



## LICENSING COMMITTEE REPORT

Debbie Veale, RPh, Chairperson

Lavanza Butler, RPh

Victor Law, RPh

Greg Lippe, CPA, Public Member

Albert Wong, PharmD

**The Licensing Committee did not meet this quarter.**

**a. FOR INFORMATION: Competency Committee Report**

California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)

Effective August 1, 2013, the board instituted a quality assurance review of the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE). This means that there was a delay in the release of all CPJE examination scores. This process is done periodically to ensure the reliability of the examination. The board released scores on September 16, 2013.

Examination Development

The Competency Committee workgroups continues to meet throughout 2013 for examination development. Both Competency Committee workgroups met once during the fall to discuss examination development.

**b. FOR INFORMATION: First Quarterly Report on Committee's Goals for 2013/14**

**Attachment 1**

The first quarterly report on the Licensing Committee's goals is provided in **Attachment 1**.

As demonstrated in the quarterly update, the board is meeting the acceptance parameters for Success Indicators 2C – Review Received Deficiency Items to Determine Application Completeness within five working days of receipt and 2E – Update Information Changes to Licensing Records within five working days.

The board is not meeting the acceptance parameters for Success Indicators 2A – Cashier All Revenue Received within three working days; 2B – Review Initial Applications within 30 working days; or 2D – Issue Licenses within three working days of Completed Application. In these success indicators, a majority of the work is completed within a time frame close to the specified indicators. For example, in Success Indicator 2A where the indicator is three working days, 91% is cashiered within four working days and 97% is cashiered within five working days. In Success Indicator 2C where the indicator is 30 working days, 99% are processed within 45 working days. In Success Indicator 2D where the indicator is three

working days, 57% of the licenses are issued within this time frame; however, a total 80% of licenses are issued within four working days or less and 88% of licenses are issued within five working days or less. The board is not meeting these success indicators primarily due to staff vacancies and antiquated databases.

c. **FOR INFORMATION: Licensing Statistics for July 2013 – September 2013**

**Attachment 2**

Provided in **Attachment 2** is the first quarters licensing statistics. During the first three months of fiscal year, the board has received over 5,000 applications and issued over 4,000 licenses. The number of applications received is up compared to the same period last year by about 9%; however, there is a 2.3% decrease in the number of licenses issued.

d. **FOR INFORMATION: Examination Statistics for the California Practice Standards and Jurisprudence Examination for Pharmacists and the North American Pharmacy Licensure Examination**

