



California State Board of Pharmacy

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STATE AND CONSUMER SERVICES AGENCY

DEPARTMENT OF CONSUMER AFFAIRS

GOVERNOR EDMUND G. BROWN JR.

Licensing Committee Report

Members:

Greg Lippe, Public Member, Chairperson

Ryan Brooks, Public Member

Rosalyn Hackworth, Public Member

Debbie Veale, PharmD

LICENSING COMMITTEE REPORT AND ACTION

The Licensing Committee did not meet this quarter.

a. FOR INFORMATION: Update on the Board's Efforts to Implement 16 California Code of Regulations Section 1702, Mandatory Submission of Fingerprints for Pharmacists

Attachment 1

Relevant Regulations

California Code of Regulations 1702 establishes new renewal requirements for pharmacists.

Background

The regulation specifies that as a condition of renewal, a pharmacist must disclose on the renewal form any arrest or conviction, as specified, since the licensee's last renewal; that a pharmacist applicant must pay the actual cost of compliance with the submission of fingerprints; a requirement that the licensee retain proof of compliance, as specified; and that failure to comply with the fingerprint requirement will result in an application for renewal being considered incomplete. This regulation was approved by the Office of Administrative Law and took effect December 7, 2010.

During previous board and committee discussion, members have been advised about implementation challenges due to staff reductions and programming issues.

Implementation of the arrest and conviction disclosure requirements was not delayed.

Recent Update

After receiving approval from the department's legal office, board staff is preparing correspondence to send to all affected licensees advising them on the requirement as well as the steps necessary to comply. Licensees outside of California will also be provided with fingerprint cards. These letters should be mailed by the end of July 2011.

Attachment 1 contains a copy of the regulation as well a copy of the article from the most recent issue of *The Script*.

b. FOR DISCUSSION: Competency Committee Report

California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)

California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)

The board instituted a quality assurance review of the CPJE effective April 1, 2011. This process is done periodically to ensure the reliability of the examination. As of the date of this report, the quality assurance review has been removed and results have been released and continue to be released twice a month.

Examination Development

Both Competency Committee workgroups will meet August 2011 at the annual meeting to discuss examination development. Each Competency Committee workgroup will also meet once in the fall of 2011 for examination development.

c. FOR DISCUSSION: Selection of Licensing Committee Meeting Dates for 2011

September 29, 2011 -- Sacramento

December 14, 2011 – location to be arranged

d. FOR INFORMATION: Licensing Statistics for 2010/11

Attachment 2

Attachment 2 includes the licensing statistics for 2010/11 as well as a three year comparison statistics.

e. FOR INFORMATION: Third Quarterly Update of Strategic Plan for the Licensing Committee.

Attachment 3

The third quarterly report on the Licensing Committee's goals is provided at the back of the tab section in **Attachment 3**



BE AWARE & TAKE CARE:
Talk to your pharmacist!

The Script

CALIFORNIA BOARD OF PHARMACY JULY 2011

Update on Resubmission of Pharmacists' Fingerprints before License Renewal

Pharmacist "Request for Live Scan Service" form is now online

The previous issue of *The Script* addressed new requirements of the California Code of Regulations section 1702, which requires all California-licensed pharmacists who have not previously submitted fingerprints to the Board or for whom an electronic record of their fingerprints does not exist, to be electronically fingerprinted for the Board of Pharmacy via Live Scan **before** applying for license renewal.

These requirements will principally affect pharmacists licensed in California before 2001, and **the Board will notify those affected in a separate mailing at least 90 days before renewal.**

For renewal of Board-issued pharmacist licenses, section 1702 also

specifies that as a condition of renewal, the pharmacist must:

- disclose on the renewal form any arrest or conviction since the pharmacist's last renewal;
- pay the actual cost of compliance with the submission of fingerprints (This is paid at the Live Scan site, not to the Board.); and
- retain proof of compliance for at least three years.

The Board now has the appropriate "Request for Live Scan Service" form for pharmacists online at www.pharmacy.ca.gov/licensing/rph_license_renewal.shtml. Please use this form if you are being fingerprinted for the first time or resubmitting prints. For fingerprinting,

take this form to any Live Scan location. A list of locations may be found at www.ag.ca.gov/fingerprints/publications/contact.php.

Since Live Scan service is available only in California, out-of-state California licensees, who are notified that fingerprints are required, must have their prints inked onto fingerprint cards. The cards must be requested from www.pharmacy.ca.gov/pharmacy/pubs_request.asp#fp_card. Then send the newly fingerprinted cards to the Board, where they will be scanned into the Department of Justice's electronic fingerprint database.

Failure to comply with the above requirements will result in an application for renewal being considered incomplete.

Pharmacy and Wholesaler Self-Assessment Forms Newly Revised

The July 1 deadline for pharmacies and wholesalers to perform their biennial (every odd-numbered year) self-assessment has arrived. These reporting requirements are contained in Title 16, California Code of Regulations section 1715 (for pharmacies) and section 1784 (wholesalers). New requirements have been added to the self-assessment

Whether using the current form or new amended form, self-assessments must be completed by July 1, 2011

forms to confirm whether Board-licensed facilities are in compliance with section 4013 of the Business and Professions Code, which requires all Board-licensed facilities to have joined the Board's e-mail notification list by July 1, 2011. Additionally, that section requires a facility to join the list within 60 days of obtaining a license or at the time of license renewal and update its e-mail address with the Board within 30 days of a change in the facility's e-mail address.

