1 2 DEPARTMENT OF CONSUMER AFFAIRS 3 STATE OF CALIFORNIA 4 5 In the Matter of the Accusation Against: Case No. 4918 6 OAH No. 2014020798 7 HARVEY AYALA ALVAREZ DEFAULT DECISION AND ORDER 8 AKA HARVEY AYALA ALVAREZ, JR. 9 Pharmacy Technician Registration No. TCH [Gov. Code, §11520] 103851 10 11 Respondent. 12 13 FINDINGS OF FACT 14 1. On or about November 4, 2013, Complainant Virginia K. Herold, in her official 15 capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs, 16 filed Accusation No. 4918 against Harvey Ayala Alvarez (Respondent) before the Board of 17 Pharmacy. (Accusation and First Amended Accusation attached as Exhibit A.) 18 2. On or about June 29, 2010, the Board of Pharmacy (Board) issued Pharmacy 19 Technician Registration No. TCH 103851 to Respondent. The Pharmacy Technician Registration 20 was in full force and effect at all times relevant to the charges brought in Accusation No. 4918 21 and expired on February 28, 2014. The Pharmacy Technician Registration was cancelled on June 22 1, 2014, pursuant to Business and Professions Code section 4402, subdivision (e). This lapse in 23 licensure, however, pursuant to Business and Professions Code section 4300.1 does not deprive 24 the Board of its authority to institute or continue this disciplinary proceeding. 25 3. On or about December 3, 2013, Respondent was served by Certified and First Class 26 Mail copies of the Accusation No. 4918, Statement to Respondent, Notice of Defense, Request 27 for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and 28 11507.7) at Respondent's address of record which, pursuant to Business and Professions Code

section 4100, is required to be reported and maintained with the Board. Respondent's address of record was and is: 5433 48th Avenue, Sacramento, CA 95823.

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c) and Business & Professions Code section 124.
- 5. On or about February 20, 2014, Respondent signed and returned a Notice of Defense, requesting a hearing in this matter. A Notice of Hearing was served by mail at Respondent's address of record and it informed him that an administrative hearing in this matter was scheduled for September 8, 2014. Respondent failed to appear at that hearing. Respondent was in contact with the Board's counsel, and was fully aware of the hearing date.
 - 6. Government Code section 11506 states, in pertinent part:
 - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
 - 7. California Government Code section 11520 states, in pertinent part:
 - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 8. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 4918, finds that the charges and allegations in Accusation No. 4918, are separately and severally, found to be true and correct by clear and convincing evidence.
- 9. Taking official notice of its own internal records, pursuant to Business and Professions Code section 125.3, it is hereby determined that the reasonable costs for Investigation and Enforcement is \$8,776.50 as of September 8, 2014.

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DETERMINATION OF ISSUES

- 1. Based on the foregoing findings of fact, Respondent Harvey Ayala Alvarez has subjected his Pharmacy Technician Registration No. TCH 103851 to discipline.
 - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician Registration based upon the following violations alleged in the Accusation which are supported by the evidence contained in the Default Decision Evidence Packet in this case.:
- a. Code section 4301, subdivision (f), for engaging in acts involving moral turpitude, dishonesty, fraud, deceit, or corruption, by embezzling the controlled substance and dangerous drug Promethazine with Codeine from his employer, Kaiser Pharmacy.
- b. Code section 4060 and Health and Safety Code section 11350, unlawful possession of a controlled substance, Promethazine with Codeine.
- c. Code section 4059 and Health and Safety Code section 11170, unlawfully furnishing a dangerous drug to himself.
- d. Code section 4301, subdivision (j), violation of statutes governing controlled substances and dangerous drugs, as set forth above and below in paragraph (e).
- e. Code section 4301, subdivision (*l*), conviction of crimes substantially related to the qualifications, functions, or duties of a pharmacy technician, Respondent was convicted of embezzlement and of possession of a loaded weapon unsecured under the driver's seat of a vehicle.
- f. Code section 4301, subdivision (o), violation of the laws governing pharmacy as set forth above.

