



## MINUTES

### Enforcement Committee and E-Pedigree Public Meeting

June 12, 2012

**COMMITTEE MEMEBERS PRESENT:**

Randy Kajioka, RPh, Chair

Neil Badlani, RPh

Gregory Lippe, Public Member

**LOCATION:**

The Westgate Hotel

1055 Second Avenue

San Diego, CA 92101

**COMMITTEE MEMBERS ABSENT:**

Tappan Zee, Public Member

**STAFF MEMBERS PRESENT:**

Virginia Herold, Executive Officer

Carolyn Klein, Manager

Kristy Shellans, DCA Senior Counsel

Joshua Room, Deputy Attorney General

The meeting was Webcast at [http://www.pharmacy.ca.gov/meetings/current\\_webcasts.shtml](http://www.pharmacy.ca.gov/meetings/current_webcasts.shtml)

The meeting was called to order at 9:35 a.m. Chairman Kajioka recognized Board President Stan Weisser who was present in the audience.

**I. Presentation and Discussion on the Use of the Pharmacist Assessment for Remediation Evaluation (PARE) in California as an Optional Enforcement Tool to Assess Pharmacist Practice Deficiencies.**

Mr. Kajioka noted that representatives from the National Association of Boards of Pharmacy were unable to attend the Committee Meeting; however, their attendance is expected at the Board Meeting scheduled for July 17, 2012. Mr. Kajioka summarized the Pharmacist Assessment for Remediation Evaluation (PARE), developed by the NABP for use when an objective measure is needed to assist decisions regarding pharmacist practice. The PARE is comprised of approximately 210 questions comprised of issues related to medication safety (50 percent), professional ethics (25 percent), and pharmacy practice (25 percent) and it is estimated that it will take approximately 4.5 hours to complete and will cost \$250 to take. Ms. Herold said that the PARE was brought to the Enforcement Committee as a first step in getting to the board; she referenced the documents provided in the committee materials, and noted that the board may wish ask the NAPB more about the PARE when representatives attend the Board Meeting in July. Supervising Deputy Attorney General Room suggested the committee may wish to verify whether or not the PARE has been

psychometrically validated when NABP attends the Board Meeting in July. Mr. Kajioka made a specific request that NABP representatives attend the July Board Meeting.

## **II. Discussion on the Implementation of California’s Electronic Pedigree Requirements for Prescription Medication**

### **a. Discussion about the Presence of Counterfeit Avastin and Altuzan in California Physician Offices and Clinics**

Mr. Kajioka referenced articles provided in Attachment 2a regarding counterfeit drugs, such as Avastin and Altuzan. Executive Officer Herold noted that at the present time there are seven different drugs where patient complaints have been received because the drugs aren’t working (one being Adderal). The committee discussed that with e-Pedigree, the source of the drug would be known. Executive Officer Herold presented information regarding the drug supply chain and answered questions by the committee members. (See PowerPoint slides appended to these minutes.)

Ms. Herold said that recent reports about counterfeit Adderal started out from purchases via the Internet. She said that during her 20+ years of employment at the board, rarely did the board do drug assays of pills that are part of an investigation. Even more rare were complaints received alleging that drugs received were not efficacious. She added that right now, there are seven drugs where patients have complained that the drugs are no longer working. One of the complaints is about Adderal, and the complaint surfaced prior to the time the article had come out. For that complaint, she does not know if the Adderal noted in the complaint was an Internet prescription. Consumers are complaining about the quality of their medication.

Board Member Greg Lippe asked if the board knew of these counterfeits were coming from out of the U.S. Ms. Herold indicated that is one reason we are moving forward with e-Pedigree – so that we know the origin of the drug. Even if a prescription is picked up at a legitimate pharmacy, sometimes even the pharmacy does not know the origin of where the drug came from.

Mr. Lippe asked about the physician offices that purchased counterfeit Avastin and Altuzan. Ms. Herold indicated that for the cases referenced, the FDA has invoices, and the physicians purchased the drugs from wholesalers (none of which were licensed in California). In California, a wholesaler must be licensed by the Board to be able to ship drugs into California.

Reports in the media indicate that the drugs were found to have come from outside of the U.S. and were likely attractive to the physician because they could be acquired at significant savings compared with drugs purchased from US sources.

### **b. Dysfunction in California’s Supply of Prescription Medication Discovered During Board of Pharmacy Investigations**

There was discussion of findings of inspections of California pharmacies and wholesalers, and the serious violations involving the “redispensing” of previously dispensed medications. Ms. Herold shared photos from board inspections showing egregious violations of redispensing prescription drugs that had previously been dispensed to patients, yet were acquired by the pharmacy(s) and being redispensed. Ms. Herold reviewed a complex chart of drug movement by persons and entities of both legitimate and counterfeit drugs, demonstrating a serious

compromise of the legitimate drug supply and other slides showing findings of drug investigations.

**c. Board of Pharmacy's Letters to Federal Representatives and Senators on Elements Needed in any Proposal for Federal Legislation**

Mr. Room indicated that the board's letters to Member of Congress Waxman was one of several letters sent to three members of Congress and five senators.

Mr. Room said that on the Senate side, the Senate passed placeholder language – specifically NOT to preempt California's law.

A Conference Committee will work to resolve language between the House and Senate versions of the bill in the next couple of weeks.

Mr. Room added that the letter was written at the board's request, noting that the RxTEC proposal insufficiently mirrored California's e-pedigree language. Mr. Room noted that as is shown in the Colloquy (see next agenda item), the senators are taking great care to consider California's position.

**d. Colloquy from Senators Enzi and Harkin in Support of Retaining Protections in California Law in Future Federal Requirements for Tracking Prescription Medications Through Pharmaceutical Supply Chain**

In mid-May, Senators Enzi and Harkin provided a colloquy in support of retaining protections in California Law in future federal requirements for tracking prescription medications through the pharmaceutical supply chain.

The committee reviewed the colloquy.

**e. Presentations and Questions from the Pharmaceutical Supply Chain on Their Readiness to Meet California's Staggered E-Pedigree Implementation Schedule**

Mr. Robert Celeste, Director, Healthcare, GS1 US presented. He offered information from a standards perspective and also from an implementation perspective within the US and also share some information on what is happening globally on serialization and track and trace.

GS1 looks at Pedigree as a document which shows the tracing of an object or medication to the point of origin. The term "Track and Trace" is used by the FDA; the GS1 standards body chose to use the term "traceability." Traceability shows where the drug came from, and – looking forward – where it is now. Who is using the standards for track and trace? They would also capture visibility data – which is built on the same standards of track and trace, or pedigree.

In the area of visibility, it shows how industries like to use the data for other purposes. He provided an example of an infusion pump in a hospital. He noted that the nurse may not care to know where the pump has been in the supply chain – only but that it works correctly now.

Who is using the standards? Food service, pharmaceuticals, aero space, consumer goods, providers, etc. It is used in many different levels. Some are interested in large lot numbers or shipments, but at the end, the receiver is interested in item serialization for payment purposes. In food service, it also helps those who are interested in how products are represented.

Mr. Celeste said the challenge for tracking serialization through the supply chain is the cases – the things in which items are put in for shipping. Regulations do not require that pallets, cases, totes, etc., be traced – but these must be traced to track the items within them. He spoke to the practice of inference and how the term is used today. He said GS1 has developed a tool with Stanford on how inference might be applied. GS1 uses 14-16 standards on how to track something through the supply chain, and he summarized GS1’s continued efforts to address scenarios, issues, challenges, and implementation of pedigree. Such as: how do we detect counterfeits, and how do you trace it back? From a business perspective, what do you do with the information?

Mr. Room referenced GS1’s 2010 inference document. Mr. Celeste said that is a document used as a tool for discussion among stakeholders. Mr. Badlani asked about how data may be shared and maintained. Mr. Celeste noted the FDA’s 2011 workshop where architecture was discussed. There, the industry discussed the centralization or de-centralization of the data – and that discussion continues.

The next presentation was provided by Mr. Lloyd Mager from Abbott Laboratories, a large drug and healthcare company. He noted that the business is in the process of splitting but they are very focused and committed to meeting the objectives of e-pedigree.

Mr. Mager noted that Abbott has been working on pilot programs to serialize products, purchasing hardware and software, working through technology, dealing with aggregation, and working through problems. He discussed various pilots that Abbott has performed, and the successes and challenges associated with those. He said they still have a lot of work to do to be ready by 2015. He reviewed slides demonstrating technology on a packaging line – serializing units, putting those in cases and on pallets. In 2009, they started working on a third pilot to serialize Humira.

Mr. Mager spoke about lessons learned during their pilots. Between 2010 and 2012, they have had a pilot with Cardinal Health where Humira pens would be serialized and returned. One difficulty they experienced was when third-party packagers packaged for them. From the perspective of product packaging levels, he talked about the data that would be coded and maintained using GS1 standards. They continue to look at RFID, and challenges related to certifying what goes out of the distribution centers.

Mr. Mager spoke to the pedigree data and how that is communicated between the trade partners. He said they need to figure out their tools and trade models, adding there is not a line industry interpretation of an accepted trade model. He noted errors that occurred with the process (not the technology). He spoke to the tools of communication, data collection, serialization, lessons learned during trading product and data, and certification of product at the item and case levels. Mr. Mager said that they have shared their pilot experiences with GS1.

Mr. Mager spoke to “inference” and distribution models and model comparisons. He spoke to central or semi-central data, versus inference that ways within an organization. Inference is upon receipt. He spoke to DPMS language and how the California language (where the inference stays within the four walls). The DPMS model is dependent upon the certification of items. He said he felt that the California language is aligned with the DPMS model back at the time the language was drafted. He said that language has a lot of flexibility. He spoke of being in control of a process – and how the FDA wants you to be in control of an accountable for your

process. He stressed the importance of controlling your process – citing an example, if there is a problem with the certification of Case A – then what happened with Cases B and C?

Mr. Mager cited the board's letter to Congressman Waxman, and the term 'gold standard.' He noted there is a short amount of time left before e-pedigree must be in place, and that there is not a universally accepted trade model in place yet. He stated that Abbott's implementation approach is that they want the information and the data to be meaningful; noting that technology will play an important role in the process. They want to make sure that they can serialize every item, box, case, pallet in a manner that they can serialize and certify every item.

In closing, Mr. Mager said Abbott wishes to work with industry to accurately aggregate data and to verify product and achieve pedigree. They want to be accurate, and have reliable processes. Work with industry to improve T&T and visibility (supply chain integrity). Abbott supports business rules for the decommissioning of serialized numbers. He said they are putting serial numbers on products, tracking them through the supply chain, and the need to close the serial at the end of the road through methods that still need to be discussed. Abbott also desires definition and acceptance of an industry designed trade model. At this time, the law is not prescriptive enough to define the trade model, so this is an area that is challenging.

Mr. Room spoke to inference models and asked if in the future he could provide information on standard operating procedures that are supportive of an inference model.

### **General Discussion**

Mr. Steve Lewis provided public comment on the challenges related to certification of case contents without "inference" requirements being specified by the board. Mr. Lewis commented their pilots with trade partners and the flow of process, the flow of data, and of decommissioning a pedigree. Executive Officer Herold commented on the importance of decommissioning a pedigree and stressed the necessity of certifying the decommissioning of the pedigree.

Mr. Lewis said that at this time, inference is the biggest challenge. He said that as a provider, he wants– upon receipt of a product – be able to see the data related to the case. He added that for an accepted trade model, there is need to define not just product, but also the associated data; how the data is handled, etc. He also noted that decommission of a serial needs to be further addressed. He said their biggest challenge at this time is inference.

Mr. Room commented about distributed data models, and Mr. Lewis said those vary among trade partners. Mr. Lewis said that when the board begins to make rules on inference, it will be important to understand the various distributed data models.

Ms. Herold thanked the participants for sharing experiences, challenges and information with the board. She said that the board will look for outcomes, and that industry needs to determine how best to meet the outcome(s).

The committee broke for lunch at 11:45 a.m. and reconvened at 1:00 p.m.

**f. Discussion and Possible Action to Develop Regulation Requirements Specifying a Unique Identification Number for Prescription Medication Pursuant to California’s E-Pedigree Requirements**

The committee discussed a proposal to establish parameters for an electronic standardized numerical identifier (SNI) that would be the tracking number for each prescription container. The committee considered draft regulation text which mirrored language developed by the U.S. Food and Drug Administration (FDA) as a <sup>1</sup>guideline (FDA guidance document). Mr. Kajioka noted that the board’s proposed text explicitly incorporates by reference the FDA guidance document, noting the same parameters for California. Supervising Deputy Attorney General Joshua Room noted a small correction to the proposed text for 16 CCR § 1747 – on the ninth line, after the word “SNI” instead of saying “requires” the language would say “consists of.” Mr. Room explained the necessity of “grandfathering” drugs in the supply chain, and noted that the SNI is the data itself – not the data carrier.

*M/S (Lippe/Badlani) – Motion to recommend to the Board to initiate a rulemaking to add Article 5.5 to Division 17 of Title 16 of the California Code, and to Add Section 1747 as proposed with the correction noted by counsel.*

*Vote: 3-0-0*

**Article 5.5. Pedigree Requirements.**

**1747. Unique Identification Number.**

For the purposes of Section 4034 of the Business and Professions Code, the "unique identification number" that is to be established and applied to the smallest package or immediate container by the manufacturer or repackager shall conform to requirements for Standardized Numerical Identifiers (SNIs) set forth in a March 2010 publication by the U.S. Food and Drug Administration (FDA) titled “Guidance for Industry, Standards for Securing the Drug Supply Chain – Standardized Numerical Identification for Prescription Drug Packages, (FDA’S Guidance Document),” hereby incorporated by reference. As stated therein, an SNI consists of a serialized National Drug Code (NDC) product identifier combined with a unique numeric or alphanumeric serial number of no more than twenty (20) digits or characters. For dangerous drugs for which no NDC product identifier is assigned or is in use, an equivalent serialized product identifier may be used in place of the NDC consistent with the FDA’s Guidance Document. This number shall be combined with a unique numeric or alphanumeric serial number that is not more than 20 digits or characters in length to establish the unique identification number.

This regulation shall become operative on January 1, 2015.

---

<sup>1</sup> See “Guidance for Industry, Standards for Securing the Drug Supply Chain – Standardized Numerical Identification for Prescription Drug Packages, Final Guidance” issued by the U.S. Department of Health and Human Services, Food and Drug Administration, March 2010.

**g. Discussion and Possible Action to Develop “Grandfathering” Provisions for Non-Pedigreed Dangerous Drugs Pursuant to Section 4163.2 of the Business and Professions Code.**

The committee discussed the proposed text, noting changes in format and counsel suggested the correction of dates in (a)(2) and (a)(3) to more clearly specify the dates in which declarations shall be submitted.

*M/S (Lippe/Badlani) – Motion to recommend to the Board to initiate a rulemaking to add Article 5.5 to Division 17 of Title 16 of the California Code, and to Add Section 1747.1 as proposed with the correction noted by counsel.*

*Vote: 3-0-0*

**1747.1. Specification of Pedigreed Dangerous Drugs; Specification of Existing Stock**

(a)(1) To comply with Business and Professions Code section 4163.5, each manufacturer of a dangerous drug distributed in California shall submit to the board, by December 1, 2014, but no later than December 31, 2014, a declaration signed under penalty of perjury by an owner, officer, or employee with authority to bind the manufacturer, containing the following:

- (i) a list and quantity of dangerous drugs by name and product package (SKU) type representing at least fifty (50) percent of the manufacturer’s total that are ready for initial implementation of the serialized electronic pedigree requirements as of January 1, 2015;
- (ii) a statement identifying which one of the following methods was used to measure the percentage of drugs ready to be serialized: (A) unit volume, (B) product package (SKU) type, or, (C) drug product family;
- (iii) a statement describing the calculation(s) used to arrive at the percentage figure of dangerous drugs ready for serialized pedigree requirements;
- (iv) a list and quantity of dangerous drugs by name and product package (SKU) type that are in the remaining percentage (up to fifty (50) percent) not yet ready to be serialized or subject to pedigree requirements; and,
- (v) a statement specifying the technology employed to meet the pedigree requirements, including but not limited to any platform(s), vendor(s), hardware, software, and communication technologies deployed.

(a)(2) To comply with Business and Professions Code section 4163.5, each manufacturer of a dangerous drug distributed in California shall also submit to the board, by December 1, 2015 but no later than December 31, 2015, a declaration signed under penalty of perjury by an owner, officer, or employee with authority to bind the manufacturer, containing the following:

- (i) a list and quantity of its remaining dangerous drugs by name and product package (SKU) type that are ready for implementation of serialized electronic pedigree requirements as of January 1, 2016.
- (ii) a statement identifying which one of the following methods was used to measure the final percentage of drugs to be serialized : (A) unit volume, (B) product package (SKU) type, or, (C) drug product family;
- (iii) a statement describing the calculation(s) used to arrive at the final percentage figure; and,

(iv) a statement specifying the technology employed to meet the pedigree requirements, including but not limited to any platform(s), vendor(s), hardware, software, and communication technologies deployed.

(a)(3) Any failure to submit to the board a declaration compliant with subdivision (a)(1) by December 31, 2014 but any failure to submit to the board a declaration compliant with subdivision (a)(2) by December 31, 2015, or any failure to re-submit either declaration to the board in fully compliant form within ten (10) days after notice of deficiency by the board, shall constitute a violation of the Pharmacy Law.

(b) For the purposes of Business and Professions Code sections 4163.2 and 4163.4, any manufacturer, wholesaler or repackager seeking to designate dangerous drugs it possesses, owns, or controls that are not subject to the serialized electronic pedigree requirements, shall submit to the Board, by no later than August 1, 2016, a declaration signed under penalty of perjury by an owner, officer, or employee with authority to bind the manufacturer, wholesaler or repackager, containing the following:

(i) a list and quantity of dangerous drugs by name, product package (SKU) type and National Drug Code (NDC) product identifier in the possession, ownership, or control of the manufacturer, wholesaler or repackager that were acquired prior to July 1, 2016;

(ii) a statement that specifies the means and source of acquisition; and,

(iii) a statement that specifies the anticipated means of any subsequent distribution or disposition.

(c) For the purposes of Business and Professions Code sections 4163.2 and 4163.4, any pharmacy or pharmacy warehouse seeking to designate dangerous drugs it possesses, owns, or controls that are not subject to the serialized electronic pedigree requirements, shall submit to the Board, by no later than August 1, 2017, a declaration signed under penalty of perjury by an owner, officer, or employee with authority to bind the pharmacy or pharmacy warehouse, containing the following:

(i) a list and quantity of dangerous drugs by name, product package (SKU) type and National Drug Code (NDC) product identifier in the possession, ownership, or control of the pharmacy or pharmacy warehouse that were acquired prior to July 1, 2017;

(ii) a statement that specifies the means and source of acquisition; and,

(iii) a statement that specifies the anticipated means of any subsequent distribution or disposition.

(d) The Board or its designee shall have sole discretion to determine whether any of the declarations submitted pursuant to this Section are compliant, and to reject and require re-submission of any non-compliant declaration(s) until determined to be fully compliant.

#### **h. Discussion Concerning Elements for Inference as Provided by California Business and Professions Code Section 4163.3**

Supervising Deputy Attorney General Room lead a discussion and spoke to 'within an entity' inference versus that which is outside of an entity.

