BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

GARFIELD BEACH CVS, LLC dba
CVS PHARMACY #1467, Respondent

Pharmacy Permit No. PHY 49075

Agency Case No. 6744

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order for Public Reproval is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on November 25, 2020.

It is so ORDERED on October 26, 2020.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

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Ву

Greg Lippe
Board President

| 1 | Xavier Becerra | | | |
|--------|---|--|--|--|
| 2 | Attorney General of California KAREN R. DENVIR | | | |
| 3 | Supervising Deputy Attorney General KRISTINA T. JARVIS Deputy Attorney General State Bar No. 258229 | | | |
| 4 | | | | |
| 5 | 1300 I Street, Suite 125 P.O. Box 944255 | | | |
| 6 7 | Sacramento, CA 94244-2550 Telephone: (916) 210-6088 Facsimile: (916) 327-8643 Attorneys for Complainant | | | |
| 8 | 11worneys for Complaintain | | | |
| 9 | BEFORI BOARD OF B | | | |
| 10 | BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA | | | |
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| 12 | In the Matter of the Accusation Against: | Case No. 6744 | | |
| 13 | GARFIELD BEACH CVS, LLC | STIPULATED SETTLEMENT AND | | |
| 14 | DBA CVS PHARMACY # 1467 2020 W. Briggsmore Avenue | DISCIPLINARY ORDER FOR PUBLIC REPROVAL | | |
| 15 | Modesto, CA 95350 | [Bus. & Prof. Code § 495] | | |
| 16 | Pharmacy Permit No. PHY 49075 | | | |
| 17 | Respondent. | | | |
| 18 | | | | |
| 19 | IT IS HEREBY STIPULATED AND AGRI | EED by and between the parties to the above- | | |
| 20 | entitled proceedings that the following matters are | true: | | |
| 21 | PART | <u>TIES</u> | | |
| 22 | 1. Anne Sodergren (Complainant) is the | Executive Officer of the Board of Pharmacy | | |
| 23 | (Board). She brought this action solely in her official capacity and is represented in this matter by | | | |
| 24 | Xavier Becerra, Attorney General of the State of California, by Kristina T. Jarvis, Deputy | | | |
| 25 | Attorney General. | | | |
| 26 | 2. Respondent Garfield Beach CVS, LLC | C doing business as (dba) CVS Pharmacy #1467 | | |
| 27 | (Respondent) is represented in this proceeding by attorney Jeff J. Astarabadi, Much Shelist, P.C., | | | |
| 28 | 2 Park Plaza, Suite 1075, Irvine, CA 92614. | | | |
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3. On or about April 25, 2008, the Board issued Original Permit Number PHY 49075 to Garfield Beach CVS, LLC, to do business as CVS Pharmacy # 1467 ("Respondent"), which is located at 2020 W. Briggsmore Avenue, Modesto, California. The pharmacy permit was in full force and effect at all times relevant to the charges brought in the Accusation and will expire on June 1, 2021, unless renewed.

JURISDICTION

4. Accusation No. 6744 was filed before the Board of Pharmacy (Board), Department of Consumer Affairs and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on October 31, 2019. Respondent timely filed its Notice of Defense contesting the Accusation. A copy of Accusation No. 6744 is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation No. 6744. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order for Public Reproval.
- 6. Respondent is fully aware of its legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at its own expense; the right to confront and cross-examine the witnesses against them; the right to present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent understands and agrees that the charges and allegations in Accusation No. 6744, if proven at a hearing, constitute cause for imposing discipline upon its Pharmacy Permit.
- 9. For the purpose of resolving the Accusation without the expense and uncertainty of further proceedings, Respondent agrees that, at a hearing, Complainant could establish a factual basis for the charges in the Accusation, and that Respondent hereby gives up its right to contest those charges.
- 10. Respondent agrees that its Pharmacy Permit is subject to discipline and they agree to be bound by the Disciplinary Order below.

CONTINGENCY

- 11. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or its counsel. By signing the stipulation, Respondent understands and agrees that they may not withdraw its agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order for Public Reproval shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order for Public Reproval, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Settlement and Disciplinary Order for Public Reproval is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order for Public Reproval may not be altered, amended, modified,

supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

14. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Pharmacy Permit No. PHY 49075 issued to Respondent Garfield Beach CVS, LLC, dba CVS Pharmacy #1467 (Respondent) shall be publicly reproved by the Board of Pharmacy under Business and Professions Code section 495 in resolution of Accusation No. 6744, attached as exhibit A.

