BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

Case No. 5593

CVS PHARMACY #5170

9952 Las Tunas Dr. Temple City, CA 91780 OAH No. 2016090768

Pharmacy Permit No. PHY 46782,

STIPULATED SETTLEMENT AND DISCIPLINARY ORDER FOR PUBLIC REPROVAL

Respondent.

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order for Public Reproval is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on December 28, 2017.

It is so ORDERED on November 28, 2017.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Ву

Amy Gutierrez, Pharm.D. Board President

1	XAVIER BECERRA Attorney General of California	
2	LINDA L. SUN Supervising Deputy Attorney General	
3	MATTHEW A. KING	
4	Deputy Attorney General State Bar No. 265691	
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013	·
6	Telephone: (213) 897-7446	
-	Facsimile: (213) 897-2804 E-mail: Matthew.King@doj.ca.gov	
7	Attorneys for Complainant	
8		RE THE
9	DEPARTMENT OF C	PHARMACY CONSUMER AFFAIRS
10	STATE OF C	CALIFORNIA
1.1	In the Matter of the Accusation Against:	Case No. 5593
12	CVS PHARMACY #5170	OAH No. 2016090768
13	9952 Las Tunas Dr.	STIPULATED SETTLEMENT AND
	Temple City, CA 91780	DISCIPLINARY ORDER FOR PUBLIC REPROVAL
14	Pharmacy Permit No. PHY 46782	[Bus. & Prof. Code, § 495]
15	Respondent.	[Dus. & Fron. Code, 9 495]
16	The second state of the se	
17	-	
18	IT IS HEREBY STIPULATED AND AGI	REED by and between the parties to the above-
19	entitled proceedings that the following matters a	re true:
20	<u>PARTIES</u>	
21	1. Virginia Herold (Complainant) is the	Executive Officer of the Board of Pharmacy
22	(Board). She brought this action solely in her off	icial capacity and is represented in this matter by
23	Xavier Becerra, Attorney General of the State of California, by Matthew A. King, Deputy	
24	Attorney General.	
25	2. CVS Pharmacy #5170 (Respondent) is represented in this proceeding by attorney	
26	Paul Van Hoomissen of Much Shelist, P.C., who	se address is 2 Park Plaza, Suite 1075, Irvine,
27	California 92614.	
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		Public Approval in the First Amended Accusation Against 0 (PHY 46782) (Agency No. 5593; OAH No. 2016090768)

JURISDICTION

- 3. On June 9, 2004, the Board issued Pharmacy Permit No. PHY 46782 to CVS LTD Liable Co. to do business as CVS Pharmacy No. 5170 (Respondent). The Pharmacy Permit was in full force and effect at all times relevant to the charges brought in First Amended Accusation No. 5593 and will expire on June 1, 2017, unless it is renewed.
- 4. On July 30, 2016, Complainant filed Accusation No. 5593 with the Board. The Accusation and all other statutorily required documents were properly served on Respondent on or about August 22, 2016. Respondent timely filed its Notice of Defense contesting the Accusation.
- 5. On November 14, 2016, Complainant filed First Amended Accusation No. 5593 with the Board. First Amended Accusation No. 5593 and all other statutorily required documents were properly served on Respondent on or about January 24, 2017. First Amended Accusation No. 5593 is currently pending against Respondent. A copy of First Amended Accusation No. 5593 is attached as exhibit A and is incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 6. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in First Amended Accusation No. 5593. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order for Public Reproval.
- 7. Respondent is fully aware of its legal rights in this matter, including the right to a hearing on the charges and allegations in the First Amended Accusation; the right to be represented by counsel at its own expense; the right to confront and cross-examine the witnesses against it; the right to present evidence and to call-witnesses to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

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CULPABILITY

- Respondent admits the truth of each and every charge and allegation in First
 Amended Accusation No. 5593.
- 10. Respondent agrees that its Pharmacy Permit is subject to discipline and it agrees to be bound by the Disciplinary Order below.

CONTINGENCY

- 11. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement without notice to or participation by Respondent or its counsel. By signing the stipulation, Respondent understands and agrees that it may not withdraw his agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order for Public Reproval shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order for Public Reproval, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Settlement and Disciplinary Order for Public Reproval is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order for Public Reproval may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

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ACCEPTANCE

CVS Pharmacy No. 5170 (License No. PHY 46782) has carefully read the above Stipulated
Settlement and Disciplinary Order for Public Reproval and fully discussed it with its attorney.
CVS Pharmacy No. 5170 understands the stipulation and the effect it will have on its Pharmacy
Permit (No. PHY 46782). CVS Pharmacy No. 5170 enters into this Stipulated Settlement and
Disciplinary Order for Public Reproval voluntarily, knowingly, and intelligently, and agrees to be
bound by the Decision and Order of the Board of Pharmacy.

