BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

Case No. 3377

TARGET STORE NO. T-228 ANDREW MARK STERNBERG, PIC 6635 Fallbrook Avenue West Hills, CA 91307 Pharmacy Permit No. PHY 44113,

and

ANDREW MARK STERNBERG

6840 Sunset Ridge Court West Hills, CA 91307 Pharmacist License No. RPH 32370

Respondent.

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Pharmacy, Department of Consumer Affairs, as its Decision in this matter as against Respondent Target Store No. T-228 only.

This decision shall become effective on March 28, 2011.

It is so ORDERED on February 25, 2011.

BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

Ву

STANLEY C. WEISSER Board President

		:	
1 2	EDMUND G. BROWN JR. Attorney General of California GREGORY J. SALUTE Supervising Deputy Attorney General		
3	SUSAN MELTON WILSON Deputy Attorney General		
4	State Bar No. 106902 300 So. Spring Street, Suite 1702		
5	Los Angeles, CA 90013 Telephone: (213) 897-4942	·	
6	Facsimile: (213) 897-2804 E-mail: Susan. Wilson@doj.ca.gov		
7	Attorneys for Complainant		
8		RE THE PHARMACY	
9	DEPARTMENT OF C	CONSUMER AFFAIRS CALIFORNIA	
10	STATE OF C		
11	In the Matter of the Accusation	Case No. 3377	
12	Against:	STIPULATED SETTLEMENT AND DISCIPLINARY ORDER	
13	TARGET STORE NO. T-228, ANDREW MARK STERNBERG,	DISCH LINARY ORDER	
14	Pharmacist-In-Charge 6635 Fallbrook Avenue		
15	West Hills, CA 91307		
16	Pharmacy Permit No. PHY 44113,		
17	and		
18	ANDREW MARK STERNBERG 6840 Sunset Ridge Court		
19	West Hills, CA 91307 Pharmacist License No. RPH 32370		
20	Respondents.		
21			
22	In the interest of a prompt and speedy set	tlement of this matter, consistent with the public	
23	interest and the responsibility of the Board of Ph	armacy of the Department of Consumer Affairs,	
24	the parties hereby agree to the following Stipulated Settlement and Disciplinary Order which w		
25	be submitted to the Board for approval and adoption as the final disposition of the Accusation		
26	solely with respect to Respondent Target Store N	Io. T-228.	
27			
28			

PARTIES

- 1. Virginia Herold (Complainant) is the Executive Officer of the Board of Pharmacy. She brought this action solely in her official capacity and is represented in this matter by Edmund G. Brown Jr., Attorney General of the State of California, by Susan Melton Wilson, Deputy Attorney General.
- 2. Respondent Target Store No. T-228, a corporation (Respondent) is represented in this proceeding by attorney J. Susan Graham, whose address is 1925 Century Park East, Suite 500 Los Angeles, CA 90067-2506. Miaja Cassidy, as the Director, Healthcare Compliance for Target Stores is the authorized representative of the corporate licensee.
- 3. On or about February 17, 1999, the Board of Pharmacy (Board) issued Pharmacy Permit No. PHY 44113 to Target Store No. T-228, Andrew Mark Sternberg, Pharmacist-In-Charge (Respondent TARGET STORE NO. T-228). Andrew Mark Sternberg is and has been the Pharmacist-In-Charge since July 21, 2001. The Pharmacy Permit was in full force and effect at all times relevant to the charges brought herein and will expire on June 1, 2011, unless renewed.
- 4. On or about August 18, 1978, the Board issued Pharmacist License No. RPH 32370 to Andrew Mark Sternberg (Respondent ANDREW MARK STERNBERG). The Pharmacist License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2012, unless renewed.

