

BEFORE THE
BOARD OF PHARMACY
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

In the Matter of the Accusation Against:

GRANDPA'S COMPOUNDING PHARMACY WILLIAM
R. WILLS, OWNER
DARRELL CAVALARI, aka DARRELL WILLIAM
CAVALARI, PHARMACIST-IN-CHARGE
7563 Green Valley Road
Placerville, CA 95667
Pharmacy Permit No. PHY 45878

and

WILLIAM R. WILLS
AKA WILLIAM RAY WILLS
7563 Green Valley Road
Placerville, CA 95667
Pharmacist License No. RPH 27496

and

DARRELL WILLIAM CAVALARI
5933 Adana Circle
Carmichael, CA 95608
Pharmacist License No. RPH 30372

and

DANIEL R. WILLS
7563 Green Valley Road
Placerville, CA 95667
Pharmacy Technician License No. TCH 36985

Respondents.

Case No. 5787

STIPULATED SURRENDER OF
LICENSE AND ORDER

(As to Respondents Grandpa's
Compounding Pharmacy, William R. Wills
and Daniel R. Wills Only

DECISION AND ORDER

The attached Stipulated Surrender of License and Order is hereby adopted by the Board of Pharmacy,
Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on August 31, 2017.

It is so ORDERED on August 1, 2017.

BOARD OF PHARMACY
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA



By

Amy Gutierrez, Pharm.D.
Board President

1 XAVIER BECERRA
Attorney General of California
2 JANICE K. LACHMAN
Supervising Deputy Attorney General
3 KRISTINA T. JARVIS
Deputy Attorney General
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7 *Attorneys for Complainant*

8 **BEFORE THE**
9 **BOARD OF PHARMACY**
10 **DEPARTMENT OF CONSUMER AFFAIRS**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 5787

13 **GRANDPA'S COMPOUNDING PHARMACY**
14 **WILLIAM R. WILLS, OWNER**
15 **DARRELL CAVALARI,**
16 **aka DARRELL WILLIAM CAVALARI,**
17 **PHARMACIST-IN-CHARGE**
18 **7563 Green Valley Road**
19 **Placerville, CA 95667**

**STIPULATED SURRENDER OF
LICENSE AND ORDER**

**(As to Respondents Grandpa's
Compounding Pharmacy, William R.
Wills, and Daniel R. Wills Only.)**

20 **Pharmacy Permit No. PHY 45878**

21 and

22 **WILLIAM R. WILLS**
23 **AKA WILLIAM RAY WILLS**
24 **7563 Green Valley Road**
25 **Placerville, CA 95667**

26 **Pharmacist License NO. RPH 27496**

27 and

28 **DARRELL WILLIAM CAVALARI**
5933 Adana Circle
Carmichael, CA 95608

Pharmacist License No. RPH 30372

and

1 DANIEL R. WILLS
2 7563 Green Valley Road
3 Placerville, CA

4 Pharmacy Technician License No. TCH 36985

5 Respondents.

6 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
7 entitled proceedings that the following matters are true:

8 **PARTIES**

9 1. Virginia Herold (Complainant) is the Executive Officer of the Board of Pharmacy
10 (Board). She brought this action solely in her official capacity and is represented in this matter by
11 Xavier Becerra, Attorney General of the State of California, by Kristina T. Jarvis, Deputy
12 Attorney General.

13 2. Respondents Grandpa's Compounding Pharmacy, William R. Wills also known as
14 (aka) William Ray Wills, and Daniel R. Wills, are represented in this proceeding by attorney Ivan
15 Petrzelka, whose address is Ivan Petrzelka, Gemini Law, P.O. Box 552, Red Bluff, CA 96080.

16 3. On or about May 30, 2002, the Board issued Pharmacy Permit Number PHY 45878 to
17 William R. Wills, also known as (aka) William Ray Wills ("Respondent W. Wills"), owner of
18 Grandpa's Compounding Pharmacy (Respondent Grandpa's) and pharmacist-in-charge. On or
19 about July 15, 2013, Darrell Cavalari aka Darrell William Cavalari ("Respondent Cavalari"),
20 became the pharmacist-in-charge. The pharmacy permit was in full force and effect at all times
21 relevant to the charges brought herein. On or about May 3, 2017, the Board received a
22 discontinuance of business notification from Respondent Grandpa's, thereby ceasing to practice
23 as a pharmacy. On or about May 18, 2017, the Board filed a petition for interim suspension order
24 to which Respondent Grandpa's stipulated, and an interim suspension order was issued against
25 Respondent Grandpa's on June 5, 2017.

26 4. On or about August 25, 1971, the Board issued Pharmacist License Number RPH
27 27496 to Respondent W. Wills. The pharmacist license was in full force and effect at all times
28 relevant to the charges brought herein and will expire on July 31, 2017, unless renewed. On or

1 about May 18, 2017, the Board filed a petition for interim suspension order to which Respondent
2 W. Wills stipulated, and an interim suspension order was issued against Respondent W. Wills on
3 June 5, 2017.

4 5. On or about August 2, 1976, the Board issued Pharmacist License Number RPH
5 30372 to Respondent Cavalari. The pharmacist license was in full force and effect at all times
6 relevant to the charges brought herein and will expire on May 31, 2019, unless renewed. On or
7 about May 18, 2017, the Board filed a petition for interim suspension order for which a hearing
8 was held on June 5, 2017. An interim suspension order was issued against Respondent Cavalari
9 on June 9, 2017. Subsequently, the Board was notified that Respondent Cavalari died on or about
10 June 8, 2017.

11 6. On or about March 26, 2001, the Board issued Pharmacy Technician License Number
12 TCH 36985 to Daniel R. Wills (Respondent D. Wills). The pharmacy technician license was in
13 full force and effect at all times relevant to the charges brought herein and will expire on March
14 31, 2019, unless renewed. On or about May 18, 2017, the Board filed a petition for interim
15 suspension order to which Respondent D. Wills stipulated, and an interim suspension order was
16 issued against Respondent D. Wills on June 5, 2017.

17 JURISDICTION

18 7. Accusation No. 5787 was filed before the Board, and is currently pending against
19 Respondents. The Accusation and all other statutorily required documents were properly served
20 on Respondents on July 3, 2017. Respondents timely filed their Notices of Defense contesting
21 the Accusation. A copy of Accusation No. 5787 is attached as Exhibit A and incorporated by
22 reference.

23 ADVISEMENT AND WAIVERS

24 8. Respondents have carefully read, fully discussed with counsel, and understand the
25 charges and allegations in Accusation No. 5787. Respondents also have carefully read, fully
26 discussed with counsel, and understand the effects of this Stipulated Surrender of License and
27 Order.

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1 copies of this Stipulated Surrender of License and Order, including PDF and facsimile signatures
2 thereto, shall have the same force and effect as the originals.

3 15. This Stipulated Surrender of License and Order is intended by the parties to be an
4 integrated writing representing the complete, final, and exclusive embodiment of their agreement.
5 It supersedes any and all prior or contemporaneous agreements, understandings, discussions,
6 negotiations, and commitments (written or oral). This Stipulated Surrender of License and Order
7 may not be altered, amended, modified, supplemented, or otherwise changed except by a writing
8 executed by an authorized representative of each of the parties.

9 16. In consideration of the foregoing admissions and stipulations, the parties agree that
10 the Board may, without further notice or formal proceeding, issue and enter the following Order:

11 **ORDER**

12 IT IS HEREBY ORDERED that Pharmacy Permit No. PHY 45878 issued to Respondent
13 Grandpa's Compounding Pharmacy; William R. Wills, Owner, Pharmacist License No. RPH
14 27496 issued to William R. Wills aka William Ray Wills, and Pharmacy Technician License No.
15 TCH 36985 issued to Daniel R. Wills are surrendered and accepted by the Board of Pharmacy.

16 1. The surrender of Respondents' Pharmacy Permit, Pharmacist License, and Pharmacy
17 Technician License and the acceptance of the surrendered licenses and permit by the Board shall
18 constitute the imposition of discipline against each Respondent. This stipulation constitutes a
19 record of the discipline and shall become a part of each Respondent's license history with the
20 Board of Pharmacy.

21 2. Respondents shall lose all rights and privileges as a Pharmacy, Pharmacist, and
22 Pharmacy Technician respectively in California as of the effective date of the Board's Decision
23 and Order.

24 3. Respondents shall cause to be delivered to the Board their pocket licenses and, if
25 issued, wall certificates on or before the effective date of the Decision and Order.

26 4. Respondents understand and agree that if any of them ever file an application for
27 licensure or a petition for reinstatement in the State of California, the Board shall treat it as a new
28 application for licensure. Respondents may not apply for any license, permit, or registration from

1 the Board for three (3) years from the effective date of this decision. Respondents stipulate that
2 should any of them apply for any license from the Board on or after the effective date of this
3 decision, all of the charges and allegations contained in Accusation No. 5787 shall be deemed to
4 be true, correct and admitted by Respondent when the Board determines whether to grant or deny
5 the application. Respondent shall satisfy all requirements applicable to that license as of the date
6 the application is submitted to the board, including, but not limited to taking and passing the
7 California Pharmacist Licensure Examination prior to the issuance of a new license. Respondent
8 is required to report this surrender as disciplinary action.

9 5. Respondent shall pay the agency its costs of investigation and enforcement in the
10 amount of \$25,273.25 prior to issuance of a new or reinstated license.

11 6. If Respondent should ever apply or reapply for a new license or certification, or
12 petition for reinstatement of a license, by any other health care licensing agency in the State of
13 California, all of the charges and allegations contained in Accusation, No. 5787 shall be deemed
14 to be true, correct, and admitted by Respondent for the purpose of any Statement of Issues or any
15 other proceeding seeking to deny or restrict licensure.

16 ACCEPTANCE

17 I have carefully read the above Stipulated Surrender of License and Order and have fully
18 discussed it with my attorney, Ivan Petrzelka. I understand the stipulation and the effect it will
19 have on my Pharmacy Permit. I enter into this Stipulated Surrender of License and Order
20 voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the
21 Board of Pharmacy.

