

**BEFORE THE  
BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA**

**In the Matter of the Accusation Against:**

**REGENTS OF THE UNIVERSITY OF CALIFORNIA DBA RONALD  
REAGAN UCLA PHARMACY,  
JOHNESE SPISSO, ADMINISTRATOR  
Permit No. PHE 48971,**

**and**

**HEIDI W. HENEN  
Pharmacist License No. RPH 60494,**

**Respondents.**

**Agency Case No. 7390**

**OAH NO. 2023070837**

## DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order for Public Repeval is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on August 1, 2024.

It is so ORDERED on July 2, 2024.

BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA

By

A handwritten signature in black ink, appearing to read "Seung W. Oh". The signature is written in a cursive style with a large initial "S".

Seung W. Oh, Pharm.D.  
Board President

1 ROB BONTA  
Attorney General of California  
2 THOMAS L. RINALDI  
Supervising Deputy Attorney General  
3 LESLIE A. WALDEN  
Deputy Attorney General  
4 State Bar No. 196882  
300 So. Spring Street, Suite 1702  
5 Los Angeles, CA 90013  
Telephone: (213) 269-6293  
6 Facsimile: (916) 731-2126  
*Attorneys for Complainant*  
7

8 **BEFORE THE**  
9 **BOARD OF PHARMACY**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

13 **REGENTS OF THE UNIVERSITY OF**  
14 **CALIFORNIA DBA RONALD REAGAN**  
15 **UCLA PHARMACY**  
16 **Johnese Spisso, Administrator**  
**757 Westwood Plaza, Ste. B140**  
**Los Angeles, CA 90095**  
**Permit No. PHE 48971,**

17 **and**

18 **HEIDI W. HENEN**  
19 **5220 Lindley Ave, #1**  
**Encino, CA 91316**  
20 **Pharmacist License No. RPH 60494**

21 Respondents.

Case No. 7390

OAH No. 2023070837

**STIPULATED SETTLEMENT AND**  
**DISCIPLINARY ORDER FOR PUBLIC**  
**REPROVAL AS TO RESPONDENT**  
**HEIDI W. HENEN**

[Bus. & Prof. Code § 495]

22  
23 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-  
24 entitled proceedings that the following matters are true:

25 **PARTIES**

26 1. Anne Sodergren (Complainant) is the Executive Officer of the Board of Pharmacy.  
27 She brought this action solely in her official capacity and is represented in this matter by Rob  
28

1 Bonta, Attorney General of the State of California, by Leslie A. Walden, Deputy Attorney  
2 General.

3 2. Respondent Heidi W. Henen (Respondent) is represented in this proceeding by  
4 attorney Adam J. Richards whose address is: Rothschild Wishek & Sands LLP, 765 University  
5 Avenue, Sacramento, CA 95825.

6 **JURISDICTION**

7 3. On or about November 28, 2007, the Board of Pharmacy issued Pharmacist License  
8 Number RPH 60494 to Respondent. The Pharmacist License was in full force and effect at all  
9 times relevant to the charges brought herein and will expire on May 31, 2025, unless renewed.

10 4. Accusation No. 7390 was filed before the Board of Pharmacy (Board), Department of  
11 Consumer Affairs and is currently pending against Respondent. The Accusation and all other  
12 statutorily required documents were properly served on Respondent on May 17, 2023.  
13 Respondent timely filed her Notice of Defense contesting the Accusation. A copy of Accusation  
14 No. 7390 is attached as exhibit A and incorporated herein by reference.

15 **ADVISEMENT AND WAIVERS**

16 5. Respondent has carefully read, fully discussed with counsel, and understands the  
17 charges and allegations in Accusation No. 7390. Respondent has also carefully read, fully  
18 discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary  
19 Order for Public Repeval.

20 6. Respondent is fully aware of her legal rights in this matter, including the right to a  
21 hearing on the charges and allegations in the Accusation; the right to confront and cross-examine  
22 the witnesses against her; the right to present evidence and to testify on her own behalf; the right  
23 to the issuance of subpoenas to compel the attendance of witnesses and the production of  
24 documents; the right to reconsideration and court review of an adverse decision; and all other  
25 rights accorded by the California Administrative Procedure Act and other applicable laws.

