# BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Case No. 5102

In the Matter of the Accusation Against:

PHARMACIA CORPORATION d.b.a 1800 SULLIVAN PHARMACY William M. Tonelli, President Elsie Tonelli, Vice President Randall W. Tonelli, Secretary and Pharmacist-in-Charge 1800 Sullivan Avenue, Suite 102 Daly City, CA 94015

Pharmacy Permit No. PHY 18784

and

RANDALL W. TONELLI 14 Golden Ridge Court San Mateo, CA 94402

Pharmacist License No. RPH 24318

Respondents.

**DECISION AND ORDER** 

The attached Stipulated Surrender of License and Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective at 5:00 p.m. on December 22, 2016.

It is so ORDERED on November 22, 2016.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

By

Amy Gutierrez, Pharm.D. Board President

1	Kamala D. Harris	
2	Attorney General of California DIANN SOKOLOFF	
3	Supervising Deputy Attorney General ASPASIA A. PAPAVASSILIOU	
	Deputy Attorney General	,
4	State Bar No. 196360 1515 Clay Street, 20th Floor	·
5	P.O. Box 70550 Oakland, CA 94612-0550	
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7	E-mail: Aspasia.Papavassiliou@doj.ca.gov	
8	Attorneys for Complainant	
9	BEFORE THE BOARD OF PHARMACY	
10	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
11		
12	In the Matter of the First Amended Accusation Against:	Case No. 5102
13	PHARMACIA CORPORATION d.b.a.	STIPULATED SURRENDER OF LICENSE AND ORDER
14	1800 SULLIVAN PHARMACY	LICENSE AND ORDER
15	William M. Tonelli, President Elsie Tonelli, Vice President	
	Randall W. Tonelli, Secretary and Pharmacist-in-Charge	
16	1800 Sullivan Avenue, Suite 102   Daly City, CA 94015	
17	Pharmacy Permit No. PHY 18784	
18	and	
19	RANDALL W. TONELLI	
20	14 Golden Ridge Court	
21	San Mateo, CA 94402	
22	Pharmacist License No. RPH 24318	,
23	. Respondents.	·
24	IT IS HEREBY STIPULATED AND AGI	REED by and between the parties to the above-
25	entitled proceedings that the following matters as	re true:
26	PAR	TIES
27	Virginia Herold (Complainant) is the	Executive Officer of the Board of Pharmacy
28	(Board). She brought this action solely in her of	ficial capacity and is represented in this matter by
		"

Kamala D. Harris, Attorney General of the State of California, by Aspasia A. Papavassiliou, Deputy Attorney General.

- 2. Respondents 1800 Sullivan Pharmacy and Randall W. Tonelli are represented in this proceeding by attorney Alexander M. Medina, whose address is 983 Reserve Drive, Roseville, CA 95678.
- 3. On or about July 29, 1985, the Board of Pharmacy issued Pharmacy Permit Number PHY 18784 to Pharmacia Corporation doing business as 1800 Sullivan Pharmacy (Respondent Pharmacy), with William M. Tonelli as President, Elsie Tonelli as Vice President, and Randall W. Tonelli as Secretary and Pharmacist-in-Charge. The permit will expire on February 1, 2017, unless renewed.
- 4. On or about October 29, 1965, the Board of Pharmacy issued Pharmacist License Number RPH 24318 to Randall W. Tonelli (Respondent Pharmacist). The license will expire on February 20, 2017, unless renewed.

# JURISDICTION

5. The First Amended Accusation in Case No. 5102 was filed before the Board and is currently pending against Respondents. The original Accusation and all other statutorily required documents were properly served on Respondent on June 2, 2016. Respondents timely filed their Notice of Defense contesting the Accusation. A copy of the First Amended Accusation is attached as Exhibit A and incorporated by reference.

