

**BEFORE THE  
BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:

**DANIEL QUOC NGUYEN  
6240 W. Ceres Avenue  
Visalia, CA 93291**

**Pharmacist License No. RPH 43487**

Respondent.

Case No. 5630 & 5643

OAH No. 2016120865

**STIPULATED SETTLEMENT  
AND DISCIPLINARY ORDER**

**(DANIEL NGUYEN ONLY)**

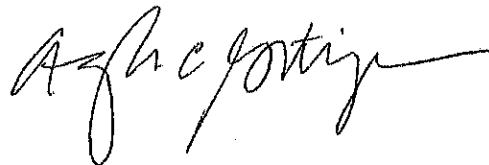
**DECISION AND ORDER**

The attached Stipulated Settlement of License and Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on August 10, 2017.

It is so ORDERED on July 11, 2017.

BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA



By \_\_\_\_\_

Amy Gutierrez, Pharm.D.  
Board President

1 XAVIER BECERRA  
Attorney General of California  
2 KENT D. HARRIS  
Supervising Deputy Attorney General  
3 ELENA L. ALMANZO  
Deputy Attorney General  
4 State Bar No. 131058  
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5 P.O. Box 944255  
Sacramento, CA 94244-2550  
6 Telephone: (916) 322-5524  
Facsimile: (916) 327-8643  
7 *Attorneys for Complainant*

8 **BEFORE THE**  
9 **BOARD OF PHARMACY**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

13 **DANIEL QUOC NGUYEN**  
14 **6240 W. Ceres Avenue**  
15 **Visalia, CA 93291**

16 **Pharmacist License No. RPH 43487**

17 Respondent.

Case No. 5630 & 5643

OAH No. 2016120865

**STIPULATED SETTLEMENT AND  
DISCIPLINARY ORDER**

**(DANIEL NGUYEN ONLY)**

18 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-  
19 entitled proceedings that the following matters are true:

20 PARTIES

21 1. Virginia Herold (Complainant) is the Executive Officer of the Board of Pharmacy  
22 (Board). She brought this action solely in her official capacity and is represented in this matter by  
23 Xavier Becerra, Attorney General of the State of California, by Elena L. Almanzo, Deputy  
24 Attorney General.

25 2. Respondent Daniel Quoc Nguyen (Respondent Daniel Nguyen) is represented in this  
26 proceeding by attorney Peter Osinoff, Bonne, Bridges, Mueller, O'Keefe & Nichols, whose  
27 address is: 355 South Grand Ave., Ste. 1750, Los Angeles, CA 90071-1562  
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1 3. On or about July 26, 1990, the Board of Pharmacy issued Pharmacist License No.  
2 RPH 43487 to Daniel Quoc Nguyen, (Respondent Daniel Nguyen). The Pharmacist License was  
3 in full force and effect at all times relevant to the charges brought herein and will expire on July  
4 31, 2018, unless renewed.

5 JURISDICTION

6 4. The First Amended Accusation No. 5630 & 5643 was filed before the Board, and is  
7 currently pending against Respondent. The First Amended Accusation and all other statutorily  
8 required documents were properly served on Respondent Daniel Nguyen on September 27, 2016.  
9 Respondent Daniel Nguyen timely filed its Notice of Defense contesting the First Amended  
10 Accusation.

11 5. A copy of First Amended Accusation No. 5630 & 5643 is attached as Exhibit A and  
12 incorporated herein by reference.

13 ADVISEMENT AND WAIVERS

14 6. Respondent Daniel Nguyen has carefully read, fully discussed with counsel, and  
15 understands the charges and allegations in the First Amended Accusation No. 5630 & 5643.  
16 Respondent Daniel Nguyen has also carefully read, fully discussed with counsel, and understands  
17 the effects of this Stipulated Settlement and Disciplinary Order.

18 7. Respondent Daniel Nguyen is fully aware of his legal rights in this matter, including  
19 the right to a hearing on the charges and allegations in the First Amended Accusation; the right to  
20 confront and cross-examine the witnesses against him; the right to present evidence and to testify  
21 on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses  
22 and the production of documents; the right to reconsideration and court review of an adverse  
23 decision; and all other rights accorded by the California Administrative Procedure Act and other  
24 applicable laws.

25 8. Respondent Daniel Nguyen voluntarily, knowingly, and intelligently waives and  
26 gives up each and every right set forth above.

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CULPABILITY

9. Respondent Daniel Nguyen understands and agrees that the charges and allegations in the First Amended Accusation No. 5630 & 5643, if proven at a hearing, constitute cause for imposing discipline upon his Pharmacist License.

10. For the purpose of resolving the First Amended Accusation without the expense and uncertainty of further proceedings, Respondent Daniel Nguyen agrees that, at a hearing, Complainant could establish a factual basis for the charges in the First Amended Accusation, and that Respondent Daniel Nguyen hereby gives up its right to contest those charges.

11. Respondent Daniel Nguyen further agrees that in any future proceedings before the Board all allegations set forth in the First Amended Accusations shall be deemed admitted.

12. Respondent agrees that his Pharmacist License is subject to discipline and they agree to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

13

CONTINGENCY

14 13. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent Daniel Nguyen understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or its counsel. By signing the stipulation, Respondent Daniel Nguyen understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.

15 14. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.

16 15. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement.

1 It supersedes any and all prior or contemporaneous agreements, understandings, discussions,  
2 negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary  
3 Order may not be altered, amended, modified, supplemented, or otherwise changed except by a  
4 writing executed by an authorized representative of each of the parties.

5 16. In consideration of the foregoing admissions and stipulations, the parties agree that  
6 the Board may, without further notice or formal proceeding, issue and enter the following  
7 Disciplinary Order:

8 **DISCIPLINARY ORDER**

9 IT IS HEREBY ORDERED that Pharmacist License No. RPH 43487 issued to Respondent  
10 Daniel Quoc Nguyen is revoked. However, the revocation is stayed and Respondent is placed on  
11 probation for five (5) years on the following terms and conditions.

12 1. **Obey All Laws**

13 Respondent shall obey all state and federal laws and regulations.

14 Respondent shall report any of the following occurrences to the board, in writing, within  
15 seventy-two (72) hours of such occurrence:

- 16 • an arrest or issuance of a criminal complaint for violation of any provision of the  
17 Pharmacy Law, state and federal food and drug laws, or state and federal controlled  
18 substances laws
- 19 • a plea of guilty or nolo contendere in any state or federal criminal proceeding to any  
20 criminal complaint, information or indictment
- 21 • a conviction of any crime
- 22 • discipline, citation, or other administrative action filed by any state or federal agency  
23 which involves respondent's Pharmacist license or which is related to the practice of  
24 pharmacy or the manufacturing, obtaining, handling, distributing, billing, or charging  
25 for any drug, device or controlled substance.

26 Failure to timely report such occurrence shall be considered a violation of probation.

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**2. Report to the Board**

Respondent shall report to the board quarterly, on a schedule as directed by the board or its designee. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation. Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the board.

**3. Interview with the Board**

Upon receipt of reasonable prior notice, respondent shall appear in person for interviews with the board or its designee, at such intervals and locations as are determined by the board or its designee. Failure to appear for any scheduled interview without prior notification to board staff, or failure to appear for two (2) or more scheduled interviews with the board or its designee during the period of probation, shall be considered a violation of probation.

**4. Cooperate with Board Staff**

Respondent shall cooperate with the board's inspection program and with the board's monitoring and investigation of respondent's compliance with the terms and conditions of their probation. Failure to cooperate shall be considered a violation of probation.

**5. Continuing Education**

Within six months of the effective date of the decision, Respondent must complete 6 hours of aseptic training "in person" or minimally one class. In addition, Respondent shall complete 6 additional hours, 50 % in person, each year of probation in compounding and pharmacy law.