26 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and  
27 every right set forth above.  
28

1 **CULPABILITY**

2 8. Respondent understands and agrees that the charges and allegations in Accusation  
3 No. 7390, if proven at a hearing, constitute cause for imposing discipline upon its Pharmacy  
4 Permit

5 9. For the purpose of resolving the Accusation without the expense and uncertainty of  
6 further proceedings, Respondent agrees that, at a hearing, Complainant could establish a factual  
7 basis for the charges in the Accusation, and that Respondent hereby gives up its right to contest  
8 those charges.

9 10. Respondent agrees that her Pharmacist License is subject to discipline and agrees to  
10 be bound by the Disciplinary Order below.

11 **CONTINGENCY**

12 11. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent  
13 understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may  
14 communicate directly with the Board regarding this stipulation and settlement, without notice to  
15 or participation by Respondent or her counsel. By signing the stipulation, Respondent  
16 understands and agrees that she may not withdraw the agreement or seek to rescind the stipulation  
17 prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation  
18 as its Decision and Order, the Stipulated Settlement and Disciplinary Order for Public Repeval  
19 as to Heidi W. Henen shall be of no force or effect, except for this paragraph, it shall be  
20 inadmissible in any legal action between the parties, and the Board shall not be disqualified from  
21 further action by having considered this matter.

22 12. The parties understand and agree that Portable Document Format (PDF) and facsimile  
23 copies of this Stipulated Settlement and Disciplinary Order for Public Repeval as to Heidi W.  
24 Henen, including PDF and facsimile signatures thereto, shall have the same force and effect as the  
25 originals.

26 13. This Stipulated Settlement and Disciplinary Order for Public Repeval as to  
27 Respondent Heidi W. Henen is intended by the parties to be an integrated writing representing the  
28 complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or

1 contemporaneous agreements, understandings, discussions, negotiations, and commitments  
2 (written or oral). This Stipulated Settlement and Disciplinary Order for Public Reapproval as to  
3 Respondent Heidi W. Henen may not be altered, amended, modified, supplemented, or otherwise  
4 changed except by a writing executed by an authorized representative of each of the parties.

5 14. In consideration of the foregoing admissions and stipulations, the parties agree that  
6 the Board may, without further notice or formal proceeding, issue and enter the following  
7 Disciplinary Order:

8 **DISCIPLINARY ORDER**

9 IT IS HEREBY ORDERED that Pharmacist License No. RPH 60494 issued to Respondent  
10 Heidi W. Henen shall be publicly reapproved by the Board of Pharmacy under Business and  
11 Professions Code section 495 in resolution of Accusation No. 7390, attached as exhibit A.

12 **Remedial Education.** Within, sixty (60) days of the effective date of this decision,  
13 Respondent shall submit to the board or its designee, for prior approval, an appropriate program  
14 of remedial education related to Pharmacy Law and Operations. The program of remedial  
15 education shall consist of at least ten (10) hours, which shall be completed within one (1) year at  
16 Respondent's own expense. The ten (10) hours of remedial education must be at least 50% live  
17 or in-person. All remedial education shall be in addition to, and shall not be credited toward,  
18 continuing education (CE) courses used for license renewal purposes.

19 **Cost Recovery.** No later than one (1) year from the effective date of the Decision,  
20 Respondent shall pay \$5,170 to the Board for its costs associated with the investigation and  
21 enforcement of this matter pursuant to Business and Professions Code Section 125.3. If  
22 Respondent fails to pay the Board costs as ordered, Respondent shall not be allowed to renew her  
23 Pharmacist License until Respondent pays costs in full. In addition, the Board may enforce this  
24 order for payment of its costs in any appropriate court, in addition to any other rights the Board  
25 may have.

26 **Full Compliance.** As a resolution of the charges in Accusation No. 7390, this  
27 stipulated settlement is contingent upon Respondent's full compliance with all conditions of this  
28 Order. If Respondent fails to satisfy any of these conditions, such failure to comply constitutes

1 cause for discipline, including outright revocation, of Respondent's Pharmacist License No. RPH  
2 60494.