**Attachment 3**

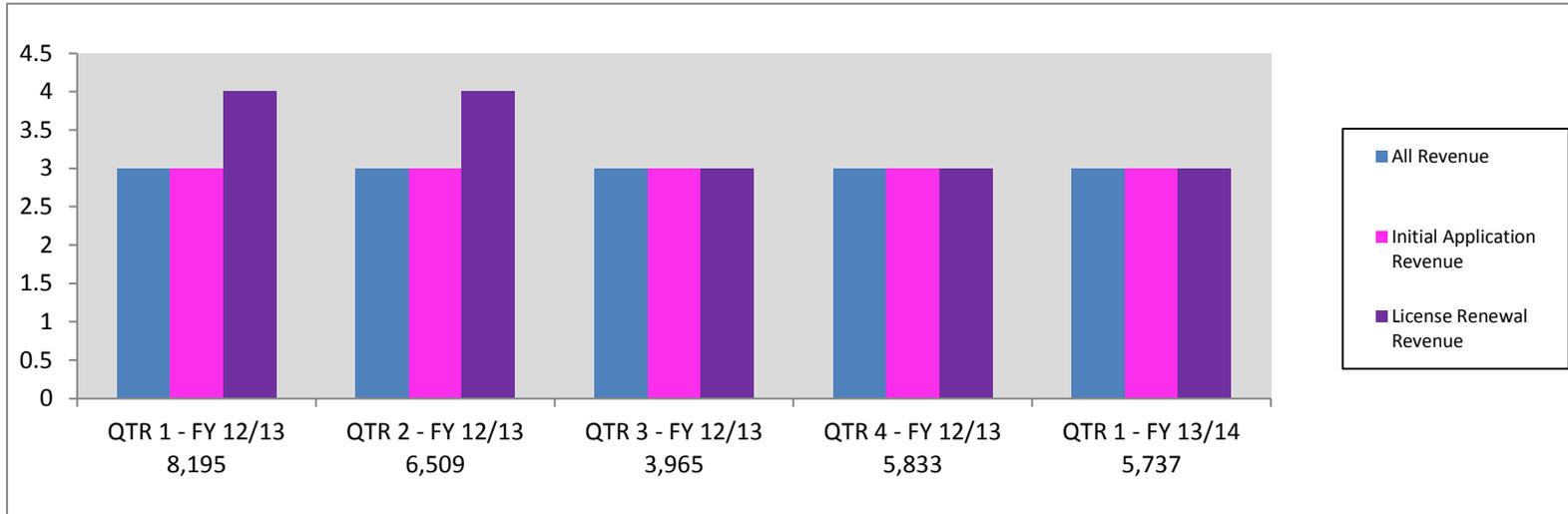
**Attachment 3** includes examination statistics for the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE) and the North American Pharmacy Licensure Examination (NAPLEX) exams from April 2013 through September 2013. The overall pass rate for the CPJE was 82.6%. The pass rate was higher for graduates from the California Schools of Pharmacy at 89.6%. Applicants with a PharmD degree also continue to perform better on the exam with an overall pass rate of 84.1% versus those with a BS degree which has a pass rate of 55.7%. The overall pass rate for the NAPLEX was 96%. Applicants with a PharmD degree also perform better on the NAPLEX than those with a BS degree with pass rates of 96.7% and 84.3% respectively.

# **Attachment 1**

### Strategic Planning: Licensing

Success Indicators		Related Performance Measures	 Acceptance Parameters	Actual Percentage Green Light Status	Average Processing Time	Explanation
2A	Cashier all revenue received within 3 working days.	[EF]	<input type="radio"/> 90% <input type="radio"/> 86% <input checked="" type="radio"/> 85%	77%	2.80	*11% improvement from previous quarter. Renewal process requires duplicative data entry into two data systems. *97% cashiered within 5 days or less. * 91% cashiered within 4 days or less.
2B	Review intial applications within 30 working days.	[PC, EF]	<input type="radio"/> 90% <input type="radio"/> 86% <input checked="" type="radio"/> 85%	64%	23	*99% reviewed with 45 days or less. *Staff vacancy at the TCH processing desk
2C	Review received deficiency items to determine application completeness within 5 working days of receipt.	[PC, EF, RC]	<input checked="" type="radio"/> 90% <input type="radio"/> 86% <input type="radio"/> 85%	91%	2.33	
2D	Issue licenses within 3 working days of completed application.	[PC, EF]	<input type="radio"/> 90% <input type="radio"/> 86% <input checked="" type="radio"/> 85%	57%	4.20	*88% issued within 5 days or less. *80% issued within 4 days or less. *Staff Vacancy at the Individual Analyst desk responsible for issuing licenses.
2E	Update information changes to licensing records within 5 working days.	[EF]	<input checked="" type="radio"/> 90% <input type="radio"/> 86% <input type="radio"/> 85%	99%	2.44	

**2A. Cashier all revenue received three three working days.  
(Reported with number of items cashiered.)**



**All Revenue** - Includes all revenue reported in License Renewal Revenue and Initial Application Revenue as well as the following revenue categories: citations and fines, pharmacist scholarship fund, fingerprint fees, dishonored checks, change of permits, license verifications, change of ownerships, change of pharmacist-in-charge, change of designated representative-in-charge, retired licenses, regrades for examinations, and temporary permits.