JURISDICTION

5. Accusation No. 3377 was filed before the Board of Pharmacy (Board),
Department of Consumer Affairs, and is currently pending against Respondent. The Accusation
and all other statutorily required documents were properly served to Respondent on November
13, 2009. Respondent timely filed its Notice of Defense contesting the Accusation. A copy of
Accusation No. 3377 is attached as **Exhibit A** and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 6. Respondent Target Store No. T-228, by its authorized representative, has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation No. 3377. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 7. Respondent Target Store No. T-228, by its authorized representative is fully aware of its legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at its own expense; the right to confront and cross-examine the witnesses against them; the right to present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 8. Respondent Target Store No. T-228, by its authorized representative, voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 9. Respondent Target Store No. T-228, by its authorized representative admits the truth of each and every charge and allegation in Accusation No. 3377.
- 10. Respondent Target Store No. T-228, by its authorized representative agrees that its Pharmacy Permit is subject to discipline and they agree to be bound by the Board of Pharmacy's imposition of discipline as set forth in the Disciplinary Order below.

RESERVATION

11. The admissions made by Respondent herein are only for the purposes of this proceeding, or any other proceedings in which the Board of Pharmacy or other professional licensing agency is involved, and shall not be admissible in any other criminal or civil proceeding.

CONTINGENCY

- Respondent understands and agrees that counsel for Complainant and the staff of the Board of Pharmacy may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or its counsel. By signing the stipulation, Respondent understands and agrees that it may not withdraw its agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 13. The parties understand and agree that facsimile copies of this Stipulated Settlement and Disciplinary Order, including facsimile signatures thereto, shall have the same force and effect as the originals.
- 14. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 15. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Pharmacy Permit No. PHY 44113 issued to Respondent TARGET STORE NO. T-228 is revoked; however, revocation is stayed and Respondent is placed on probation for five (5) years, subject to the terms and conditions listed below.

Obey All Laws

1. Respondent shall obey all state and federal laws and regulations.

Respondent shall report any of the following occurrences to the board, in writing, within seventy-two (72) hours of such occurrence:

- X an arrest or issuance of a criminal complaint for violation of any provision of the Pharmacy Law, state and federal food and drug laws, or state and federal controlled substances laws
 - X a plea of guilty or nolo contendre in any state or federal criminal proceeding to any criminal complaint, information or indictment
 - X a conviction of any crime
 - X discipline, citation, or other administrative action filed by any state or federal agency which involves respondent's pharmacy license or which is related to the practice of pharmacy or the manufacturing, obtaining, handling, distributing, billing, or charging for any drug, device or controlled substance.

Failure to timely report such occurrence shall be considered a violation of probation.

Report to the Board

2. Respondent shall report to the board quarterly, on a schedule as directed by the board or its designee. The report shall be made either in person or in writing, as directed. Among other requirements, respondent shall state in each report under penalty of perjury whether there has been compliance with all the terms and conditions of probation. Failure to submit timely reports in a form as directed shall be considered a violation of probation. Any period(s) of delinquency in submission of reports as directed may be added to the total period of probation. Moreover, if the final probation report is not made as directed, probation shall be automatically extended until such time as the final report is made and accepted by the board.

Interview with the Board

3. Upon receipt of reasonable prior notice, respondent shall appear in person for interviews with the board or its designee, at such intervals and locations as are determined by the board or its designee. Failure to appear for any scheduled interview without prior notification to board staff, or failure to appear for two (2) or more scheduled interviews with the board or its designee during the period of probation, shall be considered a violation of probation.

Cooperate with Board Staff

4. Respondent shall cooperate with the board's inspection program and with the board's monitoring and investigation of respondent's compliance with the terms and conditions of his probation. Failure to cooperate shall be considered a violation of probation.

Probation Monitoring Costs

5. Respondent shall pay any costs associated with probation monitoring as determined by the board each and every year of probation. Such costs shall be payable to the board on a schedule as directed by the board or its designee. Failure to pay such costs by the deadline(s) as directed shall be considered a violation of probation.

Status of License

6. Respondent shall, at all times while on probation, maintain an active, current license with the board, including any period during which suspension or probation is tolled. Failure to maintain an active, current license shall be considered a violation of probation.