Under 4163 the board is charged with promulgating a rule on inference, as appropriate, noting the board is to determine when inference shall be used. To that end the committee requested



that industry provide the board with information on industry's use of inference, and where that would be beneficial to secure the supply chain.

**Public Comment:**

A representative from a manufacturer, Bio Marin indicated that they are a small manufacturer who uses contractors (via technical agreements/contracts) that uses Bio Marin's quality procedures to seal cases. She spoke to the challenges of having a contracted partner seal and certify product, noting that Bio Marin owns and controls the product but the contracted partner is packaging.

Mr. Room stated that only a change of ownership must be recorded in a pedigree. He spoke of the separate issue of certifying the contents, reflecting on Mr. Mager's conversation about who and when the contents are certified. This could be an area where inference is also used within an entity for its own products.

Steve Tadovich, representing McKesson said it has been McKesson's position all along that inference made when products are received, and that they certify the contents when a case is broken and that when the pieces are shipped out.

Mr. Room asked if McKesson could provide data on cases that the board could use so that they could start to understand how the products are moving through. He asked partners to share with the board their thinking of business models and how to justify inference, as well as who would bear the risk of discovering errors after the fact, speaking to the validation of unit and case identifiers. He said it would be helpful for the board to have this type of information.

Mr. Kajioka said that a standard operating procedure should address how to deal with exceptions and errors. Mr. Tadovich spoke to the need to specify what time frame will be utilized when dealing with exceptions and errors that are discovered.

Supervising Inspector Judi Nurse asked Mr. Tadovich if once a case is opened to either stock a shelf or distribute, are the contents verified when the case is opened, or when the product is being shipped out. Mr. Tadovich indicated at this time the verification is done when the product is shipped out.

Mr. Steve Lewis with the Department of Veterans Affairs addressed the committee sharing his perspective that as soon as the case is broken, he thinks the contents should be verified to ensure the integrity of the contents. He noted that for the DVA's pilot, they are certifying when the case is broken before contents are shipped out.

She asked what steps a manufacturer could take to ensure products are sealed/tamper resistant and how tampering is discovered. One participant said a visual inspection is done, or if there is any reason to believe there has been tampering, the box/case is looked at more closely to determine if there has been a breach of product integrity.

Additional public comment spoke to the need to determine where the liability may lie when product is accepted based on inference.

The committee discussed the possibility of counsel coming up with some type of "request for comments" by which the committee could request information from industry. A representative from Teva asked if industry partners would be receiving feedback from the board on any standard operating procedures that are provided to the board; Ms. Herold indicated no feedback would likely be provided.

Mr. Kajioka adjourned the meeting at 2:16 p.m.

# Dysfunction in California's Prescription Medication Supply

June 12, 2012

Enforcement Committee

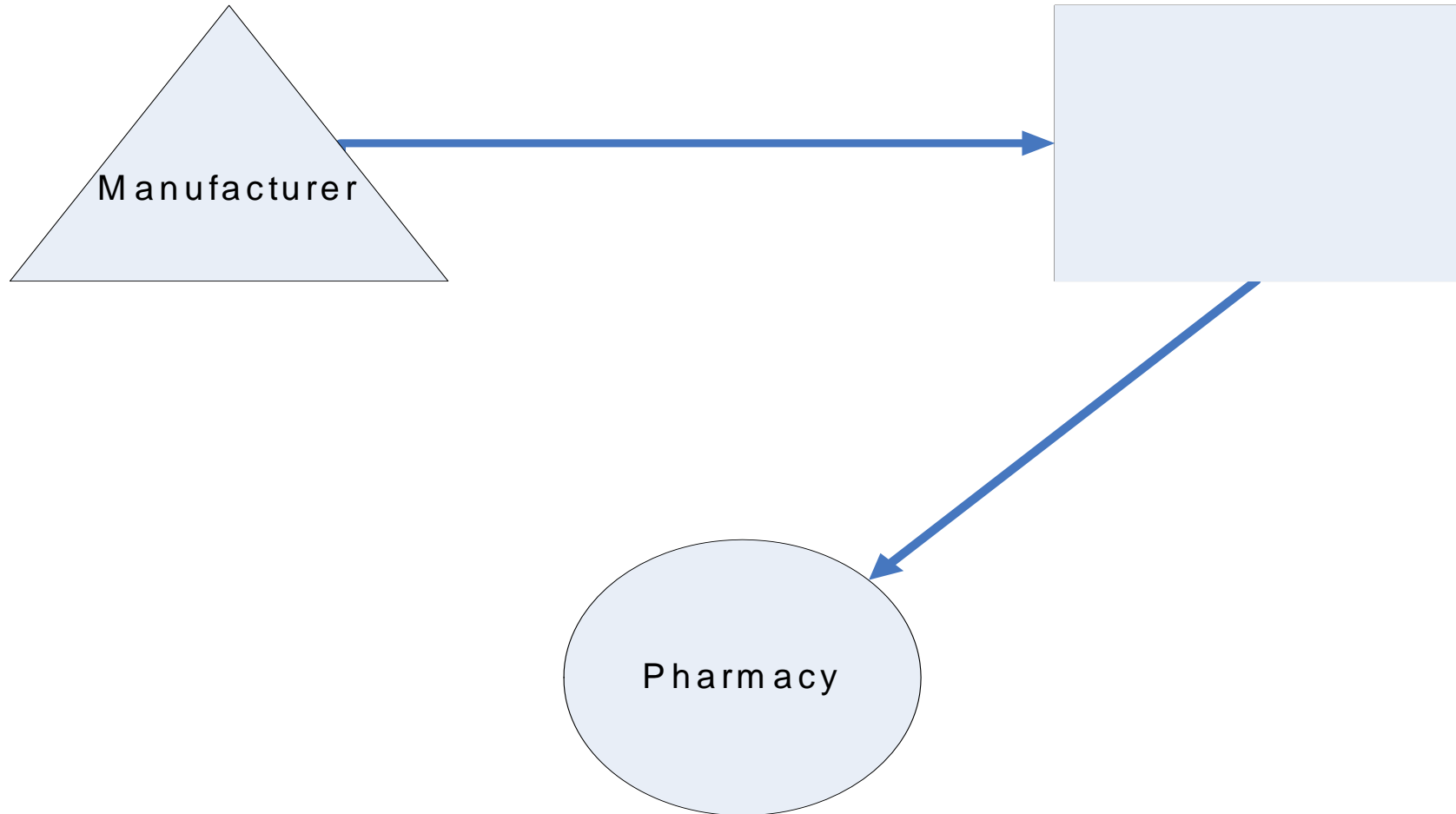
CA State Board of Pharmacy

# Statutory Mandate

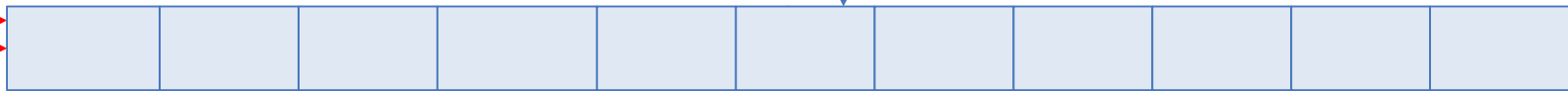
Protection of the public shall be the highest priority for the California State Board of Pharmacy in exercising its licensing, regulatory, and disciplinary functions. Whenever the protection of the public is inconsistent with other interests sought to be promoted, the protection of the public shall be paramount.

*CA Business and Professions Code 4001.1*

# Supply Chain is Not Really a Chain but a Network



**Wholesale Broker Z: Unlicensed California Wholesaler  
Arranges Sales & Purchases Through the Following**



WHOLESALER Oregon Not CA licensee      WHOLESALER Oregon Not CA licensee      WHOLESALER Minnesota Not CA licensee

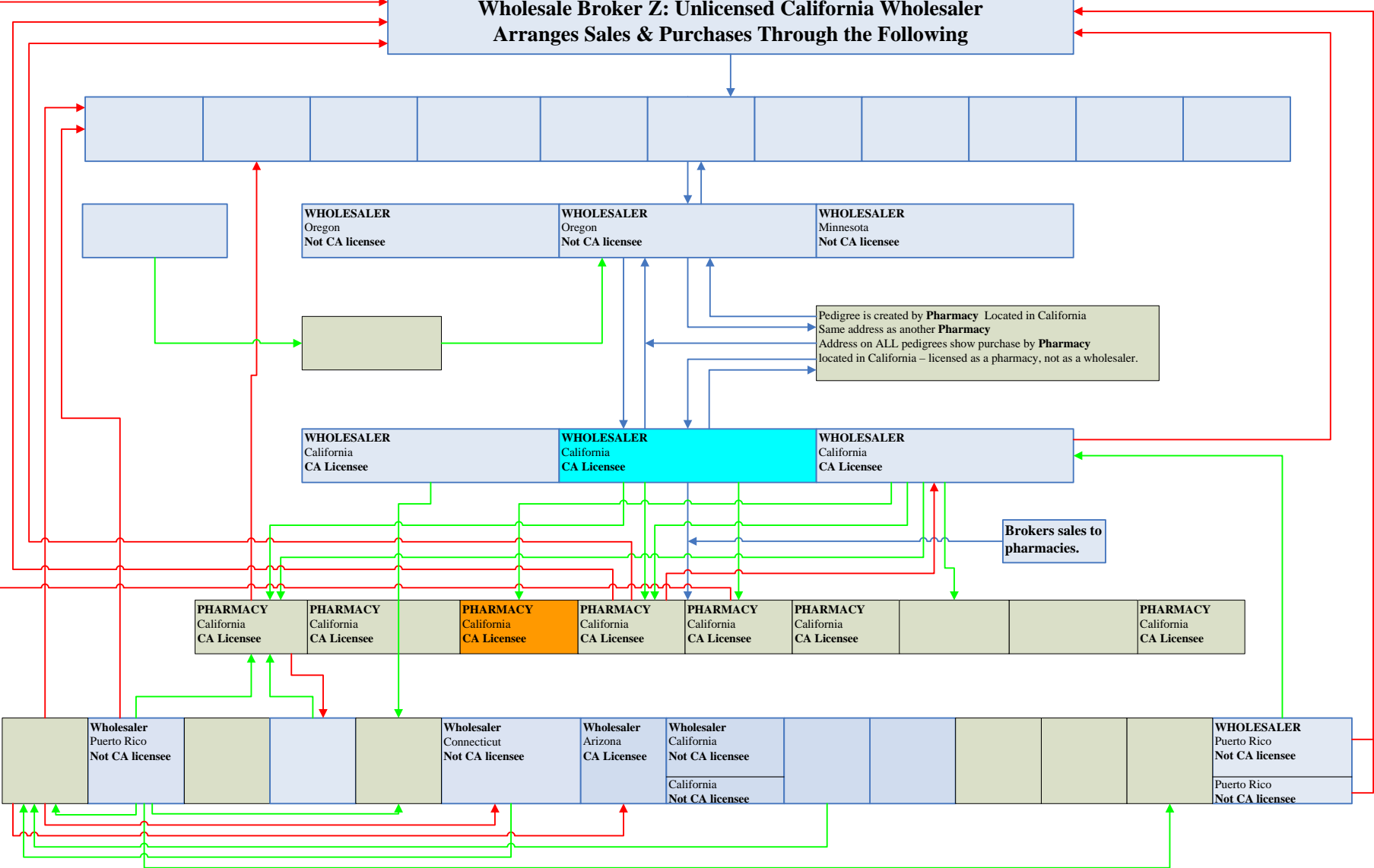
Pedigree is created by **Pharmacy** Located in California  
Same address as another **Pharmacy**  
Address on ALL pedigrees show purchase by **Pharmacy**  
located in California – licensed as a pharmacy, not as a wholesaler.

WHOLESALER California CA Licensee      WHOLESALER California CA Licensee      WHOLESALER California CA Licensee

Brokers sales to pharmacies.

PHARMACY California CA Licensee      PHARMACY California CA Licensee      PHARMACY California CA Licensee      PHARMACY California CA Licensee      PHARMACY California CA Licensee      PHARMACY California CA Licensee      PHARMACY California CA Licensee

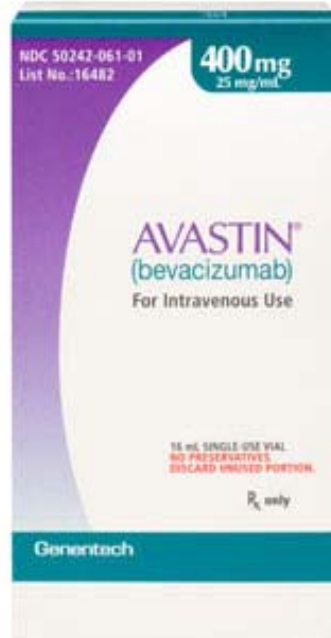
Wholesaler Puerto Rico Not CA licensee      Wholesaler Connecticut Not CA licensee      Wholesaler Arizona CA Licensee      Wholesaler California Not CA licensee      Wholesaler California Not CA Licensee      Wholesaler Puerto Rico Not CA licensee



# Who's in the Chart?

- 28 wholesalers, 21 non-licensed in CA; 17 pharmacies; one wholesale broker overseeing all
- Overly complex drug distribution makes investigation involving diversion and counterfeiting difficult

# What Is Unusual Here?





# Which One Is the Counterfeit?



# Which is the counterfeit?





- Counterfeit Adderall on the bottom, the real drug on the top; purchased from Internet May 2012

# How did each get to pharmacy?



# Problems with Supply “Network”

## April 2012

- NY pharmacy purchased \$274 million worth of black market HIV medications from a web of shell companies
  - Drugs obtained from numerous sources
  - Rebottled with fake labels and serial numbers, broken seals, outdated, or contain different medications than what is indicated on the labels.
- Result: patients exposed to potential adverse drug interactions, overdoses, or a decline in their condition by not getting the treatment prescribed

# Empty Containers in Pharmacy



# Drugs Sorted to Fill Empty Containers



# Drugs from “other” sources





# Rapid Introduction of Counterfeits into US Commerce

- Within 4 months of bringing new product onto market, counterfeit versions indentified.

# It can never happen here

- Never event identified
  - Chain store pharmacy
  - Invoices only from one of Big 3 Wholesalers for the counterfeited drug product
  - Maintenance medication, not drug of abuse
  - Low cost

# Market Manipulations Exacerbating Drug Shortages

- In CA, pharmacies can only resell medication to the wholesaler they bought it from
- More than 50 pharmacies worked with one wholesaler to purchase their full allotment of short-supply drugs for profit, then wholesaler greatly increased price.
- Other non-licensed wholesalers purchased product from these pharmacies.

# More Problems

- Recalls are now frequent and supply chain not able to remove all product recalled
- Drugs from US suppliers are “too expensive” for pharmacies and some wholesalers so they purchase made from outside US illegally.

# Meetings:

- Calendar for Remainder of 2012  
Established  
(All “Enforcement Committee Meetings”)  
Sept. 11  
Dec. 4
- Join our subscriber alert by going to  
[www.pharmacy.ca.gov](http://www.pharmacy.ca.gov)



THE GLOBAL LANGUAGE OF BUSINESS

# CALIFORNIA BOARD OF PHARMACY ENFORCEMENT COMMITTEE

## GS1 TRACK AND TRACE STANDARDS AND IMPLEMENTATION



# VISIBILITY, TRACEABILITY, TRACK AND TRACE, PEDIGREE TERMS



## **Visibility:**

All of Track & Trace / Traceability. Can also provide status or disposition of item. May include other attributes that provide insight as to whether the item is fit for use. Leverages separate Master Data management.

## **Traceability / Track and Trace:**

Interchangeable terms. GS1 uses Traceability while others (FDA) use Track & Trace). Provides ability to track forward to determine where the item currently is or trace back where it had been. Can leverage separate Master Data management.

## **Pedigree:**

Usually defined by U.S. State or Federal law. Information to “trace” the distribution history of an item. May include Chain of Custody and/or Chain of ownership.