The Board of Pharmacy expresses its disapproval specifically for the issues underlying this case; to wit, Respondent's management and treatment of "floating" licensed staff members, both pharmacist and pharmacy technician, and Respondent's lack of oversight and supervision of such staff that allowed such thefts to be possible.

Cost Recovery. Respondent shall pay \$4,912.25 to the Board for its costs associated with the investigation and enforcement of this matter. Respondent shall be permitted to pay these costs in a payment plan approved by the Board. If Respondent fails to pay the Board costs as ordered, Respondent shall not be allowed to renew their Pharmacy Permit until Respondent pays costs in full.

ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order for Public Reproval and have fully discussed it with my attorney, Jeff J. Astarabadi. I understand the stipulation and the effect it will have on my Pharmacy Permit. I enter into this Stipulated Settlement and Disciplinary Order for Public Reproval voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 8/11/2020

GARFIELD BEACH CVS, LLC, DBA CVS PHARMACY #1467

| 1 | I have read and fully discussed with Respondent Garfield Beach CVS, LLC, dba CVS | | | |
|----|---|--|--|--|
| 2 | Pharmacy #1467 the terms and conditions and other matters contained in the above Stipulated | | | |
| 3 | Settlement and Disciplinary Order for Public Reproval. I approve its form and content. | | | |
| 4 | | | | |
| 5 | DATED: | | | |
| 6 | Jeff J. Astarabadi Attorney for Respondent | | | |
| 7 | | | | |
| 8 | <u>ENDORSEMENT</u> | | | |
| 9 | The foregoing Stipulated Settlement and Disciplinary Order for Public Reproval is hereby | | | |
| 10 | respectfully submitted for consideration by the Board of Pharmacy of the Department of | | | |
| 11 | Consumer Affairs. | | | |
| 12 | DATED: Respectfully submitted, | | | |
| 13 | XAVIER BECERRA Attorney General of California | | | |
| 14 | KAREN R. DENVIR Supervising Deputy Attorney General | | | |
| 15 | Supervising Deputy Attorney General | | | |
| 16 | | | | |
| 17 | Kristina T. Jarvis Deputy Attorney General | | | |
| 18 | Attorneys for Complainant | | | |
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| 1 | I have read and fully discussed with Respondent Garfield Beach CVS, LLC, dba CVS |
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| 2 | Pharmacy #1467 the terms and conditions and other matters contained in the above Stipulated |
| 3 | Settlement and Disciplinary Order for Public Reproval. I approve its form and content. |
| 4 | |
| 5 | DATED: 8/(2 |
| 6 | Jeff J. Astarabadi Attorney for Respondent |
| 7 | |
| 8 | ENDORSEMENT |
| 9 | The foregoing Stipulated Settlement and Disciplinary Order for Public Reproval is hereby |
| 10 | respectfully submitted for consideration by the Board of Pharmacy of the Department of |
| 11 | Consumer Affairs. |
| 12 | DATED: 9/23/2020 Respectfully submitted, |
| 13 | XAVIER BECERRA |
| 14 | Attorney General of California KAREN R. DENVIR |
| 15 | Supervising Deputy Attorney General |
| 16 | Bristin Junis |
| 17 | KRISTINA T. JARVIS Deputy Attorney General |
| 18 | Attorneys for Complainant |
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Exhibit A

