California law requires a pharmacist to speak with you every time you get a **new** prescription.

Before taking your medicine, be sure you know:

1. The name of the medicine and what it does.
2. How and when to take it, for how long, and what to do if you miss a dose.
3. Possible side effects and what you should do if they occur.
4. Whether the new medicine will work safely with other medicines or supplements.
5. What foods, drinks, or activities should be avoided while taking the medicine.

**Ask the pharmacist if you have any questions.**

This pharmacy must provide any medicine or device legally prescribed for you, unless:

- It is not covered by your insurance;
- You are unable to pay the cost of a copayment;
- The pharmacist determines doing so would be against the law or potentially harmful to health.

If a medicine or device is not immediately available, the pharmacy will work with you to help you get your medicine or device in a timely manner.