ORDER 1 IT IS SO ORDERED that Pharmacy Technician Registration No. TCH 103851, heretofore 2 issued to Respondent Harvey Ayala Alvarez, is revoked. 3 Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a 4 written motion requesting that the Decision be vacated and stating the grounds relied on within 5 seven (7) days after service of the Decision on Respondent. The agency in its discretion may 6 vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute. 7 This Decision shall become effective on November 14, 2014. 8 It is so ORDERED October 15, 2014. 9 10 BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 11 12 (. Wusi 13 **Board President** 14 15 16 17 18 19 20 21 22 23 24 11503685,DOC DOJ Matter ID:SA2013112577 25 Attachment: 26 Exhibit A: Accusation 27 28

Exhibit A

Accusation

1	KAMALA D. HARRIS		
2	Attorney General of California KENT D. HARRIS		
-	Supervising Deputy Attorney General		
3	STEPHANIE ALAMO-LATIF		
4	Deputy Attorney General State Bar No. 283580		
	1300 I Street, Suite 125		
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6	Telephone: (916) 327-6819		
7	Facsimile: (916) 327-8643 E-mail: Stephanie. Alamo Latif@doj.ca.gov		
8	Attorneys for Complainant		
9	BEFORE THE BOARD OF PHARMACY		
10	DEPARTMENT OF CONSUMER AFFAIRS		
11 11	STATE OF CALIFORNIA		
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12	In the Matter of the Accusation Against: Case No. 4918		
13	HARVEY AYALA ALVAREZ FIRST AMENDED		
14	AKA HARVEY AYALA ALVAREZ, JR 5433 48th Ave A C C U S A T I O N		
15	Sacramento, CA 95823		
16	Pharmacy Technician Registration No. TCH 103851		
17	Respondent.		
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19	Viusinia Worald ("Complainant") allagage		
	Virginia Herold ("Complainant") alleges:		
20	<u>PARTIES</u>		
21	1. Complainant brings this Accusation solely in her official capacity as the Executive		
22	Officer of the Board of Pharmacy, Department of Consumer Affairs.		
23	2. On or about June 29, 2010, the Board of Pharmacy issued Pharmacy Technician		
24	Registration Number TCH 103851 to Harvey Ayala Alvarez, also known as (AKA) Harvey Ayala		
25	Alvarez, Jr. ('Respondent'). The Pharmacy Technician Registration was in full force and effect		
26	at all times relevant to the charges brought herein and expired on February 28, 2014. The		
27			
	Pharmacy Technician Registration was cancelled on June 1, 2014, pursuant to Code section 4402		
28	subdivision (e).		
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JURISDICTION

- 3. This Accusation is brought before the Board of Pharmacy ("Board"), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
- 4. Code section 4011 provides, in pertinent part, that the Board shall administer and enforce both the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances Act [Health & Safety Code, § 11000 et seq.].
- 5. Code section 4300 provides, in pertinent part, that every license issued may be suspended or revoked.
 - 6. Code Section 4300.1 states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

STATUTORY PROVISIONS

Business and Professions Code

- 7. Code Section 4021 states:
- "'Controlled Substance' means any substance listed in Chapter 2 (commencing with section 11053) of Division 10 of the Health and Safety Code."
 - 8. Code Section 4022 states, in pertinent part:
- "Dangerous drug" means any drug unsafe for self-use in humans or animals, and includes the following:
 - "(a) Any drug that bears the legend: 'Caution: federal law prohibits dispensing without a prescription,' 'Rx only.' Or words of similar import."
- (c) Any drug that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to section 4006.

Health and Safety Code

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12. Health and Safety Code section 11170 states:

"No person shall prescribe, administer, or furnish a controlled substance for himself."

13. Health and Safety Code section 11173 states, in pertinent part:

- "(a) No person shall obtain or attempt to obtain controlled substances, or procure or attempt to procure the administration of controlled substances, (1) by fraud, deceit, misrepresentation, or subterfuge; or (2) by the concealment of a material fact."
- 14. Health and Safety Code section 11350, in pertinent part, makes it unlawful to possess any controlled substance listed in Schedule II (Health and Safety Code section 11055), subdivision (b) or (c), or any controlled substance which is a narcotic drug in Schedules III-V, absent a valid prescription.

COST RECOVERY

15. Code section 125.3 provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

DRUGS

16. "Promethazine with Codeine" is a generic name for Phenergan with Codeine, and is a controlled substance under Health and Safety Code section 11058, subdivision (c)(1) and a dangerous drug within the meaning of Business and Professions Code section 4022 in that it requires a prescription under federal law.

