BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

WALGREENS PHARMACY NO. 2306 1138 West Tennyson Hayward, CA 94544

Original Permit Nos. PHY 36136 and PHY 52810

LAI WING CHENG 5413 Reseda Circle Fremont, CA 94538

Pharmacist License No. RPH 46865

EZBON PRYOR 249 W. Jackson Street, #104 Hayward, CA 94544

Pharmacy Technician License No. TCH 11293

Case No. 5058

OAH No. 2014100373

STIPULATED SETTLEMENT AND DISCIPLINARY ORDER – <u>as to</u> <u>WALGREENS PHARMACY NO. 2306</u> <u>ONLY</u>

DECISION AND ORDER

Respondents.

The attached Stipulated Settlement and Disciplinary Order is here by adopted by the Board of

Pharmacy, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on February 19, 2016.

It is so ORDERED on January 20, 2016.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

By

Amy Gutierrez, Pharm.D. Board President

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1 2 3 4 5 5 7 8 8 7 8	BOARD OF DEPARTMENT OF C	RE THE PHARMACY CONSUMER AFFAIRS CALIFORNIA
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1	In the Matter of the Accusation Against:	Case No. 5058
2	WALGREENS PHARMACY NO. 2306 1138 West Tennyson	OAH No. 2014100373
3	Hayward, CA 94544 Original Permit Nos. PHY 36136 and PHY 52810	STIPULATED SETTLEMENT AND DISCIPLINARY ORDER <u>as to</u> WALGREENS PHARMACY NO. 2306 ONLY
5 6 7	LAI WING CHENG 5413 Reseda Circle Fremont, CA 94538	
8	Pharmacist License No. RPH 46865 EZBON PRYOR 249 W. Jackson Street, #104 Hayward, CA 94544	
0	Pharmacy Technician License No. TCH 11293	
2	Respondents.	
3 4 5 6 7 8	In the interest of a prompt and speedy settlement of this matter, consistent with the public interest and the responsibility of the Board of Pharmacy of the Department of Consumer Affairs, the parties hereby agree to the following Stipulated Settlement and Disciplinary Order which will be submitted to the Board for approval and adoption as the final disposition of the Accusation, ///	
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		STIPULATED SETTLEMENT (5058

PARTIES

Virginia Herold ("Complainant") is the Executive Officer of the Board of Pharmacy.
 She brought this action solely in her official capacity and is represented in this matter by Kamala
 D. Harris, Attorney General of the State of California, by Char Sachson, Deputy Attorney
 General.

 Respondent Walgreens Pharmacy No. 2306 ("Respondent") is represented in this proceeding by attorney Jonathan Klein, Esq., whose address is: Kelly, Hockel & Klein, P.C, 44 Montgomery Street, Suite 1500, San Francisco, CA 94104.

9 3. On or about March 5, 1990, the Board of Pharmacy issued Original Permit No. PHY
36136 to Respondent Walgreens Pharmacy No. 2306. The Original Permit was in full force and
effect at all times relevant to the charges brought in Accusation No. 5058 and was canceled on
December 31, 2014, due to a change in ownership. On or about December 31, 2014, the Board of
Pharmacy issued Original Permit No. PHY 52810 to Respondent Walgreens Pharmacy No. 2306.
The Original Permit will expire on December 1, 2015, unless renewed.

JURISDICTION

4. Accusation No. 5058 was filed before the Board of Pharmacy ("Board"), Department
 of Consumer Affairs, and is currently pending against Respondent. The Accusation and all other
 statutorily required documents were properly served on Respondent on August 7, 2014.

19 Respondent timely filed its Notice of Defense contesting the Accusation.

20 5. A copy of Accusation No. 5058 is attached as exhibit A and incorporated herein by
21 reference.

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ADVISEMENT AND WAIVERS

6. Respondent has carefully read, fully discussed with counsel, and understands the
charges and allegations in Accusation No. 5058. Respondent has also carefully read, fully
discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary
Order.