# ADVISEMENT AND WAIVERS

- 6. Respondent Pharmacist, individually and on behalf of Respondent Pharmacy, has carefully read, fully discussed with counsel, and understands the charges and allegations in the First Amended Accusation, Case No. 5102, and has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Surrender of License and Order.
- 7. Respondents are fully aware of their legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to confront and cross-examine the witnesses against them; the right to present evidence and to testify on their own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of

documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

8. Respondents voluntarily, knowingly, and intelligently waive and give up each and every right set forth above.

# **CULPABILITY**

- 9. Respondents understand that the charges and allegations in the First Amended Accusation, Case No. 5102, if proven at a hearing, constitute cause for imposing discipline upon their pharmacy permit and pharmacist license.
- 10. For the purpose of resolving the First Amended Accusation without the expense and uncertainty of further proceedings, Respondents agree that, at a hearing, Complainant could establish a factual basis for the charges in the First Amended Accusation and that those charges constitute cause for discipline. Respondents hereby give up their right to contest that cause for discipline exists based on those charges.
- 11. Respondents understand that by signing this stipulation, they enable the Board to issue an order accepting the surrender of their pharmacy permit and pharmacist license without further process.

## RESERVATION

12. The admissions made by Respondents in this stipulation are only for the purposes of this proceeding, or any other proceedings in which the Board of Pharmacy or other professional licensing agency is involved, and shall not be admissible in any other criminal or civil proceeding.

# CONTINGENCY

13. This stipulation shall be subject to approval by the Board. Respondents understand and agree that counsel for Complainant and the staff of the Board may communicate directly with the Board regarding this stipulation and surrender, without notice to or participation by Respondents or their counsel. By signing the stipulation, Respondents understand and agree that they may not withdraw their agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and

Order, the Stipulated Surrender and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.

- 14. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Surrender of License and Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.
- 15. This Stipulated Surrender of License and Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Surrender of License and Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 16. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Order:

#### ORDER

IT IS HEREBY ORDERED that the following licenses are surrendered and accepted by the Board of Pharmacy: 1) Pharmacy Permit No. PHY 18784, issued to Pharmacia Corporation doing business as 1800 Sullivan Pharmacy (Respondent Pharmacy) and Pharmacist License No. RPH 24318, issued to Randall W. Tonelli (Respondent Pharmacist).

- 1. The surrenders of Respondents' pharmacy permit and pharmacist license and the acceptance of the surrendered licenses by the Board shall constitute the imposition of discipline against Respondents. This stipulation constitutes a record of the discipline and shall become a part of Respondents' license histories with the Board of Pharmacy.
- 2. Respondents shall lose all rights and privileges as a pharmacy and pharmacist in California as of the effective date of the Board's Decision and Order.
- 3. Respondents shall cause to be delivered to the Board their pocket licenses and, if issued, their wall certificates, on or before the effective date of the Decision and Order.
  - 4. If Respondents ever apply for licensure or petition for reinstatement in the State of

California, the Board shall treat the matter as a new application for licensure. Respondents must comply with all the laws, regulations and procedures for licensure in effect at the time the application or petition is filed, and all of the charges and allegations contained in the First Amended Accusation, Case No. 5102, shall be deemed to be true, correct and admitted by Respondents when the Board determines whether to grant or deny the application. Respondents shall satisfy all requirements applicable to that license as of the date the application is submitted to the Board and Respondents are required to report their surrenders as a disciplinary action. For Respondent Pharmacist, the requirements include, but are not limited to, taking and passing the California Licensure Examination prior to the issuance of a new license.

- 5. Respondent Pharmacist shall pay the agency its costs of investigation and enforcement in the amount of \$13,922.00 prior to issuance of a new or reinstated license.
- 6. If Respondents should ever apply or reapply for a new license or certification, or petition for reinstatement of a license, by any other health care licensing agency in the State of California, all of the charges and allegations contained in the First Amended Accusation, Case No. 5102, shall be deemed to be true, correct, and admitted by Respondent for the purpose of any Statement of Issues or any other proceeding seeking to deny or restrict licensure.
- 7. Respondents shall not apply to the Board for licensure or petition for reinstatement for at least three years after the effective date of the Board's Decision and Order.

#### ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Alexander M. Medina. I understand the stipulation and the effect it will have on my pharmacist license and pharmacy permit. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED: 10/7/16

RANDALL W. TONELLI, individually and on behalf of PHARMACIA CORPORATION d.b.a 1800 SULLIVAN PHARMACY

Respondents

1	I have read and fully discussed with Respondent Randall W. Tonelli, individually and in h		
2	capacity as an officer of Respondent Pharmacia Corporation doing business as 1800 Sullivan		
3	Pharmacy, the terms and conditions and other matters contained in this Stipulated Surrender of		
4	License and Order. I approve its form and content.		
5	DATE ONLY IN THE STATE OF THE S		
6	DATED: October 14 2016  ALEXANDER M. MEDINA		
7	Attorney for Respondents		
8	ENDORSEMENT		
9	The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted		
10	for consideration by the Board of Pharmacy of the Department of Consumer Affairs.		
11			
12	, , , , , , , , , , , , , , , , , , , ,		
13	KAMALA D. HARRIS Attorney General of California		
14	DIANN SOKOLOFF Supervising Deputy Attorney General		
15	Aspes Popa		
16	ASPASIA A. PAPAVASSILIOU		
17	Deputy Attorney General Attorneys for Complainant		
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Exhibit A
First Amended Accusation No. 5102

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1	KAMALA D. HARRIS		
2	Attorney General of California DIANN SOKOLOFF	,	
	Supervising Deputy Attorney General		
.3	ASPASIA A. PAPAVASSILIOU Deputy Attorney General		
4	State Bar No. 196360		
5	1515 Clay Street, 20th Floor P.O. Box 70550		
	Oakland, CA 94612-0550		
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7	E-mail: Aspasia.Papavassiliou@doj.ca.gov		
8	Attorneys for Complainant		
. 9		RE THE	
	DEPARTMENT OF CONSUMER AFFAIRS		
10	STATE OF	CALIFORNIA	
11		1	
12	In the Matter of the First Amended Accusation Against:	Case No. 5102	
13		FIRST AMENDED	
	PHARMACIA CORPORATION d.b.a. 1800 SULLIVAN PHARMACY	ACCUSATION	
14	William M. Tonelli, President Elsie Tonelli, Vice President		
15	Randall W. Tonelli, Secretary and		
16	Pharmacist-in-Charge 1800 Sullivan Avenue, Suite 102	,	
17	Daly City, CA 94015		
	Pharmacy Permit No. PHY 18784		
18	and		
19			
20	RANDALL W. TONELLI 14 Golden Ridge Court	•	
21	San Mateo, CA 94402	*	
	Pharmacist License No. RPH 24318	. •	
22	. Respondents.		
23	Respondents.	, , , , , , , , , , , , , , , , , , ,	
24	Complainant alleges:		
25	PAR	TI <u>ES</u>	
26	Virginia Herold (Complainant) bring	s this First Amended Accusation solely in her	
27	official capacity as the Executive Officer of the E		
28	Affairs.		

( 1800 SULLIVAN PHARMACY & RANDALL W. TONELLI) FIRST AMENDED ACCUSATION

- 2. On or about July 29, 1985, the Board of Pharmacy issued Pharmacy Permit Number PHY 18784 to Pharmacia Corporation doing business as 1800 Sullivan Pharmacy (Respondent Pharmacy), with William M. Tonelli as President, Elsie Tonelli as Vice President, and Randall W. Tonelli as Secretary and Pharmacist-in-Charge. The permit was in full force and effect at all times relevant to the charges brought in this Accusation and will expire on February 1, 2017, unless renewed.
- 3. On or about October 29, 1965, the Board of Pharmacy issued Pharmacist License Number RPH 24318 to Randall W. Tonelli (Respondent Pharmacist). The license was in full force and effective at all times relevant to the charges brought in this Accusation, and will expire on February 20, 2017, unless renewed.