If respondent's license expires or is cancelled by operation of law or otherwise at any time during the period of probation, including any extensions thereof due to tolling or otherwise, upon renewal or reapplication respondent's license shall be subject to all terms and conditions of this probation not previously satisfied.

License Surrender While on Probation/Suspension

7. Following the effective date of this decision, should respondent be unable to satisfy the terms and conditions of probation, respondent may tender its license to the board for surrender. The board or its designee shall have the discretion whether to grant the request for surrender or take any other action it deems appropriate and reasonable. Upon formal acceptance of the surrender of the license, respondent will no longer be subject to the terms and conditions of probation. This surrender constitutes a record of discipline and shall become a part of the respondent's license history with the board.

Upon acceptance of the surrender, respondent shall relinquish its license to the board within ten (10) days of notification by the board that the surrender is accepted. Respondent may not reapply for any license from the board for three (3) years from the effective date of the surrender. Respondent shall meet all requirements applicable to the license sought as of the date the application for that license is submitted to the board, including any outstanding costs.

Administrative Penalty

8. Respondent Target Store T-228 shall pay an administrative penalty of One Hundred Thousand Dollars (\$100,000.00). Respondent shall make payment of the assessed administrative penalty as follows. Payments shall be made in eighteen (18) equal installments, beginning with the first payment due on or before the effective date of this Decision and Order, with a payment due every ninety (90) days thereafter. Respondent may pay the full remaining unpaid balance at any time. It shall be Respondent's responsibility to mail or otherwise deliver each payment directly to the Board at the Board's Sacramento address in a timely manner. Failure to make any payment when due shall be considered a violation of probation.

Report of Controlled Substances—Respondent Target T-228

9. Respondent owner shall submit quarterly reports to the board detailing the total acquisition and disposition of such controlled substances as the board may direct. Respondent

owner shall specify the manner of disposition (e.g., by prescription, due to burglary, etc.) or acquisition (e.g., from a manufacturer, from another retailer, etc.,) of such controlled substances. Respondent owner shall report on a quarterly basis or as directed by the board. The report shall be delivered or mailed to the board no later than ten (10) days following the end of the reporting period. Failure to timely prepare or submit such reports shall be considered a violation of probation.

Notice to Employees - Respondent Target T-228

10. Respondent owner shall, upon or before the effective date of this decision, ensure that all employees involved in permit operations are made aware of all the terms and conditions of probation, either by posting a notice of the terms and conditions, circulating such notice, or both. If the notice required by this provision is posted, it shall be posted in a prominent place and shall remain posted throughout the probation period. Respondent owner shall ensure that any employees hired or used after the effective date of this decision are made aware of the terms and conditions of probation by posting a notice, circulating a notice, or both. Additionally, respondent owner shall submit written notification to the board, within fifteen (15) days of the effective date of this decision, that this term has been satisfied. Failure to submit such notification to the board shall be considered a violation of probation.

"Employees" as used in this provision includes all full-time, part-time, volunteer, temporary and relief employees and independent contractors employed or hired at any time during probation.

Certification of Knowledge of the Law - Respondent Target T-228

11. Respondent shall provide, within thirty (30) days after the effective date of this decision, signed and dated statements from the current pharmacist—in-charge of Target Store T-228 Pharmacy and his/her immediate supervisor, stating under penalty of perjury that said

individuals have read and are familiar with state (California) and federal laws and regulations governing the practice of pharmacy. The failure to timely provide said statements under penalty of perjury shall be considered a violation of probation.

Reimbursement of Board Costs - Respondent Target T-228

12. As a condition precedent to successful completion of probation, respondent shall pay to the board its costs of investigation and prosecution in the amount of \$4,775.00.

Respondent shall make quarterly payments.

There shall be no deviation from this schedule absent prior written approval by the board or its designee. Failure to pay costs by the deadline(s) as directed shall be considered a violation of probation.

The filing of bankruptcy by respondent shall not relieve respondent of his responsibility to reimburse the board its costs of investigation and prosecution.