22 DATED:

7 July 2017

William R. Wills

GRANDPA'S COMPOUNDING PHARMACY;
WILLIAM R. WILLS, OWNER

Respondent

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ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Ivan Petrzelka. I understand the stipulation and the effect it will have on my Pharmacist License. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 7 July 2017 William R. Wills
WILLIAM R. WILLS
AKA WILLIAM RAY WILLS
Respondent

ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Ivan Petrzelka. I understand the stipulation and the effect it will have on my Pharmacy Technician License. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: _____
DANIEL R. WILLS
Respondent

APPROVAL AS TO FORM AND CONTENT

I have read and fully discussed with Respondent Grandpa's Compounding Pharmacy; William R. Wills, Owner; Darrell Cavalari, Pharmacist-in-Charge the terms and conditions and other matters contained in this Stipulated Surrender of License and Order. I approve its form and content.

DATED: _____
IVAN PETRZELKA
Attorney for Respondent

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ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Ivan Petrzelka. I understand the stipulation and the effect it will have on my Pharmacist License. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: _____

WILLIAM R. WILLS
AKA WILLIAM RAY WILLS
Respondent

ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Ivan Petrzelka. I understand the stipulation and the effect it will have on my Pharmacy Technician License. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 7-7-17


DANIEL R. WILLS
Respondent

APPROVAL AS TO FORM AND CONTENT

I have read and fully discussed with Respondent Grandpa's Compounding Pharmacy; William R. Wills, Owner; Darrell Cavalari, Pharmacist-in-Charge the terms and conditions and other matters contained in this Stipulated Surrender of License and Order. I approve its form and content.

DATED: July 10, 2017


IVAN PETRZELKA
Attorney for Respondent

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ENDORSEMENT

The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs.

Dated: July 11, 2017

Respectfully submitted,
XAVIER BECERRA
Attorney General of California
JANICE K. LACHMAN
Supervising Deputy Attorney General


KRISTINA T. JARVIS
Deputy Attorney General
Attorneys for Complainant

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Exhibit A

First Amended

Accusation No. 5787

1 KAMALA D. HARRIS
Attorney General of California
2 JANICE K. LACHMAN
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3 KRISTINA T. JARVIS
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Facsimile: (916) 327-8643
7 *Attorneys for Complainant*

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9 **BOARD OF PHARMACY**
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15 **DARRELL CAVALARI,**
16 **aka DARRELL WILLIAM CAVALARI,**
17 **PHARMACIST-IN-CHARGE**
18 **7563 Green Valley Road**
19 **Placerville, CA 95667**

FIRST AMENDED
ACCUSATION

20 **Pharmacy Permit No. PHY 45878**

21 **and**

22 **WILLIAM R. WILLS**
23 **AKA WILLIAM RAY WILLS**
24 **7563 Green Valley Road**
25 **Placerville, CA 95667**

26 **Pharmacist License NO. RPH 27496**

27 **and**

28 **DARRELL WILLIAM CAVALARI**
5933 Adana Circle
Carmichael, CA 95608

Pharmacist License No. RPH 30372

and

1 DANIEL R. WILLS
2 7563 Green Valley Road
3 Placerville, CA

4 Pharmacy Technician License No. TCH 36985

5 Respondents.

6 Complainant alleges:

7 PARTIES

8 1. Virginia Herold ("Complainant") brings this First Amended Accusation solely in her
9 official capacity as the Executive Officer of the Board of Pharmacy ("Board"), Department of
10 Consumer Affairs.

11 2. On or about May 30, 2002, the Board issued Pharmacy Permit Number PHY 45878 to
12 William R. Wills, also known as (aka) William Ray Wills ("Respondent W. Wills"), owner of
13 Grandpa's Compounding Pharmacy (Respondent Grandpa's) and pharmacist-in-charge. On or
14 about July 15, 2013, Darrell Cavalari aka Darrell William Cavalari ("Respondent Cavalari"),
15 became the pharmacist-in-charge. The pharmacy permit was in full force and effect at all times
16 relevant to the charges brought herein. On or about May 3, 2017, the Board received a
17 discontinuance of business notification from Respondent Grandpa's, thereby ceasing to practice
18 as a pharmacy. On or about May 18, 2017, the Board filed a petition for interim suspension order
19 to which Respondent Grandpa's stipulated, and an interim suspension order was issued against
20 Respondent Grandpa's on June 5, 2017.

21 3. On or about August 25, 1971, the Board issued Pharmacist License Number RPH
22 27496 to Respondent W. Wills. The pharmacist license was in full force and effect at all times
23 relevant to the charges brought herein and will expire on July 31, 2017, unless renewed. On or
24 about May 18, 2017, the Board filed a petition for interim suspension order to which Respondent
25 W. Wills stipulated, and an interim suspension order was issued against Respondent W. Wills on
26 June 5, 2017.

27 4. On or about August 2, 1976, the Board issued Pharmacist License Number RPH
28 30372 to Respondent Cavalari. The pharmacist license was in full force and effect at all times

1 relevant to the charges brought herein and will expire on May 31, 2019, unless renewed. On or
2 about May 18, 2017, the Board filed a petition for interim suspension order for which a hearing
3 was held on June 5, 2017. An interim suspension order was issued against Respondent Cavalari
4 on June 9, 2017. Subsequently, the Board was notified that Respondent Cavalari died on or about
5 June 8, 2017.

6 5. On or about March 26, 2001, the Board issued Pharmacy Technician License Number
7 TCH 36985 to Daniel R. Wills (Respondent D. Wills). The pharmacy technician license was in
8 full force and effect at all times relevant to the charges brought herein and will expire on March
9 31, 2019, unless renewed. On or about May 18, 2017, the Board filed a petition for interim
10 suspension order to which Respondent D. Wills stipulated, and an interim suspension order was
11 issued against Respondent D. Wills on June 5, 2017.

12 **JURISDICTION/STATUTORY AND REGULATORY PROVISIONS**

13 6. This Accusation is brought before the Board under the authority of the following
14 laws. All section references are to the Business and Professions Code ("Code") unless otherwise
15 indicated.

16 7. Code section 4300 states, in pertinent part:

17 (a) Every license issued may be suspended or revoked.

18 (b) The board shall discipline the holder of any license issued by the board, whose default
19 has been entered or whose case has been heard by the board and found guilty, by any of the
20 following methods:

21 (1) Suspending judgment.

22 (2) Placing him or her upon probation.

23 (3) Suspending his or her right to practice for a period not exceeding one year.

24 (4) Revoking his or her license.

25 (5) Taking any other action in relation to disciplining him or her as the board in its
26 discretion may deem proper . . .

27 8. Code section 4300.1 states:

28 The expiration, cancellation, forfeiture, or suspension of a board-issued license by
operation of law or by order or decision of the board or a court of law, the placement of a license
on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board
of jurisdiction to commence or proceed with any investigation of, or action or disciplinary

1 proceeding against, the licensee or to render a decision suspending or revoking the license.

2 9. Code section 4301 states, in pertinent part:

3 The board shall take action against any holder of a license who is guilty of unprofessional
4 conduct or whose license has been procured by fraud or misrepresentation or issued by mistake.
5 Unprofessional conduct shall include, but is not limited to, any of the following:

6 (b) Incompetence.

7 (f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or
8 corruption, whether the act is committed in the course of relations as a licensee or otherwise, and
9 whether the act is a felony or misdemeanor or not.

10 (g) Knowingly making or signing any certificate or other document that falsely represents
11 the existence or nonexistence of a state of facts.

12 (j) The violation of any of the statutes of this state, of any other state, or of the United
13 States regulating controlled substances and dangerous drugs.

14 (o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the
15 violation of or conspiring to violate any provision or term of this chapter or of the applicable
16 federal and state laws and regulations governing pharmacy, including regulations established by
17 the board or by any other state or federal regulatory agency

18 10. Code section 4306.5 states, in pertinent part:

19 Unprofessional conduct for a pharmacist may include any of the following:

20 (a) Acts or omissions that involve, in whole or in part, the inappropriate exercise of his or
21 her education, training, or experience as a pharmacist, whether or not the act or omission arises in
22 the course of the practice of pharmacy or the ownership, management, administration, or
23 operation of a pharmacy or other entity licensed by the board.

24 (c) Acts or omissions that involve, in whole or in part, the failure to consult appropriate
25 patient, prescription, and other records pertaining to the performance of any pharmacy function.

26 11. Code section 4025 states:

27 "Drug" means any of the following:

28 (a) Articles recognized in the official United States Pharmacopoeia, official Homeopathic
Pharmacopoeia of the United States, or official National Formulary, or any supplement of any of
them.

(b) Articles intended for use in the diagnosis, cure, mitigation, treatment, or prevention of
disease in human beings or other animals.

(c) Articles (other than food) intended to affect the structure or any function of the body of
human beings or other animals.

(d) Articles intended for use as a component of any article specified in subdivision (a), (b),
or (c).

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12. Code section 4040 states in pertinent part:

(a) "Prescription" means an oral, written, or electronic transmission order that is both of the following:

(1) Given individually for the person or persons for whom ordered that includes all of the following:

(B) The name and quantity of the drug or device prescribed and the directions for use.

(d) The use of commonly used abbreviations shall not invalidate an otherwise valid prescription.

13. Code section 4059, subdivision (e), states:

A dangerous drug or dangerous device shall not be transferred, sold, or delivered to a person outside this state, whether foreign or domestic, unless the transferor, seller, or deliverer does so in compliance with the laws of this state and of the United States and of the state or country to which the dangerous drugs or dangerous devices are to be transferred, sold, or delivered. Compliance with the laws of this state and the United States and of the state or country to which the dangerous drugs or dangerous devices are to be delivered shall include, but not be limited to, determining that the recipient of the dangerous drugs or dangerous devices is authorized by law to receive the dangerous drugs or dangerous devices.