See *Self-Assessment Forms*, Page 15

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Order of Adoption
Board of Pharmacy
California Code of Regulations

To Add Section 1702 of Division 17 of Title 16 of the California Code of Regulations to read as follows:

1702. Pharmacist Renewal Requirements

(a) A pharmacist applicant for renewal who has not previously submitted fingerprints as a condition of licensure or for whom an electronic record of the licensee's fingerprints does not exist in the Department of Justice's criminal offender record identification database shall successfully complete a state and federal level criminal offender record information search conducted through the Department of Justice by the licensee's or registrant's renewal date that occurs on or after (IOAL insert effective date).

- (1) A pharmacist shall retain for at least three years as evidence of having complied with subdivision (a) either a receipt showing that he or she has electronically transmitted his or her fingerprint images to the Department of Justice or, for those who did not use an electronic fingerprinting system, a receipt evidencing that his or her fingerprints were recorded and submitted to the Board.
- (2) A pharmacist applicant for renewal shall pay, as directed by the Board, the actual cost of compliance with subdivision (a).
- (3) As a condition of petitioning the board for reinstatement of a revoked or surrendered license, or for restoration of a retired license, an applicant shall comply with subdivision (a).

- (4) The board may waive the requirements of this section for licensees who are actively serving in the United States military. The board may not return a license to active status until the licensee has complied with subdivision (a).
- (b) As a condition of renewal, a pharmacist applicant shall disclose on the renewal form whether he or she has been convicted, as defined in Section 490 of the Business and Professions Code, of any violation of the law in this or any other state, the United States, or other country, omitting traffic infractions under \$300 not involving alcohol, dangerous drugs, or controlled substances.
- (c) Failure to provide all of the information required by this section renders an application for renewal incomplete and the board shall not renew the license and shall issue the applicant an inactive pharmacist license. An inactive pharmacist license issued pursuant to this section may only be reactivated after compliance is confirmed for all licensure renewal requirements.

Note: Authority cited: Sections 4001.1, 4005 Business and Professions Code.

Reference: Sections 490, 4036, 4200.5, 4207, 4301, 4301.5, and 4400, Business and Professions Code; and Sections 11105(b)(10), and 11105(e), Penal Code.



VIRGINIA HEROLD
Executive Officer
Board of Pharmacy

Board of Pharmacy Licensing Statistics - Fiscal Year 2010/11

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
APPLICATIONS													
Received													
Pharmacist (exam applications)	137	102	132	152	118	101	84	94	114	217	627	539	2417
Pharmacist (initial licensing applications)	203	343	169	184	87	68	25	136	66	94	15	10	1400
Intern pharmacist	50	472	381	341	41	52	94	68	125	118	103	85	1930
Pharmacy technician	776	955	870	930	776	886	831	759	1110	895	914	1088	10790
Pharmacy	19	28	28	22	27	23	20	20	32	19	24	33	295
Pharmacy - Temp	10	5	10	25	15	9	8	2	7	5	9	7	112
Sterile Compounding	5	4	4	8	9	3	4	5	3	5	6	5	61
Sterile Compounding - Temp	0	0	0	0	5	2	0	0	0	0	0	0	7
Clinics	4	2	8	8	0	3	8	7	6	4	1	3	54
Hospitals	6	0	0	17	10	1	2	0	3	0	0	0	39
Hospitals - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Nonresident Pharmacy	4	8	5	8	4	9	7	3	3	4	9	10	74
Nonresident Pharmacy - Temp	0	0	0	2	0	1	2	0	1	0	0	0	6
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0	0	0	0	0
Hypodermic Needle and Syringes	2	2	3	1	1	1	1	2	0	0	1	5	19
Nonresident Wholesalers	10	11	9	7	10	13	6	10	8	12	8	13	117
Nonresident Wholesalers - Temp	0	0	2	3	0	1	1	0	1	0	0	0	8
Wholesalers	7	9	6	3	9	3	4	4	6	13	8	11	83
Wholesalers - Temp	0	1	0	0	0	0	0	0	1	1	1	1	5
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0	0	0	1	1
Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Designated Representatives	36	42	39	49	25	32	43	32	48	45	78	33	502
Total	1269	1984	1666	1760	1137	1208	1140	1142	1534	1432	1804	1844	17920

