# BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

SANTA MARIA PHARMACY, INC. DBA SANTA MARIA COMMUNITY PHARMACY, MARCOS ADEEB SOLIMAN, Pharmacy Permit No. PHY 50309; and

MARCOS ADEEB SOLIMAN, Pharmacist License No. RPH 59078; and

ROUFES RIMON MARKOS, Pharmacist License No. RPH 74602; and

ELIZABETH REYES, Pharmacy Technician Registration No. TCH 145367,

Respondents

Agency Case No. 6171

OAH No. 2019060105

## **DECISION AND ORDER**

The attached Stipulated Settlement and Disciplinary Order for Public Reproval is hereby

adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this

matter.

This Decision shall become effective at 5:00 p.m. on February 24, 2022.

It is so ORDERED on January 25, 2022.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Ву

Seung W. Oh, Pharm.D. Board President

DECISION AND ORDER AS TO SANTA MARIA PHARMACY, INC. DBA SANTA MARIA COMMUNITY PHARMACY ONLY (CASE NO. 6171) PAGE 2

1	Rob Bonta		
2	Attorney General of California THOMAS L. RINALDI		
3	Supervising Deputy Attorney General CRISTINA FELIX		
4	Deputy Attorney General State Bar No. 195663		
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013		
6	Telephone: (213) 269-6321 Facsimile: (916) 731-2126		
7	E-mail: Cristina.Felix@doj.ca.gov Attorneys for Complainant		
8			
9	BEFOR BOARD OF F		
10	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS		
11	STATE OF C.	ALIFUKNIA	
12	In the Matter of the Accusation Against:	Case No. 6171	
13	SANTA MARIA PHARMACY, INC. DBA	OAH No. 2019060105	
14	SANTA MARIA COMMUNITY PHARMACY, MARCOS ADEEB	STIPULATED SETTLEMENT AND	
15	SOLIMAN 11004 Valley Mall El Monte, CA 91731	DISCIPLINARY ORDER FOR PUBLIC REPROVAL <u>AS TO SANTA MARIA</u>	
16	Permit No. PHY 50309,	PHARMACY, INC DBA SANTA MARIA COMMUNITY PHARMACY ONLY	
17	MARCOS ADEEB SOLIMAN 691 Featherwood Dr.	[Bus. & Prof. Code § 495]	
18	Diamond Bar, CA 91765 Pharmacist License No. RPH 59078,		
19	ROUFES RIMON MARKOS		
20	35894 Anderson Street Beaumont, CA 92223		
21	Pharmacist License No. RPH 74602,		
22	and		
23	ELIZABETH REYES 4117 Cogswell Rd		
24	El Monte, CA 91732 Pharmacy Technician Registration No. TCH		
25	145367		
26	Respondents.		
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	STIP SETTLEMEN	T & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)	

1	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-		
2	entitled proceedings that the following matters are true:		
3	PARTIES		
4	1. Anne Sodergren (Complainant) is the Executive Officer of the Board of Pharmacy		
5	(Board). She brought this action solely in her official capacity and is represented in this matter by		
6	Rob Bonta, Attorney General of the State of California, by Cristina Felix, Deputy Attorney		
7	General.		
8	2. Respondent Santa Maria Pharmacy, Inc. dba Santa Maria Community Pharmacy,		
9	(Respondent) is represented in this proceeding by attorney Armond Marcarian, Esq., 21650		
10	Oxnard Street, Suite 1980, Woodland Hills, CA 91367.		
11	3. On or about July 14, 2010, the Board issued Permit Number PHY 50309 to		
12	Respondent. Marcos Adeeb Soliman has been the President and owner of Respondent since July		
13	14, 2010. The Permit was in full force and effect at all times relevant to the charges brought		
14	herein and will expire on July 1, 2022, unless renewed. Marcos Adeeb Soliman has been the		
15	Chief Executive Officer and Chief Financial Officer since October 26, 2010 and the Pharmacist-		
16	in-Charge since July 14, 2010.		
17	4. On or about October 24, 2006, the Board issued Original Pharmacist License Number		
18	RPH 59078 to Marcos Adeeb Soliman. The License was in full force and effect at all times		
19	relevant to the charges brought herein and will expire on May 31, 2022.		
20	JURISDICTION		
21	5. The Second Amended Accusation (Accusation) No. 6171 was filed before the Board		
22	of Pharmacy (Board), Department of Consumer Affairs, and is currently pending against		
23	Respondent. The Accusation and all other statutorily required documents were properly served		
24	on Respondent on December 5, 2019. Respondent timely filed its Notice of Defense contesting		
25	the Accusation. A copy of Accusation No. 6171 is attached as exhibit A and incorporated herein		
26	by reference.		
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	STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)		

1	ADVISEMENT AND WAIVERS
2	6. Respondent has carefully read, fully discussed with counsel, and understands the
3	charges and allegations in Accusation No. 6171. Respondent has also carefully read, fully
4	discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary
5	Order for Public Reproval.
6	7. Respondent is fully aware of its legal rights in this matter, including the right to a
7	hearing on the charges and allegations in the Accusation; the right to be represented by counsel at
8	its own expense; the right to confront and cross-examine the witnesses against it; the right to
9	present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel
10	the attendance of witnesses and the production of documents; the right to reconsideration and
11	court review of an adverse decision; and all other rights accorded by the California
12	Administrative Procedure Act and other applicable laws.
13	8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and
14	every right set forth above.
15	<u>CULPABILITY</u>
16	9. Respondent understands and agrees that the charges and allegations in Accusation
17	No. 6171, if proven at a hearing, constitute cause for imposing discipline upon its pharmacy
18	permit.
19	10. For the purpose of resolving the Accusation without the expense and uncertainty of
20	further proceedings, Respondent agrees that, at a hearing, Complainant could establish a factual
21	basis for the charges in the Accusation, and that Respondent hereby gives up its right to contest
22	those charges.
23	11. Respondent agrees that its pharmacy permit is subject to discipline and agrees to be
24	bound by the Disciplinary Order below.
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	STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)

1	<u>CONTINGENCY</u>
2	12. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent
3	understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may
4	communicate directly with the Board regarding this stipulation and settlement, without notice to
5	or participation by Respondent or its counsel. By signing the stipulation, Respondent understands
6	and agrees that it may not withdraw its agreement or seek to rescind the stipulation prior to the
7	time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its
8	Decision and Order, the Stipulated Settlement and Disciplinary Order for Public Reproval shall
9	be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action
10	between the parties, and the Board shall not be disqualified from further action by having
11	considered this matter.
12	13. The parties understand and agree that Portable Document Format (PDF) and facsimile
13	copies of this Stipulated Settlement and Disciplinary Order for Public Reproval, including
14	Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and
15	effect as the originals.
16	14. This Stipulated Settlement and Disciplinary Order for Public Reproval is intended by
17	the parties to be an integrated writing representing the complete, final, and exclusive embodiment
18	of their agreement. It supersedes any and all prior or contemporaneous agreements,
19	understandings, discussions, negotiations, and commitments (written or oral). This Stipulated
20	Settlement and Disciplinary Order for Public Reproval may not be altered, amended, modified,
21	supplemented, or otherwise changed except by a writing executed by an authorized representative
22	of each of the parties.
23	15. In consideration of the foregoing admissions and stipulations, the parties agree that
24	the Board may, without further notice or formal proceeding, issue and enter the following
25	Disciplinary Order:
26	///
27	///
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	STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)

