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6	BEFORE THE BOARD OF PHARMACY		
7	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
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9	In the Matter of the Accusation Against:	Case No. 3511	
10	AMY MARIE CETRONE 3775 Villa Terrace	DEFAULT DECISION AND ORDER	
11	San Diego, CA 92104	[Gov. Code, §11520]	
12	Pharmacy Technician Registration		
13	No. TCH 54565		
14	Respondent.		
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16	<u>FINDINGS OF FACT</u>		
17	1. On or about July 6, 2010, Complainant Virginia Herold, in her official capacity as the		
18	Executive Officer of the Board of Pharmacy, Department of Consumer Affairs, filed Accusation		
19	No. 3511 against Amy Marie Cetrone (Respondent) before the Board of Pharmacy. (Accusation		
20	attached as Exhibit A.)		
21	2. On or about January 27, 2004, the Board of Pharmacy (Board) issued Pharmacy		
22	Technician Registration No. TCH 54565 to Respondent. The Pharmacy Technician Registration		
23	was in full force and effect at all times relevant to the charges brought in Accusation No. 3511		
24	and will expire on November 30, 2011, unless renewed.		
25	3. On or about July 20, 2010, Respondent was served by Certified and First Class Mail		
26	copies of the Accusation No. 3511, Statement to Respondent, Notice of Defense, Request for		
27	Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and 11507.7)		
28	at Respondent's address of record which, pursuant to Business and Professions Code sections 136		
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and 4100, as well as California Code of Regulations, title 16, section 1704, is required to be reported and maintained with the Board, which was and is: 3775 Villa Terrace, San Diego, CA 92104.

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c) and/or Business & Professions Code section 124.
- 5. On or about July 26, 2010, the aforementioned documents sent Certified Mail to Respondent were returned by the U.S. Postal Service marked "Refused."
 - 6. Government Code section 11506 states, in pertinent part:
 - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore, waived her right to a hearing on the merits of Accusation No. 3511.
 - 8. California Government Code section 11520 states, in pertinent part:
 - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 3511, finds that the charges and allegations in Accusation No. 3511, are separately and severally, found to be true and correct by clear and convincing evidence.

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DOJ Matter ID:SD2009804873

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R (. Wussi STANLEY C. WEISSER, BOARD PRESIDENT FOR THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS Attachment: Exhibit A: Accusation 3

Exhibit A

Accusation

1 2 3 4 -5 6 7	EDMUND G. BROWN JR. Attorney General of California JAMES M. LEDAKIS Supervising Deputy Attorney General RON ESPINOZA Deputy Attorney General State Bar No. 176908 110 West "A" Street, Suite 1100 San Diego, CA 92101- P.O. Box 85266 San Diego, CA 92186-5266 Telephone: (619) 645-2100 Facsimile: (619) 645-2061 Attorneys for Complainant		
. 8	BEFORE THE		
9	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS		
10	STATE OF CALIFORNIA		
11	In the Matter of the Accusation Against:	Case No. 3511	
13	AMY MARIE CETRONE 3775 Villa Terrace		
14	San Diego, CA 92104	ACCUSATION	
15	Pharmacy Technician Registration		
16	No. TCH 54565		
17	Respondent.	p	
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19	Complainant alleges:		
20	PARTIES		
21	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity		
22	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.		
23	2. On or about January 27, 2004, the Board of Pharmacy issued Pharmacy Technician		
24	Registration Number TCH 54565 to Amy Marie Cetrone (Respondent). The Pharmacy		
25	Technician Registration was in full force and effect at all times relevant to the charges brought		
26	herein, and will expire on November 30, 2011, unless renewed.		
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- This Accusation is brought before the Board of Pharmacy (Board), Department of 3. Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
- Section 118, subdivision (b), of the Code provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
 - 5. Section 4300 of the Code states:
 - "(a) Every license issued may be suspended or revoked.
- "(b) The board shall discipline the holder of any license issued by the board, whose default has been entered or whose case has been heard by the board and found guilty, by any of the following methods:
 - "(1) Suspending judgment.
 - "(2) Placing him or her upon probation.
 - "(3) Suspending his or her right to practice for a period not exceeding one year.
 - "(4) Revoking his or her license.
- "(5) Taking any other action in relation to disciplining him or her as the board in its discretion may deem proper.

(e) The proceedings under this article shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of the Government Code, and the board shall have all the powers granted therein. The action shall be final, except that the propriety of the action is subject to review by the superior court pursuant to Section 1094.5 of the Code of Civil Procedure."

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STATUTORY PROVISIONS

6. Section 4301 of the Code states:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake.

Unprofessional conduct shall include, but is not limited to, any of the following:

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"(1) The conviction of a crime substantially related to the qualifications, functions, and duties of a licensee under this chapter. The record of conviction of a violation of Chapter 13 (commencing with Section 801) of Title 21 of the United States Code regulating controlled substances or of a violation of the statutes of this state regulating controlled substances or dangerous drugs shall be conclusive evidence of unprofessional conduct. In all other cases, the record of conviction shall be conclusive evidence only of the fact that the conviction occurred. The board may inquire into the circumstances surrounding the commission of the crime, in order to fix the degree of discipline or, in the case of a conviction not involving controlled substances or dangerous drugs, to determine if the conviction is of an offense substantially related to the qualifications, functions, and duties of a licensee under this chapter. A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this provision. The board may take action when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment.