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7. Respondent is fully aware of its legal rights in this matter, including the right to a
28 hearing on the charges and allegations in the Accusation; the right to be represented by counsel at

STIPULATED SETTLEMENT (5058)

its own expense; the right to confront and cross-examine the witnesses against them; the right to
 present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel
 the attendance of witnesses and the production of documents; the right to reconsideration and
 court review of an adverse decision; and all other rights accorded by the California
 Administrative Procedure Act and other applicable laws.

8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and
7 every right set forth above.

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CULPABILITY

9 9. Respondent understands and agrees that the charges and allegations in Accusation
10 No. 5058, if proven at hearing, constitute cause for imposing discipline upon its pharmacy permit.
11 10. Respondent agrees that its Original Permit is subject to discipline and agrees to be
12 bound by the Board's probationary terms as set forth in the Disciplinary Order below.

CONTINGENCY

This stipulation shall be subject to approval by the Board of Pharmacy. Respondent 14 11. understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may 15 communicate directly with the Board regarding this stipulation and settlement, without notice to 16 or participation by Respondent or its counsel. By signing the stipulation, Respondent understands 17 and agrees that they may not withdraw its agreement or seek to rescind the stipulation prior to the 18 time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its 19 Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or 20effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, 21 and the Board shall not be disqualified from further action by having considered this matter. 22

12. The parties understand and agree that Portable Document Format (PDF) and facsimile
copies of this Stipulated Settlement and Disciplinary Order, including Portable Document Format
(PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.

13. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an
integrated writing representing the complete, final, and exclusive embodiment of their agreement.
It supersedes any and all prior or contemporaneous agreements, understandings, discussions,

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STIPULATED SETTLEMENT (5058)

negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary
 Order may not be altered, amended, modified, supplemented, or otherwise changed except by a
 writing executed by an authorized representative of each of the parties.

In consideration of the foregoing admissions and stipulations, the parties agree that
the Board may, without further notice or formal proceeding, issue and enter the following
Disciplinary Order:

DISCIPLINARY ORDER

8 IT IS HEREBY ORDERED that Original Permit No. PHY 52810 issued to Respondent
9 Walgreens Pharmacy No. 2306 is revoked. However, the revocation is stayed and Respondent is
10 placed on probation for two (2) years on the following terms and conditions.

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Community Services Program

Within sixty (60) days of the effective date of this decision, Respondent Pharmacy shall 12 submit to the board or its designee, for prior approval, a community service program in which 13 Respondent Pharmacy shall provide free health-care related services to a community or charitable 4 facility or agency, or provide free health-care related services, valuing \$20,000.00. It is 15 specifically contemplated that this program will be commenced within the calendar year 2015 and 16 that Respondent Pharmacy will report on its progress in quarterly reports. It is also contemplated 17 that the value of the health-care related services may be split among the first two years of 18 Respondent's probation. 19

Within thirty (30) days of board approval thereof, Respondent Pharmacy shall submit
documentation to the board demonstrating commencement of the community service program.
Respondent Pharmacy shall report on progress with the community service program in the
quarterly reports.

Failure to timely submit, commence, or comply with the program shall be considered a violation of probation

2. Obey All Laws

Respondent owner shall obey all state and federal laws and regulations.

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STIPULATED SETTLEMENT (5058)

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Respondent owner shall report any of the following occurrences to the board, in writing,

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1	within sev	enty-two (72) hours of such occurrence:	
2	1	an arrest or issuance of a criminal complaint for violation of any provision of the	
3		Pharmacy Law, state and federal food and drug laws, or state and federal controlled	
4	substances laws		
5		a plea of guilty or nolo contendere in any state or federal criminal proceeding to any	
6		criminal complaint. information or indictment	
7	D	a conviction of any crime	
8		discipline, citation, or other administrative action filed by any state or federal agency	
9		which involves respondent's Pharmacy license or which is related to the practice of	
10	pharmacy or the manufacturing, obtaining, handling or distributing, billing, or		
11		charging for any drug, device or controlled substance.	
12	Failure to timely report any such occurrence shall be considered a violation of probation.		
13	3,	Report to the Board	
14	Resp	bondent owner shall report to the board quarterly, on a schedule as directed by the board	
15	or its designee. The report shall be made either in person or in writing, as directed. Among other		
16	requirements, respondent owner shall state in each report under penalty of perjury whether there		
17	has been c	ompliance with all the terms and conditions of probation. Failure to submit timely	
18	reports in a	a form as directed shall be considered a violation of probation. Any period(s) of	
19	delinquenc	ey in submission of reports as directed may be added to the total period of probation.	
20	Moreover,	if the final probation report is not made as directed, probation shall be automatically	
21	extended until such time as the final report is made and accepted by the board.		
22	4. Interview with the Board		
23	Upo	n receipt of reasonable prior notice, respondent owner shall appear in person for	
24	interviews	with the board or its designee, at such intervals and locations as are determined by the	
25	board or its designee. Failure to appear for any scheduled interview without prior notification to		
26	board staff	board staff, or failure to appear for two (2) or more scheduled interviews with the board or its	
27	designee d	uring the period of probation, shall be considered a violation of probation.	
28	5.	Cooperate with Board Staff	
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	1	STIPULATED SETTLEMENT (5058)	