14. Code section 4072 states in pertinent part:

(a) Notwithstanding any other provision of law, a pharmacist, registered nurse, licensed vocational nurse, licensed psychiatric technician, or other healing arts licentiate, if so authorized by administrative regulation, who is employed by or serves as a consultant for a licensed skilled nursing, intermediate care, or other health care facility, may orally or electronically transmit to the furnisher a prescription lawfully ordered by a person authorized to prescribe drugs or devices pursuant to Sections 4040 and 4070. The furnisher shall take appropriate steps to determine that the person who transmits the prescription is authorized to do so and shall record the name of the person who transmits the order. This section shall not apply to orders for Schedule II controlled substances.

15. Code section 4081 states in pertinent part:

(a) All records of manufacture and of sale, acquisition, receipt, shipment, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, third-party logistics provider, pharmacy, veterinary food-animal drug retailer, outsourcing facility, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices.

(b) The owner, officer, and partner of a pharmacy, wholesaler, third-party logistics provider, or veterinary food-animal drug retailer shall be jointly responsible, with the pharmacist-

1 in-charge, responsible manager, or designated representative-in-charge, for maintaining the
2 records and inventory described in this section.

3 16. Code section 4110 states in pertinent part:

4 (a) No person shall conduct a pharmacy in the State of California unless he or she has
5 obtained a license from the board. A license shall be required for each pharmacy owned or
6 operated by a specific person. A separate license shall be required for each of the premises of any
7 person operating a pharmacy in more than one location. The license shall be renewed annually.
8 The board may, by regulation, determine the circumstances under which a license may be
9 transferred.

10 17. Code section 4113, subdivision (c), states that "[t]he pharmacist-in-charge shall be
11 responsible for a pharmacy's compliance with all state and federal laws and regulations pertaining
12 to the practice of pharmacy."

13 18. Code section 4307 states in pertinent part:

14 (a) Any person who has been denied a license or whose license has been revoked or is
15 under suspension, or who has failed to renew his or her license while it was under suspension, or
16 who has been a manager, administrator, owner, member, officer, director, associate, partner, or
17 any other person with management or control of any partnership, corporation, trust, firm, or
18 association whose application for a license has been denied or revoked, is under suspension or has
19 been placed on probation, and while acting as the manager, administrator, owner, member,
20 officer, director, associate, partner, or any other person with management or control had
21 knowledge of or knowingly participated in any conduct for which the license was denied,
22 revoked, suspended, or placed on probation, shall be prohibited from serving as a manager,
23 administrator, owner, member, officer, director, associate, partner, or in any other position with
24 management or control of a licensee as follows:

25 (2) Where the license is denied or revoked, the prohibition shall continue until the license
26 is issued or reinstated.

27 (b) "Manager, administrator, owner, member, officer, director, associate, partner, or any
28 other person with management or control of a license" as used in this section and Section 4308,
may refer to a pharmacist or to any other person who serves in such capacity in or for a licensee.

19. Code section 4330 states:

(a) Any person who has obtained a license to conduct a pharmacy, who fails to place in
charge of the pharmacy a pharmacist, or any person, who by himself or herself, or by any other
person, permits the compounding or dispensing of prescriptions, or the furnishing of dangerous
drugs, in his or her pharmacy, except by a pharmacist, or as otherwise provided in this chapter, is
guilty of a misdemeanor.

(b) Any pharmacy owner who commits any act that would subvert or tend to subvert the
efforts of the pharmacist-in-charge to comply with the laws governing the operation of the
pharmacy is guilty of a misdemeanor.

1 20. Code section 4332 states that "[A]ny person who fails, neglects, or refuses to
2 maintain the records required by Section 4081 or who, when called upon by an authorized officer
3 or a member of the board, fails, neglects, or refuses to produce or provide the records within a
4 reasonable time, or who willfully produces or furnishes records that are false, is guilty of a
5 misdemeanor."

6 21. Code section 4342, subdivision (a), states:

7 The board may institute any action or actions as may be provided by law
8 and that, in its discretion, are necessary, to prevent the sale of pharmaceutical
9 preparations and drugs that do not conform to the standard and tests as to quality and
10 strength, provided in the latest edition of the United States Pharmacopoeia or the
National Formulary, or that violate any provision of the Sherman Food, Drug, and
Cosmetic Law (Part 5 (commencing with Section 109875) of Division 104 of the
Health and Safety Code).

11 **HEALTH AND SAFETY CODE SECTIONS**

12 22. Health and Safety Code section 11159.2 states in pertinent part:

13 (a) Notwithstanding any other provision of law, a prescription for a controlled substance for
14 use by a patient who has a terminal illness may be written on a prescription form that does not
15 meet the requirements of Section 11162.1 if the prescription meets the following requirements:

16 (1) Contain the information specified in subdivision (a) of Section 11164.

17 (2) Indicate that the prescriber has certified that the patient is terminally ill by the words
18 "11159.2 exemption."

19 23. Health and Safety Code section 11164 states in pertinent part:

20 Except as provided in Section 11167, no person shall prescribe a controlled substance, nor
21 shall any person fill, compound, or dispense a prescription for a controlled substance, unless it
complies with the requirements of this section.

22 (a) Each prescription for a controlled substance classified in Schedule II, III, IV, or V,
23 except as authorized by subdivision (b), shall be made on a controlled substance prescription form
as specified in Section 11162.1 and shall meet the following requirements:

24 (1) The prescription shall be signed and dated by the prescriber in ink and shall contain the
25 prescriber's address and telephone number; the name of the ultimate user or research subject, or
26 contact information as determined by the Secretary of the United States Department of Health and
Human Services; refill information, such as the number of refills ordered and whether the
27 prescription is a first-time request or a refill; and the name, quantity, strength, and directions for
use of the controlled substance prescribed.

28 (2) The prescription shall also contain the address of the person for whom the controlled
substance is prescribed. If the prescriber does not specify this address on the prescription, the
pharmacist filling the prescription or an employee acting under the direction of the pharmacist

1 shall write or type the address on the prescription or maintain this information in a readily
2 retrievable form in the pharmacy.

3 24. Health and Safety Code section 111335 provides that any drug or device is
4 misbranded if its labeling or packaging does not conform to the requirements of Chapter 4
5 (commencing with Section 110290.)

6 25. Health and Safety Code section 110290 states:

7 In determining whether the labeling or advertisement of a food, drug, device, or
8 cosmetic is misleading, all representations made or suggested by statement, word, design,
9 device, sound, or any combination of these, shall be taken into account. The extent that the
10 labeling or advertising fails to reveal facts concerning the food, drug, device, or cosmetic or
11 consequences of customary use of the food, drug, device, or cosmetic shall also be
12 considered.

13 26. Health and Safety Code section 111330 states that "[a]ny drug or device is
14 misbranded if its labeling is false or misleading in any particular."

15 27. Health and Safety Code section 111400 provides that any drug or device is
16 misbranded if it is dangerous to health when used in the dosage, or with the frequency or duration
17 prescribed, recommended, or suggested in its labeling.

18 28. Health and Safety Code section 111440 provides that it is unlawful for any person to
19 manufacture, sell, deliver, hold, or offer for sale any drug or device that is misbranded.

20 29. Health and Safety Code section 111450 provides that it is unlawful for any person to
21 receive in commerce any drug or device that is misbranded or to deliver or proffer for delivery
22 any drug or device.

23 30. Health and Safety Code section 111550 provides, in pertinent part:

24 No person shall sell, deliver, or give away any new drug or new device unless it
25 satisfies either of the following:

26 (a) It is one of the following:

27 (1) A new drug, and a new drug application has been approved for it and that
28 approval has not been withdrawn, terminated, or suspended under Section 505 of the
federal act (21 U.S.C. Sec. 355).

(b) The department has approved a new drug or device application for that new drug
or new device and that approval has not been withdrawn, terminated, or suspended . . .

FEDERAL STATUTES AND REGULATIONS

1 31. Section 201, subdivision (p), of the Federal Food, Drug, and Cosmetic Act (21 U.S.C.
2 section 321, subdivision (p)), states, in pertinent part:

3
4 The term "new drug" means--

5 (1) Any drug . . . the composition of which is such that such drug is not generally
6 recognized, among experts qualified by scientific training and experience to evaluate the
7 safety and effectiveness of drugs, as safe and effective for use under the condition
8 prescribed, recommended, or suggested in the labeling thereof . . .

9 (2) Any drug . . . the composition of which is such that such drug, as a result of
10 investigations to determine its safety and effectiveness for use under such conditions, has
11 become so recognized, but which has not, otherwise than in such investigations, been used
12 to a material extent or for a material time under such conditions.

13 32. Title 21, United States Code, section 352, states in pertinent part:

14 A Drug or device shall be deemed to be misbranded—

15 (f) Directions for use and warnings on label

16 Unless its labeling bears (1) adequate directions for use; and (2) such adequate warnings
17 against use in those pathological conditions or by children where its use may be dangerous to
18 health, or against unsafe dosage or methods or duration of administration or application, in such
19 manner and form, as are necessary for the protection of users, except that where any requirement
20 of clause (1) of this paragraph, as applied to any drug or device, is not necessary for the protection
21 of the public health, the Secretary shall promulgate regulations exempting such drug or device
22 from such requirement. Required labeling for prescription devices intended for use in health care
23 facilities or by a health care professional and required labeling for in vitro diagnostic devices
24 intended solely by electronic means, provided that the labeling complies with all applicable
25 requirements of law, and that the manufacturer affords such users the opportunity to request the
26 labeling in paper form, and after such request, promptly provides the requested information
27 without additional cost.

28 33. Section 505, subdivision (a), of the Act (21 U.S.C. section 355, subdivision (a)),
states, in pertinent part, that ". . . [n]o person shall introduce or deliver for introduction into
interstate commerce any new drug, unless an approval of an application filed pursuant to
subsection (b) or (j) is effective with respect to such drug."