# VISIBILITY, TRACEABILITY, TRACK AND TRACE

## WHO ARE USING GS1 STANDARDS FOR TRACK & TRACE?

---

**Apparel**

**Sea Food**

**Fresh Foods**

**Food Service**

**Consumer Goods**

**Aerospace**

**Pharmaceuticals**

**Healthcare Providers**

---

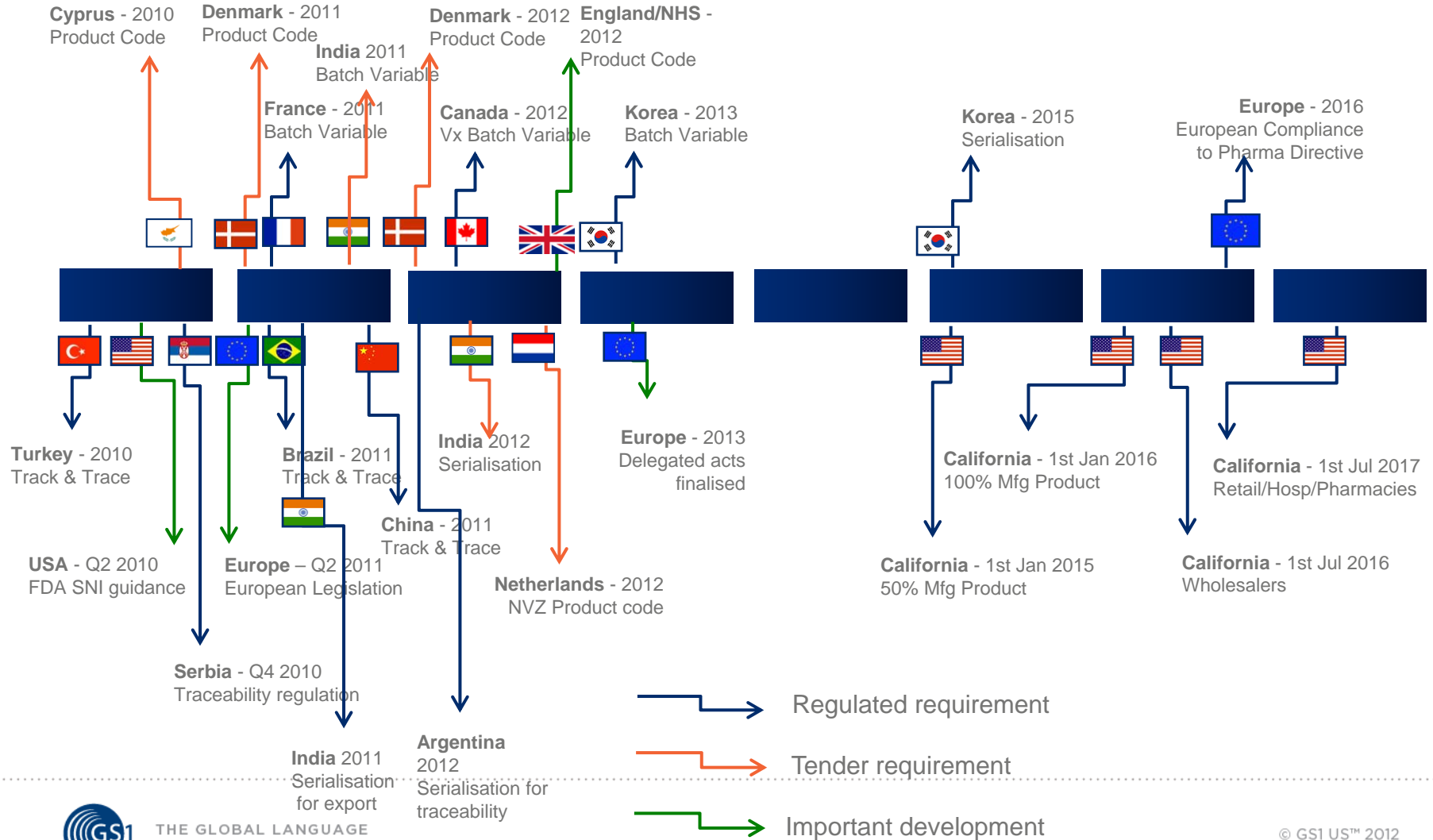




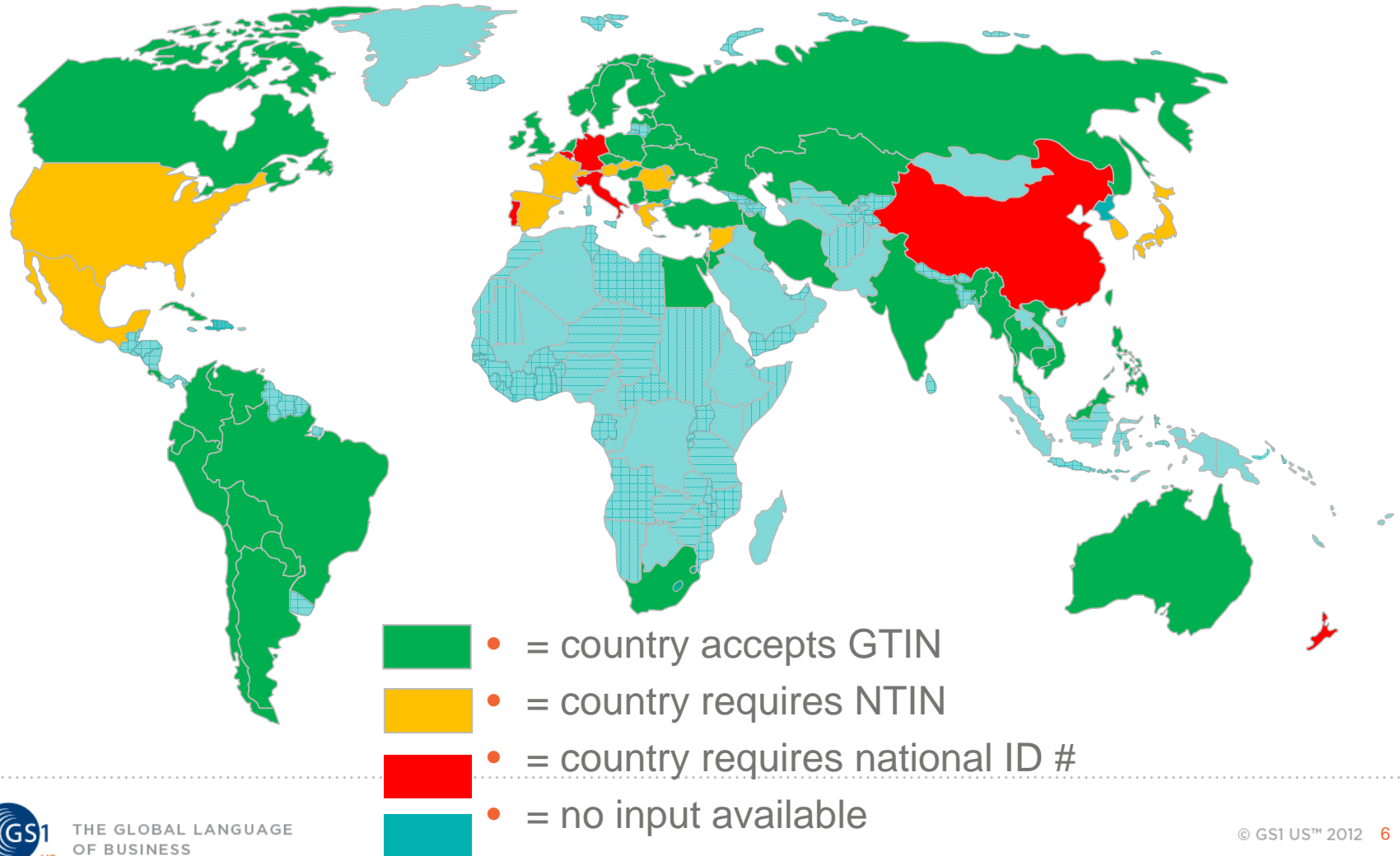
# SERIALIZATION AROUND THE WORLD

# PHARMACEUTICALS

## NEW CODING & SERIALISATION REQUIREMENTS

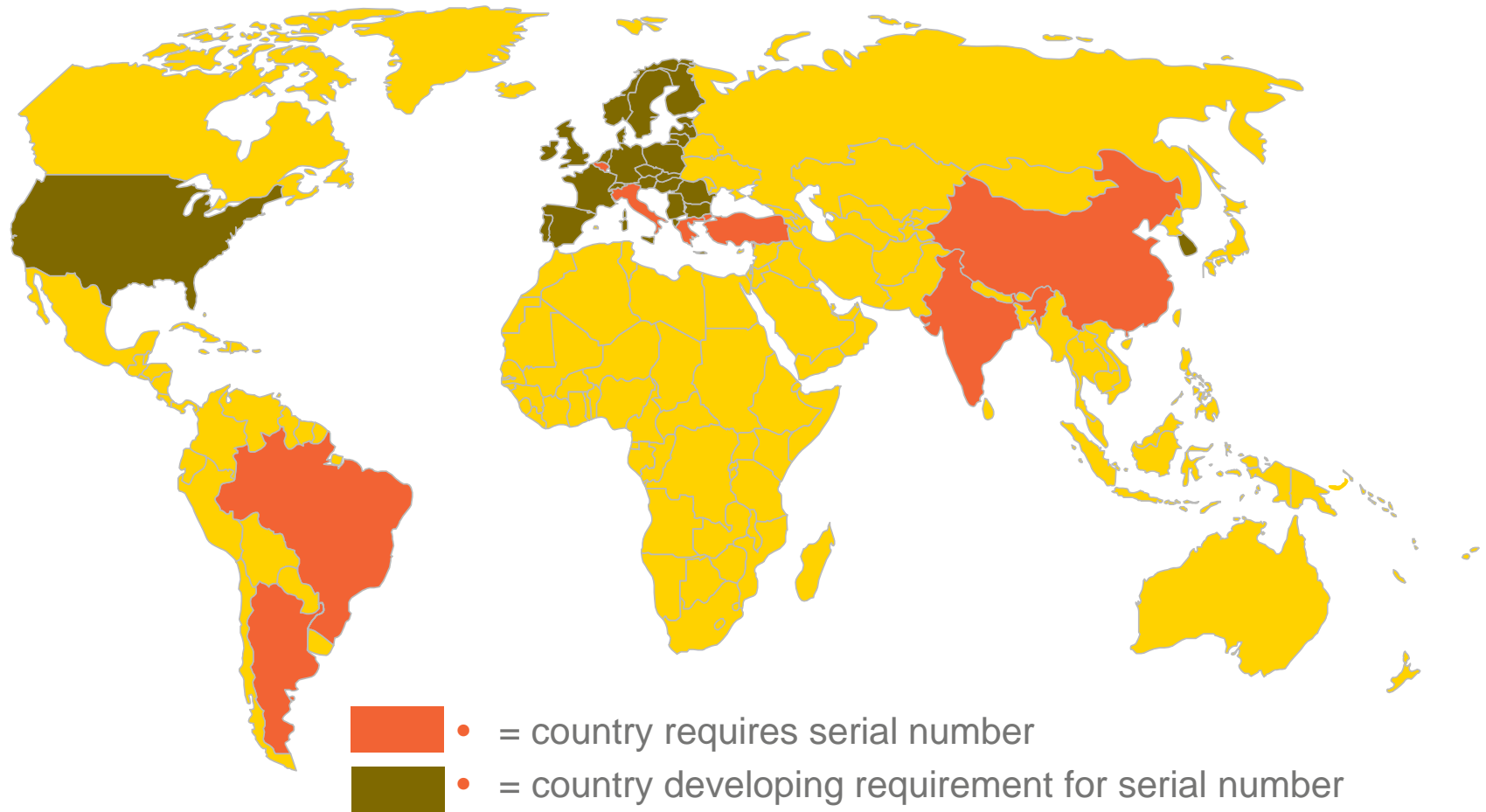


# IDENTIFICATION OF PHARMACEUTICALS

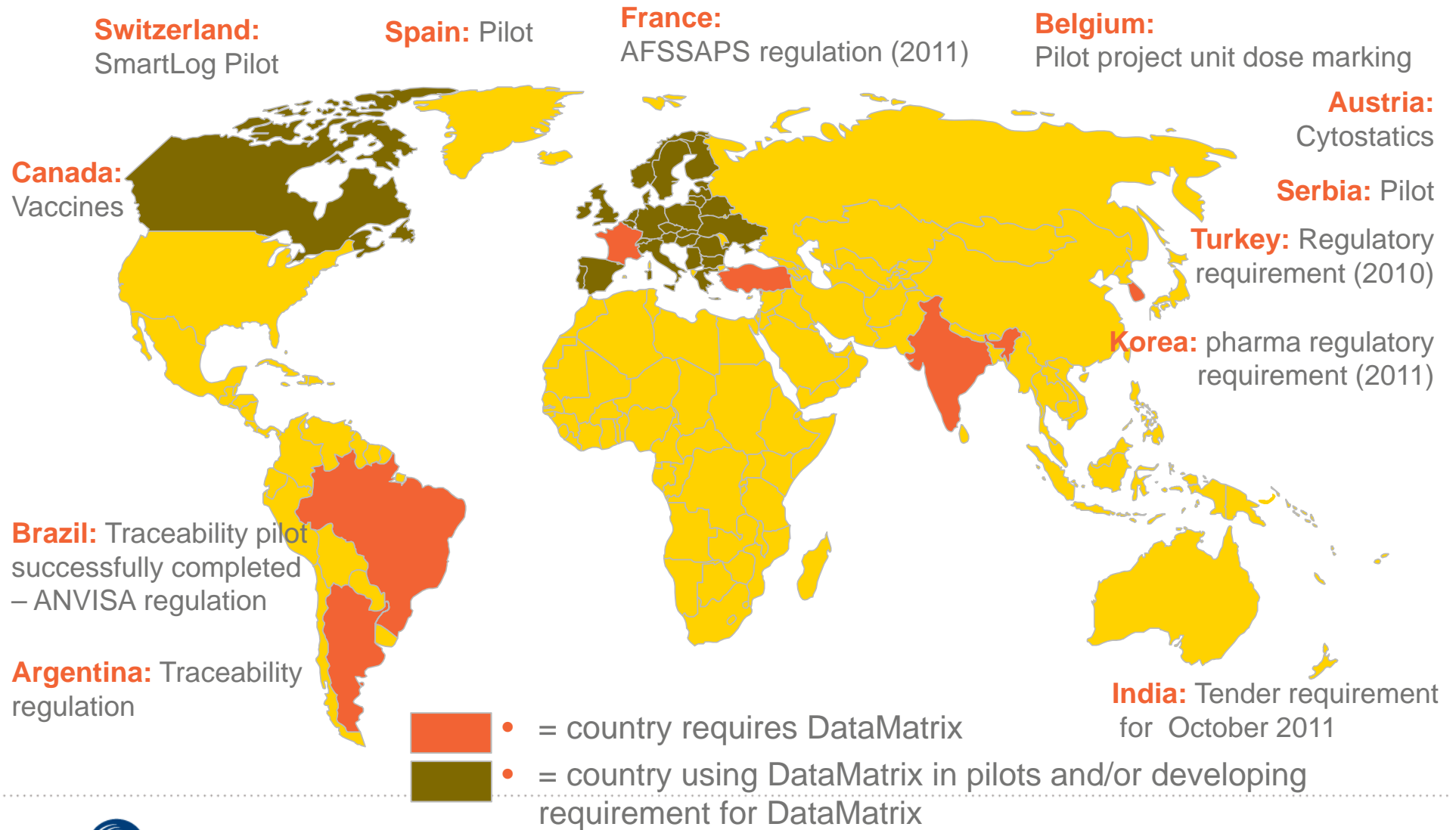


# SERIALIZATION OF PHARMACEUTICALS

---



# DATAMATRIX ON PHARMACEUTICALS





# WHY SERIALIZATION / TRACK & TRACE?

# WHY SERIALIZATION / TRACK & TRACE?

Counterfeit



Diversion



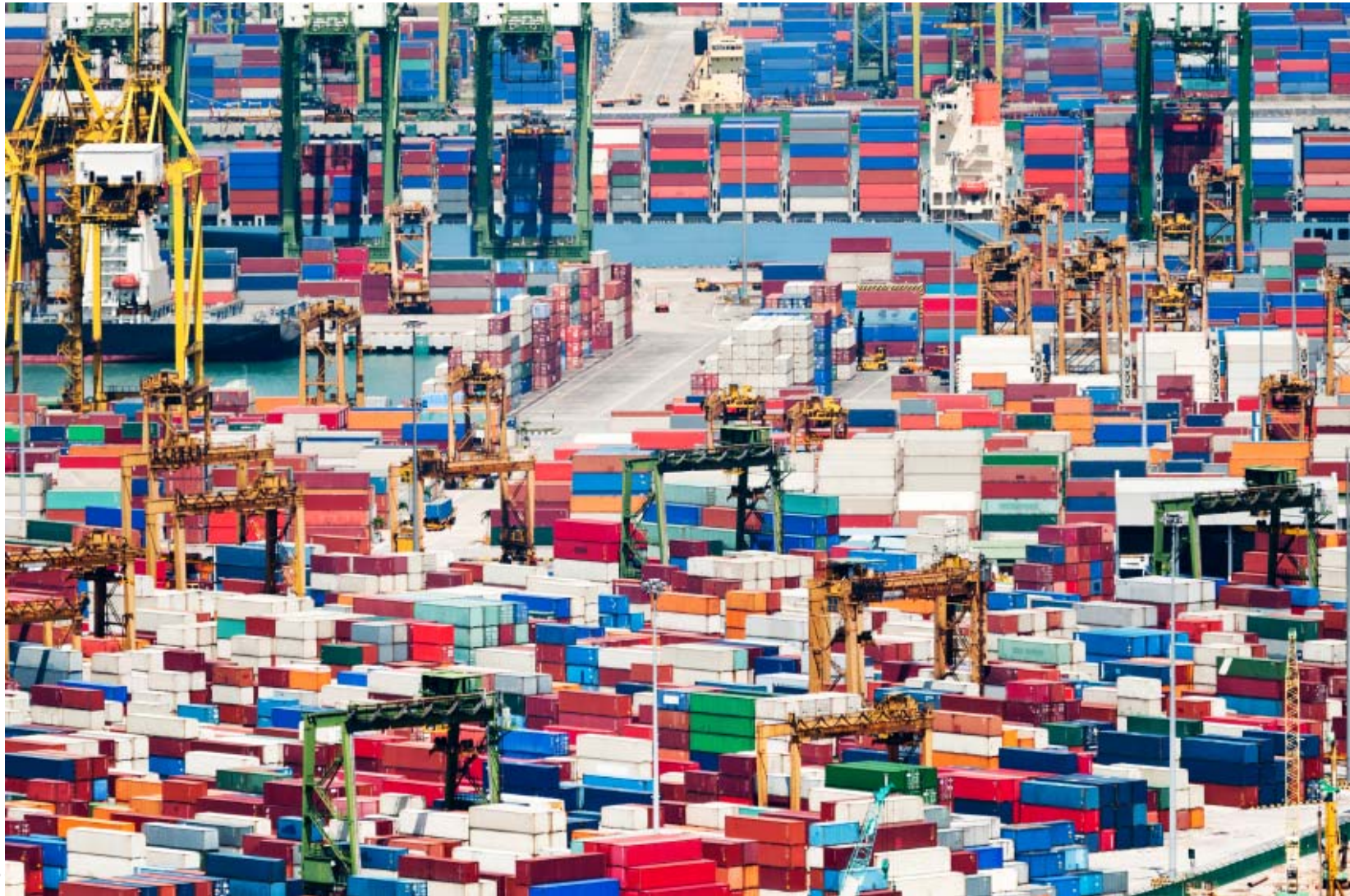
Theft



# WHY SERIALIZATION / TRACK & TRACE?

Find the counterfeit product:

---





# SERIALIZATION / TRACK & TRACE

## THE CHALLENGE IS:

---



# SERIALIZATION / TRACK & TRACE

## WHAT ARE THE ISSUES?

---

**This amounts to an order of magnitude change in accuracy.**

**Will the solution cost more than problem?**

**Protect the supply chain without stopping the supply chain!**

**Provide visibility without also providing unfair business advantage.**

**Better the devil you know than the devil you don't.**

---



# TRACK & TRACE STANDARDS AND USES

# WHAT CAN WE DO WITH TRACK & TRACE STANDARDS?

A Lot!