FIRST CAUSE FOR DISCIPLINE

(Acts Involving Moral Turpitude, Dishonesty, Fraud, Deceit or Corruption)

- 17. Respondent is subject to discipline under Code section 4301, subdivision (f), for unprofessional conduct, in that between approximately May 31, 2012 and June 22, 2012, Respondent committed numerous acts involving moral turpitude, dishonesty, fraud, deceit or corruption. The circumstances are as follows:
- a. On or about March 26, 2012, the Kaiser Permanente ("Kaiser") Call Center received an anonymous telephone call reporting theft of a cough syrup with codeine by Respondent. Kaiser conducted an investigation and found that an audit of promethazine with codeine conducted at the Elk Grove Kaiser location from April 14, 2011 to June 22, 2012 resulted

in a negative variance of 33.6%. Covert cameras were installed in the pharmacy and a daily count of the drug was initiated by pharmacist-in-charge Dong. Upon review of the daily count of the drug and the video footage from the pharmacy, it was confirmed that Respondent was responsible for four incidents of loss of promethazine with codeine on May 31, 2012, June 8, 2012, June 18, 2012, and June 22, 2012. Respondent stole the drug by reaching into the promethazine with codeine stock bin, removing bottles, and walking off with the bottles of promethazine with codeine. No prescriptions for promethazine with codeine cough syrup were sold or filled by the pharmacy during the dates in question. On July 2, 2012, the investigator interviewed Respondent in the presence of local pharmacy management, Kaiser Human Resource personnel and a union representative. The union representative privately advised the Kaiser Human Resources representative that Respondent had admitted to diverting the promethazine with codeine cough syrup on four or five occasions, and was willing to resign in lieu of termination for theft. Although Respondent would not personally admit the diversion to the Kaiser representatives out of fear of criminal prosecution, he confirmed his written resignation in lieu of termination.

SECOND CAUSE FOR DISCIPLINE

(Unlawful Possession of Controlled Substance)

18. Respondent is subject to discipline under Code section 4060 and Health and Safety Code section 11350, in that Respondent had possession of a controlled substance, to wit:

Promethazine with Codeine, without authorization or a valid prescription therefore, as more fully set forth above in paragraph 17 and its subpart.

THIRD CAUSE FOR DISCIPLINE

(Furnishing of Dangerous Drug)

19. Respondent is subject to discipline under Code section 4059 and Health and Safety Code section 11170, in that on multiple instances Respondent furnished to himself a dangerous drug, to wit: promethazine with codeine, without a valid prescription, as more fully set forth above in paragraph 17 and its subpart.

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FOURTH CAUSE FOR DISCIPLINE

(Violation of Statutes Regulating Controlled Substances and Dangerous Drugs)

20. Respondent is subject to discipline under Code section 4301, subdivision (j), on the grounds of unprofessional conduct, in that between approximately May 31, 2012 and June 22, 2012, Respondent violated statues regulating controlled substances and dangerous drugs, including Business and Professions Code section 4060 and Health and Safety Code section 11350, as set forth above in paragraph 18, Business and Professions Code section 4059 and Health and Safety Code section 11170, as set forth above in paragraph 19, and Health and Safety Code section 11173, as set forth above in paragraph 20.

FIFTH CAUSE FOR DISCIPLINE

(Conviction of Crimes)

- 21. Respondent is subject to discipline under Code section 4301, subdivision (I), in that he was convicted of the following crimes which are substantially related to the qualifications, functions, or duties of a licensed pharmacy technician:
- a. On or about November 6, 2012, in the case of *People v. Harvey Ayala Alvarez* (Super. Ct. Sacramento County, Case No. 12M01740), Respondent was convicted on his plea of nolo contendere of violating Penal Code section 25400, subdivision (a)(1)(Carrying concealed weapon in a vehicle), a misdemeanor. The circumstances are as follows: On or about March 2, 2012, Officer M. conducted a vehicle stop for operating a radio or similar device in a vehicle on a street in a manner which results in sound from the device being audible to a person of normal hearing sensitivity more than twenty-five feet from the vehicle. Respondent was the driver and only occupant in the vehicle. Upon investigation, the Officer determined that Respondent was driving on a suspended license. During the tow inventory of the vehicle, the Officer located a loaded .380 semi-automatic handgun underneath the driver's seat. The handgun was registered to Respondent, who admitted to placing the gun beneath the seat.