 34. Title 21, Code of Federal Regulations, section 201.5 states:

 "Adequate directions for use" means directions under which the layman can use a drug
safely and for the purposes for which it is intended. (Section 201.128 defines "intended use.")
Directions for use may be inadequate because, among other reasons, of omission, in whole or in
part, or incorrect specification of:

 (a) Statements of all conditions, purposes, or uses for which such drug is intended,
including conditions, purposes, or uses for which it is prescribed, recommended, or suggested in
its oral, written, printed, or graphic advertising, and conditions, purposes, or uses for which the
drug is commonly used; except that such statements shall not refer to conditions, uses, or

1 purposes for which the drug can be safely used only under the supervision of a practitioner
2 licensed by law and for which it is advertised solely to such practitioner.

3 (b) Quantity of dose, including usual quantities for each of the uses for which it is
4 intended and usual quantities for persons of different ages and different physical conditions.

5 (c) Frequency of administration or application.

6 (d) Duration of administration or application.

7 (e) Time of administration or application (in relation to time of meals, time of onset of
8 symptoms, or other time factors).

9 (f) Route or method of administration or application.

10 (g) Preparation for use, i.e., shaking, dilution, adjustment of temperature, or, other
11 manipulation or process.

12 35. Title 21, Code of Federal Regulations, section 1301.75 states in pertinent part:

13 (a) Controlled substances listed in Schedule I shall be stored in a securely locked,
14 substantially constructed cabinet.

15 (b) Controlled substances listed in Schedules II, III, IV, and V shall be stored in a securely
16 locked, substantially constructed cabinet. However, pharmacies and institutional practitioners
17 may disperse such substances throughout the stock of noncontrolled substances in such a manner
18 as to obstruct the theft or diversion of the controlled substances.

19 CALIFORNIA CODE OF REGULATIONS

20 36. Title 16, California Code of Regulations (Regulation), section 1709 states:

21 (a) Each permit to operate a pharmacy shall show the name and address of the pharmacy,
22 the form of ownership (individual, partnership or corporation) and the pharmacist-in-charge. Each
23 pharmacy shall, in its initial application on the annual renewal form, report the name of the
24 pharmacist-in-charge, the names of all owners and the names of the corporate officers (if a
25 corporation). Any changes in the pharmacist-in-charge, or the owners, or corporate officers shall
26 be reported to the Board within 30 days.

27 (b) Any transfer, in a single transaction or in a series of transactions, of 10 percent or more
28 of the beneficial interest in a business entity licensed by the board to a person or entity who did
not hold a beneficial interest at the time the original permit was issued, shall require written
notification to the board within 30 days.

(c) The following shall constitute a transfer of permit and require application for a change
of ownership: any transfer of a beneficial interest in a business entity licensed by the board, in a
single transaction or in a series of transactions, to any person or entity, which transfer results in
the transferee's holding 50% or more of the beneficial interest in that license.

37. Regulation section 1714 states in permanent part:

(b) Each pharmacy licensed by the board shall maintain its facilities, space, fixtures, and
equipment so that drugs are safely and properly prepared, maintained, secured and distributed.
The pharmacy shall be of sufficient size and unobstructed area to accommodate the safe practice
of pharmacy.

1 (d) Each pharmacist while on duty shall be responsible for the security of the prescription
2 department, including provisions for effective control against theft or diversion of dangerous
3 drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy
4 where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist.

5 38. Regulation section 1718 states "Current Inventory" as used in Sections 4081 and
6 4332 of the Business and Professions Code shall be considered to include complete accountability
7 for all dangerous drugs handled by every licensee enumerated in Sections 4081 and 4332.

8 39. Regulation section 1735.2, states in pertinent part:

9 (c) A "reasonable quantity" as used in Business and Professions Code
10 section 4052(a)(1) means that amount of compounded drug product that:

11 (1) is sufficient for administration or application to patients in the
12 prescriber's office, or for distribution of not more than a 72-hour supply to the
13 prescriber's patients, as estimated by the prescriber . . .

14 40. Regulation section 1735.5 states in pertinent part:

15 (a) Any pharmacy engaged in compounding shall maintain written policies and procedures
16 for compounding that establishes procurement procedures, methodologies for the formulation and
17 compounding of drugs, facilities and equipment cleaning, maintenance, operation, and other
18 standard operating procedures related to compounding. Any material failure to follow the
19 pharmacy's written policies and procedures shall constitute a basis for disciplinary action.

20 (c) The policies and procedures shall include at least the following:

21 (1) Procedures for notifying staff assigned to compounding duties of any changes in
22 policies or procedures.

23 (3) Procedures for maintaining, storing, calibrating, cleaning, and disinfecting equipment
24 used in compounding, and for training on these procedures as part of the staff training and
25 competency evaluation process.

26 (4) Procedures for evaluating, maintaining, certifying, cleaning, and disinfecting the facility
27 (physical plant) used for compounding, and for training on these procedures as part of the staff
28 training and competency evaluation process.

(9) Policies and procedures for storage of compounded drug preparations in the pharmacy
and daily documentation of all room, refrigerator, and freezer temperatures within the pharmacy.

(10) Policies and procedures regarding ensuring appropriate functioning of refrigeration
devices, monitoring refrigeration device temperatures, and actions to take regarding any out of
range temperature variations within the pharmacy.

41. Regulation section 1735.6 states in pertinent part:

(a) Any pharmacy engaged in compounding shall maintain written documentation regarding
the facilities and equipment necessary for safe and accurate compounding of compounded drug
preparations. This shall include records of maintenance and cleaning of the facilities and
equipment. Where applicable, this shall also include records of certification(s) of facilities or
equipment.

1 (c) Any equipment that weighs, measures, or transfers ingredients used to compound drug
2 preparations for which calibration or adjustment is appropriate shall be calibrated prior to use, on
a schedule and by a method determined by the manufacturer's specifications, to ensure accuracy.

3 Documentation of each such calibration shall be recorded in a form which is not alterable and
4 these records of calibration shall be maintained and retained in the pharmacy.

5 (d) Any pharmacy engaged in any hazardous drug compounding shall maintain written
6 documentation regarding appropriate cleaning of facilities and equipment to prevent cross-
contamination with non-hazardous drugs.

7 (e) Hazardous drug compounding shall be completed in an externally vented physically
separate room with the following requirements:

8 (1) Minimum of 30 air changes per hour except that 12 air changes per hour are acceptable
9 for segregated compounding areas with a BSC or CACI when products are assigned a BUD of 12
hrs or less or when non sterile products are compounded; and

10 (2) Maintained at a negative pressure of 0.01 to 0.03 inches of water column relative to all
11 adjacent spaces (rooms, above ceiling, and corridors); and

12 (4) All surfaces within the room shall be smooth, seamless, impervious, and non-shedding.

13 (f) Where compliance with the January 1, 2017 amendments to Article 4.5 or Article 7,
14 requires physical construction or alteration to a facility or physical environment, the board or its
15 designee may grant a waiver of such compliance for a period of time to permit such physical
16 change(s). Application for any waiver shall be made by the licensee in writing, and the request
shall identify the provision(s) requiring physical construction or alteration, and the timeline for
any such change(s). The board or its designee may grant the waiver when, in its discretion, good
cause is demonstrated for such waiver.

17 42. Regulation section 1735.7 states:

18 (a) A pharmacy engaged in compounding shall maintain documentation demonstrating that
19 personnel involved in compounding have the skills and training required to properly and
20 accurately perform their assigned responsibilities and documentation demonstrating that all
21 personnel involved in compounding are trained in all aspects of policies and procedures. This
training shall include but is not limited to support personnel (e.g. institutional environmental
services, housekeeping), maintenance staff, supervising pharmacist and all others whose jobs are
related to the compounding process.

22 (b) The pharmacy shall develop and maintain an on-going competency evaluation process
23 for pharmacy personnel involved in compounding, and shall maintain documentation of any and
all training related to compounding undertaken by pharmacy personnel.

24 (c) Pharmacy personnel assigned to compounding duties shall demonstrate knowledge
25 about processes and procedures used in compounding prior to compounding any drug preparation.

26 43. Regulation section 1735.8 states:

27 (a) Any pharmacy engaged in compounding shall maintain, as part of its written policies
28 and procedures, a written quality assurance plan designed to monitor and ensure the integrity,
potency, quality, and labeled strength of compounded drug preparations.

1 (b) The quality assurance plan shall include written procedures for verification, monitoring,
2 and review of the adequacy of the compounding processes and shall also include written
3 documentation of review of those processes by qualified pharmacy personnel.

4 (c) The quality assurance plan shall include written standards for qualitative and quantitative
5 analysis of compounded drug preparations to ensure integrity, potency, quality, and labeled
6 strength, including the frequency of testing. All qualitative and quantitative analysis reports for
7 compounded drug preparations shall be retained by the pharmacy and maintained along with the
8 compounding log and master formula document. The quality assurance plan shall include a
9 schedule for routine testing and analysis of specified compounded drug preparations to ensure
10 integrity, potency, quality, and labeled strength, on at least an annual basis.

11 (d) The quality assurance plan shall include a written procedure for scheduled action in the
12 event any compounded drug preparation is ever discovered to be outside minimum standards for
13 integrity, potency, quality, or labeled strength.

14 (e) The quality assurance plan shall include a written procedure for responding to out-of-
15 range temperature variations within the pharmacy and within patient care areas of a hospital
16 where furnished drug is returned for redispensing.

17 NORTH CAROLINA GENERAL STATUTES

18 44. North Carolina General Statutes, section 90-85.21A, subdivision (a), states:

19 Any pharmacy operating outside the State which ships, mails, or delivers
20 in any manner a dispensed legend drug into this State shall annually register with the
21 Board on a form provided by the Board. In order to satisfy the registration
22 requirements of this subsection, a pharmacy shall certify that the pharmacy employs a
23 pharmacist who is responsible for dispensing, shipping, mailing, or delivering
24 dispensed legend drugs into this State or in a state approved by the Board and has met
25 requirements for licensure equivalent to the requirements for licensure in this State. In
26 order for the pharmacy's certification of the pharmacists to be valid, a pharmacist
27 shall agree in writing, on a form approved by the Board, to be subject to the
28 jurisdiction of the Board . . .