Board of Pharmacy Licensing Statistics - Fiscal Year 2010/11

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
Issued													
Pharmacist	179	471	77	267	85	90	13	124	68	107	14	15	1510
Intern pharmacist	72	310	544	333	65	53	80	50	72	94	109	130	1912
Pharmacy technician	752	932	794	789	778	1042	383	858	741	622	515	106	8312
Pharmacy	21	18	23	17	28	26	25	26	14	28	12	24	262
Pharmacy - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Sterile Compounding	3	1	1	3	3	10	3	2	2	2	0	3	33
Sterile Compounding - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Clinics	9	6	3	1	3	5	7	4	16	9	5	3	71
Hospitals	1	2	0	3	7	10	10	3	0	1	0	1	38
Hospitals - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Nonresident Pharmacy	4	0	10	6	4	6	4	8	7	4	6	5	64
Nonresident Pharmacy - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Licensed Correctional Facility	0	0	0	0	0	0	1	0	0	0	0	0	1
Hypodermic Needle and Syringes	2	0	2	2	1	1	0	2	0	1	1	1	13
Nonresident Wholesalers	4	3	4	7	14	6	3	12	9	2	3	15	82
Nonresident Wholesalers - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Wholesalers	4	6	6	0	6	4	0	8	8	2	3	10	57
Wholesalers - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0	0	0	1	1
Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0	0	0	0	0	0	0	0	0
Designated Representatives	16	29	41	44	35	17	48	29	27	29	25	53	393
Total	1067	1778	1505	1472	1029	1270	577	1126	964	901	693	367	12749
Pending													
Pharmacist Examination	725	566	622	605	498	487	384	356	358	384	928	901	901
Pharmacist Examination Eligible	1043	1043	979	799	825	760	744	629	677	706	755	1286	1286
Intern pharmacist	270	441	274	276	243	241	134	151	200	216	207	155	155
Pharmacy technician	2505	2550	2697	2693	2751	2465	2698	2585	2841	3073	3334	4366	4366
Pharmacy	75	81	85	90	86	80	65	58	68	65	75	84	84
Sterile Compounding	24	26	26	29	34	28	21	22	22	25	29	26	26
Clinics	29	26	23	28	26	24	26	28	19	15	12	14	14
Hospitals	8	8	6	13	23	13	4	4	4	3	5	6	6
Nonresident Pharmacy	43	51	40	44	44	46	47	42	38	36	36	43	43
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0	0	1	1	1
Hypodermic Needle and Syringes	12	15	12	11	11	11	9	8	8	6	6	10	10
Nonresident Wholesalers	78	86	74	72	69	76	68	66	67	79	84	82	82
Wholesalers	48	49	47	48	52	52	51	48	45	56	50	53	53
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0	0	0	0	0
Designated Representatives	188	197	180	175	163	181	153	158	181	192	232	217	217
Total	5048	5139	5065	4883	4825	4464	4404	4155	4528	4856	5754	7244	7244

Board of Pharmacy Licensing Statistics - Fiscal Year 2010/11

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
Change of Pharmacist-in-Charge***													
Received	104	128	102	154	108	106	84	82	115	125	120	125	1353
Processed	118	132	99	136	123	90	60	76	160	65	148	110	1317
Pending	389	385	388	381	366	463	487	493	448	508	480	495	495
Change of Exemptee-in-Charge***													
Received	8	9	6	12	8	12	13	6	8	6	18	16	122
Processed	4	0	7	0	0	0	0	9	7	4	9	1	41
Pending	108	117	116	128	136	148	161	158	159	161	170	185	185
Change of Permits													
Received	48	69	54	43	59	53	67	46	59	66	47	55	666
Processed	4	44	15	39	38	159	74	44	102	26	67	26	638
Pending	222	247	286	303	324	218	211	213	170	210	190	219	219
Discontinuance of Business***													
Received	20	21	10	24	17	78	n/a	1	26	17	20	13	247
Processed	0	0	28	1	0	78	0	2	0	16	1	58	184
Pending	135	156	138	162	179	179	179	178	204	205	224	179	179
Renewals Received													
Pharmacist	1572	1339	3322	2317	1052	1696	1455	980	1530	1209	474		16946
Pharmacy technician	2958	2262	4676	2504	1875	2595	2219	1727	2401	1993	1159		26369
Pharmacy	407	298	633	960	226	692	329	456	1441	568	480		6490
Sterile Compounding	26	17	76	39	23	30	13	18	19	22	7		290
Clinics	106	68	145	91	47	80	92	84	74	82	30		899
Nonresident Pharmacy	31	20	70	18	18	27	21	23	26	24	8		286
Licensed Correctional Facility	0	0	27	17	2	0	0	0	0	0	0		46
Hypodermic Needle and Syringes	17	10	50	28	23	33	18	17	13	18	9		236
Nonresident Wholesalers	56	43	86	35	43	33	39	28	45	54	15		477
Wholesalers	73	27	91	27	37	42	31	24	52	35	13		452
Veterinary Food-Animal Drug Retailer	2	1	5	1	3	4	2	1	0	5	1		25
Designated Representative	155	113	416	179	170	255	184	226	258	232	70		2258
Total	5403	4198	9597	6216	3519	5487	4403	3584	5859	4242	2266	0	54774

Board of Pharmacy Licensing Statistics					
FISCAL YEAR COMPARISON		2008/09	2009/10	2010/11	%CHANGE
		FYTD	FYTD	FYTD	
APPLICATIONS					
Received					
Pharmacist (exam applications)		2276	2322	2417	6%
Pharmacist (initial licensing applications)		1391	1450	1400	1%
Intern pharmacist		1983	1867	1930	-3%
Pharmacy technician		8978	11731	10790	17%
Pharmacy		873	449	295	-66%
Sterile Compounding		58	71	61	5%
Clinics		89	82	54	-39%
Hospitals		12	36	39	69%
Nonresident Pharmacy		85	81	74	-13%
Licensed Correctional Facility		1	2	0	-100%
Hypodermic Needle and Syringes		29	12	19	-34%
Nonresident Wholesalers		106	113	117	9%
Wholesalers		69	90	83	17%
Veterinary Food-Animal Drug Retailer		3	0	1	-67%
Designated Representatives		457	502	502	9%
Issued					
Pharmacist		1409	1421	1510	7%
Intern pharmacist		1820	1834	1912	5%
Pharmacy technician		7096	11496	8312	15%
Pharmacy		796	277	262	-67%
Sterile Compounding		64	38	33	-48%
Clinics		67	62	71	6%
Hospitals		29	24	38	24%
Nonresident Pharmacy		80	57	64	-20%
Licensed Correctional Facility		2	3	1	-50%
Hypodermic Needle and Syringes		14	18	13	-7%
Nonresident Wholesalers		84	90	82	-2%
Wholesalers		41	58	57	28%
Veterinary Food-Animal Drug Retailer		4	1	1	-75%
Designated Representatives		442	424	393	-11%
Renewals Received					
Pharmacist		15982	19116	16946	6%
Pharmacy technician		24270	24806	26369	8%
Pharmacy		6183	6676	6490	5%
Sterile Compounding		241	301	290	17%
Clinics		874	1060	899	3%
Nonresident Pharmacy		221	327	286	23%
Licensed Correctional Facility		0	34	46	100%
Hypodermic Needle and Syringes		234	255	236	1%
Nonresident Wholesalers		396	480	477	17%
Wholesalers		399	457	452	12%
Veterinary Food-Animal Drug Retailer		20	35	25	20%
Designated Representative		1868	2217	2258	17%

LICENSING COMMITTEE

Goal 2: Ensure the qualifications of licensees.

