1 2 3 4 5 6 7 8	KAMALA D. HARRIS Attorney General of California ARMANDO ZAMBRANO Supervising Deputy Attorney General ALVARO MEJIA Deputy Attorney General State Bar No. 216956 300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 Telephone: (213) 897-0083 Facsimile: (213) 897-2804 Attorneys for Complainant BEFORE TI BOARD OF PHAN	RMACY	
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
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11	In the Matter of the Accusation Against:	Case No. 5143	
12	CASEY DANIELLE FLORES 23015 Del Valle St., #3		
13	Woodland Hills, CA 91364	ACCUSATION	
14	Pharmacy Technician Registration No. TCH 104378		
15	Respondent.		
16			
17	Complement alleges		
18	Complainant alleges:		
19	PARTIES		
20	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity		
21	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs (Board).		
22	2. On or about June 25, 2010, the Board issued Pharmacy Technician Registration No.		
23	TCH 104378 to Casey Danielle Flores (Respondent). The Pharmacy Technician Registration was		
24	in full force and effect at all times relevant to the charges brought herein and will expire on April		
25	30, 2016, unless renewed.		
26	JURISDICTI	ION	
27	3. This Accusation is brought before the Board, under the authority of the following		
28	laws. All section references are to the Business and Professions Code unless otherwise indicated.		
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		Accusation (Case No. 5143)	

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4. Section 4300, subdivision (a), states that "[e]very license issued may be suspended or
 revoked."

5. Section 4300.1 states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by operation of law or by order or decision of the board or a court of law, the placement of a license on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board of jurisdiction to commence or proceed with any investigation of, or action or disciplinary proceeding against, the licensee or to render a decision suspending or revoking the license."

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STATUTORY PROVISIONS

6. Section 490 states:

"(a) In addition to any other action that a board is permitted to take against a licensee, a
board may suspend or revoke a license on the ground that the licensee has been convicted of a
crime, if the crime is substantially related to the qualifications, functions, or duties of the business
or profession for which the license was issued.

15 "(b) Notwithstanding any other provision of law, a board may exercise any authority to
16 discipline a licensee for conviction of a crime that is independent of the authority granted under
17 subdivision (a) only if the crime is substantially related to the qualifications, functions, or duties
18 of the business or profession for which the licensee's license was issued.

"(c) A conviction within the meaning of this section means a plea or verdict of guilty or a
conviction following a plea of nolo contendere. Any action that a board is permitted to take
following the establishment of a conviction may be taken when the time for appeal has elapsed, or
the judgment of conviction has been affirmed on appeal, or when an order granting probation is
made suspending the imposition of sentence, irrespective of a subsequent order under the
provisions of Section 1203.4 of the Penal Code. . . ."

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7.

Section 4059, subdivision (a), states:

"A person may not furnish any dangerous drug, except upon the prescription of a physician,
dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7. A
person may not furnish any dangerous device, except upon the prescription of a physician, dentist,

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podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7."

Section 4301 states, in pertinent part: 8.

"The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or "(f) corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.

"(g) Knowingly making or signing any certificate or other document that falsely represents 10 the existence or nonexistence of a state of facts.

"(h) The administering to oneself, of any controlled substance, or the use of any dangerous 12 drug or of alcoholic beverages to the extent or in a manner as to be dangerous or injurious to 13 oneself, to a person holding a license under this chapter, or to any other person or to the public, or 14 to the extent that the use impairs the ability of the person to conduct with safety to the public the 15 practice authorized by the license. 16

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The conviction of a crime substantially related to the qualifications, functions, and "(l) 18 duties of a licensee under this chapter. The record of conviction of a violation of Chapter 13 19 (commencing with Section 801) of Title 21 of the United States Code regulating controlled 20substances or of a violation of the statutes of this state regulating controlled substances or 21 dangerous drugs shall be conclusive evidence of unprofessional conduct. In all other cases, the 22 record of conviction shall be conclusive evidence only of the fact that the conviction occurred. 23 The board may inquire into the circumstances surrounding the commission of the crime, in order 24 to fix the degree of discipline or, in the case of a conviction not involving controlled substances or 25 dangerous drugs, to determine if the conviction is of an offense substantially related to the 26 qualifications, functions, and duties of a licensee under this chapter. A plea or verdict of guilty or 27 a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning 28

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of this provision. The board may take action when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made 2 suspending the imposition of sentence, irrespective of a subsequent order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment.