**6. Notice to Employers**

During the period of probation, respondent shall notify all present and prospective employers of the decision in case number 5630 & 5643 and the terms, conditions and restrictions imposed on respondent by the decision, as follows:

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1           Within thirty (30) days of the effective date of this decision, and within fifteen (15) days of  
2 respondent undertaking any new employment, respondent shall cause their direct supervisor,  
3 pharmacist-in-charge (including each new pharmacist-in-charge employed during respondent's  
4 tenure of employment) and owner to report to the board in writing acknowledging that the listed  
5 individual(s) has/have read the decision in case number 5630 & 5643, and terms and conditions  
6 imposed thereby. It shall be respondent's responsibility to ensure that their employer(s) and/or  
7 supervisor(s) submit timely acknowledgment(s) to the board.

8           If respondent works for or is employed by or through a pharmacy employment service,  
9 respondent must notify their direct supervisor, pharmacist-in-charge, and owner at every entity  
10 licensed by the board of the terms and conditions of the decision in case number 5630 & 5643 in  
11 advance of the respondent commencing work at each licensed entity. A record of this notification  
12 must be provided to the board upon request.

13           Furthermore, within thirty (30) days of the effective date of this decision, and within fifteen  
14 (15) days of respondent undertaking any new employment by or through a pharmacy employment  
15 service, respondent shall cause their direct supervisor with the pharmacy employment service to  
16 report to the board in writing acknowledging that they have read the decision in case number  
17 5630 & 5643 and the terms and conditions imposed thereby. It shall be respondent's  
18 responsibility to ensure that their employer(s) and/or supervisor(s) submit timely  
19 acknowledgment(s) to the board.

20           Failure to timely notify present or prospective employer(s) or to cause that/those  
21 employer(s) to submit timely acknowledgments to the board shall be considered a violation of  
22 probation.

23           "Employment" within the meaning of this provision shall include any full-time,  
24 part-time, temporary, relief or pharmacy management service as a pharmacist or any  
25 position for which a pharmacist license is a requirement or criterion for employment,  
26 whether the respondent is an employee, independent contractor or volunteer.

1                   **7. No Supervision of Interns, Serving as Pharmacist-in-Charge (PIC),**  
2                   **Serving as Designated Representative-in-Charge, or Serving as a Consultant**

3                   During the period of probation, respondent shall not supervise any intern pharmacist,  
4                   be the pharmacist-in-charge or designated representative-in-charge of any entity licensed by  
5                   the board nor serve as a consultant unless otherwise specified in this order. Assumption of  
6                   any such unauthorized supervision responsibilities shall be considered a violation of  
7                   probation.

8                   **8. Probation Monitoring Costs**

9                   Respondent shall pay any costs associated with probation monitoring as determined by the  
10                  board each and every year of probation. Such costs shall be payable to the board on a schedule as  
11                  directed by the board or its designee. Failure to pay such costs by the deadline(s) as directed shall  
12                  be considered a violation of probation.  
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14                  **9. Status of License**

15                  Respondent shall, at all times while on probation, maintain an active, current license with  
16                  the board, including any period during which suspension or probation is tolled. Failure to  
17                  maintain an active, current license shall be considered a violation of probation.  
18

19                  If respondent's license expires or is cancelled by operation of law or otherwise at any time  
20                  during the period of probation, including any extensions thereof due to tolling or otherwise, upon  
21                  renewal or reapplication respondent's license shall be subject to all terms and conditions of this  
22                  probation not previously satisfied.

23                  **10. License Surrender While on Probation/Suspension**

24                  Following the effective date of this decision, should respondent cease practice due to  
25                  retirement or health, or be otherwise unable to satisfy the terms and conditions of probation,  
26                  respondent may tender his license to the board for surrender. The board or its designee shall have  
27                  the discretion whether to grant the request for surrender or take any other action it deems  
28                  appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent



1 will no longer be subject to the terms and conditions of probation. This surrender constitutes a  
2 record of discipline and shall become a part of the respondent's license history with the board.

3       Upon acceptance of the surrender, respondent shall relinquish their pocket and wall license  
4 to the board within ten (10) days of notification by the board that the surrender is accepted.  
5 Respondent may not reapply for any license from the board for three (3) years from the effective  
6 date of the surrender. Respondent shall meet all requirements applicable to the license sought as  
7 of the date the application for that license is submitted to the board, including any outstanding  
8 costs.

9       **11. Notification of a Change in Name, Residence Address, Mailing Address or**  
10 **Employment**

11       Respondent shall notify the board in writing within ten (10) days of any change of  
12 employment. Said notification shall include the reasons for leaving, the address of the new  
13 employer, the name of the supervisor and owner, and the work schedule if known. Respondent  
14 shall further notify the board in writing within ten (10) days of a change in name, residence  
15 address, mailing address, or phone number.

16       Failure to timely notify the board of any change in employer(s), name(s), address(es), or  
17 phone number(s) shall be considered a violation of probation.

18       **12. Tolling of Probation**

19       Except during periods of suspension, respondent shall, at all times while on probation, be  
20 employed as a pharmacist in California for a minimum of 40 hours per calendar month. Any  
21 month during which this minimum is not met shall toll the period of probation, i.e., the period of  
22 probation shall be extended by one month for each month during which this minimum is not met.  
23 During any such period of tolling of probation, respondent must nonetheless comply with all  
24 terms and conditions of probation. The Board agrees that if Respondent provides notification and  
25 documentation, from a physician indicating a specific timeframe, to the Board that he cannot  
26 meet the 40 hour requirement due to his medical condition or medical treatment his probation will  
27 be tolled and but he will not be in violation of this term.

28 //

1           Should respondent, regardless of residency, for any reason (including vacation) cease  
2 practicing as a pharmacist for a minimum of 40 hours per calendar month in California,  
3 respondent must notify the board in writing within ten (10) days of the cessation of practice, and  
4 must further notify the board in writing within ten (10) days of the resumption of practice. Any  
5 failure to provide such notification(s) shall be considered a violation of probation.

6           It is a violation of probation for respondent's probation to remain tolled pursuant to the  
7 provisions of this condition for a total period, counting consecutive and non-consecutive months,  
8 exceeding thirty-six (36) months.

9           "Cessation of practice" means any calendar month during which respondent is  
10 not practicing as a pharmacist for at least 40 hours, as defined by Business and  
11 Professions Code section 4000 et seq. "Resumption of practice" means any calendar  
12 month during which respondent is practicing as a pharmacist for at least 40 hours as a  
13 pharmacist as defined by Business and Professions Code section 4000 et seq.

14           **13. Violation of Probation**

15           If a respondent has not complied with any term or condition of probation, the board shall  
16 have continuing jurisdiction over respondent, and probation shall automatically be extended, until  
17 all terms and conditions have been satisfied or the board has taken other action as deemed  
18 appropriate to treat the failure to comply as a violation of probation, to terminate probation, and  
19 to impose the penalty that was stayed.

20           If respondent violates probation in any respect, the board, after giving respondent notice  
21 and an opportunity to be heard, may revoke probation and carry out the disciplinary order that  
22 was stayed. Notice and opportunity to be heard are not required for those provisions stating that a  
23 violation thereof may lead to automatic termination of the stay and/or revocation of the license. If  
24 a petition to revoke probation or an accusation is filed against respondent during probation, the  
25 board shall have continuing jurisdiction and the period of probation shall be automatically  
26 extended until the petition to revoke probation or accusation is heard and decided.

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1           **14. Completion of Probation**

2           Upon written notice by the board or its designee indicating successful completion of  
3 probation, respondent's license will be fully restored.

4           **15. Supervised Practice**

5           Respondent shall be permitted to work in his current consulting position with duties  
6 approved by the Board, which constitutes practicing as a pharmacist. However, during the period  
7 of probation, if respondent obtains any other employment at a pharmacy he shall practice only  
8 under the supervision of a licensed pharmacist not on probation with the board. Upon and after  
9 the effective date of this decision, respondent shall obtain approval prior to obtaining employment  
10 in a pharmacy and he may not practice in a pharmacy until a supervisor is approved by the board  
11 or its designee. The supervision shall be, as required by the board or its designee, either:

12           Continuous -- At least 75% of a work week

13           Substantial - At least 50% of a work week

14           Partial - At least 25% of a work week

15           Daily Review - Supervisor's review of probationer's daily activities within 24 hours

16           If Respondent practices in a compounding pharmacy the supervision shall be continuous  
17 and if a pharmacy does not have compounding he shall have partial supervision. The supervision  
18 as described may be reduced by the board's designee.