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Karen DIStefano

Printed First and Last Name

<u>Director, Pharmacy Regulatory Affairs</u> <u>Printed Title</u>

for CVS PHARMACY #5170 Respondent

I have read and fully discussed with Respondent CVS Pharmacy #5170 the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order for Public Reproval. I approve its form and content.

DATED: March 22, 2013

March 22, 2017

PAUL E. VAN HOOMISSEN

Attorney for Respondent

ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order for Public Reproval is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs. Dated: March 24, 2017 Respectfully submitted, XAVIER BECERRA Attorney General of California LINDA L. SUN Supervising Deputy Attarney General MATTHEW A. KING Deputy Attorney General Attorneys for Complainant LA2015501985 [52411771_2

Exhibit A

First Amended Accusation No. 5593

	11	
1	KAMALA D. HARRIS	
2	Attorney General of California LINDA L. SUN	
3	Supervising Deputy Attorney General MATTHEW A. KING	
4	Deputy Attorney General State Bar No. 265691	
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013	
6	matthew.king@doj.ca.gov (213) 897-7446	
7	Attorneys for Complainant	
8	BEFO	RE THE
9	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS	
10		CALIFORNIA
11	In the Matter of the Accusation Against:	Case No. 5593
12	_	FIRST AMENDED ACCUSATION
13	CVS LTD LIABLE CO., d.b.a. CVS PHARMACY NO. 5170	FIRST AMENDED ACCUSATION
14	9952 Las Tunas Dr. Temple City, CA 91780	
15	Pharmacy Permit No. PHY 46782	
16	Respondent.	
17	· · · · · · · · · · · · · · · · · · ·	
18	Complainant alleges:	
19	PAR	RTIES
20	Complainant Virginia Herold brings t	this First Amended Accusation solely in her
21	official capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer	
22	Affairs.	
23	2. On June 9, 2004, the Board of Pharmacy issued Pharmacy Permit Number PHY 46782	
24	to CVS LTD Liable Co. to do business as CVS Pharmacy No. 5170 (Respondent). Respondent's	
25	pharmacy permit was in full force and effect at all	I times relevant to the charges brought herein.
26	The permit will expire on June 1, 2017 unless it is	s renewed.
27	///	
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3. This First Amended Accusation is brought before the Board under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

JURISDICTION

- 4. Section 118 of the Code states in pertinent part:
- (b) The suspension, expiration, or forfeiture by operation of law of a license issued by a board in the department, or its suspension, forfeiture, or cancellation by order of the board or by order of a court of law, or its surrender without the written consent of the board, shall not, during any period in which it may be renewed, restored, reissued, or reinstated, deprive the board of its authority to institute or continue a disciplinary proceeding against the licensee upon any ground provided by law or to enter an order suspending or revoking the license or otherwise taking disciplinary action against the licensee on any such ground.
- (c) As used in this section, 'board' includes an individual who is authorized by any provision of this code to issue, suspend, or revoke a license, and 'license' includes 'certificate,' 'registration,' and 'permit.'
- 5. Section 4300 of the Code states in pertinent part:
 - (a) Every license issued may be suspended or revoked.
- 6. Section 4300.1 of the Code states:

The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license.

STATUTES

- 7. Section 4081 states in pertinent part:
- (a) All records of manufacture and of sale, acquisition, receipt, shipment, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, third-party logistics provider, pharmacy, veterinary foodanimal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices.

8. Section 4104 states:

- (a) Every pharmacy shall have in place procedures for taking action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects his or her ability to practice the profession or occupation authorized by his or her license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs.
- (b) Every pharmacy shall have written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individuals employed by or with the pharmacy.
- (c) Every pharmacy shall report and provide to the board, within 14 days of the receipt or development thereof, the following information with regard to any licensed individual employed by or with the pharmacy:
- (1) Any admission by a licensed individual of chemical, mental, or physical impairment affecting his or her ability to practice.
- (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs.
- (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice.
- (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual.
- (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice.
- (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs.
- (d) The report required in subdivision (c) shall include sufficient detail to inform the board of the facts upon which the report is based, including an estimate of the type and quantity of all dangerous drugs involved, the timeframe over which the losses are suspected, and the date of the last controlled substances inventory. Upon request of the board, the pharmacy shall prepare and submit an audit involving the dangerous drugs suspected to be missing.
- (e) Anyone making a report authorized or required by this section shall have immunity from any liability, civil or criminal, that might otherwise arise from the making of the report. Any participant shall have the same immunity with respect to participation in any administrative or judicial proceeding resulting from the report.