29 COST RECOVERY

30 45. Code section 125.3 provides, in pertinent part, that a Board may request the
31 administrative law judge to direct a licentiate found to have committed a violation or violations of
32 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
33 enforcement of the case.

34 DRUG CLASSIFICATIONS

35 46. Cocaine is a Schedule II controlled substance pursuant to Health and Safety Code
36 section 11055 subdivision (b)(6), and a dangerous drug under Code section 4022.

37 ///

1 47. Codeine is a Schedule II controlled substance pursuant to Health and Safety Code
2 section 11055 subdivision (b)(1)(G), and a dangerous drug under Code section 4022.

3 48. Domperidone is an anti-dopaminergic drug that acts as an antiemetic and a prokinetic
4 agent. It is a dangerous drug under Code section 4022. Domperidone is not currently a legally
5 marketed human drug and is not approved for sale in the United States. The U.S. Food and Drug
6 Administration ("FDA") has determined that any products containing domperidone are
7 unapproved new drugs and misbranded. Consequently, any product containing domperidone
8 violates the Federal Food, Drug, and Cosmetic Act (21 U.S.C. § 301, et seq.; "the Act").
9 Domperidone is available for use in the treatment of certain gastrointestinal disorders, but only if
10 an Investigational New Drug Application ("IND") is submitted to and approved by the FDA.

11 49. Hydrocodone is a Schedule II controlled substance pursuant to Health and Safety
12 Code section 11055 subdivision (b)(1)(I), and a dangerous drug under Code section 4022.

13 50. Hydromorphone is a Schedule II controlled substance pursuant to Health and Safety
14 Code section 11055 subdivision (b)(1)(J), and a dangerous drug under Code section 4022.

15 51. Ketamine is a Schedule III controlled substance pursuant to Health and Safety Code
16 section 11056 subdivision (g), and a dangerous drug under Code section 4022.

17 52. Methadone is a Schedule II controlled substance pursuant to Health and Safety Code
18 section 11055 subdivision (c)(14), and a dangerous drug under Code section 4022.

19 53. Morphine is a Schedule II controlled substance pursuant to Health and Safety Code
20 section 11055 subdivision (b)(1)(L), and a dangerous drug under Code section 4022.

21 54. Oxycodone is a Schedule II controlled substance pursuant to Health and Safety Code
22 section 11055 subdivision (b)(1)(M), and a dangerous drug under Code section 4022.

23 55. Sildenafil is a dangerous drug under Code section 4022 and is indicated for use in the
24 treatment of erectile dysfunction. "Viagra" is the brand name for sildenafil.

25 56. Tadalafil is a dangerous drug under Code section 4022 and is indicated for use in the
26 treatment of erectile dysfunction. "Cialis" is the brand name for tadalafil.

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28 ///

1 are also misbranded under section 502, subdivision (f)(1), of the Act (21 U.S.C. section 352,
2 subdivision (f)(1)) because they do not bear adequate directions for use.

3 61. On or about April 14, 2015, the Board issued a Subscriber Alert², stating that
4 domperidone is not approved by the FDA for any use in humans in the U.S. The Board also
5 stated that the FDA currently permits patients 12 years of age and older with various
6 gastrointestinal conditions that are refractory to standard therapy to be treated with domperidone
7 through an Expanded Access Program, that physicians who are interested in obtaining expanded
8 access for domperidone must submit an IND, and that currently, no pharmacies are authorized to
9 compound domperidone under the Expanded Access program.

10 **INSPECTION OF SEPTEMBER 2, 2015**

11 62. On or about September 2, 2015, Inspector H. of the Board and Investigator P. and
12 Consumer Safety Officer L. of the FDA conducted a joint inspection of Grandpa's Compounding
13 Pharmacy. The FDA had received a consumer complaint, alleging that the pharmacy furnished
14 domperidone prescriptions and that the consumer had an adverse reaction to the drug.

15 63. Respondent Cavalari and pharmacist W. told Inspector H., Investigator P. and Officer
16 L. that they stopped dispensing domperidone after receiving the Board's Subscriber Alert.
17 Pharmacist W. stated that he did not receive the Alert until April 22, 2015, when a colleague
18 emailed him a copy. The same day that he received the alert, Pharmacist W. removed all
19 domperidone from the active inventory and placed it in a box to be sent to their drug
20 return/destruction wholesaler. Pharmacist W. retrieved the box from a back room. There were 8
21 containers of domperidone in 3 stages of compounding in the box; 2 prescription vials of
22 compounded drug stock, 5 prescription vials of finished product, and a 100 gram bulk bottle of
23 API obtained from Kalchem International, Inc. ("Kalchem"). The label on the bulk bottle
24 indicated that the drug had been acquired by the pharmacy on February 2, 2015; the lot number
25 was BDOM/1302037. The warning, "NOT FOR HUMAN USE", was displayed on the label.

26 64. Respondent Cavalari told Inspector H., Investigator P. and Officer L. that the
27 pharmacy had acquired domperidone from PCCA (Professional Compounding Centers of

28 ² All pharmacists are required to subscribe to the Board's Subscriber Alert email blasts.

1 America), and then from Kalchem. Inspector H., Investigator P. and Officer L. obtained a copy
2 of the Kalchem Certificate of Analysis for domperidone, Lot # BDOM/1302037. Respondent
3 Cavalari stated that they used master formulas from PCCA to prepare diluted domperidone
4 powder in various concentrations, which were then used to fill capsules (finished product). Using
5 PCCA's compounding software, Respondent Cavalari printed a report listing all of the
6 compounding logs showing the pharmacy's use of Kalchem Lot # BDOM/1302037 in making
7 drug preparations. The logs showed that from May 16, 2014 to April 16, 2015, the pharmacy
8 used this lot number of domperidone to make 61 compounded drug stock preparations.
9 Respondent Cavalari also printed a report listing every prescription the pharmacy had dispensed
10 using Kalchem Lot # BDOM/1302037. Inspector H., Investigator P. and Officer L. found that
11 from May 21, 2014 to September 2, 2015, the pharmacy used this lot number of domperidone to
12 furnish 140 new and refill prescriptions in various strengths and quantities to 51 patients,
13 including patient B. B. from North Carolina. The pharmacy furnished 300 domperidone 10 mg
14 capsules to B. B. via prescription number 302571 on June 4, 2014, and June 26, 2014.

15 65. Respondent Cavalari printed a "Log of Scripts" report listing every domperidone
16 prescription the pharmacy had dispensed from January 1, 2013 to September 2, 2015. The
17 pharmacy had dispensed a total of 312 domperidone prescriptions in various strengths and
18 quantities during this time period. Inspector H. determined based on the Log of Scripts report
19 that from July 15, 2013 to September 2, 2015, 237 domperidone prescriptions were dispensed to
20 patients while Respondent Cavalari was the pharmacist-in-charge.

21 66. Inspector H., Investigator P. and Officer L. reviewed documentation pertaining to the
22 pharmacy's domperidone acquisitions, including two invoices from Kalchem. The two invoices
23 showed that the pharmacy had also acquired 100 grams of sildenafil citrate API. Respondent
24 Cavalari stated that the sildenafil API was used to compound 100 mg sildenafil troches³ for Dr.
25 D., who dispensed them from his office. Respondent Cavalari printed a Log of Scripts report
26 showing that between September 26, 2013 and September 1, 2015, the pharmacy filled 26

27 _____
28 ³ Troches are small lozenges that dissolve between the cheek and gum over a period of
about 30 minutes.

1 prescriptions of 3 different compounded medications for Dr. D., sildenafil citrate lemon 100 mg
2 troche, sildenafil citrate/testosterone lemon 100/25 mg, and tadalafil orange 20 mg troche.

3 67. On or about October 19, 2015, Inspector H. sent Respondent Cavalari a letter
4 requesting copies of 25 of the 26 prescriptions and 24 compounding logs for the compounded
5 drug preparations furnished to Dr. D.

6 68. On or about November 2, 2015, Inspector H. returned to the pharmacy and obtained
7 copies of the prescriptions and compounding logs. Inspector H. asked Respondent Cavalari if the
8 pharmacy was licensed by any other state, and he said that they were not.

9 **FIRST CAUSE FOR DISCIPLINE**

10 **(Failure to Exercise or Implement**

11 **Best Professional Judgment or Corresponding Responsibility)**

12 69. Respondent Cavalari is subject to disciplinary action for unprofessional conduct
13 pursuant to Code section 4301, as defined by Code section 4306.5, subdivision (b), for failing to
14 exercise or implement his best professional judgment or corresponding responsibility, as follows:
15 On and between July 15, 2013 and September 2, 2015, Respondent, as pharmacist-in-charge of
16 Grandpa's Compounding Pharmacy, compounded and dispensed 237 domperidone prescriptions
17 in various strengths and quantities to patients, as set forth in paragraphs 63 through 65, above,
18 when, in fact, there was no IND Application approved by the FDA.

19 **SECOND CAUSE FOR DISCIPLINE**

20 **(Failing to Consult Appropriate Records)**

21 70. Respondent Cavalari is subject to disciplinary action for unprofessional conduct
22 pursuant to Code section 4301, as defined by Code section 4306.5, subdivision (c), for failing to
23 consult appropriate records pertaining to compounding and dispensing domperidone even though
24 there was no IND Application approved by the FDA, as set forth in paragraphs 63 through 65,
25 above.

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1 **THIRD CAUSE FOR DISCIPLINE**

2 **(Sold Misbranded Drugs)**

3 71. Respondents Grandpa's and Cavalari are subject to disciplinary action for
4 unprofessional conduct pursuant to Code section 4301, subdivision (j), for violating statutes
5 regulating controlled substances and dangerous drugs, in that Respondents sold misbranded
6 drugs, as defined by Health and Safety Code sections 110290 and 111330, and Title 21, United
7 States Code, section 352, subdivision (f), in violation of Health and Safety Code section 111440,
8 as set forth in paragraphs 63 through 65, above.

