



California State Board of Pharmacy
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STATE AND CONSUMERS AFFAIRS AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
ARNOLD SCHWARZENEGGER, GOVERNOR

Licensing Committee Report

Members:

Ruth Conroy, PharmD, Chairperson, Board Vice President
James Burgard, Public Member
Robert Graul, RPh
Hank Hough, Public Member
Susan L. Ravnan, PharmD
Stan Weisser, RPh

ITEM A: Overview of the Board of Pharmacy Licensing Programs.

FOR INFORMATION:

Licensing Manager Christine Soto will provide a high-level overview for each of the board's 12 licensing categories. **ATTACHMENT 1** contains a copy of the power point presentation that will be provided.

ITEM B: *Public Health Preparedness, Mobilizing State by State, A CDC Report on the Public Health Emergency Preparedness Cooperative Agreement, February 2008*

FOR DISCUSSION:

In February 2008, The CDC released a report on *Public Health Preparedness: Mobilizing State By State*. This report outlines the progress and challenges of emergency preparedness and describes how CDC and its partners are working to address these challenges. This report is included in **ATTACHMENT 2**.

ITEM C: Competency Committee Report

FOR INFORMATION:

Exam Result Delay

Periodically, the Board of Pharmacy performs quality assurance assessments to ensure the appropriateness of the California Pharmacist Jurisprudence Examination (CPJE). The board initiated such a study on April 1, 2008. To assure the thoroughness of this assessment, approximately 400 individuals will

be needed for participation. Based on the number of candidates who took the CPJE last year during this same period, the board anticipates releasing scores by the end of July 2008.

Once the quality assurance has been completed, release of examination scores should resume on a bi-weekly basis, usually within 14 days after a candidate takes the examination.

Competency Committee Meetings

Since the last board meeting, the Competency Committee Workgroups have each held one meeting. Both workgroups continue to work on exam development.

The Competency Committee will meet in August 2008 for its annual retreat. The purpose of the annual retreat is to focus on the long-term goals of the committee as well as review the examination process to make improvements.

CPJE Pass Rate

ATTACHMENT 3 contains the detailed statistical reports for the CPJE and NAPLEX for all CPJE candidates taking the examination between 9/1/07 and 3/31/08.

ITEM D: Licensing Statistics

ATTACHMENT 4 contains licensing statistics describing the Licensing Unit's processing activities for the third quarter of the fiscal year.

ITEM E: Third Quarterly Report on Committee Goals for 2007-08

ATTACHMENT 5 contains the third quarterly report on the committee's strategic goals for 2007/08.

Attachment 1

Licensing Programs Overview



Licensing Programs California Board of Pharmacy

Mrs. Christine A. Soto
Licensing Manager

Overview of Roles & Responsibilities

To support the vision and mission of the California Board of Pharmacy by ensuring qualifications of licensees through:

- ✓ Ensuring new applications for licensure meet regulatory requirements;
- ✓ Providing quality and timely processing;
- ✓ Ensuring licensees meet renewal requirements and timely payment processing;
- ✓ Maintaining licensee records and changes

Overview of Licensing Programs

Twelve Licensing Programs:

- Pharmacist
- Pharmacy Intern
- Pharmacy Technician
- Designated Representative

Overview of Licensing Programs [Continued]

Twelve Licensing Programs:

- Pharmacy [Hospital and Community]
- Non-Resident Pharmacy
- Wholesaler
- Non-Resident Wholesaler
- Veterinary Drug Retailer
- Clinic
- Hypodermic Needle and Syringe Distributor
- Sterile Injectable Compounding

Overview of Licensing Application Process

What happens after an application is mailed to the board?

- Department Mailroom: 1-2 Days
- Board Receptionist: 1 Day
- Board Cashier: 1-2 Days
- Technician Review: 30–45 Days*
- Final Review/Issued: 5-7 Days

* Applications with deficiencies and/or enforcement referrals will take longer to process.

Licensing Status Contact Information:

When and how should an applicant contact the board for a status?

- Public Phone Number: (916) 574-7900
- Website: www.pharmacy.ca.gov

OR

- Pharmacy Technician: **45-Days**
E-mail: appstatus@dca.ca.gov
- Pharmacist Exam & Internship: **45-Days >**
E-mail: internstatus@dca.ca.gov

Licensing Status Contact Information [Continued]:

- Pharmacy, Hospital, Clinic, 30- Days >
and Sterile Compounding

E-mail: phystatus@dca.ca.gov

- Wholesaler, Non-Resident 30- Days >

Wholesaler, Non-Resident Pharmacy,

Designated Representative, Vet-Retailer,
Hypodermic, Needle and Syringe

E-mail: wlsstatus@dca.ca.gov

- Pharmacist-in-Charge 14 – Days >

E-mail to: picstatus@dca.ca.gov

Current License Totals

As of March 2008:

■ Pharmacist	35,889*
■ Pharmacy Intern	4,807
■ Pharmacy Technician	54,017
■ Designated Representative	2,735

* Also Includes Inactive

Current License Totals [Continued]

As of March 2008:

▪ Pharmacy [Hospital and Community]	6,474
▪ Non-Resident Pharmacy	341
▪ Wholesaler	474
▪ Non-Resident Wholesaler	511
▪ Veterinary Drug Retailer	23
▪ Clinic	1,137
▪ Sterile Injectable Compounding	221
▪ Hypodermic Needle and Syringe Distributor	307

New License Applications Received

New Applications 3rd Quarter Totals:

- Pharmacist 528*
- Pharmacy Intern 346
- Pharmacy Technician 1,874
- Designated Representative 127

* Includes Exam and Initial Applications

New License Applications Received [Continued]

New Applications 3rd Quarter Totals:

- Pharmacy [Hospital and Community] 66
- Non-Resident Pharmacy 16
- Wholesaler 11
- Non-Resident Wholesaler 14
- Veterinary Drug Retailer 0
- Clinic 26
- Sterile Injectable Compounding 18
- Hypodermic Needle and
Syringe Distributor 1

Licensing Teams

- There are four [4] Focused Teams:
 - Individual Licensing Team:
 - Resource Analyst – 1 Staff
 - Licensing Technicians – 3 Staff
 - Site Licensing Team:
 - Resource Analyst – 1 Staff
 - Licensing Technicians – 3 Staff
 - Cashiering Team:
 - Cashiers – 2 Staff
 - Receptionist ^T
 - Receptionist[†]

Customer Service Improvements

- Short Term:
 - ✓ Enhanced “Quality Assurance”
 - ✓ Expediter Support Services
 - ✓ Direct E-mail To Licensing Specialist
 - ✓ Pharmacist-In-Charge E-mail
 - New  **You track**

- Long Term:
 - New Department iLicensing Project

Open Discussion and Contact Information

- Questions ?
- Thank you!
- Contact Information:

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