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**ACCEPTANCE**

I have carefully read the above Stipulated Settlement and Disciplinary Order for Public Repeval as to Respondent Heidi W. Henen and have fully discussed it with my attorney, Adam J. Richards. I understand the stipulation and the effect it will have on my Permit. I enter into this Stipulated Settlement and Disciplinary Order for Public Repeval voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: \_\_\_\_\_  
HEIDI W. HENEN, RPH  
*Respondent*

I have read and fully discussed with Respondent Heidi W. Henen the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order for Public Repeval.

DATED: \_\_\_\_\_  
ADAM J. RICHARDS  
*Attorney for Respondent  
Heidi W. Henen*

**ENDORSEMENT**

The foregoing Stipulated Settlement and Disciplinary Order for Public Repeval as to Heidi W. Henen is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs.

DATED: \_\_\_\_\_  
Respectfully submitted,  
ROB BONTA  
Attorney General of California  
THOMAS L. RINALDI  
Supervising Deputy Attorney General

LESLIE A. WALDEN  
Deputy Attorney General  
*Attorneys for Complainant*

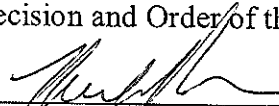
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I have carefully read the above Stipulated Settlement and Disciplinary Order for Public Repeval as to Respondent Heidi W. Henen and have fully discussed it with my attorney, Adam J. Richards. I understand the stipulation and the effect it will have on my Permit. I enter into this Stipulated Settlement and Disciplinary Order for Public Repeval voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 5/2/2024

  
HEIDI W. HENEN, RPH  
*Respondent*

I have read and fully discussed with Respondent Heidi W. Henen the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order for Public Repeval.

DATED: \_\_\_\_\_

  
ADAM J. RICHARDS  
*Attorney for Respondent  
Heidi W. Henen*

**ENDORSEMENT**

The foregoing Stipulated Settlement and Disciplinary Order for Public Repeval as to Heidi W. Henen is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs.

DATED: 5/2/24

Respectfully submitted,  
ROB BONTA  
Attorney General of California  
THOMAS L. RINALDI  
Supervising Deputy Attorney General  
  
*Leslie Walden*  
LESLIE A. WALDEN  
Deputy Attorney General  
*Attorneys for Complainant*

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**Exhibit A**

**Accusation No. 7390**

1 ROB BONTA  
Attorney General of California  
2 THOMAS L. RINALDI  
Supervising Deputy Attorney General  
3 LESLIE A. WALDEN  
Deputy Attorney General  
4 State Bar No. 196882  
300 So. Spring Street, Suite 1702  
5 Los Angeles, CA 90013  
Telephone: (213) 269-6293  
6 Facsimile: (916) 731-2126  
*Attorneys for Complainant*  
7

8 **BEFORE THE**  
9 **BOARD OF PHARMACY**  
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11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 7390

13 **REGENTS OF THE UNIVERSITY OF**  
14 **CALIFORNIA DBA RONALD REAGAN**  
15 **UCLA PHARMACY**  
16 **Johnese Spisso, Administrator**  
17 **757 Westwood Plaza, Ste. B140**  
18 **Los Angeles, CA 90095**

**ACCUSATION**

19 **Permit No. PHE 48971,**

20 **and**

21 **HEIDI W. HENEN**  
22 **5220 Lindley Ave, #1**  
23 **Encino, CA 91316**

24 **Pharmacist License No. RPH 60494**

25 Respondents.  
26  
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1 **PARTIES**

2 1. Anne Sodergren (Complainant) brings this Accusation solely in her official capacity  
3 as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.

4 2. On or about February 1, 2008, the Board of Pharmacy issued Permit Number PHE  
5 48971 to Regents of the University of California dba Ronald Reagan UCLA Pharmacy, Johnese  
6 Spisso Administrator (UCLA). The Permit was in full force and effect at all times relevant to the  
7 charges brought herein and will expire on November 1, 2023, unless renewed.

8 3. On or about November 28, 2007, the Board of Pharmacy issued Pharmacist License  
9 Number RPH 60494 to Heidi W. Henen (Henen). The Pharmacist License was in full force and  
10 effect at all times relevant to the charges brought herein and will expire on May 31, 2023, unless  
11 renewed. Henen was the Pharmacist in Charge at UCLA at all times relevant to the charges  
12 brought herein

13 **JURISDICTION**

14 4. This Accusation is brought before the Board of Pharmacy (Board), under the  
15 authority of the following laws. All section references are to the Business and Professions Code  
16 (Code) unless otherwise indicated.

