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7	Attorneys for Complainant			
8	BEFORE THE BOARD OF PHARMACY			
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
10				
11	In the Matter of the Accusation Against:	Case No. 4537		
12	VI PHARMACY, INC.; MARYA KHALIL; HARRY P. WONG			
13	1558 10th Street, Ste. B Santa Monica, CA 90401	ACCUSATION		
14	Permit No. PHY 50560,			
15	and			
16	HARRY WONG			
17	7624 Vicky Ave., Canoga Park, CA 91304			
18	Pharmacist-In-Charge No. RPH 42747			
19	Respondents.			
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21				
22	Complainant alleges:			
23	PARTIES			
24	1. Virginia Herold (Complainant) brin	gs this Accusation solely in her official capacity		
25	as the Executive Officer of the Board of Pharmac	cy (Board), Department of Consumer Affairs.		
26		oard issued Permit Number PHY 50560 to Vi		
27		macy). The Permit was in full force and effect at		
28	all times relevant to the charges brought herein a	nd will expire on April 1, 2014, unless renewed.		
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1	I	Accusation		

3. On or about August 8, 1989, the Board issued Pharmacist-In-Charge Number RPH 1 42747 to Harry Wong (Respondent Wong). The Permit was in full force and effect at all times 2 relevant to the charges brought herein and will expire on September 30, 2014, unless renewed. 3

JURISDICTION

4. This Accusation is brought before the Board under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated. 7

STATUTORY PROVISIONS

5. Section 118 states:

"(a) The withdrawal of an application for a license after it has been filed with a board in the 10 department shall not, unless the board has consented in writing to such withdrawal, deprive the 11 board of its authority to institute or continue a proceeding against the applicant for the denial of 12 the license upon any ground provided by law or to enter an order denying the license upon any 13 such ground. 14

"(b) The suspension, expiration, or forfeiture by operation of law of a license issued by a 15 board in the department, or its suspension, forfeiture, or cancellation by order of the board or by 16 order of a court of law, or its surrender without the written consent of the board, shall not, during 17 any period in which it may be renewed, restored, reissued, or reinstated, deprive the board of its 18 authority to institute or continue a disciplinary proceeding against the licensee upon any ground 19 provided by law or to enter an order suspending or revoking the license or otherwise taking 20 disciplinary action against the licensee on any such ground. 21

"(c) As used in this section, >board= includes an individual who is authorized by any 22 provision of this code to issue, suspend, or revoke a license, and 'license' includes 'certificate,' 23 'registration,' and 'permit.'" 24

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Section 4081, subsection (a), states: 6.

" All records of manufacture and of sale, acquisition, or disposition of dangerous 26 drugs or dangerous devices shall be at all times during business hours open to inspection by 27 authorized officers of the law, and shall be preserved for at least three years from the date of 28

1	making. A current inventory shall be kept by every manufacturer, wholesaler, pharmacy,		
2	veterinary food-animal drug retailer, physician, dentist, podiatrist, veterinarian, laboratory, clinic		
3	hospital, institution, or establishment holding a currently valid and unrevoked certificate, license		
4	permit, registration, or exemption under Division 2 (commencing with Section 1200) of the		
5	Health and Safety Code or under Part 4 (commencing with Section 16000) of Division 9 of the		
6	Welfare and Institutions Code who maintains a stock of dangerous drugs or dangerous devices."		
7	7. Section 4104, subsection (b), states:		
8	"Every pharmacy shall have written policies and procedures for addressing chemical,		
9	mental, or physical impairment, as well as theft, diversion, or self-use of dangerous drugs, among		
10	licensed individuals employed by or with the pharmacy."		
11	8. Section 4113, subsection (b), states:		
12	"The pharmacist-in-charge shall be responsible for a pharmacy's compliance with all		
13	state and federal laws and regulations pertaining to the practice of pharmacy."		
14	9. Section 4300 of the Code states:		
15	"(a) Every license issued may be suspended or revoked.		
16	"(b) The board shall discipline the holder of any license issued by the board, whose default		
17	has been entered or whose case has been heard by the board and found guilty, by any of the		
18	following methods:		
19	"(1) Suspending judgment.		
20	"(2) Placing him or her upon probation.		
21	"(3) Suspending his or her right to practice for a period not exceeding one year.		
22	"(4) Revoking his or her license.		
23	"(5) Taking any other action in relation to disciplining him or her as the board in its		
24	discretion may deem proper.		
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10. Section 4300.1 of the Code states:

"The expiration, cancellation, forfeiture, or suspension of a board-issued license by
operation of law or by order or decision of the board or a court of law, the placement of a license
on a retired status, or the voluntary surrender of a license by a licensee shall not deprive the board
of jurisdiction to commence or proceed with any investigation of, or action or disciplinary
proceeding against, the licensee or to render a decision suspending or revoking the license."

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11. Section 4301 of the Code states:

8 "The board shall take action against any holder of a license who is guilty of unprofessional
9 conduct or whose license has been procured by fraud or misrepresentation or issued by mistake.
10 Unprofessional conduct shall include, but is not limited to, any of the following:

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"...."

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12 "(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the 13 violation of or conspiring to violate any provision or term of this chapter or of the applicable 14 federal and state laws and regulations governing pharmacy, including regulations established by 15 the board or by any other state or federal regulatory agency.

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12. Section 4116 of the Code provides:

"(a) No person other than a pharmacist, an intern pharmacist, an authorized officer of the 18 19 law, or a person authorized to prescribe shall be permitted in that area, place, or premises described in the license issued by the board wherein controlled substances or dangerous drugs or 20 21 dangerous devices are stored, possessed, prepared, manufactured, derived, compounded, dispensed, or repackaged. However, a pharmacist shall be responsible for any individual who 22 23 enters the pharmacy for the purposes of receiving consultation from the pharmacist or performing clerical, inventory control, housekeeping, delivery, maintenance, or similar functions relating to 24 the pharmacy if the pharmacist remains present in the pharmacy during all times as the authorized 25 individual is present." 26

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13. Section 4342 of the Code, subsection (a), states:

"The board may institute any action or actions as may be provided by law and that, in its discretion, are necessary, to prevent the sale of pharmaceutical preparations and drugs that do not 3 conform to the standard and tests as to quality and strength, provided in the latest edition of the 4 United States Pharmacopoeia or the National Formulary, or that violate any provision of the 5 Sherman Food, Drug and Cosmetic Law" 6

14. Section 4402(a) of the Code states that any license that is not renewed within three 7 years following its expiration may not be renewed, restored, or reinstated and shall be canceled by 8 operation of law at the end of the three-year period. 9

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REGULATORY PROVISIONS

15. California Code of Regulations, title 16, section 1711, subsection (a), states:

"Each pharmacy shall establish or participate in an established quality assurance program 12 which documents and assesses medication errors to determine cause and an appropriate response 13 as part of a mission to improve the quality of pharmacy service and prevent errors." 14

16. California Code of Regulations, title 16, section 1714, subsection (d), states: 15 "Each pharmacist while on duty shall be responsible for the security of the prescription 16 department, including provisions for effective control against theft or diversion of dangerous 17 drugs and devices, and records for such drugs and devices. Possession of a key to the pharmacy 18 where dangerous drugs and controlled substances are stored shall be restricted to a pharmacist." 19

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17. California Code of Regulations, title 16, section 1714.1, states:

"This section is to ensure that pharmacists are able to have duty free breaks and meal 21 periods to which they are entitled under Section 512 of the Labor Code and the orders of the 22 Industrial Welfare Commission, without unreasonably impairing the ability of a pharmacy to 23 remain open. 24

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(e) The temporary absence authorized by this section shall be limited to the minimum 26 period authorized for pharmacists by section 512 of Labor Code or orders of the Industrial 27