9 **FOURTH CAUSE FOR DISCIPLINE**

10 **(Delivered or Proffered for Delivery Misbranded Drugs)**

11 72. Respondents Grandpa's and Cavalari are subject to disciplinary action for
12 unprofessional conduct pursuant to Code section 4301 subdivision (j), for violating statutes
13 regulating controlled substances and dangerous drugs, in that Respondents delivered or proffered
14 for delivery misbranded drugs, as defined by Health and Safety Code sections 110290, 111330,
15 and 111400, in violation of Health and Safety Code section 111450, as set forth in paragraphs 63
16 through 65, above.

17 **FIFTH CAUSE FOR DISCIPLINE**

18 **(Violations of the Pharmacy Law and**

19 **Federal and State Laws Governing Pharmacy)**

20 73. Respondents Grandpa's and Cavalari are subject to disciplinary action for
21 unprofessional conduct pursuant to section 4301, subdivision (o), in that Respondents violated or
22 attempted to violate, directly or indirectly, assisted in or abetted the violation of, or conspired to
23 violate provisions or terms of the Pharmacy Law (Bus. & Prof. Code § 4300, et seq.), and federal
24 and state laws governing pharmacy, as follows:

25 a. On and between July 15, 2013 and September 2, 2015, Respondents introduced or
26 delivered for introduction into interstate commerce the drug, domperidone, by compounding and
27 dispensing 237 domperidone prescriptions in various strengths and quantities to patients, as set

28 ///

1 forth in paragraphs 63 through 65, above, when, in fact, there was no IND application for
2 domperidone approved by the FDA, in violation of 21 U.S.C. section 355, subdivision (a).

3 b. On and between July 15, 2013 and September 2, 2015, Respondents sold, delivered,
4 or gave away the drug domperidone by dispensing the drug to patients, as set forth in paragraphs
5 63 through 65, above, when, in fact, there was no IND for domperidone approved by the FDA, in
6 violation of Health and Safety Code section 111550.

7 **SIXTH CAUSE FOR DISCIPLINE**

8 **(Furnishing an Unreasonable Quantity of a Compounded Drug to a Prescriber)**

9 74. Respondents Grandpa's and Cavalari are subject to disciplinary action for
10 unprofessional conduct pursuant to Code section 4301, subdivision (o), in that Respondents
11 violated or attempted to violate, directly or indirectly, assisted in or abetted the violation of, or
12 conspired to violate provisions or terms of the Pharmacy Law (Bus. & Prof. Code § 4300, et
13 seq.), and federal and state laws governing pharmacy, as follows: On and between September 26,
14 2013 and September 1, 2015, Respondents furnished 26 prescriptions of compounded
15 medications to Dr. D. for dispensing to patients in quantities which were more than a 72-hour
16 supply, as set forth below, in violation of Title 16, California Code of Regulations, section
17 1735.2. The prescriptions were compounded by Respondent Cavalari and pharmacist S.W.

18

RX#	Date Dispensed	QTY	Drug	Compounded by
C298535	09/26/2013	100	sildenafil citrate/testosterone lemon	S.W.
C299059	10/28/2013	100	sildenafil citrate/testosterone lemon	Cavalari
C299326	11/13/2013	100	sildenafil citrate/testosterone lemon	S.W.
299776	12/13/2013	100	sildenafil citrate lemon 100 mg troche	S.W.
299797	12/16/2013	30	sildenafil citrate lemon 100 mg troche	Cavalari
C300424	01/24/2014	150	sildenafil citrate/testosterone lemon	Cavalari
301182	03/13/2014	150	sildenafil citrate lemon 100 mg troche	S.W.
301768	04/16/2014	150	sildenafil citrate lemon 100 mg troche	Cavalari
302390	05/22/2014	150	sildenafil citrate lemon 100 mg troche	S.W.
303219	07/15/2014	150	sildenafil citrate lemon 100 mg troche	S.W.
304115	09/15/2014	100	sildenafil citrate lemon 100 mg troche	Cavalari
304444	10/06/2014	100	sildenafil citrate lemon 100 mg troche	Cavalari
305039	11/10/2014	100	sildenafil citrate lemon 100 mg troche	Cavalari
305318	12/01/2014	100	sildenafil citrate lemon 100 mg troche	Cavalari
305932	01/13/2015	100	sildenafil citrate lemon 100 mg troche	S.W.
306180	01/27/2015	150	tadalafil orange 20 mg troche	S.W.
306405	02/10/2015	100	sildenafil citrate lemon 100 mg troche	S.W.
306881	03/10/2015	150	sildenafil citrate lemon 100 mg troche	S.W.
306989	03/18/2015	150	tadalafil orange 20 mg troche	S.W.

<u>RX#</u>	<u>Date Dispensed</u>	<u>QTY</u>	<u>Drug</u>	<u>Compounded by</u>
C307571	04/23/2015	100	sildenafil citrate/testosterone lemon	Cavalari
308004	05/20/2015	100	tadalafil orange 20 mg troche	Cavalari
308226	06/04/2015	100	sildenafil citrate lemon 100 mg troche	S.W.
308227	06/04/2015	100	tadalafil orange 20 mg troche	S.W.
308950	07/17/2015	150	tadalafil orange 20 mg troche	Cavalari
309439	08/18/2015	100	sildenafil citrate lemon 100 mg troche	S.W.
309675	09/01/2015	100	tadalafil orange 20 mg troche	S.W.

SEVENTH CAUSE FOR DISCIPLINE

(Unlicensed Non-Resident Pharmacy)

75. Respondents Grandpa's and Cavalari are subject to disciplinary action for unprofessional conduct pursuant to Code section 4301, subdivision (o), in that Respondents violated or attempted to violate, directly or indirectly, assisted in or abetted the violation of, or conspired to violate provisions or terms of the Pharmacy Law (Bus. & Prof. Code § 4300, et seq.), and federal and state laws governing pharmacy, as follows: On or about June 4, 2014 and June 26, 2014, Respondents furnished 300 domperidone 10 mg capsules to patient B. B. located in North Carolina, as set forth in paragraph 56 above, when, in fact, Grandpa's Compounding Pharmacy failed to have a non-resident pharmacy registration on file with the North Carolina Board of Pharmacy as required by North Carolina General Statutes, section 90-85.21A, subdivision (a), in violation of Code section 4059, subdivision (e).

INSPECTION OF MARCH 9, 2017

76. On or about November 29, 2016, the Board received a copy of a DEA-106 form from Respondent Grandpa's notifying the Board of a theft of controlled substances that occurred from the pharmacy on or about November 6, 2016. This form is used to report the theft or loss of controlled substances to the Drug Enforcement Administration (DEA), and is required to be sent to the Board. On or about January 23, 2017, Inspector P. with the Board was notified by a law enforcement officer that Respondent Grandpa's had experienced a break-in and theft of controlled substances, and that the law enforcement officer believed that the perpetrator may have been an employee of Respondent Grandpa's. The Board opened an investigation on this theft and Inspectors P. and H. conducted an inspection related to this theft on March 9, 2017.

77. During the inspection, the Inspectors were informed that Respondent D. Wills was managing the pharmacy and acting as the owner.

1 78. Inspector P. was informed by Respondent Cavalari and an employee of the pharmacy
2 that prior to the November 6, 2016, theft, the stolen controlled substances were stored all together
3 in a chest of drawers similar to a clothes dresser. Approximately three (3) weeks after the theft,
4 the pharmacy had another break-in and theft of dangerous drugs, which were dispersed
5 throughout the pharmacy's stock. After this second break-in, Respondents began storing
6 controlled substances in a small floor safe that was bolted to the floor. During the day, the
7 pharmacy technicians would take the controlled substances out of the floor safe and place them
8 on the counter above the safe for ease of access, returning the controlled substances to the safe
9 upon close of business.

10 79. Inspector P. asked Respondent Cavalari and the employee working at the pharmacy
11 what dangerous drugs had been stolen during the second theft and was informed that Respondents
12 were unsure what dangerous drugs had been stolen or how much, but since that theft in November
13 2016, Respondents had identified three (3) dangerous drugs that they expected to have on hand
14 that were missing and therefore had apparently been stolen in this second theft. Respondents
15 failed to conduct any inventory or audit to determine what dangerous drugs had been stolen or the
16 amounts that had been stolen.

17 80. Respondents stated that their negative pressure room was completed on or about
18 February 15, 2017. Respondents compounded hazardous drugs from January 1, 2017, to
19 February 15, 2017, despite the fact that their hazardous compounding room was not in
20 compliance.

21 81. During the inspection, Inspector P. notified Respondent Cavalari that he needed to
22 complete compounding personnel training and provide Inspector P. with the verification of
23 training.

24 82. At the conclusion of the inspection, Inspector P. requested that Respondent Cavalari
25 complete and produce the compounding P&Ps⁴ within seventy-two (72) hours based on open
26 business hours. This would make the new P&Ps due by Tuesday March 14, 2017.

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28 ⁴ P&Ps stands for "Policies and Procedures." Respondents refer to their P&Ps as "SOPs"
or "Standard Operating Procedures." "P&Ps" and "SOPs" are used interchangeably herein.

1 INSPECTION OF MARCH 14, 2017

2 83. On March 13, 2017, Respondent Cavalari called Inspector P. and told her that the
3 SOPs were ready and that staff had reviewed them. Inspector P. asked Respondent Cavalari to fax
4 the SOPs to her, but Respondent Cavalari said it was too many pages. Therefore, Inspector P.
5 asked Inspector H. to stop by the pharmacy and pick up the completed SOPs.

6 84. On March 14, 2017, Inspector H. went to the pharmacy to pick up the completed
7 SOPs. They were not completed, and staff had not reviewed them. Respondent Cavalari said he
8 planned to have staff review the new SOPs the following Monday, March 20, 2017.

9 85. Inspector H. noted that the window in the pharmacy was open, allowing outside
10 contaminants into the pharmacy. The window is located immediately adjacent to a powder hood.

11 86. Respondent Cavalari told Inspector H. that he did not know how he would comply
12 with Regulations 1735.8 and 1735.5 subdivision (a)(5), which require a written quality assurance
13 plan and P&Ps for validating integrity, potency, quality, and labeled strength of compounded
14 drug preparations. On or about June 30, 2015, Respondent Cavalari completed a compounding
15 self-assessment stating under penalty of perjury that he and Respondent Grandpa's were in
16 compliance with these regulations.