19           Respondent shall have his supervisor submit notification to the board in writing stating that  
20 the supervisor has read the decision in case number 5630 & 5643 and is familiar with the required  
21 level of supervision as determined by the board or its designee. It shall be the respondent's  
22 responsibility to ensure that his employer(s), pharmacist-in-charge and/or supervisor(s) submit  
23 timely acknowledgement(s) to the board. Failure to cause the direct supervisor and the  
24 pharmacist-in-charge to submit timely acknowledgements to the board shall be considered a  
25 violation of probation.

26           If respondent changes employment, it shall be the respondent's responsibility to ensure that  
27 his employer(s), pharmacist-in-charge and/or supervisor(s) submit timely acknowledgement(s) to  
28 the board. Respondent shall have his new supervisor, within fifteen (15) days after employment

1 commences, submit notification to the board in writing stating the direct supervisor and  
2 pharmacist-in-charge have read the decision in case number 5630 & 5643 and is familiar with the  
3 level of supervision as determined by the board. Respondent shall not practice pharmacy and his  
4 license shall be automatically suspended until the board or its designee approves a new  
5 supervisor. Failure to cause the direct supervisor and the pharmacist-in-charge to submit timely  
6 acknowledgements to the board shall be considered a violation of probation.

7       Within ten (10) days of leaving employment, respondent shall notify the board in writing.

8       During suspension, respondent shall not enter any pharmacy area or any portion of the  
9 licensed premises of a wholesaler, veterinary food-animal drug retailer or any other distributor of  
10 drugs which is licensed by the board, or any manufacturer, or where dangerous drugs and devices  
11 or controlled substances are maintained. Respondent shall not practice pharmacy nor do any act  
12 involving drug selection, selection of stock, manufacturing, compounding, dispensing or patient  
13 consultation; nor shall respondent manage, administer, or be a consultant to any licensee of the  
14 board, or have access to or control the ordering, manufacturing or dispensing of dangerous drugs  
15 and controlled substances. Respondent shall not resume practice until notified by the board.

16       During suspension, respondent shall not engage in any activity that requires the  
17 professional judgment of a pharmacist. Respondent shall not direct or control any aspect of the  
18 practice of pharmacy. Respondent shall not perform the duties of a pharmacy technician or a  
19 designated representative for any entity licensed by the board.

20       Subject to the above restrictions, respondent may continue to own or hold an interest in any  
21 licensed premises in which he holds an interest at the time this decision becomes effective unless  
22 otherwise specified in this order.

23       Failure to comply with this suspension shall be considered a violation of probation.

24       **16. No Ownership of Licensed Premises**

25       Respondent shall not own, have any legal or beneficial interest in, or serve as a manager,  
26 administrator, member, officer, director, trustee, associate, or partner of any business, firm,  
27 partnership, or corporation currently or hereinafter licensed by the board. Respondent shall sell  
28 or transfer any legal or beneficial interest in any entity licensed by the board within ninety (90)

1 days following the effective date of this decision and shall immediately thereafter provide written  
2 proof thereof to the board. Failure to timely divest any legal or beneficial interest(s) or provide  
3 documentation thereof shall be considered a violation of probation.

4 **17. Ethics Course**

5 Within sixty (60) calendar days of the effective date of this decision, respondent shall enroll  
6 in a course in ethics, at respondent's expense, approved in advance by the board or its designee.  
7 Failure to initiate the course during the first year of probation, and complete it within the second  
8 year of probation, is a violation of probation.

9 Respondent shall submit a certificate of completion to the board or its designee within five  
10 days after completing the course.

11 **ACCEPTANCE**

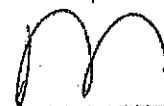
12 I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully  
13 discussed it with my attorney, Peter Osinoff, Bonne, Bridges, Mueller, O'Keefe & Nichols. I  
14 understand the stipulation and the effect it will have on my Pharmacist License. I enter into this  
15 Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree  
16 to be bound by the Decision and Order of the Board of Pharmacy.

17  
18 DATED: 5/23/2017

  
19 DANIEL QUOC NGUYEN  
Respondent

20  
21 I have read and fully discussed with Respondent Daniel Quoc Nguyen the terms and  
22 conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order.  
23 I approve its form and content.

24 DATED: 5/23/17

  
25 PETER OSINOFF, BONNE, BRIDGES, MUELLER,  
26 O'KEEFE & NICHOLS  
Attorney for Respondent

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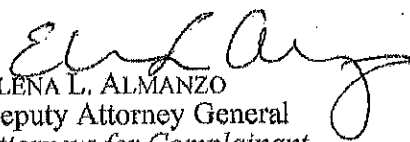
ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Pharmacy.

Dated: 6/2/17

Respectfully submitted,

XAVIER BECERRA  
Attorney General of California  
KENT D. HARRIS  
Supervising Deputy Attorney General

  
ELENA L. ALMANZO  
Deputy Attorney General  
*Attorneys for Complainant*

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**Exhibit A**

**First Amended Accusation No. 5630 & 5643**

1 KAMALA D. HARRIS  
Attorney General of California  
2 KENT D. HARRIS  
Supervising Deputy Attorney General  
3 ELENA L. ALMANZO  
Deputy Attorney General  
4 State Bar No. 131058  
1300 I Street, Suite 125  
5 P.O. Box 944255  
Sacramento, CA 94244-2550  
6 Telephone: (916) 322-5524  
Facsimile: (916) 327-8643  
7 *Attorneys for Complainant*

8 **BEFORE THE BOARD OF PHARMACY**  
9 **STATE OF CALIFORNIA**

10 In the Matter of the Accusation Against:

Case Nos. 5630 & 5643

11 **OROVILLE HOSPITAL PHARMACY**  
12 2767 Olive Highway  
Oroville, CA 95966  
13 Original Permit No. HSP 41557  
Original Sterile Compounding Permit No.  
14 LSC 100404

**FIRST AMENDED ACCUSATION**

15 **DANIEL QUOC NGUYEN**  
16 1825 Ringnecked Pheasant Court  
Gridley, CA 95948  
17 Pharmacist License No. RPH 43487

18 **VICTOR MICHAEL MINETTI**  
19 1392 Eagle Ln.  
Plumas Lake, CA 95961  
20 Pharmacist License No. RPH 35419

21 **SUSAN SCHMIDT**  
22 167 Solana Dr  
Oroville, CA 95966  
23 Pharmacist License No. RPH 58496

24 **CHAD RAMOS**  
25 23 Avenida Brisa Ct.  
Chico, CA 95928  
26 Pharmacist License No. RPH 67245  
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1 SON NGUYEN  
2 767 Bridlewood Ct.  
3 Chico, CA 95926  
4 Pharmacist License No. RPH 62061

4 SAMUEL TONG  
5 3249 Mystery Run  
6 Chico, CA 95973  
7 Pharmacist License No. RPH 62917

7 JASMINE DONG  
8 2090 Sea Cliff Way  
9 San Bruno, CA 94066  
10 Pharmacist License No. RPH 69270

10 Respondents.

11  
12 Complainant alleges:

13 **PARTIES**

14 1. Virginia Herold (Complainant) brings this First Amended Accusation solely in her official  
15 capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.

16 2. On or about August 30, 1996, the Board of Pharmacy issued Original Permit Number HSP  
17 41557 to Oroville Hospital Pharmacy (Respondent Oroville). The Permit was in full force and  
18 effect at all times relevant to the charges brought herein and will expire on August 1, 2016, unless  
19 renewed.