1	9. Section 4301 of the Code states in pertinent part:
2	The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or migrapresentation or issued by mistake Unprofessional conduct shall include but is not
4	misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:
5	(o) Violating or attempting to violate, directly or indirectly, or assisting in or
6	abetting the violation of or conspiring to violate any provision or term of this chapter [Chapter 9: Pharmacy] or of the applicable federal and state laws and regulations
7	governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.
8	REGULATIONS
9	10. California Code of Regulations, title 16, section 1714 states in pertinent part:
10	
11	(b) Each pharmacy licensed by the board shall maintain its facilities, space, fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured and distributed. The pharmacy shall be a first friend and weak translated area.
12	secured and distributed. The pharmacy shall be of sufficient size and unobstructed area to accommodate the safe practice of pharmacy.
13	•••
14	(d) Each pharmacist while on duty shall be responsible for the security of the prescription department, including provisions for effective control against theft or
15 16	diversion of dangerous drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist.
17	<u>COST RECOVERY</u>
18	11. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
19	administrative law judge to direct a licentiate found to have committed a violation of the licensing
20	act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the
21	case, with failure of the licentiate to comply subjecting his license to not being renewed or
22	reinstated.
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FIRST CAUSE FOR DISCIPLINE

(Failure to Report Pharmacy Employee's Alcohol Impairment)

- 12. Respondent is subject to disciplinary action under Code section 4301, subdivision (o), for unprofessional conduct because it violated a provision of the Pharmacy Law, to wit, Code section 4104, subdivision (c)(1). That section requires pharmacies to report to the Board any admission by a licensed individual of chemical, mental, or physical impairment affecting his ability to practice. The report must be made within 14 days of the admission.
- 13. Respondent failed to timely report the alcohol impairment of a pharmacy technician, who is a licensed individual. On or about October 13, 2014, Respondent's staff observed that a pharmacy technician was so impaired that he could not work his shift. He was driven home by another pharmacy employee. On or about October 17, 2014, he admitted to his supervisor that he had been under the influence of alcohol. Respondent delayed notifying the Board of the pharmacy technician's admission until approximately June 22, 2015.

SECOND CAUSE FOR DISCIPLINE

(Lack of Operational Standards and Security)

- 14. Respondent is subject to disciplinary action under Code section 4301, subdivision (o), for unprofessional conduct because it violated a regulation established by the Board, to wit, California Code of Regulations, title 16, section 1714, subdivision (b). That regulation requires pharmacies to maintain their dangerous drugs in a safe and secure manner.
- 15. Respondent failed to maintain its dangerous drugs in a safe and secure manner.

 An audit of the pharmacy's inventory conducted for the time period of May 1, 2013 through June 19, 2015, revealed that Respondent could not account for the following drugs, each of which is classified as a dangerous drug under Business and Professions Code section 4022.

Dangerous Drug	Amount Unaccounted For
APAP/Codeine 120mg/12mg per 5ml syrup	17 ml
ASCOMP with Codeine	169 capsules
APAP/Codeine 300mg/30mg	921 tablets
APAP/Codeine 300 mg/60mg	383 tablets
ASCOMP with Codeine APAP/Codeine 300mg/30mg	169 capsules 921 tablets

1	1 Dangerous Drug Amount Unaccounted For	
2	2 Hydrocodone/APAP 10-325 2 units	
3	3 Hydrocodone/APAP 5-500 1,544 units	
4	4 THIRD CAUSE FOR DISCIPLINE	
5	5 (Failure to Keep Current Inventory and Maintain Drug Records)	
6	6 16. Respondent is subject to disciplinary action under Code section 4301, subo	ivision (o),
7	7 for unprofessional conduct because it violated a provision of the Pharmacy Law, to wit	, Code
8	8 section 4081, subdivision (a). That section requires pharmacies to keep a current inven	ory and
9	9 preserve all records of manufacture, sale, acquisition, receipt, shipment, and disposition	of
10	dangerous drugs or dangerous devices.	
11	17. Respondent did not preserve records of the disposition of certain dangerou	s drugs. For
12	the audit period of May 1, 2013 through June 19, 2015, Respondent failed to make and	preserve
13	records showing the disposition of the dangerous drugs alleged in paragraph 15. Comp	lainant
14	realleges paragraph 15.	
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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Permit Number PHY 46782, issued to CVS LTD Liable Co., doing business as CVS Pharmacy No. 5170;
- 2. Ordering CVS LTD Liable Co., doing business as CVS Pharmacy No. 5170, to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and,
 - 3. Taking such other and further action as deemed necessary and proper.