1	b. On or about April 8, 2014, in the case of People v. Harvey Ayala Alvarez			
2	(Super. Ct. Sacramento County, Case No. 13M02794), Respondent was convicted on his plea of			
3	no contest of violating Penal Code section 503 (Embezzlement), a misdemeanor. The facts and			
4	circumstances are more fully set forth above in paragraph 17 and its subpart.			
5	SIXTH CAUSE FOR DISCIPLINE			
6	(Violating Laws Governing Pharmacy)			
7	22. Respondent is subject to discipline under Code section 4301, subdivision (o), in that			
8	Respondent violated the laws governing pharmacy, as more fully set forth above in paragraphs 17			
9	through 23, and their subparts.			
.0	<u>PRAYER</u>			
1	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,			
.2	and that following the hearing, the Board of Pharmacy issue a decision:			
13	1. Revoking or suspending Pharmacy Technician Registration Number TCH 103851,			
4	issued to Harvey Ayala Alvarez;			
5	2. Ordering Harvey Ayala Alvarez to pay the Board of Pharmacy the reasonable costs of			
6	the investigation and enforcement of this case, pursuant to Business and Professions Code section			
17	125.3;			
ا 8ا	3. Taking such other and further action as deemed necessary and proper.			
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20	DATED: Sept. 4, 2014 Kyeth Geren, DAG			
21	Executive Officer Board of Pharmacy			
22	Department of Consumer Affairs State of California			
23	Complainant			
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1	KAMALA D. HARRIS		
2	Attorney General of California KENT D. HARRIS		
3	Supervising Deputy Attorney General STEPHANIE ALAMO-LATIF		
4	Deputy Attorney General State Bar No. 283580		
5	1300 I Street, Suite 125 P.O. Box 944255	•	
6	Sacramento, CA 94244-2550 Telephone: (916) 327-6819 Facsimile: (916) 327-8643 E-mail: Stephanie.AlamoLatif@doj.ca.gov		
7			
8	Attorneys for Complainant		
9	BEFORE THE		
10	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS		
11	STATE OF CALIFORNIA		
12	In the Matter of the Accusation Against:	Case No. 4918	
13	HARVEY AYALA ALVAREZ		
14	5433 48th Ave Sacramento, CA 95823	ACCUSATION	
15	Pharmacy Technician Registration No. TCH		
16	103851		
17	Respondent.		
18		1	
19	Virginia Herold ("Complainant") alleges:		
20	PARTIES		
21	1. Complainant brings this Accusation solely in her official capacity as the Executive		
22	Officer of the Board of Pharmacy, Department of Consumer Affairs.		
23	2. On or about June 29, 2010, the Board of Pharmacy issued Pharmacy Technician		
24	Registration Number TCH 103851 to Harvey Ayala Alvarez ("Respondent"). The Pharmacy		
25	Technician Registration was in full force and effect at all times relevant to the charges brought		
26	herein and will expire on February 28, 2014, unless renewed.		
27			
28	<i>\\\\</i>	,	
- *		1 Accusation	

JURISDICTION

- 3. This Accusation is brought before the Board of Pharmacy ("Board"), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
- 4. Code section 4011 provides, in pertinent part, that the Board shall administer and enforce both the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances Act [Health & Safety Code, § 11000 et seq.].
- 5. Code section 4300 provides, in pertinent part, that every license issued may be suspended or revoked.
 - 6. Code Section 4300.1 states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

STATUTORY PROVISIONS

Business and Professions Code

- 7. Code Section 4021 states:
- "'Controlled Substance' means any substance listed in Chapter 2 (commencing with section 11053) of Division 10 of the Health and Safety Code."
 - 8. Code Section 4022 states, in pertinent part:
- "Dangerous drug" means any drug unsafe for self-use in humans or animals, and includes the following:
 - "(a) Any drug that bears the legend: 'Caution: federal law prohibits dispensing without a prescription,' 'Rx only.' Or words of similar import."
- (c) Any drug that by federal or state law can be lawfully dispensed only on prescription or furnished pursuant to section 4006.

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9. Code Section 4059 provides, in pertinent part:

"No person shall furnish any dangerous drug, except upon the prescription of a physician, dentist, podiatrist, optometrist, or veterinarian..."

10. Code Section 4060 provides, in pertinent part:

No person shall possess any controlled substance, except that furnished to a person upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to Section 3502.1, or naturopathic doctor pursuant to Section 3640.5, or a pharmacist pursuant to either subparagraph (D) of paragraph (4) of, or clause (iv) of subparagraph (A) of paragraph (5) of, subdivision (a) of Section 4052

11. Code section 4301 states, in pertinent part:

The board shall take action against any holder of a license who is guilty of unprofessional conduct. Unprofessional conduct shall include, but is not limited to, any of the following:

"(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not."