## JURISDICTION

- 4. This First Amended Accusation is brought before the Board of Pharmacy (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
  - 5. Section 4300 of the Code states, in pertinent part:
  - "(a) Every license issued may be suspended or revoked.
- "(b) The board shall discipline the holder of any license issued by the board, whose default has been entered or whose case has been heard by the board and found guilty, by any of the following methods:
  - "(1) Suspending judgment.
  - "(2) Placing him or her upon probation.
  - "(3) Suspending his or her right to practice for a period not exceeding one year.
  - "(4) Revoking his or her license.
- "(5) Taking any other action in relation to disciplining him or her as the board in its discretion may deem proper.
- "(e) The proceedings under this article shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of the Government Code, and the board

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27 28 shall have all the powers granted therein. The action shall be final, except that the propriety of the action is subject to review by the superior court pursuant to Section 1094.5 of the Code of Civil Procedure."

## Section 4300.1 of the Code states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

# · 7. · Section 4307 (a) of the Code states:

"Any person who has been denied a license or whose license has been revoked or is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a manager, administrator, owner member, officer, director, associate, or partner of any partnership, corporation, firm, or association whose application for a license has been denied or revoked, is under suspension or has been placed on probation, and while acting as the manger, administrator, owner, member, officer, director, associate, or partner had knowledge or knowingly participated in any conduct for which the license was denied, revoked, suspended, or placed on probation, shall be prohibited from serving as a manger, administrator, owner, member, officer, director, associate, or partner of a licensee as follows:

- (1) Where a probationary license is issued or where an existing license is placed on probation, this prohibition shall remain in effect for a period not to exceed five years.
- (2) Where the license is denied or revoked, the prohibition shall continue until the license is issued or reinstated."

### STATUTORY AND REGULATORY PROVISIONS

- Section 4061 of the Code states, in pertinent part:
- "(a) No manufacturer's sales representative shall distribute any dangerous drug or dangerous device as a complimentary sample without the written request of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7..."

 9. Section 4081 of the Code states, in pertinent part:

"(a) All records of manufacture and of sale, acquisition, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, pharmacy, veterinary food-animal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices."

10. Section 4301 of the Code states, in pertinent part:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

"(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

"(I) The conviction of a crime substantially related to the qualifications, functions, and duties of a licensee under this chapter. The record of conviction of a violation of Chapter 13 (commencing with Section 801) of Title 21 of the United States Code regulating controlled substances or of a violation of the statutes of this state regulating controlled substances or dangerous drugs shall be conclusive evidence of unprofessional conduct....A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this provision. The board may take action when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not

guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment.

. . .

- "(0) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency."
  - 11. California Code of Regulations, title 16, section 1714, states, in pertinent part:
- "(b) Each pharmacy licensed by the board shall maintain its facilities, space, fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured and distributed. The pharmacy shall be of sufficient size and unobstructed area to accommodate the safe practice of pharmacy.

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- "(d) Each pharmacist while on duty shall be responsible for the security of the prescription department, including provisions for effective control against theft or diversion of dangerous drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist "
- 12. California Code of Regulations, title 16, section 1718, states:

"'Current Inventory' as used in Sections 4081 and 4332 of the Business and Professions Code shall be considered to include complete accountability for all dangerous drugs handled by every licensee enumerated in Sections 4081 and 4332.

"The controlled substances inventories required by Title 21, CFR, Section 1304 shall be available for inspection upon request for at least 3 years after the date of the inventory."

## COST RECOVERY PROVISION

13. Section 125.3 of the Code states, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

DRUG

14. The drug combination of hydrocodone with acetaminophen (apap) is a Schedule III controlled substance under Health and Safety Code section 11056, subd. (e)(4), and a dangerous drug under Business and Professions Code section 4022.

## FACTUAL BACKGROUND

# **Board Investigation**

15. Board staff conducted an investigation involving Respondent Pharmacy regarding its handling of controlled substances and its alleged obtaining of pharmaceutical drug samples.

#### Controlled Substances

- 16. On or about April 8, 2011, the Board received a complaint from pharmaceutical company the ParMed Pharmaceuticals, Inc. (ParMed) about ParMed's suspension of controlled substance sales to Respondent Pharmacy. ParMed alleged that it blocked Respondent Pharmacy due to its refusal to permit a "Quality & Regulatory Anti-Diversion visit" from ParMed.
- 17. As a result of the complaint, a Board inspector conducted an audit of the period from May 25, 2009 to May 9, 2011, and found that Respondent Pharmacy had a loss of approximately 1,976 dosage units of hydrocodone/apap and an overage of approximately 2,798 dosage units of hydrocodone/apap.

#### Drug Samples

- 18. On or about December 9, 2011, the United States Food and Drug Administration (FDA) provided information to Board staff about the FDA's investigation of a complaint from the pharmaceutical company Merck that Respondent Pharmacy was receiving large bags of various samples of pharmaceutical drugs, such as cholesterol and blood pressure medications.
- 19. On or about August 15, 2012, a Board inspector visited Respondent Pharmacy and found various pharmaceutical drug samples on the inventory shelves and also within boxes and bags in a small alcove section of the pharmacy.
- 20. On or about August 16, 2012, in an interview with FDA agents, Respondent Pharmacist stated that the Respondent Pharmacy received pharmaceutical drug samples from Rotacare, a charity and clinic for uninstred, low-income patients, and maintained them on the

 premises to fill prescriptions for Rotacare patients.

## Criminal Conviction

21. On or about July 11, 2016, in *United States of America v. Randall Tonelli*, United States District Court, Northern District of California, Case No. CR-1600072-001 TEH, Respondent Pharmacist pled guilty to and was convicted of committing the following offenses between January of 2010 and on or about August 16, 2012: (1) knowingly offer to sell or trade a prescription drug sample (21 U.S.C. §§ 331(t), 333(b)(1)(B), and 353(c)); and (2) misbranding drugs while held for sale with the intent to defraud or mislead (21 U.S.C. §§ 331(k) and 333(a)(2)). Respondent Pharmacist was sentenced to five years of probation and was ordered to forfeit \$884,809,21 and his Board of Pharmacy License Number 24318 to the United States.

# FIRST CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Unsecured Pharmacy)
(Bus. & Prof. Code, § 4301, subd. (o); Cal. Code Regs., tit. 16, § 1714, subds. (b), (d))

Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because they engaged in unprofessional conduct by maintaining an unsecured pharmacy (Bus. & Prof. Code, § 4301, subd. (o); Cal. Code Regs., tit. 16, § 1714, subds. (b), (d)). Respondents failed to maintain effective control of the security of the prescription department against theft or loss of controlled substances. In a Board audit for the period of May 25, 2009, to May 9, 2011, Respondents could not account for the loss of approximately 1,976 dosage units of hydrocodone/apap, as follows: 494 dosage units of hydrocodone/apap 7.5 mg/750 mg; 1,452 dosage units of hydrocodone/apap 10 mg/325 mg; and 30 dosage units of hydrocodone/apap 10 mg/500 mg.

#### SECOND CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Failure to Maintain Current Inventory)
(Bus. & Prof. Code, §§ 4301, subds.(j), (o), and 4081 subd. (a); Cal. Code Regs., tit. 16, § 1718)

23. Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because they engaged in unprofessional conduct by failing to maintain current inventory (Bus. & Prof. Code, §§ 4301, subds.(j), (o), and 4081 subd. (a); Cal. Code Regs., tit. 16, § 1718). Respondents failed to maintain complete accountability of all controlled substances. In a Board audit for the period of

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above.

Pharmacist was convicted of a criminal offense substantially related to the practice of pharmacy

(Bus. & Prof. Code, § 4301, subd. (I)). The circumstances are described in paragraphs 18-22,

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# SIXTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Violation of Pharmacy Law)
(Bus. & Prof. Code, § 4301, subd. (o))

27. Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because Respondent Pharmacist violated a law pertaining to pharmacy (Bus. & Prof. Code, § 4301, subd. (o)). The circumstances are described in paragraphs 18-22, above.

# OTHER MATTERS

28. Pursuant to section 4307, if discipline is imposed on Pharmacy Permit Number PHY 18784, issued to Pharmaca Corporation doing business as 1800 Sullivan Pharmacy, then William M. Tonelli, Elise Tonelli, and Randall W. Tonelli, if they had knowledge of or knowingly participated in any conduct for which the licensee was disciplined, shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated.

#### <u>PRAYER</u>

WHEREFORE, Complainant requests that a hearing be held on the matters alleged in this First Amended Accusation, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Permit Number PHY 18784, issued to Pharmacia Corporation doing business as 1800 Sullivan Pharmacy;
- 2. Revoking or suspending Pharmacist License Number RPH 24318, issued to Randall W. Tonelli;
- 3. Prohibiting William M. Tonelli from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated;
- 4. Prohibiting Elsie Tonelli from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number

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$1 \mid$	KAMALA D. HARRIS Attorney General of California			
2	DIANN SOKOLOFF			
3	Supervising Deputy Attorney General			
. 3	ASPASIA A. PAPAVASSILIOU  Deputy Attorney General			
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5	1515 Clay Street, 20th Floor P.O. Box 70550			
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6	Telephone: (510) 622-2199 Facsimile: (510) 622-2270			
7	B-mail: Aspasia.Papavassiliou@doj.ca.gov			
- 8	Attorneys for Complainant			
		RE THE		
9	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS			
10	STATE OF CALIFORNIA			
11				
12	In the Matter of the Accusation Against:	Case No. 5102		
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13	1800 SULLIVAN PHARMACY	ACCUSATION		
14	William M. Tonelli, President Elsie Tonelli, Vice President	ACCUSATION		
15	Randall W. Tonelli, Secretary and Pharmacist-in-Charge			
	1800 Sullivan Avenue, Suite 102			
: 16	Daly City, CA 94015			
17	Pharmacy Permit No. PHY 18784			
18	and			
19	RANDALL W. TONELLI 14 Golden Ridge Court			
20	San Mateo, CA 94402			
21	Pharmacist License No. RPH 24318	·		
22	Respondents.			
	Respondents,	* *		
23				
24	Complainant alleges:			
25	PARTIES			
26				
	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity as			
27	the Executive Officer of the Board of Pharmacy,	Department of Consumer Affairs.		
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		1		
		( 1800 SULLIVAN PHARMACY) ACCUSATION		
	·	N THE STATE OF THE	-	

- 2. On or about July 29, 1985, the Board of Pharmacy issued Pharmacy Permit Number PHY 18784 to Pharmacia Corporation doing business as 1800 Sullivan Pharmacy (Respondent Pharmacy), with William M. Tonelli as President, Elsie Tonelli as Vice President, and Randall W. Tonelli as Secretary and Pharmacist-in-Charge. The permit was in full force and effect at all times relevant to the charges brought in this Accusation and will expire on February 1, 2017, unless renewed.
- 3. On or about October 29, 1965, the Board of Pharmacy issued Pharmacist License Number RPH 24318 to Randall W. Tonelli (Respondent Pharmacist). The license was in full force and effective at all times relevant to the charges brought in this Accusation, and will expire on February 20, 2017, unless renewed.

## JURISDICTION

- 4. This Accusation is brought before the Board of Pharmacy (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
  - 5. Section 4300 of the Code states, in pertinent part:
  - "(a) Every license issued may be suspended or revoked.
- "(b) The board shall discipline the holder of any license issued by the board, whose default has been entered or whose case has been heard by the board and found guilty, by any of the following methods:
  - "(1) Suspending judgment.
  - "(2) Placing him or her upon probation.
  - "(3) Suspending his or her right to practice for a period not exceeding one year.
  - "(4) Revoking his or her license.
- "(5) Taking any other action in relation to disciplining him or her as the board in its discretion may deem proper.
- "(e) The proceedings under this article shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of the Government Code, and the board

shall have all the powers granted therein. The action shall be final, except that the propriety of the action is subject to review by the superior court pursuant to Section 1094.5 of the Code of Civil Procedure."

6. Section 4300.1 of the Code states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

# STATUTORY AND REGULATORY PROVISIONS

7. Section 4301 of the Code states, in pertinent part:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

"(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

"(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency."

- 8. Section 4061 of the Code states, in pertinent part:
- "(a) No manufacturer's sales representative shall distribute any dangerous drug or dangerous device as a complimentary sample without the written request of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7...."

12. 

# 9. Section 4081 of the Code states, in pertinent part:

"(a) All records of manufacture and of sale, acquisition, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, pharmacy, veterinary food-animal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices."

# 10. Section 4307 (a) of the Code states:

"Any person who has been denied a license or whose license has been revoked or is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a manager, administrator, owner member, officer, director, associate, or partner of any partnership, corporation, firm, or association whose application for a license has been denied or revoked, is under suspension or has been placed on probation, and while acting as the manger, administrator, owner, member, officer, director, associate, or partner had knowledge or knowingly participated in any conduct for which the license was denied, revoked, suspended, or placed on probation, shall be prohibited from serving as a manger, administrator, owner, member, officer, director, associate, or partner of a licensee as follows:

- (1) Where a probationary license is issued or where an existing license is placed on probation, this prohibition shall remain in effect for a period not to exceed five years.
- (2) Where the license is denied or revoked, the prohibition shall continue until the license is issued or reinstated."
  - 11. California Code of Regulations, title 16, section 1714, states, in pertinent part:
- "(b) Each pharmacy licensed by the board shall maintain its facilities, space, fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured and distributed. The

pharmacy shall be of sufficient size and unobstructed area to accommodate the safe practice of pharmacy.

"(d) Each pharmacist while on duty shall be responsible for the security of the prescription department, including provisions for effective control against theft or diversion of dangerous drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist "

12. California Code of Regulations, title 16, section 1718, states:

"'Current Inventory' as used in Sections 4081 and 4332 of the Business and Professions Code shall be considered to include complete accountability for all dangerous drugs handled by every licensee enumerated in Sections 4081 and 4332,

"The controlled substances inventories required by Title 21, CFR, Section 1304 shall be available for inspection upon request for at least 3 years after the date of the inventory."

# COST RECOVERY PROVISION

13. Section 125.3 of the Code states, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

## DRUG

14. The drug combination of hydrocodone with acetaminophen (apap) is a Schedule III controlled substance under Health and Safety Code section 11056, subd. (e)(4), and a dangerous drug under Business and Professions Code section 4022.

#### FACTUAL BACKGROUND

15. Board staff conducted an investigation involving Respondent Pharmacy regarding (1) its handling of controlled substances and (2) its alleged obtaining of pharmaceutical drug samples.

Controlled Substances

16. On or about April 8, 2011, the Board received a complaint from pharmaceutical company the ParMed Pharmaceuticals, Inc. (ParMed) about ParMed's suspension of controlled

substance sales to Respondent Pharmacy. ParMed alleged that it blocked Respondent Pharmacy due to its refusal to permit a "Quality & Regulatory Anti-Diversion visit" from ParMed.

17. As a result of the complaint, a Board inspector conducted an audit of the period from May 25, 2009 to May 9, 2011, and found that Respondent Pharmacy had a loss of approximately 1,976 dosage units of hydrocodone/apap and an overage of approximately 2,798 dosage units of hydrocodone/apap.

## Drug Samples

- 18. On or about December 9, 2011, the United States Food and Drug Administration (FDA) provided information to Board staff about the FDA's investigation of a complaint from the pharmaceutical company Merck that Respondent Pharmacy was receiving large bags of various samples of pharmaceutical drugs, such as cholesterol and blood pressure medications.
- 19. On or about August 15, 2012, a Board inspector visited Respondent Pharmacy and found various pharmaceutical drug samples on the inventory shelves and also within boxes and bags in a small alcove section of the pharmacy.
- 20. On or about August 16, 2012, in an interview with FDA agents, Respondent Pharmacist admitted that the Respondent Pharmacy received pharmaceutical drug samples from Rotacare, a charity and clinic for uninsured, low-income patients, and maintained them on the premises to fill prescriptions for Rotacare patients.

# FIRST CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Unsecured Pharmacy)
(Bus. & Prof. Code, § 4301, subd. (o); Cal. Code Regs., tit. 16, § 1714, subds. (b), (d))

21. Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because they engaged in unprofessional conduct by maintaining an unsecured pharmacy (Bus. & Prof. Code, § 4301, subd. (o); Cal. Code Regs., tit. 16, § 1714, subds. (b), (d)). Respondents failed to maintain effective control of the security of the prescription department against theft or loss of controlled substances. In a Board audit for the period of May 25, 2009, to May 9, 2011, Respondents could not account for the loss of approximately 1,976 dosage units of hydrocodone/apap, as follows: 494 dosage

units of hydrocodone/apap 7.5 mg/750 mg; 1,452 dosage units of hydrocodone/apap 10 mg/325 mg; and 30 dosage units of hydrocodone/apap 10 mg/500 mg.

#### SECOND CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Failure to Maintain Current Inventory)
(Bus. & Prof. Code, §§ 4301, subds.(j), (o), and 4081 subd. (a); Cal. Code Regs., tit. 16, § 1718)

22. Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because they engaged in unprofessional conduct by failing to maintain current inventory (Bus. & Prof. Code, §§ 4301, subds.(j), (o), and 4081 subd. (a); Cal. Code Regs., tit. 16, § 1718). Respondents failed to maintain complete accountability of all controlled substances. In a Board audit for the period of May 25, 2009, to May 9, 2011, Respondents could not account for the loss of approximately 1,976 dosage units of hydrocodone/apap, as follows: 494 dosage units of hydrocodone/apap 7.5 mg/750 mg; 1,452 dosage units of hydrocodone/apap 10 mg/325 mg; and 30 dosage units of hydrocodone/apap 10 mg/500 mg. In addition, Respondents could not account for an overage of approximately 2,798 dosage units of hydrocodone/apap, as follows: 2,268 dosage units of hydrocodone/apap 5 mg/500 mg; 126 dosage units of hydrocodone/apap 5mg/325 mg; 225 dosage units of hydrocodone/apap 7.5 mg/325 mg; 4 dosage units of hydrocodone/apap 7.5 mg/500 mg; and 175 dosage units of hydrocodone/apap 10 mg/650 mg.

### THIRD CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Obtaining and Possessing Drug Samples) (Bus. & Prof. Code, §§ 4301, subd. (o) and 4061, subd. (a))

23. Respondent Pharmacy has subjected its pharmacy permit to discipline and Respondent Pharmacist has subjected his pharmacist license to discipline because they engaged in unprofessional conduct by obtaining and possessing pharmaceutical drug samples (Bus. & Prof. Code, §§ 4301, subd. (o) and 4061, subd. (a).) The circumstances are described in paragraphs 18-20, above.

#### OTHER MATTERS

Pursuant to section 4307, if discipline is imposed on Pharmacy Permit Number PHY
 18784, issued to Pharmaca Corporation doing business as 1800 Sullivan Pharmacy, then William
 M. Tonelli, Elise Tonelli, and Randall W. Tonelli, if they had knowledge of or knowingly

participated in any conduct for which the licensee was disciplined, shall be prohibited from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated.

# **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters alleged in this Accusation, and that following the hearing, the Board of Pharmacy issue a decision:

- Revoking or suspending Pharmacy Permit Number PHY 18784, issued to Pharmacia
   Corporation doing business as 1800 Sullivan Pharmacy;
- Revoking or suspending Pharmacist License Number RPH 24318, issued to Randall
   W. Tonelli;
- 3. Prohibiting William M. Tonelli from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated;
- 4. Prohibiting Elsie Tonelli from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated;
- 5. Prohibiting Randall W. Tonelli from serving as a manager, administrator, owner, member, officer, director, associate, or partner of a licensee for five years if Pharmacy Permit Number PHY 18784 is placed on probation or, if it is revoked, until the pharmacy permit is reinstated;
- 6. Ordering Pharmaca Corporation doing business as 1800 Sullivan Pharmacy and Randall W. Tonelli to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, under Business and Professions Code section 125.3;

1	7. Taking such other and further action as deemed necessary and proper.
. 2	DATED 5/2/16 Ougine Shelf
3	DATED: VIRGINIA HEROLD
4	Executive Officer Board of Pharmacy
5	Department of Consumer Affairs State of California Complainant
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