20 3. On or about June 30, 2014, the Board of Pharmacy issued Original Sterile Compounding  
21 Permit Number LSC 100404 to Oroville Hospital Pharmacy (Respondent Oroville). The  
22 Compounding Permit was in full force and effect at all times relevant to the charges brought  
23 herein and will expire on August 1, 2016, unless renewed.

24 4. On or about July 26, 1990, the Board of Pharmacy issued Pharmacist License No. RPH  
25 43487 to Daniel Quoc Nguyen, (Respondent Daniel Nguyen). The Pharmacist License was in  
26 full force and effect at all times relevant to the charges brought herein and will expire on July 31,  
27 2016, unless renewed.

1 5. On or about August 13, 1990, the Board of Pharmacy issued Pharmacist License No. RPH  
2 35419 to Victor Michael Minetti, (Respondent Minetti). The Pharmacist License was in full force  
3 and effect at all times relevant to the charges brought herein and will expire on February 29,  
4 2018, unless renewed.

5 6. On or about August 3, 2006, the Board of Pharmacy issued Pharmacist License No. RPH  
6 58496 to Susan Schmidt, (Respondent Schmidt). The Pharmacist License was in full force and  
7 effect at all times relevant to the charges brought herein and will expire on September 30, 2017,  
8 unless renewed.

9 7. On or about July 19, 2012, the Board of Pharmacy issued Pharmacist License No. RPH  
10 67245 to Chad Miller Ramos, (Respondent Ramos). The Pharmacist License was in full force  
11 and effect at all times relevant to the charges brought herein and will expire on September 30,  
12 2017, unless renewed.

13 8. On or about December 26, 2008, the Board of Pharmacy issued Pharmacist License No.  
14 RPH 62061 to Son Thia Nguyen, (Respondent Son Nguyen). The Pharmacist License was in full  
15 force and effect at all times relevant to the charges brought herein and will expire on March 31,  
16 2018, unless renewed.

17 9. On or about August 13, 2009, the Board of Pharmacy issued Pharmacist License No. RPH  
18 62917 to Samuel Tong, (Respondent Tong). The Pharmacist License was in full force and effect  
19 at all times relevant to the charges brought herein and will expire on July 31, 2017, unless  
20 renewed.

21 10. On or about August 21, 2013, the Board of Pharmacy issued Pharmacist License No. RPH  
22 69270 to Jasmine Brittany Dong, (Respondent Dong). The Pharmacist License was in full force  
23 and effect at all times relevant to the charges brought herein and will expire on December 31,  
24 2016, unless renewed.

#### 25 JURISDICTION

26 11. This Accusation is brought before the Board of Pharmacy (Board), Department of  
27 Consumer Affairs, under the authority of the following laws. All section references are to the  
28 Business and Professions Code unless otherwise indicated.

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12. Section 4300 of the Code states in pertinent part:

"(a) Every license issued may be suspended or revoked.

"(b) The board shall discipline the holder of any license issued by the board, whose default has been entered or whose case has been heard by the board and found guilty, by any of the following methods:

"(1) Suspending judgment.

"(2) Placing him or her upon probation.

"(3) Suspending his or her right to practice for a period not exceeding one year.

"(4) Revoking his or her license.

"(5) Taking any other action in relation to disciplining him or her as the board in its discretion may deem proper.

13. Section 4301 of the Code states:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

"(a) Gross immorality.

"(b) Incompetence.

"(c) Gross negligence.

"(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.

"(g) Knowingly making or signing any certificate or other document that falsely represents the existence or nonexistence of a state of facts.

"(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

"(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.

"(p) Actions or conduct that would have warranted denial of a license.

"(q) Engaging in any conduct that subverts or attempts to subvert an investigation of the board.

1 14. Section 4342 of the Code states in pertinent part:

2 (a) The board may institute any action or actions as may be provided by  
3 law and that, in its discretion, are necessary, to prevent the sale of pharmaceutical  
4 preparations and drugs that do not conform to the standard and tests as to quality and  
5 strength, provided in the latest edition of the United States Pharmacopoeia or the  
6 National Formulary, or that violate any provision of the Sherman Food, Drug, and  
7 Cosmetic Law (Part 5 (commencing with Section 109875) of Division 104 of the  
8 Health and Safety Code).

9 15. Section 4073 of the Code provides:

10 (a) A pharmacist filling a prescription order for a drug product prescribed by its trade  
11 or brand name may select another drug product with the same active chemical  
12 ingredients of the same strength, quantity, and dosage form, and of the same generic  
13 drug name as determined by the United States Adopted Names (USAN) and accepted  
14 by the federal Food and Drug Administration (FDA), of those drug products having  
15 the same active chemical ingredients.

16 (b) In no case shall a selection be made pursuant to this section if the prescriber  
17 personally indicates, either orally or in his or her own handwriting, "Do not  
18 substitute," or words of similar meaning. Nothing in this subdivision shall prohibit a  
19 prescriber from checking a box on a prescription

20 Marked, "Do not substitute"; provided that the prescriber personally initials the box  
21 or checkmark. To indicate that a selection may not be made pursuant to this section for  
22 an electric data transmission prescription as defined in subdivision (c) of section  
23 440, a prescriber may indicate "Do not substitute," or words similar meaning, in the  
24 prescription as transmitted by electronic data, or may check a box marked on the  
25 prescription "Do not substitute." In either instance, it shall not be required that  
26 prohibition on substitution be manually initialed by the prescriber.

27 (c) Selection pursuant to this section is within the discretion of the pharmacist, except  
28 as provided in subdivision (b). The person who selects the drug product to be  
dispensed pursuant to this section shall assume the same responsibility for selecting  
the dispensed drug product as would be incurred in filling a prescription for a drug  
product prescribed by generic name. There shall be no liability on the prescriber for  
an act or omission by a pharmacist in selecting, preparing, or dispensing a drug  
product pursuant to this section. In no case shall the pharmacist select a drug product  
pursuant to this section unless the drug product selected costs the patient less than the  
prescribed drug product. Cost, as used in this subdivision, is defined to include any  
professional fee that may be charged by the pharmacist.

(d) This section shall apply to all prescriptions, including those presented by or on  
behalf of persons receiving assistance from the federal government or pursuant to the  
California Medical Assistance Program set forth in Chapter 7 (commencing  
with Section 1400) of Part 3 of Division 9 of the Welfare and Institution Code.

(e) When a substitution is made pursuant to this section, the use of the cost-saving  
drug product dispensed shall be communicated to the patient and the name of the  
dispensed drug product shall be indicated on the prescription label, except where the  
prescriber orders otherwise.

1 16. Health and Safety Code Section 111295 provides:

2 It is unlawful for any person to manufacture, sell, deliver, hold, or offer  
3 for sale any drug or device that is adulterated.

4 17. Health and Safety Code Section 111255 provides:

5 Any drug or device is adulterated if it has been produced, prepared,  
6 packed, or held under conditions whereby it may have been contaminated with filth,  
7 or whereby it may have been rendered injurious to health.

8 18. California Code of Regulations Section 1707.1 provides:

9 (a) A pharmacy shall maintain medication profiles on all patients who  
10 have prescriptions filled in that pharmacy except when the pharmacist has reasonable  
11 belief that the patient will not continue to obtain prescription medications from that  
12 pharmacy.

13 (1) A patient medication record shall be maintained in an automated data  
14 processing or manual record mode such that the following information is readily  
15 retrievable during the pharmacy's normal operating hours.

16 (A) The patient's full name and address, telephone number, date of birth  
17 (or age) and gender;

18 (B) For each prescription dispensed by the pharmacy:

19 1. The name, strength, dosage form, route of administration, if other than  
20 oral, quantity and directions for use of any drug dispensed;

21 2. The prescriber's name and where appropriate, license number, DEA  
22 registration number or other unique identifier;

23 3. The date on which a drug was dispensed or refilled;

24 4. The prescription number for each prescription; and

25 5. The information required by section 1717.