1	DISCIPLINARY ORDER	
2	IT IS HEREBY ORDERED that Permit Number PHY 50309 issued to Respondent Santa	
3	Maria Pharmacy, Inc. dba Santa Maria Community Pharmacy shall be publicly reproved by the	
4	Board of Pharmacy under Business and Professions Code section 495 in resolution of Accusation	
5	No. 6171, attached as exhibit A.	
6	1. Cost Recovery. Respondent must pay costs in the amount of \$40,000, jointly and	
7	severally with Marcos Adeeb Soliman within two years of the effective date of the decision.	
8	Respondent shall be permitted to pay these costs in a payment plan approved by the Board. If	
9	Respondent fails to pay the Board costs as ordered, Respondent shall not be allowed to renew	
10	their Pharmacy Permit until Respondent pays costs in full.	
11	2. Consultant for Owner or Pharmacist –In-Charge. For two (2) years, beginning on	
12	the effective date of the decision, Respondent shall retain an independent consultant at its own	
13	expense, who shall be responsible for reviewing pharmacy operations on a monthly basis for	
14	compliance by Respondent with state and federal laws and regulations for compliance by	
15	Respondent with the obligations of a pharmacist-in-charge. The approved consultant shall provide	
16	the Board with the monthly inspection agenda in advance of the inspection for approval. Further,	
17	the consultant shall be required to provide the board with monthly reports documenting the	
18	operations of the respondent as directed by the Board. The approved consultant shall provide the	
19	written reports directly to the Board or its designee in advance of the report being provided to the	
20	respondent. Respondent shall only receive a copy of the report after it has been received by the	
21	Board and the Board has confirmed receipt. Should the Board determine that an approved	
22	consultant is not appropriately assessing the operations, Respondent shall submit another name of	
23	an expert for Board consideration. The consultant shall be a pharmacist licensed by and not on	
24	probation with the board and whose name shall be submitted to the board or its designee, for prior	
25	approval, within thirty (30) days of the effective date of this decision. During those two (2) years,	
26	the Board or its designee, retains the discretion to reduce the frequency of the pharmacist	
27	consultant's review of Respondent. If Respondent fails to timely retain, seek approval of, or	
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ensure timely reporting by the consultant, Respondent shall not be allowed to renew their 2 Pharmacy Permit until Respondent complies with this term.

3. No New Ownership of Licensed Premises. For two (2) years, beginning on the 3 effective date of the decision, Respondent shall not acquire any new ownership, legal or 4 5 beneficial interest nor serve as a manager, administrator, member, officer, director, trustee, associate, or partner of any additional business, firm, partnership, or corporation licensed by the 6 7 board. If respondent currently owns or has any legal or beneficial interest in, or serves as a manager, administrator, member, officer, director, trustee, associate, or partner of any business, 8 firm, partnership, or corporation currently or hereinafter licensed by the board, respondent may 9 continue to serve in such capacity or hold that interest, but only to the extent of that position or 10 interest as of the effective date of this decision. Should Respondent fail to comply with this term, 11 Respondent shall not be allowed to renew its Pharmacy Permit until Respondent complies with 12 this term. 13

4. Further Action. If Respondent has not complied with any term or condition herein, the 14 board shall have continuing jurisdiction over Respondent until all terms and conditions have been 15 satisfied or the board has taken other further action as deemed appropriate. 16

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1	ACCEPTANCE
2	I have carefully read the above Stipulated Settlement and Disciplinary Order for Public
3	Reproval and have fully discussed it with my attorney, Armond Marcarian, Esq. I understand the
4	stipulation and the effect it will have on my Pharmacy Permit. I enter into this Stipulated
5	Settlement and Disciplinary Order for Public Reproval voluntarily, knowingly, and intelligently,
6	and agree to be bound by the Decision and Order of the Board of Pharmacy.
7	
8	DATED:
9	SANTA MARIA PHARMACY, INC. DBA SANTA MARIA COMMUNITY PHARMACY
10	By Marcos Adeeb, Soliman, CEO Respondent
11	I have read and fully discussed with Respondent Santa Maria Pharmacy, Inc. dba Santa
12	Maria Community the terms and conditions and other matters contained in the above Stipulated
13	Settlement and Disciplinary Order for Public Reproval. I approve its form and content.
14	
15	DATED: ARMOND MARCARIAN, ESQ.
16	Attorney for Respondent
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	7 STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO
	SANTA MARIA PHARMACY, INC (6171)

1			
1	ACCEPTANCE		
2	I have carefully read the above Stipulated Settlement and Disciplinary Order for Public		
3	Reproval and have fully discussed it with my attorney, Armond Marcarian, Esq. I understand the		
4	stipulation and the effect it will have on my Pharmacy Permit. I enter into this Stipulated		
5	Settlement and Disciplinary Order for Public Reproval voluntarily, knowingly, and intelligently,		
6	and agree to be bound by the Decision and Order of the Board of Pharmacy.		
7 8	DATED: 10/26/2021 SANTA MARIA PHARMACY, INC. DBA		
9 10	SANTA MARIA COMMUNITY PHARMACY By Marcos Adeeb, Soliman, CEO Respondent		
11	I have read and fully discussed with Respondent Santa Maria Pharmacy, Inc. dba Santa		
12	Maria Community the terms and conditions and other matters contained in the above Stipulated		
13	Settlement and Disciplinary Order for Public Reproval. I approve its form and content.		
14 15	DATED: October 27, 2021 Howard Marcanian		
16	ARMOND MARCARIAN, ESQ. Attorney for Respondent		
17	Intorney for Respondent		
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	STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)		

1	<b>ENDORSEMENT</b>	
2	The foregoing Stipulated Settlement and Disciplinary Order for Public Reproval is hereby	
3	respectfully submitted for consideration by the Board of Pharmacy of the Department of	
4	Consumer Affairs.	
5	DATED: Respectfully submitted,	
6	Rob Bonta	
7	Attorney General of California THOMAS L. RINALDI	
8	Supervising Deputy Attorney General	
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10	CRISTINA FELIX	
11	Deputy Attorney General Attorneys for Complainant	
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	STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS TO SANTA MARIA PHARMACY, INC (6171)	

1		ENDORSEMENT	
2	The foregoir	g Stipulated Settlement and Disciplinary Order for Public Reproval is hereb	зу
3	respectfully submi	ted for consideration by the Board of Pharmacy of the Department of	
4	Consumer Affairs.		
5		10/27/2021 Respectfully submitted	
6	DATED:	Kespectiumy submitted,	
7		ROB BONTA Attorney General of California	
8		THOMAS L. RINALDI Supervising Deputy Attorney General	
9		(RATER	
10		CRISTINA FELIX	
11		Deputy Attorney General Attorneys for Complainant	
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		STIP SETTLEMENT & DISC ORDER FOR PUBLIC REPROVAL AS SANTA MARIA PHARMACY, INC (61	

