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6	BEFORE THE BOARD OF PHARMACY		
7	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
8			
9	In the Matter of the Petition to Revoke Probation Against:	Case No. 3870	
10	CYNTHIA MARIE CRIST	DEFAULT DECISION AND ODDED	
11	1702 Ventura Street Suisun, CA 94585	DEFAULT DECISION AND ORDER	
12	Pharmacy Technician License No. TCH 20695	[Gov. Code, §11520]	
13	Respondent.		
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15	FINDINGS OF FACT		
16	1. On or about November 17, 2010, Complainant Virginia Herold, in her official		
17	capacity as the Executive Officer of the Board of I	Pharmacy, Department of Consumer Affairs,	
18	filed Petition to Revoke Probation No. 3870 against Cynthia Marie Crist (Respondent) before the		
19	Board of Pharmacy. (A copy of the Petition to Revoke Probation is attached as exhibit A.)		
20	2. On or about November 7, 1996, the B	oard of Pharmacy issued Pharmacy Technician	
21	License No. TCH 20695 to Cynthia M. Crist (Res	pondent). The License was in full force and	
22	effect at all times relevant to the allegations in Pet	ition to Revoke No. 3870. The License expired	
23	on December 31, 2010, and has not been renewed	It is currently under disciplinary suspension.	
24	3. In a disciplinary action titled "In the N	fatter of the Accusation against Cynthia Marie	
25	Crist," Case No. 3304, the Board of Pharmacy iss	ued a decision, effective January 28, 2010, in	
26	which Respondent's License was revoked. Howe	ver, revocation was stayed and Respondent was	
27	placed on probation for a period of four (4) years	with certain terms and conditions. (A copy of	
28	the Decision and Order in Case No. 3304 is attached as exhibit B.)		
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1	4. On or about November 22, 2010, Respondent was served by Certified and First Class		
2	Mail with copies of: Petition to Revoke Probation No. 3870; a Statement to Respondent; a Notice		
3	of Defense (2 copies); a Request for Discovery; and Discovery Statutes (Gov. Code, §§ 11507.5,		
4	11507.6, 11507.7) to Respondent's address of record, which was and is1 702 Ventura Street,		
5	Suisun, CA 94585. Pursuant to Business and Professions Code section 136 and/or 4100, and/or		
6	California Code of Regulations, title 16, section 1704, Respondent's address of record, and any		
7	changes thereto, are required to be reported and maintained with the Board of Pharmacy (Board).		
8	5. Service of the Petition to Revoke Probation was effective under Government Code		
9 ·	section 11505, subdivision (c) and/or Business and Professions Code section 124.		
10	6. Government Code section 11506 states, in pertinent part:		
11	(c) The respondent shall be entitled to a hearing on the merits if the respondent		
12	files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall		
13	constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.		
14	7. Respondent failed to file a Notice of Defense within 15 days after service upon her of		
15	the Petition to Revoke Probation, and therefore waived her right to a hearing on the merits of		
16	Petition to Revoke Probation No. 3870.		
17	8. California Government Code section 11520 states, in pertinent part:		
18	(a) If the respondent either fails to file a notice of defense or to appear at the bearing, the approxy may take action based upon the respondent's express admissions		
19	hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to		
20	respondent.		
21	9. Pursuant to its authority under Government Code section 11520, the Board finds		
22	Respondent is in default. The Board will take action without further hearing and, based on the		
23	relevant evidence contained in the Default Decision Investigatory Evidence Packet in this matter,		
24	as well as taking official notice of all the investigatory reports, exhibits and statements contained		
25	therein on file at the Board's offices regarding the allegations contained in Petition to Revoke		
26	Probation No. 3870, finds that the charges and allegations in Petition to Revoke Probation No.		
27	3870, are separately and severally true and correct by clear and convincing evidence.		
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DEFAULT DECISION AND ORDER