17 5. Code section 4011 provides that the Board shall administer and enforce both the  
18 Pharmacy Law (Bus. & Prof. Code, § 4000 et seq.) and the Uniform Controlled Substances Act  
19 (Health & Safety Code, § 11000 et seq.).

20 6. Code section 4300, subdivision (a) provides that every license issued by the Board  
21 may be suspended or revoked.

22 7. Code section 4300.1 states:

23 The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation  
24 of law or by order or decision of the board or a court of law, the placement of a license on a  
25 retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of  
26 jurisdiction to commence or proceed with any investigation of, or action or disciplinary  
27 proceeding against, the licensee or to render a decision suspending or revoking the license.

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8. Code section 4307, subdivision (a) states:

Any person who has been denied a license or whose license has been revoked or is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a manager, administrator, owner member, officer, director, associate, or partner of any partnership, corporation, firm, or association whose application for a license has been denied or revoked, is under suspension or has been placed on probation, and while acting as the manger, administrator, owner, member, officer, director, associate, or partner had knowledge or knowingly participated in any conduct for which the license was denied, revoked, suspended, or placed on probation, shall be prohibited from serving as a manger, administrator, owner, member, officer, director, associate, or partner of a licensee as follows:

(1) Where a probationary license is issued or where an existing license is placed on probation, this prohibition shall remain in effect for a period not to exceed five years.

(2) Where the license is denied or revoked, the prohibition shall continue until the license is issued or reinstated.

9. Code section 4342, subdivision (a) states:

The board may institute any action or actions as may be provided by law and that, in its discretion, are necessary, to prevent the sale of pharmaceutical preparations and drugs that do not conform to the standard and tests as to quality and strength, provided in the latest edition of the United States Pharmacopoeia or the National Formulary, or that violate any provision of the Sherman Food, Drug, and Cosmetic Law (Part 5 (commencing with section 109875) of Division 104 of the Health & Safety Code).

**STATUTORY PROVISIONS**

10. Code section 4023.5 states:

For the purposes of this chapter, “direct supervision and control” means that a pharmacist is on the premises at all times and is fully aware of all activities performed by either a pharmacy technician or intern pharmacist.

////

1           11. Section 4022 of the Code states:

2           "Dangerous drug" or "dangerous device" means any drug or device unsafe for self-use in  
3 humans or animals, and includes the following:

4           (a) Any drug that bears the legend: "Caution: federal law prohibits dispensing without  
5 prescription," "Rx only," or words of similar import.

6           (b) Any device that bears the statement: "Caution: federal law restricts this device to sale by  
7 or on the order of a \_\_\_\_" "Rx only," or words of similar import, the blank to be filled in with the  
8 designation of the practitioner licensed to use or order use of the device.

9           (c) Any other drug or device that by federal or state law can be lawfully dispensed only on  
10 prescription or furnished pursuant to Section 4006.

11           12. Code section 4113, subdivision (c) states:

12           The pharmacist-in-charge shall be responsible for a pharmacy's compliance with all state  
13 and federal laws and regulations pertaining to the practice of pharmacy.

14           13. Code section 4115, subdivision (a) states:

15           A pharmacy technician may perform packaging, manipulative, repetitive, or other  
16 nondiscretionary tasks only while assisting, and while under the direct supervision and control of,  
17 a pharmacist. The pharmacist shall be responsible for the duties performed under his or her  
18 supervision by a technician.

19           14. Code section 4116, subdivision (a) states:

20           No person other than a pharmacist, an intern pharmacist, an authorized officer of the law, or  
21 a person authorized to prescribe shall be permitted in that area, place, or premises described in the  
22 license issued by the board wherein controlled substances or dangerous drugs or dangerous  
23 devices are stored, possessed, prepared, manufactured, derived, compounded, dispensed, or re-  
24 packaged. However, a pharmacist shall be responsible for any individual who enters the  
25 pharmacy for the purposes of receiving consultation from the pharmacist or performing clerical,  
26 inventory control, housekeeping, delivery, maintenance, or similar functions relating to the  
27 pharmacy if the pharmacist remains present in the pharmacy during all times as the authorized  
28 individual is present.