Respondent owner shall cooperate with the board's inspection program and with the board's monitoring and investigation of respondent's compliance with the terms and conditions of their probation. Failure to cooperate shall be considered a violation of probation.

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6. Reimbursement of Board Costs

As a condition precedent to successful completion of probation, respondent owner shall pay to the board its costs of investigation and prosecution in the amount of \$11,415.50. Respondent owner shall make said payments pursuant to a plan approved by the Board. There shall be no deviation from this schedule absent prior written approval by the board or its designee. Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

The filing of bankruptcy by respondent owner shall not relieve respondent of their
responsibility to reimburse the board its costs of investigation and prosecution.

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7. Probation Monitoring Costs

Respondent owner shall pay any costs associated with probation monitoring as determined by the board each and every year of probation. Such costs shall be payable to the board on a schedule as directed by the board or its designee. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

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8. Status of License

Respondent owner shall, at all times while on probation, maintain current licensure with the board. If respondent owner submits an application to the board, and the application is approved, for a change of location, change of permit or change of ownership, the board shall retain continuing jurisdiction over the license, and the respondent shall remain on probation as determined by the board. Failure to maintain current licensure shall be considered a violation of probation.

If respondent owner's license expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof or otherwise, upon renewal or reapplication respondent owner's license shall be subject to all terms and conditions of this probation not previously satisfied.

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License Surrender While on Probation/Suspension

Following the effective date of this decision, should respondent owner discontinue business, respondent owner may tender the premises license to the board for surrender. The board or its designee shall have the discretion whether to grant the request for surrender or take any other action it deems appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation.

Upon acceptance of the surrender, respondent owner shall relinquish the premises wall and
renewal license to the board within ten (10) days of notification by the board that the surrender is
accepted. Respondent owner shall further submit a completed Discontinuance of Business form
according to board guidelines and shall notify the board of the records inventory transfer.

Respondent owner shall also, by the effective date of this decision, arrange for the 11 continuation of care for ongoing patients of the pharmacy by, at minimum, providing a written 12 notice to ongoing patients that specifies the anticipated closing date of the pharmacy and that 13 identifies one or more area pharmacies capable of taking up the patients' care, and by cooperating 14 as may be necessary in the transfer of records or prescriptions for ongoing patients. Within five 15 days of its provision to the pharmacy's ongoing patients, Respondent owner shall provide a copy 16 of the written notice to the board. For the purposes of this provision, "ongoing patients" means 17 those patients for whom the pharmacy has on file a prescription with one or more refills 18 outstanding, or for whom the pharmacy has filled a prescription within the preceding sixty (60) 19 days. 20

Respondent owner may not apply for any new licensure from the board for three (3) years
from the effective date of the surrender. Respondent owner shall meet all requirements applicable
to the license sought as of the date the application for that license is submitted to the board.

Respondent owner further stipulates that he or she shall reimburse the board for its costs of
investigation and prosecution prior to the acceptance of the surrender.