1	DETERMINATION OF ISSUES		
2	1. Based on the foregoing findings of fact, Respondent Cynthia Marie Crist has		
3	subjected her Pharmacy Technician Registration No. TCH 20695 to discipline.		
4	2.	The agency has jurisdiction to adjudicate this case by default.	
5	3.	The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician	
6	License based upon the following violations in the Petition to Revoke Probation supported by the		
7	evidence contained in the Default Decision Investigatory Evidence Packet in this case.:		
8	a. In violation of Term and Condition 3 of the probation imposed by the Decision and		
9	Order of the Board in Case No. 3304, Respondent failed to timely submit quarterly reports;		
10	b. In violation of Term and Condition 6 of the probation ordered in Case No. 3304,		
11	Respondent failed to timely submit compliant employer acknowledgments;		
12	C.	In violation of Term and Condition 8 of the probation ordered in Case No. 3304,	
13	Respondent failed to timely submit to/cooperate with random drug screening;		
14	d.	In violation of Term and Condition 9 of the probation ordered in Case No. 3304,	
15	Respondent failed to timely notify the Board of the departure of her work site monitor, and/or to		
16	timely nominate a replacement work site monitor for approval by the Board or its designee;		
17	e. In violation of Term and Condition 12 of the probation ordered in Case No. 3304,		
18	Respondent	t failed to timely make cost recovery payments to the Board; and	
19	f. In violation of Term and Condition 5 of the probation ordered in Case No. 3304,		
20	Respondent	t failed to cooperate with Board staff ensuring her compliance with probation.	
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		DEFAULT DECISION AND ORDER	

1	ORDER	
2	IT IS SO ORDERED that Pharmacy Technician License No. TCH 20695, heretofore issued	
3	to Respondent Cynthia Marie Crist, is revoked.	
4	Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a	
5	written motion requesting that the Decision be vacated and stating the grounds relied on within	
6	seven (7) days after service of the Decision on Respondent. The agency in its discretion may	
7	vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute.	
8	This Decision shall become effective on March 28, 2011.	
9	It is so ORDERED February 25, 2011.	
10	& C. Wussi	
11	1 C. Settore	
12	STANLEY C. WEISSER, BOARD PRESIDENT	
13	FOR THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS	
14		
15	20384229.DOC DOJ Matter ID:SF2010202658	
16	Attachment:	
17	Exhibit A: Petition to Revoke Probation Exhibit B: Decision and Order in Case No. 3304	
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	4 DEFAULT DECISION AND ORDER	

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DEFAULT DECISION AND ORDER

Exhibit A

Petition to Revoke Probation

	$\sum f$	N	
1	EDMUND G. BROWN JR.		
2	Attorney General of California FRANK H. PACOE		
3	Supervising Deputy Attorney General JOSHUA A. ROOM		
4	Deputy Attorney General State Bar No. 214663		
5	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004		
6	Telephone: (415) 703-1299 Facsimile: (415) 703-5480		
7	Attorneys for Complainant		
8	BEFORE THE BOARD OF PHARMACY		
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
10	In the Matter of the Petition to Revoke Probation	Case No. 3870	
11	Against:	Case 110. 3870	
12	CYNTHIA MARIE CRIST		
13	1702 Ventura StreetPETITION TO REVOKE PROBATIONSuisun, CA 9458594585		
14	Pharmacy Technician License No. TCH 20695		
15	Respondent.		
16		L . 	
17	Complainant alleges:		
18	PARTIES		
19	1. Virginia Herold (Complainant) brings	this Petition to Revoke Probation solely in her	
20	official capacity as Executive Officer, Board of Pl	narmacy, Department of Consumer Affairs.	
21	2. On or about November 7, 1996, the Board of Pharmacy issued Pharmacy Technician		
22	License No. TCH 20695 to Cynthia M. Crist (Respondent). The License is in full force and effect		
23	and will expire on December 31, 2010, unless ren	ewed	
24	3. In a disciplinary action titled "In the N	Aatter of the Accusation against Cynthia Marie	
25	Crist," Case No. 3304, the Board of Pharmacy issued a decision, effective January 28, 2010, in		
26	which Respondent's License was revoked. Howe	ver, revocation was stayed and Respondent was	
27	placed on probation for a period of four (4) years with certain terms and conditions. A copy of		
28	the Decision and Order in Case No. 3304 is attached as exhibit A and incorporated by reference.		
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•		PETITION TO REVOKE PROBATION (Case No. 3870)	

JURISDICTION AND STATUTORY PROVISIONS

4. This Petition to Revoke Probation is brought before the Board of Pharmacy (Board),
 Department of Consumer Affairs, under the authority of the following laws. All section
 references are to the Business and Professions Code (Code) unless otherwise indicated.