26 (C) Any of the following which may relate to drug therapy: patient  
27 allergies, idiosyncrasies, current medications and relevant prior medications including  
28 nonprescription medications and relevant devices, or medical conditions which are  
communicated by the patient or the patient's agent.

(D) Any other information which the pharmacist, in his or her  
professional judgment, deems appropriate.

(2) The patient medication record shall be maintained for at least one year  
from the date when the last prescription was filled.

19. California Code of Regulations Section 1712 provides:

(a) Any requirement in this division for a pharmacist to initial or sign a  
prescription record or prescription label can be satisfied by recording the identity of  
the reviewing pharmacist in a computer system by a secure means. The computer

1 used to record the reviewing pharmacist's identity shall not permit such a record to be  
2 altered after it is made.

3 (b) The record of the reviewing pharmacist's identity made in a computer  
4 system pursuant to subdivision (a) of this section shall be immediately retrievable in  
5 the pharmacy.

6 20. California Code of Regulations Section 1716 provides:

7 Pharmacists shall not deviate from the requirements of a prescription except upon the  
8 prior consent of the prescriber or to select the drug product in accordance  
9 with Section 4073 of the Business and Professions Code.

10 Nothing in this regulation is intended to prohibit a pharmacist from exercising  
11 commonly-accepted pharmaceutical practice in the compounding or dispensing of a  
12 prescription

13 21. California Code of Regulations Section 1735.2 provides:

14 (a) Except as specified in (b) and (c), no drug product shall be  
15 compounded prior to receipt by a pharmacy of a valid prescription for an individual  
16 patient where the prescriber has approved use of a compounded drug product either  
17 orally or in writing. Where approval is given orally, that approval shall be noted on  
18 the prescription prior to compounding.

19 (b) A pharmacy may prepare and store a limited quantity of a  
20 compounded drug product in advance of receipt of a patient-specific prescription  
21 where and solely in such quantity as is necessary to ensure continuity of care for an  
22 identified population of patients of the pharmacy based on a documented history of  
23 prescriptions for that patient population.

24 (c) A "reasonable quantity" as used in Business and Professions Code  
25 section 4052(a) (1) means that amount of compounded drug product that:

26 (1) is sufficient for administration or application to patients in the  
27 prescriber's office, or for distribution of not more than a 72-hour supply to the  
28 prescriber's patients, as estimated by the prescriber; and

(2) is reasonable considering the intended use of the compounded  
medication and the nature of the prescriber's practice; and

(3) for any individual prescriber and for all prescribers taken as a whole,  
is an amount which the pharmacy is capable of compounding in compliance with  
pharmaceutical standards for integrity, potency, quality and strength of the  
compounded drug product.

(d) A drug product shall not be compounded until the pharmacy has first  
prepared a written master formula record that includes at least the following elements:

(1) Active ingredients to be used.

(2) Equipment to be used.

(3) Expiration dating requirements.

(4) Inactive ingredients to be used.

1 (5) Process and/or procedure used to prepare the drug.

2 (6) Quality reviews required at each step in preparation of the drug.

3 (7) Post-compounding process or procedures required, if any.

4 (e) Where a pharmacy does not routinely compound a particular drug  
5 product, the master formula record for that product may be recorded on the  
6 prescription document itself.

7 (f) The pharmacist performing or supervising compounding is responsible  
8 for the integrity, potency, quality, and labeled strength of a compounded drug product  
9 until it is dispensed.

10 (g) All chemicals, bulk drug substances, drug products, and other  
11 components used for drug compounding shall be stored and used according to  
12 compendia and other applicable requirements to maintain their integrity, potency,  
13 quality, and labeled strength.

14 (h) Every compounded drug product shall be given an expiration date  
15 representing the date beyond which, in the professional judgment of the pharmacist  
16 performing or supervising the compounding, it should not be used. This "beyond use  
17 date" of the compounded drug product shall not exceed 180 days from preparation or  
18 the shortest expiration date of any component in the compounded drug product,  
19 unless a longer date is supported by stability studies of finished drugs or compounded  
20 drug products using the same components and packaging. Shorter dating than set  
21 forth in this subsection may be used if it is deemed appropriate in the professional  
22 judgment of the responsible pharmacist.

23 (i) The pharmacist performing or supervising compounding is responsible  
24 for the proper preparation, labeling, storage, and delivery of the compounded drug  
25 product.

26 (i) Prior to allowing any drug product to be compounded in a pharmacy,  
27 the pharmacist-in-charge shall complete a self-assessment for compounding  
28 pharmacies developed by the board. (Incorporated by reference is "Community  
Pharmacy & Hospital Outpatient Pharmacy Compounding Self-Assessment" Form  
17M-39 Rev. 02/12.) That form contains a first section applicable to all  
compounding, and a second section applicable to sterile injectable compounding. The  
first section must be completed by the pharmacist-in-charge before any compounding  
is performed in the pharmacy. The second section must be completed by the  
pharmacist-in-charge before any sterile injectable compounding is performed in the  
pharmacy. The applicable sections of the self-assessment shall subsequently be  
completed before July 1 of each odd-numbered year, within 30 days of the start of a  
new pharmacist-in-charge, and within 30 days of the issuance of a new pharmacy  
license. The primary purpose of the self-assessment is to promote compliance through  
self-examination and education.

22. California Code of Regulations Section 1751.1 provides:

26 (a) Pharmacies compounding sterile injectable products for future use  
27 pursuant to section 1735.2 shall, in addition to those records required by section  
28 1735.3, make and keep records indicating the name, lot number, amount, and date on  
which the products were provided to a prescriber.

(b) In addition to the records required by section 1735.3 and subdivision

1 (a), for sterile products compounded from one or more non-sterile ingredients, the  
2 following records must be made and kept by the pharmacy:

3 (1) The training and competency evaluation of employees in sterile  
4 product procedures.

5 (2) Refrigerator and freezer temperatures.

6 (3) Certification of the sterile compounding environment.

7 (4) Other facility quality control logs specific to the pharmacy's policies  
8 and procedures (e.g., cleaning logs for facilities and equipment).

9 (5) Inspection for expired or recalled pharmaceutical products or raw  
10 ingredients.

11 (6) Preparation records including the master work sheet, the preparation  
12 work sheet, and records of end-product evaluation results.

13 (c) Pharmacies shall maintain and retain all records required by this  
14 article in the pharmacy in a readily retrievable form for at least three years from the  
15 date the record was created.

#### 16 **FACTUAL BACKGROUND**

17 23. On or about July 6, 2015, Board of Pharmacy inspectors performed an inspection of  
18 Oroville Hospital Pharmacy (LSC 100404) located at 2767 Olive Highway, Oroville, California.  
19 The initial inspection revealed violations of pharmacy law pertaining to the Oroville Pharmacy's  
20 compounding of drugs and the storage of said drugs. An inspection was performed on July 30,  
21 2015 and violations were reviewed with the Pharmacist-in-Charge Daniel Nguyen and his staff  
22 and a Cease and Desist Order was issued. On September 18, 2015, a follow-up inspection was  
23 performed in which it was discovered there were several continuing violations pertaining to the  
24 compounding of sterile drugs.

#### 25 **INSPECTION OF JULY 6 AND JULY 30, 2015**

#### 26 **FIRST CAUSE FOR DISCIPLINE**

#### 27 **(Drugs Lacking in Quality or Strength)**

28 24. Respondent Oroville Hospital is subject to disciplinary action under Business and  
Professions Code section 4342 section in conjunction Health and Safety Code Section 111295  
and 111255, in that on or about July 30, 2015, sterile compounded drugs were stored under  
conditions which did not conform to the standard set forth to maintain quality and strength of the  
drugs. The circumstances are as follows:



1 25. On or about July 30, 2015, pharmacists at Oroville Hospital stored the dry powdered form  
2 of piperacillin/tazobactam, ceftriaxone, cefoxitin, ceftazidime, ceftarolin fosamil, aztreonam,  
3 oxacillin, meropenem, ampicillin/sulbactam, doxycycline, and azithromycin under refrigerated  
4 conditions of 4 to 6 degrees Celsius instead of at room temperature of 15 to 30 degrees Celsius.  
5 These drugs were stored in the refrigerator for an unknown and undocumented length of time. In  
6 addition, vancomycin and penicillin G were thawed in the refrigerator and kept beyond the  
7 acceptable 30 and 14 days expiration date, respectively.