10. Notice to Employees

27 Respondent owner shall, upon or before the effective date of this decision, ensure that all
28 employees involved in permit operations are made aware of all the terms and conditions of

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probation, either by posting a notice of the terms and conditions, circulating such notice, or both. 1 If the notice required by this provision is posted, it shall be posted in a prominent place and shall 2 remain posted throughout the probation period. Respondent owner shall ensure that any 3 employees hired or used after the effective date of this decision are made aware of the terms and 4 conditions of probation by posting a notice, circulating a notice, or both. Additionally, 5 respondent owner shall submit written notification to the board, within fifteen (15) days of the 6 7 effective date of this decision, that this term has been satisfied. Failure to submit such notification to the board shall be considered a violation of probation. 8

"Employees" as used in this provision includes all full-time, part-time, volunteer, temporary and relief employees and independent contractors employed or hired at any time during probation.

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11. Owners and Officers: Knowledge of the Law

Respondent shall provide, within thirty (30) days after the effective date of this decision, signed and dated statements from its owners, including any owner or holder of ten percent (10%) or more of the interest in respondent or respondent's stock, and any officer or any District Manager authorized by Respondent, stating under penalty of perjury that said individuals have read and are familiar with state and federal laws and regulations governing the practice of pharmacy. The failure to timely provide said statements under penalty of perjury shall be considered a violation of probation.

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12. Posted Notice of Probation

Respondent owner shall prominently post a probation notice provided by the board in a
place conspicuous and readable to the public. The probation notice shall remain posted during
the entire period of probation.

Respondent owner shall not, directly or indirectly, engage in any conduct or make any statement which is intended to mislead or is likely to have the effect of misleading any patient, customer, member of the public, or other person(s) as to the nature of and reason for the probation of the licensed entity.

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Failure to post such notice shall be considered a violation of probation.

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13. Violation of Probation

If a respondent owner has not complied with any term or condition of probation, the board shall have continuing jurisdiction over respondent license, and probation shall be automatically extended until all terms and conditions have been satisfied or the board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed.

If respondent owner violates probation in any respect, the board, after giving respondent owner notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. Notice and opportunity to be heard are not required for those provisions stating that a violation thereof may lead to automatic termination of the stay and/or revocation of the license. If a petition to revoke probation or an accusation is filed against respondent during probation, the board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

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14. Completion of Probation

Upon written notice by the board or its designee indicating successful completion of probation, respondent license will be fully restored.

ACCEPTANCE

18	I am authorized to sign on behalf of Respondent. I have carefully read the above Stipulated	
19	Settlement and Disciplinary Order and have fully discussed it with my attorney, Swetha Patel. 1	
20	understand the stipulation and the effect it will have on my Original Permit. I enter into this	
21	Stipulated Settlement and Disciplinary Order-voluntarily, knowingly, and intelligently, and agree	
22	to be bound by the Decision and Order of the Board of Pharmace	
23	DATED: 9/28/15 Kill ful St	
24	MICHAEL SIMKO- ELWARD GMES WALGREENS PHARMACY NO. 2306	
25	Respondent VICE PRESIDENT, PHARMLY GREEATION	
26	I have read and fully discussed with Respondent Walgreens Pharmacy No. 2306 the terms	
27	and conditions and other matters contained in the above Stipulated Settlement and Disciplinary	
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	STIPULATED SETTLEMENT (5058)	

Order. I approve its form and content. DATED; KLEIN TONAT Allowney for Respondent ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Pharmacy. Respectfully submitted, Dated: KAMALA D. HARRIS Attorney General of California FRANK H. PACOE Supervising Deputy Attorney General SHAR-SACHSON Deputy Attorney General Attorneys for Complainant SF2014407203 WALGREENS STIP REVISED WITH NEW OWNER.docx $\mathbf{28}$ STIPULATED SETTLEMENT (\$058)