Outcome: Qualified licensees

Objective 2.1	Issue licenses within three working days of a completed application by June 30, 2011.								
Measure:	Percentage of licenses issued within three work days.								
Tasks:	1. Review 100 percent of all applications within 7 work days of receipt.								
		# of Apps. Received:				Average Days to Process:			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
	Pharmacist (exam applications)	371	371	292	1,383	35	10	25	16
	Pharmacist (initial licensing)	715	339	227	119	4	4	5	8
	Pharmacy Intern	903	434	287	306	9	5	7	9
	Pharmacy Technician	2,601	2,592	2,700	2,897	28	48	44	90
	Pharmacies	81	100	77	76	16	29	8	12
	Non-Resident Pharmacy	17	21	13	23	28	31	34	29
	Wholesaler	22	15	14	32	25	31	31	32
	Veterinary Drug Retailers	0	0	0	1	0	0	0	1
	Designated Representative	117	106	123	156	24	31	35	30
	Out-of-state distributors	30	30	24	33	24	35	35	32
	Clinics	14	11	21	8	16	26	6	3
	Hypodermic Needle & Syringe Distributors	7	3	3	6	13	20	18	8
	Sterile Compounding	13	20	12	16	12	37	8	9
	Change of Permit	171	155	172	168	45	71	70	30
Pharmacist in Charge	334	368	281	370	19	57	23	30	
Designated Representative in Charge	23	32	7	40	45	57	70	30	
Discontinuance of Business	51	102	27	75	66	68	N/A	49	

2. Process 100 percent of all deficiency documents within five work days of receipt.

	Average Days to process deficiency:			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist (exam applications)	5	3	6	11
Pharmacist (initial licensing)	7	3	6	7
Pharmacy Intern	7	3	4	2
Pharmacy Technician	14	15	16	25
Pharmacies	8	12	4	5
Non-Resident Pharmacy	4	11	9	8
Wholesaler	4	11	9	8
Veterinary Drug Retailers	4	0	0	8
Designated Representative	4	11	9	8
Out-of-state distributors	4	11	9	8
Clinics	8	12	4	5
Hypodermic Needle & Syringe	4	11	9	8

3. Make a licensing decision within three work days after all deficiencies are corrected.

	Average Days to Determine to Deny/Issue License:			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist (exam applications)	2	2	2	2
Pharmacist (initial licensing)	2	2	2	2
Pharmacy Intern	2	2	2	2
Pharmacy Technician	3	3	3	3
Pharmacies	3	5	5	5
Non-Resident Pharmacy	5	5	9	10
Wholesaler	5	5	6	6
Veterinary Drug Retailers	0	0	0	2
Designated Representative	2	5	4	2
Out-of-state distributors	5	5	6	6
Clinics	3	5	5	2
Hypodermic Needle & Syringe	2	2	4	2

4. Issue professional and occupational licenses to those individuals and firms that meet minimum requirements.

	Licenses Issued:			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist	272	442	205	136
Pharmacy Intern	926	451	202	333
Pharmacy Technician	2,478	2,609	1,982	1,243
Pharmacies	65	91	79	66
Non-Resident Pharmacy	14	16	19	15
Wholesaler	16	10	16	15
Veterinary Drug Retailers	0	0	0	1
Designated Representative	86	96	104	107
Out-of-state distributors	11	27	24	20
Clinics	18	9	27	17
Hypodermic Needle & Syringe	4	4	2	3
Sterile Compounding	5	16	7	5

5. Withdrawn licenses to applicants not meeting board requirements.

	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacy Technician	81	125	287	66
Pharmacies	2	0	3	1
Non-Resident Pharmacy	5	0	2	0
Clinics	3	0	1	0
Sterile Compounding	0	1	0	2
Designated Representative	12	11	24	10
Hypodermic Needle & Syringe	3	0	2	1
Out-of-state distributors	19	0	11	5
Wholesaler	5	2	5	10
Veterinary Drug Retailers	0	0	0	0
Registered Pharmacist	155	212	540	2
Intern Pharmacist	1	1	121	1

6. Deny applications to those who do not meet California standards.

	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist	2	3	1	2
Intern Pharmacist	0	2	1	0
Pharmacy Technician	21	23	26	47
Pharmacies	0	2	1	0
Non-Resident Pharmacy	1	0	0	0
Clinics	0	0	0	0
Sterile Compounding	0	0	0	0
Designated Representative	0	0	2	0
Hypodermic Needle & Syringe	0	0	0	0
Out-of-state distributors	0	1	0	0
Wholesaler	0	0	0	0

7. Responding to e-mail status requests and inquiries to designated e-mail addresses.

	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist/Pharmacist Intern	645	565	1280	1,878
Pharmacy Technicians	498	856	1413	2,093
Site licenses (pharmacy, clinics)	1,284	469	669	768
Site licenses (wholesalers, nonresident pharmacies)	925	1,000	946	1,041
Pharmacist in Charge	219	96	207	286
Renewals	269	310	305	223