**Initial Application Revenue** - Includes initial applications for all license types.

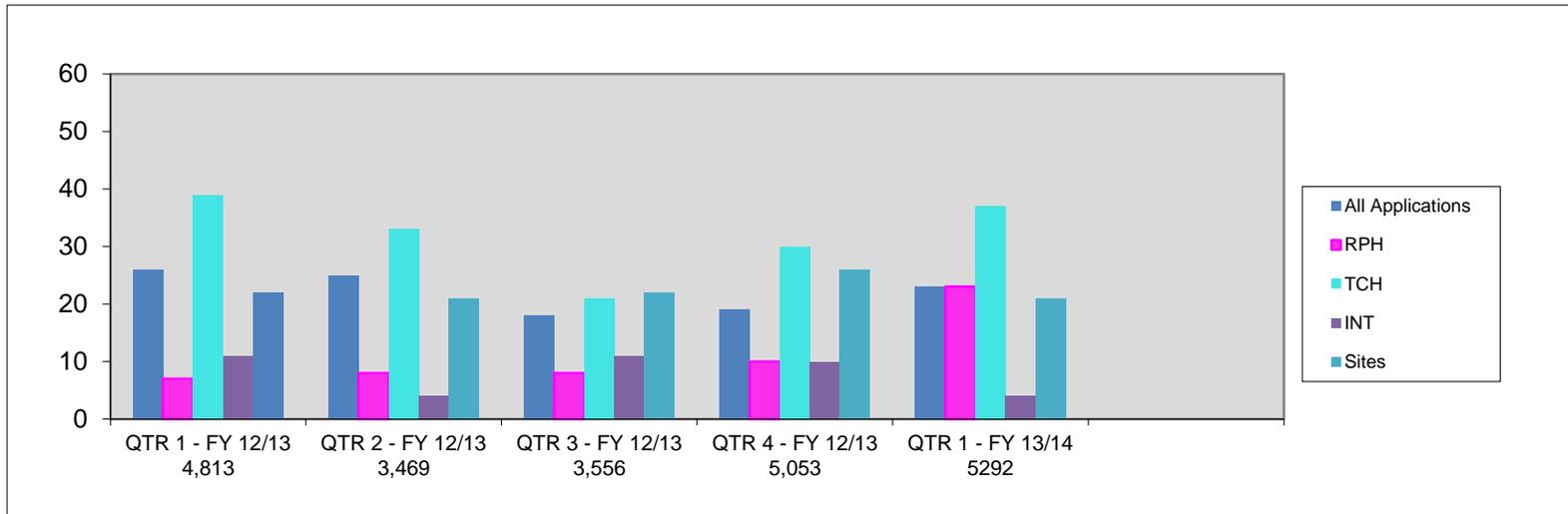
**License Renewal Revenue** - Includes all licensee renewal applications.

Notes:

Averages reported in working days excluding holidays.

**2B. Review initial applications within 30 days.**

**(Reported with Number of All Application Types, Pharmacist Applications and Pharmacy Technician Applications Received)**