Accusation No. 6744

| 1 | XAVIER BECERRA | | | |
|----|--|--|--|--|
| 2 | Attorney General of California KENT D. HARRIS | | | |
| 3 | Supervising Deputy Attorney General MABEL LEW | | | |
| 4 | Deputy Attorney General State Bar No. 158042 | | | |
| 5 | 1300 I Street, Suite 125 P.O. Box 944255 | | | |
| 6 | Sacramento, CA 94244-2550 Telephone: (916) 210-6104 | | | |
| 7 | Facsimile: (916) 327-8643 Attorneys for Complainant | | | |
| 8 | BEFO | ORE THE | | |
| 9 | | F PHARMACY CONSUMER AFFAIRS | | |
| 10 | | CALIFORNIA | | |
| 11 | | 1 | | |
| 12 | In the Matter of the Accusation Against: | Case No. 6744 | | |
| 13 | GARFIELD BEACH CVS, LLC DBA CVS PHARMACY # 1467 | | | |
| 14 | 2020 W. Briggsmore Avenue Modesto, CA 95350 | ACCUSATION | | |
| 15 | Pharmacy Permit No. PHY 49075 | | | |
| 16 | Respondent. | | | |
| 17 | | | | |
| 18 | Complainant alleges: | | | |
| 19 | PAI | RTIES | | |
| 20 | 1. Anne Sodergren ("Complainant") b | rings this Accusation solely in her official | | |
| 21 | capacity as the Interim Executive Officer of the | Board of Pharmacy ("Board"), Department of | | |
| 22 | Consumer Affairs. | | | |
| 23 | 2. On or about April 25, 2008, the Boa | ard issued Original Permit Number PHY 49075 to | | |
| 24 | Garfield Beach CVS, LLC, to do business as C | VS Pharmacy # 1467 ("Respondent"), which is | | |
| 25 | located at 2020 W. Briggsmore Avenue, Modes | sto, California. The pharmacy permit was in full | | |
| 26 | force and effect at all times relevant to the charge | ges brought in the Accusation and will expire on | | |
| 27 | June 1, 2020, unless renewed. | | | |
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| 1 | action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license. |
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| 2 | 8. Code section 4301 states, in pertinent part: |
| 3 | The board shall take action against any holder of a license who is guilty |
| 4 | of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is |
| 5 | not limited to, any of the following: |
| 6 | (j) The violation of any of the statutes of this state, of any other state, |
| 7 | or of the United States regulating controlled substances and dangerous drugs. |
| 8 | |
| 9 | (o) Violating or attempting to violate, directly or indirectly, or assisting in |
| 10 | or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including |
| 11 | regulations established by the board or by any other state or federal regulatory agency. |
| 12 | |
| 13 | 9. Code section 4307 (a) states in pertinent part: |
| 14 | |
| 15 | Any person who has been denied a license or whose license has been revoked or is under suspension, or who has failed to renew his or her license while it was under |
| 16 | suspension, or who has been a manager, administrator, owner, member, officer, director, associate, partner, or any other person with management or control of any partnership, |
| 17 | corporation, trust, firm, or association whose application for a license has been denied or |
| 18 | revoked, is under suspension or has been placed on probation, and while acting as the manager, administrator, owner, member, officer, director, associate, partner, or any other |
| 19 | person with management or control had knowledge of or knowingly participated in any conduct for which the license was denied, revoked, suspended, or placed on probation, |
| 20 | shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, partner, or in any other position with management or control of a |
| 21 | licensee as follows: |
| 22 | (1) Where a probationary license is issued or where an existing license is issued |
| 23 | or where an existing license is placed on probation, this prohibition shall remain in effect for a period not to exceed five years. |
| 24 | (2) Where the license is denied or revoked, the prohibition shall continue until |
| 25 | the license is issued or reinstated. |
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| 14. | Title 21 | 1, United States Cod | e, Section 802 state | es in pertinent part: | |
|--|------------|------------------------|---|--|-------------------------|
| (6) The term "controlled substance" means a drug or other substance, or | | | | | |
| immediate precursor included in schedule I, II, III, IV, or V. | | | | | |
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| | | (| COST RECOVER | ${f v}$ | |
| 15. Code section 125.3 provides, in pertinent part, that a Board may request the | | | | | |
| | | judge to direct a lice | | · | |
| | | pay a sum not to exc | | | |
| | ent of the | | | | ,···- · · · · · · · · · |
| | | | G CLASSIFICAT | IONS | |
| 16. Drug Classifications: | | | | | |
| | | T | | | |
| Brand | l Name | Generic Name | Dangerous Drug Per Business & Professions Code § 4022 | Controlled Substance Per Health & Safety Code | Indications for Use |
| Sc | oma | carisoprodol | Yes | No – per H&S Yes – Schedule IV per CFR §1308.14(c)(6) | Muscle relaxant |
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17. On or after September 10, 2018, the Board received notification from CVS Health¹ that an investigation into employee drug diversion revealed that Nathan Lytle-Pinhey², a "floating" Pharmacy Technician who worked at various CVS Pharmacies on an "as needed" basis, admitted to diverting for self-use about 850 pills of carisoprodol 350 mg from Respondent and other CVS pharmacies he floated at. Included in the notification was Respondent's Report of Theft or Loss of Controlled Substances (DEA Form 106), which revealed a loss of 113 tablets of carisoprodol 350 mg ("drug loss").