8 **SECOND CAUSE FOR DISCIPLINE**

9 **(Unprofessional Conduct/ False Documents)**

10 26. Respondent Oroville Hospital and Pharmacist-in Charge (hereinafter PIC) Nguyen are  
11 subject to disciplinary action pursuant to section 4301 subdivisions (c) and (g) for unprofessional  
12 conduct for knowingly making or signing any certificate or other document that falsely represents  
13 the existence or non- existence of a state of facts as set forth more specifically below:

14 A. Compounding self-assessment: On or about July 13, 2013 and June  
15 30, 2015, Pharmacist-in Charge (hereinafter PIC) Nguyen signed the Compounding  
16 self-assessment form indicating the pharmacy was in compliance with pharmacy  
laws, when in truth and in fact, it was not.

17 B. PIC Nguyen provided a document entitled Policy and Procedure  
18 review on July 30, 2015, which indicated he had reviewed the policies and procedures  
on July 16, 2015, when the same document was provided to the Board on July 23,  
2015, without a signature.

19 C. On July 6, 2015, the cleaning log for the compounding area for July of  
20 2015 listed four of six days in which there was no documentation of cleaning. On July  
21 30, 2015, the same log had blank dates filled in on the log, thereby falsifying the  
cleaning log.

22 D. Training of compounding personnel: On July 6, 2015 and July 21, 2015,  
23 PIC Nguyen had not ensured all personnel had demonstrated written competence of  
the handling of sterile compounded products, including cytotoxic agents. In fact,  
there was no evidence of training for any cytotoxic compounding personnel.

24 **THIRD CAUSE FOR DISCIPLINE**

25 **(Unprofessional Conduct/ Insufficient Training of Staff)**

26 27. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
27 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
28 Code of Regulations, sections 1751.6 and 1735.7 for unprofessional conduct in that they failed to

1 properly train staff assigned to compounding drug products: The compounding staff repeatedly  
2 demonstrated they had no training in aseptic garbing, the documentation required of sterile  
3 compounding products, and requirements appropriate for cleaning the compounding area and  
4 equipment.

5 Additionally, respondents failed to properly train staff and ensure demonstrated written  
6 competence of the safe compounding of cytotoxic agents.

7 **FOURTH CAUSE FOR DISCIPLINE**

8 **(Unprofessional Conduct/ Compounding Limitations)**

9 28. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
10 to Business and Professions Code section 4301 subdivisions (c) and (g) for unprofessional  
11 conduct in that during the inspection on July 6, 2015, the Board of Pharmacy Inspectors found  
12 compounded drug products which had beyond use dates on the products that exceeded  
13 expectations outlined in California Code of Regulations Section 1735.2 (h) as it relates to  
14 California Code of Regulations section 1751.4 (a) and 1250.4. Additionally the compounding  
15 area was dirty, all areas were not non-porous, an air conditioner was vented through a window  
16 located to the right of the laminar flow hood blowing directly in front of the hood, and a  
17 biological safety cabinet was located in a non-ISO environment.

18 **FIFTH CAUSE FOR DISCIPLINE**

19 **(Unprofessional Conduct/ Sterile Recordkeeping Requirements)**

20 29. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
21 to Business and Professions Code section 4301 (o) and (j) in conjunction with Title 16, California  
22 Code of Regulations section 1751.1 for unprofessional conduct in that they failed to comply with  
23 sterile injectable recordkeeping requirements as set forth below:

24 30. On or about July 6, 2015, and July 30, 2015, during Board inspections it was found that  
25 Oroville Pharmacy through its staff compounded drug products without maintaining pharmacy  
26 records to include a master formula, date the drug product was compounded, the identity of the  
27 pharmacy personnel who compounded the drug product, the identity of the pharmacist reviewing  
28 the final drug product, the manufacturer, expiration date and lot number of each component, the

1 pharmacy assigned reference or lot number for the compounded drug product, the quantity or  
2 amount of drug product compounded and all records were not retrievable for three years.

3 **SIXTH CAUSE FOR DISCIPLINE**

4 **(Unprofessional Conduct/ Failure to label Compounded drug products)**

5 31. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
6 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
7 Code of Regulations section 1735.4 for unprofessional conduct in that they dispensed  
8 compounded products without appropriate labeling. The circumstances are as follows:

9 32. On or about on July 6, 2015, compounded drug product labels intended for dispensing  
10 to patients in the infusion center did not contain a patient name, the pharmacy name,  
11 compounded by the pharmacy, directions, total volume dispensed, name of the prescriber,  
12 and the date of issue. In additions, drugs were compounded for future use and stored in the  
13 refrigerator without any label affixed to the container in order to identify the compounded  
14 drug.

15 **SEVENTH CAUSE FOR DISCIPLINE**

16 **(Unprofessional Conduct/ Compounding in an unsafe environment)**

17 33. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
18 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
19 Code of Regulations section 1751.4 for unprofessional conduct in they permitted compounding  
20 of sterile injectable products where it was known, or reasonably should be known that the  
21 compounding environment failed to meet criteria specified in the pharmacy's written  
22 policies and procedures for the safe compounding of sterile injectable drug products  
23 dispensed compounded products without appropriate labeling. The circumstances are as  
24 follows:

25 34. On or about July 6, 2015, compounding at Oroville Hospital was conducted in a  
26 designated area that was not clean, the designated area was not cleaned weekly, and an air  
27 conditioner was vented from a window located next to the laminar flow hood. The staff was  
28 not garbed appropriately, in that, masks, beard covers, head covers, and sterile gloves were

1 not worn in order to facilitate an aseptic environment. Additionally, Process validation as  
2 outlined in the policies and procedures for Oroville Hospital was not followed.

3 **EIGHTH CAUSE FOR DISCIPLINE**

4 **(Unprofessional Conduct/ Failure to maintain policies and procedures for cytotoxic agents)**

5 35. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
6 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
7 Code of Regulations section 1751.3 (a) (5) (c) for unprofessional conduct in that they failed to  
8 maintain policies and procedures for cytotoxic agents as required by law.

9 **NINTH CAUSE FOR DISCIPLINE**

10 **(Unprofessional Conduct/ Quality Assurance)**

11 36. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
12 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
13 Code of Regulation section 1751.7 for unprofessional conduct in that hospital staff conducted  
14 cytotoxic compounding despite the fact that no personnel had completed a validation process in  
15 the biologic safety cabinet used for compounding cytotoxic drug products and a validation  
16 process had not been conducted in the prior twelve months as required by regulation.

17 Additionally, respondents failed to produce a documented quality assurance plan for  
18 cleaning and sanitization of the parenteral medication preparation area. Daily cleaning was not  
19 completed or documented completed medium samples were incubated but not evaluated as  
20 required by the policies and procedures in place. Batch compounding was conducted under  
21 "immediate use" conditions without periodic end product testing for sterility.

22 **TENTH CAUSE FOR DISCIPLINE**

23 **(Unprofessional Conduct/ Patient Medical Records)**

24 37. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
25 to Business and Professions Code section 4301 (j) and (o) in conjunction with Title 16, California  
26 Code of Regulations section 1707.1 for unprofessional conduct in that they failed to maintain  
27 patient records in an electronic or manual form to identify compounded medications patients  
28

1 received. Additionally the hospital pharmacy did not maintain records to record the identity  
2 of compounding personnel.