## Examples:

- Forward Logistics
- Reverse Logistics
  - Recalls
  - Returns
  - Withdrawals
- Shrink/Loss Recovery
  - Pharmacy Theft
  - Cargo Theft
- Cold Chain
- Chargebacks
- Rebates
- Customs clearance
- Diversion

Secure Supply Chain leveraging serialization, visibility and traceability data

- Vendor Managed Inventory
- Investigations
- Perfect Order
- Infection Control
- Patient Flow
- Dispensing Errors
- Operating room turns
- Pharma co-vigilance
- Waste stream management



# THE STANDARDS AT THE CORE OF TRACK & TRACE

	<u>Example</u>	<u>Standard</u>
<b>EPCIS</b>	<b>Who</b>	Ship-From Ship-To Buyer Seller
	<b>What</b>	Products Logistics Units Assets Relationships
	<b>Where</b>	Postal Locations Warehouses Floors, Rooms
	<b>When</b>	Time & Date
	<b>Why</b>	Commissioning Packing Shipping Receiving Dispensing
		<b>GLN</b>
		<b>GTIN SSCC GRAI, GIAI GSRN</b>
		<b>GLN</b>
		<b>Business Step</b>

# WHAT CAN WE DO WITH TRACK & TRACE STANDARDS?

## Pedigree Data (showing Master Data)

Product

**GTIN Item Pedigree Report from Simulation - Secure**

Product: Small case of 6 Prod 01, 100ct bottles 50 mg      Lot Number: 54  
 GTIN: 10398765129454      Serial Number: 1      Lot Expiration: 6/23/2013  
 NDC: 9876512945      Strength: 50 MG  
 Description: Small case of 6 bottles of Prod 01      Dosage Form: Tablet

Certification

Row	Business Location	Day / Time	License #	Business Step / Disposition	Trans. Type / D	Shipped To / Shipped From	Pedigree Certificate (GS1#)
1	Wholesaler 000 160 North 11th Street Sacramento CA 95811	1/1/2011 3:00:00 PM		commissioning active			
2	Wholesaler 000 160 North 11th Street Sacramento CA 95811	1/1/2011 4:45:00 PM		shipping in_transit	PO 5 21	Pharmacy 001 552B North 11th Street Fresno CA 93710	0398765129454
3	Pharmacy 001 552B North 11th Street Fresno CA 93710	1/1/2011 12:30:00 PM		receiving sellable_not_accessible	PO 5 21	Wholesaler 000 160 North 11th Street Sacramento CA 95811	0849681290078

Pedigree

Ownership

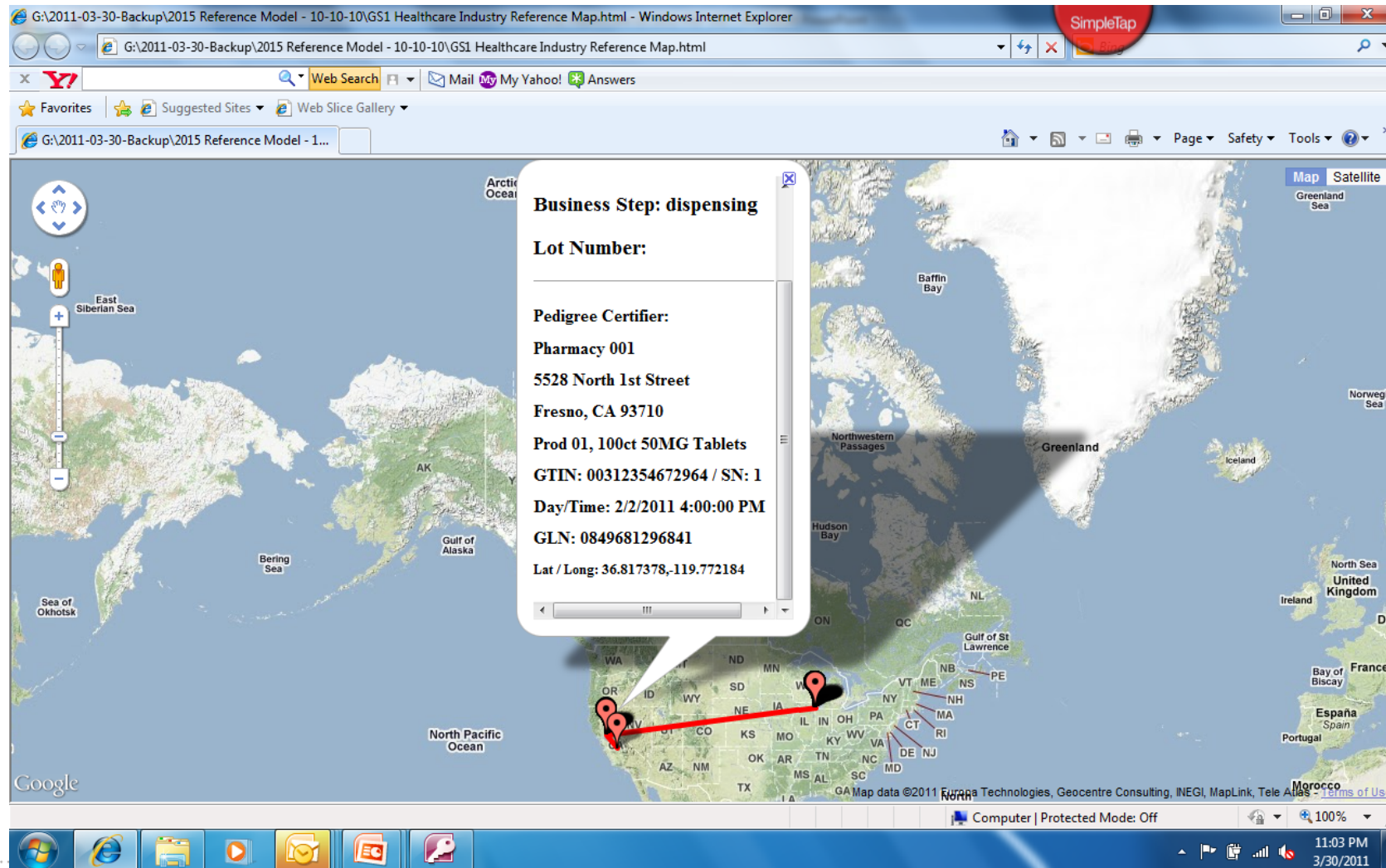
Ownership

Monday, April 11, 2011

Page 1 of 1

# WHAT CAN WE DO WITH TRACK & TRACE STANDARDS?

## Visibility data rendered via Google Maps



# WHAT CAN WE DO WITH TRACK & TRACE STANDARDS?

## Visibility, Traceability, Track & Trace

---







# ANTI-COUNTERFEIT CONSIDERATIONS

# ANTI-COUNTERFEIT CONSIDERATIONS

## INFORMATION SECURITY

---

Criminals will Counterfeit:



Your Products

Your Packaging

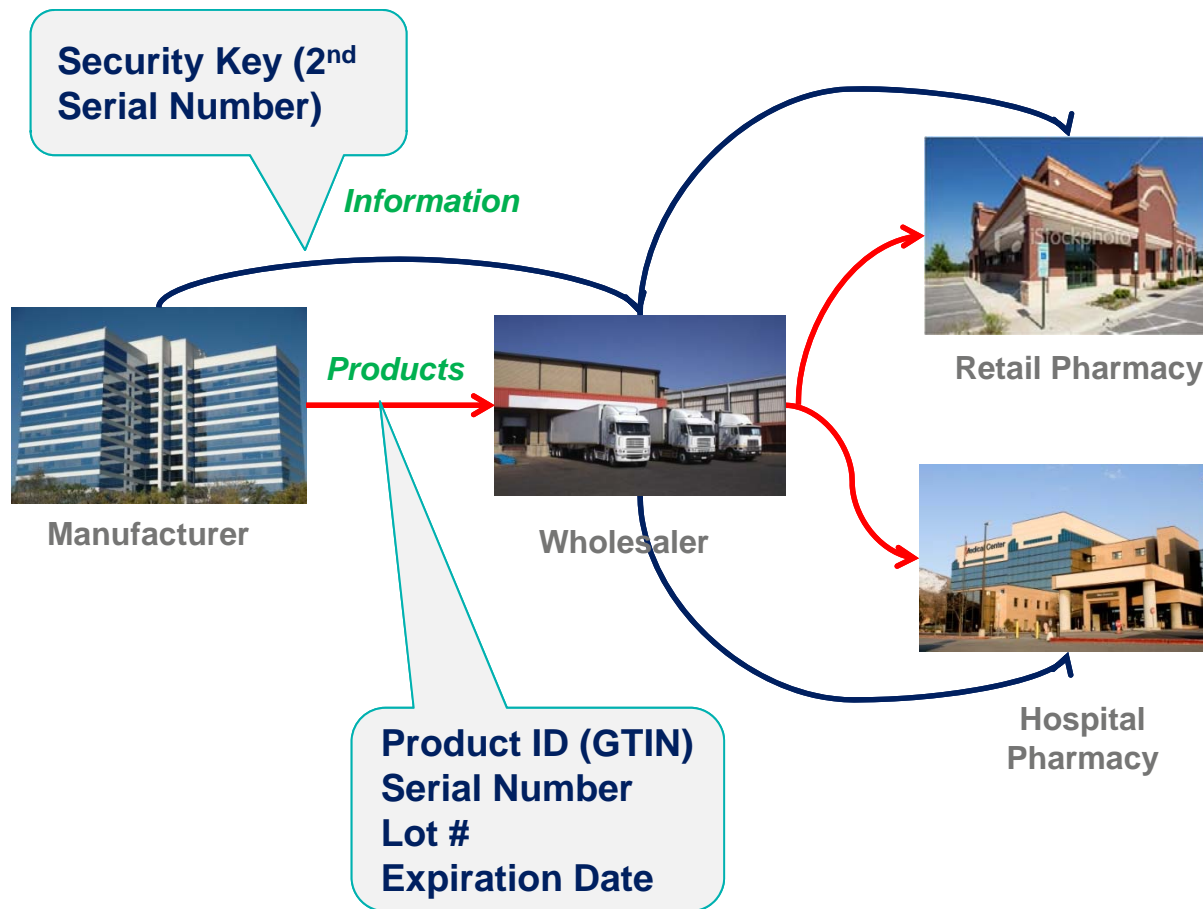
Your Pedigrees

Your Websites

Your Authentication Portals

# ANTI-COUNTERFEIT CONSIDERATIONS

## SPLIT SECURITY: PACKAGING & INFORMATION



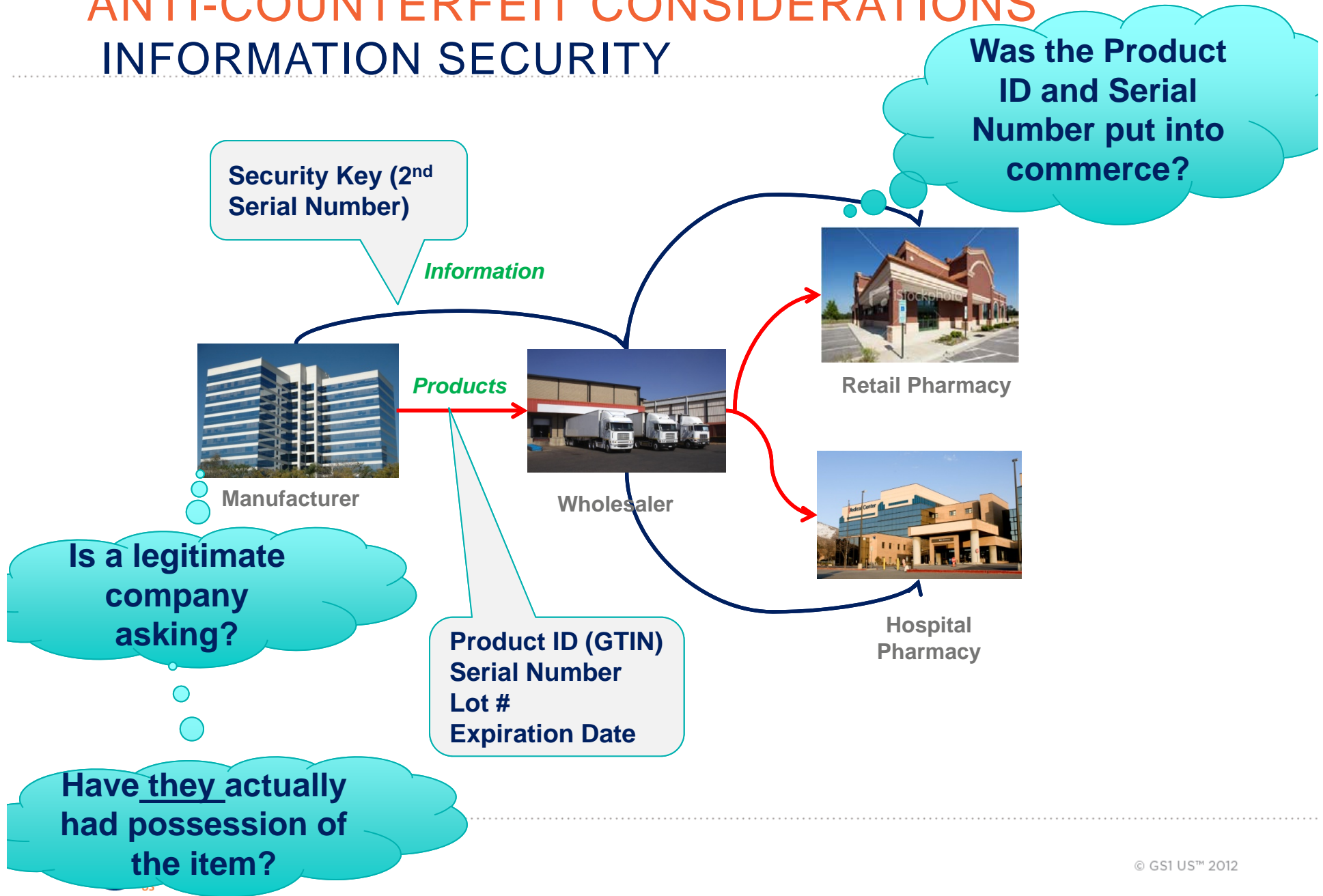
**U.S. Pharmaceutical Supply Chain Partners**

- Contract Manufacturer
- Solid Dose Manufacturing
- Biological Products
- Generic Drug Manufacturer
- National Wholesaler
- Regional Wholesaler
- Specialty Wholesaler
- 3PL
- Returns Processor
- Repackager
- Kitter
- Hospital Pharmacy
- Chain Pharmacy
- Independent Pharmacy

**Thief  
Diverter  
Counterfeiter**

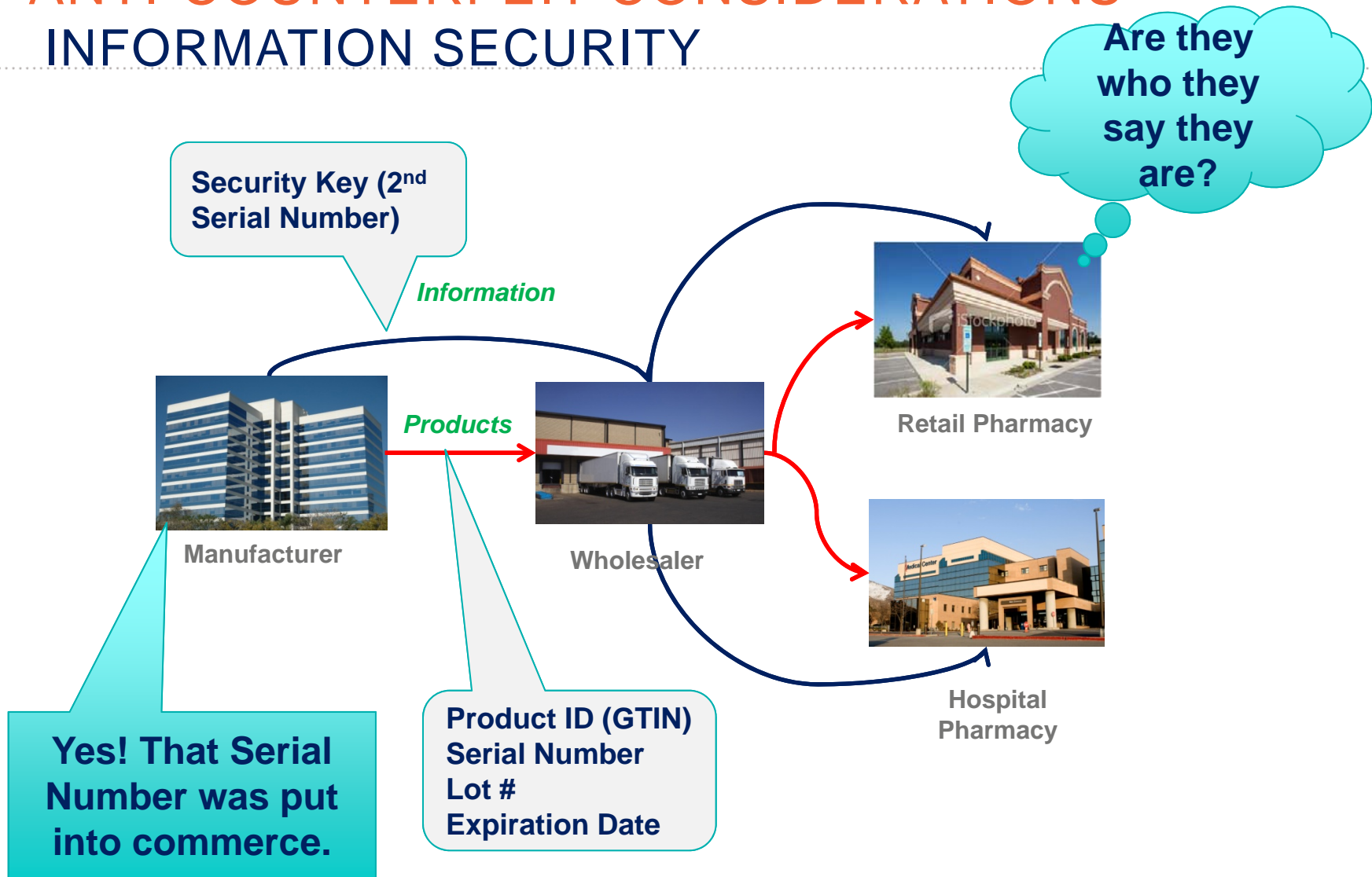
# ANTI-COUNTERFEIT CONSIDERATIONS

## INFORMATION SECURITY



# ANTI-COUNTERFEIT CONSIDERATIONS

## INFORMATION SECURITY



# ANTI-COUNTERFEIT CONSIDERATIONS

## INFORMATION SECURITY

---

- **Verify information about the product or logistics item?**
  - Was the Product ID / Serial Number put into commerce?
- **Verify who is asking about the product or providing information about the:**
  - Legitimate company in the supply chain?
  - Have they actually had possession / ownership of the item they are asking about?
- **Verify who is answering my questions:**
  - Legitimate company in the supply chain?
  - Are they who they say they are?
  - Can I trust the answer to my question?