8. Responding to telephone status request and inquiries.

	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Pharmacist/Pharmacist Intern	82	*	*	*
Pharmacy Technicians	*	*	*	*
Site licenses (pharmacy, clinics)	369	256	373	421
Site licenses (wholesalers, nonresident pharmacies)	221	114	153	173
Pharmacist in Charge	49	52	51	115
Renewals	1,138	1,329	1,415	1,946

* Voicemail status requests have been suspended to allow staff time to focus on processing applications and issuing licenses

Objective 2.2	Cashier 100 percent of all revenue received within two working days of receipt by June 30, 2011.								
Measure:	Percentage of revenue cashiered application within 2 working days.								
Tasks:	Revenue Received:				Average Days to Process:				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4*	Qtr 1	Qtr 2	Qtr 3	Qtr 4	
	Applications	\$676,974	\$571,998	\$325,928	\$799,709	3	2.5	4	3
	Renewals	\$2,912,806	\$2,198,366	\$1,298,458	\$1,121,695	3	2.5	2.5	3
	Cite and Fine	\$325,040	\$324,735	\$278,805	\$193,377	4	3	3	3
	Probation/ Cost Recovery	\$30,869	\$73,511	\$254,909	\$55,562	4	3	3	3
	Request for Information/ License Verification	\$5,005	\$7,470	\$4,390	\$7,005	3	2.5	3	3
	Fingerprint Fee	\$17,432	\$17,039	\$16,575	\$35,139	3	3	3	2.5
* The final budget report for fiscal year 2010-2011 was not available at the time of report development. The total revenue received will be provided at the next Board meeting.									

Objective 2.3	Update 100 percent of all information changes to licensing records within five working days by June 30, 2011.																																												
Measure:	Percentage of licensing records changes within five working days.																																												
Tasks:	<table border="1"> <thead> <tr> <th rowspan="2"></th> <th colspan="4">Requests Received:</th> <th colspan="4">Average Days to Process:</th> </tr> <tr> <th>Qtr 1</th> <th>Qtr 2</th> <th>Qtr 3</th> <th>Qtr 4</th> <th>Qtr 1</th> <th>Qtr 2</th> <th>Qtr 3</th> <th>Qtr 4</th> </tr> </thead> <tbody> <tr> <td>Address/Name Changes</td> <td>3,120</td> <td>2,606</td> <td>2,640</td> <td>3,127</td> <td>5</td> <td>3</td> <td>8</td> <td>2</td> </tr> <tr> <td>Off-site Storage Applications (approved)</td> <td>24</td> <td>26</td> <td>20</td> <td>38</td> <td>20</td> <td>25</td> <td>27</td> <td>15</td> </tr> <tr> <td>Transfer of Intern Hours to Other States</td> <td>34</td> <td>17</td> <td>24</td> <td>64</td> <td>30</td> <td>30</td> <td>30</td> <td>15</td> </tr> </tbody> </table>		Requests Received:				Average Days to Process:				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Address/Name Changes	3,120	2,606	2,640	3,127	5	3	8	2	Off-site Storage Applications (approved)	24	26	20	38	20	25	27	15	Transfer of Intern Hours to Other States	34	17	24	64	30	30	30	15
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Objective 2.4	Implement at least 25 changes to improve licensing decisions by June 30, 2011.
Measure:	Number of implemented changes.
Tasks:	<ol style="list-style-type: none"> <li data-bbox="370 218 1487 506"> <p>1. Determine why 26 states do not allow the use of a CA license as the basis for transfer of pharmacist license to that state. <i>Jan. 2007: Survey of some states indicate misunderstanding of why California cannot accept NAPLEX scores earned before January 1, 2004. Educational efforts, on a state by state basis, initiated.</i> <i>March 2007: Pennsylvania agrees to accept California NAPLEX scores.</i> <i>May 2007: At National Association of Boards of Pharmacy meeting several states agree to reconsider their position against accepting California scores.</i></p> <li data-bbox="370 516 1487 695"> <p>2. Evaluate the drug distribution system of clinics and their appropriate licensure. <i>1st Qtr 09/10: Continued to advise clinics and their advocates about the barrier the Capen decision places on surgicenters/clinics from obtaining a board clinic permit. A legislative solution is needed.</i> <i>3rd Qtr 09/10: Board hears presentation by Fort Sutter Surgery Center discussing the issue.</i></p> <li data-bbox="370 705 1487 1062"> <p>3. Work with the Department of Corrections on the licensure of pharmacies in prisons. <i>June 2007: Meet with the Department of Corrections Receiver to discuss possible regulatory structures for drug dispensing and distribution within correctional facilities.</i> <i>Oct. 2008: Board staff meet with Department of Corrections staff to develop regulatory structure for prisons.</i> <i>Dec. 2008: Met with receiver for correctional facilities to discuss regulatory structure.</i> <i>1st Qtr 10/11: Governor includes provisions for pharmacy services in prisons.</i> <i>3rd Qtr 10/11: Legislation introduced to include some changes. (AB 389, Lowenthal)</i> <i>4th Qtr 10/11: AB 389 amended and no longer addressing licensure issue.</i></p> <li data-bbox="370 1073 1487 1734"> <p>4. Work with local and state officials on emergency preparedness and planning for pandemics and disasters. Planning to include the storage and distribution of drugs to assure patient access and safety. <i>2nd Qtr 09/10: Board votes that in declared emergencies where a board meeting cannot quickly be scheduled, a subcommittee of three members can make decisions for patient safety under provisions of Business and Professions Code section 4062 and the board's emergency response policy.</i> <i>4th Qtr 09/10: Licensing continued reviewing requests from CDPH seeking clarification on board disaster response policy.</i> <i>2nd Qtr 10/11: Discussion of the California Hospital Association's repopulation after hospital evacuation guidelines and checklist at Licensing Committee Meeting.</i> <i>3rd Qtr 10/11: Board discussed its role in repopulation of hospitals in working with the CDPH to inspect the pharmacy to validate that there are appropriate safeguards to ensure the safety of the drugs.</i> <i>Licensing Committee hosts a presentation on emergency preparedness during quarterly meeting. Committee discusses need for possible mandatory CE in this area.</i></p> <li data-bbox="370 1745 1487 1835"> <p>5. Evaluate the need to issue a provisional license to pharmacy technician trainees. <i>Dec. 2010: Update on the board's psychometric evaluation for the ExCPT and PTCB at the Licensing Committee.</i></p>