1 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
2 enforcement of the case.

3 **DRUG DEFINITIONS**

4 19. Gengraf, a brand name for Cyclosporine, is a dangerous drug pursuant to Business &  
5 Professions Code section 4022. Gengraf is used to treat organ rejection.

6 20. Coly-Mycin, a brand name for Cholistimethate, is a dangerous drug pursuant to  
7 Business & Professions Code section 4022. Coly-Mycin is an antibiotic.

8 21. Leukine, a brand name for Sargramostim, is a dangerous drug pursuant to Business &  
9 Professions Code section 4022. Leukine is used to treat Leukemia.

10 22. Klonopin, a brand name for Clonazepam, is Schedule IV controlled substance as  
11 designated by Health and Safety Code section 11057(d)(7), and is a dangerous drug pursuant to  
12 Business & Professions Code section 4022. Klonopin is used to treat panic disorders and  
13 seizures.

14 23. Opium Tincture is Schedule II controlled substance as designated by Health and  
15 Safety Code section 11055(b)(1)(F), and is a dangerous drug pursuant to Business & Professions  
16 Code section 4022. Opium Tincture is used to treat diarrhea.

17 24. Duragesic, a brand name for Fentanyl, is Schedule II controlled substance as  
18 designated by Health and Safety Code section 11055(c)(8), and is a dangerous drug pursuant to  
19 Business & Professions Code section 4022. Duragesic is used to treat pain.

20 25. Vyvanse, a brand name for Lisdexamfetamine Dimesylate, is Schedule II controlled  
21 substance as designated by Health and Safety Code section 11055(f)(1), and is a dangerous drug  
22 pursuant to Business & Professions Code section 4022. Vyvanse is used to treat Attention Deficit  
23 Hyperactivity Disorder.

24 26. Dilaudid, a brand name for Hydromorphone, is Schedule II controlled substance as  
25 designated by Health and Safety Code section 11055(b)(1)(J), and is a dangerous drug pursuant to  
26 Business & Professions Code section 4022. Dilaudid is used to treat pain.

1 **FACTUAL ALLEGATIONS**

2 27. On or about December 2, 2021 and December 14, 2021, the Board received  
3 anonymous complaints from employees at UCLA alleging that Henen, the Pharmacists in charge  
4 at UCLA, allowed a non-pharmacist to open the pharmacy and sign for the delivery of controlled  
5 substances. The Board commenced an investigation, which revealed that from on or about May  
6 1, 2019 through May 1, 2020, UCLA and Henen allowed non-pharmacists to sign for the delivery  
7 of approximately 9005 containers of non-controlled prescription medications, 415 containers of  
8 Schedule III-V prescription medications, and 421 containers of Schedule II prescription  
9 medications from Amerisource Wholesaler. The investigation revealed that different pharmacy  
10 technicians signed for and received approximately 270 delivery manifests containing dangerous  
11 drugs and devices, including but not limited to Gengraf, Coly-Mycin. Leukine, Klonopin, Opium  
12 Tincure, Duragesic, Vyvanse and Dilaudid.

13 **FIRST CAUSE FOR DISCIPLINE**

14 (Allowing Non-Pharmacists to Sign For and Receive Dangerous Drugs and Controlled  
15 Substances)

16 28. Respondents UCLA and Henen are subject to disciplinary action under Code sections  
17 4301 subdivisions (j) and (o), and 4059.5 in that they allowed non-pharmacists to sign for and  
18 receive controlled substances and dangerous drugs from on or about May 1, 2019 through May 1,  
19 2020 at UCLA. The circumstances surrounding this violation are set forth in paragraph 27 above,  
20 and are incorporated herein as though set forth in full.

21 **SECOND CAUSE FOR DISCIPLINE**

22 (Failure to Maintain the Security of the Prescription Department at UCLA)

23 29. Respondent Henen is subject to disciplinary action under Business and Professions  
24 Code section 4301, subdivision (o) in conjunction with title 16, of the California Code of  
25 Regulations, section 1714, subdivision (d) for failing to ensure the security of the prescription  
26 department at UCLA. The circumstances surrounding this violation are set forth in paragraph 27  
27 above, and are incorporated herein as though set forth in full.