## Exhibit A

Accusation No. 6171

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1	XAVIER BECERRA Attorney General of California	
2	THOMAS L. RINALDI Supervising Deputy Attorney General	
3	CRISTINA FELIX Deputy Attorney General	
4	State Bar No. 195663	
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 Telephone: (213) 897-2455	
6	Facsimile: (213) 897-2804 Attorneys for Complainant	
7	BEFOR	р тир
8	BOARD OF P	HARMACY
9	DEPARTMENT OF CO STATE OF CA	
10		
11	In the Matter of the Accusation Against:	Case No. 6171
12	SANTA MARIA PHARMACY, INC. DBA SANTA MARIA COMMUNITY	
13	PHARMACY Marcos Adeeb Soliman, President & Owner	SECOND AMENDED ACCUSATION
14	11004 Valley Mall El Monte, CA 91731	
15	Pharmacy Permit No. PHY 50309	
16	MARCOS ADEEB SOLIMAN 691 Featherwood Drive	
17	Diamond Bar, CA 91765 Original Pharmacist License No. RPH 59078	
18	ROUFES RIMON MARKOS	
19	35894 Anderson Street	
20	Beumont, CA 92223 Original Pharmacist License No. RPH 74602	
21	ELIZABETH REYES	
22	4117 Cogswell Road El Monte, CA 91732 Pharmacy Tashnisian Pagistration No. TCH	
23	Pharmacy Technician Registration No. TCH 145367	
24	Respondents.	
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26	Complainant alleges:	
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	(SANTA MARIA COMMUNI	ГҮ PHARMACY) SECOND AMENDED ACCUSATION

1	PARTIES	
2	1. Anne Sodergren (Complainant) brings this Second Amended Accusation solely in	
3	her official capacity as the Interim Executive Officer of the Board of Pharmacy, Department of	
4	Consumer Affairs (the Board).	
5	2. On or about July 14, 2010, the Board issued Permit Number PHY 50309 to Santa	
6	Maria Pharmacy, Inc. dba Santa Maria Community Pharmacy (Respondent Santa Maria	
7	Community), Marcos Adeeb Soliman (Respondent PIC Soliman) has been the President and	
8	owner since July 14, 2010. The Permit was in full force and effect at all times relevant to the	
9	charges brought herein and will expire on July 1, 2020, unless renewed. Respondent PIC	
10	Soliman has been the Chief Executive Officer and Chief Financial Officer since October 26, 2010	
11	and the Pharmacist-in-Charge since July 14, 2010.	
12	3. On or about October 24, 2006, the Board issued Original Pharmacist License Number	
13	RPH 59078 to Respondent PIC Soliman. The License was in full force and effect at all times	
14	relevant to the charges brought herein and will expire on May 31, 2020.	
15	4. On or about April 14, 2016, the Board issued Original Pharmacist License Number	
16	RPH 74602 to Respondent Roufes Rimon Markos (Respondent Markos). The License was in	
17	full force and effect at all times relevant to the charges brought herein and will expire on August	
18	31, 2021.	
19	5. On or about February 11, 2015, the Board issued Pharmacy Technician Registration	
20	Number TCH 145367 to Elizabeth Reyes (Respondent Reyes). The Registration was in full force	
21	and effect at all times relevant to the charges brought herein and will expire on October 31, 2020.	
22	JURISDICTION	
23	6. This Second Amended Accusation is brought before the Board, under the authority of	
24	the following laws. All section references are to the Business and Professions Code unless	
25	otherwise indicated.	
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION	Ł

1	7. Section 4300 of the Code states:
2	"(a) Every license issued may be suspended or revoked.
3	"
4	8. Section 4300.1 of the Code states, in pertinent part:
5	"The expiration, cancellation, forfeiture, or suspension of a board-issued license by
6	operation of law or by order or decision of the board or a court of law, the placement of a license
7	on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board
8	of jurisdiction to commence or proceed with any investigation of, or action or disciplinary
9	proceeding against, the licensee or to render a decision suspending or revoking the license."
10	STATUTORY PROVISIONS
11	9. Section 4301 of the Code states:
12	"The board shall take action against any holder of a license who is guilty of unprofessional
13	conduct or whose license has been procured by fraud or misrepresentation or issued by mistake.
14	Unprofessional conduct shall include, but is not limited to, any of the following:
15	
16	(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or
17	corruption, whether the act is committed in the course of relations as a licensee or otherwise, and
18	whether the act is a felony or misdemeanor or not.
19	(g) Knowingly making or signing any certificate or other document that falsely represents
20	the existence or nonexistence of a state of facts.
21	
22	(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the
23	violation of or conspiring to violate any provision or term of this chapter or of the applicable
24	federal and state laws and regulations governing pharmacy, including regulations established by
25	the board or by any other state or federal regulatory agency.
26	
27	(q) Engaging in any conduct that subverts or attempts to subvert an investigation of the
28	board.
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

1	27 • • • •
2	10. Section 4076 of the Code states:
3	"(a) A pharmacist shall not dispense any prescription except in a container that meets the
4	requirements of state and federal law and is correctly labeled with all of the following:
5	
6	(11)(A) Commencing January 1, 2006, the physical description of the dispensed
7	medication, including its color, shape, and any identification code that appears on the tablets or
8	capsules, except as follows:
9	(i) Prescriptions dispensed by a veterinarian.
10	(ii) An exemption from the requirements of this paragraph shall be granted to a new drug
11	for the first 120 days that the drug is on the market and for the 90 days during which the national
12	reference file has no description on file.
13	(iii) Dispensed medications for which no physical description exists in any commercially
14	available database.
15	" · · ·
16	11. Section 4077 of the Code states:
17	"(a) Except as provided in subdivisions (b) and (c), no person shall dispense any dangerous
18	drug upon prescription except in a container correctly labeled with the information required by
19	Section 4076.
20	"
21	12. Section 4081 of the Code states:
22	"(a) All records of manufacture and of sale, acquisition, receipt, shipment, or disposition of
23	dangerous drugs or dangerous devices shall be at all times during business hours open to
24	inspection by authorized officers of the law, and shall be preserved for at least three years from
25	the date of making. A current inventory shall be kept by every manufacturer, wholesaler, third
26	party logistics provider, pharmacy, veterinary food-animal drug retailer, physician, dentist,
27	podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a
28	currently valid and unrevoked certificate, license, permit, registration, or exemption under
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I	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

1	Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4
2	(commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who
3	maintains a stock of dangerous drugs or dangerous devices.
4	(b) The owner, officer, and partner of any pharmacy, wholesaler, third party logistics
5	provider, or veterinary food-animal drug retailer shall be jointly responsible, with the
6	pharmacist-in-charge or representative-in-charge, responsible manager, for maintaining the
7	records and inventory described in this section.
8	
9	13. Section 4105, subdivision (d)(1) states: "Any records that are maintained
10	electronically shall be maintained so that the pharmacist-in-charge, or the pharmacist on duty if
11	the pharmacist-in-charge is not on duty, shall, at all times during which the licensed premises are
12	open for business, be able to produce a hardcopy and electronic copy of all records of acquisition
13	or disposition or other drug or dispensing-related records maintained electronically."
14	14. Section 4113 states in pertinent part:
15	"(a) Every pharmacy shall designate a pharmacist-in-charge and within 30 days thereof,
16	shall notify the board in writing of the identity and license number of that pharmacist and the date
17	he or she was designated.
18	
19	(c) The pharmacist-in-charge shall be responsible for a pharmacy's compliance with all
20	state and federal laws and regulations pertaining to the practice of pharmacy.
21	····
22	15. Section 4114 states in pertinent part:
23	"(a) An intern pharmacist may perform all functions of a pharmacists at the discretion of
24	and under the direct supervision and control of a pharmacist whose license is in good standing
25	with the board.
26	(b) A pharmacists may not supervise more than two intern pharmacists at any one time."
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