6. Evaluate use of a second pharmacy technician certification examination (ExCPT) as a possible qualifying route for registration of technicians.

Sep. 2006: *Committee hears presentation on ExCPT exam approved for certification of technicians by five states. Committee directs staff to evaluate exam for possible use in California.*

Dec. 2006: *DCA recruiting for Chief of Examination Resources Office; review postponed. Additional methods to accomplish review considered.*

March 2007: *DCA recruiting for Chief of Examination Resources Office; review postponed. Additional methods to accomplish review considered.*

May 2007: *Board seeks private contractor to evaluate both ExCPT and PTCB exams for job validity.*

Sep. 2007: *Board required to check with other state agencies to ensure that state-employed PhD psychometricians are not able to perform this review before the board can contract for services. Committee recommends delay until CSHP and CPhA complete their review of pharmacy technician training and knowledge.*

Oct. 2007: *Board postpones work on this topic until CSHP and CPhA complete their review.*

March 2009: *Board executive staff meet with the executive director of the ExCPT exam.*

April 2009: *Board directs staff to secure a psychometric review of both the PTCB and ExCPT exams, in wake of AB 418 being stalled in the legislature.*

2nd Qtr 09/10: *Board initiates discussions with DCA regarding use of their Ph.D to evaluate the validation studies.*

2nd Qtr 10/11: *DCA psychometric expert initiates review of PTCB and ExCPT exams.*

3rd Qtr 10/11: *Board staff reports interagency agreement has been signed with OPES. The DCA psychometric expert has begun its review of the PTCB and ExCPT examinations.*

7. Review requirements for qualifications of pharmacy technicians with stakeholders

4th Qtr 07/08: *Future work on the training of technicians will occur as joint activities of the pharmacist associations.*

Legislation to require an exam and continuing education for pharmacy technicians is dropped (AB 1947)

Board participates in CSHP sponsored stake holder meeting.

2nd Qtr 08/09: *Executive officer participates in a meeting with CPhA and CSHP to provide technical advice on proposed legislation to be introduced next year. Attend CSHP sponsored stakeholder meeting.*

3rd Qtr 08/09: *Senate Bill 418 introduced to add new requirements for technicians. SB 418 is later dropped for the year.*

8. Implement the Department of Consumer Affairs Applicant Tracking System to facilitate implementation of I-Licensing system, allowing online renewal of licenses by 2008.
- Note:** I-Licensing system has been cancelled and the BreEZe system will take its place.
- July 2006: Executive officer becomes executive sponsor of program.*
- Nov. 2006: Board completes system identification of parameters for each licensing program.*
- Dec. 2006 - Jan. 2007: Preparatory work and pilots completed; board staff initiates transfer to ATS system as sole platform for applicant tracking for all licensing programs.*
- 3rd Qtr 08/09: Request for Proposal for I-Licensing system modified to contain revised parameters. Staff changes in the Office of Information Services cause additional delay in moving the project forward. ATS project implemented.*
- 2nd Qtr 09/10: Board advised of new initiative to facilitate online applicant submission and renewal.*
- 4th Qtr 09/10: Board analyst temporarily assigned to assist on BreEZe project.*
- 1st Qtr 10/11: Assistant Executive Officer chairs forms design workgroup to consolidate forms for all boards (reducing programming costs). Executive staff continue on BreEZe execution steering committee.*
- 2nd Qtr 10/11: Board analyst continues to work with the department on the BreEZe project.*
- 3rd Qtr 10/11: Executive staff and analyst continue to work with DCA on implementation issue.*
- 4th Qtr 10/11: Board has assigned two analysts to work with DCA two days a week on the implementation of BreEZe. Executive Officer nominated to key position on change board. Assistant Executive Officer assumes role as project manager over forms consolidation. Two Board staff loaned to the project on a part-time basis.*
9. Participate with California's Schools of Pharmacy in reviewing basic level experiences required of intern pharmacists, in accordance with new ACPE standards.
- 3rd Qtr 06/07: Board attends 3 day-long working sessions convened by California's schools of pharmacy to develop list of skills students should possess by end of basic intern level experience (about 300 hours).*
- Oct. 2007: Board considers basic internship competencies developed under the program and develops letter of support.*
- Oct. 2008: California Pharmacy Council meets to discuss Intern requirements.*
- Dec. 2009: Licensing Committee again discusses the requirements given that other states are no longer transferring intern hours.*

