# BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

DIVINA V. CATALASAN, dba QUALITY CARE PHARMACY, Pharmacy Permit No. PHY 43441;

and

DIVINA VILLACARLOS CATALASAN,
Pharmacy Technician Registration No. TCH 8711,

Respondents.

Agency Case No. 6830

#### **DECISION AND ORDER**

The attached Stipulated Surrender of License Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on February 24, 2022.

It is so ORDERED on January 25, 2022.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Seung W. Oh, Pharm.D.

**Board President** 

1 2 3 4 5	ROB BONTA Attorney General of California GREGORY J. SALUTE Supervising Deputy Attorney General MICHAEL M. KARIMI Deputy Attorney General State Bar No. 260906 600 West Broadway, Suite 1800 San Diego, CA 92101				
6 7	P.O. Box 85266 San Diego, CA 92186-5266 Telephone: (619) 738-9607 Facsimile: (619) 645-2061 E-mail: Michael.Karimi@doj.ca.gov				
8	Attorneys for Complainant				
9	REFOR	F THE			
10 11	BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS				
12	STATE OF CALIFORNIA				
13	In the Matter of the Accusation Against:	Case No. 6830			
14 15	DIVINA V. CATALASAN, DBA QUALITY CARE PHARMACY 2413 S. Fairview Street, Suite E Santa Ana, CA 92704	STIPULATED SURRENDER OF LICENSE AND ORDER			
16	Pharmacy Permit Number PHY 43441				
17 18	DIVINA VILLACARLOS CATALASAN, 10413 Carlyle Court Cypress, CA 90630				
19 20	Pharmacy Technician Registration Number TCH 8711				
21	Respondent.				
22	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-				
23	entitled proceedings that the following matters are true:				
24	PARTIES				
25	1. Anne Sodergren (Complainant) is the Executive Officer of the Board of Pharmacy				
26	(Board). She brought this action solely in her official capacity and is represented in this matter by				
27	Rob Bonta, Attorney General of the State of California, by Michael M. Karimi, Deputy Attorney				
28	General.				
		1			

- Divina Villacarlos Catalasan, dba Quality Care Pharmacy (Respondent) is representing herself in this proceeding and has chosen not to exercise her right to be represented by counsel.
- 3. On or about June 7, 1999, the Board issued Pharmacy Permit Number PHY 43441 to Divina Villacarlos Catalasan, dba Quality Care Pharmacy. The Pharmacy Permit expired on June 1, 2019, and has not been renewed.
- 4. On or about July 30, 1993, the Board issued Pharmacy Technician Registration Number TCH 8711 to Divina Villacarlos Catalasan (Respondent). The Pharmacy Technician Registration expired on June 30, 2021, and has not been renewed.

#### **JURISDICTION**

5. Accusation No. 6830 was filed before the Board, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on October 12, 2021. Respondent timely filed her Notice of Defense contesting the Accusation. A copy of Accusation No. 6830 is attached as Exhibit A and incorporated by reference.

#### ADVISEMENT AND WAIVERS

- Respondent has carefully read, and understands the charges and allegations in Accusation No. 6830. Respondent also has carefully read, and understands the effects of this Stipulated Surrender of License and Order.
- 7. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel, at her own expense; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

#### **CULPABILITY**

- 9. Respondent admits the truth of each and every charge and allegation in Accusation No. 6830, agrees that cause exists for discipline and hereby surrenders her Pharmacy Permit Number PHY 43441 and Pharmacy Technician Registration Number TCH 8711 for the Board's formal acceptance.
- 10. Respondent understands that by signing this stipulation she enables the Board to issue an order accepting the surrender of her Pharmacy Permit Number PHY 43441 and Pharmacy Technician Registration Number TCH 8711 without further process.

#### **CONTINGENCY**

- 11. This stipulation shall be subject to approval by the Board. Respondent understands and agrees that counsel for Complainant and the staff of the Board may communicate directly with the Board regarding this stipulation and surrender, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Surrender and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Surrender of License and Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Surrender of License and Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Surrender of License and Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
  - 14. In consideration of the foregoing admissions and stipulations, the parties agree that

the Board may, without further notice or formal proceeding, issue and enter the following Order:

#### **ORDER**

IT IS HEREBY ORDERED that Pharmacy Permit Number. PHY 43441, issued to Respondent Divina Villacarlos Catalasan, dba Quality Care Pharmacy, and Pharmacy Technician Registration Number TCH 8711 issued to Respondent Divina Villacarlos Catalasan, are both surrendered and accepted by the Board.