### U.S. Pharmaceutical Supply Chain Partners

Contract Manufacturer  
Solid Dose Manufacturing  
Biological Products  
Generic Drug Manufacturer  
National Wholesaler  
Regional Wholesaler  
Specialty Wholesaler  
3PL  
Returns Processor  
Repackager  
Kitter  
Hospital Pharmacy  
Chain Pharmacy  
Independent Pharmacy

**Thief**  
**Diverter**  
**Counterfeiter**

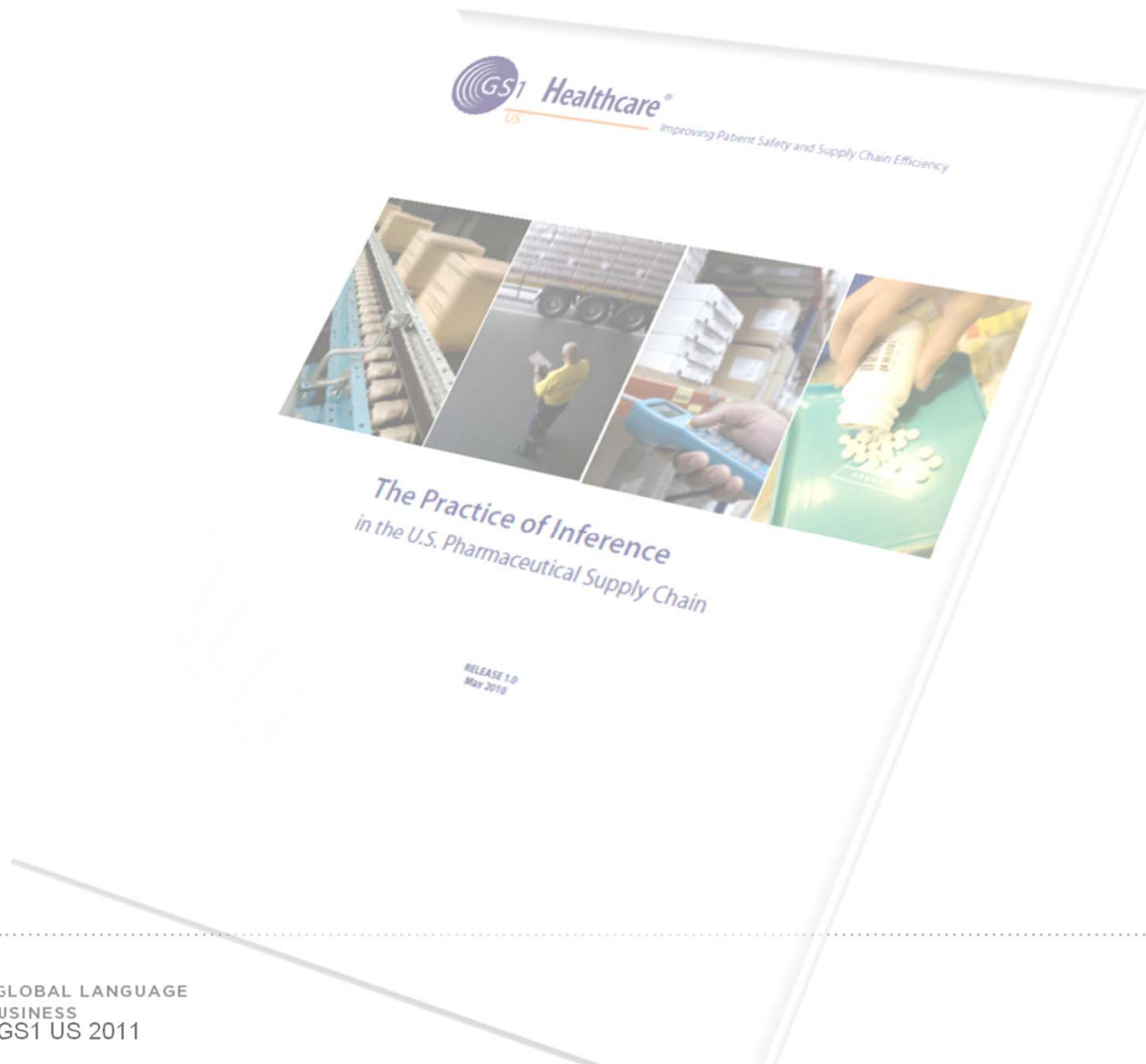


# STANDARDS ACTIVITIES IN THE U.S.

IMPLEMENTATION SUPPORT

# STANDARDS ACTIVITIES WITHIN THE U.S. INFERENCE

---





# STANDARDS ACTIVITIES WITHIN THE U.S.

## IMPLEMENTATION SUPPORT - STATISTICAL SAMPLING MODEL



THE GLOBAL LANGUAGE OF BUSINESS



Statistical Sampling Plan										Quality Characteristics of the Selected Plan									
<b>Input required by users:</b>										<b>1. Operating characteristic (OC) curve</b>									
Size of shipment (in bottles): 1,000 bottles										Shows the ability of the plan to distinguish between good and bad shipments.									
Acceptable quality level (%): 1.000% please select from the drop down list										For any fraction nonconforming $p$ , the OC curve shows the probability $P_a$ that the shipment will be accepted.									
<b>Output:</b>																			
Code letter: J																			
<b>Normal Inspection:</b>										<b>2. Average Outgoing Quality (AOQ):</b>									
<b>Parameters of sampling plan:</b>										Calculates the average percentage of nonconforming items after inspection, <u>in the long run</u> .									
sample size (n): 80										Please check in the "Model assumptions" tab for more information on how the AOQ is calculated.									
Acceptance number (c): 2																			
<b>Sample plan instructions:</b>																			
1. Randomly select 80 bottles out of all bottles in the shipment, and inspect them.																			
2. If the total number of nonconforming items found in the inspection is less than or equal to 2, accept shipment.																			
21 Otherwise reject shipment.																			
22 3. Record inspection results in the results form.																			
23 4. If shipment was rejected, conduct 100% inspection of all bottles in the shipment.																			
24 5. Follow company policy to determine how to deal with any nonconforming items found during inspection.																			
25																			
26 <b>Switch to tightened inspection:</b>																			
27 6. If 2 or more of the last 5 shipments from the same supplier have been rejected, switch to tightened inspection.																			
28																			
29 <b>Switch to reduced inspection:</b>																			
30 7. Switch to reduced inspection if <b>ALL</b> of the following conditions have been met:																			
31 -It seems likely that the product to be inspected under reduced inspection will be produced and delivered																			
32 to the receiving party under the same conditions that gave rise to the recent good quality history; and																			
33 -Reduced inspection is considered desirable by the responsible authority; and																			
34 -The total number of nonconforming items found in the preceding 10 (or more) shipments is sufficiently low. To check																			
35																			

# SECURE SUPPLY CHAIN TASK FORCE IMPLEMENTATION GUIDE



## Implementation Guide



### Applying GS1 Standards to U.S. Pharmaceutical Supply Chain Business Processes

To Support Pedigree and Track & Trace

**DRAFT**  
V0.13 (February 7, 2011)

## Contents of the guideline:

- Identifying Trade Units (Products, Cases, and Kits):
- Identifying Logistics Units (Cases, Pallets, and Totes)
- Identifying Parties & Locations
- Encoding GS1 Data Carriers
- Translating Captured Data
- Master Data Management (product and location data)
- Applying GS1 Standards for Event Data
- Supply Chain Events to be Captured for Pedigree
- Additional Supply Chain Events for Track & Trace
- Exceptions Processing
- Pilot learnings / best practices
- Forward Logistics Examples
- Reverse Logistics Examples
- Potential Architectural Models

# TRACEABILITY PILOTS TASK FORCE

## PILOT PANEL CALLS

Date	Topics
5/16/2012	Pharmacy/Clinic roundtable
5/30/2012	Master Data Management
6/13/2012	Implementation Challenges
6/27/2012	Bar code quality and readability
7/11/2012	Company Governance – Managing Traceability
7/25/2012	Implementation Guideline
8/8/2012	Physical vs Virtual Accountability
8/22/2012	RFID Bar Code Interoperability - GS1 Guideline Translations between different formats
9/5/2012	Inference and Aggregation

# STANDARDS ACTIVITIES WITHIN THE U.S.

## CLOSING THOUGHTS ON TRACK & TRACE INFORMATION

---

For given regulatory requirements, business rules, data set and architecture:

### Counterfeits:

1. How are counterfeits detected?
2. How are counterfeits traced back to the questionable source?

### Other business benefits:

1. Given a specific scenario, what exactly do we know from the T&T information gathered?

# CONTACT INFORMATION

---

CORPORATE HEADQUARTERS  
Princeton Pike Corporate Center  
1009 Lenox Drive, Suite 202  
Lawrenceville, NJ 08648 USA

**T** +1 609.947.2720

**E** rceleste@GS1US.org

**[www.GS1US.org](http://www.GS1US.org)**

Connect with the GS1 US community on





## Abbott Today

A global, broad-based health care company

91,000 employees around the world

2011 sales: \$38.9 billion

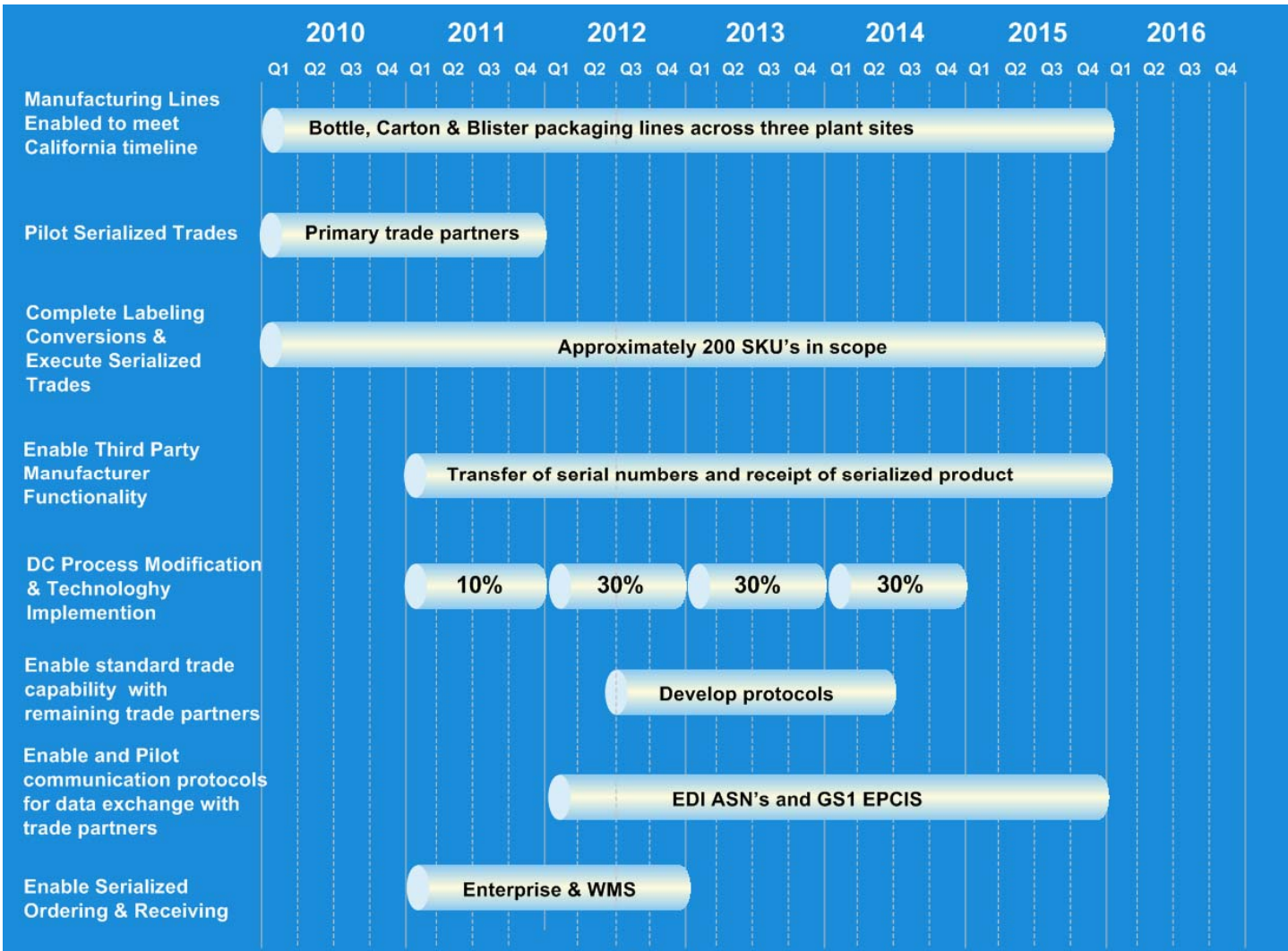


# Track and Trace – Pilot History

---

- 2004 - Participant in industry pilot “Jumpstart”
- 2007 – Develop a ‘Proof of Concept, to meet ePedigree requirements of the California Board of Pharmacy, as interpreted
  - Engaged industry leading consultant
  - Serial Number generator/manager
  - Document Pedigree Management Solution ePedigree tool (since removed)
- 2007-2008 Pilot B, TriCor
  - RFID at unit level
  - Aggregated as demonstrated at CABoP
  - Conveyor solution implemented in distribution center (since removed)
  - Software platform implemented in DC (since replaced)
- 2009 Pilot C, Humira
  - Installed technology on packaging line to serialize and aggregate
  - Installed new software platform with in DC with handheld scanning technology
- 2010 – 2012 Three Pilots w/ Three Distributors
  - Continuous trade with Cardinal Health (Humira Syringe)
  - Limited small scale pilot w/ HD Smith Trade (Humira Syringe)
  - McKesson Trade (Humira Pen)

# Track & Trace LRP Timeline – US Market













# Line Schematic



# Product Packaging Levels

Packaging Level	Carrier/Encoding	Data Carrier Example	Data encoded
Item	2D/GS1 Data Matrix		GTIN+Serial Number
	1D/e.g. UPC-A		GTIN
Case (Full)	RFID/EPC GEN 2 UHF		GTIN +Serial Number
	1D/GS1-128		GTIN + Serial Number
Case (Partial/Mixed)	RFID/EPC GEN 2 UHF		SSCC
	1D/GS1-128		SSCC
Pallet (Full/Partial)	RFID/EPC GEN 2 UHF		SSCC
	1D/GS1-128		SSCC

# Establishing Parent Child Relationship - Cartons



# Distribution Conveyor

*This pilot equipment was purchased, installed, for pilot POC  
Since then has been disassembled and removed from operations*

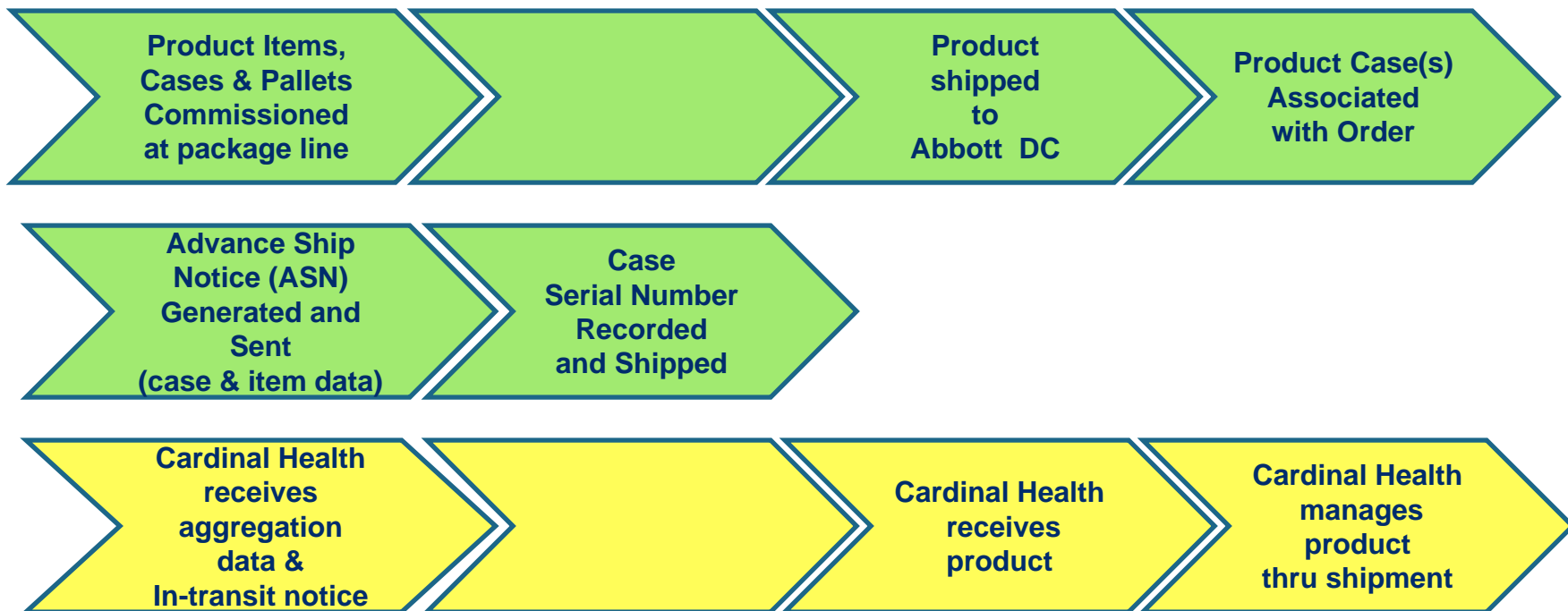


# Early Pilot Trade Learning

---

- **Consultant expertise and vendor solutions are not mature**
- **Data Carrier**
  - RFID technology is complex and expensive
- **DPMS ePedigree worked but problematic**
  - Large data files
  - Duplicates data
  - Does not properly leverage master data
  - Communicates extraneous data when pedigrees are split
- **Advance Ship Notices not accepted / utilized by all trade partners**
- **Trade Process**
  - Aligned industry interpretation of acceptable trade model does not exist
  - Trade based on aggregation data creates risks when exceptions occur invalidating the certification of shipped items

# Abbott / Cardinal Health Pilot – High Level Process



- Both organizations are gaining knowledge
- Processes are very complex
- Systems being developed
- Exception handling requires effort from both teams

# Abbott Pilot Experiences

---

## Lessons Learned Summary

Issues were found in four general categories: Serialization, Aggregation, Vendor and Process

Most prevalent were Serialization issues, but the most difficult to resolve are related to Aggregation



Pilot Report

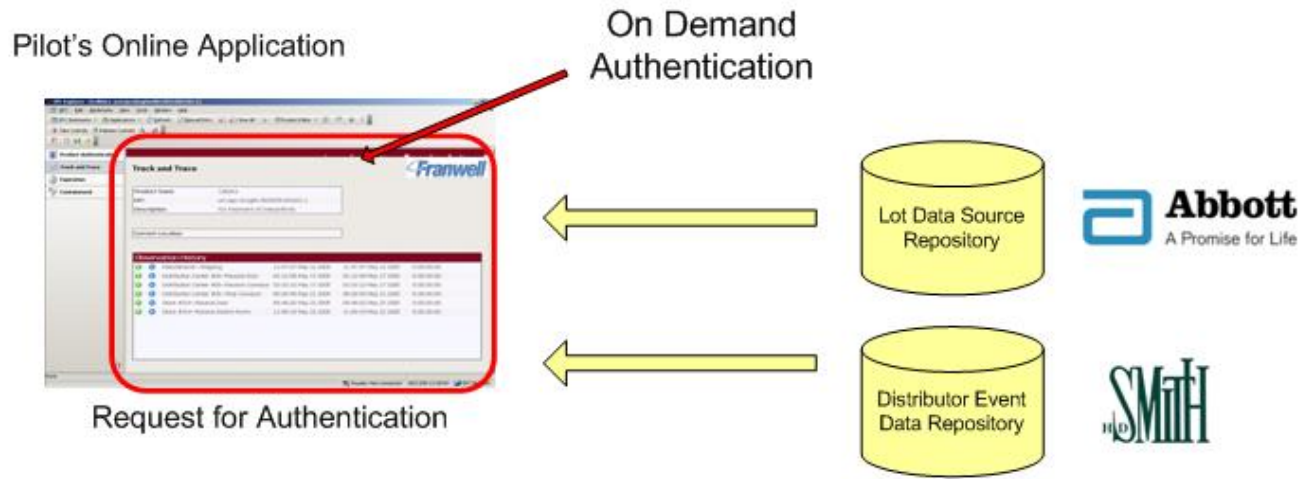
## Lessons Learned About Serialization

*Using GS1 Standards*

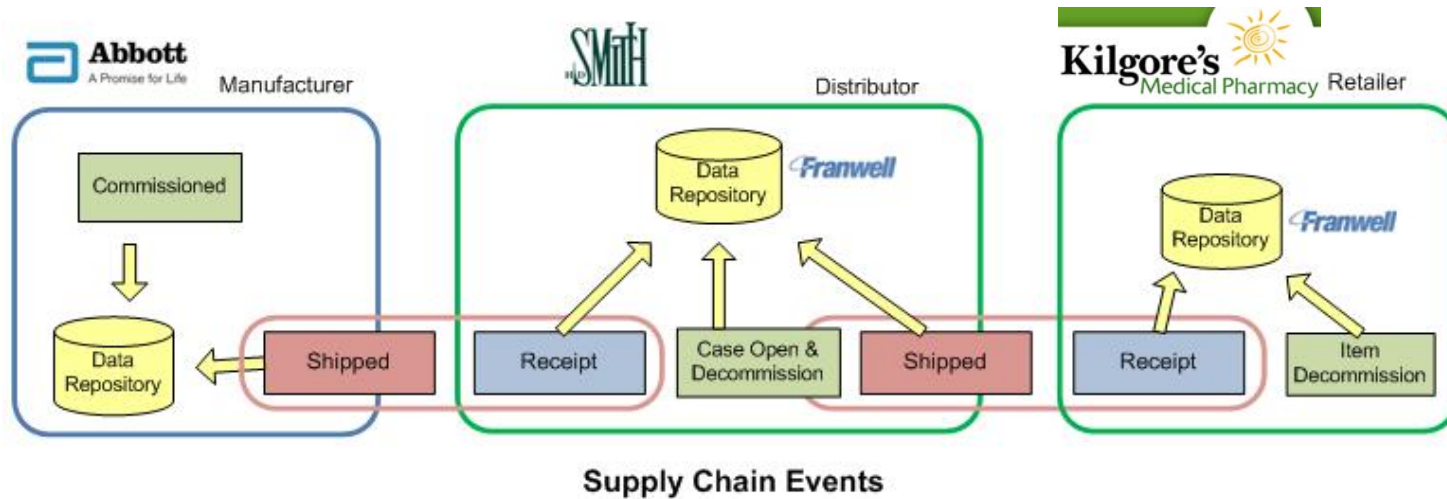
**Experiences of a Pharmaceutical Manufacturer**