DATED:	11/14/16
JATED:	•

VIRGINIA HEROLD
Executive Officer

Board of Pharmacy

Department of Consumer Affairs

State of California
Complainant

LA2015501985 | 52041192_4

1	Kamala D. Harris	
2	Attorney General of California LINDA L. SUN	
3	Supervising Deputy Attorney General MATTHEW A. KING	
4	Deputy Attorney General State Bar No. 265691	
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7	Attorneys for Complainant	
8		RE THE PHARMACY
9		CONSUMER AFFAIRS CALIFORNIA
10		7
11	In the Matter of the Accusation Against:	Case No. 5593
12	CVS LTD LIABLE CO.,	ACCUSATION
13	d.b.a. CVS PHARMACY NO. 5170; LE TANG, Pharmacist-in-Charge	
14	9952 Las Tunas Dr.	
15	Temple City, CA 91780	
16	Pharmacy Permit No. PHY 46782	
17	Respondent.	
18		_
19	Complainant alleges:	
20	<u>PAF</u>	RTIES
21	Complainant Virginia Herold brings	this Accusation solely in her official capacity as
22	the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.	
23	2. On June 9, 2004, the Board of Pharm	nacy issued Pharmacy Permit Number PHY 46782
24	to CVS LTD Liable Co. to do business as CVS I	Pharmacy No. 5170 (Respondent). Le Tang (RPH
25	59927) is and has been the Pharmacist-in-Charge	e since October 29, 2010. Respondent's pharmacy
26	permit was in full force and effect at all times rele	evant to the charges brought herein. The permit
27	will expire on June 1, 2016 unless it is renewed.	
28	· · · · · · · · · · · · · · · · · · ·	
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- 3. This Accusation is brought before the Board under the authority of the following laws.

 All section references are to the Business and Professions Code unless otherwise indicated.
 - 4. Section 118 of the Code states in pertinent part:
 - (b) The suspension, expiration, or forfeiture by operation of law of a license issued by a board in the department, or its suspension, forfeiture, or cancellation by order of the board or by order of a court of law, or its surrender without the written consent of the board, shall not, during any period in which it may be renewed, restored, reissued, or reinstated, deprive the board of its authority to institute or continue a disciplinary proceeding against the licensee upon any ground provided by law or to enter an order suspending or revoking the license or otherwise taking disciplinary action against the licensee on any such ground.
 - (c) As used in this section, 'board' includes an individual who is authorized by any provision of this code to issue, suspend, or revoke a license, and 'license' includes 'certificate,' 'registration,' and 'permit.'
 - 5. Section 4300 of the Code states in pertinent part:
 - (a) Every license issued may be suspended or revoked.
 - 6. Section 4300.1 of the Code states:

The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license.

STATUTES

- 7. Section 4081 states in pertinent part:
- (a) All records of manufacture and of sale, acquisition, receipt, shipment, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, third-party logistics provider, pharmacy, veterinary foodanimal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices.

8. Section 4104 states:

- (a) Every pharmacy shall have in place procedures for taking action to protect the public when a licensed individual employed by or with the pharmacy is discovered or known to be chemically, mentally, or physically impaired to the extent it affects his or her ability to practice the profession or occupation authorized by his or her license, or is discovered or known to have engaged in the theft, diversion, or self-use of dangerous drugs.
- (b) Every pharmacy shall have written policies and procedures for addressing chemical, mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among licensed individuals employed by or with the pharmacy.
- (c) Every pharmacy shall report and provide to the board, within 14 days of the receipt or development thereof, the following information with regard to any licensed individual employed by or with the pharmacy:
- (1) Any admission by a licensed individual of chemical, mental, or physical impairment affecting his or her ability to practice.
- (2) Any admission by a licensed individual of theft, diversion, or self-use of dangerous drugs.
- (3) Any video or documentary evidence demonstrating chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice.
- (4) Any video or documentary evidence demonstrating theft, diversion, or self-use of dangerous drugs by a licensed individual.
- (5) Any termination based on chemical, mental, or physical impairment of a licensed individual to the extent it affects his or her ability to practice.
- (6) Any termination of a licensed individual based on theft, diversion, or self-use of dangerous drugs.
- (d) The report required in subdivision (c) shall include sufficient detail to inform the board of the facts upon which the report is based, including an estimate of the type and quantity of all dangerous drugs involved, the timeframe over which the losses are suspected, and the date of the last controlled substances inventory. Upon request of the board, the pharmacy shall prepare and submit an audit involving the dangerous drugs suspected to be missing.
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1	9. Section 4301 of the Code states in pertinent part:
2	The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or
3 4	misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:
5	(o) Violating or attempting to violate, directly or indirectly, or assisting in or
6	abetting the violation of or conspiring to violate any provision or term of this chapter [Chapter 9: Pharmacy] or of the applicable federal and state laws and regulations
7	governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.
8	REGULATIONS
9	10. California Code of Regulations, title 16, section 1714 states in pertinent part:
10	(b) Each pharmacy licensed by the board shall maintain its facilities, space,
11	fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured and distributed. The pharmacy shall be of sufficient size and unobstructed area
12	to accommodate the safe practice of pharmacy.
13	•••
14	(d) Each pharmacist while on duty shall be responsible for the security of the prescription department, including provisions for effective control against theft or
15 16	diversion of dangerous drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist.
17	<u>COST RECOVERY</u>
18	11. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
19	administrative law judge to direct a licentiate found to have committed a violation of the licensing
20	act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the
21	case, with failure of the licentiate to comply subjecting his license to not being renewed or
22	reinstated.
23	///
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26	<i>///</i>
27	///
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FIRST CAUSE FOR DISCIPLINE