Exhibit A

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Accusation No. 5058

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I 2 3 4 5 6 7 8 9	BOARD OF DEPARTMENT OF C	RE THE PHARMACY ONSUMER AFFAIRS 'ALIFORNIA
10	In the Matter of the Accusation Against:	Case No. 5058
11 12 13	WALGREENS PHARMACY NO. 2306 1138 West Tennyson Hayward, CA 94544 Original Permit No. PHY 36136	ACCUSATION
14 15 16	LAI WING CHENG 5413 Reseda Circle Fremont, CA 94538	
17 18	Pharmacist License No. RPH 46865 EZBON PRYOR 249 W. Jackson Street, #104	
19	Hayward, CA 94544 Pharmacy Technician License No. TCH	
20 21	11293 Respondents.	
22		
23	Complainant alleges:	
24	PARTIES	
25	L Virginia Herold (Complainant) brings this Accusation solely in her official capacity	
26	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.	
27	2. On or about March 5, 1990, the Board of Pharmacy issued Original Permit Number	
28	PHY 36136 to Walgreens No. 2306 (Respondent Walgreens). The Original Permit was in full	
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		Accusation

force and effect at all times relevant to the charges brought herein and will expire on May 1,
 2015, unless renewed.

3 On or about March 4, 1994, the Board of Pharmacy issued Pharmacist License
Number RPH 46865 to Lai Wing Cheng (Respondent Cheng). The Pharmacist License was in
full force and effect at all times relevant to the charges brought herein and will expire on October
31, 2015, unless renewed.

7 4. On or about January 5, 1994, the Board of Pharmacy issued Pharmacy Technician
8 Registration No. TCH 11293 to Ezbon Pryor (Respondent Pryor). The Pharmacy Technician
9 Registration was in full force and effect at all times relevant to the charges brought herein and
10 will expire on February 28, 2015, unless renewed.

JURISDICTION

5. This Accusation is brought before the Board of Pharmacy (Board), Department of
Consumer Affairs, under the authority of the following laws. All section references are to the
Business and Professions Code unless otherwise indicated,

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6. Section 4011 of the Code provides that the Board shall administer and enforce both
the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances
Act [Health & Safety Code, § 11000 et seq.].

18 7. Section 4300(a) of the Code provides that every license issued by the Board may be
19 suspended or revoked.

Section 118(b) of the Code provides, in pertinent part, that the suspension, expiration, 8. 20surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a 21 disciplinary action during the period within which the license may be renewed, restored, reissued 22 or reinstated. Section 4402(a) of the Code provides that any pharmacist license that is not 23 renewed within three years following its expiration may not be renewed, restored, or reinstated 24 and shall be canceled by operation of law at the end of the three-year period. Section 4402(e) of 25 the Code provides that any other license issued by the Board may be canceled by the Board if not 26renewed within 60 days after its expiration, and any license canceled in this fashion may not be 27 reissued but will instead require a new application to seek reissuance. 28

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Ĩ	STATUTORY AND REGULATORY PROVISIONS
2	9. Section 4301 of the Code provides, in pertinent part, that the Board shall take action
3	against any holder of a license who is guilty of "unprofessional conduct," defined to include, but
4	not be limited to, any of the following:
5	(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or
6	corruption, whether the act is committed in the course of relations as a licensee or otherwise, and
7	whether the act is a felony or misdemeanor or not.
8	(j) The violation of any of the statutes of this state, of any other state, or of the United
9	States regulating controlled substances and dangerous drugs.
10	(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the
11	violation of or conspiring to violate any provision or term of this chapter or of the applicable
12	federal and state laws and regulations governing pharmacy, including regulations established by
13	the board or by any other state or federal regulatory agency.
14	(q) Engaging in any conduct that subverts or attempts to subvert an investigation of the
15	board.
16	10. Code section 4060 provides, in pertinent part, that no person shall possess any
17	controlled substance, except that furnished upon a valid prescription/drug order.
18	11. Section 4081 of the Code provides, in pertinent part, that every pharmacy shall keep a
19	current inventory of all dangerous drugs and dangerous devices, and that the owner, officer, and
20	partner of a pharmacy shall be jointly responsible with the pharmacist in charge for maintaining
21	the inventory of dangerous drugs and dangerous devices.
22	12. Section 4113, subdivision (c) of the Code states:
23	"The pharmacist-in-charge shall be responsible for a pharmacy's compliance with all state
24	and federal laws and regulations pertaining to the practice of pharmacy."
25	13. California Code of Regulations, title 16, section 1714, subdivision (b) provides that
26	each pharmacy licensed by the board shall maintain its facilities, space, fixtures, and equipment
27	so that drugs are safely and properly prepared, maintained, secured and distributed.
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	3 Accusation
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California Code of Regulations, title 16, section 1714, subdivision (d) provides that
 each pharmacist licensed by the board shall be responsible for the security of the prescription
 department, including provisions for effective control against theft or diversion of dangerous
 drugs and devices, and records for such drugs and devices, and that possession of a key to the
 pharmacy where dangerous drugs and controlled substances are stored shall be restricted to a
 pharmacist.