Community Service - Respondent Target Store T-228

submit to the board or its designee, for prior approval, a community service program in which respondent shall provide free health-care related services on a regular basis to a community or charitable facility or agency for at least One Hundred (100) Hours to be completed within the first three (3) years. Within thirty (30) days of board approval thereof, respondent shall submit documentation to the board demonstrating commencement of the community service program. A record of this notification must be provided to the board upon request. Respondent shall report on progress with the community service program in the quarterly reports. Failure to timely submit, commence, or comply with the program shall be considered a violation of probation.

Violation of Probation

14. If a respondent has not complied with any term or condition of probation, the board shall have continuing jurisdiction over respondent, and probation shall automatically be extended, until all terms and conditions have been satisfied or the board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty that was stayed.

If respondent violates probation in any respect, the board, after giving respondent notice and an opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. Notice and opportunity to be heard are not required for those provisions stating that a violation thereof may lead to automatic termination of the stay and/or revocation of the license. If a petition to revoke probation or an accusation is filed against respondent during probation, the board shall have continuing jurisdiction and the period of probation shall be automatically extended until the petition to revoke probation or accusation is heard and decided.

Completion of Probation

15. Upon written notice by the board or its designee indicating successful completion of probation, respondent's license will be fully restored.

ACCEPTANCE

I Miaja Cassidy, as the Director of Healthcare Compliance for Target Stores, am the authorized representative of Respondent Target Store No. T-228 in relation to its Pharmacy Permit. I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with the attorney, J. Susan Graham. I understand the stipulation and the effect it will have on Target Store No. T-228's Pharmacy Permit. On behalf of Respondent, I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently and with the advise of counsel, and agree that Respondent shall be bound by the Decision and Order of the Board of Pharmacy.

1 2 3 4	DATED: 1/20/10 MIAJA CASSIDY For Respondent TARGET STORE NO. T-228,		
5	I have read and fully discussed with authorized representative of Respondent Target Store		
6	No. T-228 Pharmacy the terms and conditions and other matters contained in the above Stipulated		
7	Settlement and Disciplinary Order. I approve its form and content.		
8	DATED: 10/29/10		
9	J. SUSAN GRAHAM Attorney for Bespondent		
10	Autoringylor respondent		
11	<u>ENDORSEMENT</u>		
12	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully		
13	submitted for consideration by the Board of Pharmacy of the Department of Consumer Affairs		
14	11-5-10		
15	Dated: Respectfully Submitted,		
16	EDMUND G, BROWN JR. Attorney General of California		
17	GREGORY J. SALUTE Supervising Deputy Attorney General		
18			
19	OVV 2		
20	SUSAN MELTON WILSON Deputy Attorney General		
21	Attorneys for Complainant		
22	f.A2009603221		
23	Supulated Settlement 3 (2).docx		
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STIPULATED SETTLEMENT (3377)

Exhibit A

Accusation No. 3377

1	EDMUND G. BROWN JR. Attorney General of California					
. 2	Attorney General of California GREGORY J. SALUTE Synamicing Deputy Attorney General					
3	Supervising Deputy Attorney General SUSAN MELTON WILSON Deputy Attorney General					
4	Deputy Attorney General State Bar No. 106902					
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013					
6	Telephone: (213) 897-4942 Facsimile: (213) 897-2804					
7	Attorneys for Complainant					
8	BEFORE THE BOARD OF PHARMACY					
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA					
10	In the Matter of the Accusation Against:					
11	TARGET STORE NO. T-228,					
12	ANDREW MARK STERNBERG,					
13	Pharmacist-In-Charge 6635 Fallbrook Avenue A C C U S A T I O N					
14	West Hills, CA 91307 Pharmacy Permit No. PHY 44113,					
15	and					
ŀ	ANDREW MARK STERNBERG					
16	6840 Sunset Ridge Court West Hills, CA 91307					
17	Pharmacist License No. RPH 32370					
18	Respondents.					
19						
20	Complainant alleges:					
21	PARTIES					
22.	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity					
23	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.					
24	2. On or about February 17, 1999, the Board of Pharmacy (Board) issued Pharmacy					
25	Permit No. PHY 44113 to Target Store No. T-228, Andrew Mark Sternberg, Pharmacist-In-					
26	Charge (Respondent TARGET STORE NO. T-228). Andrew Mark Sternberg is and has been th					
27	Pharmacist-In-Charge since July 21, 2001. The Pharmacy Permit was in full force and effect at					
28	all times relevant to the charges brought herein and will expire on June 1, 2010, unless renewed.					
-	1					

