FOR PUBLIC**  
**REPROVAL**

16 **Pharmacist License No. RPH 81161**

**[Bus. & Prof. Code § 495]**

Respondent.

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19 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-  
20 entitled proceedings that the following matters are true:

21  
22 **PARTIES**

23 1. Anne Sodergren (Complainant) is the Executive Officer of the Board of Pharmacy  
24 (Board). She brought this action solely in her official capacity and is represented in this matter by  
25 Rob Bonta, Attorney General of the State of California, by Kevin J. Schettig, Deputy Attorney  
26 General.

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1 **CULPABILITY**

2 8. Respondent admits the truth of each and every charge and allegation in Accusation  
3 No. 7638.

4 9. Respondent agrees that her Pharmacist License is subject to discipline and agrees to  
5 be bound by the Disciplinary Order below.

6 **CONTINGENCY**

7 10. This stipulation shall be subject to approval by the Board. Respondent understands  
8 and agrees that counsel for Complainant and the staff of the Board may communicate directly  
9 with the Board regarding this stipulation and settlement, without notice to or participation by  
10 Respondent or her counsel. By signing the stipulation, Respondent understands and agrees that  
11 she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board  
12 considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order,  
13 the Stipulated Settlement and Disciplinary Order for Public Repeval shall be of no force or  
14 effect, except for this paragraph, it shall be inadmissible in any legal action between the parties,  
15 and the Board shall not be disqualified from further action by having considered this matter.

16 11. The parties understand and agree that Portable Document Format (PDF) and facsimile  
17 copies of this Stipulated Settlement and Disciplinary Order for Public Repeval, including PDF  
18 and facsimile signatures thereto, shall have the same force and effect as the originals.

19 12. This Stipulated Settlement and Disciplinary Order for Public Repeval is intended by  
20 the parties to be an integrated writing representing the complete, final, and exclusive embodiment  
21 of their agreement. It supersedes any and all prior or contemporaneous agreements,  
22 understandings, discussions, negotiations, and commitments (written or oral). This Stipulated  
23 Settlement and Disciplinary Order for Public Repeval may not be altered, amended, modified,  
24 supplemented, or otherwise changed except by a writing executed by an authorized representative  
25 of each of the parties.

26 13. In consideration of the foregoing admissions and stipulations, the parties agree that  
27 the Board may, without further notice or formal proceeding, issue and enter the following  
28 Disciplinary Order:

1 **DISCIPLINARY ORDER**

2 IT IS HEREBY ORDERED that Pharmacist License No. RPH 81161 issued to Respondent  
3 Stephanie Dao Truong (Respondent) shall be publicly reprovved by the Board of Pharmacy under  
4 Business and Professions Code section 495 in resolution of Accusation No. 7638, attached as  
5 Exhibit A.

6 **Ethics Course.** Within ninety (90) days of the effective date of this decision, Respondent  
7 shall enroll in a course in ethics, at Respondent' expense, approved in advance by the Board or its  
8 designee that complies with Title 16 California Code of Regulations section 1773.5. Respondent  
9 shall provide proof of enrollment, and, within five (5) days of completion, Respondent shall  
10 submit copies of the certificates of completion to the Board or its designee. Respondent is  
11 required to complete the 6-month and 12-month follow up courses for compliance with this  
12 condition. Failure to timely enroll in an approved ethics course within ninety (90) days of the  
13 effective date of this Decision, or to successfully complete the course within two (2) years of the  
14 effective date of this Decision, shall be considered a violation of this Decision and Order and  
15 subject to further action by the Board. Respondent's Pharmacist License shall not be renewed  
16 until Respondent has satisfied this term.

17 **Cost Recovery.** Respondent shall pay \$9,039.75 to the Board for its costs associated with  
18 the investigation and enforcement of this matter pursuant to Business and Professions Code  
19 Section 125.3. Starting one (1) month from the effective date of the public reproval, Respondent  
20 shall pay \$753.31 per month for eleven (11) consecutive months. Respondent shall then pay the  
21 final twelfth month payment in the amount of \$753.34. If Respondent fails to pay the Board costs  
22 as ordered, Respondent shall not be allowed to renew her Registered Pharmacist License until the  
23 costs are paid in full. In addition, the Board may enforce this order for payment of its costs in any  
24 appropriate court, in addition to any other rights the Board may have. Failure to timely submit  
25 payment of costs to the Board shall be considered a violation of this Order.