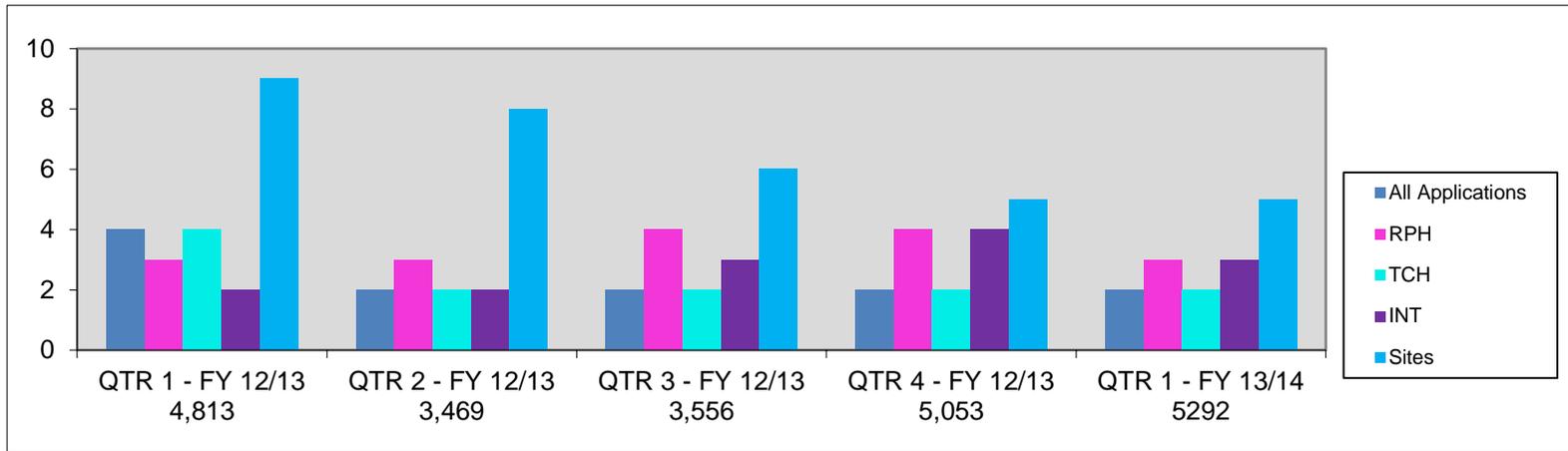


**Notes:**

Averages reported in working days excluding holidays.

Data does not include applicants where their application fee was paid by another entity.

**2C. Review deficiency items to determine a complete application within five working days of receipt.  
(Reported with number of applications received)**



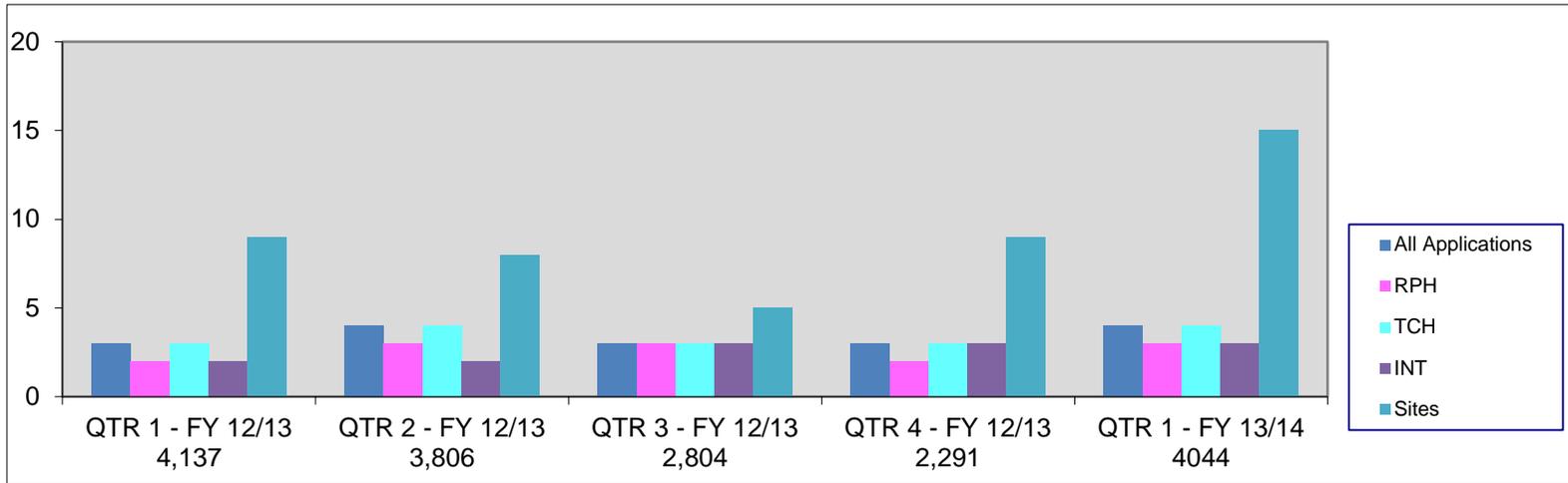
**Notes:**

Averages reported in working days excluding holidays.

Data does not include applicants where their application fee was paid by another entity.

Average issue time for site applications determined without inspection time.