- 10. Implement new test administration requirements for the CPJE.**
- March 2007:* Board advised about new exam vendor for CPJE effective June 1, 2007. Board notifies all CPJE eligible candidates of pending change, advises California schools of pharmacy graduating students and applicants in general.
- June 2007:* Shift to new exam vendor, PSI, takes place. New Candidates Guide is printed and distributed. Some transition issues to new vendor exist and are being worked on.
- 4th Qtr 09/10:* Board approves new job content outline submitted by the Competency Committee as a result of the job analysis with an effective date of 4/1/2011.
- 2nd Qtr 07/08:* Transition efforts to PSI continue.
- 3rd Qtr 07/08:* New security procedures put in place and corresponding revisions to the Candidates' Guide are published and released.
- 1st Qtr 09/10:* Competency Committee develops occupational analysis survey.
- 2nd Qtr 09/10:* Competency Committee develops new content online for CPJE.
- 3rd Qtr 09/10:* Board approves new job content outline submitted by the Competency Committee as a result of the job analysis with an effective date of 4/1/2011.
- 2nd Qtr 10/11:* Documents advising applicants of new exam structure developed and released.
- 3rd Qtr 10/11:* Board staff updated CPJE Candidate Information Bulletin and Web site for new Content Outline effective April 1, 2011.
- 4th Qtr 10/11:* New CPJE Content Outline implemented.
- 11. Participate in ACPE reviews of California Schools of Pharmacy.**
- Oct. 2007:* Board participates in review of California Northstate College of Pharmacy.
- Jan. 2008:* Board participates in review of UCSF.
- March 2008:* Board participates in review of Touro.
- 3rd Qtr 08/09:* Board participates in three ACPE reviews of the schools of pharmacy at USC, Touro and California Northstate.
- 3rd Qtr 09/10:* Board participates in ACPE review of the school of pharmacy at UOP.
- 12. Initiate review of Veterinary Food Animal Drug Retailer Designated Representative training.**
- Sept. 2007:* Licensing Committee initiates review of training requirements for Designated Representatives and notes problems with unavailability 40-hour course specified in board regulations.
- Oct. 2007:* Board evaluates options for training of designated representatives.
- Sept. 2008:* Licensing Committee hears testimony regarding program.
- June 2009:* Evaluation of designated representative training scheduled for September.

- 13. Convene Committee to evaluate drug distribution within hospitals.**
2nd Qtr 08/09: Executive Officer presents information at CSHP Seminar on failure of the recall system to remove Heparin from nearly 20% of California hospitals months after recall.
3rd Qtr 08/09: Board establishes subcommittee to initiate review.
March 2009: First meeting convened.
June 2009: Second meeting convened in San Francisco.
Sept. 2009: Third meeting convened in Sacramento.
Dec. 2009: Work of Hospital Subcommittee nearly completed. Board to review parameters for recalls at January 2010 meeting.
2nd Qtr 09/10: Document finalized.
- 14. Improve reporting of and accounting for intern hours.**
4th Qtr 08/09: Licensing Committee discusses how intern hours are reported to the board and specifics of where intern hours can be earned.
2nd Qtr 10/11: The new Intern Hours Affidavit form was approved by legal counsel.
3rd Qtr 10/11: New Intern Hours Affidavit form made available on the board's Web site.
4th Qtr 10/11: Intern hours affidavit form modified to more specifically detail compliance with statutory requirements.
- 15. Participate in initiatives to increase the number of pharmacists in California to meet demand.**
4th Qtr 08/09: Board executive staff attend forums aimed at ensuring continual growth in the number of pharmacists and pharmacy technicians in California.
- 16. Assess the operations of specialty pharmacy services.**
4th Qtr 08/09: Board initiates review of refill pharmacies.
2nd Qtr 10/11: Board considers request from PETNET Solutions for a waiver of security requirements for pharmacies to permit after hours maintenance of equipment without a pharmacist present. The board lacks the authority to waive California pharmacy law in the manner requested.
4th Qtr 10/11: Board staff work with Radio Pharmaceutical Company to address specific licensing requirement challenges.
- 17. Encourage use of technology where it benefits the public.**
June 2009: Presentation to Licensing Committee of new robotic technology to compound drugs in hospitals.
Oct. 2009: Automation equipment demonstrated to Board that would facilitate unit dose packaging in hospitals and allow for barcoding.
Jan. 2010: Demonstration to Board if patient medication instructions in various languages accessible by emerging software available to pharmacies.
4th Qtr 10/11: Board takes a support if amended positive on AB 377 (Solorio) which would include the use of barcode technology in a hospital that was a centralized hospital pharmacy for repackaging and compounding.
- 18. Secure the implementation of e-prescribing in California by the earliest possible date.**
4th Qtr 08/09: Licensing Committee sees presentation on e-prescribing pilot programs sponsored by the California HealthCare Foundation and CalPERS.
2nd Qtr 10/11: Board hears presentation by CalERx on the status of e-prescribing in California.
Executive Officer provides presentations on e-prescribing at annual CalERx meeting.
Board establishes an ad hoc task force to develop a guidance document on the e-prescribing of controlled substances.
3rd Qtr 10/11: Guidance document prepared and reviewed by board.
4th Qtr 10/11: Medical Board to review the section for prescribers.