26 **Full Compliance.** As a resolution of the charges in Accusation No. 7638, this stipulated  
27 settlement is contingent upon Respondent's full compliance with all conditions of this Order. If  
28

1 Respondent fails to satisfy any of these conditions, such failure to comply constitutes cause for  
2 discipline, including outright revocation, of Respondent's Pharmacist License No. RPH 81161.

3 **ACCEPTANCE**

4 I have carefully read the above Stipulated Settlement and Disciplinary Order for Public  
5 Repeval and have fully discussed it with my attorney, John D. Bishop, Esq. I understand the  
6 stipulation and the effect it will have on my Pharmacist License. I enter into this Stipulated  
7 Settlement and Disciplinary Order for Public Repeval voluntarily, knowingly, and intelligently,  
8 and agree to be bound by the Decision and Order of the Board of Pharmacy.

9  
10 DATED: \_\_\_\_\_  
11 **STEPHANIE DAO TRUONG**  
*Respondent*

12 I have read and fully discussed with Respondent Stephanie Dao Truong the terms and  
13 conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order  
14 for Public Repeval. I approve its form and content.

15  
16 DATED: \_\_\_\_\_  
17 **JOHN D. BISHOP, ESQ.**  
*Attorney for Respondent*

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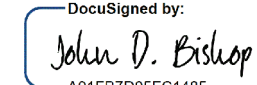
1 Respondent fails to satisfy any of these conditions, such failure to comply constitutes cause for  
2 discipline, including outright revocation, of Respondent’s Pharmacist License No. RPH 81161.

3 **ACCEPTANCE**

4 I have carefully read the above Stipulated Settlement and Disciplinary Order for Public  
5 Reproval and have fully discussed it with my attorney, John D. Bishop, Esq. I understand the  
6 stipulation and the effect it will have on my Pharmacist License. I enter into this Stipulated  
7 Settlement and Disciplinary Order for Public Reproval voluntarily, knowingly, and intelligently,  
8 and agree to be bound by the Decision and Order of the Board of Pharmacy.

9  
10 DATED: 12/27/2024  
11   
STEPHANIE DAO TRUONG  
Respondent

12 I have read and fully discussed with Respondent Stephanie Dao Truong the terms and  
13 conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order  
14 for Public Reproval. I approve its form and content.

15  
16 DATED: 12/27/2024  
17   
JOHN D. BISHOP, ESQ.  
Attorney for Respondent

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**ENDORSEMENT**

The foregoing Stipulated Settlement and Disciplinary Order for Public Reapproval is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs.

DATED: \_\_\_\_\_

Respectfully submitted,

ROB BONTA  
Attorney General of California  
ARMANDO ZAMBRANO  
Supervising Deputy Attorney General

KEVIN J. SCHETTIG  
Deputy Attorney General  
*Attorneys for Complainant*

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**ENDORSEMENT**

The foregoing Stipulated Settlement and Disciplinary Order for Public Reapproval is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs.

DATED: January 2, 2025

Respectfully submitted,

ROB BONTA  
Attorney General of California  
ARMANDO ZAMBRANO  
Supervising Deputy Attorney General



KEVIN J. SCHETTIG  
Deputy Attorney General  
*Attorneys for Complainant*

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**Exhibit A**

**Accusation No. 7638**

1 ROB BONTA  
Attorney General of California  
2 SHAWN P. COOK  
Supervising Deputy Attorney General  
3 GILLIAN E. FRIEDMAN  
Deputy Attorney General  
4 State Bar No. 169207  
300 So. Spring Street, Suite 1702  
5 Los Angeles, CA 90013  
Telephone: (213) 269-6294  
6 Facsimile: (916) 731-2126  
E-mail: [Gillian.Friedman@doj.ca.gov](mailto:Gillian.Friedman@doj.ca.gov)  
7 *Attorneys for Complainant*

8  
9 **BEFORE THE**  
**BOARD OF PHARMACY**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

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13 In the Matter of the Accusation Against:

Case No. 7638

14 **STEPHANIE DAO TRUONG**  
15 **9113 Bartee Avenue**  
**Arleta, CA 91331**

**ACCUSATION**

16 **Pharmacist License No. RPH 81161**

17 Respondent.

18  
19  
20 **PARTIES**

21 1. Anne Sodergren (Complainant) brings this Accusation solely in her official  
22 capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.