**2D. Issue license within three working days of a complete application.  
(Reported with number of licenses issued)**



**Notes:**

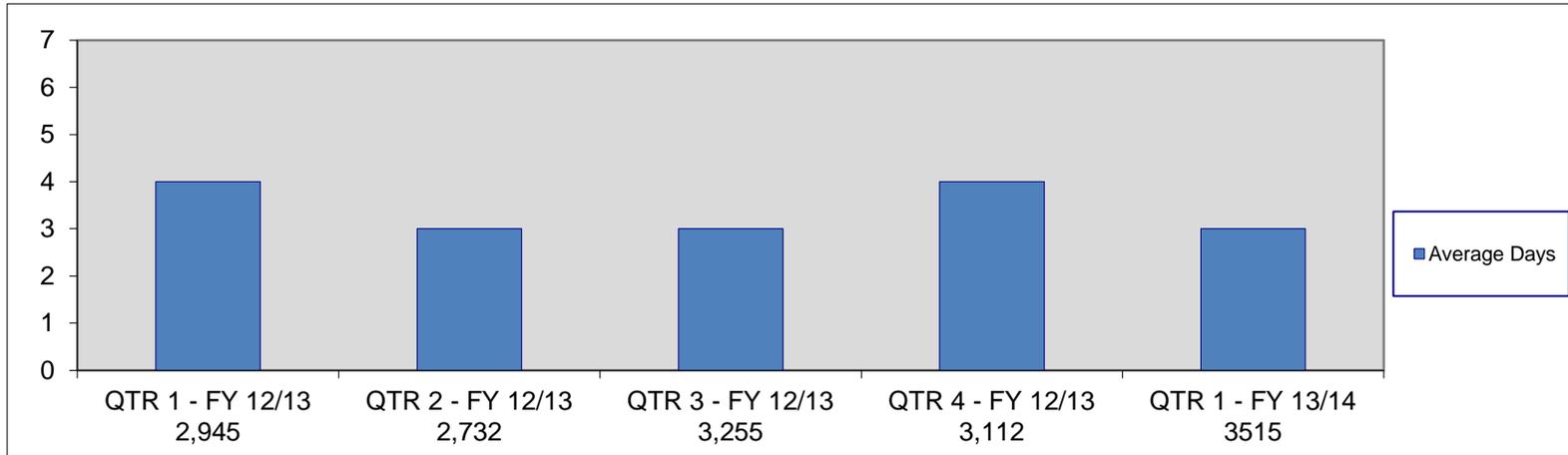
Averages reported in working days excluding holidays.

Data does not include applicants where their application fee was paid by another entity.

Average issue time for site applications determined without inspection time.

Site applications that have been determined to meet licensing requirements but have future opening dates will impact average processing times as they are issued closer to the opening date.

**2E. Update information changes to licensing records within five working days  
(Reported by number of changes made)**



Notes:  
Averages reported in working days.

# **Attachment 2**





















# **Attachment 3**

**California State Board of Pharmacy  
CPJE Statistics 4/1/13 – 9/30/13**

The charts below display data for all candidates who took the CPJE examination between 4/1/13 – 9/30/13, inclusive.

The board also displays NAPLEX scores associated with any candidate who took the CPJE during this six-month period and was reported to the board, regardless of when the NAPLEX may have been taken (it could have occurred outside the six-month reporting period noted above). Typically, the board reports CPJE performance data at six-month intervals.

**Overall Pass Rates**

**CPJE**

		Frequency	Percent
	F	289	17.4
	P	1371	82.6
	Total	1660	100.0

**NAPLEX**

		Frequency	Percent
	F	63	4.0
	P	1525	96.0
	Total	1588	100.0

## Location of School

### CPJE

			CPJE pass fail status		Total
			F	P	
	California	Count	96	828	924
		%	10.4%	89.6%	100.0%
	Other US	Count	148	475	623
		%	23.8%	76.2%	100.0%
	Foreign	Count	44	68	112
		%	39.3%	60.7%	100.0%
	Unclassified	Count	1	0	1
		%	100.0%	0.0%	100.0%
Total	Count	289	1371	1660	
	%	17.4%	82.6%	100.0%	