1	16. Section 4115 states in pertinent part:
2	"(a) A pharmacy technician may perform packaging, manipulative, repetitive, or other
3	nondiscretionary tasks only while assisting, and while under the direct supervision and control of,
4	a pharmacist. The pharmacist shall be responsible for the duties performed under his or her
5	supervision by a technician.
6	(b) This section does not authorize the performance of any tasks specified in subdivision (a)
7	by a pharmacy technician without a pharmacist on duty.
8	
9	(e) A person shall not act as a pharmacy technician without first being licensed by the
10	board as a pharmacy technician.
11	(f)(1) A pharmacy with only one pharmacist shall have no more than one pharmacy
12	technician performing the tasks specified in subdivision (a). The ratio of pharmacy technicians
13	performing the tasks specified in subdivision (a) to any additional pharmacist shall not exceed
14	2:1, except that this ratio shall not apply to personnel performing clerical functions pursuant to
15	Section 4116 or 4117. This ratio is applicable to all practice settings, except for an inpatient of a
16	licensed health facility, a patient of a licensed home health agency, as specified in paragraph (2),
17	an inmate of a correctional facility of the Department of Corrections and Rehabilitation, and for a
18	person receiving treatment in a facility operated by the State Department of State Hospitals, the
19	State Department of Developmental Services, or the Department of Veterans Affairs."
20	17. Section 4115.5 states in pertinent part:
21	"(b) (4) A pharmacist may only supervise one pharmacy technician trainee at any given
22	time.
23	
24	(e) A pharmacy technician trainee participating in an externship as described in subdivision
25	(a) shall wear identification that indicates his or her trainee status."
26	18. Section 4169 states in pertinent part:
27	(a) A person or entity shall not do any of the following:
28	
	6
	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

(3) Purchase, trade, sell, or transfer dangerous drugs that the person knew or reasonably
 should have known were misbranded, as defined in Section 111335 of the Health and Safety
 Code."

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19. Section 4307 of the Code states:

"(a) Any person who has been denied a license or whose license has been revoked or is 5 under suspension, or who has failed to renew his or her license while it was under suspension, or 6 7 who has been a manager, administrator, owner, member, officer, director, associate, partner, or any other person with management or control of any partnership, corporation, trust, firm, or 8 9 association whose application for a license has been denied or revoked, is under suspension or has been placed on probation, and while acting as the manager, administrator, owner, member, 10 officer, director, associate, partner, or any other person with management or control had 11 knowledge of or knowingly participated in any conduct for which the license was denied, 12 revoked, suspended, or placed on probation, shall be prohibited from serving as a manager, 13 administrator, owner, member, officer, director, associate, partner, or in any other position with 14 management or control of a licensee as follows: 15

(1) Where a probationary license is issued or where an existing license is placed on
probation, this prohibition shall remain in effect for a period not to exceed five years.

(2) Where the license is denied or revoked, the prohibition shall continue until the license is
issued or reinstated.

(b) "Manager, administrator, owner, member, officer, director, associate, partner, or any
other person with management or control of a license" as used in this section and Section 4308,
may refer to a pharmacist or to any other person who serves in such capacity in or for a licensee.

(c) The provisions of subdivision (a) may be alleged in any pleading filed pursuant to
Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of the Government Code.
However, no order may be issued in that case except as to a person who is named in the caption,
as to whom the pleading alleges the applicability of this section, and where the person has been
given notice of the proceeding as required by Chapter 5 (commencing with Section 11500) of Part
of Division 3 of the Government Code. The authority to proceed as provided by this subdivision

1	shall be in addition to the board's authority to proceed under Section 4339 or any other provision			
2	of law."			
3	20. Health and Safety Code Section 111295 states: "It is unlawful for any person to			
4	manufacture, sell, deliver, hold, or offer for sale any drug or device that is adulterated."			
5	21. Health and Safety Code Section 111335 states: "Any drug or device is misbranded if			
6	its labeling or packaging does not conform to the requirements of Chapter 4 (commencing with			
7	Section 110290)."			
8	22. Health and Safety Code Section 111440 states: "It is unlawful for any person to			
9	manufacture, sell, deliver, hold, or offer for sale any drug or device that is misbranded."			
10	REGULATORY AUTHORITY			
11	23. Code of Regulations, title 16, section 1793.2, states in pertinent part:			
12	'Nondiscretionary tasks' as used in Business and Professions Code section 4115: include:			
13	(a) removing the drug or drugs from stock; (b) counting, pouring, or mixing pharmaceuticals; (c)			
14	placing the product into a container; (d) affixing the label or labels to the container; (e) packaging			
15	and repackaging."			
16	24. Code of Regulations, title 16, section 1793.7, states in pertinent part:			
17	"…			
18	(c) A pharmacy technician must wear identification clearly identifying him or her as a			
19	pharmacy technician.			
20	(d) Any pharmacy employing or using a pharmacy technician shall develop a job			
21	description and written policies and procedures adequate to ensure compliance with the			
22	provisions of Article 11 of this Chapter, and shall maintain, for at least three years from the time			
23	of making, records adequate to establish compliance with these sections and written policies and			
24	procedures.			
25	(e) A pharmacist shall be responsible for all activities of pharmacy technicians to ensure			
26	that all such activities are performed completely, safely and without risk of harm to patients."			
27	///			
28	///			
	8			
	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION			

1	COST RECOVERY PROVISION
2	25. Section 125.3 provides, in pertinent part, that the Board may request the
3	administrative law judge to direct a licentiate found to have committed a violation or violations of
4	the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
5	enforcement of the case.
6	RELEVANT FACTS
7	September 29, 2016 Inspection by Inspectors AY and KS
8	26. On September 29, 2016, at approximately 2:30 p.m., Board inspectors arrived for an
9	inspection of Respondent Santa Maria Community located in El Monte. While they were in a
10	vehicle in Respondent Santa Maria's parking lot, the inspectors observed pharmacist Respondent
11	Markos, and a female, enter the pharmacy. At approximately 3:20 p.m., while one inspector, AY
12	entered through the front door, another inspector, KS stayed near the back door. A few minutes
13	after Inspector AY entered through the front, approximately eight individuals came running out
14	the back door of Respondent Santa Maria Community, including, pharmacy technician HRRA,
15	technician HM and ST, three additional employees that drove off in a car, a man wearing a badge
16	indicating "Harout" and "driver," and CB who stated she was a "driver." The inspector
17	attempted to get each person to provide identities and provide their position at Respondent Santa
18	Maria Community. Inspector KS was unable to obtain all the employees' names because some
19	ran off.
20	27. Inspector AY entered Respondent Santa Maria Community through the front and
21	noticed several employees leave through the back of the pharmacy. These employees did not
22	return to the pharmacy. Inspector AY saw thirteen employees inside and obtained their identities.
23	Respondent Markos was present and was the only pharmacist on duty. Inspector AY observed
24	Pharmacy Technicians PO and Respondent Reyes performing technician duties, including pulling
25	and filling prescriptions. Pharmacy Technicians WB, YP and DM were also present. Inspector
26	AY also observed extern technician trainees EJ, VV and AS filling prescriptions and bubble
27	cards. The technician trainees were not wearing any identification badges. Extern technician
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

trainee EJ advised Inspector AY that he lost his badge and extern technician trainee AS left the pharmacy and did not return. Pharmacy clerks AT, NG and staff AB were also present.

28. A copy of the pharmacy work schedule was posted in the pharmacy which indicated 3 that on September 29, 2016, 17 individuals were scheduled to work that day. The pharmacist, 4 intern pharmacists, technician trainees and AB were not among the 17 employees listed on the 5 pharmacy work schedule. The earliest time an employee was scheduled to be off of work was at 6 6:00 p.m., so all the employees who left the pharmacy and did not return, were not scheduled to 7 be off from work. According to the schedule, 7 technicians were scheduled to work and perform 8 9 technician duties with one pharmacist on duty.