7 15. Health and Safety Code section 11377(a) states, in pertinent part, that no person shall
8 possess Schedule III, IV or V controlled substances, unless upon the valid prescription of a
9 physician or other licensed health care provider.

16. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
administrative law judge to direct a licentiate found to have committed a violation of the licensing
act to pay a sum not to exceed its reasonable costs of investigation and enforcement.

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CONTROLLED SUBSTANCES / DANGEROUS DRUGS

17. Section 4021 of the Code states:

15 "Controlled substance' means any substance listed in Chapter 2 (commencing with Section
11053) of Division 10 of the Health and Safety Code."

18. Section 4022 of the Code states, in pertinent part:

18 "Dangerous drug' or 'dangerous device' means any drug or device unsafe for self use,
19 except veterinary drugs that are labeled as such, and includes the following:

20 "(a) Any drug that bears the legend: 'Caution: federal law prohibits dispensing without
21 prescription,' 'Rx only,' or words of similar import.

"(c) Any other drug or device that by federal or state law can be lawfully dispensed only on
prescription or furnished pursuant to Section 4006."

19. Norco, Vicodin, Vicodin ES, Lortab, and Lorcet are among the brand names for
compounds of varying dosages of acetaminophen (aka APAP) and hydrocodone, a Schedule III
controlled substance as designated by Health and Safety Code section 11056(e)(4) and dangerous
drug as designated by Business and Professions Code section 4022. The varying compounds are
also known generically as Hydrocodone with APAP. These are all narcotic drugs.

20. Diazepam (brand name Valium) is a Schedule IV controlled substance as designated by Health and Safety Code section 11057(d)(9) and a dangerous drug as designated by Business and Professions Code section 4022. It is an anti-anxiety agent, anti-convulsant agent, and sedative.

21. Phenergan with Codeine syrup is a brand name for a compound consisting of the
antihistamine promethazine, a dangerous drug as designated by Business and Professions Code
section 4022, and codeine, a Schedule V controlled substance as designated by Health and Safety
Code section 11058(c)(1) and a dangerous drug as designated by Business and Professions Code
section 4022. This drug is also known generically as Promethazine with Codeine syrup. It is an
antihistamine/antitussive.

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FACTUAL BACKGROUND

22. Between June 10, 2011 and August 15, 2012, while Respondent Cheng was serving
as Pharmacist in Charge (PIC) at Walgreens Pharmacy No. 2306 (PHY 36136) in Hayward, CA,
Respondent Pryor was employed as a pharmacy technician at that location.

Between June 10, 2011 and August 15, 2012, Respondent Pryor used his access to
 divert/steal controlled substances and dangerous drugs, including Hydrocodone with APAP,
 promethazine/codeine syrup and diazepam, controlled substance/dangerous drug products.

18 24. The exact number of instances of diversion/theft by Respondent Pryor, and the full
19 quantity of controlled substances or dangerous drugs diverted/stolen, are not known, but in the
20 course of investigations conducted by the Board and by the pnarmacy, the following were among
21 the observations and revelations reported:

a. Surveillance cameras installed in the pharmacy showed Respondent Pryor
 engaged in suspicious behavior with regard to controlled substances diazepam and
 promethazine with codeine. Specifically, on July 17, 2012, cameras depicted Respondent Pryor
 looking around then walking up to the promethazine/codeine, removing one bottle and walking
 to the back of the pharmacy out of view of the camera, which is inconsistent with pharmacy
 policy. Pharmacy policy required employees to take controlled substances directly to the
 prescription filling table.