5. Section 4011 of the Code provides that the Board shall administer and enforce both the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances Act [Health & Safety Code, § 11000 et seq.].

6. Section 4300(a) of the Code provides that every license issued by the Board may be suspended or revoked.

Nection 118(b) of the Code provides, in pertinent part, that the suspension, expiration,
surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a
disciplinary action during the period within which the license may be renewed, restored, reissued
or reinstated. Section 4402(e) of the Code provides that any non-pharmacist license issued by the
Board may be canceled if not renewed within 60 days after expiration, and any license canceled
in this fashion may not be reissued but will instead require a new application to seek reissuance.

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FIRST CAUSE TO REVOKE PROBATION

(Failure to Timely Submit Quarterly Report(s))

8. At all times after the effective date (January 28, 2010) of the Decision and Order
 imposing probation on Respondent's License, Term and Condition 3 of that Order required that
 Respondent report to the Board quarterly, on a schedule as directed by the Board or its designee,
 either in person or in writing, as directed. Respondent was directed to report quarterly, in writing,
 with reports made due on April 10, 2010, July 10, 2010, October 10, 2010, and thereafter. No
 report was submitted for the October 10, 2010 deadline. This failure to timely submit quarterly
 report(s) subjects Respondent's License to revocation.

SECOND CAUSE TO REVOKE PROBATION `

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(Failure to Timely Submit Compliant Employer Acknowledgment(s)) 9. At all times after the effective date (January 28, 2010) of the Decision and Order imposing probation on Respondent's License, Term and Condition 6 of that Order required that Respondent notify her employer(s) of the decision in Case No. 3304 and that within 30 days she cause such employer(s) to submit a written acknowledgment of the decision in which her direct supervisor, pharmacist-in-charge, and owner each report that they have read the decision in Case No. 3304 and the terms and conditions imposed thereby. Respondent failed to timely submit an acknowledgment in writing from her pharmacist-in-charge. This failure to timely submit written acknowledgment(s) subjects Respondent's License to revocation.

THIRD CAUSE TO REVOKE PROBATION

(Failure to Timely Submit to/Cooperate With Random Drug Screening)

At all times after the effective date (January 28, 2010) of the Decision and Order 10. imposing probation on Respondent's License, Term and Condition 8 of that Order required that Respondent participate at her own expense in random drug screening/testing, as directed by the 16 Board or its designee, and that she fully cooperate with the Board or its designee in doing so. 17 Respondent failed to timely submit to random drug screening/testing as directed by the Board or 18 its designee, and/or to cooperate with the Board or its designee in doing so, as follows: 19

On or about January 28, 2010, in preparation for commencement of probation. a. 20 Board staff sent Respondent a letter with instructions for her compliance with the testing required 21 by Term and Condition 8, including directions for enrollment with and testing by FirstLab; 22

Ъ. Respondent did not complete enrollment with FirstLab until on or about March 23 3, 2010. Following enrollment with FirstLab, the testing protocol requires Respondent to call or 24 login to the FirstLab management system every day, at which time she receives instructions 25 regarding whether she is required to submit to testing on that day. Testing must be observed. 26

27 c. On or about March 13 and March 16, 2010, Respondent failed to call or login to 28 the FirstLab testing management system.

On or about March 18, 2010, Board staff sent Respondent a letter regarding her d. 1 non-compliant failure to contact the FirstLab system on or about March 13 and March 16, 2010. 2 On or about May 24, 2010, Respondent had a non-observed drug test. e. 3 f. On or about June 8, 2010, Board staff sent Respondent a letter regarding her 4 non-compliant drug test on or about May 24, 2010. 5 Respondent failed to contact FirstLab and/or missed scheduled testing on g, 6 several additional dates in or around July, August, September, and October 2010. 7 On or about October 28, 2010, Respondent appeared for an in-person meeting h. 8 at the Board offices. When she was asked why she had failed to call in and/or missed testing on 9 nine (9) occasions to that point, Respondent replied that she sometimes "just forgets." 10 Respondent subsequently failed to contact FirstLab and/or missed scheduled i. 11 testing on at least two more occasions in October and November 2010. 12 These failures to timely submit to random drug testing and/or to cooperate with 13 j. the Board or its designee with regard to same subjects Respondent's License to revocation. 14 15 FOURTH CAUSE TO REVOKE PROBATION 16 (Failure to Notify Board of Change in Work Site Monitor) 17 At all times after the effective date (January 28, 2010) of the Decision and Order 18 11. imposing probation on Respondent's License, Term and Condition 9 of that Order required that 19 within 10 days Respondent identify a work site monitor for approval by the Board, to supervise 20 Respondent during working hours. Respondent is required to ensure that the work site monitor 21 reports to the Board quarterly, and is required to nominate a new work site monitor within 10 22 days in the event that Respondent changes employment or otherwise is no longer subject to the 23 supervision of the approved work site monitor. Respondent failed to notify the Board when her 24 25 approved work site monitor left her workplace, and failed to timely nominate a replacement. This failure to timely notify the Board of her work site monitor's departure, and/or failure to timely 26 27 nominate a new work site monitor for approval, subject(s) Respondent's License to revocation. 28 4