- 1. The surrender of Respondent's Pharmacy Permit Number PHY 43441 and Pharmacy Technician Registration Number TCH 8711, and the acceptance of the surrendered license by the Board, shall constitute the imposition of discipline against Respondent. This stipulation constitutes a record of the discipline and shall become a part of Respondent's license history with the Board. Respondent understands and acknowledges that for purposes of Business and Professions Code section 4307, this stipulated surrender is the same as a revocation.
- 2. Respondent shall lose all rights and privileges as a pharmacy owner and Pharmacy Technician in California, as of the effective date of the Board's Decision and Order.
- 3. Respondent shall cause to be delivered to the Board her pocket license and, if one was issued, her wall certificates on or before the effective date of the Decision and Order.
- 4. If Respondent ever files an application for licensure or a petition for reinstatement in the State of California, the Board shall treat it as a new application for licensure. Respondent must comply with all the laws, regulations and procedures for licensure in effect at the time the application or petition is filed, and all of the charges and allegations contained in Accusation No. 6830 shall be deemed to be true, correct and admitted by Respondent when the Board determines whether to grant or deny the application or petition.
- 5. Respondent shall pay the agency its costs of investigation and enforcement in the amount of \$5,187.50 prior to issuance of a new or reinstated license.
- 6. If Respondent should ever apply or reapply for a new license or certification, or petition for reinstatement of a license, by any other health care licensing agency in the State of California, all of the charges and allegations contained in Accusation, No. 6830 shall be deemed to be true, correct, and admitted by Respondent for the purpose of any Statement of Issues or any

1	other proceeding seeking to deny or restrict licensure.			
2	7. Respondent may not apply for any license, permit, or registration from the Board for			
3	three years from the effective date of this decision.			
4	ACCEPTANCE			
5	I have carefully read the Stipulated Surrender of License and Order. I understand the			
6	stipulation and the effect it will have on my Pharmacy Permit, and Pharmacy Technician			
7	Registration. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly			
8	and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.			
9				
10	DATED:			
11 12	DIVINA VILLACARLOS CATALASAN, DBA QUALITY CARE PHARMACY Respondent			
13	ENDORSEMENT			
14	The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted			
15	for consideration by the Board of Pharmacy of the Department of Consumer Affairs.			
16	DATED: Respectfully submitted,			
17	ROB BONTA			
18	Attorney General of California GREGORY J. SALUTE			
19	Supervising Deputy Attorney General			
20				
21	MICHAEL M. KARIMI Deputy Attorney General			
22	Attorneys for Complainant SD2020801522			
23	83124780.docx			
24				
25				
26				
27				
28				
	5			

1	other proceeding seeking to deny or restrict licensure.		
2	7. Respondent may not apply for any license, permit, or registration from the Board for		
3	three years from the effective date of this decision.		
4	<u>ACCEPTANCE</u>		
5	I have carefully read the Stipulated Surrender of License and Order. I understand the		
6	stipulation and the effect it will have on my Pharmacy Permit, and Pharmacy Technician		
7	Registration. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly,		
8	and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.		
9			
10	DATED: Pecenber 9,2021 Divina V. Corplas on		
11	DIVINA VILLACARLOS CATALASAN, DBA QUALITY CARE PHARMACY		
12	Respondent		
13	<u>ENDORSEMENT</u>		
14	The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted		
15	for consideration by the Board of Pharmacy of the Department of Consumer Affairs.		
16	DATED: December 21, 2021 Respectfully submitted,		
17	ROB BONTA Attorney General of California		
18	GREGORY J. SALUTE Supervising Deputy Attorney General		
19	Supervising Deputy Attorney General		
20			
21	MICHAEL M. KARIMI Deputy Attorney General		
22	SD2020801522 Attorneys for Complainant		
23	83124780.docx		
24			
25			
26			
27			
28			