# POC Pilot – Abbott & H.D. Smith – January, 2010



## Chain of Custody



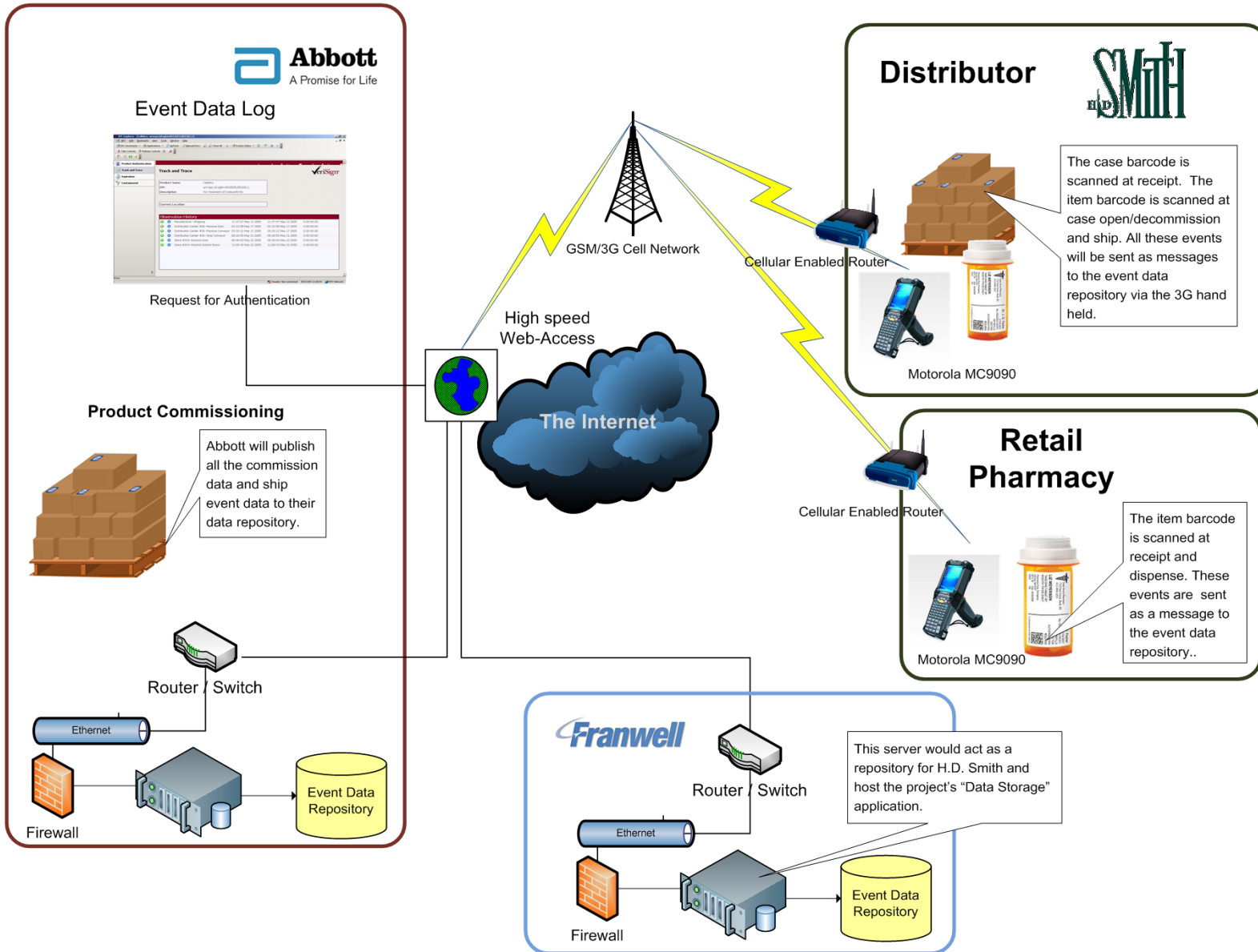


# Abbott-HD Smith Pilot Trades

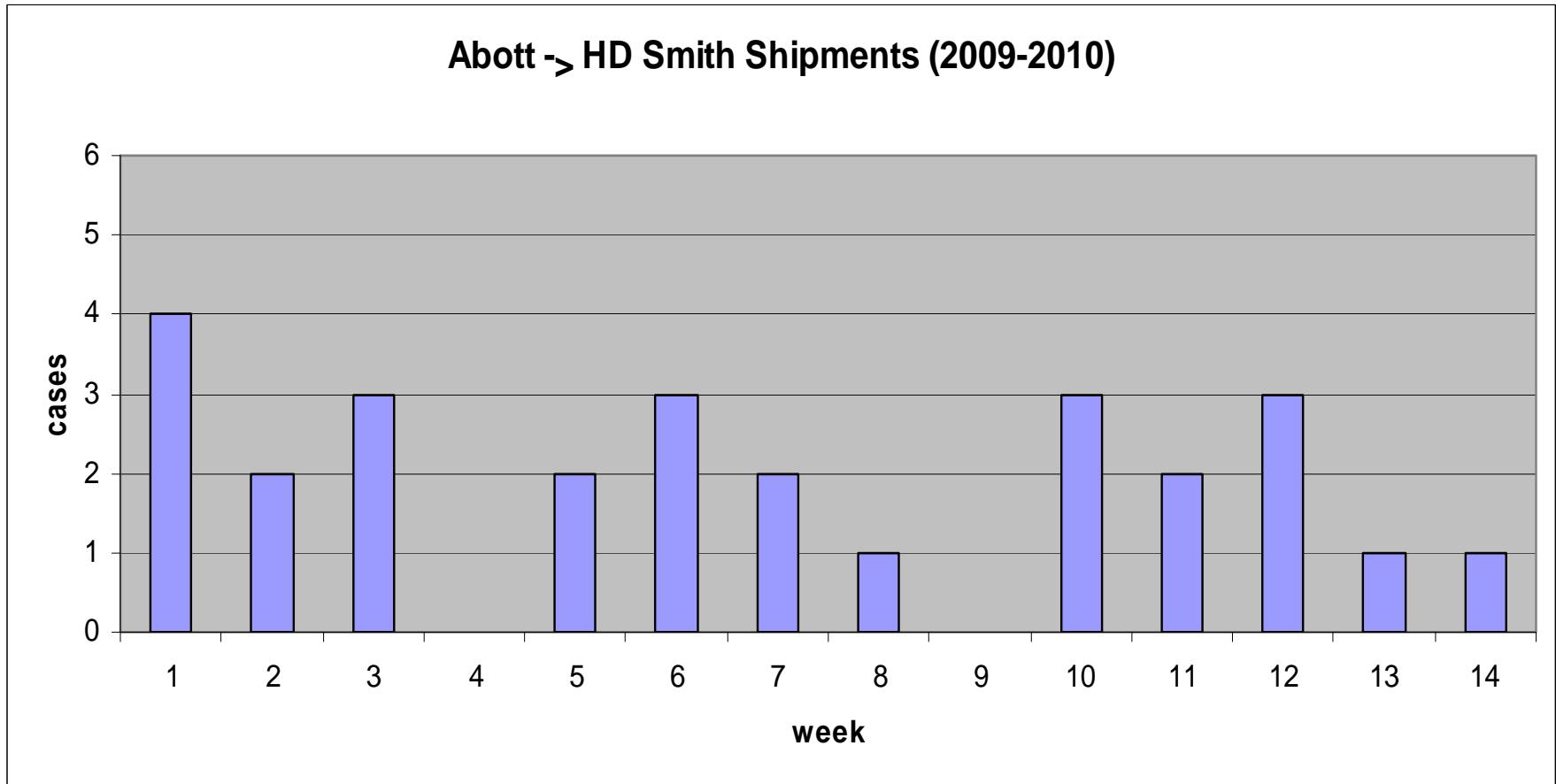
---

- 1 HD Smith Distribution Center
- 2 Pharmacies (Kilgores, Complete Care)
- 14 weeks of trades
- Orders placed via EDI
- Serialized ASN sent via email (not EDI)
  - **Aggregated hierarchies not provided by Abbott**
- Quantities: 1-4 Cases per week
- Product scanned when shipped from Abbott's DC
- Product scanned when received/shipped @ HD Smith DC
- Product scanned when received/dispensed @ HD Smith Pharmacy

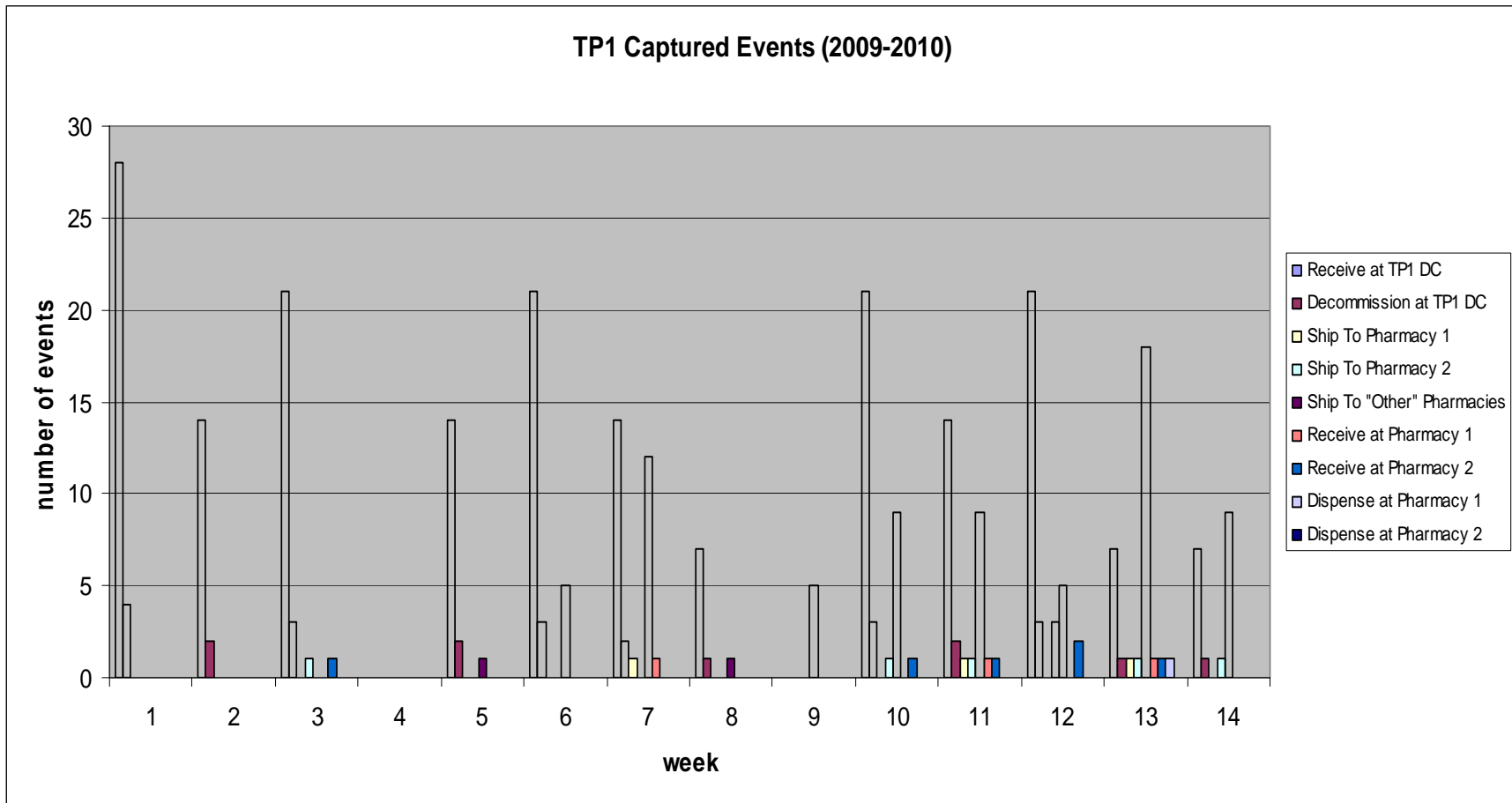
# HD Smith Pilot Topology using Cell and/or 802.11 infrastructure



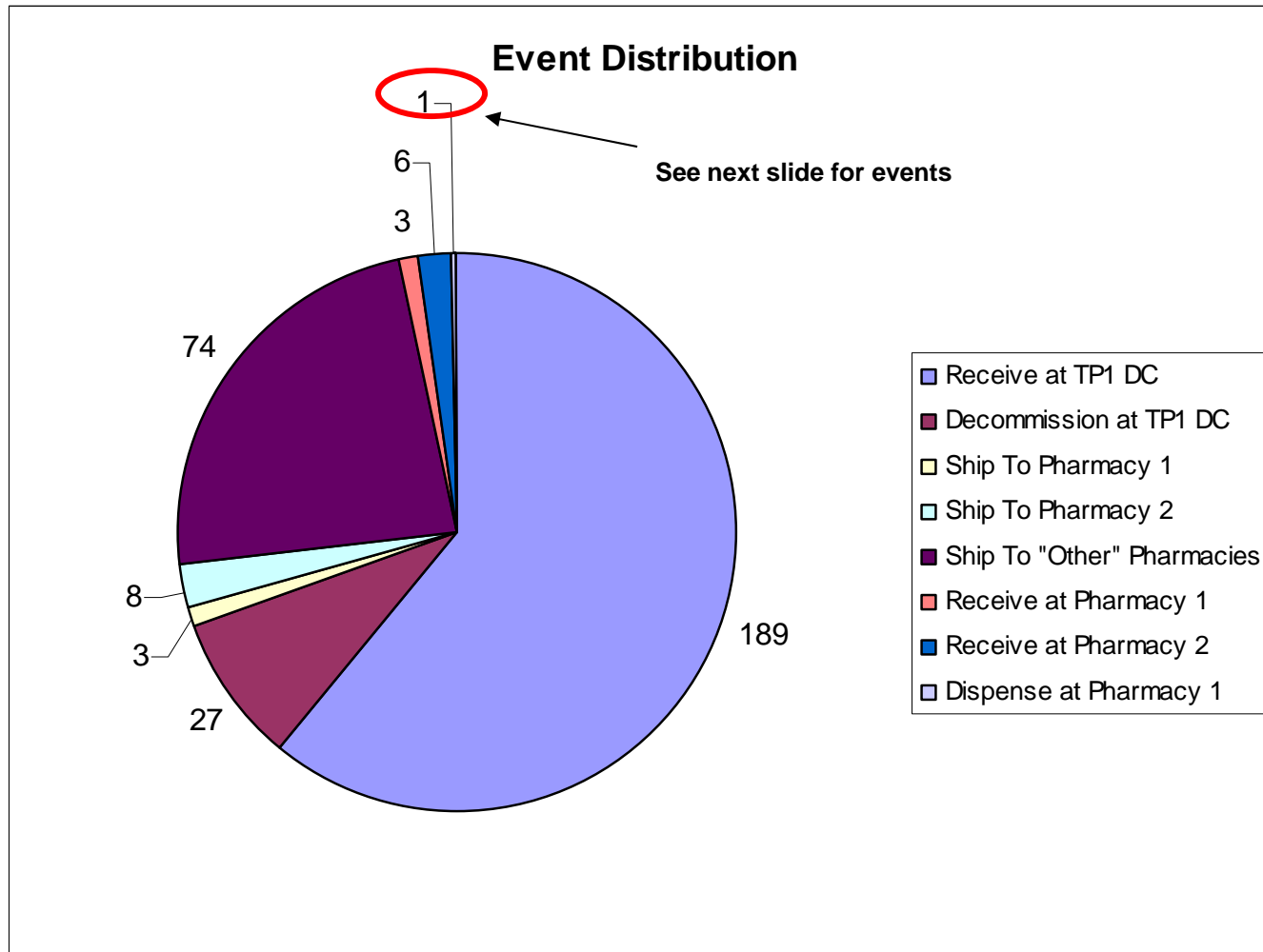
# Humira TnT Pilot Metrics – HD Smith



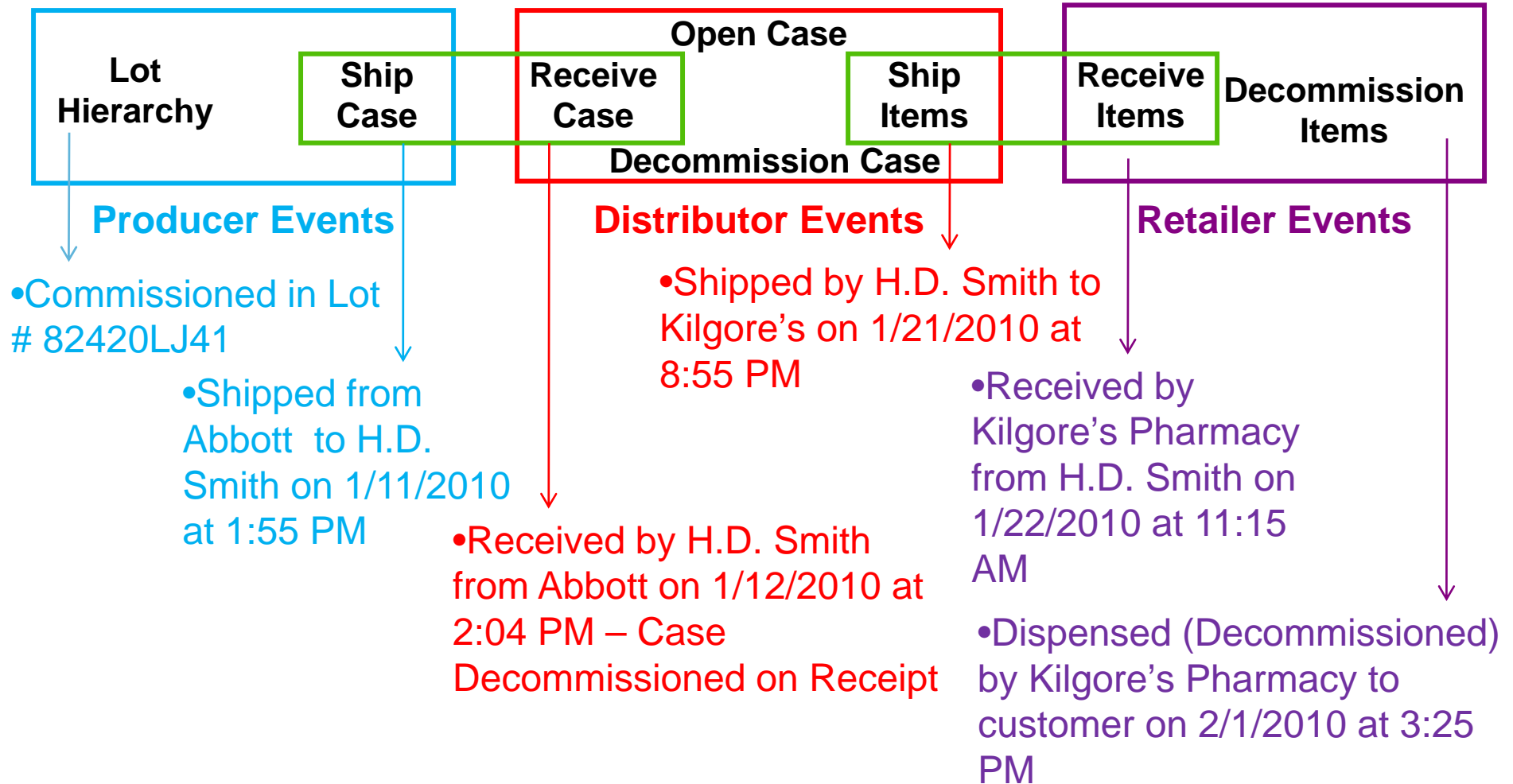
# Humira TnT Pilot Metrics – HD Smith



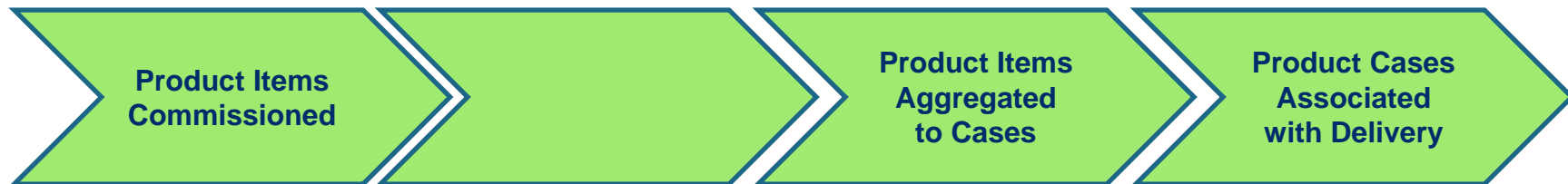
# Humira TnT Pilot Metrics – HD Smith



# The chain of events for Item 010030074379902621100000128047



# Abbott/HD Smith Pilot: End-To-End Visibility



**Object Event:** ADD  
**TIME:** 30 Oct 17:50  
**EPC:** SGTIN (item)  
**Biz Loc:** Abbott Manuf.  
Plant/Line  
**BIZ STEP:** commissioning  
**DISP:** active  
**EXT:** Lot 78376LJ40