17 AFTER THE INSPECTIONS

18 87. On March 20, 2017, Inspector P. received a fax from Respondent Cavalari in which
19 he stated that all staff except one technician had reviewed the SOPs on March 14, 2017.
20 However, Respondent Cavalari also provided signatures from the staff showing that all staff
21 reviewed the SOPs on or after March 15, 2017.

22 88. On March 28, 2017, Respondent Cavalari provided training logs to Inspector P. via
23 email. These training logs had additional entries that had not been present at the March 9, 2017,
24 inspection; however, the alleged training dates were prior to the March 9, 2017, inspection.
25 Specifically, technician J.W. had an additional training date added of August 18, 2016,
26 pharmacist S.W. had approximately 50 changes to his training including dates changed, and
27 additional slots were now filled in with back-dated training. Further, pharmacist S.W.,
28 Respondent Cavalari, and Respondent D. Wills had done training that they each signed off for

1 themselves (i.e. Respondent Cavalari signed off on his own training), which is invalid.

2 89. Inspector P. audited the drugs Respondents reported stolen in the first burglary,
3 reported to have occurred November 6, 2016. Inspector P. used the following information to
4 conduct the audits.

5 a. Biennial Inventory⁵: On or about June 11, 2015, Respondent Cavalari performed a
6 biennial inventory. A biennial inventory is required by the DEA within two years of the
7 previous inventory and shall contain a complete and accurate record of all controlled
8 substances on hand on the date the inventory is taken.

9 b. Perpetual Inventory: Respondents' perpetual inventory is a handwritten, paper
10 inventory that provides the prescription number, patient's name, prescription amount,
11 additional amount when an order from the wholesaler comes in, the balance remaining,
12 and the technician initials for each time the controlled substance is accessed. There is
13 no place for a pharmacist to notate review or monitoring of the perpetual inventory.

14 c. Dispensing Report: Respondents' dispensing report is a log of scripts showing
15 prescription numbers, the quantity and drug dispensed, and the pharmacist's initials
16 who dispensed the prescription.

17 90. Respondent Cavalari told Inspector P. that the amount of controlled substances from
18 the November 6, 2016, theft listed on the DEA 106 form was determined by the amount of
19 controlled substance listed in the last entry prior to the theft set forth on the perpetual inventory.
20 Inspector P. reviewed the perpetual inventory and found that there were significant unexplained
21 discrepancies. For example, a technician would do an inventory line, meaning that the technician
22 just weighed the controlled substance without adding or subtracting any amount. The inventory
23 amount would differ from the amount on the previous line that was remaining after the last
24 prescription was dispensed. However, there is no indication of the reason for this discrepancy,
25 nor does it appear that any attempt was ever made to identify, document, or prevent these
26 discrepancies. There is no indication that any pharmacist ever reviewed the perpetual inventory.
27 Other discrepancies included math errors such as failing to subtract an amount that was

28 ⁵ 21 CFR 1304.11

1 dispensed, and discrepancies such as the technician subtracting 12 mg when in fact only 1.2 mg
 2 was dispensed. While certain math errors may have been inadvertent, other discrepancies
 3 indicate a pattern and practice of falsifying inventory numbers, and a failure to review the
 4 inventory by any pharmacist.

5 91. Due to the issues in the perpetual inventory, Inspector P. prepared two audits, as set
 6 forth in the table below. In the column titled "1st Audit Loss or Overage," Inspector P. used the
 7 perpetual inventory as prepared by Respondents and found that there were discrepancies
 8 indicating that a significant amount of controlled substances had been lost or stolen without being
 9 accounted for. In addition, there are overages which indicate that Respondents sold or dispensed
 10 more controlled substances than they purchased. Overages are an indication of billing fraud. In
 11 the column titled "2nd Audit Loss or Overage" Inspector P. took the amount dispensed as listed on
 12 the perpetual inventory and calculated the actual amount of controlled substance Respondents
 13 should have had once the math errors were eliminated. Inspector P. then assumed that the amount
 14 of controlled substance Respondents should have had was the amount that was stolen by the
 15 burglar on November 6, 2016. This second audit showed significant discrepancies as well, but
 16 the discrepancies were different. This indicates that there are more errors, falsified inventory
 17 counts, or falsified prescriptions that cannot be ascertained from Respondents' records.

<u>Drug:⁶</u>	<u>1st Audit Loss or Overage</u>	<u>2nd Audit Loss or Overage</u>
Cocaine	333 mg Overage	90 mg Loss
Codeine Phosphate	314 mg Overage	938 mg Overage
Hydrocodone Bitartrate	10,331 mg Overage	1,222 mg Overage
Hydromorphone HCl	160 mg Loss	149 mg Loss
Ketamine	22,585 mg Overage	25,475 mg Overage
Methadone HCl	20 mg Loss	0
Morphine SO ₄	5 mg Loss	5 mg Loss
Oxycodone HCl	51 mg Overage	9,855 mg Overage

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⁶ All stolen drugs were in powder form.

1 **EIGHTH CAUSE FOR DISCIPLINE**

2 **(Moral Turpitude, Dishonesty, Fraud, or Deceit)**

3 92. Respondents, and each of them, are subject to disciplinary action for unprofessional
4 conduct pursuant to Code section 4301, subdivision (f), in that Respondents committed acts of
5 moral turpitude, dishonesty, fraud, or deceit as follows:

6 a. Respondents failed to accurately account for, and maintain records of the
7 purchases and sales of hydrocodone, ketamine, oxycodone, codeine, cocaine, and
8 hydromorphone, and documented false inventory amounts as set forth in paragraphs 89
9 through 91, above.

10 b. Respondents provided altered training documents for their employee as set
11 forth in paragraphs 81 and 88, above.

12 c. Respondents allowed Respondent D. Wills to write and sign checks to pay for
13 dangerous drugs, and sign contracts as an owner or officer of the pharmacy when in fact
14 Respondent D. Wills was not listed on the pharmacy permit.

15 d. On March 13, 2017, Respondent Cavalari told Inspector P. that new and revised
16 SOPs had been drafted and all staff had reviewed them as set forth in paragraphs 82 through
17 84, above. In fact, the new and revised SOPs had not been completed, and the staff had not
18 reviewed them.

19 e. On March 14, 2017, Respondent Cavalari stated that he did not know how to
20 comply with Regulations sections 1735.5 subdivision (a)(5) and 1735.8, despite the fact that
21 he had signed a self-assessment on June 30, 2015, stating under penalty of perjury that the
22 pharmacy was in compliance as set forth in paragraph 86, above.

23 **NINTH CAUSE FOR DISCIPLINE**

24 **(Fail to Maintain Security of Pharmacy)**

25 93. Respondents, and each of them, are subject to disciplinary action for unprofessional
26 conduct pursuant to Code section 4301, subdivision (o), by failing to follow Title 21 Code of
27 Federal Regulations Section 1301.75 subdivision (b), and Regulation 1714, subdivision (d), in
28 that Respondents failed to maintain the security of the pharmacy, failed to institute measures to

1 prevent future theft after the break in on November 6, 2016, and maintained all of the controlled
2 substances together in a non-locking cabinet or storage place. Respondents made no attempt to
3 determine the number or amount of dangerous drugs that were stolen in the second burglary.
4 Significant losses or overages of controlled substances were identified as set forth in paragraphs
5 89 through 91, above.

6 **TENTH CAUSE FOR DISCIPLINE**

7 **(Unaccountable Losses of Controlled Substances and Dangerous Drugs)**

8 94. Respondents, and each of them, are subject to disciplinary action for unprofessional
9 conduct pursuant to Code section 4301, subdivision (o), by violating Sections 4081 and 4332, as
10 defined in part by Regulation 1718, as follows:

- 11 a. Approximately three (3) weeks after a reported burglary on November 6, 2016,
12 Respondent Grandpa's was burglarized again. Respondents failed to conduct an
13 inventory to discover which dangerous drugs were stolen during the second burglary or
14 determine the amounts of the drugs that were stolen.
- 15 b. After the November 6, 2016, burglary, an audit conducted by Inspector P. identified
16 additional losses and overages of controlled substances which Respondents did not
17 account for as set forth in paragraphs 89 through 91, above.

18 **ELEVENTH CAUSE FOR DISCIPLINE**

19 **(Violation of Health and Safety Code Section 11159.2)**

20 95. Respondents Grandpa's and Cavalari are subject to disciplinary action for
21 unprofessional conduct pursuant to Code section 4301, subdivision (o), for violating Health and
22 Safety Code section 11159.2, by dispensing a Schedule II controlled substance, hydromorphone,
23 to hospice patients, without first complying with Health and Safety Code section 11164,
24 subdivision (a), by obtaining the hard copy prescription from the prescriber, patient, or caregiver.

25 **TWELFTH CAUSE FOR DISCIPLINE**

26 **(Invalid Verbal Prescription)**

27 96. Respondents Grandpa's and Cavalari are subject to disciplinary action for
28 unprofessional conduct pursuant to Code section 4301, subdivision (o), for violating Section 4040

1 subdivisions (a)(B) and (d), in that on or about March 7, 2017, Respondent Cavalari received a
2 verbal prescription and transcribed the prescription with the unapproved and unknown
3 abbreviations and directions "HMA" or "HM4."

4 **THIRTEENTH CAUSE FOR DISCIPLINE**

5 **(Violation of Ownership Interest in Pharmacy)**

6 97. Respondents, and each of them, are subject to disciplinary action for unprofessional
7 conduct pursuant to Code section 4301, subdivision (o), for violating section 4110, subdivision
8 (a), and Regulation section 1709, in that Respondents Grandpa's, Cavalari, and W. Wills allowed
9 Respondent D. Wills to obtain and sign contracts with wholesalers of pharmaceuticals V.W. and
10 B.B.P., and further, allowed Respondent D. Wills to sign checks on Respondents Grandpa's and
11 W. Wills' bank account.

