- 4. Pursuant to Business and Professions Code section 136 and/or 4100, and/or California Code of Regulations, title 16, section 1704, Respondent's address of record, and any changes thereto, are required to be reported and maintained with the Board.
- 5. Service of the Accusation was effective as a matter of law under Government Code section 11505, subdivision (c) and/or Business and Professions Code section 124
  - 6. Government Code section 11506 states, in pertinent part:
  - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 4011.
  - 8. California Government Code section 11520 states, in pertinent part:
  - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 4011, finds that the charges and allegations in Accusation No. 4011, are separately and severally, found to be true and correct by clear and convincing evidence.
- 10. Taking official notice of its own internal records, pursuant to Business and Professions Code section 125.3, it is hereby determined that reasonable costs for Investigation and Enforcement pursuant to Business and Professions Code section 125.3, are \$4,414.00 as of November 4, 2011.

///

///

||

#### **DETERMINATION OF ISSUES**

- 1. Based on the foregoing findings of fact, Respondent Jennifer L. Stephens has subjected her Pharmacy Technician License No. TCH 30649 to discipline.
  - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician License based upon the following violations alleged in the Accusation which are supported by the evidence contained in the Default Decision Evidence Packet in this case.:
- a. In violation of Business and Professions Code section 4301(b) and/or (c), Respondent committed acts demonstrating incompetence and/or gross negligence when she, on or about June 3, 2010, returned from a lunch break staggering, stumbling and/or unsteady on her feet, speaking with slurred or altered speech in a disoriented or rambling manner, and/or otherwise exhibiting signs of being under the influence of alcohol or drugs;
- b. In violation of Business and Professions Code section 4301(f), Respondent committed acts involving moral turpitude, dishonesty, fraud, deceit, or corruption when she, as described above, returned to work from a lunch break apparently under the influence of alcohol or drugs, and/or when she explained her behavior as being the result of either or both a bee sting she suffered several days prior and/or her Celiac Disease (a gluten allergy), and refused to take a drug or alcohol test when given that opportunity by her employer(s);
- c. In violation of Business and Professions Code section 4301(h), Respondent self-administered dangerous drugs, controlled substances, and/or alcohol to an extent or in a manner so as to be dangerous or injurious to herself, another person, or the public, or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license;
- d. In violation of Business and Professions Code section(s) 4301(o) and/or 4327, Respondent was under the influence of alcohol and/or a cotnrolled substance while on duty;
- e. In violation of Business and Professions Code section 4301, Respondent, as described above, engaged in unprofessional conduct.

///

///

# **ORDER** IT IS SO ORDERED that Pharmacy Technician License No. TCH 30649, heretofore issued to Respondent Jennifer L. Stephens, is revoked. Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven (7) days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute. This Decision shall become effective on March 9, 2012. It is so ORDERED February 8, 2012. STANLEY C. WEISSER, BOARD PRESIDENT FOR THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS 20551936.DOC DOJ Matter ID:SF2011200940 Attachment: Exhibit A: Accusation

Exhibit A

Accusation

1	KAMALA D. HARRIS	
2	Attorney General of California FRANK H. PACOE	
3	Supervising Deputy Attorney General JOSHUA A. ROOM	
4	Deputy Attorney General State Bar No. 214663	
5	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004	
6	Telephone: (415) 703-1299 Facsimile: (415) 703-5480	
7	Attorneys for Complainant	
8	BEFORE THE BOARD OF PHARMACY	
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
10		
11	In the Matter of the Accusation Against: Case No. 4011	
12	JENNIFER L. STEPHENS 501 Wolf Court	
13	Wheatland, California 95692 A C C U S A T I O N	
14	Pharmacy Technician License No. TCH 30649	
15	Respondent.	
16	Complainant alleges:	
17	<u>PARTIES</u>	
18	1. Virginia Herold (Complainant) brings this Accusation solely in her official capaci	ity
19	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.	
20	2. On or about September 9, 1999, the Board of Pharmacy issued Pharmacy Technic	ian
21	License No. TCH 30649 to Jennifer L. Stephens (Respondent). The Pharmacy Technician	
22	License was in full force and effect at all times relevant to the charges brought herein and will	1
23	expire on January 31, 2013, unless renewed.	
24	JURISDICTION	
25	3. This Accusation is brought before the Board of Pharmacy (Board), Department of	f
26	Consumer Affairs, under the authority of the following laws. All section references are to the	÷
27	Business and Professions Code (Code) unless otherwise indicated.	
28		

4.

the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances

Act [Health & Safety Code, § 11000 et seq.].

Section 4011 of the Code provides that the Board shall administer and enforce both

- 5. Section 4300(a) of the Code provides that every license issued by the Board may be suspended or revoked.
- 6. Section 118(b) of the Code provides, in pertinent part, that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated. Section 4402(a) of the Code provides that any pharmacist license that is not renewed within three years following its expiration may not be renewed, restored, or reinstated and shall be canceled by operation of law at the end of the three-year period. Section 4402(e) of the Code provides that any other license issued by the Board may be canceled by the Board if not renewed within 60 days after its expiration, and will require a new application.