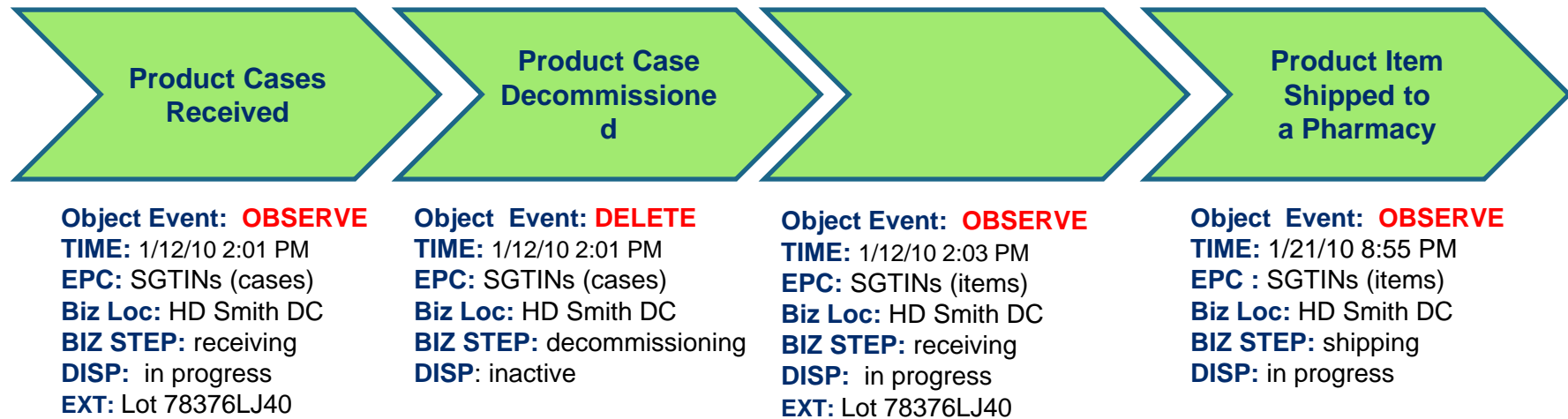
**Object Event:** ADD  
**TIME:** 30 Oct 18:30  
**EPC:** SGTIN (case)  
**Biz Loc:** Abbott Manuf.  
Plant/Line  
**BIZ STEP:** commissioning  
**DISP:** active  
**EXT:** Lot 78376LJ40

**Aggregation Event:** ADD  
**TIME:** 30 OCT 18:30  
**Parent EPC:** SGTIN  
(case)  
**Child EPCs:** SGTINs  
(cartons)  
**Biz Loc:** Abbott Manuf  
Plant/Line  
**BIZ STEP:** packing  
**DISP:** in progress

**Object Event:** OBSERVE  
**TIME:** 1/11/10 10:15 AM  
**EPC :** SGTINs (cases & items)  
**Biz Loc:** Abbott DC/Shipping  
Station  
**BIZ STEP:** picking  
**DISP:** in progress  
**EXT:** Lot 78376LJ40

Item Serial #: 010030074379902621100000128047  
Case Serial #: 013030074379902721100000113194

# Abbott/HD Smith Pilot: End-To-End Visibility



Item Serial #: 010030074379902621100000128047  
Case Serial #: 013030074379902721100000113194



# Abbott/HD Smith Pilot: End-To-End Visibility

---



**Object Event:** **OBSERVE**  
**TIME:** 1/22/10 11:31 AM  
**EPC:** SGTIN (item)  
**Biz Loc:** Kilgores Pharmacy  
**BIZ STEP:** receiving  
**DISP:** sellable accessible  
**EXT:** Lot 78376LJ40

**Object Event:** **OBSERVE**  
**TIME:** 2/1/10 3:26 PM  
**EPC:** SGTIN (item)  
**Biz Loc:** Kilgores Pharmacy  
**BIZ STEP:** retail selling  
**DISP:** sold  
**EXT:** Lot 78376LJ40

Item Serial #: 010030074379902621100000128047  
Case Serial #: 013030074379902721100000113194

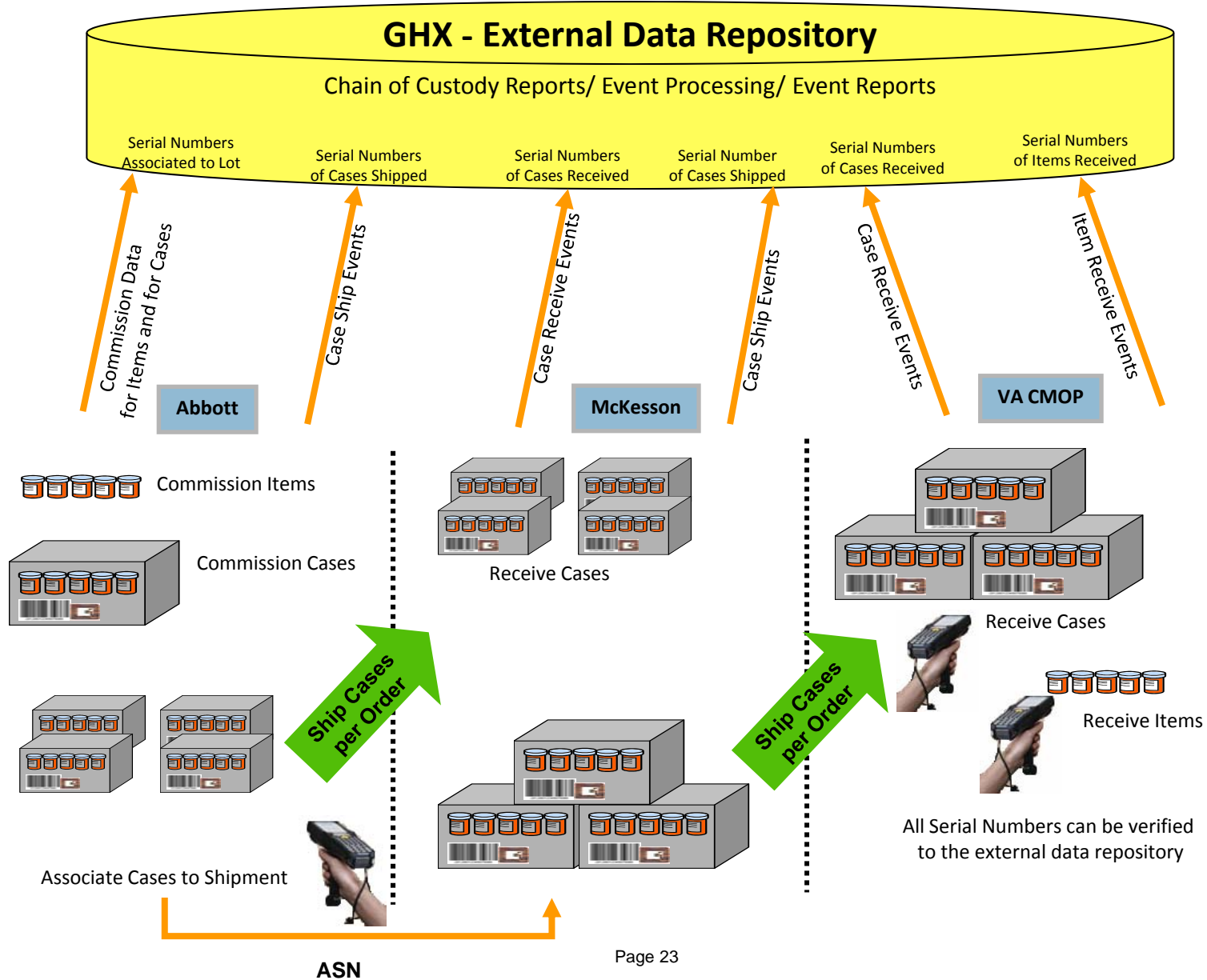
# Abbott/HD Smith Pilot: Chain of Custody

BUS STEP	BUS LOCATION	Serial Number	TIME STAMP
SHIP	ABBOTT DC	010030074379902621100000024844	12/7/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000024844	12/8/09 2:06 PM
SHIP	KILGORES MED PHCY	010030074379902621100000024844	12/22/09 8:32 PM
RECEIVE	KILGORES MED PHCY	010030074379902621100000024844	12/23/09 9:38 AM
SHIP	ABBOTT DC	010030074379902621100000128047	1/11/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000128047	1/12/10 2:03 PM
SHIP	KILGORES MED PHCY	010030074379902621100000128047	1/21/10 8:55 PM
RECEIVE	KILGORES MED PHCY	010030074379902621100000128047	1/22/10 11:31 AM
DECOMMISSION	KILGORES MED PHCY	010030074379902621100000128047	2/1/10 3:26 PM
SHIP	ABBOTT DC	010030074379902621100000129191	1/18/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000129191	1/19/10 12:18 PM
SHIP	KILGORES MED PHCY	010030074379902621100000129191	2/1/10 9:43 PM
RECEIVE	KILGORES MED PHCY	010030074379902621100000129191	2/2/10 9:46 AM

# Abbott/HD Smith Pilot: Chain of Custody

BUS STEP	BUS LOCATION	Serial Number	TIME STAMP
SHIP	ABBOTT DC	010030074379902621100000064407	11/9/09 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000064407	11/10/09 11:58 AM
SHIP	COMPLETECARE PHARMACY	010030074379902621100000064407	11/25/09 10:29 AM
RECEIVE	COMPLETECARE PHARMACY	010030074379902621100000064407	11/25/09 10:54 AM
SHIP	ABBOTT DC	010030074379902621100000128356	1/11/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000128356	1/12/10 2:03 PM
SHIP	COMPLETECARE PHARMACY	010030074379902621100000128356	1/25/10 11:39 PM
RECEIVE	COMPLETECARE PHARMACY	010030074379902621100000128356	1/26/10 10:36 AM
SHIP	ABBOTT DC	010030074379902621100000128432	1/11/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000128432	1/12/10 2:03 PM
SHIP	COMPLETECARE PHARMACY	010030074379902621100000128432	1/27/10 10:47 PM
RECEIVE	COMPLETECARE PHARMACY	010030074379902621100000128432	1/28/10 10:35 AM
SHIP	ABBOTT DC	010030074379902621100000129200	1/25/10 10:15 AM
RECEIVE	HD SMITH WHLSE DC	010030074379902621100000129200	1/26/10 12:26 PM
SHIP	COMPLETECARE PHARMACY	010030074379902621100000129200	2/3/10 12:14 AM
RECEIVE	COMPLETECARE PHARMACY	010030074379902621100000129200	2/4/10 3:07 PM

# Humira Pen Pilot – May 2012



# Abbott Posts Commissioned Serial Numbers by Lot



## Data Capture - Commission

Read Point

Biz Location

Scan Here

Date  YYYY-MM-DD

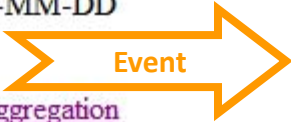
Time  HH:mm:ss (24 hour format)

Time Zone

Batch/Lot Number

Expiration Date  YYYY-MM-DD

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)



**Serial Numbers created for:**  
**Lot # 132172E**  
**15 pallets**  
**3,292 cases**  
**19,753 saleable items**  
**Total = 23,060**

05/14/2012 6:55:41 PM COMMISSIONING SGLN 030074.000000.0

**Business Step:** commissioning  
**Disposition:** active  
**Container Qty:** 7  
**Child Product Numbers:** sgtin 030074.3433902.100000003932  
sgtin 030074.0433902.100000063627  
sgtin 030074.0433902.100000063628  
sgtin 030074.0433902.100000063629  
sgtin 030074.0433902.100000063630  
sgtin 030074.0433902.100000063631  
sgtin 030074.0433902.100000063632

# Abbott Creates Relationships Between Serial Numbers



dleeAsEmployeeOfAbbott [LOGOUT](#)

## Data Capture - Aggregation

Read Point

Biz Location

Scan Parent Here

Scan Children Here

Date  YYYY-MM-DD

Time  HH:mm:ss (24 hour format)

Time Zone

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

05/15/2012 6:01:32 PM AGGREGATION SGLN 030074.000000.0

**Business Step:** Aggregation  
**Disposition:** in\_progress  
**Parent Product Number:** sgtin 030074.3433902.100000003932  
**Container Qty:** 6  
**Child Product Numbers:** sgtin 030074.0433902.100000063627  
sgtin 030074.0433902.100000063628  
sgtin 030074.0433902.100000063629  
sgtin 030074.0433902.100000063630  
sgtin 030074.0433902.100000063631  
sgtin 030074.0433902.100000063632



# Abbott Posts Certifiable Ship Data



dleeAsEmployeeOfAbbott [LOGOUT](#)

## Data Capture - Ship

Sold From Party	<input type="text" value="Abbott Pharmaceutical Products"/>
Ship From Location	<input type="text" value="Abbott Pharmaceutical Products"/>
Sold To Party	<input type="text" value="0010939999000 - McKesson Financial Center"/>
Ship To Location	<input type="text" value="0010939182000 - McKesson Sacramento"/>
Read Point	<input type="text" value="Abbott Pharmaceutical Products"/>
Biz Location	<input type="text" value="Abbott Pharmaceutical Products"/>
Scan Here	<input type="text" value="(01) 30300744339024 (21) 100000003932"/>
Date	<input type="text" value="2012-05-15"/> YYYY-MM-DD
Time	<input type="text" value="18:07:29"/> HH:mm:ss (24 hour format)
Time Zone	<input type="text" value="Central"/>
Related PO Number	<input type="text" value="8182869993"/> required
Related Invoice Number	<input type="text"/> optional
	<input type="button" value="Generate Shipping Event"/>

Event

05/15/2012 6:07:29 PM SHIPPING SGLN 030074.000000.0

**Business Step:** shipping  
**Disposition:** in\_transit  
**Container Qty:** 1  
**Child Product Numbers:** sgtin 030074.3433902.100000003932  
**Transactions:** undefined 8182869993

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

# Distributor Receives Shipment Identifier



EmployeeOfMcKesson

## Data Capture - Check Case

Read Point

Biz Location

Scan Case

(01) 30300744339024 (21) 100000003932

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

Distributor Checks Case for Consistency Before Receipt



# Distributor Receives Case – Closes Chain of Custody



EmployeeOfMcKesson

## Data Capture - Receive Case

Read Point

Biz Location

Case SGTIN

Case Status Consistent ✓

Scan Items

Date  YYYY-MM-DD

Time  HH:mm:ss (24 hour format)

Time Zone

Related PO Number  optional

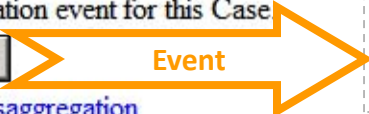
Related Invoice Number  optional

Disaggregation?  Also create Disaggregation event for this Case

[Commission Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

2012-05-16T23:53:05.366Z 2012-05-16T23:53:05.366Z RECEIVING SGLN 0010939.18211.0

**Business Step:** receiving  
**Disposition:** in\_progress  
**Container Qty:** 1  
**Child Product Numbers:** sgtin 030074.3433902.100000003932  
**Transactions:** po 8182869993



# Distributor Posts Certifiable Ship Data



EmployeeOfMcKesson

## Data Capture - Ship

Sold From Party	McKesson Financial Center	
Ship From Location	McKesson Sacramento	
Sold To Party	4703713051710 - Point of Receive 1	
Ship To Location	4703713051710 - Point of Receive 1	
Read Point	McKesson Sacramento	
Biz Location	McKesson Sacramento	
Scan Here	(01) 30300744339024 (21) 100000003932	
Date	2012-05-18	YYYY-MM-DD
Time	14:23:09	HH:mm:ss (24 hour format)
Time Zone	Pacific	
Related PO Number	C25018HPEN18	required
Related Invoice Number		optional
	Generate Shipping Event	Event

05/18/2012 2:23:09 PM SHIPPING SGLN 0010939.18200.0

**Business Step:** shipping  
**Disposition:** in\_transit  
**Container Qty:** 1  
**Child Product Numbers:** sgtin 030074.3433902.100000003932  
**Transactions:** undefined C25018HPEN18

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

# VA Receives Shipment Identifier



EmployeeOfVA [LOGOUT](#)

## Data Capture - Check Case

Read Point

Biz Location

Scan Case

(01) 30300744339024 (21) 100000003932

VA Check Case for Consistency Before Receipt

[Commission](#) [Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

# VA Receives Case – Closes Chain of Custody



EmployeeOfVA

## Data Capture - Receive Case

Read Point

Biz Location

Case SGTIN urn:epc:id:sgtin:030074.3433902.100000003932

Case Status **Consistent** ✓

Scan Items

(01) 00300744339024 (21) 100000063627
(01) 00300744339024 (21) 100000063628
(01) 00300744339024 (21) 100000063629
(01) 00300744339024 (21) 100000063630
(01) 00300744339024 (21) 100000063631
(01) 00300744339024 (21) 100000063632

Date  YYYY-MM-DD

Time  HH:mm:ss (24 hour format)

Time Zone

Related PO Number  optional

Related Invoice Number  optional

Disaggregation?  Also create Disaggregation event for this Case

**Event**

[Commission Aggregation](#) [Ship](#) [Check](#) [Receive](#) [Disaggregation](#)

05/22/2012 12:36:49 PM RECEIVING SGLN 47037130.5171.0

**Business Step:** receiving  
**Disposition:** in\_progress  
**Container Qty:** 1  
**Child Product Numbers:** sgtin 030074.3433902.100000003932

05/22/2012 12:36:49 PM DISAGGREGATION SGLN 47037130.5171.0

**Business Step:** Disaggregation  
**Disposition:** in\_progress  
**Parent Product Number:** sgtin 030074.3433902.100000003932  
**Container Qty:** 6  
**Child Product Numbers:** sgtin 030074.0433902.100000063627  
sgtin 030074.0433902.100000063631  
sgtin 030074.0433902.100000063628  
sgtin 030074.0433902.100000063632  
sgtin 030074.0433902.100000063629  
sgtin 030074.0433902.100000063630

## Welcome!

Use the tools below to create events and run reports.