Inspector KS and Inspector AY conducted an inspection of Respondent Santa Maria 29. 10 Community which consisted of several areas, including a customer waiting area in the front, a 11 prescription pick up area with a cash register adjacent to the prescription will call area, a large 12 pharmacy drug dispensing area separated between the retail drug dispensing area in the front and 13 14 board and care area in the back, pharmacy record storage area, and offices for AB and the pharmacist-in-charge. 15

AB's office led into Respondent PIC Soliman's office which had a second exit door 30. 16 opening into the rear of the dispensing area. Inspector AY walked into both offices. Inspector 17 AY found approximately 15 amber prescription vials labeled with drug name and expiration date 18 19 written on a white label or directly on the vial and the medications appeared to be brand name medications and appeared to still be in date. AB advised Inspector AY that these drugs were 20going to be sent to RX Distributors for destruction. The drugs were not yet expired. Inspector AY 21 photographed the contents of the box. 22

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When Inspector AY re-entered Respondent PIC Soliman's office at a later time, she 31. 24 noticed that the prescription vials appeared different from the ones she had originally inspected. She reviewed the pictures she had of the original box and confirmed the contents of the box had 25 been changed by someone during the inspection. After being advised of the missing vials, AB 26 appeared to be searching for the missing medication. AB eventually admitted that she pulled the 27 missing prescription vials from the box herself and moved them to another location. 28

32. Next to the center work station by the board and care dispensing area, Inspector AY saw a large box, marked with "AM" on the top flap, filled with empty punched out medication bubble cards. A smaller box was located next to the large box which was filled with full and partially used bubble cards. She also observed rows of hundreds of bubble cards, both full and used cards, arranged in alphabetical order located in the drawers under two separate pharmacy workstations in the board and care filling area.

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7 33. Towards the rear area of Respondent Santa Maria Community, Inspector AY saw numerous bags and boxes of returned medication and bubble cards on the ground, boxes of medication overstock, overstock medication stored on shelving units against the back wall, boxes of medication labeled as expired, box of empty amber prescription vials labeled with drug name and expiration date, box of amber prescription vials labeled with drug name and expiration date containing various quantities of medication which were then placed in individual plastic baggies.

34. In the area designated for filling 30 day bubble cards, Board Inspectors saw hundreds
of used bubble cards organized in alphabetical order and stored adjacent to where the technicians
processed and filled new 30 day bubble cards. Some of the cards contained the address of
Respondent Santa Maria. Also, nearby were trash bags with empty bubble cards and a box with
prescription vials of loose tablets of drugs.

35. While at the pharmacy dispensing area near where the bubble cards were located,
trainee EJ advised Inspector KS that technicians filled bubble cards. Trainee EJ saw technicians
package the bubble cards and that technicians filling the bubble cards would take the drugs from
the partially used cards if there was a drug they needed.

36. Respondent PIC Soliman, the pharmacist-in-charge of Respondent Santa Maria
Community, arrived at the pharmacy at approximately 4:20 p.m. and assisted with the Inspection.
When discussing the employees, Respondent PIC Soliman advised Inspector KS that employees
rushed out as it was probably their lunchtime. When Inspector KS advised him that it was now
7:00 p.m. and none had returned, Respondent PIC Soliman did not have a response. When
questioned regarding the compounded preparation labels, Respondent PIC Soliman stated that his
pharmacy no longer compounded and compounding was conducted at another pharmacy, San

Marcos Pharmacy, Inc. dba Santa Maria Pharmacy, which was located in Paramount, and he believed they were there due to a delivery error.

3 37. The Board inspectors also observed numerous bottles of pre-packed medication prescription vials in the shelves under the center board and care workstation. Some were labeled with a black marker with the quantity and expiration date, while others were not labeled at all. A few of the vials were labeled with a prescriber office information and drug name, quantity, expiration date and drug directions. Respondent PIC Soliman advised Inspectors that the vials contained cephalexin 500 mg, folic acid 1mg and ferrous sulfate 325 mg.

38. Inspector AY also reviewed random will call prescriptions and found that the
description printed on the label did not match the description of the actual tablet. Respondent PIC
Soliman acknowledged that the descriptions were incorrect. He also acknowledged that his
pharmacy's current software program did not have the capability of capturing and maintaining the
pharmacist's verification of each and every prescription.

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#### September 30, 2016 Inspection by Inspectors SB and AY

39. Inspectors SB and AY re-inspected Respondent Santa Maria Community on
September 30, 2016. Clerk NG, Respondent Reyes and pharmacist IN were present. Technician
trainee Victor Valencia was also present and was pulling empty bubble cards from a large box
and removing the prescription labels.

40. At the back of the pharmacy, the inspectors found that drawers located under the
bubble card filling stations were filled with hundreds of bubble cards alphabetically organized.
They contained labels from Respondent Santa Maria Community and another pharmacy, San
Marcos Pharmacy Inc. dba Santa Maria Pharmacy, which was located in Paramount. The bubble
cards affixed with the yellow top background on the prescription labels were dispensed by
Respondent Santa Maria Community.

41. Board inspectors also found two baskets full of prescription vials containing loose
tablets of medication at the rear area of the pharmacy. The vials were labeled with drug name
and expirations dates that had not yet expired.

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- 42. Respondent PIC Soliman arrived at the pharmacy about an hour after the inspection began.
- 2 bega

### October 28, 2016 Inspection by Inspector SB

43. On October 28, 2016, Inspector SB inspected Respondent Santa Maria Community. 4 Respondent Markos was the only pharmacist on duty. Later, Respondent PIC Soliman arrived at 5 the pharmacy and assisted the inspection. A stock on hand audit was conducted for several 6 medications. While the inspector was reviewing pharmacy records on the computer, the 7 8 computer shut off and stopped working. Inspector SB requested acquisition and dispensing 9 records (Drug Utilization Report (DUR)) from Respondent Santa Maria Community to be produced within seven (7) business days and, as of February 7, 2017, the requested records had 10 not been provided. 11

44. On February 7, 2017, Respondent PIC Soliman advised Inspector SB that Digital RX
accidently sent the records she was requesting to him instead. On February 9, 2017, Respondent
PIC Soliman emailed a DUR to Inspector SB. However, some of the borders of the tables on the
spreadsheet appeared to be cut off or altered. Inspector SB went to Respondent Santa Maria
Community to obtain these records.

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### February 9, 2017 Inspection by Inspector SB

45. On February 9, 2017, Inspector SB again inspected Respondent Santa Maria
Community. Inspector SB asked Respondent PIC Soliman to call Digital RX so that she could
talk with their representatives regarding the pharmacy's records. Respondent Reyes advised the
inspector that they could not generate any reports because Digital DX was conducting
maintenance for the next two hours. Inspector SB requested a new DUR with additional
information.