1	Welfare Commission, and any meal shall be limited to 30 minutes. The pharmacist who is on		
2	break shall not be required to remain in the pharmacy area during the break period.		
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4	18. California Code of Regulations, title 16, section 1715, states:		
5	"(a) The pharmacist-in-charge of each pharmacy as defined under section 4029 or section		
6	4037 of the Business and Professions Code shall complete a self-assessment of the pharmacy's		
7	compliance with federal and state pharmacy law. The assessment shall be performed before July 1		
8	of every odd-numbered year. The primary purpose of the self-assessment is to promote		
9	compliance through self-examination and education.		
10	(b) In addition to the self-assessment required in subdivision (a) of this section, the		
11	pharmacist-in-charge shall complete a self-assessment within 30 days whenever:		
12	(1) A new pharmacy permit has been issued, or		
13	(2) There is a change in the pharmacist-in-charge, and he or she becomes the new		
14	pharmacist-in-charge of a pharmacy.		
15	(3) There is a change in the licensed location of a pharmacy to a new address.		
16	(c) The components of this assessment shall be on Form 17M-13 (Rev. 01/11) entitled		
17	"Community Pharmacy Self-Assessment Hospital Outpatient Pharmacy Self-Assessment" and on		
18	Form 17M-14 (Rev. 01/11) entitled "Hospital Pharmacy Self-Assessment" which are hereby		
19	incorporated by reference to evaluate compliance with federal and state laws and regulations.		
20	(d) Each self-assessment shall be kept on file in the pharmacy for three years after it is		
21	performed."		
22	19. California Code of Regulations, title 16, section 1716, states:		
23	"Pharmacists shall not deviate from the requirements of a prescription except upon the		
24	prior consent of the prescriber or to select the drug product in accordance with Section 4073 of		
25	the Business and Professions Code .		
26	Nothing in this regulation is intended to prohibit a pharmacist from exercising commonly-		
27	accepted pharmaceutical practice in the compounding or dispensing of a prescription."		
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- 20. California Code of Regulations, title 16, section 1735.2, subsection (h), states: 1 "Every compounded drug product shall be given an expiration date representing the date 2 beyond which, in the professional judgment of the pharmacist performing or supervising the 3 compounding, it should not be used. This "beyond use date" of the compounded drug product 4 shall not exceed 180 days from preparation or the shortest expiration date of any component in 5 the compounded drug product, unless a longer date is supported by stability studies of finished 6 drugs or compounded drug products using the same components and packaging. Shorter dating 7 than set forth in this subsection may be used if it is deemed appropriate in the professional 8
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judgment of the responsible pharmacist."

21. California Code of Regulations, title 16, section 1735.4, subsection (b), states:

"A statement that the drug has been compounded by the pharmacy shall be included on the 11 container or on the receipt provided to the patient." 12

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22. California Code of Regulations, title 16, section 1735.6, subsection (a), states:

"Any pharmacy engaged in compounding shall maintain written documentation regarding 14 the facilities and equipment necessary for safe and accurate compounded drug products. Where 15 applicable, this shall include records of certification(s) of facilities or equipment." 16

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23. California Code of Regulations, title 16, section 1735.8, states:

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"……

(c) The quality assurance plan shall include written standards for qualitative and 19 quantitative integrity, potency, quality, and labeled strength analysis of compounded drug 20 products. All qualitative and quantitative analysis reports for compounded drug products shall be 21 retained by the pharmacy and collated with the compounding record and master formula. 22

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(d) The quality assurance plan shall include a written procedure for scheduled action in the event any compounded drug product is ever discovered to be below minimum standards for 24 integrity, potency, quality, or labeled strength." 25

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24. California Code of Regulations, title 16, section 1793.7, subsection (d), states:

"Any pharmacy employing or using a pharmacy technician shall develop a job description 27 and written policies and procedures adequate to ensure compliance with the provisions of Article 28

11 of this Chapter, and shall maintain, for at least three years from the time of making, records adequate to establish compliance with these sections and written policies and procedures."

25. Code of Federal Regulations, title 21, section 1304.11, subsection (c), states:

"Biennial inventory date. After the initial inventory is taken, the registrant shall take a new inventory of all stocks of controlled substances on hand at least every two years. The biennial inventory may be taken on any date which is within two years of the previous biennial inventory date."