- "(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs."
- (1) The conviction of a crime substantially related to the qualifications, functions, and duties of a licensee under this chapter.
- "(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable

Accusation

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FIRST CAUSE FOR DISCIPLINE

(Acts Involving Moral Turpitude, Dishonesty, Fraud, Deceit or Corruption)

- 17. Respondent is subject to discipline under Code section 4301, subdivision (f), for unprofessional conduct, in that between approximately May 31, 2012 and June 22, 2012, Respondent committed numerous acts involving moral turpitude, dishonesty, fraud, deceit or corruption. The circumstances are as follows:
- On or about March 26, 2012, the Kaiser Permanente ("Kaiser") Call Center received an anonymous telephone call reporting theft of a cough syrup with codeine by Respondent: Kaiser conducted an investigation and found that an audit of promethazine with codeine conducted at the Elk Grove Kaiser location from April 14, 2011 to June 22, 2012 resulted in a negative variance of 33.6%. Covert cameras were installed in the pharmacy and a daily count of the drug was initiated by pharmacist-in-charge Dong. Upon review of the daily count of the drug and the video footage from the pharmacy, it was confirmed that Respondent was responsible for four incidents of loss of promethazine with codeine on May 31, 2012, June 8, 2012, June 18, 2012, and June 22, 2012. Respondent stole the drug by reaching into the promethazine with codeine stock bin, removing bottles, and walking off with the bottles of promethazine with codeine. No prescriptions for promethazine with codeine cough syrup were sold or filled by the pharmacy during the dates in question. On July 2, 2012, the investigator interviewed Respondent in the presence of local pharmacy management, Kaiser Human Resource personnel and a union representative. The union representative privately advised the Kaiser Human Resources representative that Respondent had admitted to diverting the promethazine with codeine cough syrup on four or five occasions, and was willing to resign in lieu of termination for theft. Although Respondent would not personally admit the diversion to the Kaiser representatives out of fear of criminal prosecution, he confirmed his written resignation in lieu of termination.
- 18. On April 15, 2013, a criminal complaint in the case of *People v. Harvey Ayala Alvarez* (Super. Ct. Sacramento County Case No. 13M02794) was filed against Respondent on charges of violation of Business and Professions Code section 4060 (Possession of Controlled Substance without a valid prescription) and Penal Code section 503 (Embezzlement), for the conduct set

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forth above in paragraphs 17 through 21, and their subparts. This matter is currently pending in Sacramento County Superior Court.

SECOND CAUSE FOR DISCIPLINE

(Unlawful Possession of Controlled Substance)

19. Respondent is subject to discipline under Code section 4060 and Health and Safety Code section 11350, in that Respondent had possession of a controlled substance, to wit:

Promethazine with Codeine, without authorization or a valid prescription therefore, as more fully set forth above in paragraph 17 and its subpart.

THIRD CAUSE FOR DISCIPLINE

(Furnishing of Dangerous Drug)

20. Respondent is subject to discipline under Code section 4059 and Health and Safety Code section 11170, in that on multiple instances Respondent furnished to himself a dangerous drug, to wit: promethazine with codeine, without a valid prescription, as more fully set forth above in paragraph 17 and its subpart.

FOURTH CAUSE FOR DISCIPLINE

(Violation of Statutes Regulating Controlled Substances and Dangerous Drugs)

21. Respondent is subject to discipline under Code section 4301, subdivision (j), on the grounds of unprofessional conduct, in that between approximately May 31, 2012 and June 22, 2012, Respondent violated statues regulating controlled substances and dangerous drugs, including Business and Professions Code section 4060 and Health and Safety Code section 11350, as set forth above in paragraph 18, Business and Professions Code section 4059 and Health and Safety Code section 11170, as set forth above in paragraph 19, and Health and Safety Code section 11173, as set forth above in paragraph 20.

FIFTH CAUSE FOR DISCIPLINE

(Conviction of Crime)

22. Respondent is subject to discipline under Code section 4301, subdivision (*I*), in that he was convicted of the following crime which is substantially related to the qualifications, functions, or duties of a licensed pharmacy technician: On or about November 6, 2012, in the case of *People*

Accusation

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VIRGINA HEROLD
Executive Officer
Board of Pharmacy
Department of Consumer Affairs
State of California