46. The next day, on February 10, 2017, Inspector SB spoke with Digital RX and they
confirmed that they were not doing maintenance the day before as Respondent Reyes had alleged.
47. On February 12, 2016, Respondent PIC Soliman sent a new DUR to Inspector SB.
48. On February 13, 2017, Inspector SB called Digital RX and confirmed that in October
of 2016, someone from Respondent Santa Maria Community called them regarding technical

1	support in generating a DUR and they were provided instructions as to how to print the report.
2	Digital RX was not supposed to send any reports directly to the Board. Digital RX also
3	confirmed that on February 9, 2017, Respondent Santa Maria Community attempted to generate a
4	prescription details report for records in 2014 to 2016 and, due to the date range, the report server
5	responded slowly and therefore, Respondent Santa Maria Community was unable to generate the
6	report at that time. Digital RX was not conducting maintenance on February 9, 2017.
7	FIRST CAUSE FOR DISCIPLINE
8	(Violation of Technician Ratios)
9	(Respondent Santa Maria Community,
10	<b>Respondent PIC Soliman, and Respondent Markos)</b>
11	49. Respondent Santa Maria Community, Respondent PIC Soliman, and Respondent
12	Markos are subject to disciplinary action under section 4115, subdivision (f)(1), and section 4113,
13	subdivision (c), in that, on September 29, 2016, Technicians PO and Respondent Reyes were
14	performing technician duties with only one pharmacist, Respondent Markos present and on duty
15	at Respondent Santa Maria Community, as set forth in paragraphs 26 through 28, which are
16	incorporated herein.
17	SECOND CAUSE FOR DISCIPLINE
18	(Violation of Technician Trainee Ratios)
19	(Respondent Santa Maria Community,
20	<b>Respondent PIC Soliman, and Respondent Markos)</b>
21	50. Respondent Santa Maria Community, Respondent PIC Soliman, and Respondent
22	Markos are subject to disciplinary action under section 4115.5, subdivision (b)(4) and section
23	4113, subdivision (c), in that, on September 29, 2016, only one pharmacist Respondent Markos
24	was present on duty at Respondent Santa Maria Community supervising three technician trainees
25	EJ, VV, AS, as set forth in paragraphs 26 through 28, which are incorporated herein.
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27	///
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

			THIRD CAUSE FO	OR DISCIPLINE	
		(Vie	olation of Technician	Trainee Identification	)
			(Respondent Santa M	Iaria Community,	
<b>Respondent PIC Soliman, and Respondent Markos)</b>					
	51. Resp	ondent Sar	nta Maria Community,	Respondent PIC Solima	an, and Respondent
Ma	arkos are subje	ct to discip	olinary action under sec	ction 4115.5, subdivisio	n (e), and section 41
subdivision (c), in that, on September 29, 2016, technician trainees EJ, VV, AS were not wearing					
ide	entification, as	set forth in	n paragraph 27, which i	s incorporated herein.	
			FOURTH CAUSE F	OR DISCIPLINE	
		(Violation	of Prescription Conta	ainer Labeling Requir	ements)
	(Res	pondent S	anta Maria Commun	ity and Respondent Pl	(C Soliman)
	52. Resp	ondents Sa	nta Maria Community	and PIC Soliman are su	ubject to disciplinary
act	tion under secti	ions 4076,	subdivision (a)(11)(A)	, section 4077, subdivis	sion (a), and section
action under sections 4076, subdivision (a)(11)(A), section 4077, subdivision (a), and section 4112, subdivision (a), in that, on Sectomber 20, 2016, in an inspection by the Board, nine out of					
4113, subdivision (c), in that, on September 29, 2016, in an inspection by the Board, nine out of the ten randomly reviewed prescriptions from the will call area were printed with the incorrect			at, on September 29, 20	016, in an inspection by	the Board, nine out
			-		
the	e ten randomly	reviewed j	prescriptions from the	will call area were print	ed with the incorrect
the ph	e ten randomly ysical descripti	reviewed j ion of the r	prescriptions from the v	will call area were print	ed with the incorrect
the ph	e ten randomly ysical descripti	reviewed j ion of the r	prescriptions from the	will call area were print	ed with the incorrect
the ph	e ten randomly ysical descripti	reviewed j ion of the r	prescriptions from the v nedication contained in hich is incorporated he	will call area were print	ed with the incorrect
the ph	e ten randomly ysical descripti t forth in parag	reviewed j ion of the r raph 38, w	prescriptions from the v	will call area were print nside the prescription co rein:	ed with the incorrect ontainer as follows, as
the ph	e ten randomly ysical descripti t forth in parag	reviewed p ion of the r raph 38, w RX#	prescriptions from the v medication contained in hich is incorporated he Drug	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V	ed with the incorrect ontainer as follows, as Actual ID White, H, 104 Pink, round,
the ph	e ten randomly ysical descripti t forth in parage Date 9/27/2016 9/21/2016	reviewed p ion of the r raph 38, w RX# 966850 966855 964238	brescriptions from the venetication contained in hich is incorporated he Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, oblong	ed with the incorrect ontainer as follows, as Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap
the ph	e ten randomly ysical descripti t forth in parage Date 9/27/2016 9/27/2016	reviewed p ion of the r raph 38, w RX# 966850 966855	brescriptions from the venetication contained in hich is incorporated he Drug Metformin 1000mg Lisinopril 20mg	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973	Actual ID White, H, 104 Pink, round, Lupin, 20
the ph	e ten randomly ysical descripti t forth in parage Date 9/27/2016 9/21/2016	reviewed p ion of the r raph 38, w RX# 966850 966855 964238	brescriptions from the venetication contained in hich is incorporated he Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, oblong	Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap White, round,
the ph	e ten randomly ysical descripti t forth in parage <u>Date</u> 9/27/2016 <u>9/27/2016</u> <u>9/21/2016</u> <u>9/27/2016</u>	reviewed p ion of the r raph 38, w RX# 966850 966855 964238 966959	brescriptions from the venetication contained in hich is incorporated he Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U Famotidine 40 mg	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, oblong Brown, BicL 114	Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap White, round, CTI122 White, oval, F,91 Red, capsule,
the ph	e ten randomly ysical descripti t forth in parage 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/27/2016	reviewed p ion of the r raph 38, w RX# 966850 966855 964238 966959 966962	Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U Famotidine 40 mg Ondansetron 4 mg	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, oblong Brown, BicL 114 White, oval, 130 Dark, green, oblong,	Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap White, round, CTI122 White, oval, F,91
the ph	e ten randomly ysical descripti t forth in parage 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/23/2016	reviewed p ion of the r raph 38, w RX# 966850 966855 964238 966959 966962 965680	Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U Famotidine 40 mg Ondansetron 4 mg Cephalexin 500 mg	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, oblong Brown, BicL 114 White, oval, 130 Dark, green, oblong, J2 J2 Dark green, oblong,	Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap White, round, CTI122 White, oval, F,91 Red, capsule, 3147, Teva Red, capsule,
the ph	e ten randomly ysical descripti t forth in parage 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/27/2016 9/23/2016 N/A	reviewed p ion of the r raph 38, w RX# 966855 966855 966959 966962 965680 962353	prescriptions from the v medication contained in hich is incorporated he Drug Metformin 1000mg Lisinopril 20mg Vitamin D3 5000U Famotidine 40 mg Ondansetron 4 mg Cephalexin 500 mg	will call area were print nside the prescription co rein: Incorrect Label ID White, oval, IP220, 1000 White, round, V 3973 White, round, V 3973 White, oblong Brown, BicL 114 White, oval, 130 Dark, green, oblong, J2 J2 Dark green, oblong, A43, 500 mg	Actual ID White, H, 104 Pink, round, Lupin, 20 Yellow gelcap White, round, CTI122 White, oval, F,91 Red, capsule, 3147, Teva Red, capsule, 3147, Teva

