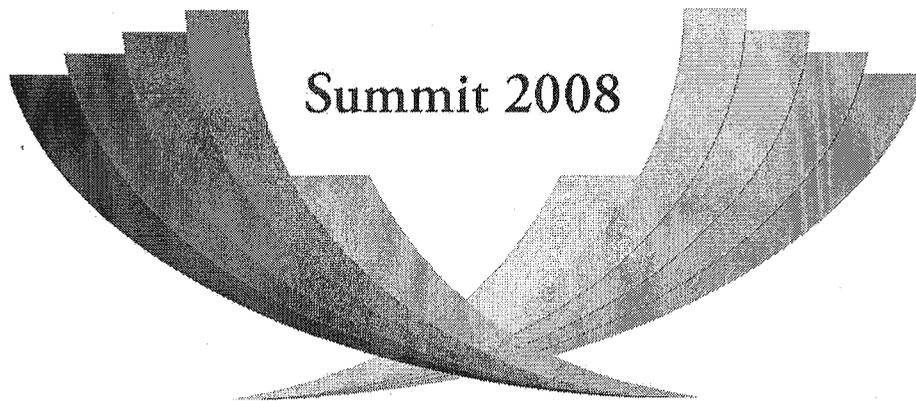


Attachment 1

*DCA's Professionals Achieving
Consumer Trust Summit*



Summit 2008

PROFESSIONALS ACHIEVING CONSUMER TRUST

NOVEMBER 17 – 21, 2008
WESTIN LAX
LOS ANGELES, CA

Agenda

Monday, November 17, 2008

3:00 PM – 7:00PM Registration and Hotel Check-In

Tuesday, November 18, 2008

7:00 AM Exposition and Registration*

9:00 AM DCA Board and Bureau Public Meetings**
California Architects Board
Athletic Commission
Barbering and Cosmetology Board
Board of Behavioral Sciences
Cemetery and Funeral Bureau
Court Reporters Board of California
State Board of Guide Dogs for the Blind
Hearing Aid Dispensers Bureau
Landscape Architects Technical Committee
Physical Therapy Board of California
Board of Podiatric Medicine
Bureau of Security and Investigative Services
Structural Pest Control Board

12:00 PM Lunch Session: Media Training*

2:00 PM DCA Board and Bureau Public Meetings Reconvene

Wednesday, November 19, 2008

7:00 AM Exposition and Registration*

8:00 AM Welcome Address

8:15 AM Keynote Address

8:30 AM Panel Discussion: Value of a License
Board presidents will share their thoughts on the need for licensed professionals and the challenges they face with unlicensed professionals

10:00 AM Break

10:15 AM Session 1: Concurrent Training Workshops (Full Description Below)

12:00 PM Lunch Session*

Speaker: Vicki Bradshaw, Secretary, Labor and Workforce Development Agency

Panel Discussion: Licensed Professional Shortage
Board presidents will discuss the issue of workforce shortage and methods to build and maintain licensed professionals

2:00 PM Session 2: Concurrent Training Workshops

3:30 PM Session 3: Concurrent Training Workshops

Thursday, November 20, 2008

7:00 AM Exposition and Registration*
9:00 AM DCA Board and Bureau Public Meetings**
Acupuncture Board
Board of Accountancy
Chiropractic Board
Contractors State License Board
Committee on Dental Auxiliaries
Dental Board of California
Bureau of Electronic and Appliance Repair
Board for Professional Engineers and Land Surveyors
Board for Geologists and Geophysicists
Bureau of Home Furnishings and Thermal Insulation
California Board of Occupational Therapy
Board of Optometry
Osteopathic Medical Board
Board of Pharmacy
Physician Assistant Committee
Board of Registered Nursing
Respiratory Care Board
Speech-Language Pathology and Audiology Board
Veterinary Medical Board
Board of Vocational Nursing and Psychiatric Technicians
California Consumer Affairs Association Training
12:00 PM Lunch Session: Media Training*
2:00 PM DCA Board and Bureau Public Meetings and California
Consumer Affairs Association Training Reconvene

Friday, November 21, 2008

8:30 AM DCA Board and Bureau Public Meetings Reconvene **
Board of Accountancy
Dental Board of California
Board of Psychology
Board of Registered Nursing
Veterinary Medical Board
Board of Vocational Nursing and Psychiatric Technicians
Small Claims Court Advisors Conference

Saturday, November 22, 2008

8:30 AM DCA Board and Bureau Public Meetings**
Board of Psychology

***Registration is open for Board Members, Advisory Committee Members, Executive Officers, Bureau Chiefs, CCAA Members, district attorneys and pre-approved attendees**

****Board and Bureau Public Meetings are subject to change without notice. Be advised not all meetings will start at 9:00 AM.**