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]	b. On July 31, 2012, pharmacy surveillance cameras depicted Respondent Pryor
2	looking around, then walking up to the pill dispenser machine, opening the cassette containing the
3	diazepam pills, pouring an unknown number of pills into his hand a total of three times, and
4	putting them into his pocket. The camera showed him putting the cassette back into the machine,
5	then picking up pills that had fallen to the floor as he poured them into his hand. The surveillance
6	camera also showed that on July 31, 2012, Respondent Pryor removed two bottles of
7	promethazine/codeine from the shelf and walked out of the view of the camera, towards the
8	back of the pharmacy, inconsistent with pharmacy policy,
9	c. Subsequent audits of the controlled substances stock of Walgreens Pharmacy
10	No. 2306 revealed a shortage of approximately 25,381 tablets of Hydrocodone with APAP
- 11	10/325 (generic Norco), 120,016 ml of promethazine/codeine, and 1880 tablets of diazepam 10
12	mg for the period from June 10, 2011 to August 15, 2012.
13	FIRST CAUSE FOR DISCIPLINE
14	(Failure to Maintain Pharmacy Security)
15	25. Respondent Walgreens and Respondent Cheng are subject to discipline under section
16	4301(j) and/or (o), and/or section 4113(c), of the Code, in combination with California Code of
17	Regulations, title 16, sections 1714(b) and/or 1714(d), in that, as described in paragraphs 22-24
18	above, Respondents violated statutes regulating controlled substances or dangerous drugs, and/or
19	directly or indirectly violated, attempted to violate, and/or assisted in or abetted violation of, laws
20	or regulations governing the practice of pharmacy, by acts including failure(s) to maintain
21	pharmacy facilities, space, fixtures, and equipment so that drugs were safely and properly
22	prepared, maintained, secured and distributed.
23	SECOND CAUSE FOR DISCIPLINE
24	(Failure to Maintain Accurate and Secure Controlled Substances Inventory)
25	26. Respondent Walgreens and Respondent Cheng are subject to discipline under section
26	4301(j) and/or (o) and/or section 4113(c) of the Code, in combination with section 4081 of the
27	Code, in that, as described in paragraphs 22-24 above. Respondents violated statutes regulating
28	controlled substances or dangerous drugs, and/or directly or indirectly violated, attempted to
	6
	Accusation

1	violate, and/or assisted in or abetted violation of, laws or regulations governing the practice of	
2	pharmacy, by acts including failure(s) to maintain an accurate and secure inventory of all	
3	controlled substances.	
4	THIRD CAUSE FOR DISCIPLINE	
5	(Illegal Possession of Controlled Substances)	
6	27. Respondent Pryor is subject to discipline under section 4301(j) and/or (o), in	
7	combination with section 4060 of the Code and Health and Safety Code section 11377(a), in that,	
8	as described in paragraphs 22-25 above, Respondent Pryor illegally possessed controlled	
9	substances,	
10	FOURTH CAUSE FOR DISCIPLINE	
11	(Unprofessional Conduct ~ Dishonesty, Fraud, Deceit or Corruption)	
12	28. Respondent Pryor is subject to discipline under section 4301(f), in that, as described	
13	in paragraphs 22-25 above. Respondent Pryor committed acts involving moral turpitude,	
14	dishonesty, fraud, deceit, or corruption.	
15	PRAYER	
16	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,	
17	and that following the hearing, the Board of Pharmacy issue a decision:	
18	t. Revoking or suspending Original Permit Number PHY 36136, issued to Respondent	
19	Walgreens Pharmacy No. 2306;	
20	2. Revoking or suspending Pharmacist License Number RPH 46865, issued to	
21	Respondent Lai Wing Cheng;	
22	3. Revoking or suspending Pharmacist Technician License Number TCH 11293, issued	
23	to Respondent Ezbon Pryor;	
24	4. Ordering Respondents to pay the Board of Pharmacy the reasonable costs of the	
25	investigation and enforcement of this case, pursuant to Business and Professions Code section	
26	125.3;	
27	111	
28	111	
	7 	
	Accusation	

Taking such other and further action as deemed necessary and proper. 5. Ł 7/26/14 .4 DATED: VIRGINIA MEROLD Executive Officer Board of Rharmacy Department of Consumer Affairs State of California Complainant б SF2014407203 11304426.doc Accusation