(Failure to Report Pharmacy Employee's Alcohol Impairment)

- 12. Respondent is subject to disciplinary action under Code section 4301, subdivision (o), for unprofessional conduct because it violated a provision of the Pharmacy Law, to wit, Code section 4104, subdivision (c)(1). That section requires pharmacies to report to the Board any admission by a licensed individual of chemical, mental, or physical impairment affecting his ability to practice. The report must be made within 14 days of the admission.
- 13. Respondent failed to timely report the alcohol impairment of a pharmacy technician, who is a licensed individual. On or about October 13, 2014, Respondent's staff observed that a pharmacy technician was so impaired that he could not work his shift. He was driven home by another pharmacy employee. On or about October 17, 2014, he admitted to his supervisor that he had been under the influence of alcohol. Respondent delayed notifying the Board of the pharmacy technician's admission until approximately June 22, 2015.

SECOND CAUSE FOR DISCIPLINE

(Lack of Operational Standards and Security)

- 14. Respondent is subject to disciplinary action under Code section 4301, subdivision (o), for unprofessional conduct because it violated a regulation established by the Board, to wit, California Code of Regulations, title 16, section 1714, subdivision (b). That regulation requires pharmacies to maintain their dangerous drugs in a safe and secure manner.
- 15. Respondent failed to maintain its dangerous drugs in a safe and secure manner.

 An audit of the pharmacy's inventory conducted for the time period of May 1, 2013 through June 19, 2015, revealed that Respondent could not account for the following drugs, each of which is classified as a dangerous drug under Business and Professions Code section 4022.

APAP/Codeine 300 mg/60mg Amount Unaccounted For 17 ml 169 capsules 921 tablets APAP/Codeine 300 mg/60mg 383 tablets

1	D	Dangerous Drug	Amount Unaccounted For
2	H	Iydrocodone/APAP 10-325	2 units
3	Н	Iydrocodone/APAP 5-500	1,544 units
4		THIRD CAUSE FOR	<u> DISCIPLINE</u>
5		(Failure to Keep Current Inventory	and Maintain Drug Records)
6	16.	Respondent is subject to disciplinary action	on under Code section 4301, subdivision (o),
7	for unprofe	essional conduct because it violated a provi	ision of the Pharmacy Law, to wit, Code
8	section 408	81, subdivision (a). That section requires pl	harmacies to keep a current inventory and
9	preserve al	ll records of manufacture, sale, acquisition,	receipt, shipment, and disposition of
10	dangerous drugs or dangerous devices.		
11	17.	Respondent did not preserve records of the	he disposition of certain dangerous drugs. For
12	the audit period of May 1, 2013 through June 19, 2015, Respondent failed to make and preserve		
13	records showing the disposition of the dangerous drugs alleged in paragraph 15. Complainant		
14	realleges p	aragraph 15.	
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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Permit Number PHY 46782, issued to CVS LTD Liable Co., doing business as CVS Pharmacy No. 5170; Le Tang, Pharmacist-in-Charge;
- 2. Ordering CVS LTD Liable Co., doing business as CVS Pharmacy No. 5170; Le Tang, Pharmacist-in-Charge, to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and,
 - 3. Taking such other and further action as deemed necessary and proper.

DATED: 7/30/16

VIRGINIA HEROLD

Executive Officer Board of Pharmacy

Department of Consumer Affairs

State of California

Complainant

LA2015501985