7. Section 4313 of the Code states:

"In determining whether to grant an application for licensure or whether to discipline or reinstate a license, the board shall give consideration to evidence of rehabilitation. However,

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public protection shall take priority over rehabilitation and, where evidence of rehabilitation and public protection are in conflict, public protection shall take precedence."

8. Section 482 of the Code states:

"Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

". . . .

"(b) Considering suspension or revocation of a license under Section 490.

"Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee."

- 9. Section 490 of the Code provides that a board may suspend or revoke a license on the ground that the licensee has been convicted of a crime substantially related to the qualifications, functions, or duties of the business or profession for which the license was issued.
 - 10. Section 493 of the Code states:

"Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact, and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

"As used in this section, 'license' includes 'certificate,' 'permit,' 'authority,' and 'registration.'"

REGULATIONS

11. California Code of Regulations, title 16, section 1769, subdivision (b) states:

"When considering the suspension or revocation of a facility or personal license on the ground that the licensee or the registrant has been convicted of a crime, the board in evaluating

Accusation

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FIRST CAUSE FOR DISCIPLINE

(July 15, 2004 Conviction for Burglary on April 24, 2004)

- 15. Respondent is subject to disciplinary action under Code sections 490 and 4301, subdivision (1), in that she was convicted of a crime substantially related to the duties, functions, and qualifications of a pharmacy technician. The circumstances are as follows:
- a. On July 15, 2004, in a criminal proceeding entitled *People v. Amy Marie Cetrone*, in the Superior Court of California, County of San Diego, East County Division case no. CE240734, Respondent was convicted by her plea of guilty to a violation of Penal Code section 459 (burglary), a misdemeanor.
- b. The circumstances of the crime are that on April 24, 2004, Respondent went to Barona Casino in Lakeside, California, with a fictitious check with the intent to cash the check for \$1,000. Although Respondent's name was printed on the check, the account number on the check belonged to a different account holder, not Respondent.
- c. Respondent was sentenced as follows: summary probation for three years, 365 days custody stayed pending successful completion of probation, serve 15 days in jail, and pay various fines and fees. On February 10, 2005, the San Diego County Sheriff's Department issued a Notification of Program Failure in that Respondent was sentenced to 15 eight-hour workdays in lieu of 15 days in custody. Respondent failed to complete her work assignment and was terminated from the Sheriff's Work Release Program. On March 21, 2005, Respondent failed to appear and pay her fines and fees and was referred to collection. On May 9, 2005, a warrant was issued against Respondent for failing to complete her 15 eight-hour workdays in lieu of custody and her probation was revoked. On May 13, 2005, Respondent appeared ex-parte and in custody before the El Cajon Superior Court regarding her probation that was revoked on May 9, 2005, and her warrant was cleared. Respondent was assessed various fines and fees. Respondent was ordered to complete a Public Work Service Program for 12 days (and received credit for 3 days time served).

SECOND CAUSE FOR DISCIPLINE

(May 6, 2009 Convictions for Burglary and Assault With a Deadly Weapon on November 10, 2008)

- 16. Respondent is subject to disciplinary action under Code sections 490 and 4301, subdivision (1), in that she was convicted of a crime substantially related to the duties, functions, and qualifications of a pharmacy technician. The circumstances are as follows:
- a. On or about May 6, 2009, in a criminal proceeding entitled *The People of the State of California v. Amy Cetrone*, San Diego Superior Court, County of San Diego, South County Division, case no. SCS220491, Respondent pled guilty to violating Penal Code section 459 (burglary) and Penal Code section 245, subdivision (a)(1) (assault with a deadly weapon), both felonies.
- b. The circumstances of the crime are that on November 10, 2008, Respondent was observed taking merchandise that she did not pay for from Mervyn's department store on Saturn Boulevard in San Diego, California. The Department Supervisor for Loss Prevention of Mervyn's stopped Respondent as she exited the store and Respondent turned towards him with a knife. The Department Supervisor struggled with Respondent and gained control of the knife. He detained Respondent and contacted the police. The police arrived and Respondent was subsequently arrested.
- c. As a result of the convictions, Respondent was sentenced to three years probation and 180 days stayed custody.

THIRD CAUSE FOR DISCIPLINE

(January 22, 2010 Conviction for Possession of Controlled Substance for Sale on January 9, 2010)

- 17. Respondent is subject to disciplinary action under Code sections 490 and 4301, subdivision (1), in that she was convicted of a crime substantially related to the duties, functions, and qualifications of a pharmacy technician. The circumstances are as follows:
- a. On or about January 22, 2010, in a criminal proceeding entitled *People v. Amy Cetrone*, San Diego Superior Court, County of San Diego, South County Division, case