### NAPLEX

			NAPLEX pass fail status		Total
			F	P	
	California	Count	26	890	916
		%	2.8%	97.2%	100.0%
	Other US	Count	14	547	561
		%	2.5%	97.5%	100.0%
	Foreign	Count	23	87	110
		%	20.9%	79.1%	100.0%
	Unclassified	Count	0	1	1
		%	0.0%	100.0%	100.0%
Total	Count	63	1525	1588	
	%	4.0%	96.0%	100.0%	

**Gender****CPJE**

			CPJE pass fail status		Total
			F	P	
	F	Count	168	897	1065
		%	15.8%	84.2%	100.0%
	M	Count	121	474	595
		%	20.3%	79.7%	100.0%
Total		Count	289	1371	1660
		%	17.4%	82.6%	100.0%

**NAPLEX**

			NAPLEX pass fail status		Total
			F	P	
	F	Count	40	975	1015
		%	3.9%	96.1%	100.0%
	M	Count	23	550	573
		%	4.0%	96.0%	100.0%
Total		Count	63	1525	1588
		%	4.0%	96.0%	100.0%

**Degree**

**CPJE**

			CPJE pass fail status		Total
			F	P	
	BS Pharmacy	Count	39	49	88
		%	44.3%	55.7%	100.0%
	Pharm D.	Count	250	1322	1572
		%	15.9%	84.1%	100.0%
Total		Count	289	1371	1660
		%	17.4%	82.6%	100.0%

**NAPLEX**

			NAPLEX pass fail status		Total
			F	P	
	BS Pharmacy	Count	13	70	83
		% within degree awarded	15.7%	84.3%	100.0%
	Pharm D.	Count	50	1455	1505
		% within degree awarded	3.3%	96.7%	100.0%
Total		Count	63	1525	1588
		% within degree awarded	4.0%	96.0%	100.0%

California Schools

CPJE

			CPJE pass fail status		Total
			F	P	
	UCSF	Count	10	96	106
		%	9.4%	90.6%	100.0%
	UOP	Count	32	177	209
		%	15.3%	84.7%	100.0%
	USC	Count	10	167	177
		%	5.6%	94.4%	100.0%
	Western	Count	7	124	131
		%	5.3%	94.7%	100.0%
	Loma Linda	Count	13	51	64
		%	20.3%	79.7%	100.0%
	UCSD	Count	6	48	54
		%	11.1%	88.9%	100.0%
	Touro	Count	6	87	93
		%	6.5%	93.5%	100.0%
	Cal Northstate	Count	12	78	90
		%	13.3%	86.7%	100.0%
	Total	Count	96	828	924
		%	10.4%	89.6%	100.0%

**NAPLEX**

		NAPLEX pass fail status		Total	
		F	P		
	UCSF	Count	1	102	103
		%	1.0%	99.0%	100.0%
	UOP	Count	8	200	208
		%	3.8%	96.2%	100.0%
	USC	Count	1	176	177
		%	0.6%	99.4%	100.0%
	Western	Count	2	128	130
		%	1.5%	98.5%	100.0%
	Loma Linda	Count	3	59	62
		%	4.8%	95.2%	100.0%
	UCSD	Count	0	54	54
		%	0.0%	100.0%	100.0%
	Touro	Count	2	91	93
		%	2.2%	97.8%	100.0%
	Cal Northstate	Count	9	80	89
		%	10.1%	89.9%	100.0%
Total	Count	26	890	916	
	%	2.8%	97.2%	100.0%	