9	/26/2016	966616	Folic Acid 1 mg	Light Yellow, round, V 3162	Yellow, round, AN 361
			FIFTH CAUSE F	OR DISCIPLINE	
				isbranded Drugs)	
	(Res	nondent S		nity and Respondent	PIC Soliman)
5		-		v i	e subject to disciplinary
	1			tion 4113, subdivision	
Safety				on September 29, 20	
Maria (				led medications. Resp	-
Comm				-	on vials were not properly
					or quantity of the drug, as
set fort		C I	hich is incorporated h		
	n in purug	rupii 57, w	1		
	SIXTH CAUSE FOR DISCIPLINE (Possession of Adultered Drugs)				
	(Res	pondent S	<b>`</b>	nity and Respondent	PIC Soliman)
5		-		v i	e subject to disciplinary
action	1			•	e section 111295, in that,
on Sept		ŕ		2	Maria Community was i
				bubble cards, as set f	
1			41, which are incorpo		
		-	SEVENTH CAUSE	FOR DISCIPLINE	
		(	Subverting an Inves	tigation by the Board	1)
	(Res	pondent S	anta Maria Commu	nity and Respondent	: PIC Soliman)
5	5. Resp	ondents Sa	nta Maria Communit	y and PIC Soliman are	e subject to disciplinary
action	under sect	ion 4301, s	ubdivisions (f) and (c	q), and section 4113, s	ubdivision (c), in that, or
Septem	ber 29, 20	)16, at an i	nspection by the Boar	rd, an Santa Maria Co	mmunity employee, AB,
hid me	dication p	rescription	vials and switched th	em with different med	lication prescription vials
and cla	imed to ha	ave no kno	wledge of the switchi	ng or whereabouts of	the original prescriptions
				16	
║────		(SAN	NTA MARIA COMMUN	ITY PHARMACY) SECC	OND AMENDED ACCUSAT

vials as set forth in paragraphs 30 through 31, which are incorporated herein. AB then admitted
 that she removed the prescription vials from the original location and replaced them with other
 vials.

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#### **EIGHTH CAUSE FOR DISCIPLINE**

### (Subverting an Investigation by the Board- Records and False Statement) (Respondent Santa Maria Community and Respondent PIC Soliman)

56. Respondents Santa Maria Community and PIC Soliman are subject to disciplinary 7 action under section 4301, subdivisions (f) and (q), section 4105, subdivision (d)(1), section 4081, 8 9 subdivision (a), and section 4113, subdivision (c), in that, on October 28, 2016, Inspector SB requested Respondent PIC Soliman to submit dispensing and acquisition records for an audit 10 within seven (7) days and Respondent PIC Soliman failed to provide the requested documents by 11 that deadline, and falsely stated that Digital RX, a pharmacy software programmer, should have 12 sent the records directly to Inspector SB, as set forth in paragraphs 43, through 44, which are 13 incorporated herein. 14

#### **NINTH CAUSE FOR DISCIPLINE**

# (Subverting an Investigation by the Board - False Statement) (Respondent Santa Maria Community and Respondent Reyes)

57. Respondent Santa Maria Community and Respondent Reyes are subject to 18 disciplinary action under section 4301, subdivisions (f) and (q), in that on February 9, 2017, 19 Respondent Reyes falsely told Inspector SB that Digital RX was conducting maintenance and, 20 therefore, they were allegedly not able to generate and print the dispensing records at the 21 pharmacy, as set forth in paragraphs 45 through 46, which are incorporated herein. 22 /// 23 24 /// 25 /// /// 26 27 /// 28 17

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#### September 18, 2017 Inspection by Inspector AY, SB and KS

58. On May 3, 2017, the Board received an anonymous complaint alleging multiple violations of Pharmacy Law at Respondent Santa Maria Community.

Santa Maria Community. Inspector SB and KS entered the pharmacy through the front main
entrance. Inspector AY entered from the back of the pharmacy.

60. Because various employees ran out of pharmacy at a prior inspection, Inspector KS
recorded her entry into the pharmacy and Inspector AY recorded her entry through the back of the
pharmacy.

61. When they began the inspection, Inspector AY saw several employees exit the rear of
the pharmacy, including 1) HJ who identified himself as a pharmacy driver; 2) a female who
refused to provide her name but was later identified by other pharmacy staff as AL, a pharmacy
clerk; 3) BJ, who stated she was responsible for cleaning and completing paperwork; and 4) SS, a
male who went back inside the pharmacy.

62. While inside the pharmacy, Inspector KS walked into a small rear office where 15 Respondent Markos was standing, said hello to the inspector and immediately got up and left. 16 Three individuals in three distinct areas were left in the room with the inspector: 1) MB, who was 17 seated before a computer and identified himself as a clerk; 2) YZ, also known as "Joe," who was 18 seated at a desk and had numerous drug stock bottles, prefilled prescription vials, counting trays, 19 and order form in front of him. He was counting medications and was holding a prescription vial 20with pills inside, and 3) MP, stationed at another computer terminal and identified herself as a 21 clerk. 22

63. After questioning YZ, Inspector KS determined that he was counting pills, that he
would label the bottles after he finished counting the pills, that the labels were located in the
drawer, and that Joe had worked for the pharmacy for a year and a half to two years. During the
inspection, YZ left the pharmacy and did not return. Other staff, including technician supervisor
YP, and Respondent Markos referred to YZ as "Joe." Respondent Markos advised the inspector
that he did not know YZ's last name. Respondent Markos also identified YZ as "Joe," a

"pharmacy student" at "Western." After questioning employee MP, Inspector SB confirmed that YZ was working on filling the amber vials. YP also provided the spelling of YZ's last name to the inspector.

64. As Inspector AY entered the pharmacy through the rear door, she observed technician WB and clerks MS and MC on their lunch break in the break room. She also observed technician EJ filling prescriptions and not wearing any form of identification. EJ was seen wearing a name badge later in the inspection.

8 65. Inspectors AY, SB and KS inspected the medications at Joe's work station. The top
9 of the work area was filled with numerous prescriptions vials containing medications, bulk
10 medication stock bottles, and a medication counting tray. Next to the medications was a two page
11 medication order form which appeared to have been faxed to Respondent Santa Maria
12 Community from Clinica Medica del Sol Group, Inc., on September 17, 2017.

13 66. The medication on the desk matched the medication listed on the medication order
14 form. The number of prefilled medication vials corresponded exactly to the quantity ordered for
15 each item on the order form. The only two medications listed on the medication order form not
16 found on the desk were for amlodipine and over-the-counter acetaminophen drops.

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67. Inspector KS found a badge with the name "Joe Z, Clerk" printed on it.

18 68. Michael Soliman, a pharmacist, came out of his office during the inspection and
19 identified YZ also known as Joe as the "IT person" who worked three hours per day. He was
20 unable to provide YZ's name in full during the inspection.

69. Inspector AY obtained a copy of the pharmacy work schedule and noticed that there
were many employees present at the time of the inspection that were not listed on the schedule.
Several of these employees fled when the inspectors arrived.

70. Inspector AY issued written notices of non-compliance following the inspection and
requested the pharmacy's surveillance camera's footage and additional documentation from
Respondent PIC Soliman.