- 19. Ensure the public receives necessary pharmaceuticals in emergency response activities to the H1N1 pandemic.**
4th Qtr 08/09: Board assists the California Department of Public Health in responding to distribution of Tamiflu and Relenza. Pharmacy law requirements regarding labeling and dispensing not waived as standard and necessary pharmacists care could still be provided.
2nd Qtr 09/10: Board continues to work with Department of Public Health on H1N1 distribution issues.
- 20. Automate fingerprint background results with the Department of Justice.**
2nd Qtr 09/10: Began working with the DCA to implement automation of background results for applicants to be automatically imported into the board's Applicant Tracking System (ATS).
3rd Qtr 09/10: Continued working with the DCA on developing programming specifics in order to go live on February 17, 2010. Board staff develops the procedures.
4th Qtr 09/10: Final revision to the procedures, trained staff, and assigned job task to staff. Board staff continues to manage automated process and resolve issues.
4th Qtr 10/11: Key staff position filled to manage automated responses and resolve issues.
- 21. Evaluate pharmacy technician, pharmacist, and intern pharmacist application process to identify areas for improvement and to modify the application requirements to require "Self-Query" reports from the National Practitioners Data Bank – Healthcare Integrity and Protections Data Bank (NPDB-HIPDB).**
3rd Qtr 09/10: Staff reached out to pharmacy technician programs to advise them of statutory changes to the application fee. Staff revised pharmacy technician application after reviewing most common deficiencies for legal review.
4th Qtr 09/10: Staff reached out to pharmacy technician programs educating them on the most common application deficiencies.
1st Qtr 10/11: Staff finalized the draft pharmacy technician, pharmacist, and intern pharmacist application. Legal approved the draft pharmacy technician and intern pharmacist application.
2nd Qtr 10/11: Legal approved the pharmacist application. Proposal to initial a regulation change to update the pharmacy technician application at the Licensing Committee meeting. Licensing Committee made recommendations for board to pursue the changes to the pharmacy technician application. Licensing Committee made recommendations for board to pursue the changes to require "Self-Query" reports from the National Practitioners Data Bank – Healthcare Integrity and Protections Data Bank (NPDB-HIPDB) for the pharmacy technician, pharmacist, and intern pharmacist application for licensure. At the recommendation of the Licensing Committee, the board authorized the Executive Officer to take all steps necessary to initiate a rulemaking update to the pharmacy technician application form and NPDB/HIPDB self-query report.

3rd Qtr 10/11: Regulation change noticed to require self-query report with technician application.
The board approved to initiate a rulemaking file to add 1727.2 and to amend 1728 related to requiring an intern pharmacist and pharmacist applicant to submit a Self-Query from the NPDB-HIPDB.
The board approved to modify the Pharmacy Technician Application and direct staff to take all steps necessary to complete the rulemaking process.
The pharmacist examination and licensure application and intern pharmacist application was updated and made available on the board's Web site in a fillable format, which includes the new Intern Hours Affidavit form.

4th Qtr 10/11: The rulemaking package was submitted to DCA on June 29, 2011 for California Code of Regulations section 1793.5 pharmacy technician application.

22. Implement Fingerprint Requirement for Pharmacist Renewal.

4th Qtr 09/10: Regulation approved by Office of Administrative Law (effective date of regulation is December 7, 2010).
Department drafted programming changes to accommodate requirement.
Board staff tested changes in a testing environment.

2nd Qtr 10/11: Obtained FBI approval through DOJ for job title on Live Scan for licensed pharmacists.
Board staff working with the department to implement importing automated fingerprint response into ATS.
Implementation delayed due to hiring freeze and approval by FBI of new category for reprinted pharmacists.

3rd Qtr 10/11: Staff added to the board's Web site the pharmacist renewal fingerprinting requirements for those licensed prior to 2001. Included on the Web site is the Live Scan form and instructions required for renewal. Staff developed the letter notifying pharmacist licensees that have been identified as to comply with this renewal requirement and forwarded to Legal for review and approval. Board staff continues to work with the DCA on programming requirements to facilitate implementation.

4th Qtr 10/11: Staff worked with DOJ and DCA to establish procedures for implementation in July 2011.
Letter finalized. Article included in *The Script* advising registered pharmacists of the requirement.

23. Evaluate licensing requirements for businesses seeking licensure that are under common ownership.
4th Qtr 09/10: Board staff developed standards for common ownership requirements.
24. Evaluate Continuing Education Requirement for Pharmacists
2nd Qtr 10/11: Board discussed a proposal to specify continuing education credit for pharmacists in specific content areas and forwarded to Licensing Committee.
Licensing Committee discussed multiple specific areas for optional continuing education. The committee decided to amend the regulation 16CCR 1732.2. to allow for continuing education hours for various specified activities.
Regulation 16CCR 1732.2. was noticed for public comment on Nov. 22, 2010.
3rd Qtr 10/11: Board approved based on Licensing Committee recommendation to pursue specific content areas for continuing education and authorized staff to investigate implementation.
Subcommittee of the Licensing Committee discussed possible course content and methods of requiring continuing education.
25. Improve pharmacy technician application forms to reduce deficiencies and require HIPDB.
1st Qtr 10/11: Identify changes and initiate rulemaking process to adopt changes to application forms.
2nd Qtr 10/11: Additional enhancements identified, and returned to board for approval.
3rd Qtr 10/11: Regulation change initiated to require new application form.
Board adopts changes to implement via promulgation of regulations.
4th Qtr 10/11: The rulemaking package was submitted to DCA on June 29, 2011 for California Code of Regulations section 1793.5 pharmacy technician application.
26. Require a self query HIPDB report as a condition for applying for a pharmacists intern and pharmacist license and as part of the application process to take the CPJE.
1st Qtr 10/11: Board approves concept and staff readies regulation changes to implement.
2nd Qtr 10/11: Board approves language to initiate rulemaking process.
4th Qtr 10/11: Rulemaking process initiated.