28

1 **DISCIPLINE CONSIDERATIONS**

2 30. To determine the degree of discipline, if any, to be imposed on Respondent UCLA,  
3 Complainant alleges that on or about April 28, 2020, the Board issued Letter of Admonishment  
4 Number to CI 2018 84033 to UCLA under Business and Professions Code sections 4315 and  
5 1707.5 subdivision (a)(1) for failure to print the drug manufacturer on prescription labels.

6 **OTHER MATTERS**

7 31. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit Number  
8 PHE 48971 issued to Regents of the University of California dba Ronald Reagan UCLA  
9 Pharmacy, it shall be prohibited from serving as a manager, administrator, owner, member,  
10 officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number  
11 PHE 48971 is placed on probation or until Pharmacy Permit Number PHE 48971 is reinstated if it  
12 is revoked.

13 32. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit Number  
14 PHE 48971 issued to Regents of the University of California dba Ronald Reagan UCLA  
15 Pharmacy, while Johnese Spisso was the Administrator, and had knowledge of or knowingly  
16 participated in any conduct for which the licensee was disciplined, Spisso shall be prohibited  
17 from serving as a manager, administrator, owner, member, officer, director, associate, or partner  
18 of a licensee for five years if Pharmacy Permit Number PHE 48971 is placed on probation or until  
19 Pharmacy Permit Number PHE 48971 is reinstated if it is revoked.

20 33. Pursuant to Code section 4307, if discipline is imposed on Pharmacist License  
21 Number RPH 60494 issue to Heidi W. Henen, Henen shall be prohibited from serving as a  
22 manager, administrator, owner, member, officer, director, associate, or partner of a licensee for  
23 five years if Pharmacist License Number RPH 60494 is placed on probation or until Pharmacist  
24 License Number RPH 60494 is reinstated if it is revoked.

25 **PRAYER**

26 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,  
27 and that following the hearing, the Board of Pharmacy issue a decision:  
28

1           1.     Revoking or suspending Permit Number PHE 48971, issued to Regents of the  
2 University of California dba Ronald Reagan UCLA Pharmacy;

3           2.     Revoking or suspending Pharmacist License Number RPH 60494, issued to Heidi W.  
4 Henen;

5           3.     Prohibiting Johnese Spisso from serving as a manager, administrator, owner, member,  
6 officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number  
7 PHE 48971 is placed on probation or until Pharmacy Permit Number PHE 48971 is reinstated if  
8 Pharmacy Permit Number PHE 48971 issued to Regents of the University of California dba  
9 Ronald Reagan UCLA Pharmacy is revoked;

10          4.     Prohibiting Regents of the University of California dba Ronald Reagan UCLA  
11 Pharmacy from serving as a manager, administrator, owner, member, officer, director, associate,  
12 or partner of a licensee for five years if Pharmacy Permit Number PHE 48971 is placed on  
13 probation or until Pharmacy Permit Number PHE 48971 is reinstated if Pharmacy Permit Number  
14 PHE 48971 issued to Regents of the University of California dba Ronald Reagan UCLA  
15 Pharmacy is revoked;

16          5.     Prohibiting Heidi W. Henen from serving as a manager, administrator, owner,  
17 member, officer, director, associate, or partner of a licensee for five years if Pharmacist License  
18 Number RPH 60494 is placed on probation or until Pharmacist License Number RPH 60494 is  
19 reinstated if Pharmacist License Number RPH 60494 issued to Heidi W. Henen is revoked;

20          3.     Ordering Ronald Reagan UCLA Outpatient Pharmacy and Heidi W. Henen to pay the  
21 Board of Pharmacy the reasonable costs of the investigation and enforcement of this case,  
22 pursuant to Business and Professions Code section 125.3; and,

23          4.     Taking such other and further action as deemed necessary and proper.

24 DATED: 3/6/2023

Sodergren,  
Anne@DCA

Digitally signed by Sodergren, Anne@DCA  
Date: 2023.03.06 21:27:56 -08'00'

ANNE SODERGREN  
Executive Officer  
Board of Pharmacy  
Department of Consumer Affairs  
State of California  
*Complainant*

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