18. On or about March 13, 2019, a Board Inspector conducted an inspection and an investigation into Respondent's drug loss for the period between May 1, 2017 and July 18, 2018, and Respondent's Report of Theft or Loss of Controlled Substances (DEA Form 106). As a result, the investigation found that Respondent failed to adequately secure its drug stock, a violation of pharmacy law.

FIRST CAUSE FOR DISCIPLINE

(Failure to Secure and Maintain Pharmacy Facilities)

19. Respondent is subject to disciplinary action under Code section 4301, subdivisions (j) and (o), in conjunction with California Code of Regulations title 16, section 1714, subdivision (b), in that Respondent failed to maintain its facilities, space, fixtures, and equipment so that drugs in its stock were safely maintained and secured. An inspection and an investigation found that between May 1, 2017 and July 18, 2018, Respondent failed to secure and maintain pharmacy

¹ CVS Health Corporation is an integrated pharmacy healthcare company whose subsidiaries are the CVS Pharmacy stores, including Respondent.

² In an investigation into the drug losses, CVS Pharmacy Technician Nathan Lytle-Pinhey admitted to CVS District Asset Protection Leader, C.M., that while working as a Pharmacy Technician at various CVS Pharmacies, he diverted 850 tablets of carisoprodol 350mg for self-use from CVS Pharmacies in Riverbank and in Turlock for approximately 6-7 months prior to July 2018. He also admitted that he was able to divert the drugs in his pockets and bags at "chaotic stores/work environments", "pharmacies being very busy", and at pharmacies that were "2-3 days behind in workload". At the conclusion of the investigation, he was terminated from CVS. Pursuant to a stipulation with the Board, he has since surrendered his pharmacy technician license (TCH 37626).

facilities from diversion, theft, or other lapses which resulted in the drug loss set forth in paragraphs 17-18.

SECOND CAUSE FOR DISCIPLINE

(Failure to Maintain Accurate Inventory of Dangerous Drugs and Controlled Substances)

20. Respondent is subject to disciplinary action under Code section 4301, subdivisions (j) and (o), in conjunction with Code sections 4081, subdivision (a), and 4105, in that it failed to maintain an accurate inventory of dangerous drugs and controlled substances. Specifically, during the above-mentioned inspection and investigation, Respondent provided a final reconciliation of the drug loss, which revealed a lesser amount in stock than was accounted for by records required by law, as set forth in paragraphs 17-18.

OTHER MATTERS

21. Pursuant to Code section 4307, if discipline is imposed on Original Permit Number PHY 49075 to Garfield Beach CVS, LLC, to do business as CVS Pharmacy # 1467, Garfield Beach CVS, LLC, shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Original Permit Number PHY 49075 is placed on probation or until Original Permit Number PHY 49075 is reinstated if it is revoked.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Original Permit Number PHY 49075, issued to Garfield Beach CVS, LLC, to do business as CVS Pharmacy # 1467;
- 2. Prohibiting Garfield Beach CVS, LLC, from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Original Permit Number PHY 49075 is placed on probation or until Original Permit Number PHY 49075 is reinstated if Original Permit Number PHY 49075 issued to Garfield Beach CVS, LLC, is revoked;

| Ordering Respondent to pay the Board of Pharmacy the reasonable costs investigation and enforcement of this case, pursuant to Business and Professions Coo | | | | |
|---|--|--|--|--|
| 2 investigation and enforcement of this case, pursuant to Business and Professions Coo | de section | | | |
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| 3 125.3; and | | | | |
| 4. Taking such other and further action as deemed necessary and proper. | Taking such other and further action as deemed necessary and proper. | | | |
| 5 | | | | |
| 6 DATED: October 31, 2019 Once Sodergren | | | | |
| ANNE SODERGREN Interim Executive Officer | | | | |
| 8 Board of Pharmacy Department of Consumer Affairs State of California | | | | |
| 9 Complainant | | | | |
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