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9 **BEFORE THE**
BOARD OF PHARMACY
10 **DEPARTMENT OF CONSUMER AFFAIRS**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:	Case No. 5694
13 LAURA MICHELLE DAWLY	
14 17152 Century Plant Rd.	A C C U S A T I O N
14 Apple Valley, CA 92307	
15 Pharmacist License No. RPH 55947	
16 Respondent.	

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18 Complainant alleges:

19 **PARTIES**

- 20 1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity
21 as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.
- 22 2. On or about August 5, 2004, the Board of Pharmacy issued Pharmacist License
23 Number RPH 55947 to Laura Michelle Dawly (Respondent). From on or about March 8, 2011 to
24 on or about January 14, 2015, and from on or about May 21, 2015, to the present, Respondent has
25 been the pharmacist-in-charge of Rite Aid Pharmacy #6514, located at 16120 Bear Valley Road,
26 Victorville, CA 92395 ("Rite Aid Pharmacy"). The Pharmacist License was in full force and
27 effect at all times relevant to the charges brought herein and will expire on December 31, 2017,
28 unless renewed.

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JURISDICTION

3. This Accusation is brought before the Board of Pharmacy (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

STATUTORY PROVISIONS

4. Section 4300 states, in part, that “[e]very license issued may be suspended or revoked.”

5. Section 4300.1 of the Code states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

6. Section 4301 of the Code states, in part, that:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

...

"(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

...

"(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter [the Pharmacy Law, Bus. & Prof. Code, § 4000, et seq.] or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency."

1 7. Section 4022 of the Code states, in part, that:

2 "Dangerous drug" or "dangerous device" means any drug or device unsafe for self-use in
3 humans or animals, and includes the following:

4 "(a) Any drug that bears the legend: "Caution: federal law prohibits dispensing without
5 prescription," "Rx only," or words of similar import.

6 ...

7 "(c) Any other drug or device that by federal or state law can be lawfully dispensed only on
8 prescription or furnished pursuant to Section 4006."

9 8. Section 4076 of the Code states, in part, that:

10 "(a) A pharmacist shall not dispense any prescription except in a container that meets the
11 requirements of state and federal law and is correctly labeled with all of the following:

12 ...

13 (2) The directions for the use of the drug."

14 9. Section 4169 of the Code states, in part, that:

15 "(a) A person or entity shall not do any of the following:

16 ...

17 (2) Purchase, trade, sell, or transfer dangerous drugs that the person knew or reasonably
18 should have known were adulterated, as set forth in Article 2 (commencing with Section 111250)
19 of Chapter 6 of Part 5 of Division 104 of the Health and Safety Code."

20 10. Section 4342 of the Code states:

21 "(a) The board may institute any action or actions as may be provided by law and that, in
22 its discretion, are necessary, to prevent the sale of pharmaceutical preparations and drugs that do
23 not conform to the standard and tests as to quality and strength, provided in the latest edition of
24 the United States Pharmacopoeia or the National Formulary, or that violate any provision of the
25 Sherman Food, Drug, and Cosmetic Law (Part 5 (commencing with Section 109875) of Division
26 104 of the Health and Safety Code).

27 (b) Any knowing or willful violation of any regulation adopted pursuant to Section 4006
28 shall be subject to punishment in the same manner as is provided in Sections 4321 and 4336."

1 **HEALTH AND SAFETY CODE**

2 11. Health and Safety Code 11172 states: "No person shall antedate or postdate a
3 prescription."

4 **REGULATORY PROVISIONS**

5 12. California Code of Regulations, title 16, section 1711, states, in part, that:

6 "(a) Each pharmacy shall establish or participate in an established quality assurance
7 program which documents and assesses medication errors to determine cause and an appropriate
8 response as part of a mission to improve the quality of pharmacy service and prevent errors.

9 "(b) For purposes of this section, "medication error" means any variation from a
10 prescription or drug order not authorized by the prescriber, as described in Section 1716.
11 Medication error, as defined in the section, does not include any variation that is corrected prior to
12 furnishing the drug to the patient or patient's agent or any variation allowed by law.

13 ...

14 (d) Each pharmacy shall use the findings of its quality assurance program to develop
15 pharmacy systems and workflow processes designed to prevent medication errors. An
16 investigation of each medication error shall commence as soon as is reasonably possible, but no
17 later than 2 business days from the date the medication error is discovered. All medication errors
18 discovered shall be subject to a quality assurance review.

19 ...

20 (f) The record of the quality assurance review, as provided in subdivision (e) shall be
21 immediately retrievable in the pharmacy for at least one year from the date the record was
22 created."

23 13. California Code of Regulations, title 16, section 1716, states, in part, that:

24 "Pharmacists shall not deviate from the requirements of a prescription except upon the prior
25 consent of the prescriber or to select the drug product in accordance with Section 4073 of the
26 Business and Professions Code."
27
28

1 **COST RECOVERY**

2 14. Section 125.3 of the Code states, in part, that the Board may request the
3 administrative law judge to direct a licentiate found to have committed a violation or violations of
4 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
5 enforcement of the case.

