section 4100 and California Code of Regulations, title 16, section 1704, is required to be reported and maintained with the Board, which was and is:

84 Minot Avenue Chula Vista, CA 91940

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c) and/or Business & Professions Code section 124.
- 5. On or about March 18, 2011, the certified mail receipt for the aforementioned documents was returned by the U.S. Postal Service indicating that "S. Jumper" signed for the documents on March 17, 2011.
 - 6. Government Code section 11506 states, in pertinent part:
 - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 3899.
 - 8. California Government Code section 11520 states, in pertinent part:
 - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 3899, finds that the charges and allegations in Accusation No. 3899, are separately and severally, found to be true and correct by clear and convincing evidence.

10. Taking official notice of its own internal records, pursuant to Business and Professions Code section 125.3, it is hereby determined that the reasonable costs for Investigation and Enforcement is \$11,595.00 as of April 19, 2011.

DETERMINATION OF ISSUES

- 1. Based on the foregoing findings of fact, Respondent Kikilynn Jumper has subjected her Pharmacy Technician Registration No. TCH 68444 to discipline.
 - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician Registration based upon the following violations alleged in the Accusation which are supported by the Default Decision Investigatory Evidence Packet in this case:
- a. Respondent is subject to disciplinary action under section 4301, subdivision (f) of the Code for unprofessional conduct in that on or about and between February 2008 and March 25, 2009, Respondent stole controlled substances and dangerous drugs from her employer using fraud, deceit, and dishonesty, conduct is substantially related to the qualifications, duties, and functions of a pharmacy technician.
- b. Respondent is subject to disciplinary action under section 4301, subdivision (g) of the Code for unprofessional conduct in that on or about and between February 2008 and March 25, 2009, in the course of her employment, Respondent knowingly made and signed false documents, and/or made computer entries to fraudulently obtain controlled substances from her employer.
- c. Respondent is subject to disciplinary action under section 4301, subdivision (h) of the Code for unprofessional conduct in that on or about and between February 2008 and March 25, 2009, in the course of her employment, Respondent illegally obtained controlled substances and admitted they were for her own personal use, in quantities that would be dangerous or injurious to herself.
- d. Respondent is subject to disciplinary action under section 4301, subdivision (j) of the Code for unprofessional conduct in that on or about on or about and between February 2008 and March 25, 2009, in the course of her employment, Respondent knowingly violated

Exhibit A

Accusation

$1 \parallel$	KAMALA D. HARRIS				
2	Attorney General of California LINDA K. SCHNEIDER				
3	Supervising Deputy Attorney General SHERRY L. LEDAKIS				
4	Deputy Attorney General State Bar No. 131767				
5	110 West "A" Street, Suite 1100 San Diego, CA 92101				
6	P.O. Box 85266 San Diego, CA 92186-5266	N. C.			
7	Telephone: (619) 645-2078 Facsimile: (619) 645-2061				
8	Attorneys for Complainant	arran arran			
9	BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFEA YES				
10	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA				
11					
12	In the Matter of the Accusation Against:	Case No. 3899			
13	KIKILYNN JUMPER 84 Minot Avenue	ACCUSATION			
14	Chula Vista, CA 91940				
15	Pharmacy Technician Registration No. TCH 68444				
16	Respondent.				
17					
18					
19	Complainant alleges:				
20	PARTIES				
21	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity				
22	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.				
23	2. On or about April 18, 2006, the Board of Pharmacy issued Pharmacy Technician				
24	Registration Number TCH 68444 to Kikilynn Jumper (Respondent). The Pharmacy Technician				
25	Registration was in full force and effect at all times relevant to the charges brought herein and				
26	will expire on May 31, 2012, unless renewed.				
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JURISDICTION

- 3. This Accusation is brought before the Board of Pharmacy (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
- 4. Section 4300, subdivision (a) of the Code states "Every license issued may be suspended or revoked."
- 5. Section 118, subdivision (b), of the Code provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.

STATUTORY PROVISIONS

6. Section 4301 of the Code states:

The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

- (f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.
- (g) Knowingly making or signing any certificate or other document that falsely represents the existence or nonexistence of a state of facts.
- (h) The administering to oneself, of any controlled substance, or the use of any dangerous drug or of alcoholic beverages to the extent or in a manner as to be dangerous or injurious to oneself, to a person holding a license under this chapter, or to any other person or to the public, or to the extent that the use impairs the ability of the person to conduct with safety to the public the practice authorized by the license.
- (j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

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(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.