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1	FIFTH CAUSE TO REVOKE PROBATION		
2	(Failure to Timely Pay Cost Recovery)		
3	12. At all times after the effective date (January 28, 2010) of the Decision and Order		
4	imposing probation on Respondent's License, Term and Condition 12 of that Order required that		
5	Respondent pay to the Board its costs of investigation and prosecution totaling \$1,900.00, during		
6	the first 2 years of probation, in equal quarterly installments of \$237.50. Payments were due on		
7	April 10, 2010, July 10, 2010, October 10, 2010, and thereafter. No payment was timely made.		
8	The first payment was made on or about April 28, 2010. Respondent then failed to make the July		
9	10, 2010 payment. Board staff sent Respondent a non-compliance letter regarding this payment		
10	on or about August 6, 2010, and payment was finally received on or about September 2, 2010.		
11	Respondent failed to submit any payment by the October 10, 2010 deadline. This failure to make		
12	timely payment(s) toward cost recovery subjects Respondent's License to revocation.		
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14	SIXTH CAUSE TO REVOKE PROBATION		
15	(Failure to Cooperate with Board Staff)		
16	13. At all times after the effective date (January 28, 2010) of the Decision and Order		
17	imposing probation on Respondent's License, Term and Condition 5 of that Order required that		
18	Respondent cooperate with the Board's inspection program and with the Board's monitoring and		
19	investigation of Respondent's compliance with terms and conditions of his probation. As detailed		
20	in paragraphs 8-12 above, Respondent failed to timely cooperate on one or more occasions. Her		
21	failure(s) to timely cooperate as required subject Respondent's License to revocation.		
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26	OTHER MATTERS – EXTENSION OF PROBATION		
27	14. At all times after the effective date (January 28, 2010) of the Decision and Order		
28	imposing probation on Respondent's License, Term and Condition 17 of that Order required:		
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	PETITION TO REV OKE PROBATION (Case No. 3870)		

17. Violation of Probation.

If a respondent has not complied with any term or condition of probation, the board shall have continuing jurisdiction over respondent, and probation shall automatically be extended, until all terms and conditions have been satisfied or the board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed.

If respondent violates probation in any respect, the board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. Notice and opportunity to be heard are not required for those provisions stating that a violation thereof may lead to automatic termination of the stay and/or revocation of the license. If a petition to revoke probation or an accusation is filed against respondent during probation, the board shall have continuing jurisdiction, and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

15. Pursuant to the operation of Term and Condition 17 of the probation order applicable

10 || to Respondent's License, probation is automatically extended by the filing hereof, and/or by

11 Respondent's failure to comply with the terms and conditions of probation, until such time as this

Petition to Revoke Probation is heard and decided, or until the Board has taken other action as

13 deemed appropriate to treat the failure to comply as a violation of probation.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

Revoking the probation that was granted by the Board of Pharmacy in Case No. 3304
 and imposing the disciplinary order that was stayed, thereby revoking Pharmacy Technician
 License No. TCH 20695 issued to Cynthia Marie Crist;

21 2. Revoking or suspending Pharmacy Technician License No. TCH 20695, issued to
22 Cynthia Marie Crist;

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3. Taking such other and further action as is deemed necessary and proper.

DATED: 25

VIRGINIA HEROLD Executive Officer Board of Pharmacy Department of Consumer Affairs State of California Complainant

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