23 2. On or about December 5, 2019, the Board of Pharmacy issued Pharmacist License  
24 Number RPH 81161 to Stephanie Dao Truong (Respondent). The Pharmacist License was in full  
25 force and effect at all times relevant to the charges brought herein and will expire on  
26 December 31, 2025, unless renewed.

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1 **JURISDICTION**

2 3. This Accusation is brought before the Board of Pharmacy (Board), under the  
3 authority of the following laws. All section references are to the Business and Professions Code  
4 (Code) unless otherwise indicated.

5 4. Section 4011 of the Code provides that the Board shall administer and enforce  
6 both the Pharmacy Law (Bus. & Prof. Code, § 4000 *et seq.*), and the Uniform Controlled  
7 Substances Act (Health & Safety Code, § 11000 *et seq.*).

8 5. Code section 4300, subdivision (a) provides that every license issued by the Board  
9 may be suspended or revoked.

10 6. Code section 4300.1 states:

11 The expiration, cancellation, forfeiture, or suspension of a board-issued  
12 license by operation of law or by order or decision of the board or a court of law, the  
13 placement of a license on a retired status, or the voluntary surrender of a license by  
14 a licensee shall not deprive the board of jurisdiction to commence or proceed with  
any investigation of, or action or disciplinary proceeding against, the licensee or to  
render a decision suspending or revoking the license.

15 **STATUTORY PROVISIONS**

16 7. Code section 123 states:

17 It is a misdemeanor for any person to engage in any conduct, which subverts  
18 or attempts to subvert any licensing examination or the administration of an  
examination, including, but not limited to:

19 (a) Conduct which violates the security of the examination materials;  
20 removing from the examination room any examination materials without  
21 authorization; the unauthorized reproduction by any means of any portion of the  
22 actual licensing examination; aiding by any means the unauthorized reproduction of  
23 any portion of the actual licensing examination; paying or using professional or paid  
24 examination-takers for the purpose of reconstructing any portion of the licensing  
25 examination; obtaining examination questions or other examination material, except  
by specific authorization either before, during, or after an examination; or using or  
purporting to use any examination questions or materials which were improperly  
removed or taken from any examination for the purpose of instructing or preparing  
any applicant for examination; or selling, distributing, buying, receiving, or having  
unauthorized possession of any portion of a future, current, or previously  
administered licensing examination.

26 (b) Communicating with any other examinee during the administration of a  
27 licensing examination; copying answers from another examinee or permitting one's  
28 answers to be copied by another examinee; having in one's possession during the  
administration of the licensing examination any books, equipment, notes, written or  
printed materials, or data of any kind, other than the examination materials

1 distributed, or otherwise authorized to be in one's possession during the  
2 examination; or impersonating any examinee or having an impersonator take the  
3 licensing examination on one's behalf.

4  
5 Nothing in this section shall preclude prosecution under the authority  
6 provided for in any other provision of law.

7 . . .

8 8. Code section 496 states:

9 A board may deny, suspend, revoke, or otherwise restrict a license on the  
10 ground that an applicant or licensee has violated Section 123 pertaining to  
11 subversion of licensing examinations.

12 9. Code section 584 states:

13 No person shall violate the security of any examination, as defined in  
14 subdivision (a) of Section 123, or impersonate, attempt to impersonate, or solicit the  
15 impersonation of, another in any examination for a license, certificate, or  
16 registration to practice as provided in this division, the Osteopathic Initiative Act, or  
17 the Chiropractic Initiative Act, or under any other law providing for the regulation  
18 of any other system or method of treating the sick or afflicted in this state.

19 10. Code section 4301 states in pertinent part:

20 The board shall take action against any holder of a license who is guilty of  
21 unprofessional conduct or whose license has been procured by fraud or  
22 misrepresentation or issued by mistake. Unprofessional conduct includes, but is not  
23 limited to, any of the following:

24 . . .

25 (o) Violating or attempting to violate, directly or indirectly, or assisting in  
26 or abetting the violation of or conspiring to violate any provision or term of this  
27 chapter or of the applicable federal and state laws and regulations governing  
28 pharmacy, including regulations established by the board or by any other state or  
federal regulatory agency.