COST_RECOVERY

26. Section 125.3 of the Code provides, in pertinent part, that the Board may request the 9 administrative law judge to direct a licentiate found to have committed a violation or violations of 10 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and 11 enforcement of the case, with failure of the licentiate to comply subjecting the license to not being 12 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be 13 included in a stipulated settlement. 14

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DRUGS

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27. The following drugs are referenced herein:

17	BRAND NAME	GENERIC NAME	DANGERO	CONTROLLED SUBSTANCE	INDICATION
18			US DRUG	PER Health and Safety Code (HSC)	FOR USE
10			PER Code		1
19			Section		
		· · · · · · · · · · · · · · · · · · ·	4022		
20	Vi Peel	Trichloroacetic acid,	Yes	No	Topical
21		salicylic acid, reinoic acid, phenol, asorbic acid			Skin Peel
22	Vi Peel Acne	Trichloroacetic acid, salicylic acid, retinoic	Yes	No	Topical Skin Peel
23		acid, phenol, ascorbic			SKIII I CCI
24		acid, benzyl peroxide, H hydrocortisone, kojic Acid			
25	Ultra A	Retinoic acid,	Yes	No	Topical
26		ascorbic acid, vitamin e			Skin Peel
27	11				
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FIRST CAUSE FOR DISCIPLINE 1 (Respondents Pharmacy and Wong: Pharmacist Absent for More Than Thirty (30) 2 Minutes) 3 28. Respondents Pharmacy and Wong are subject to disciplinary action under section 4 4301, subdivision (o), for violating California Code of Regulations section 1714.1, subsection (e), 5 in that the pharmacist was absent for more than thirty (30) minutes from the pharmacy. The 6 circumstances are as follows: 7 On or about May 17, 2012, Respondent Wong was in charge of Respondent 8 a. Pharmacy located at 1558 10th Street # B, in Santa Monica, when a Board inspector found that 9 the pharmacy was operating without a pharmacist from at least 11:45 am till 12:30 p.m., when 10 Respondent Wong arrived. 11 SECOND CAUSE FOR DISCIPLINE 12 (Respondents Pharmacy and Wong: Failure to Develop Quality Assurance Policies) 13 29. Respondents Pharmacy and Wong are subject to disciplinary action under section 14 15 4301, subdivision (o), for violating California Code of Regulations section 1711, subsection (a), in that they failed to establish a quality assurance program, which documents and assesses 16 medication errors. The circumstances are as follows: 17 On or about May 17, 2012, Respondent Wong was in charge of Respondent 18 a. Pharmacy located at 1558 10th Street # B, in Santa Monica, and did not have a quality assurance 19 program to document and assess medication errors. 20 THIRD CAUSE FOR DISCIPLINE 21 (Respondents Pharmacy and Wong: Unlabeled Compounded Drugs in Stock) 22 30. Respondents Pharmacy and Wong are subject to disciplinary action under section 23 4301, subdivision (o), for violating Business and Professions Code section 4342, subsection (a), 24 in that there were unlabeled compounded drugs in stock. The circumstances are as follows: 25 On or about May 17, 2012, Respondent Wong was in charge of Respondent 26 a. 27 Pharmacy located at 1558 10th Street # B, in Santa Monica, when an investigation found 28

unlabeled (no drug name, strength, lot number, or expiration date) compounded amber colored liquids in the refrigerator and on the prescription counter. 2

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FOURTH CAUSE FOR DISCIPLINE

(Respondents Pharmacy and Wong: Compounded Drug Expiration Dating)

31. Respondents Pharmacy and Wong are subject to disciplinary action under section 4301, subdivision (o), for violating California Code of Regulations section 1735.2, subsection (h), in that the pharmacy had compounded drug products that had been there longer than the allowable 180 days from preparation of the drug or the shortest expiration date of any of the components used to compound the drug. The circumstances are as follows:

On or about May 17, 2012, Respondent Wong was in charge of Respondent a. 10 Pharmacy located at 1558 10th Street # B, in Santa Monica, when the pharmacy had in stock Vi 11 Peel Lot #E0412A compounded on May 4, 2012 with a given final expiration date of May 2013 12 (one (1) year) when the ingredients in the drug - Trichloroacetic acid expired on February 28, 13 2013, and ingredient Ethyl alcohol expired on May 31, 2013 (before the labeled expiration date). 14

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FIFTH CAUSE FOR DISCIPLINE

(Respondents Pharmacy and Wong: Failure to Maintain Security of Dangerous Drugs)