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1	71. On or about September 20, 2017, Michael Soliman provided YZ's contact
2	information, a copy of his driver's license and a copy of his employee verification form. YZ was
3	an unlicensed employee.
4	72. On November 8, 2017, Respondent Markos admitted to Inspector AY that he and
5	Michael Soliman were the pharmacists on duty and working at the time the inspectors entered the
6	pharmacy for the inspection on September 18, 2017. Respondent Markos also stated that Michael
7	Soliman was always at the pharmacy daily.
8	TENTH CAUSE FOR DISCIPLINE
9	(Pharmacy Technician Identification)
10	(Respondent Santa Maria Community and Respondent PIC Soliman)
11	73. Respondent Santa Maria Community and Respondent PIC Soliman are subject to
12	disciplinary action under section 1793.7, subdivision (c), and section 4113, subdivision (c), in that
13	on September 18, 2017, while Respondent PIC Soliman was the pharmacist-in-charge, technician
14	EJ was performing technician functions but was not wearing a badge identifying him as a
15	technician, as set forth in paragraph 64, which is incorporated herein.
16	ELEVENTH CAUSE FOR DISCIPLINE
17	(Unlicensed Activity)
18	(Respondents Santa Maria Community and Respondent PIC Soliman)
19	74. Respondents Santa Maria Community and Respondent PIC Soliman are subject to
20	disciplinary action under section 4301, subdivision (f), section 4114, subdivisions (a), section
21	4113, subdivision (c), section 4115, subdivision (e), California Code of Regulations, title 16,
22	section 1793.2, in that on September 18, 2017, YZ, also known as "Joe," an unlicensed employee,
23	was observed pre-packaging prescription vials of medication while Respondent Markos was a
24	pharmacist in the pharmacy, as set forth in paragraphs 62 through 63, and 65 through 69, which
25	are incorporated herein.
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

April 25, 2017 Inspection of West Glen Manor 1 2 75. On April 25, 2017, Inspector AY inspected West Glen Manor, a licensed assisted living facility located in Westminister. Respondent Santa Maria Community provided their 3 pharmaceutical services to this facility and used a pharmacy delivery driver, which included 4 monthly cycle medication deliveries. Respondent Santa Maria Community provided West Glen 5 Manor with "Take Away" medication disposal boxes for medication destruction and arranged for 6 the destruction of medications by a third party. West Glen Manor placed medication cards into 7 these destruction box for destruction. West Glen Manor would notify Respondent Santa Maria 8 9 Community that the box was full and they would arrange for delivery of a new box. Inspector AY's investigation revealed that Respondent Santa Maria Community had 10 76. purchased several Take Away Boxes from Sharps Compliance Inc. in April of 2017. However, 11 the box Inspector AY saw at West Glen Manor on April 25, 2017 was not a Sharps Compliance 12 Take Away box. The box contained a logo that was not found in Sharps Compliance Take Away 13 Boxes. A "Take Away" envelope artwork was placed on a box to make it resemble a Sharps 14 "Take Away" box. 15 77. After the inspection, Respondent Santa Maria Community arranged for the exchange 16 of West Glen Manor's destruction box. 17 On May 1, 2017, Respondent PIC Soliman advised Inspector AY that after a Board 78. 18 inspection last year, the pharmacy discontinued accepting any drugs back from facilities and that 19 they provided guidance to the facilities on how to dispose of the medications themselves. 20Respondent PIC Soliman stated that he did not refer them to any destruction companies. 21 79. On May 8, 2017, Respondent PIC Soliman provided a written statement, via email, to 22 Inspector AY stating that Respondent Santa Maria Community was not currently involved in any 23 24 drug take-back service program and that facilities were advised to use their own take-back services. On May 17, 2017, Respondent PIC Soliman provided a signed copy of his written 25 statement to Inspector AY 26 80. On June 19, 2017, written notices of non-compliance were served on Respondents. 27 /// 28

1	TWELFTH CAUSE FOR DISCIPLINE
2	(Unprofessional Conduct- Fraudulent "Take- Away" Disposal Box)
3	(Respondent Santa Maria Community and Respondent PIC Soliman)
4	81. Respondent Santa Maria Community and Respondent PIC Soliman are subject to
5	disciplinary action under section 4301, subdivision (f), and 4113, subdivision (c), in that,
6	Respondent Santa Maria Community created a fraudulent "Take Away" drug take-back box and
7	provided it to West Glen Manor in April of 2017 to dispose of the facility's destruction
8	medications, as set forth in paragraphs 75 through 80, which are incorporated herein.
9	THIRTEENTH CAUSE FOR DISCIPLINE
10	(Unprofessional Conduct- False Statement)
11	(Respondent Santa Maria Community and Respondent PIC Soliman)
12	82. Respondent Santa Maria Community and Respondent PIC Soliman are subject to
13	disciplinary action under section 4301, subdivisions (f) and (g), and section 4113, subdivision (c),
14	in that, on May 8, 2017, Respondent PIC Soliman provided a false signed statement advising the
15	Board that Respondent Santa Maria Community did not offer any kind of medication take-back
16	service to the facilities it serviced and was not currently involved in any drug take-back program,
17	as set forth in paragraphs 75 through 80, which are incorporated herein.
18	<b>OWNERSHIP PROHIBITION</b>
19	83. As set forth above, section 4307, subdivision (a), provides, in pertinent part, that any
20	person whose license has been revoked or is under suspension shall be prohibited from serving as
21	a manager, administrator, owner, member, officer, director, associate or partner of a licensee.
22	84. Pursuant to section 4307, if Marcos Adeeb Soliman had knowledge of, or knowingly
23	participated in, any conduct for which Pharmacy Permit PHY 50309 was revoked, suspended or
24	placed on probation, while acting as administrator, owner, officer, director, or any other person
25	with management or control of Santa Maria Pharmacy, Inc. dba Santa Maria Community
26	Pharmacy he shall be prohibited from serving as administrator, owner, member, officer, director,
27	associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 50309 is
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	22
	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION

1	placed on probation, or until Pharmacy Permit Number PHY 50309 is reinstated if Pharmacy
2	Permit Number PHY 50309 is revoked.
3	<u>PRAYER</u>
4	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
5	and that following the hearing, the Board of Pharmacy issue a decision:
6	1. Revoking or suspending Permit Number PHY 50309, issued to Santa Maria
7	Pharmacy, Inc. dba Santa Maria Community Pharmacy;
8	2. Prohibiting Marcos Adeeb Soliman from serving as a manager, administrator, owner,
9	member, officer, director, associate, partner, or in any other position with management or control
10	of a licensee, for five years if Pharmacy Permit Number PHY 50309 is placed on probation, or
11	until Pharmacy Permit Number PHY 50309 is reinstated if Pharmacy Permit Number PHY 50309
12	is revoked;
13	3. Revoking or suspending Pharmacist License No. RPH 59078 issued to Marcos Adeel
14	Soliman;
15	4. Revoking or suspending Pharmacist License No. RPH 74602 issued to Roufes Rimor
16	Markos;
17	5. Revoking or suspending Pharmacy Technician Registration No. TCH 145367 issued
18	to Elizabeth Reyes;
19	6. Ordering Santa Maria Pharmacy, Inc. dba Santa Maria Community Pharmacy,
20	Marcos Adeeb Soliman, Roufes Rimon Markos and Elizabeth Reyes to pay the Board of
21	Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to
22	Business and Professions Code section 125.3; and,
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATIO

1	7. Taking such other and further action as deemed necessary and proper
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3	DATED. December 4, 2019 Anne Sodergreen
4	DATED: December 4, 2019 Anne Sodergren
5	Interim Executive Officer Board of Pharmacy
6	Department of Consumer Affairs State of California
7	Complainant LA2017604595
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	(SANTA MARIA COMMUNITY PHARMACY) SECOND AMENDED ACCUSATION