### Run a Report

Select the report you would like to run and fill in any corresponding fields.

**Product History**    **Product Number**

**Custody Report**

**Lot Report**

**Run Report**

### Submit a Custody Check

Submit a custody check by filling in the Product Number, Business Step, and Location to the right.

**Product Number**

**Location**

-- Select Business Step -- ▾

**Submit Check**

### Submit a Recall

[ Content ]

**Lot Number**

**Submit a Recall**

### Create An Event

Create events or upload event documents for up to five Product Numbers at once. Start by selecting the type of event you would like to upload.

**Upload Event Document**

## Product History

Product Number	Date	Event Sequence State	Location	Business Step	Disposition
sgtin 030074.3433902.100000003932	05/22/2012	Consistent	sgln 47037130.5171.0	Disaggregation	in_progress

### Drug Information

ID: **0074433902**  
 Brand Name: **Humira Pen**  
 Generic Name: **Adalimumab**  
 Label Name: **HUMAN PRESCRIPTION DRUG**  
 Package Description: **2 KIT in 1 CARTON**  
 Package Size:  
 Drug Strength: **0.8 mL**  
 Package Quantity:  
 Drug Form: **SYRINGE**  
 Classification: **TNF Blocker**

### Chain of Custody

<a href="#">commissioning</a>	05/14/2012 6:55:41 PM	sgln 030074.000000.0
<a href="#">Aggregation</a>	05/15/2012 6:01:32 PM	sgln 030074.000000.0
<a href="#">shipping</a>	05/15/2012 6:07:29 PM	sgln 030074.000000.0
<a href="#">Custody Check</a>	2012-05-15T23:02:10.909Z 2012-05-15T23:02:10.909Z	Good
<a href="#">Custody Check</a>	2012-05-16T14:06:03.587Z 2012-05-16T14:06:03.587Z	Good
<a href="#">Custody Check</a>	2012-05-16T16:08:31.506Z 2012-05-16T16:08:31.506Z	Good
<a href="#">Custody Check</a>	2012-05-16T16:16:50.870Z 2012-05-16T16:16:50.870Z	Good
<a href="#">Custody Check</a>	2012-05-16T16:19:20.686Z 2012-05-16T16:19:20.686Z	Good
<a href="#">Custody Check</a>	2012-05-16T16:23:36.426Z 2012-05-16T16:23:36.426Z	Good
<a href="#">Custody Check</a>	2012-05-16T16:29:12.886Z 2012-05-16T16:29:12.886Z	Good
<a href="#">Custody Check</a>	2012-05-16T17:43:37.986Z 2012-05-16T17:43:37.986Z	Good
<a href="#">Custody Check</a>	2012-05-16T18:59:12.216Z 2012-05-16T18:59:12.216Z	Good
<a href="#">receiving</a>	2012-05-16T23:53:05.366Z 2012-05-16T23:53:05.366Z	sgln 0010939.18211.0
<a href="#">shipping</a>	05/18/2012 2:23:09 PM	sgln 0010939.18200.0
<a href="#">receiving</a>	05/22/2012 12:36:49 PM	sgln 47037130.5171.0
<a href="#">Disaggregation</a>	05/22/2012 12:36:49 PM	sgln 47037130.5171.0
<a href="#">Custody Check</a>	2012-05-22T16:36:49.701Z 2012-05-22T16:36:49.701Z	Good
<a href="#">Custody Check</a>	2012-05-25T14:34:27.216Z 2012-05-25T14:34:27.216Z	Good
<a href="#">Custody Check</a>	2012-05-25T19:18:08.844Z 2012-05-25T19:18:08.844Z	Good

## Custody Report

Product Number	Date	Event Sequence State	Location	Business Step	Disposition
sgtin 030074.3433902.100000003932	05/14/2012	Consistent	sgln 030074.000000.0	shipping	in_transit

### Drug Information

ID: **0074433902**  
Brand Name: **Humira Pen Case**  
Generic Name: **Adalimumab**  
Label Name: **HUMAN PRESCRIPTION DRUG**  
Package Description: **6 CARTON in 1 CASE**  
Package Size:  
Drug Strength: **0.8 mL**  
Package Quantity:  
Drug Form: **SYRINGE**  
Classification: **TNF Blocker**

### Custody Checks

<a href="#">n/a</a>	2012-05-15T23:02:10.909Z	sgln 030074.000000.0
<a href="#">n/a</a>	2012-05-16T14:06:03.587Z	sgln 030074.000000.0
<a href="#">n/a</a>	2012-05-16T16:08:31.506Z	sgln 030074.000000.0

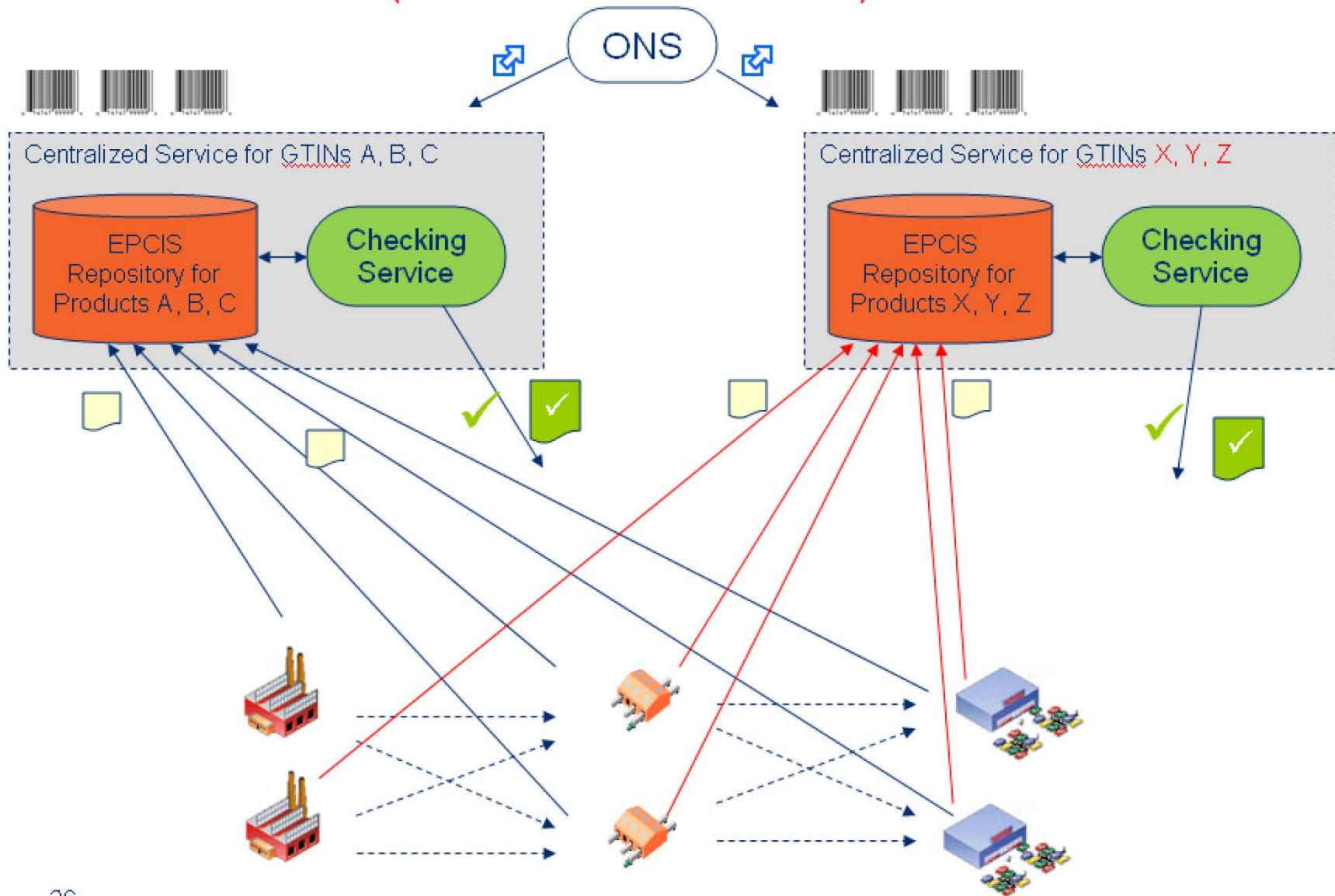


		Avoid delays to receiving / shipping operations			Data ownership and confidentiality		Data availability			Improvements over DPMS		
		Shipping party pre-advises receiving party of EPCs to be received, enabling receiving party to perform pedigree data check before goods arrive	Checking report is available to shipping party and can be transmitted to receiving party (to remove the need for them to gather data and perform check)	Checking procedure can be optimized to remember the time window for which checking has already been performed for that SGTIN (may speed up checking)	Each party independently decides where to store the data they contribute to the pedigree information trail	Ability to limit access to upstream-only and visibility granted only to parties within individual supply chain path of each SGTIN	All pedigree data for a specific SGTIN can be found in a single location	No need for receiving party to gather event data (because all concise summary reports (whitelists) of prior checks are pushed to the receiving party)	Enforceable contracts in place with all relevant repositories to ensure access to all required data for a specific SGTIN	Only need to transmit and store concise checking receipts (verified whitelists of EPCs with complete & consistent pedigree) from upstream parties	Ability to outsource checking burden	Ability to quickly/cheaply do forward tracking (subject to access control policies allowing for downstream visibility)
Centralized	Centralized with checking service	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y
	Semi-centralized (per GTIN) with checking service	Y	Y	Y	only brand owner decides	Y	Y	Y	Y	Y	Y	Y
Distributed + push of links	Distributed with push of links	Y	local checking applications may be used	N	Y	Y	N	N	N	N	local checking applications may be used	N
Distributed	Distributed	Y		N	Y	Y	N	N	N	N		N
	Distributed with Discovery Services	Y		N	Y	Y	N	N	N	N		Y
	Distributed with Discovery Services and Checking Service	Y	Y	Y	Y	Y	N	Y	N	Y	Y	





# Semi-centralized model [per GTIN] (architectural model)



# Aggregate and Inference

---

## Inference

---



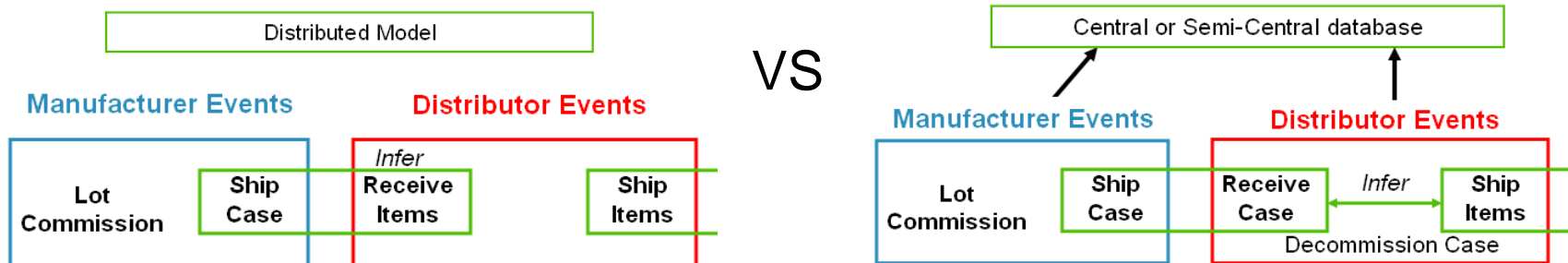
- ❑ Board will need to establish regulations to allow
- ❑ Allows a unique identifier to be applied to a case, pallet or other “aggregate” without individually reading each serialized unit
- ❑ Specifies intent that Mfgs, wholesalers and pharmacies distribute and receive electronic pedigrees, and verify and validate pedigrees at the unit level except where efficiency and safety can be secured through inference

---

Inference can be applied by association of items to the logistical units that were received in a secure trade. (case or pallet of cases)

All packaging levels are serialized and can be verified back to commission data.

# Model Comparisons



- The DPMS Distributed model is dependant on certification of inferred items
- Inference in a Semi-Central model occurs within a companies four walls
- Consider that one case label error would have created multiple aggregation exceptions that could impact multiple trade partners
  - If case A is wrong then likely case B & C are wrong
  - Who received case B & C?
  - Is a recall necessary?
  - Am I in control of my process?

# Key Concepts & Terminology (2)

FOR DISCUSSION ONLY

## Interoperability

- establishes compatible data and process standards to enable system participants to have the capability of sharing data by integrating into the same system

## Authentication

- verifying that an SNI is a valid number for the package with which it is associated. It also involves verifying that the package was sold, purchased, traded, delivered, handled, stored, brokered by, or otherwise transferred from legitimate supply chain participants, and confirming that there are no discrepancies in the distribution history.

## Data Management

- provides standardized mechanisms that supply chain participants use to capture, store, protect, and utilize track-and-trace data to facilitate authentication and interoperability. These mechanisms may include information for ensuring compliance of and accountability for established processes, as well as corrective action if these processes are not followed.

## Track-and-trace data

- Any information collected about each package from the point of manufacture to the point of dispense or destruction

## Pedigree

- Distribution history of a drug package

## Accountability

- When a person or entity has to report, explain, justify, or be responsible for effectively takes custody or ownership of a package

## Status

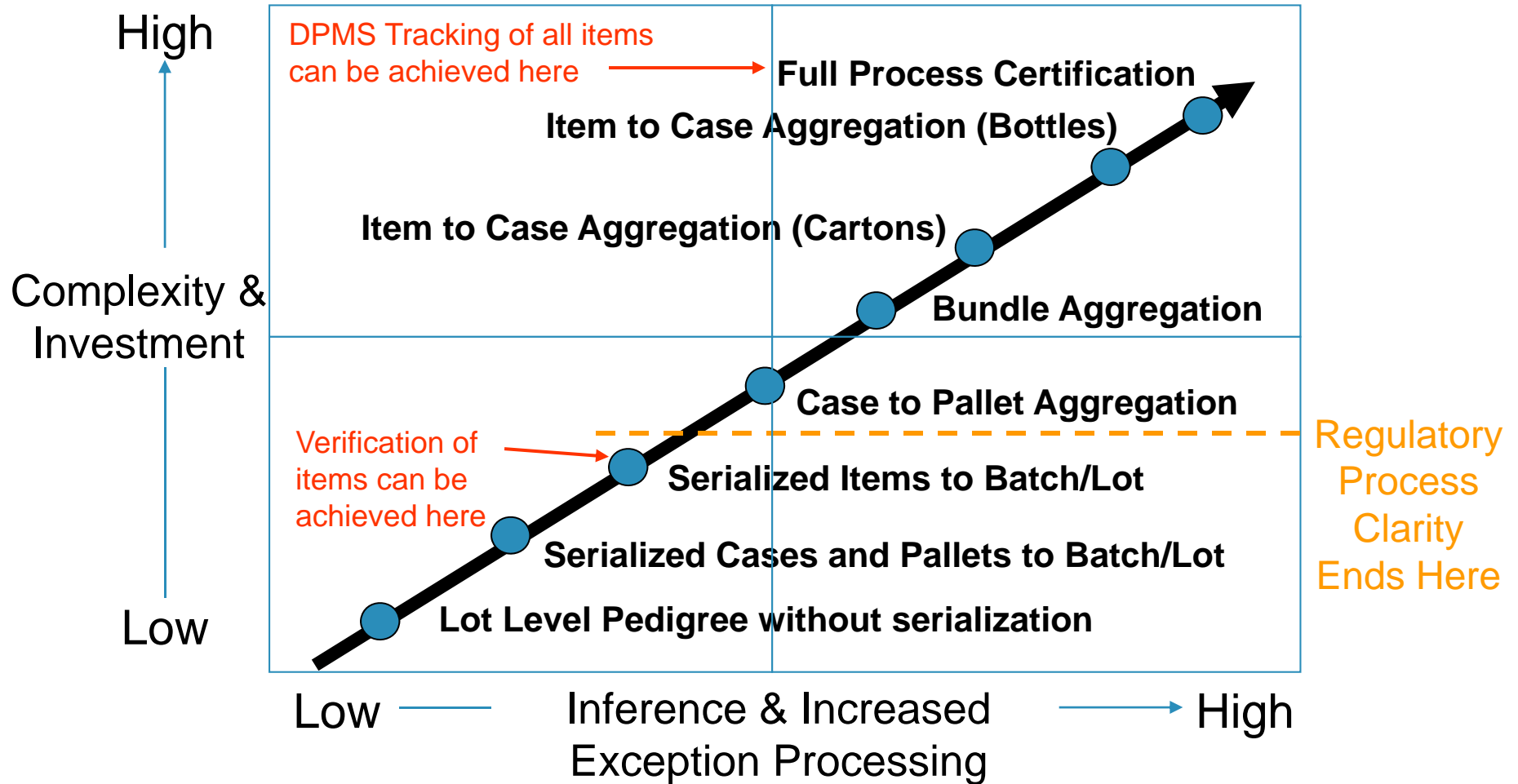
- The description of the disposition of the package as it moves through the supply chain (e.g., recall in process, in transit, destroyed, dispense, stolen, etc.)



*For discussion purposes only. Developed for use at this public workshop.  
The information should not be interpreted as a final decision or position of the FDA.*

# Trade Model Considerations

Segregated databases require 100% accuracy to facilitate Inference



# Desired Industry Implementation Approach

---

## **Abbott supports a phased approach to enable the market for serialization**

- We believe this reduces overall operational risk and cost, allows technology providers to mature, and creates an environment where a logical overall solution can emerge enabling all stakeholders in the supply chain to achieve meaningful participation to protect the patient.

### **Phase 1**

- Attain finished goods manufacturing capability to serialize every item, case and pallet within a specific homogenous packaged lot
- Develop accurate case to pallet aggregation at manufacturing
- Attain at distribution facilities the ability to accurately aggregate a mixed case (non-homogenous) of serialized items
- Utilize a central or semi-central database to enable downstream Authentication, Trace capabilities and Pedigree reporting

### **Phase 2**

- Attain at manufacturing the ability to accurately identify relationships (aggregation) of items within a homogenous packaged lot as practicable to improve business processes
- Work with Industry to improve accuracy in an industry developed Track & Trace system
- Support development of business rules for decommission of serial numbers

## **Abbott desires definition and acceptance of an industry trade model**

# Thank you

---