3 **ELEVENTH CAUSE FOR DISCIPLINE**

4 **(Unprofessional Conduct/ PIC Nguyen)**

5 38. Respondent PIC Nguyen is subject to disciplinary action pursuant to Business and  
6 Professions Code section 4306.5 (a) for unprofessional conduct as follows;

7 A. PIC Nguyen failed to maintain medication in that he failed medication  
8 profiles to identify patient specific sterile compounded products.

9 B. PIC Nguyen failed to store dangerous drugs under controlled room  
10 temperature, thus demonstrating a lack of knowledge of storage conditions.

11 C. PIC Nguyen failed to ensure proper incubation and evaluation of  
12 media samples provided to the lab of compounded drugs thereby rendering the  
13 samples invalid.

14 D. PIC Nguyen failed to maintain medication profiles.

15 **TWELFTH CAUSE FOR DISCIPLINE**

16 **(Unprofessional Conduct/ Staff Pharmacist Victor Minetti)**

17 39. Respondent Minetti is subject to disciplinary action pursuant to Business and Professions  
18 Code section 4301 (j) and (o) in conjunction with Title 16, California Code of Regulations  
19 sections 1735.4 (a) and 1751.1, for unprofessional conduct as follows:

20 A. On or about July 6, 2015, Respondent Minetti dispensed  
21 dexamethasone which was compounded for infusion but he failed to list a patient  
22 name, the pharmacy name, that it was compounded by the pharmacy, directions, total  
23 volume dispensed, name of the prescriber, and the date of issue.

24 B. On or about July 6, 2015, Respondent Minetti, while working at  
25 Oroville Hospital Pharmacy located at 2767 Olive Highway, Oroville compounded  
26 drug products without maintaining pharmacy records to include a master formula,  
27 date the drug product was compounded, the identity of the pharmacy personnel who  
28 compounded the drug product, the identity of the pharmacist reviewing the final drug  
product, the manufacturer, expiration date and lot number of each component, the  
pharmacy assigned reference or lot number for the compounded drug product, the  
quantity or amount of drug product compounded.

29 **THIRTEENTH CAUSE FOR DISCIPLINE**

30 **(Unprofessional Conduct/ Staff Pharmacists)**

31 40. Respondent Schmidt, Tong, and Dong are subject to disciplinary action pursuant to  
32 Business and Professions code section 4306.5 (b) in conjunction with Title 16, California Code

1 of Regulations section 1735.2 (f) for unprofessional conduct in that they supervised  
2 compounding and/ or compounded drugs on July 6, 2015, at Oroville Hospital under conditions  
3 which did not meet the minimum requirements for compounding products.

4 **FOURTEENTH CAUSE FOR DISCIPLINE**  
5 **(Unprofessional Conduct/ Staff Pharmacists)**

6 41. Respondent Ramos and Son Nguyen are subject to disciplinary action pursuant to  
7 Business and Professions code section 4306.5 (b) in conjunction with Title 16, California Code of  
8 Regulations section 1735.2 (f) for unprofessional conduct in that they supervised and/ or  
9 compounded drugs on July 30, 2015, at Oroville Hospital under conditions which did not meet  
10 the minimum requirements for compounded products.

11 **INSPECTION OF SEPTEMBER 18, 2015**

12 **FIFTEENTH CAUSE FOR DISCIPLINE**  
13 **(Gross Negligence/Incompetence)**

14 42. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action under  
15 Business and Professions Code section 4301 (b) and (c) for gross negligence and/ or  
16 incompetence in the dispensing of compounded drug products. The circumstances are as  
17 follows:

18 A. Respondents Oroville Hospital and PIC Nguyen permitted the  
19 dispensing of compounded drugs that were expired in that they were dispensed  
20 compounded drugs as immediate use when they were dispensed after an hour had  
expired.

21 B. Respondents Oroville Hospital and PIC Nguyen permitted the  
22 dispensing of medium risk compounded drugs when the documentation maintained  
by the pharmacy supported low risk compounding.

23 C. Respondents Oroville Hospital and PIC Nguyen the dispensing of  
24 chemotherapy drugs which were not have proper documentation or demonstrated  
compounding processes as required by statute.

25 **SIXTEENTH CAUSE FOR DISCIPLINE**  
26 **(Gross Negligence/Incompetence/Compounding)**

27 43. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
28 to Business and Professions Code section 4301 (b) and (c) for gross negligence and/ or

1 incompetence in that they permitted the dispensing of compounded drug products which did not  
2 ensure the integrity, potency, and quality of compounded Bevacizumab, Zometa, Iron sucrose,  
3 vancomycin, Acef, and Claforan. The circumstances are as follows:

4 A. On or about July 7, 2015 and September 17, 2015, Bevacizumab, was  
5 compounded for patient FS with a total volume of 114ml instead of 100ml. The  
6 volume altered the final concentration of the compounded drug product.

7 B. On or about September 17, 2015, Zometa was compounded for  
8 patient J.M. in 100ml of sodium chloride instead of the prescribed 250ml. The  
9 volume altered the final concentration of the compounded drug product.

10 C. Iron Sucrose was compounded improperly for the following patients:  
11 M.G. on or about July 7 and 9, 2015, M.V. on or about July 28, 2015, R.T. on or  
12 about July 29, 2015, T.R. on or about July 7, 2015, T.D. on or about August 3 and  
13 13, 2015, C.S. on or about August 13, 2015, and R.R. on August 13, 2015. Iron  
14 Sucrose was compounded in 100 ml of sodium chloride instead of the prescribed  
15 250ml. The volume altered the final concentration of the compounded drug product.

16 D. Vancomycin, Acef, and Claforan, were not reconstituted with the  
17 manufacturer's instruction thereby altering the integrity, potency, and quality of the  
18 final product.

#### 19 SEVENTEENTH CAUSE FOR DISCIPLINE

##### 20 (Gross Negligence/Incompetence/ Pharmacist Identifiers)

21 44. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
22 to Business and Professions Code section 4301 (b) and (c) for gross negligence and/ or  
23 incompetence in that they failed to maintain records which identified the identity of the reviewing  
24 pharmacist on a prescription or prescribers order in violation of Title 16 California Code of  
25 Regulations section 1712 (a).

#### 26 EIGHTEENTH CAUSE FOR DISCIPLINE

##### 27 (Gross Negligence/Incompetence/Failure to comply with Review Process for Compounding)

28 45. Respondent Oroville Hospital and PIC Nguyen are subject to disciplinary action pursuant  
to Business and Professions Code section 4301 (b) and (c) for gross negligence in conjunction  
with Title 16, California Code of Regulations section 1735.2 and 1751.3 (b), in that from  
February 26, 2015 to September 21, 2015, compounded drugs did not meet the requirements for  
proper preparation and review in that there were calculation errors such that the final drug product  
strengths did not correspond with the components and qualities listed on the compounding logs.

1 Such errors should have been reviewed by a pharmacist prior to dispensing said compounded  
2 drugs to patients.

3 **NINETEENTH CAUSE FOR DISCIPLINE**

4 **(Unprofessional Conduct/Variation from Prescription)**

5 46. Respondent Victor Minetti is subject to disciplinary action pursuant to Business and  
6 Professions Code section 4301 (j) and (o) in conjunction with Title 16, California Code of  
7 Regulations section 1716 and 1735.2 (f) in that he compounded the following drugs incorrectly  
8 and failed to obtain consent of the prescriber for the deviation:

9 A. On or about July 11, 2015, in reference number 6849057, Respondent  
10 Victor Minetti compounded potassium phosphate prescribed as 163.5mm but the final  
product was potassium phosphate 32.7 mm.

11 B. On or about August 16, 2015, in reference number 8571v64,  
12 Respondent Victor Minetti compounded lacosamide 200mg with a 20ml dose but  
labeled it lacosamide 100mg.

13 C. On or about August 16, 2015, in reference number 122885v71,  
14 Respondent Victor Minetti compounded with octreotide 200 mcg in 250ml NS but  
labeled the final product octreotide 625mg.

15 D. On or about September 18, 2015 and September 21, 2015,  
16 Respondent Victor Minetti compounded Bevacizumab with a total volume of 114ml  
instead of 100ml. The volume altered the final concentration of the compounded  
17 drug product.