. . . .

(p) Actions or conduct that would have warranted denial of a license.

. . . .

### **REGULATORY PROVISIONS**

11. California Code of Regulations, title 16, section 1723.1, states:

Examination questions are confidential. Any applicant for any license  
issued by the board who removes all or part of any qualifying examination from the  
examination room or area, or who conveys or exposes all or part of any qualifying  
examination to any other person may be disqualified as a candidate for a license.  
The applicant shall not be approved to take the examination for three years from the

1 date of the incident and shall surrender his or her intern license until again eligible  
2 to take the examination. The applicant may not be issued a pharmacy technician  
license until the applicant is again eligible to take the examination.

3 **COST RECOVERY**

4 12. Section 125.3 of the Code provides, in pertinent part, that the Board may request  
5 the administrative law judge to direct a licentiate found to have committed a violation or  
6 violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation  
7 and enforcement of the case.

8 **FACTUAL ALLEGATIONS**

9 13. The California Practice Standards and Jurisprudence Examination for Pharmacists  
10 (CPJE), is an examination that pharmacist applicants must successfully pass as part of the  
11 application process in order to become a licensed pharmacist in California. The CPJE assesses an  
12 applicant's minimum competency to safely practice pharmacy. CPJE exam content is confidential.  
13 Applicants who take the CPJE are required to sign an acknowledgment that the questions are  
14 confidential and may not be shared with anyone.

15 14. In July 2019, the Board obtained information about the unauthorized disclosure  
16 and sharing of CPJE exam content. The Board investigated the disclosure of compromised exam  
17 questions and content. The Board's investigation revealed that Respondent possessed  
18 unauthorized CPJE content from a previously administered CPJE exam, and distributed or shared  
19 the content with other applicants. In April 2023, the Board discovered additional evidence and  
20 was able to substantiate that Respondent was involved in the sharing of examination content.

21 **FIRST CAUSE FOR DISCIPLINE**

22 **(Unauthorized Possession of Licensing Examination Content)**

23 15. Respondent is subject to disciplinary action under Business and Professions Code  
24 section 496, for violating Business and Professions Code section 123. Respondent possessed  
25 CPJE content that the Board did not authorize for public release, and shared or distributed the  
26 content with at least one pharmacist applicant. Complainant refers to, and by this reference  
27 incorporates, the allegations in paragraphs 13-14, as though fully set forth here.

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1 **SECOND CAUSE FOR DISCIPLINE**

2 **(Violation of Examination Security)**

3 16. Respondent is subject to disciplinary action under Business and Professions Code  
4 section 496, for violating Business and Professions Code section 584. Respondent violated the  
5 security of an examination by possessing CPJE content that the Board did not authorize for public  
6 release, and sharing or distributing the content with at least one pharmacist applicant.

7 Complainant refers to, and by this reference incorporates, the allegations in paragraphs 13-14, as  
8 though fully set forth here.

9 **THIRD CAUSE FOR DISCIPLINE**

10 **(Unprofessional Conduct)**

11 17. Respondent is subject to disciplinary action under Business and Professions Code  
12 section 4301, subdivisions (o) and (p). Respondent possessed CPJE content that the Board did  
13 not authorize for public release, and shared or distributed the content with at least one pharmacist  
14 applicant. Complainant refers to, and by this reference incorporates, the allegations in paragraphs  
15 13-14, as though fully set forth here.

16 **PRAYER**

17 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,  
18 and that following the hearing, the Board of Pharmacy issue a decision:

19 1. Revoking or suspending Pharmacist License Number RPH 81161, issued to  
20 Stephanie Dao Truong;

21 2. Ordering Stephanie Dao Truong to pay the Board of Pharmacy the reasonable  
22 costs of the investigation and enforcement of this case, pursuant to Business and Professions  
23 Code section 125.3; and,

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3. Taking such other and further action as deemed necessary and proper.

DATED: 5/1/2024

**Sodergren,**  
**Anne@DCA**  
ANNE SODERGREN  
Executive Officer  
Board of Pharmacy  
Department of Consumer Affairs  
State of California  
*Complainant*

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Sodergren, Anne@DCA  
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