3. On or about August 18, 1978, the Board issued Pharmacist License No. RPH 32370 to Andrew Mark Sternberg (Respondent ANDREW MARK STERNBERG). The Pharmacist License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2010, unless renewed.

JURISDICTION

4. This Accusation is brought before the Board, Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

STATUTORY PROVISIONS

- 5. Section 118, subdivision (b), provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
 - 6. Section 4005 states:
- "(a) The board may adopt rules and regulations, not inconsistent with the laws of this state, as may be necessary for the protection of the public. Included therein shall be the right to adopt rules and regulations as follows: for the proper and more effective enforcement and administration of this chapter; pertaining to the practice of pharmacy; relating to the sanitation of persons and establishments licensed under this chapter; pertaining to establishments wherein any drug or device is compounded, prepared, furnished, or dispensed; providing for standards of minimum equipment for establishments licensed under this chapter; pertaining to the sale of drugs by or through any mechanical device; and relating to pharmacy practice experience necessary for licensure as a pharmacist.
- "(b) Notwithstanding any provision of this chapter to the contrary, the board may adopt regulations permitting the dispensing of drugs or devices in emergency situations, and permitting dispensing of drugs or devices pursuant to a prescription of a person licensed to prescribe in a state other than California where the person, if licensed in California in the same licensure classification would, under California law, be permitted to prescribe drugs or devices and where

the pharmacist has first interviewed the patient to determine the authenticity of the prescription.

- "(c) The adoption, amendment, or repeal by the board of these or any other board rules or regulations shall be in accordance with Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code."
 - 7. Section 4059.5, subdivision (a), states:

"Except as otherwise provided in this chapter, dangerous drugs or dangerous devices may only be ordered by an entity licensed by the board and shall be delivered to the licensed premises and signed for and received by a pharmacist. Where a licensee is permitted to operate through a designated representative, the designated representative may sign for and receive the delivery."

- 8. Section 4081 states:
- "(a) All records of manufacture and of sale, acquisition, or disposition of dangerous drugs or dangerous devices shall be at all times during business hours open to inspection by authorized officers of the law, and shall be preserved for at least three years from the date of making. A current inventory shall be kept by every manufacturer, wholesaler, pharmacy, veterinary food-animal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution, or establishment holding a currently valid and unrevoked certificate, license, permit, registration, or exemption under Division 2 (commencing with Section 1200) of the Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices.
- "(b) The owner, officer, and partner of any pharmacy, wholesaler, or veterinary food-animal drug retailer shall be jointly responsible, with the pharmacist-in-charge or representative-in-charge, for maintaining the records and inventory described in this section.
- "(c) The pharmacist-in-charge or representative-in-charge shall not be criminally responsible for acts of the owner, officer, partner, or employee that violate this section and of which the pharmacist-in-charge or representative-in-charge had no knowledge, or in which he or she did not knowingly participate."