Respondent Pharmacy and Respondent Wong are subject to disciplinary action under 32. 17 Code sections 4301, subdivisions (j) and (o), and 4116, subdivision (a), in conjunction with 18 California Code of Regulations section 1714, subdivision (d), in that Respondents failed to ensure 19 that the area where dangerous drugs was stored, possessed, prepared, manufactured, derived, 20 21 compounded, disposed or repackaged was restricted to a pharmacist, and that a pharmacist remained present when other individuals were present. The circumstances are as follows: 22

- On or about May 17, 2012, Respondent Wong was in charge of Respondent 23 a. Pharmacy located at 1558 10th Street # B, in Santa Monica, when compounded drug Ultra A 24 cream and prescription chemical Ascorbyl Palmitate were found stored in refrigerators outside the 25 pharmacy. 26
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SIXTH CAUSE FOR DISCIPLINE 1 (Respondents Pharmacy and Wong: End Product Analysis on Compounded Drug and 2 **Recall Action Plan**) 3 33. Respondents Pharmacy and Wong are subject to disciplinary action under section 4 4301, subdivision (o), for violating California Code of Regulations section 1735.8, subsection (c) 5 6 and (d), in that the pharmacy failed to analyze the compounded drug products for integrity, 7 potency, quality and strength as labeled on the product. There was no written procedure for action in the event any compounded drug was discovered to not meet the minimum standards of 8 integrity, potency, quality, or strength of the compounded product. The circumstances are as 9 follows: 10 On or about October 17, 2012, Respondent Wong was in charge of Respondent a. 11 Pharmacy located at 1558 10th Street # B, in Santa Monica, when the pharmacy did not have any 12 end product analysis for its compounded products and did not have a written action plan for 13 recalling products that did not meet the integrity, potency, quality or strength standards as on the 14 labeled product. 15 SEVENTH CAUSE FOR DISCIPLINE 16 (Respondents Pharmacy and Wong: Failure to Document Calibration and Maintenance of 17 **Compounding Equipment**) 18 34. Respondents Pharmacy and Wong are subject to disciplinary action under section 19 4301, subdivision (o), for violating California Code of Regulations section 1735.6, subsection (a), 20 21 in that there was no documentation in regards to the maintenance, calibration, and certification of all the compounding equipment. The circumstances are as follows: 22 On or about October 17, 2012, Respondent Wong was in charge of Respondent 23 a. Pharmacy located at 1558 10th Street # B, in Santa Monica, when he failed to document the 24 cleaning, calibration, tube changing, and maintenance of the pharmacy's compounding 25 26 equipment. Specifically, the certification for the Unidirectional Flow Device (powder hood) 27 expired about two (2) months prior to the inspection (expired on August 31, 2012). // 28

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-Accusation-

EIGHTH CAUSE FOR DISCIPLINE

(Respondents Pharmacy and Wong: Incomplete Labeling of Compounded Drugs)

35. Respondents Pharmacy and Wong are subject to disciplinary action under section 4301, subdivision (o), for violating California Code of Regulations section 1735.4, subsection (b), in that there was no statement on the container or receipt that the product was compounded by the pharmacy. The circumstances are as follows:

On or about October 17, 2012, when Respondent Wong was in charge of a. Respondent Pharmacy located at 1558 10th Street # B, in Santa Monica, an investigation found 8 that the pharmacy did not label the drugs or advise on its receipts that their drugs were 9 compounded by this particular pharmacy. 10

DISCIPLINARY CONSIDERATIONS

36. To determine the degree of discipline, if any, to be imposed on Respondent Wong, 12 Complainant alleges that on or about January 14, 2005, in a prior action, the Board issued 13 Citation Number CI 2004 28884 and ordered Respondent Wong to pay \$1,000. 14 The 15 circumstances surrounding this citation are that on or about June 28, 2004, at Drugtown 16 Pharmacy, located at 802 7th Street, in Santa Monica, Respondent Wong dispensed prescription number 6411570 filled with Warfarin 5 mg when Warfarin 1 mg had been prescribed in violation 17 of California Code of Regulations, title 16, section 1716. Respondent Wong paid the fine. This 18 Citation is now final and is incorporated by reference as if fully set forth. 19