#### Exhibit A

Accusation No. 6830

ROB BONTA			
Attorney General of California GREGORY J. SALUTE			
Supervising Deputy Attorney General MICHAEL M. KARIMI			
Deputy Attorney General State Bar No. 260906			
600 West Broadway, Suite 1800 San Diego, CA 92101			
P.O. Box 85266 San Diego, CA 92186-5266			
Telephone: (619) 738-9607			
E-mail: Michael.Karimi@doj.ca.gov  Attorneys for Complainant			
BEFORE THE BOARD OF PHARMACY			
DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
STATE OF C.	ALIFORNIA		
In the Metter of the Association Assingt	Case No. 6830		
	Case No. 6830		
DBA QUALITY CARE PHARMACY	A COLICATION		
Santa Ana, CA 92704	ACCUSATION		
Pharmacy Permit Number PHY 43441			
DIVINA VILLACARLOS CATALASAN, 10413 Carlyle Court			
••			
TCH 8711			
Respondent.			
PARTIES			
as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.			
Number PHY 43441 to Divina Villacarlos Catalasan, dba Quality Care Pharmacy (Respondent).			
The Pharmacy Permit Number expired on June 1, 2019, and has not been renewed.			
	1		
	Attorney General of California GREGORY J. SALUTE Supervising Deputy Attorney General Michael M. Karimi Deputy Attorney General State Bar No. 260906 600 West Broadway, Suite 1800 San Diego, CA 92101 P.O. Box 85266 San Diego, CA 92186-5266 Telephone: (619) 738-9607 Facsimile: (619) 645-2061 E-mail: Michael.Karimi@doj.ca.gov Attorneys for Complainant  BEFOR BOARD OF P DEPARTMENT OF CO STATE OF CA  In the Matter of the Accusation Against:  DIVINA V. CATALASAN, DBA QUALITY CARE PHARMACY 2413 S. Fairview Street, Suite E Santa Ana, CA 92704  Pharmacy Permit Number PHY 43441  DIVINA VILLACARLOS CATALASAN, 10413 Carlyle Court Cypress, CA 90630  Pharmacy Technician Registration Number TCH 8711  Respondent.  PART  1. Anne Sodergren (Complainant) brings as the Executive Officer of the Board of Pharmacy 2. On or about June 7, 1999, the Board of Number PHY 43441 to Divina Villacarlos Catalas		

1	3. On or about July 30, 1993, the Board of Pharmacy issued Pharmacy Technician			
2	Registration Number TCH 8711 to Respondent. The Pharmacy Technician Registration expire			
3	on June 30, 2021, and has not been renewed.			
4	<u>JURISDICTION</u>			
5	4. This Accusation is brought before the Board of Pharmacy (Board), Department of			
6	Consumer Affairs, under the authority of the following laws. All section references are to the			
7	Business and Professions Code (Code) unless otherwise indicated.			
8	5. Code section 4300 provides, in pertinent part, that every license issued by the Boar			
9	is subject to discipline, including suspension or revocation.			
10	6. Section 4300.1 of the Code states:			
11	The expiration, cancellation, forfeiture, or suspension of a board-issued license			
12	by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a			
13	licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license.  STATUTORY PROVISIONS			
14				
15				
16	7. Section 481 of the Code states:			
	(a) Each board under this code shall develop criteria to aid it, when considering the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or			
17	the denial, suspension, or revocation of a license, to determine whether a crime is			
17 18	the denial, suspension, or revocation of a license, to determine whether a crime is			
18 19	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates			
18 19 20	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the			
18 19 20 21	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates			
18 19 20	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:			
18 19 20 21	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:  (1) The nature and gravity of the offense.  (2) The number of years elapsed since the date of the offense.  (3) The nature and duties of the profession in which the applicant seeks			
18 19 20 21 22	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:  (1) The nature and gravity of the offense.  (2) The number of years elapsed since the date of the offense.			
18 19 20 21 22 23	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:  (1) The nature and gravity of the offense.  (2) The number of years elapsed since the date of the offense.  (3) The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.			
18 19 20 21 22 23 24	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:  (1) The nature and gravity of the offense.  (2) The number of years elapsed since the date of the offense.  (3) The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.   8. Code section 482 states:			
18 19 20 21 22 23 24 25	the denial, suspension, or revocation of a license, to determine whether a crime is substantially related to the qualifications, functions, or duties of the business or profession it regulates.  (b) Criteria for determining whether a crime is substantially related to the qualifications, functions, or duties of the business or profession a board regulates shall include all of the following:  (1) The nature and gravity of the offense.  (2) The number of years elapsed since the date of the offense.  (3) The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.			

revoked, is under suspension or has been placed on probation, and while acting as the

provided in the board's Disciplinary Guidelines, identified in section 1760.