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9. Section 410.5 states:

- "(a) All records or other documentation of the acquisition and disposition of dangerous drugs and dangerous devices by any entity licensed by the board shall be retained on the licensed premises in a readily retrievable form.
- "(b) The licensee may remove the original records or documentation from the licensed premises on a temporary basis for license-related purposes. However, a duplicate set of those records or other documentation shall be retained on the licensed premises.
- "(c) The records required by this section shall be retained on the licensed premises for a period of three years from the date of making.
- "(d) Any records that are maintained electronically shall be maintained so that the pharmacist-in-charge, the pharmacist on duty if the pharmacist-in-charge is not on duty, or, in the case of a veterinary food-animal drug retailer or wholesaler, the designated representative on duty, shall, at all times during which the licensed premises are open for business, be able to produce a hard copy and electronic copy of all records of acquisition or disposition or other drug or dispensing-related records maintained electronically.
- "(e)(1) Notwithstanding subdivisions (a), (b), and (c), the board, may upon written request, grant to a licensee a waiver of the requirements that the records described in subdivisions (a), (b), and (c) be kept on the licensed premises.
- (2) A waiver granted pursuant to this subdivision shall not affect the board's authority under this section or any other provision of this chapter."
- 10. Section 4115, subdivision (h), states that "[t]he pharmacist on duty shall be directly responsible for the conduct of a pharmacy technician supervised by that pharmacist.
- 11. Section 4300 states, in pertinent part, that "[e]very license issued may be suspended or revoked."
 - 12. Section 4301 states, in pertinent part:

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake.

Unprofessional conduct shall include, but is not limited to, any of the following:

COST RECOVERY

15. Section 125.3 provides that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

CONTROLLED SUBSTANCES / DANGEROUS DRUGS

16. **Norco** - is the brand name for a pain medication combining narcotic Hydrocodone with non-narcotic acetaminophen¹ and is classified as a Schedule III narcotic substance pursuant to Health and Safety Code section 115056 (e)(4) and a dangerous drug pursuant to Business and Professions Code section 4022.

SUMMARY OF FACTS

- 17. The following facts are common to all charges of the Accusation:
- a. On or about September 5, 2008, the Board received a "Report of Theft or Loss of Controlled Substances" from Respondents in which they reported significant losses of the drug Norco, attributed to theft by former employee Imelda Hurtado, a pharmacy technician (license no. TCH 50509).
- b. On or about August 13, 2008, Hurtado was detained while leaving Respondent TARGET STORE NO. T-228 with 6 bottles of Norco concealed in her purse. At or about that time, Hurtado admitted that on multiple occasions between September 2006 and August, 2008, she made telephonic orders to Respondents' regular supplier/wholesaler (using the pharmacy's account number) to order bottles of Norco², arranging for delivery of the unauthorized orders on days when she was working.
- c. On at least three instances (October 11, 2006; December 18, 2006, and November 2, 2007) Hurtado personally signed for the delivery from the supplier. Apparently, she more typically recovered the Norco post-delivery, while the shipment was being unpacked. A Target investigator observing Hurtado on two separate instances in July 2008, watched her locate then remove multiple bottles of Norco from a post-delivery shipment without interference from

Acetaminophen is an over-the-counter analgesic and is not a dangerous drug.

Bottles of Norco ordered by Hurtado contained 500 tablets (strength: 10mg/325mg)

other pharmacy staff.

- d. During the subject time period, Norco was rarely dispensed by Respondent TARGET STORE NO. T-228, and not generally kept in stock.
- e. Hurtado destroyed or otherwise disposed of purchase invoices to conceal losses of controlled substances through theft. That invoices were missing was not discovered for almost two years.
- f. Commencing on September 5, 2008, a selected drug audit was performed by Board inspectors. The audit period was from September 1, 2006 and August 31, 2008. The audit revealed that 216,630 tablets of Norco had been ordered and received but were not in stock and unaccounted for:

DRUG	9/1/2006 INVENTORY AMOUNT	PURCHASED AMOUNT	DISPENSED AMOUNT	8/31/2008 INVENTORY AMOUNT	AMÖUNT SHORT
Norco	130	216,500	n	0	216,630

FIRST CAUSE FOR DISCIPLINE

(Failure to Maintain Complete and Accurate Records)

18. Respondents TARGET STORE NO. T-228 and ANDREW MARK STERNBERG are subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivisions (j) and (o), in conjunction with sections 4005, 4081 and 4105, and California Code of Regulations, title 16, section 1718 for failure to maintain a complete and accurate record for all controlled substances/dangerous drugs received, sold, or otherwise disposed of by them. As described in paragraph 17, above, Respondents were unable to account for 216,630 doses of Norco, a controlled substance and dangerous drug, per a selected drug audit performed by Board inspectors. The audit period was from September 1, 2006 to August 31, 2008. The audit revealed that 216,630 tablets of Norco had been ordered and received but were not in stock and not accounted for.