37. To determine the degree of discipline, if any, to be imposed on Respondent Wong, 20 Complainant alleges that on or about August 30, 2010, in a prior action, the Board issued Citation 21 Number CI 2010 45511 and ordered Respondent to pay \$3, 000. Respondent Wong paid the fine. 22 This Citation is now final and is incorporated by reference as if fully set forth. The circumstances 23 surrounding this citation are as follows: 24

Failure to Maintain Proper Records for Compounded Medication. On 25 a. February 2, 2009, while working at Drugtown Pharmacy, located at 802 7th Street, in Santa 26 Monica, Respondent Wong did not have compounding records for multiple compounded 27

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medications stored in his pharmacy nor did he have any acquisition records for them from Regent
 Square Pharmacy in violation of Business and Professions Code section 4081, subsection (a).

b. <u>Stocking Dangerous Drugs Lacking Quality or Strength</u>. On February 2, 2009,
while working at Drugtown Pharmacy, located at 802 7th Street, in Santa Monica, Respondent
Wong, stored compounded medications without any information on lot numbers, expiration dates,
dates compounded, or raw ingredients in violation of Business and Professions Code section
4342.

- 8 c. Failure to Complete a Pharmacy Self-Assessment. On February 2, 2009, while
 9 working at Drugtown Pharmacy, located at 802 7th Street, in Santa Monica, Respondent Wong
 10 had not completed a self-assessment since his last one in 2003 in violation of California Code of
 11 Regulations Section 1715, subsection (c).
- 12d.Lack of Policy and Procedures for Employee Theft or Impairment. On February132, 2009, while working at Drugtown Pharmacy, located at 802 7th Street, in Santa Monica,14Respondent Wong could not produce a policy or procedure for theft or impaired employee in15violation of Business and Professions Code section 4104, subsection (b).
- e. <u>Lack of Written Policy and Procedure for Hiring Technicians and Defining</u>
 <u>Their Job Duties</u>. On February 2, 2009, while working at Drugtown Pharmacy, located at 802 7th
 Street, in Santa Monica, Respondent Wong could not produce a policy and procedure for hiring
 technicians and their job duties in violation of California Code of Regulations section 1793.7,
 subsection (d).
- f. <u>Failure to Complete a Biennial Controlled Substances Inventory</u>. On February,
 2, 2009, while working at Drugtown Pharmacy, located at 802 7th Street, in Santa Monica,
 Respondent Wong could not produce any controlled substances inventory in violation of Federal
 Regulations Section 1304.11, subsection (c).
- 38. To determine the degree of discipline, if any, to be imposed on Respondent Wong,
 Complainant alleges that on or about July 23, 2013, in a prior action, the Board issued Citation
 Number CI 2013 57617 and ordered Respondent Wong to pay \$500.00. The circumstances
 surrounding this citation are that on or about October 25, 2012, at Regent Square Pharmacy,

1	located at 17609 Ventura Blvd. No. LL07, in Encino, a Board inspector observed the manage		
2	open the pharmacy, without the pharmacist, Respondent Wong, present. The security of the		
3	prescription department was not maintained since the manager was in possession of the pharmacy		
4	and the prescription drug room key(s). The key(s) were not in a tamper evident container in		
5	violation of California Code of Regulations, title 16, section 1714, subdivisions (d) and (e).		
6	Respondent Wong has not paid the fine.		
7	PRAYER		
8	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,		
9 [.]	and that following the hearing, the Board of Pharmacy issue a decision:		
10	1. Revoking or suspending Permit Number PHY 50560, issued to Vi Pharmacy, Inc.;		
11	Marya Khalil;		
12	2. Revoking or suspending Pharmacist-In-Charge Number RPH 42747, issued to Harry		
13	Wong.;		
14	3. Ordering Marya Khalil and Harry Wong to pay the Board of Pharmacy the reasonable		
15	costs of the investigation and enforcement of this case, pursuant to Business and Professions		
16	Code section 125.3;		
17	4. Taking such other and further action as deemed necessary and proper.		
18			
19	DATED: 11/4/13		
20	VIRGINIAHEROLD		
21	Executive Officer Board of Pharmacy		
22	Department of Consumer Affairs State of California		
23	Complainant		
24	LA2013508663		
25	51392144.doc 10.24.13		
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Accusation