7. Section 4022 of the Code states

"Dangerous drug" or "dangerous device" means any drug or device unsafe for self-use in humans or animals, and includes the following:

- (a) Any drug that bears the legend: "Caution: federal law prohibits dispensing without prescription," "Rx only," or words of similar import.
- (b) Any device that bears the statement: "Caution: federal law restricts this device to sale by or on the order of a _____," "Rx only," or words of similar import, the blank to be filled in with the designation of the practitioner licensed to use or order use of the device.
- (c) Any other drug or device that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to Section 4006.
- 8. Section 4059 of the Code states, in pertinent part, that a person may not furnish any dangerous drug except upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7. A person may not furnish any dangerous device, except upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7.

9. Section 4060 of the Code states:

No person shall possess any controlled substance, except that furnished to a person upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to Section 3502.1, or naturopathic doctor pursuant to Section 3640.5, or a pharmacist pursuant to either subparagraph (D) of paragraph (4) of, or clause (iv) of subparagraph (A) of paragraph (5) of, subdivision (a) of Section 4052. This section shall not apply to the possession of any controlled substance by a manufacturer, wholesaler, pharmacy, pharmacist, physician, podiatrist, dentist, optometrist, veterinarian, naturopathic doctor, certified nurse-midwife, nurse practitioner, or physician assistant, when in stock in containers correctly labeled with the name and address of the supplier or producer.

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Schedule V controlled substance as designated by Health and Safety Code section 11058, subdivision (c)(1), and is classified as a dangerous drug pursuant to Business and Professions Code section 4022.

FACTS

16. Promethazine with codeine syrup, sold under the brand name Phenergan, is a

- 17. Respondent was employed as a pharmacy assistant¹ by Kaiser Permanente Pharmacy (pharmacy) in Bonita from March 20, 2006, until she was terminated on April 22, 2009.
- 18. On or about March 12, 2009, Respondent's coworkers observed Respondent leave her assigned area at the pharmacy's prescription receiving window and give a filled prescription to a man waiting by the door at the other end of the pharmacy. Respondent then discarded some paperwork into a trash can. A coworker retrieved the paperwork and checked to see if there was a transaction history and could not find any documentation that it had been sold. The prescription Respondent gave to the man was for 200 tablets of Hydrocodone/APAP 10-325. The coworkers alerted pharmacy management and an internal investigation was initiated by the Kaiser Anti-Fraud Team.
- 19. As a result of their initial findings, the Anti-Fraud Team set up video surveillance of the pharmacy. On March 26, 2009, the Anti-Fraud Team reviewed the video surveillance of the pharmacy and visual evidence of Respondent taking narcotics from the pharmacy.
- 20. Using data mining, the investigation further disclosed that Respondent had managed to manipulate the pharmacy's computer system in several complex ways in order to fraudulently obtain controlled substances. In many instances, Respondent conducted the fraud using the computer log-in identity of another pharmacy technician. A prescription would be ordered by Respondent for a patient with a Kaiser account, using either her own or another's identity code. (A technician's log-in code would stay in the computer system until the technician logged off.) Although the prescription required an approval by a pharmacist before it could be dispensed, there were multiple instances when Respondent continued the transaction without proper

¹ Respondent was employed by Kaiser Permanente as a pharmacy assistant because there were no openings for pharmacy technicians at the time she was hired.

authority. The prescriptions would be filled, then Respondent would cancel, delete, or "un-sell" the transaction using a variety of computer input methods, pick up the filled prescription, and either give the prescription to an accomplice, or remove it from the pharmacy herself. In some instances, the prescriptions were mailed. This method would allow Respondent to fraudulently refill the same prescription numerous times. Computer records indicate that Respondent's theft of controlled substances from the pharmacy started in February 2008.

- 21. On April 3, 2009, a meeting was held with Respondent, her union representative, and members of Kaiser's security and management teams. She was confronted with two prescriptions she had requested to be filled and returned to stock, but were actually diverted by Respondent. A search of Respondent revealed a list of patients and their medical record numbers in her lab coat pocket that matched patients who had been victims of her prescription fraud. After denying the allegations multiple times, Respondent made a written statement confessing to the manipulation of "about six" patients' records, and that her theft of controlled substances from the pharmacy was for her own personal use. Respondent told investigators that she targeted patients based on the type of medication they had been prescribed. Further, Respondent had placed multiple orders in the name of her husband, who was serving on active duty with the U.S. Navy at the time. Respondent was placed on suspension pending termination (on April 22, 2009).
- 22. On April 6, 2009, the Anti-Fraud Team completed its audit and provided both the Drug Enforcement Agency and the Board with their estimation of the narcotics stolen, the losses of narcotics, as well as the circumstances of the loss starting in February 15, 2008 until March 25, 2009, as follows²:

² The "in and out analysis" of the pharmacy's inventory conducted by the Board's inspector in Investigation Report No. CI 2008-39749, using data reported by the Anti-Fraud Team, shows the losses at a higher amount than indicated in Kaiser's report submitted to the DEA and the Pharmacy Board on April 6, 2009. Kaiser investigators based their numbers on an inventory taken on March 16, 2008, the inventory on April 26, 2009, and the amount of controlled substances ordered and sold between those two dates. They did not take into consideration the drugs that were "on the shelf" ready to be dispensed during that timeframe when making their calculations. This Accusation references the calculations provided by the Board inspector.

1	<u>Drug</u>	Kaiser Amount <u>Unaccounted For</u>	Board Amount <u>Unaccounted For</u>	
2	Hydrocodone/APAP 5-325	580 tablets	1,700 tablets	
3	Hydrocodone/APAP 5-500	520 tablets	1,210 tablets	
4	Hydrocodone/APAP 7.5-750	0	100 tablets	
5	Promethazine w/Codeine Syrup	15,600 ml	28,320 ml	
6	Alprazolam 0.25 mg	180 tablets	900 tablets	
7	Lunesta (Eszopiclone) 3 mg	30 tablets	0	
8	FIRST CAUSE FOR DISCIPLINE			
9	(Unprofessional Conduct - Moral Turpitude, Dishonesty, Fraud, Deceit & Corruption)			
10	23. Respondent is subject to disciplinary action under section 4301, subdivision (f) of the			
11	Code in that on or about and between February 2008 and March 25, 2009, Respondent stole			
12	controlled substances and dangerous drugs from her employer using fraud, deceit, and dishonesty,			
13	as detailed in paragraphs 17-22, above. Such conduct is substantially related to the qualifications,			
14	duties, and functions of a pharmacy technician.			
15	SECOND CAUSE FOR DISCIPLINE			
16	(Unprofessional Conduct – Forgery)			
17	24. Respondent is subject to disciplinary action under section 4301, subdivision (g) of the			
18	Code in that on or about and between February 2008 and March 25, 2009, Respondent knowingly			
19	made and signed false documents, and/or made computer entries to fraudulently obtain controlled			
20	substances from her employer, as detailed in paragraphs 17-22, above.			
21	THIRD CAUSE FOR DISCIPLINE			
22	(Unprofessional Conduct – Illegal Use of Controlled Substances)			
23	25. Respondent is subject	to disciplinary action under so	ection 4301, subdivision (h) of the	
23 24	25. Respondent is subject Code in that on or about and betw	•		
	,	een February 2008 and March	25, 2009, Respondent illegally	
24	Code in that on or about and betw	een February 2008 and March	25, 2009, Respondent illegally wn personal use, in quantities that	
24 25	Code in that on or about and betw	een February 2008 and March	25, 2009, Respondent illegally wn personal use, in quantities that	

FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Violation of California Statutes Regulating Controlled Substances & Dangerous Drugs)

Respondent is subject to disciplinary action under section 4301, subdivision (j) of the Code in that on or about on or about and between February 2008 and March 25, 2009, Respondent knowingly violated Business and Professions Code sections 4022 and 4059, and Health and Safety Code sections 11170 and 11173, when she obtained and/or furnished to herself controlled substances and dangerous drugs without a valid prescription, as detailed in paragraphs 17-22, above.

FIFTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Violating Federal & State Laws & Regulations Governing Pharmacy)

27. Respondent is subject to disciplinary action under section 4301, subdivision (o) of the Code in that between February 2008 and March 25, 2009, Respondent obtained controlled substances by fraud from the pharmacy where she was employed, and knowingly violated Title 21 U.S.C. section 843, subdivision (a)(3), Board of Pharmacy Regulations (California Code of Regulations, Title 16, Section 1700, et seq.), and the California Uniform Controlled Substances Act (Health and Safety Code section 11000, et seq.), as detailed in paragraphs 17-22, above. 111

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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Technician Registration Number TCH 68444, issued to Kikilynn Jumper;
- 2. Ordering Kikilynn Jumper to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;
 - 3. Taking such other and further action as deemed necessary and proper.

DATED: 3/9/11	- Vingina He	id d
	VIRGINIA HEROLD	-t

Executive Officer Board of Pharmacy

Department of Consumer Affairs

State of California Complainant

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