6 15. **DRUG CLASSIFICATIONS**

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8 Brand Name	Generic Name	Dangerous Drugs Per Bus. & Prof. Code, § 4022	Controlled Substance Per Health & Safety Code (HSC)	Indications For Use
9 Ritalin	Methylphenidate	Yes	Yes HSC § 11055(d)(6)	ADHD
10 Concerta	Methylphenidate ER	Yes	Yes HSC § 11055(d)(6)	ADHD
11 Erythrocin	Erythromycin	Yes	No	Antibiotic
12 Dyazide	Triamterene/HCTZ	Yes	No	Hypertension

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17 **FIRST CAUSE FOR DISCIPLINE**

18 **(Variation from Prescription)**

19 16. Respondent is subject to disciplinary action under section 4301, subdivision (o), of
20 the Code, for violating California Code of Regulations, title 16, section 1716, in that Respondent
21 deviated from the requirements of a prescription without the prior consent of the prescriber. The
22 circumstances are as follows:

23 17. On or about January 30, 2014, while working at Rite Aid Pharmacy, Respondent
24 incorrectly processed and verified a prescription as methylphenidate 5mg Rx #320772 to patient
25 MD, instead of the prescribed methylphenidate ER 54mg. On or about February 5, 2014, another
26 pharmacist at Rite Aid Pharmacy corrected the error and dispensed methylphenidate ER 54mg Rx
27 #323796 to patient MD.

1 18. On or about February 17, 2014, while working at Rite Aid Pharmacy, Respondent
2 incorrectly dispensed a prescription for erythromycin 250mg Rx #326326 for patient TF instead
3 of the prescribed patient EF. On or about February 18, 2014, another pharmacist at Rite Aid
4 Pharmacy corrected the error and dispensed erythromycin 250mg Rx #326641 for patient EF.

5 **SECOND CAUSE FOR DISCIPLINE**

6 **(Dispensing Dangerous Drug in Incorrectly Labeled Container)**

7 19. Respondent is subject to disciplinary action under section 4301, subdivision (o), of
8 the Code, for violating section 4076, subdivision (a)(2) of the Code, and California Code of
9 Regulations, title 16, section 1716, for dispensing a dangerous drug in an incorrectly labeled
10 container. The circumstances are as follows:

11 20. On or about April 5, 2013, while working at Rite Aid Pharmacy, Respondent
12 dispensed triamterene/HCTZ 37.5/25 as Rx #262434 to patient RB, which was incorrectly labeled
13 with directions to "take one capsule by mouth once daily one capsule by mouth twice daily,"
14 instead of the prescribed directions to "take one capsule daily." On or about April 19, 2013,
15 Respondent corrected the error and processed and verified patient RB's prescription under a new
16 prescription number of Rx #270129.

17 **THIRD CAUSE FOR DISCIPLINE**

18 **(Quality Assurance Program)**

19 21. Respondent is subject to disciplinary action under section 4301, subdivision (o), of
20 the Code, for violating California Code of Regulations, title 16, 1711, subdivisions (d) and (f), for
21 failure to complete quality assurance reports for all reported medication errors. The
22 circumstances are as follows:

23 22. On or about January 6, 2015, a Board inspection of Rite Aid Pharmacy revealed that,
24 while Respondent was the pharmacist-in-charge, Rite Aid Pharmacy did not complete quality
25 assurance reports for all reported medication errors, as follows:

26 a. On or about March 8, 2013, and on or about April 5, 2013, patient RB's triamterene/
27 HCTZ 37.5/25 Rx #262434 was dispensed with the incorrect directions. On or about April 19,
28

1 2013, the error was corrected, but there was no quality assurance report of this medication error
2 available when requested on January 6, 2015.

3 b. On or about January 30, 2014, patient MD's methylphenidate ER 54mg prescription
4 was incorrectly dispensed as methylphenidate 5mg Rx #320772. On or about February 5, 2014,
5 the error was corrected, but there was no quality assurance report of this medication error
6 available when requested by the Board on January 6, 2015.

7 c. On or about February 17, 2014, patient EF's erythromycin 250mg was incorrectly
8 dispensed to TF as erythromycin 250mg Rx #326326. On or about February 18, 2014, the error
9 was corrected, but there was no quality assurance report of this medication error available when
10 requested by the Board on January 6, 2015.

11 Complainant refers to, and by this reference incorporates, the allegations set forth above in
12 paragraphs 16 through 20 above, as though set forth in full herein.

13 **FOURTH CAUSE FOR DISCIPLINE**

14 **(Postdating Prescription Prohibited)**

15 23. Respondent is subject to disciplinary action under section 4301, subdivisions (j) and
16 (o), of the Code, for violating Health and Safety Code 11172, in that on or about September 26,
17 2013, Respondent dispensed a post-dated prescription. The circumstances are as follows:

18 24. On September 26, 2013, Rite Aid Pharmacy received a postdated prescription, dated
19 September 29, 2013, for morphine sulfate ER 60mg and morphine sulfate IR 30mg for patient
20 WK. On September 26, 2013, while working at Rite Aid Pharmacy, Respondent dispensed both
21 morphine sulfate ER 60mg Rx #298354 and morphine sulfate IR 30mg Rx #298355 to patient
22 WK.

23 **FIFTH CAUSE FOR DISCIPLINE**

24 **(Sales of Preparations or Drugs Lacking Quality or Strength)**

25 25. Respondent is subject to disciplinary action under section 4301, subdivision (o), of
26 the Code, for violating sections 4342 and 4169, subdivision (a)(2), of the Code, for dispensing
27 dangerous drugs that she knew or reasonably should have known were adulterated. The
28 circumstances are as follows:

