# BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

Case No. 5077

A&O SPECIALTY PHARMACY 536 Abbott Street

OAH No. 2014120239

Salinas, CA 93901

STIPULATED SETTLEMENT AND DISCIPLINARY ORDER – AS TO RESPONDENT A&O SPECIALTY

Pharmacy License No. PHY 47448
Sterile Compounding License No. LSC 99382

PHARMACY ONLY

DAVID MARK SMITH 210 16<sup>th</sup> Avenue Santa Cruz, CA 95062

Pharmacist License No. RPH 36789

AKIRA AOYAMA 608 San Miguel Avenue Salinas, CA 93901

Pharmacist License No. RPH 24477

Respondents.

## **DECISION AND ORDER**

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on May 20, 2015.

It is so ORDERED on May 6, 2015.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Ву

STAN C. WEISSER, Board President

(. Wussi

1	KAMALA D. HARRIS		
2	Attorney General of California FRANK H. PACOE		
3	Supervising Deputy Attorney General CHAR SACHSON		
4	Deputy Attorney General State Bar No. 161032		
5	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004		
6	Telephone: (415) 703-5558 Facsimile: (415) 703-5480		
7	Attorneys for Complainant		
		RE THE	
8	BOARD OF COMMENT OF CO	PHARMACY ONSUMER AFFAIRS	
9		CALIFORNIA	
10			
11	In the Matter of the Accusation Against:	Case No. 5077	
12	A&O SPECIALTY PHARMACY 536 Abbott Street	OAH No. 2014120239	
13	Salinas, CA 93901	STIPULATED SETTLEMENT AND	
	Pharmacy License No. PHY 47448	DISCIPLINARY ORDER – <u>AS TO</u> RESPONDENT A&O SPECIALTY	
14	Sterile Compounding License No. LSC 99382	PHARMACY ONLY	
15	DAVID MARK SMITH		
16	210 16 <sup>th</sup> Avenue		
17	Santa Cruz, CA 95062		
18	Pharmacist License No. RPH 36789		
19	AKIRA AOYAMA 608 San Miguel Avenue		
20	Salinas, CA 93901		
21	Pharmacist License No. RPH 24477		
22	Respondents.		
23			
24	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-		
25	entitled proceedings that the following matters are true:		
26	<u>PARTIES</u>		
27	1. Virginia Herold ("Complainant") is the Executive Officer of the Board of Pharmacy.		
28	She brought this action solely in her official capacity and is represented in this matter by Kamala		

represented by counsel at its own expense; the right to confront and cross-examine the witnesses against it; the right to present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

9. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

## CULPABILITY

- 10. Respondent A&O Specialty Pharmacy admits the truth of each and every charge and allegation in Accusation No. 5077.
- 11. Respondent A&O Specialty Pharmacy agrees that its Pharmacy License and Sterile Compounding License are subject to discipline and it agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

## **CONTINGENCY**

- 12. This stipulation shall be subject to approval by the Board of Pharmacy. Respondent A&O Specialty Pharmacy understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent A&O Specialty Pharmacy or its counsel. By signing the stipulation, Respondent A&O Specialty Pharmacy understands and agrees that it may not withdraw its agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 13. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.

STIPULATED SETTLEMENT - AS TO A&O SPECIALTY PHARMACY (5077)

distributing, billing, or charging for any drug, device or controlled substance.

Failure to timely report any such occurrence shall be considered a violation of probation.

## 2. Report to the Board

Respondent shall report to the board quarterly, on a schedule as directed by the board or its designee. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation. Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the board.

#### 3. Interview with the Board

Upon receipt of reasonable prior notice, respondent shall appear in person for interviews with the board or its designee, at such intervals and locations as are determined by the board or its designee. Failure to appear for any scheduled interview without prior notification to board staff, or failure to appear for two (2) or more scheduled interviews with the board or its designee during the period of probation, shall be considered a violation of probation.

## 4. Cooperate with Board Staff

Respondent shall cooperate with the board's inspection program and with the board's monitoring and investigation of respondent's compliance with the terms and conditions of their probation. Failure to cooperate shall be considered a violation of probation.

## 5. Reimbursement of Board Costs

As a condition precedent to successful completion of probation, respondent A&O Specialty Pharmacy shall pay to the board its costs of investigation and prosecution in the amount of \$12,988.42. Respondent A&O Specialty Pharmacy shall make said payments pursuant to a plan approved by the Board. There shall be no deviation from this schedule absent prior written approval by the board or its designee. Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

The filing of bankruptcy by respondent shall not relieve respondent of its responsibility to reimburse the board its costs of investigation and prosecution.

Respondent A&O Specialty Pharmacy shall be jointly and severally liable for payment of costs of investigation and prosecution with Respondent Smith.

## 6. Probation Monitoring Costs

Respondent A&O Specialty Pharmacy shall pay any costs associated with probation monitoring as determined by the board each and every year of probation. Such costs shall be payable to the board on a schedule as directed by the board or its designee. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

#### 7. Status of License

Respondent A&O Specialty Pharmacy shall, at all times while on probation, maintain current licensure with the board. If Respondent A&O Specialty Pharmacy submits an application to the board, and the application is approved, for a change of location, change of permit or change of ownership, the board shall retain continuing jurisdiction over the license, and the respondent shall remain on probation as determined by the board. Failure to maintain current licensure shall be considered a violation of probation.

If Respondent A&O Specialty Pharmacy's license expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof or otherwise, upon renewal or reapplication respondent's license shall be subject to all terms and conditions of this probation not previously satisfied.

## 8. License Surrender While on Probation/Suspension

Following the effective date of this decision, should Respondent A&O Specialty Pharmacy discontinue business, Respondent A&O Specialty Pharmacy may tender the premises license to the board for surrender. The board or its designee shall have the discretion whether to grant the request for surrender or take any other action it deems appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation.

Upon acceptance of the surrender, respondent shall relinquish the premises wall and

renewal license to the board within ten (10) days of notification by the board that the surrender is accepted. Respondent A&O Specialty Pharmacy shall further submit a completed Discontinuance of Business form according to board guidelines and shall notify the board of the records inventory transfer.

Respondent A&O Specialty Pharmacy shall also, by the effective date of this decision, arrange for the continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five days of its provision to the pharmacy's ongoing patients, Respondent shall provide a copy of the written notice to the board. For the purposes of this provision, "ongoing patients" means those patients for whom the pharmacy has on file a prescription with one or more refills outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) days.

Respondent A&O Specialty Pharmacy may not apply for any new licensure from the board for three (3) years from the effective date of the surrender. Respondent A&O Specialty Pharmacy shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the board.

Respondent A&O Specialty Pharmacy further stipulates that he or she shall reimburse the board for its costs of investigation and prosecution prior to the acceptance of the surrender.

## 9. Notice to Employees

Respondent A&O Specialty Pharmacy shall, upon or before the effective date of this decision, ensure that all employees involved in permit operations are made aware of all the terms and conditions of probation, either by posting a notice of the terms and conditions, circulating such notice, or both. If the notice required by this provision is posted, it shall be posted in a prominent place and shall remain posted throughout the probation period. Respondent A&O Specialty Pharmacy shall ensure that any employees hired or used after the effective date of this decision are made aware of the terms and conditions of probation by posting a notice, circulating

a notice, or both. Additionally, respondent A&O Specialty Pharmacy shall submit written notification to the board, within fifteen (15) days of the effective date of this decision, that this term has been satisfied. Failure to submit such notification to the board shall be considered a violation of probation.

"Employees" as used in this provision includes all full-time, part-time, volunteer, temporary and relief employees and independent contractors employed or hired at any time during probation.

## 10. Owners and Officers: Knowledge of the Law

Respondent shall provide, within thirty (30) days after the effective date of this decision, signed and dated statements from its owners, including any owner or holder of ten percent (10%) or more of the interest in respondent or respondent's stock, and any officer, stating under penalty of perjury that said individuals have read and are familiar with state and federal laws and regulations governing the practice of pharmacy. The failure to timely provide said statements under penalty of perjury shall be considered a violation of probation.

#### 11. Posted Notice of Probation

Respondent shall prominently post a probation notice provided by the board in a place conspicuous and readable to the public. The probation notice shall remain posted during the entire period of probation.

Respondent shall not, directly or indirectly, engage in any conduct or make any statement which is intended to mislead or is likely to have the effect of misleading any patient, customer, member of the public, or other person(s) as to the nature of and reason for the probation of the licensed entity.

Failure to post such notice shall be considered a violation of probation.

## 12. Violation of Probation

If respondent has not complied with any term or condition of probation, the board shall have continuing jurisdiction over respondent license, and probation shall be automatically extended until all terms and conditions have been satisfied or the board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate

probation, and to impose the penalty that was stayed.

If respondent A&O Specialty Pharmacy violates probation in any respect, the board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. Notice and opportunity to be heard are not required for those provisions stating that a violation thereof may lead to automatic termination of the stay and/or revocation of the license. If a petition to revoke probation or an accusation is filed against respondent during probation, the board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

## 13. Completion of Probation

Upon written notice by the board or its designee indicating successful completion of probation, respondent's license will be fully restored.

## **ACCEPTANCE**

I am authorized to sign for Respondent A&O Specialty Pharmacy. I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, Tony J. Park, Pharm.D., J.D. I understand the stipulation and the effect it will have on my Pharmacy License, and Sterile Compounding License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Pharmacy.

DATED:	3/27/15	( ) Mohan		
		A&O SPECIAL PY RHARMACY Respondent		

I have read and fully discussed with Respondent A&O Specialty Pharmacy the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order.

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1	I approve its form and content.				
2	DATED: 03/30/2015 Inc. Park				
3	Tony J. Park, Pharm.D., J.D. Attorney for Respondent				
4	<u>ENDORSEMENT</u>				
5	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully				
6	submitted for consideration by the Board of Pharmacy.				
7	Dated: US (5 Respectfully submitted,				
8	KAMALA D. HARRIS				
9	Attorney General of California FRANK H. PACOE Supervising Deputy Attorney General				
10	Supervising Deputy Attorney General				
11	Chil				
12	CHAR SACHSON Deputy Attorney General				
13	Attorneys for Complainant				
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Exhibit A

Accusation No. 5077

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1	KAMALA D. HARRIS Attorney General of California	•		
2	Frank H. Pacoe			
3	Supervising Deputy Attorney General CHAR SACHSON			
4	Deputy Attorney General State Bar No. 161032			
5	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004			
6	Telephone: (415) 703-5558			
1	Facsimile: (415) 703-5480 Attorneys for Complainant			
	BEFOR	R THE		
8	BOARD OF PHARMACY			
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
10				
.11	In the Matter of the Accusation Against:	Case No. 5077		
12	A&O SPECIALTY PHARMACY 536 Abbott Street			
13	Salinas, CA 93901	ACCUSATION		
14	Pharmacy License No. PHY 47448			
	Sterile Compounding License No. LSC 99382			
15	DAVID MARK SMITH 536 Abbott Street			
16	Salinas, CA 93901			
17	Pharmacist License No. RPH 36789			
18	AKIRA AOYAMA			
19	608 San Miguel Avenue Salinas, CA 93901			
20	Pharmacist License No. RPH 24477			
21	Respondents.			
22				
23	Complainant alleges:			
]				
24	<u>PARTIES</u>			
25	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity			
26	as the Executive Officer of the Board of Pharmacy	y, Department of Consumer Affairs.		
27	2. On or about March 10, 2006, the Board of Pharmacy issued Pharmacy License			
28	Number PHY 47448 to A&O Specialty Pharmacy (Respondent A&O). The Pharmacy License			
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was in full force and effect at all times relevant to the charges brought herein and will expire on March 1, 2015, unless renewed.

- 3. On or about August 2, 2006, the Board of Pharmacy issued Sterile Compounding License Number LSC 99382 to Smith Riker Pharmacy Inc. to do business as A&O Speciality Pharmacy. The Sterile Compounding License was in full force and effect at all times relevant to the charges brought herein and will expire on March 1, 2015, unless renewed.
- 4. On or about November 3, 1981, the Board of Pharmacy issued Pharmacist License Number RPH 36789 to David Mark Smith (Respondent Smith). The Pharmacist License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2015, unless renewed.
- 5. On or about August 12, 1966, the Board of Pharmacy issued Pharmacist License Number RPH 24477 to Akira Aoyama (Respondent Aoyama). The Pharmacist License was in full force and effect at all times relevant to the charges brought herein and will expire on September 30, 2014, unless renewed.

## **JURISDICTION**

- 6. This Accusation is brought before the Board under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
- 7. Code section 4011 provides that the Board shall administer and enforce both the Pharmacy Law [Bus. & Prof. Code § 4000 et seq.] and the Uniform Controlled Substances Act [Health & Safety Code, § 11000 et seq.].
- 8. Code section 4300 provides that every license issued by the Board may be suspended or revoked.
- 9. Code section 4300.1 provides that the expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any

"(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.

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#### 12. Section 4059.5(a) of the Code states:

"(a) Except as otherwise provided in this chapter, dangerous drugs or dangerous devices may only be ordered by an entity licensed by the board and shall be delivered to the licensed premises and signed for and received by a pharmacist. Where a licensee is permitted to operate through a designated representative, the designated representative shall sign for and receive the delivery."

## 13. Section 4113(c) of the Code states:

"The pharmacist-in-charge shall be responsible for a pharmacy's compliance with all state and federal laws and regulations pertaining to the practice of pharmacy."

## 14. Section 4115(f)(a) of the Code states:

"(f)(1) A pharmacy with only one pharmacist shall have no more than one pharmacy technician performing the tasks specified in subdivision (a). The ratio of pharmacy technicians performing the tasks specified in subdivision (a) to any additional pharmacist shall not exceed 2:1, except that this ratio shall not apply to personnel performing clerical functions pursuant to Section 4116 or 4117. This ratio is applicable to all practice settings, except for an inpatient of a licensed health facility, a patient of a licensed home health agency, as specified in paragraph (2), an inmate of a correctional facility of the Department of Corrections and Rehabilitation, and for a person receiving treatment in a facility operated by the State Department of State Hospitals, the State Department of Developmental Services, or the Department of Veterans Affairs."

- 15. Section 4169(a) of the Code states, in pertinent part:
- "(a) A person or entity may not do any of the following:

. .

- "(3) Purchase, trade, sell, or transfer dangerous drugs that the person knew or reasonably should have known were misbranded, as defined in Section 111335 of the Health and Safety Code.
- "(4) Purchase, trade, sell, or transfer dangerous drugs or dangerous devices after the beyond use date on the label."
  - 16. California Code of Regulations, title 16, section 1735 states, in pertinent part:
- "(b) "Compounding" does not include reconstitution of a drug pursuant to a manufacturer's direction(s) for oral, rectal topical, or injectable administration, nor does it include tablet splitting or the addition of flavoring agent(s) to enhance palatability.
- "(c) "Compounding" does not include, except in small quantities under limited circumstances as justified by a specific, documented, medical need, preparation of a compounded drug product that is commercially available in the marketplace or that is essentially a copy of a drug product that is commercially available in the marketplace."
  - 17. California Code of Regulations, title 16, section 1735.2(h) states:
- "(h) Every compounded drug product shall be given an expiration date representing the date beyond which, in the professional judgment of the pharmacist performing or supervising the compounding, it should not be used. This "beyond use date" of the compounded drug product shall not exceed 180 days from preparation or the shortest expiration date of any component in the compounded drug product, unless a longer date is supported by stability studies of finished drugs or compounded drug products using the same components and packaging. Shorter dating than set forth in this subsection may be used if it is deemed appropriate in the professional judgment of the responsible pharmacist."
- 18. California Code of Regulations, title 16, section 1735.3 lists records that are required to be created and maintained in a readily retrievable form by the pharmacy for three (3) years, for each compounded drug product prepared by a pharmacy; subdivisions (a)(5) and (a)(6) thereof require that for each compounded drug product pharmacy records include the quantity of each component used in compounding the drug product ((a)(5)) and the manufacturer and lot number of each component, unless the manufacturer name is demonstrably unavailable in which case the

name of the supplier may be substituted ((a)(6)).

- 19. California Code of Regulations, title 16, section 1751.4(d) provides:
- "(d) Exterior workbench surfaces and other hard surfaces in the designated area, such as walls, floors, ceilings, shelves, tables, and stools, must be disinfected weekly and after any unanticipated event that could increase the risk of contamination."
  - 20. California Code of Regulations, title 16, section 1751.7 provides, in pertinent part:
- "(a) Any pharmacy engaged in compounding sterile injectable drug products shall maintain, as part of its written policies and procedures, a written quality assurance plan including, in addition to the elements required by section 1735.8, a documented, ongoing quality assurance program that monitors personnel performance, equipment, and facilities. The end product shall be examined on a periodic sampling basis as determined by the pharmacist-in-charge to assure that it meets required specifications. The Quality Assurance Program shall include at least the following:
  - "(1) Cleaning and sanitization of the parenteral medication preparation area.
- "(2) The storage of compounded sterile injectable products in the pharmacy and periodic documentation of refrigerator temperature.
  - "(3) Actions to be taken in the event of a drug recall.
- "(4) Written justification of the chosen expiration dates for compounded sterile injectable products.
- "(c) Batch-produced sterile injectable drug products compounded from one or more nonsterile ingredients shall be subject to documented end product testing for sterility and pyrogens and shall be quarantined until the end product testing confirms sterility and acceptable levels of pyrogens.
  - 21. California Code of Regulations, title 16, section 1770, states:

"For the purpose of denial, suspension, or revocation of a personal or facility license pursuant to Division 1.5 (commencing with Section 475) of the Business and Professions Code, a

crime or act shall be considered substantially related to the qualifications, functions or duties of a licensee or registrant if to a substantial degree it evidences present or potential unfitness of a licensee or registrant to perform the functions authorized by his license or registration in a manner consistent with the public health, safety, or welfare."

- 22. California Code of Regulations, title 16, section 1793.2 provides:
- ""Nondiscretionary tasks" as used in Business and Professions Code section 4115, include:
- "(a) removing the drug or drugs from stock;
- "(b) counting, pouring, or mixing pharmaceuticals;
- "(c) placing the product into a container;
- "(d) affixing the label or labels to the container;
- "(e) packaging and repackaging."
- 23. Health and Safety Code section 11209(a) provides:
- "(a) No person shall deliver Schedule II, III, or IV controlled substances to a pharmacy or pharmacy receiving area, nor shall any person receive controlled substances on behalf of a pharmacy unless, at the time of delivery, a pharmacist or authorized receiving personnel signs a receipt showing the type and quantity of the controlled substances received. Any discrepancy between the receipt and the type or quantity of controlled substances actually received shall be reported to the delivering wholesaler or manufacturer by the next business day after delivery to the pharmacy."

#### COST RECOVERY

24. Section 125.3 of the Code states, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

#### CONTROLLED SUBSTANCES/DANGEROUS DRUGS

25. Section 4022 of the Code states

"Dangerous drug" or "dangerous device" means any drug or device unsafe for self-use in humans or animals, and includes the following:

- a. From August 29, 2011 to January 12, 2012, Tri-Mix 20 mg/0.67 mg/6.6 mcg injectable solution (lot 08192011@14) was compounded with stock solutions of prostaglandin 500 mcg/ml (lot 07272011) and papaverine/phentolamine 30mg/1mg/ml (lot 08192011) which were never tested for sterility and pyrogens prior to being dispensed.
- b. Phentolamine 10mg/ml (lot 05242012@15), a solution made from non-sterile active pharmaceutical ingredients never tested for sterility and pyrogens, was used to compound Tri-Mix 30mg/6mg/60mcg/ml (lot 06242012@10) and was dispensed to a patient on June 4, 2012 and August 8, 2012, and to compound Tri-Mix 15 mg/5mg/2mcg (lot 06042012@11) which was dispensed to a patient on June 4, 2012.
- c. From July 27, 2012 to November 8, 2012, prostaglandin 500 mcg/ml (lot 07132012@8, lot 07122012@8) and phentolamine 10mg/ml (lot 06182012@2), stock solutions made from non-sterile active pharmaceutical ingredients that were not tested for sterility and pyrogens, were used to compound Tri-Mix 30mg/6mg/60mcg (lot 10292012@8), Tri-Mix 22.5 mg/0.83mg/8.33mcg (lot 07302012@5, lot 11082012@18), Tri-Mix 30mg/2mc/10mcg (lot 10102012@1), and were dispensed to different patients.
- d. From February 14, 2012 to December 17, 2012, multiple batches of hydroxocobalamine injectable, including 5mg/ml (lot 04022012@4, lot 07092012@15 and lot 12172012@12), 10mg/ml (lot 02142012@3 and lot 04202012@14, and 25mg/ml (lot 08312012@15 and lot 11292012@12), compounded from non-sterile ingredients were not quarantined for end-product testing for sterility and endotoxins prior to being dispensed.

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28 A thermostable bacterial toxin.

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#### FOURTH CAUSE FOR DISCIPLINE

## (USE OF INGREDIENTS PAST THEIR BEYOND USE DATES)

- 42. Respondent A&O is subject to disciplinary action under Code sections 4169(a)(4), and/or 4301(j) and/or (o), and/or California Code of Regulations, title 16, sections 1735.2 and 1735.2(h) in that it used compounded stock solutions past their beyond use dates to compound injectable products.
- a. From May 18, 2012 to August 8, 2012, prostaglandin 500mcg/ml (lot 07272011@15), a stock solution made from non-sterile ingredients, with a beyond use date of January 23, 2012, was used to compound different strengths of Tri-Mix products that were then dispensed to different patients.
- b. From July 16, 2012 to December 28, 2012, several products were compounded with a stock solution, benzalkonium chloride 1% (lot 01302012@18), which bore a beyond use date of April 9, 2012.
- c. From February 14, 2012 to April 2, 2012, two batches of compounded hydroxocobalamine were assigned beyond use dates of May 14, 2012 and July 1, 2012, which exceeded the beyond use date of April 14, 2012 of one of its ingredients, a stock solution, acetic acid 10% (lot 02142012).
- d. From April 20, 2012 to December 17, 2012, multiple batches of hydroxocobalamine injectable products were compounded with a stock solution, acetict acid 10% (lot 02142012), which bore a beyond use date of April 14, 2012.
- e. From August 31, 2012 to November 30, 2012, three lots of ophthalmic solution were compounded with a stock solution, benzalkonium chloride 10%, which bore a beyond use date of August 19, 2012.

#### FIFTH CAUSE FOR DISCIPLINE

# (COMPOUNDED DRUG PRODUCTS WITH BEYOND USE DATES EXCEEDING 180 DAYS)

43. Respondent A&O is subject to disciplinary action under Code sections 4301(j) and/or (o), and/or California Code of Regulations, title 16, section 1735.2, in that during an inspection

1	that took place on January 13, 2013, the following compounded products were discovered with			
2	assigned and labeled beyond use dates exceeding 180 days in the active inventory:			
. 3	Compounded Products Name/Strength	Lot Number	Date Made	Labeled BUD
4 5	Diltiazem/lidocaine/ntg/hydrocortisone 2/2/0.3/2% ointment	04122012@4	4/12/2012	4/7/2013
6	Progesterone vaginal 100 mg capsules	04182012@7	4/7/2012	4/13/2013
	Nifedipine/gabapentin/bupivacaine 0.3/3/0.75	05252012@16	5/25/2012	5/20/2013
8	Nifedipine/lidocaine 0.3/2%ointment	07052012@4	07/05/2012	6/5/2013
9	Lidocaine/priilocaine/tetracaine 5/5/2% dental gel	08072012@4	08/07/2012	4/30/2013
10 11	Diltiazem/lidocaine/hydrocortisone 2/2/2% ointment	08152012@5 12102012@15	8/15/2012	8/10/2013 12/5/2013
12	Progesterone cream 10% versabase	09052012@5	9/5/2012	8/31/2013
13	Liothyribube (T3) 37.5mcg capsules S.R.	10102012@3	10/10/2012	10/5/2013
14	Lidocaine HCL 5% ointment	11302012@7	11/3/2012	11/20/2014
15	Diltiazem/lidocaine/hydrocortisone 2/2/2%	1210/2012@5	12/10/2012	12/5/2013
16	ointment		·	
17	Diltiazem 2% ointment	12142012@4	12/14/2012	12/9/2013
18 19	Testosterone versabase 0.5% cream	12172012@15	12/17/2012	10/24/2013 or 12/12/2013
20	Diltiazem/lidocaine 2/2% ointment	12202012@6	12/20/2012	12/15/2013
21	Progesterone SR 150 mg capsules	01022013@18	1/2/2013	12/28/2013
22	Progesterone Cream 15% versabase	12192012@9	12/19/2012	10/24/2012 or
23	111		•	12/14/2013
24	111			
25	111			
26	111			
27	111			
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#### SIXTH CAUSE FOR DISCIPLINE

# (FAILURE TO MAINTAIN ACCURATE LOT NUMBERS FOR RECORDS OF COMPOUNDED DRUG PRODUCTS)

- 44. Respondent A&O is subject to disciplinary action under Code sections 4301(j) and/or (o), and/or California Code of Regulations, title 16, sections 1735.3 and 1735.3(a)(6), in that it failed to maintain accurate lot numbers of records of compounded drug products as follows:
- a. From July 16, 2012 to January 11, 2013, a stock solution of benzalkonium chloride 1% (lot 01302012@18) was used as one of the ingredients to compound several drug products, including EDTA Dental 17% solution (lot 07162012@11), and intraconazole/mupirocin/tac/xylitol 0.2/0.2/0.03/0.2% nasal spray (lot 12202012@11 and lot 01112013@3). The lot number of the stock solution was not accurately recorded on the compounding worksheets of the final products.
- b. From April 2, 2012 to December 17, 2012, a stock solution of acetic acid 10% (lot 02142012) was used as one of the ingredients to compound different batches of hydroxocobalamine, including 1/mg/ml (lot 04272012@4, lot 08302012@4), 5mg/ml (lot 04222012@4, lot 07092012@15, 12172012@12, lot 12172012@17), 10mg/ml (lot 04202012@14) and 24mg/ml (lot 08312012@15). The lot number of the stock solution was not accurately recorded on the compounding worksheets of the final products.

## SEVENTH CAUSE FOR DISCIPLINE

#### (FAILURE TO DISINFECT)

45. Respondent A&O is subject to disciplinary action under Code sections 4301(j) and/or (o), and/or California Code of Regulations, title 16, sections 1751.4 and 1751.4(d) in that it failed to disinfect weekly. On February 14, 2013, a review of the cleaning log during an inspection at A&O Specialty Pharmacy indicated the walls, ceiling and storage units in the cleanroom where sterile injectable drug products were compounded, were not disinfected weekly.

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#### EIGHTH CAUSE FOR DISCIPLINE

## (DISPENSING OF MISBRANDED PRODUCTS)

46. Respondent A&O is subject to disciplinary action under Code sections 4169(a)(3) and/or 4301(j) and/or (o), in that it dispensed misbranded products. On unknown dates in 2012 and 2013, Respondent A&O compounded and dispensed different strengths of hydroxocobalamin injection products at 1mg/ml, 5 mg/ml, 10mg/ml and 25mg/ml, but labeled the products as being manufactured by Watson Laboratories Inc. and labeled the products with a National Drug Code of 00591-2888-30 that was specific for hydroxocobalamine 1mg/ml manufactured by Watson Laboratories Inc.

#### NINTH CAUSE FOR DISCIPLINE

## (FRAUDULENT BILLING)

47. Respondent A&O is subject to disciplinary action under sections 4301(f), (j) and/or (o), in that it committed acts involving moral turpitude, dishonesty, fraud, deceit, or corruption. On unknown dates in 2012 and 2013, Respondent A&O billed insurance companies with Watson Laboratories Inc.'s product National Drug Code, 00591-2888-30, that was specific for Watson manufactured hydroxocobalamin injectable solution 1mg/ml, for the dispensing of different strengths of hydroxocobalamin injection products compouned at A&O Specialty Pharmacy.

## Respondent Aoyama, Pharmacist License No. RPH 24477

#### TENTH CAUSE FOR DISCIPLINE

## (DELIVERIES OF DANGEROUS DRUGS SIGNED FOR AND RECEIVED BY NON-PHARMACIST)

48. Respondent Ayoama is subject to disciplinary action under Code sections 4113(c), 4059.5(a) and/or 4301(j) and/or (o), and/or Health and Safety Code section 11209(a), in that from January 11, 2011 to May 13, 2011, deliveries of dangerous drugs and/or Schedule II-IV controlled substances, from Amerisource Bergen Drug Co. (WLS4383) to A&O Speciality Pharmacy were signed for and received by non-pharmacists.

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## Respondent Smith, Pharmacy License No. 36789

#### ELEVENTH CAUSE FOR DISCIPLINE

## (EXCEEDED ALLOWABLE PHARMACIST TO TECHNICIAN RATIO)

49. Respondent Smith is subject to disciplinary action under Code sections 4115(f)(1), 4301(j) and/or (o), and/or California Code of Regulations, title 16, section 1793.2, in that it exceeded the allowable pharmacist to technician ratio. During a routine inspection on December 3, 2012, at A&O Specialty Pharmacy, three technicians were observed performing technician duties such as counting, pouring and mixing pharmaceuticals, while only one pharmacist, Respondent Smith (the pharmacist in charge), was on duty.

#### TWELFTH CAUSE FOR DISCIPLINE

# (DELIVERIES OF DANGEROUS DRUGS SIGNED FOR AND RECEIVED BY NON-PHARMACIST)

50. Respondent Smith is subject to disciplinary action under Code sections 4059.5(a) and/or 4301(j) and/or (o), and/or Health and Safety Code section 11209(a), in that from May 14, 2011 to December 3, 2012, deliveries of dangerous drugs and/or Schedule II-IV controlled substances, from Amerisource Bergen Drug Co. (WLS4383) to A&O Specialty Pharmacy were signed for and received by non-pharmacists.

#### THIRTEENTH CAUSE FOR DISCIPLINE

# (FAILURE TO QUARANTINE BATCH-PRODUCED STERILE INJECTABLE DRUGS FOR END PRODUCT TESTING)

51. Respondent Smith is subject to disciplinary action under Code sections 4301(j) and/or (o), and/or California Code of Regulations, title 16, section 1751.7(c), in that sterile injectable products compounded from one or more non-sterile ingredients were dispensed to multiple patients from A&O Specialty Pharmacy without being quarantined to conduct sterility and/or pyrogen testing. The following sterile injectable products compounded from one or more non-sterile ingredients were dispensed to multiple patients from A&O Specialty Pharmacy, without being quarantined to conduct sterility and/or pyrogen testing:

- a. From August 29, 2011 to January 12, 2012, Tri-Mix 20mg/0.67mg/6.6mcg injectable solution (lot 08192011@14) was compounded with stock solutions of prostaglandin 500mcg/ml (lot 07272011) and papaverine/phentolamine 30mg/1mg/ml (lot 08192011) which were never tested for sterility and pyrogens prior to being dispensed.
- b. Phentolamine 10mg/ml (lot 05242012@15), a solution made from non-sterile active pharmaceutical ingredients that were never tested for sterility and pyrogens, was used to compound Tri-Mix 30mg/6mg/50mcg/ml (lot 06242012@10) and was dispensed to a patient on June 4, 2012 and August 8, 2012, and to compound Tri-Mix 15mg/5mg/2mcg (lot 06042012@11) which was dispensed to a patient on June 2, 2012.
- c. From July 27, 2012 to November 8, 2012, prostaglandin 500 mcg/ml (lot 07132012@8), lot 07122012@8), and phentolamine 10mg/ml (lot 06182012@2), stock solutions made from non-sterile active pharmaceutical ingredients that were not tested for sterility and pyrogens, were used to compound Tri-Mix 30mg/6mg/60mcg (lot 10292012@8), Tri-Mix 22.5mg/0.83mg/8.33mcg (lot 07302012@5, lot 11082012), Tri-Mix 30mg/2mc/10mcg (lot 10102012@1), and were dispensed to different patients.
- d. From Febuary 14, 2012 to December 17, 2012, multiple batches of hydroxocobalamine injectable, including 5mg/ml (lot 04022012@4, 07092012@15 and lot 12172012@12), 10mg/ml (lot 0212012@3 and lot 04202012@14), and 25mg/ml (lot 08312012@15 and lot 11292012@12) compounded from non-sterile ingredients were not quarantined for end-product testing for sterility and endotoxin prior to being dispensed.

# FOURTEENTH CAUSE FOR DISCIPLINE (USE OF INGREDIENTS PAST THEIR BEYOND USE DATES)

52. Respondent Smith is subject to disciplinary action under Code sections 4169(a)(4), 4301(j) and/or (o), and/or California Code of Regulations, title 16, sections 1735.2 and 1735.2(h) in that, on the following dates, while Respondent Smith was the pharmacist in charge, A&O Specialty Pharmacy used compounded stock solutions past their beyond use dates to compound injectable products:

1 2	Nifedipine/gabapentin/bupivacaine 0.3/3/0.75% ointment	05252012@16	5/25/2012	5/20/2013
3	Nifedipine/lidocaine0.3/2% ointment	07052012@4	8/7/2012	6/5/2013
4	Lidocaine/prilocaine/tetracaine 5/5/2% dental gel	08072012@4	8/7/2012	4/30/2013
5	Diltiazem/lodocaine/hydrocortisone 2/2/2% ointment	08152012@10 12/10/2012@15	8/15/2012	8/10/2013 12/5/2013
6 7	Progesterone cream 10% versabase	09052012@5	9/5/2012	8/31/2013
8	Liothyribube (T3) 37.5 mcg capsules S.R.	10102012@3	10/10/2012	10/5/2013
9	Lidocaine HCL 5% ointment	11302012@7	11/3/2012	11/20/2014
10	Diltiazem/lidocaine/hydrocortisone 2/2/2% ointment	12102012@5	12/10/2012	12/5/2013
11	Diltiazem 2% ointment	12142012@4	12/14/2012	12/9/2013
12	Testosterone versabase 0.5% cream	12172012@15	12/17/2012	10/24/2013 or 12/12/2013
13	Progesterone cream 15% versabase	12192012@9	12/19/2012	10/24/2013 or 12/14/2013
14	Diltiazem/lidocaine 2/2% ointment	12202012@6	12/20/2012	12/15/2013
15	Progesterone SR 150 mg capsules	01022013@18	1/2/2013	12/28/2013
16	a regessions out its mig suppuiss	01022013(0)10		12/20/2015
17	SIXTEENTH CAUSE FOR DISCIPLINE			
18	(FAILURE TO MAINTAIN ACCURATE LOT NUMBERS FOR RECORDS OF			
19	COMPOUNDED DRUG PRODUCTS)			
20	54. Respondent Smith is subject to disciplinary action under Code sections 4301(j) and/or			
21	(o), and/or California Code of Regulations, title 16, sections 1735.3 and 1735.3(a)(6), in that			
22	A&O Specialty Pharmacy failed to maintain ac	curate lot numbers	of records of c	ompounded drug
23	products as follows:	products as follows:		
24	a. From July 16, 2012 to January 11, 2013, a stock solution of benzalkonium			
25	chloride 1% (lot 01302012@18) was used as one of the ingredients to compound several drug			
26	products, including EDTA Dental 17% solution (lot 07162012@11), and			
27	intraconazole/mupirocin/tac/xylitol 0.2/0.2/0.03/02% nasal spray (lot 12202012@11 and lot			
	11			

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#### NINETEENTH CAUSE FOR DISCIPLINE

#### (FRAUDULENT BILLING)

57. Respondent Smith is subject to disciplinary action under Code sections 4301(f), (j) and/or (o), in that he committed acts involving moral turpitude, dishonesty, fraud, deceit, or corruption. On unknown dates in 2012 and 2013, while Respondent Smith was the pharmacist in charge, A&O Specialty Pharmacy billed insurance companies with Watson Laboratories Inc.'s product National Drug Code, 00491-2888-30, that was specific for Watson manufactured

hydroxocobalamin injectable solution 1mg/ml, for the dispensing of different strengths of hydroxocobalamin injection products compounded at A&O Specialty Pharmacy.

#### DISCIPLINE CONSIDERATIONS

- 58. To determine the degree of discipline, if any, to be imposed on Respondents, Complainant alleges that on or about April 14, 2011, in a prior action, the Board of Pharmacy issued Citation Number CI 2010 47968 to Respondent Aoyama and ordered him to pay a \$3,500.00 fine for compounding drugs from expired ingredients. That Citation is now final and is incorporated by reference as if fully set forth.
- 59. To determine the degree of discipline, if any, to be imposed on Respondents, Complainant alleges that on or about April 14, 2011, in a prior action, the Board of Pharmacy issued Citation Number CI 2010 46099 to Respondent A&O and ordered it to pay a \$3,500.00 fine for compounding drugs from expired ingredients. That Citation is now final and is incorporated by reference as if fully set forth.
- 60. To determine the degree of discipline, if any, to be imposed on Respondents, Complainant alleges that on or about October 25, 2013, in a prior action, the Board of Pharmacy issued Citation Number CI 2013 58405 to Respondent Smith and ordered him to pay a \$500.00 fine for permitting staff to work unsupervised where dangerous drugs were stored. That Citation is now final and is incorporated by reference as if fully set forth.
- 61. To determine the degree of discipline, if any, to be imposed on Respondents, Complainant alleges that on or about October 25, 2013, in a prior action, the Board of Pharmacy issued Citation Number CI 2012 55360 to Respondent A&O and ordered it to pay a \$500.00 fine

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1	for permitting staff to work unsupervised where dangerous drugs were stored. That Citation is				
2	now final and is incorporated by reference as if fully set forth.				
3					
4	PRAYER				
5	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,				
6	and that following the hearing, the Board of Pharmacy issue a decision:				
7	1. Revoking or suspending Pharmacy License Number PHY 47448, issued to A&O				
8	Specialty Pharmacy;				
9	2. Revoking or suspending Sterile Compounding License Number LSC 99283, issued to				
10	A&O Specialty Pharmacy;				
11	3. Revoking or suspending Pharmacist License Number RPH 36789, issued to David				
12	Mark Smith;				
13	4. Revoking or suspending Pharmacist License Number RPH 24477, issued to Akira				
14	Aoyama;				
15	5. Ordering Respondents to pay the Board of Pharmacy the reasonable costs of the				
16	investigation and enforcement of this case, pursuant to Business and Professions Code section				
17	125.3;				
18	6. Taking such other and further action as deemed necessary and proper.				
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21	DATED: 8)8)14 Vuenna W. del				
22	VIRGINIA HEROLD  Executive Officer	1			
23	Board of Pharmacy Department of Consumer Affairs				
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