"(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter [the Pharmacy Law] or of the applicable federal and state laws and regulations governing pharmacy, including regulations 10 established by the board or by any other state or federal regulatory agency. . . ."

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9. Section 4323 states:

"Every person who, in order to obtain any drug, falsely represents himself or herself to be a 13 physician or other person who can lawfully prescribe the drug, or falsely represents that he or she 14 is acting on behalf of a person who can lawfully prescribe the drug, in a telephone or electronic 15 communication with a pharmacist, shall be punished by imprisonment in the county jail for not 16 more than one year." 17

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REGULATORY PROVISION California Code of Regulations, title 16, section 1770, states:

"For the purpose of denial, suspension, or revocation of a personal or facility license 20 pursuant to Division 1.5 (commencing with Section 475) of the Business and Professions Code, a 21 crime or act shall be considered substantially related to the qualifications, functions or duties of a 22 licensee or registrant if to a substantial degree it evidences present or potential unfitness of a 23 licensee or registrant to perform the functions authorized by his license or registration in a manner 24 consistent with the public health, safety, or welfare." 25

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1	COST RECOVERY	
2	11. Section 125.3, in pertinent part, that the Board may request the administrative law	
3	judge to direct a licentiate found to have committed a violation or violations of the licensing act to	
4	pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.	
5	DANGEROUS DRUG	
6	12. Carisoprodol, a generic name for name Soma, is a dangerous drug according to Code	
7	section 4022. Its indicated use is as an adjunct to rest, physical therapy and other measures for	
8	acute painful musculoskeletal conditions.	
9	FIRST CAUSE FOR DISCIPLINE	
10	(Conviction of a Substantially Related Crime)	
11	13. Respondent is subject to disciplinary action under Code sections 490 and 4301,	
12	subdivision (1), in conjunction with California Code of Regulations, title 16, section 1770, on the	
13	grounds of unprofessional conduct, in that Respondent was convicted of a crime substantially	
14	related to the qualifications, functions or duties of a licensed pharmacy technician, which to a	
15	substantial degree evidences her present or potential unfitness to perform the functions authorized	
16	by her license or registration in a manner consistent with the public health, safety, or welfare, as	
17	follows:	
18	(a) On or about March 21, 2012, after pleading guilty, Respondent was convicted of one	
19	felony count of violating Business and Professions Code section 4324, subdivision (b) [drugs	
20	secured by forged prescription] in the criminal proceeding entitled The People of the State of	
21	California v. Casey Danielle Flores (Super. Ct. Ventura County, 2012, No. 2012044416). The	
22	Court sentenced Respondent to 120 days in jail, placed her on 36 months probation, ordered her	
23	to complete an alcohol and drug program, and ordered her to stay away from all Target	
24	Pharmacies.	
25	(b) The circumstances underlying the conviction are that:	
26	(1) Beginning in or about the middle of 2010 through December 18, 2012,	
27	Respondent orchestrated a scheme to obtain fraudulent prescriptions of Soma for herself and her	
28	boyfriend W.S. W.S. initially obtained a legitimate Soma prescription plus one refill.	

Respondent had the prescription transferred to the Target pharmacy where she worked as a
 pharmacy technician and filled the refill. After the refill ran out, Respondent sent a request for
 another refill to the prescribing physician's office. Respondent then called the pharmacy
 pretending to be from the prescribing physician's office and approved the refill and increased the
 dose and quantity. Respondent continued to call in prescriptions and/or refills for Soma for W.S.,
 pretending to be from the prescribing physician's office, for approximately one (1) year.

7 (2) After approximately one (1) year, Respondent's neighbor joined the scheme and
8 called into the pharmacy for W.S.'s prescriptions and/or refills, pretending to be from the
9 prescribing physician's office. The neighbor would call the pharmacy when Respondent was able
10 to answer the telephone. In exchange for the neighbor's help, Respondent gave half of the Soma
11 pills to her neighbor, who then allegedly sold the pills.

(3) On or about December 17, 2012, Respondent was sent home early from her
shift for slurred speech and acting out.

(4) On or about December 18, 2012, Respondent's repeated requests for a "rush"
refill of W.S.'s Soma prescription concerned the Pharmacist-In-Charge who found that
Respondent had filled five of W.S.'s prescriptions of Soma in the past 57 days (10/22/12 –
12/18/12).