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SECOND CAUSE FOR DISCIPLINE

(Failure to Maintain Complete Acquisition/Disposition Records)

are subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivisions (j) and (o), in conjunction with sections 4081, subdivision (a), and 4105 for failure to maintain all records of acquisition and disposition for three (3) years from date of making and to keep a current inventory of dangerous drugs. Respondents' employee stole and/or destroyed purchase invoices to conceal losses of controlled substances through theft. Neither the missing invoices, nor the large volume of controlled substances ordered without authorization by Hurtado and delivered to the pharmacy, were discovered by Respondents for almost two years, as described in paragraph 17, above.

THIRD CAUSE FOR DISCIPLINE

(Allowing a Non-Pharmacist to Order and Receive Controlled Substances)

20. Respondents TARGET STORE NO. T-228 and ANDREW MARK STERNBERG are subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivision (o), in conjunction with section 4059.5, subdivision (a), for allowing a non pharmacist, pharmacy technician Imelda Hurtdo, to order and sign for the delivery (on October 11, 2006; December 18, 2006, and November 2, 2007) of controlled substances and dangerous drugs, as described in paragraph 17 above.

FOURTH CAUSE FOR DISCIPLINE

(Failure to Properly Supervise Pharmacy Staff)

21. Respondents TARGET STORE NO. T-228 and ANDREW MARK STERNBERG are subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivision (o), in conjunction with section 4115, subdivision (h), for failing to properly supervise pharmacy technician Imelda Hurtado's activities while working in the pharmacy, allowing her to steal Norco, a controlled substance and dangerous drug. Complainant refers to and by this reference incorporates allegations of paragraphs 17 – 20 above as though fully set forth.

FIFTH CAUSE FOR DISCIPLINE

(Failure to Maintain Security of Pharmacy)

22. Respondents TARGET STORE NO. T-228 and ANDREW MARK STERNBERG are subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivision (o), in conjunction with section 4005 and California Code of Regulations, title 16, section 1714, subdivision (b), for failing to maintain its facilities, space, fixtures, and equipment so that drugs are safely and properly prepared, maintained, secured. Respondents failed to secure and maintain its facilities from diversion and theft. Complainant refers to and by this reference incorporates allegations of paragraphs 17 – 21 above as though fully set forth.

SIXTH CAUSE FOR DISCIPLINE

(Failure to Maintain Security of Controlled Substances)

23. Respondent ANDREW MARK STERNBERG is subject to disciplinary action under section 4300 for unprofessional conduct as defined in section 4301, subdivisions (o), in conjunction with section 4005 and California Code of Regulations, title 16, section 1714, subdivision (d), for failing to secure the prescription department and provide effective controls to prevent theft or diversion of 216,630 doses of Norco, a controlled substance and dangerous drug, between September 1, 2006 and August 31, 2008, and maintain records for such drugs.

Complainant refers to and by this reference incorporates allegations of paragraphs 17 – 22 above as though fully set forth.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy Permit No. PHY 44113, issued to Target Store No. T-228;
- 2. Revoking or suspending Pharmacist License No. RPH 32370, issued to Andrew Mark Sternberg;

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1	3. Ordering Target Store No. T-228 and Andrew Mark Sternberg to pay the Board of				
2	Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to				
3	Business and Professions Code section 125.3; and				
4	4. Taking such other and further action as deemed necessary and proper.				
5	DATED: 10/29/09 / higging the la				
6	VIRGINIA HEROLD				
7	Executive Officer Board of Pharmacy Department of Consumer Affairs				
8	State of California Complainant				
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