12 **FOURTEENTH CAUSE FOR DISCIPLINE**

13 **(Violation of Prohibition of Association of Individual)**

14 98. Respondents, and each of them, are subject to disciplinary action for unprofessional
15 conduct pursuant to Code section 4301, subdivision (o), for violating section 4307, subdivisions
16 (a) and (b), in that Respondents Grandpa's, Cavalari, and W. Wills allowed Respondent D. Wills
17 to work in the capacity of manager of the pharmacy. Respondent Grandpa's previously had
18 Licensed Sterile Compounding (LSC) permit number 99109, which was surrendered and accepted
19 by the Board. Respondent D. Wills was acting as the manager of Grandpa's at the time and
20 knowingly participated in the conduct for which LSC permit number 99109 was revoked. He is
21 therefore prohibited from acting as a manager, administrator, owner, member, officer, director,
22 associate, partner, or exercising any ownership or control over any licensee of the Board.

23 **FIFTEENTH CAUSE FOR DISCIPLINE**

24 **(Violation of Regulations Governing Hazardous Compounding)**

25 99. Respondents, and each of them, are subject to disciplinary action for unprofessional
26 conduct pursuant to Code section 4301, subdivision (o), for violating the following regulations.

27 The circumstances are as follows:

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1 a. Regulation 1735.5, subdivision (a), in that Respondents failed to have and provide most
2 P&Ps (or SOPs) required for compounding. Specifically, there were no P&Ps for
3 procurement, methodologies, temperature monitoring, recall procedures, notification of
4 P&Ps to staff, storing, calibrating, cleaning, and disinfecting equipment and training
5 thereof, ensuring the appropriate functioning of refrigeration devices, testing of
6 qualitative and quantitative analysis of compounded drug preparations and garbing.
7 Further, Respondents failed to ensure that compounding personnel followed Respondent
8 Grandpa's SOPs as set forth below:

- 9 i. SOP 1.4(5) states compounding personnel would review, date, and sign the
10 review of SOPs.
- 11 ii. SOP 1.4(9) states the pharmacist in charge would make updates and review the
12 entire manual annually.
- 13 iii. SOP 14.745 states compounding personnel would clean with isopropyl alcohol.
- 14 iv. SOP 14.201 requires training to be completed prior to conducting hazardous
15 compounding.
- 16 v. SOP 14.900, 14.903, and 14.905 requires training in the event of a spill, eye
17 contamination, and emergencies.
- 18 vi. SOP 14.801 requires the pressure gauge to be maintained between 0.01 and 0.03
19 inches of water column as required by regulation.
- 20 vii. SOP 14.010 required training for proper garbing when handling and
21 compounding hazardous drugs.
- 22 viii. SOP 14.201 required training in order to conduct hazardous compounding.

23 b. Regulation 1735.5, subdivision (c)(1), in that Respondents failed to have a SOP in place
24 setting forth the procedures for notifying staff assigned to compounding duties of any
25 changes in policies or procedures. Respondent Cavalari failed to provide the policies
26 and procedures applicable to conducting compounding to the compounding personnel.

27 c. Regulation 1735.5, subdivision (c)(4), in that Respondents' SOPs did not identify
28 training and competency of staff on cleaning procedures. A household-type bottle was

1 identified as containing isopropyl alcohol for cleaning of the hazardous compounding
2 area and hood. The bottle was extremely dirty and had previously been used as a
3 hydrogen peroxide/surfactant cleaner.

- 4 d. Regulation 1735.5, subdivision (c)(5), and Regulation 1735.8, in that Respondents'
5 SOP did not provide a written quality assurance plan or documentation of the
6 methodology used to validate integrity, potency, quality, and labeled strength of
7 compounded drug preparations.
- 8 e. Regulation 1735.5, subdivisions (c)(9) and (10), in that Respondents failed to provide a
9 SOP for monitoring the room, refrigerator, and freezer temperatures. Respondent
10 Grandpa's staff was able to provide partial monitoring logs in February 2017, but not
11 for any time before or after February 2017.
- 12 f. Regulation 1735.6, subdivisions (a) and (c), in that Respondents failed to certify the
13 hazardous compounding hood and four (4) powder hoods prior to use. The hazardous
14 compounding hood was installed on or about February 15, 2017, and was not certified
15 prior to compounding. The powder hoods were last inspected on or about February 12,
16 2016.
- 17 g. Regulation 1735.6, subdivision (e)(1), in that from January 1, 2017, to March 9, 2017,
18 Respondents failed to do, measure, or document the air changes per hour in the
19 hazardous compounding area.
- 20 h. Regulation 1735.6, subdivision (e)(2), in that Respondents failed to maintain a negative
21 pressure of 0.01 to 0.03 inches of water column relative to all adjacent spaces. On
22 March 9, 2017, the gauge for negative pressure read 0.25 inches of water column.
- 23 i. Regulation 1735.6, subdivision (f), in that from January 1, 2017, to March 9, 2017,
24 Respondents performed hazardous compounding in a room that was not certified and
25 did not comply with regulations, and failed to request a waiver from the Board.
- 26 j. Regulation 1735.6, subdivision (e)(4), in that Respondents created and had a hazardous
27 compounding area that was not smooth, seamless, impervious, and non-shedding.
28 Specifically, tubing attached to vents was uneven and could not be easily cleaned.

1 k. Regulation 1735.7, in that Respondents failed to maintain documentation demonstrating
2 that compounding personnel had the skills and training required to properly and
3 accurately perform their assigned responsibilities and are trained in all aspects of
4 policies and procedures, Respondent Cavalari as PIC had no demonstrable training on
5 file and the other pharmacist on staff's training was incomplete.

6 **SIXTEENTH CAUSE FOR DISCIPLINE**

7 **(Interference with Pharmacist-in-Charge)**

8 100. Respondents W. Wills and D. Wills are subject to disciplinary action for
9 unprofessional conduct pursuant to section 4301, subdivision (o), in that on or about February 15,
10 2017, Respondent D. Wills was acting in the capacity of the owner, partner, or manager of
11 Respondent Grandpa's when he was not allowed to do so, and Respondent D. Wills interfered
12 with the professional judgment of the pharmacist-in-charge, Respondent Cavalari. The
13 circumstances are that Respondent Cavalari had scheduled the hazardous compounding hood and
14 four (4) powder hoods to be certified. When the technician arrived to certify the hoods,
15 Respondent D. Wills, as authorized by Respondent W. Wills, refused to allow the technician to
16 perform the certification.

17 **SEVENTEENTH CAUSE FOR DISCIPLINE**

18 **(False Statement of Fact)**

19 101. Respondent D. Wills is subject to disciplinary action for unprofessional conduct
20 pursuant to section 4301, subdivision (g), in that Respondent D. Wills knowingly signed
21 documents falsely representing that he was an owner, partner, manager, or otherwise had
22 ownership interest or control over the pharmacy when in fact he was not an owner, partner,
23 manager, or had any other ownership interest or control over the pharmacy.

24 **EIGHTEENTH CAUSE FOR DISCIPLINE**

25 **(Incompetence)**

26 102. Respondents, and each of them, are subject to disciplinary action for unprofessional
27 conduct pursuant to Code section 4301, subdivision (b), in that Respondents committed acts of

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1 incompetence. The circumstances are set forth in paragraphs 62 through 101, above, and as
2 follows:

3 a. Respondent Grandpa's predominant business was non-sterile compounding.
4 However, the pharmacist-in-charge and the staff did not have knowledge of current
5 compounding regulations or training requirements. Further, Respondent Grandpa's staff
6 placed hazardous drug waste in biomedical waste containers, operated equipment to
7 compound hazardous and nonhazardous drugs without the equipment being certified, failed
8 to do or document cleaning, failed to monitor or document drug storage area temperatures,
9 failed to have policies and procedures for handling hazardous drugs, and failed to review
10 policies and procedures with staff.

11 b. At the March 14, 2017, inspection, Inspector H. observed that a window was
12 open in the pharmacy directly adjacent to a powder hood that is used for compounding
13 purposes as set forth in paragraph 85, above. This could allow contaminants including
14 pollen and dust into the pharmacy and onto compounding surfaces.

15 **MATTERS IN AGGRAVATION**

16 103. To determine the degree of discipline to be assessed against Respondent Grandpa's, if
17 any, Complainant alleges as follows: On or about July 28, 2014, pursuant to the Stipulated
18 Settlement and Disciplinary Order adopted by the Board in the disciplinary action entitled "In the
19 Matter of the Accusation Against Grandpa's Compounding Pharmacy", Case No. 4929, Sterile
20 Compounding License No. LSC 99109, issued to Grandpa's Compounding Pharmacy, was
21 surrendered and accepted by the Board.

22 **PRAYER**

23 **WHEREFORE**, Complainant requests that a hearing be held on the matters alleged in this
24 Accusation, and that following the hearing, the Board of Pharmacy issue a decision:

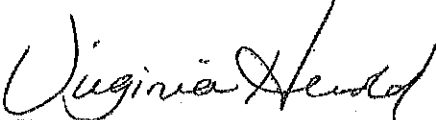
25 1. Revoking or suspending Pharmacy Permit No. PHY 45878, issued to William R.
26 Wills, owner of Grandpa's Compounding Pharmacy;

27 2. Revoking or suspending Pharmacist License No. RPH 27496, issued to William R.
28 Wills, also known as William Ray Wills;

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- 3. Revoking or suspending Pharmacist License No. RPH 30372, issued to Darrell Cavalari, also known as Darrell William Cavalari;
- 4. Revoking or suspending Pharmacy Technician License NO. TCH 36985, issued to Daniel R. Wills;
- 5. Ordering William R. Wills, both independently and as owner of Grandpa's Compounding Pharmacy, Darrell Cavalari, also known as Darrell William Cavalari, and Daniel R. Wills to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and
- 6. Taking such other and further action as deemed necessary and proper.

DATED: 7/3/17



VIRGINIA HEROLD
Executive Officer
Board of Pharmacy
Department of Consumer Affairs
State of California
Complainant

SA2016101447