### US Schools of Pharmacy

		CPJE pass fail status		Total
		F	P	
	Auburn	0	3	3
	Samford	0	5	5
	U of AZ	1	6	7
	U of AR	1	2	3
	UCSF	10	96	106
	U of Pacific	32	177	209
	USC	10	167	177
	U of CO	1	22	23
	U of Conn	0	3	3
	Howard DC	0	2	2
	U of FL	1	3	4
	Mercer	1	2	3
	U of GA	0	1	1
	Idaho SU	1	3	4
	U of IL Chi	2	3	5
	Butler U	0	1	1
	Purdue	2	8	10
	Drake	0	4	4
	U of IA	2	4	6
	U of KS	2	3	5
	U of KY	0	3	3
	NE LA U	0	1	1
	Xavier	1	5	6
	U of MD	6	10	16
	MA Col Pharm	9	27	36
	NE-MA	2	11	13
	Ferris	1	4	5
	U of MI	5	11	16
	Wayne SU	1	0	1
	U of MN	1	4	5
	U of MS	1	1	2
	St. Louis Col of PH	3	3	6

	CPJE pass fail status		Total
	F	P	
UMKC	1	4	5
U of MT	1	1	2
Creighton	5	9	14
U of NE	0	1	1
Rutgers	2	8	10
U of NM	1	2	3
Western	7	124	131
Midwestern U Chicago	3	22	25
A&M Schwartz	3	6	9
St. Johns	2	5	7
SUNY-Buff	1	5	6
Union U	1	3	4
UNC	0	8	8
OH Nrthrn U	0	4	4
OH State U	2	6	8
U of Cinn	2	2	4
U of Toledo	1	3	4
SW OK State	1	0	1
U of OK	2	6	8
OR State U	2	6	8
Duquesne	0	4	4
Phl C of Pharm	3	5	8
Temple	4	2	6
U of Pitt	0	1	1
U of RI	0	1	1
Med U of SC	1	1	2
U of SC	2	1	3
U of TN	3	1	4
TX SO U	1	2	3
U of Hous	0	2	2
U of TX	3	3	6
U of UT	1	2	3
Med C of VA	4	3	7

	CPJE pass fail status		Total
	F	P	
U of WA	2	8	10
WA State U	2	17	19
WV U	1	0	1
U of WI-Mad	0	5	5
U of WY	0	2	2
Campbell U	0	2	2
Nova Southeastern	6	9	15
Texas Tech	3	4	7
Bernard J Dunn	3	1	4
Midwestern AZ	9	21	30
Nevada College of Pharm	3	25	28
Loma Linda U	13	51	64
UCSD	6	48	54
MA School of Pharm - Worcester	2	24	26
Palm Beach Atlantic University	1	3	4
Lake Erie Col	0	8	8
Touro U	6	87	93
South U School of Pharm	0	1	1
Pac U of Or	3	15	18
U of Incarnate Word	1	5	6
Sullivan U	4	6	10
Cal Northstate	12	78	90
Unclassified	1	0	1
Other/FG	44	68	112
U of HI - Hilo	5	9	14
Texas A&M	1	1	2
Thomas Jefferson U	1	9	10
Belmont U	0	1	1
Harding U	2	1	3
Husson U	0	1	1

		CPJE pass fail status		Total
		F	P	
	Appalachian College of Pharm	1	2	3
	Lipscomb U	0	1	1
	Chicago St U	1	0	1
	U of New England	0	1	1
	Regis University	1	3	4
	Notre Dame of MD	0	1	1
	St. John Fisher	0	1	1
	Touro New York	0	3	3
	SIUE	0	1	1
Total		289	1371	1660

**Country**

		CPJE pass fail status		Total
		F	P	
country	Armenia	1	0	1
	Brazil	1	0	1
	Bahamas	0	1	1
	Canada	1	2	3
	Switzerland	1	0	1
	Chile	0	1	1
	China	0	2	2
	Columbia	1	1	2
	E&W Germany	0	2	2
	Egypt	7	15	22
	Ethiopia	0	2	2
	France	0	2	2
	United Kingdom	1	3	4
	India	5	8	13
	Iraq	0	4	4
	Iran	0	2	2
	Italy	1	0	1
	Japan	0	1	1
	Jordan	1	4	5
	Kenya	1	0	1
	S. Korea	1	0	1
	Lebanon	2	0	2
	Nigeria/New Guinea	3	0	3
	Peru	0	1	1
	Philippines	15	10	25
	Sweden	0	1	1
	Syria	1	1	2
	USA	246	1308	1554
Total		289	1371	1660