#### FIRST CAUSE FOR DISCIPLINE 1 (Conviction of Crime Substantially Related to Licensed Practice) 2 Respondent has subjected her licenses to disciplinary action under Code sections 490 3 16. and 4301, subdivision (l), in that she was convicted of crimes that are substantially related to the 4 qualifications, functions, and duties of a licensee. On or about May 14, 2021, in a criminal 5 proceeding entitled The People of the State of California v. Divina Villacarlos Catalasan, in 6 Orange County Superior Court, Case No. 19CF1475, Respondent was convicted on her plea of 7 8 guilty to three counts of Penal Code section 550(a)(6) (knowingly make a false or fraudulent 9 claim for payment of a health care benefit), with an admission to an enhancement under Penal Code section 186.11(a)(3) (fraud with resulting loss in excess of \$100,000), and three counts of 10 Penal Code section 487(a) (grand theft), all felonies. 11 Respondent was sentenced to three years state prison for each violation of Penal Code 17. 12 section 550(a)(6), to run concurrent with one another. Sentencing for each count of grand theft 13 14 was stayed pursuant to Penal Code section 654. 18. The circumstances that led to the conviction are that Respondent knowingly made 15 false or fraudulent claims for payment to the Medi-Cal, Medicare, and CalOptima programs while 16 doing business as a licensee under the business name of Quality Care Pharmacy, which resulted 17 in a loss to those programs in excess of \$500,000. 18 19 SECOND CAUSE FOR DISCIPLINE (Unprofessional Conduct – Commission of Acts Involving Moral Turpitude) 20 21 Respondent has subjected her licenses to disciplinary action under Code section 4301, subdivision (f), for unprofessional conduct, in that she engaged in acts involving moral turpitude, 22 as described in paragraphs 15 through 17, above, which are incorporated herein as though set 23 forth in full. 24 /// 25

///

///

///

26

27

28

///

///

#### OTHER MATTERS

- 20. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Permit No. PHY 43441 issued to Divina V. Catalasan dba Quality Care Pharmacy, then Divina V. Catalasan shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, partner, or in any position with management or control of a license for five years if Pharmacy Permit Number PHY 43441 is placed on probation or until Pharmacy Permit Number 43441 is reinstated if it is revoked.
- 21. Pursuant to Code section 4307, if discipline is imposed on Pharmacy Technician Registration Number TCH 8711 issued to Divina Villacarlos Catalasan, then Divina Villacarlos Catalasan shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, partner, or in any position with management or control of a license for five years if Pharmacy Technician Registration Number TCH 8711 is placed on probation or until Pharmacy Technician Registration Number TCH 8711 is reinstated if it is revoked.

#### **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Permit Number PHY 43441, issued to Divina V. Catalasan, dba Quality Care Pharmacy;
- 2. Revoking or suspending Pharmacy Technician Registration Number TCH 8711, issued to Divina Villacarlos Catalasan, dba Quality Care Pharmacy;
- 3. Prohibiting Divina Villacarlos Catalasan from serving as a manager, administrator, owner, member, officer, director, associate, partner, or in any position with management or control of a license for five years if either Pharmacy Technician Registration Number TCH 8711 or Pharmacy Permit Number PHY 43441 is placed on probation or until both Pharmacy Technician Registration Number TCH 8711 and Pharmacy Permit Number PHY 43441 are reinstated if either or both are revoked;

1	4.	Ordering Divina Villacarlos Catalasan to pay the Board of Pharmacy the reasonable			
2	costs of the	ne investigation and enforcement of this case, pursuant to Business and Professions			
3	Code section 125.3; and,				
4	5.	Taking such other and further action as deemed necessary and proper.			
5					
6					
7		10/3/2021	Signature on File		
8	DATED:		ANNE SODERGREN		
9			Executive Officer Board of Pharmacy		
10			Board of Pharmacy Department of Consumer Affairs State of California		
11	Complainant   SD2020801522				
12	82928621.do	cx			
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
			9		