(5) On or about December 20, 2012, Respondent admitted to investigators that she
thought she had called in between 26 and 50 Soma prescriptions over the course of an 18 month
period.¹ Respondent further admitted that she and W.S. consumed Soma in an abusive manner,
were dependent upon Soma, and took up to 15 Soma pills daily. Respondent was terminated from
her employment that same day.

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¹ Target investigators determined Respondent processed a total of 31 fraudulent prescriptions.

1	SECOND CAUSE FOR DISCIPLINE	
2	(False Records/Prescriptions)	
3	14. Respondent is subject to disciplinary action under Code section 4301, subdivisions (g)	
4	and (o), and Code section 4323 on the grounds of unprofessional conduct, in that Respondent	
5	knowingly forged prescriptions and self-authored false prescriptions acting either as a licensed	
· 6	physician or on behalf of as a licensed physician. Complainant refers to and by this reference	
7	incorporates the allegations set forth above in Paragraph 13, including all subparagraphs, as	
8	though set forth fully.	
9	THIRD CAUSE FOR DISCIPLINE	
10	(Unlawful Furnishing a Dangerous Drug)	
11	15. Respondent is subject to disciplinary action under Code section 4301, subdivisions (i)	
12	and (o), and Code section 4059, subdivision (a), on the grounds of unprofessional conduct, in that	
13	Respondent furnished a dangerous drug, Soma, to W.S., an addict, without a prescription.	
14	Complainant refers to and by this reference incorporates the allegations set forth above in	
15	Paragraph 13, including all subparagraphs, as though set forth fully.	
16	FOURTH CAUSE FOR DISCIPLINE	
17	(Dangerous Use of a Dangerous Drug)	
18	16 D 1 41 11 44 11 1 1 1 1 1 1 1 1 1 1 1 1	
10	16. Respondent is subject to disciplinary action under Code section 4301, subdivision (h)	
18	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent	
19	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent	
19 20	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be	
19 20 21	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct	
19 20 21 22	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this	
19 20 21 22 23	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this reference incorporates the allegations set forth above in Paragraph 13, including all	
 19 20 21 22 23 24 	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this reference incorporates the allegations set forth above in Paragraph 13, including all subparagraphs, as though set forth fully.	
 19 20 21 22 23 24 25 	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this reference incorporates the allegations set forth above in Paragraph 13, including all subparagraphs, as though set forth fully. ///	
 19 20 21 22 23 24 25 26 	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this reference incorporates the allegations set forth above in Paragraph 13, including all subparagraphs, as though set forth fully. ///	
 19 20 21 22 23 24 25 26 27 	on the grounds of unprofessional conduct, in that on or about December 17, 2012, Respondent used and was under the influence of Soma, a dangerous drug, to the extent or in a manner as to be dangerous or injurious to herself and /or to the extent that the use impaired her ability to conduct with safety to the public the practice authorized by her license. Complainant refers to and by this reference incorporates the allegations set forth above in Paragraph 13, including all subparagraphs, as though set forth fully. /// ///	

1	FIFTH CAUSE FOR DISCIPLINE	
2	(Acts Involving Dishonesty, Fraud or Deceit)	
3	17. Respondent is subject to disciplinary action under Code section 4301, subdivision (f),	
4	on the grounds of unprofessional conduct, in that Respondent committed acts involving	
5	dishonesty, fraud or deceit. Complainant refers to and by this reference incorporates the	
6	allegations set forth above in Paragraph 13, including all subparagraphs, as though set forth fully.	
7	<u>PRAYER</u>	
8	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,	
9	and that following the hearing, the Board issue a decision:	
10	1. Revoking or suspending Pharmacy Technician Registration No. TCH 104378, issued	
11	to Casey Danielle Flores;	
12	2. Ordering Casey Danielle Flores to pay the Board the reasonable costs of the	
13	investigation and enforcement of this case, pursuant to section 125.3; and	
14	3. Taking such other and further action as deemed necessary and proper.	
15 16	DATED: 12, 3/14 Virginia Jud	
17	VIRGINIA (HEROLD Executive Officer	
18	Board of Pharmacy Department of Consumer Affairs	
19	State of California Complainant	
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	Accusation (Case No. 5143)	