## STATUTORY AND REGULATORY PROVISIONS

- 7. Section 4301 of the Code provides, in pertinent part, that the Board shall take action against any holder of a license who is guilty of "unprofessional conduct," defined to include, but not be limited to, any of the following:
  - (b) Incompetence.
  - (c) Gross negligence.
- (f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.
- (h) The administering to oneself, of any controlled substance, or the use of any dangerous drug or of alcoholic beverages to the extent or in a manner as to be dangerous or injurious to oneself, to a person holding a license under this chapter, or to any other person or to the public, or to the extent that the use impairs the ability of the person to conduct with safety to the public the practice authorized by the license.

- (o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.
- 8. Section 4327 of the Code makes it unlawful for any person, while on duty, to sell, dispense or compound any drug while under the influence of a dangerous drug or alcohol.

#### **COST RECOVERY**

9. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation of the licensing act to pay a sum not to exceed its reasonable costs of investigation and enforcement.

#### FACTUAL BACKGROUND

- 10. From an unknown start date until on or about June 15, 2010, Respondent worked as a pharmacy technician at a Kaiser Permanente Pharmacy (PHY 49285) in Roseville, CA, where she had access to controlled substances and dangerous drugs.
- 11. On or about June 3, 2010, Respondent was working a shift from 4:00 p.m. to 12:30 a.m. At or about 8:00 p.m., Respondent took a lunch break. When Respondent returned to the pharmacy from her lunch break, she was observed by several Kaiser Pharmacy employees to be staggering, stumbling and/or unsteady on her feet, to be using slurred or altered speech, to be disoriented and rambling in her speech, and/or to exhibit other signs of being under the influence of alcohol or drugs. Respondent was also observed to smell like alcohol.
- 12. After returning to work, Respondent was interviewed by Kaiser supervisory staff, and suspicions of impairment were confirmed. Respondent denied being under the influence of drugs or alcohol, and explained her conduct as being the result of either or both a bee sting she suffered several days prior to June 3, 2010, and/or her Celiac Disease (a gluten allergy). Respondent was asked to take a voluntary drug/alcohol test, and she refused.
- 13. During subsequent interview(s) with Kaiser supervisors, Respondent continued to deny having ingested any alcohol or drugs on June 3, 2010.
  - 14. Respondent did not respond to requests for interviews by Board investigators.

#### FIRST CAUSE FOR DISCIPLINE

(Incompetence and/or Gross Negligence)

15. Respondent is subject to discipline under section 4301(b) and/or (c) of the Code, in that Respondent, as described in paragraphs 10 to 14 above, committed acts demonstrating incompetence and/or gross negligence in the performance of her duties as a pharmacy technician.

### SECOND CAUSE FOR DISCIPLINE

(Acts Involving Moral Turpitude, Dishonesty, Fraud, Deceit or Corruption)

16. Respondent is subject to discipline under section 4301(f) of the Code, in that Respondent, as described in paragraphs 10 to 14 above, committed acts involving moral turpitude, dishonesty, fraud, deceit, or corruption.

## THIRD CAUSE FOR DISCIPLINE

(Self-Administration of Drugs or Alcohol)

17. Respondent is subject to discipline under section 4301(h) of the Code, in that Respondent, as described in paragraphs 10 to 14 above, administered dangerous drugs, controlled substances, and/or alcohol to herself to an extent or in a manner so as to be dangerous or injurious to herself, another person, or the public, or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license.

### FOURTH CAUSE FOR DISCIPLINE

(Working While Under the Influence)

18. Respondent is subject to discipline under section 4301(o) and/or section 4327 of the Code, in that Respondent, as described in paragraphs 10 to 14 above, was under the influence of alcohol and/or a controlled substance while on duty as a pharmacy technician.

# FIFTH CAUSE FOR DISCIPLINE 1 (Unprofessional Conduct) 2 Respondent is subject to discipline under section 4301 of the Code in that 3 Respondent, as described in paragraphs 10 to 18 above, engaged in unprofessional conduct. 4 5 **PRAYER** 6 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, 7 and that following the hearing, the Board of Pharmacy issue a decision: 8 Revoking or suspending Pharmacy Technician License Number TCH 30649, issued 9 to Jennifer L. Stephens (Respondent); 10 Ordering Respondent to pay the Board the reasonable costs of the investigation and 2. 11 enforcement of this case, pursuant to Business and Professions Code section 125.3; 12 Taking such other and further action as is deemed necessary and proper. 13 14 DATED: 15 Executive Officer 16 Board of Pharmacy Department of Consumer Affairs 17 State of California Complainant 18 19 SF2011200940 20501442.doc 20 21 22 23 24 25 26 27 28