18 E. On or about September 18, 2015 and September 21, 2015, Respondent  
19 Victor Minetti compounded Iron Sucrose in 100ml of sodium chloride instead of the  
prescribed 250ml. of sodium chloride. The volume altered the final concentration of  
the compounded drug product.

20 **TWENTIETH CAUSE FOR DISCIPLINE**

21 **(Unprofessional Conduct/Variation from Prescription)**

22 47. Respondent Susan Schmidt is subject to disciplinary action pursuant to Business and  
23 Professions Code section 4301 (j) and (o) in conjunction with Title 16, California Code of  
24 Regulation section 1716 and 1735.2 in that she compounded the following drugs incorrectly and  
25 failed to obtain consent of the prescriber for the deviation:

26 A. Respondent Susan Schmidt failed to constitute vancomycin in  
27 accordance with the manufacturers reference numbers 8582v41 and 25816v26,  
thereby altering the final compounded drug product

28 B. Respondent Susan Schmidt had errors on the following compounded



1 prescriptions: September 17, 2015 reference number 205647v7; August 17, 2015,  
2 reference number 14275v441; July 22, 2015, reference number 37484v86; July 21,  
3 2015, reference numbers 37484v77 and 154055v2.

4 **TWENTY-FIRST CAUSE FOR DISCIPLINE**

5 **(Unprofessional Conduct/Variation from Prescription)**

6 48. Respondent Samuel Tong is subject to disciplinary action pursuant to Business and  
7 Professions Code section 4301 (j) and (o) in conjunction with Title 16, California Code of  
8 Regulation section 1716 and 1735.2 in that he compounded the following drugs incorrectly and  
9 failed to obtain consent of the prescriber for the deviation:

10 A. On or about July 11, 2015, Respondent Samuel Tong compounded  
11 KCL 20meq instead of the stated product of KCL 10meq.

12 B. On or about July 11, 2015, Respondent Samuel Tong compounded  
13 Folic acid 5mg. instead of the stated product Folic acid 2mg.

14 **TWENTY-SECOND CAUSE FOR DISCIPLINE**

15 **(Unprofessional Conduct/Variation from Prescription)**

16 49. Respondent Jasmine Dong is subject to disciplinary action pursuant to Business and  
17 Professions Code section 4301 (j) and (o) in conjunction with Title 16, California Code of  
18 Regulation section 1716 and 1735.2 in that she compounded the following drugs incorrectly and  
19 failed to obtain consent of the prescriber for the deviation:

20 A. On or about July 10, 2015, Respondent Jasmine Dong compounded  
21 Versed 25 mg but labeled the final product Versed 100 mg.

22 B. On or about July 10, 2015, Respondent Jasmine Dong compounded  
23 Glassia 7.6gm but labeled the final product Glassial gm.

24 C. On or about July 10, 2015, Respondent Jasmine Dong compounded  
25 vancomycin 750mg instead of the stated product vancomycin 1750mg.

26 D. On or about July 10, 2015, Respondent Jasmine Dong compounded  
27 sodium phosphate 30mm but labeled the final product sodium phosphate 20mm.

28 E. On or about August 18, 2015, Respondent Jasmine Dong compounded  
hydromorphone 12.5mg but labeled the final product Dilaudid 50mg.

F. On or about July 22, 2015, Respondent Jasmine Dong compounded  
Emend without a stated strength but labeled the final product Emend 150 mg.

1 **TWENTY-THIRD CAUSE FOR DISCIPLINE**

2 **(Unprofessional Conduct/Variation from Prescription)**

3 50. Respondent Son Nguyen is subject to disciplinary action pursuant to Business and  
4 Professions Code section 4301 (j) and (o) in conjunction with Title 16, California Code of  
5 Regulation section 1716 and 1735.2 in that he compounded the following drugs incorrectly and  
6 failed to obtain consent of the prescriber for the deviation:

7 A. On or about September 17, 2015, Respondent Son Nguyen  
8 compounded Bevacizumab with a volume of 114m., instead of 100ml. The volume  
altered the final concentration of the compounded drug product

9 B. On or about September August 13, 2015, Respondent Son Nguyen  
10 compounded Iron Sucrose in 100ml of sodium instead of the prescribed 250ml of  
sodium. The volume altered the final concentration of the compounded drug product

11 C. On or about July 30, 2015, Respondent Son Nguyen compounded  
12 Crofad 4mg in 50ml of NS instead of the prescribed Crofab 2mg in 250ml NS.

13 D. On an unknown date, Respondent Son Nguyen compounded penicillin  
10MU instead of the prescribed penicillin 6 MU.

14 **TWENTY-FOURTH CAUSE FOR DISCIPLINE**

15 **(Unprofessional Conduct/Review of Compounded Products)**

16 51. Respondents Victor Minetti, Susan Schmidt, Chad Ramos, Son Nguyen, Samuel Tong,  
17 and Jasmine Dong are subject to disciplinary action pursuant to Business and Professions Code  
18 section 4301 (j) and (o) in conjunction with Title 16, California Code of Regulation section  
19 1751.3 (b) and 1735.2 (f) in that records obtained from February 26, 2015 to September 21, 2015,  
20 demonstrate that Respondent Schmidt failed to properly review compounded products in that  
21 there were calculation errors in compounded products dispensed; components and quantities  
22 listed on compounding logs did not correspond to the stated strength of the final product or label.

23 **OTHER MATTERS**

24 To determine the degree of discipline, if any, to be imposed on Respondent Daniel Quoc  
25 Nguyen, Complainant alleges that on or about January 28, 1993, in a prior disciplinary action  
26 entitled In the Matter of the Accusation Against: Daniel Quoc Nguyen before the Board of  
27 Pharmacy, in Case Number 1612, Respondent's license was revoked stayed and placed on three  
28 years probation for stealing testosterone, Anadrol and Nolvadex in 1991 while employed at CVS

1 Pharmacies in Orange County. That decision is now final and is incorporated by reference as if  
2 fully set forth.

3 Additionally, Respondent Daniel Quoc Nguyen was issued Citation No. CI 2013 61899  
4 and fined in the amount of \$2,500 for a violation of Business and Professions Code section 4312  
5 subd. (a) & (e) for having an issued and valid permit when the pharmacy was not built or open.  
6

7 **PRAYER**

8 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and  
9 that following the hearing, the Board of Pharmacy issue a decision:

10 1. Revoking or suspending Original Permit Number HSP 41557, issued to Oroville  
11 Hospital Pharmacy;

12 2. Revoking or suspending Original Sterile Compounding Permit Number LSC  
13 100404, issued to Oroville Hospital Pharmacy;

14 3. Revoking or suspending Pharmacist License No. RPH 43487 to Daniel Quoc  
15 Nguyen;

16 4. Revoking or suspending Pharmacist License No. RPH 35419 issued to Victor  
17 Michael Minetti;

18 5. Revoking or suspending Pharmacist License No. RPH 58496 issued to Susan  
19 Schmidt;

20 6. Revoking or suspending Pharmacist License No. RPH 67245 issued to Chad  
21 Miller

22 Ramos;

23 7. Revoking or suspending Pharmacist License No. RPH 62061 issued to Son Thia  
24 Nguyen;

25 8. Revoking or suspending Pharmacist License No. RPH 62917 to Sammel Tong,

26 9. Revoking or suspending Pharmacist License No. RPH 69270 issued to Jasmine  
27 Brittany Dong;

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10. Ordering Respondents Oroville Hospital; Daniel Quoc Nguyen; Victor Michael Minetti; Susan Schmidt; Chad Miller Ramos; Son Thia Nguyen; and Jasmine Brittany Dong to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

11. Taking such other and further action as deemed necessary and proper.

DATED: 9/14/16 Virginia Herold

VIRGINIA HEROLD  
Executive Officer  
Board of Pharmacy  
Department of Consumer Affairs  
State of California  
*Complainant*

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